

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	11/25/2024
Title	Turn On AAP Discontinuance NOA (NA 791) Reason - No Longer Legally/Financially Responsible

Region #: 5	County Name: Ventura	
Submitter: Maria Sanchez	Email: Maria.Sanchez@ventura.org	Phone: 805-477-5337
POC: Joanna Genet	Email: Joanna.genet@ventura.org	Phone: 805-290-8961

Program(s) Impacted:			
<input checked="" type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input checked="" type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
<input type="checkbox"/> Other – specify			

CalSAWS | Enhancement Request (CER)

Justification / Request Summary: The language on all AAP NOAs much match the NA 791.
Issue: CalSAWS required a negative action of “Not Caring for the Child” to close out AAP when the adoptive parent(s) are no longer legally or financially responsible. The NOA generated states “Your child’s AAP benefits, including Medi-Cal coverage will be terminated: You are no longer supporting your child.” Which is not accurate and does not match the NA 791 language. CalSAWS has a NOA that states “Adoptive Parent(s) no longer legally/financially responsible for child.”; however, it is currently turned off.
Proposed Recommendation: Turn On AAP Discontinuance NOA (NA 791) Reason - Adoptive Parent(s) no longer legally/financially responsible for child.
Priority/Implementation Consideration(s): Low

CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	