CalSAWS

California Statewide Automated Welfare System

Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: May 19, 2025 – June 1, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1   Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	▪ Participated in CalSAWS 25.05 Post-Release Checkpoints ▪ Participated in BenefitsCal Document Upload review ▪ Participated in IV&V, PMO and QA Review ▪ Participated in OCAT SLA and Technical Backlog Reviews ▪ Participated in Infrastructure Transition: Ping Readiness Review ▪ Participated in Infrastructure Transition Go/ No-Go Imaging ▪ Facilitated ITIL Service Validation and Testing Practice Review ▪ Facilitated ITIL Problem Management Practice Review ▪ Continued facilitating the Committee Evolution Strike Team/Business Change Request (BCR) planning ▪ Continued to support CalSAWS Conference planning
QA Technical	▪ Reviewed CalSAWS Change Advisory Board (CAB) tickets ▪ Participated in LA County Call Center Daily UAT Touchpoints ▪ Participated in Contact Center transition meetings ▪ Participated in Infrastructure Imaging Readiness Review ▪ Participated in Infrastructure Ping Readiness Review
QA Functional/Test	▪ Completed CalSAWS Release 25.07 test preparation activities ▪ Started CalSAWS Release 25.07 test activities ▪ Started CalSAWS Release 25.06.06 WBT/CFP SCR validations ▪ CalSAWS Release 25.07 On-Line Help OLH/Job Aid validation activities behind schedule ▪ Monitored SCATL post release support and priority deployments ▪ Monitored EDD connectivity for SCATL data purposes ▪ Started FCED-CARES Extended User Scenario Testing 3 (EUST3) ▪ Participated in FCED-CARES enhancement and data conversion discussions

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.16	QA Monthly Status Report – May 2025	On Time	FDEL due on 6/6/25
WP-4.18	QA Work Plan – May 2025	On Time	FDEL due on 6/6/25
66.16	QA Test Monthly Report – May 2025	On Time	FDEL due on 6/6/25
67.06	Quarterly QA Security Report - June 2025	On Time	DDEL due on 6/27/25
68.16	SLA and Performance Review Report - May 2025	On Time	FDEL due on 6/16/25
69.16	OCAT Monthly Status – May 2025	On Time	FDEL due on 6/6/25
WP-119	Accenture Project Control Document (APCD) Main – Annual Update	On Time	FDEL comments due on 6/10/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
79.01	I-D02 Service Desk Plan OWD (Group 1)	On Time	DDEL comments due on 6/4/25
79.02	I-D02 BenefitsCal Technical Service Desk Plan OWD (Group 1)	On Time	DDEL comments due on 6/4/25
79.11	I-D02 Configuration Management Plan OWD (Group 3)	On Time	DDEL comments due on 6/4/25
80.02	Assessment of Infrastructure Transition-In Work Schedule - June 2025	On Time	FDEL comments due on 6/17/25
85.04	Assessment of Infrastructure Managed Hardware and Software Inventory – Monthly Update - April 2025	On Time	DDEL due on 6/3/25
90.04	Assessment of Infrastructure Monthly Operations Report – April 2025	On Time	FDEL comments due on 6/13/25
95.03	Assessment of M&E Work Schedule - May 2025	On Time	FDEL due on 6/20/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	DDED comments due on 6/26/25
98.02	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 1	On Time	DDEL comments due on 6/11/25
104	Assessment of System Application Recovery Plan (ME-D16)	On Time	FDED due on 6/5/25
114.04	QA M&E Monthly Status Report - May 2025	On Time	FDEL due on 6/6/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
115.04	QA In-Flight Projects Transition efforts - May 2025	On Time	FDEL due on 6/6/25
116.04	QA Assessment of Contact Center Transition - May 2025	On Time	FDEL due on 6/6/25
117.04	QA Assessment of Imaging Transition - May 2025	On Time	FDEL due on 6/6/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.30	CX Monthly Report – Apr/May 2025	On Time	DDEL comments due on 6/13/25
WP-27.40	Monthly M&O Report - May 2025	On Time	FDEL comments due on 6/13/25
WP-28.38	Monthly Workplan Updates – May 2025	On Time	FDEL comments due on 6/13/25
WP-32.13	BOM Review and License Renewal (Quarterly) Apr - Jun 2025	On Time	FDEL comments due on 7/14/25
WP-33.13	Certificate Review (Quarterly) Apr -Jun 2025	On Time	FDEL comments due on 7/14/25
WP-35	BenefitsCal OWD 01 BenefitsCal Security Management Plan	On Time	FDEL comments due on 6/4/25
WP-36	BenefitsCal OWD 02 BenefitsCal Identification and Access Control Procedures	On Time	FDEL comments due on 6/4/25
WP-37	BenefitsCal OWD 03 Incident Response Plan and Procedures	On Time	DDEL comments due on 6/4/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in LA County CPO1 (Call Center) Daily UAT Touchpoints
- Participated in OCAT Monthly SLA Review on May 19, 2025
- Participated in CalSAWS 25.05 Post-Release Checkpoints on May 19 – 21, 2025
- Participated in OCAT Technical Backlog Review on May 20, 2025
- Participated in CalSAWS Ping Business and Technical Overview on May 20, 2025
- Facilitated ITIL Assessment Team meetings on May 20 and 27, 2025
- Participated in CalSAWS PMO Status reviews on May 20 and 27, 2025
- Participated in CalSAWS Leadership Team Building Session 4 on May 21, 2025
- Facilitated ITIL Service Validation and Testing Practice Review on May 21, 2025

- Participated in ME-D02 Security Plan Discussion on May 22, 2025
- Participated in IV&V, PMO and QA Review on May 22, 2025
- Participated in BenefitsCal Document Upload review on May 22, 2025
- Participated in CalSAWS Batch Weekly review on May 22 and 29, 2025
- Participated in Infrastructure Transition: Imaging Readiness Review on May 23, 2025
- Participated in Imaging Status Review on May 27, 2025
- Participated in Infrastructure Transition: Ping Readiness Review on May 28, 2025
- Participated in CalSAWS Section Directors meeting on May 28, 2025
- Participated in Region 5 Management Site Visit Planning on May 28, 2025
- Participated in Infrastructure Transition Go/ No-Go Imaging on May 29, 2025
- Participated in ME-D16 System Application Recovery Plan Review on May 29, 2025
- Facilitated ITIL Problem Management Practice Review on May 29 – 30, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Completed planning for Team Building with facilitators and leadership team on May 20-21, 2025 and supported the Team Building Session #4 on May 21, 2025
  - Continued to support CalSAWS Conference planning with presenters, creating materials, and meeting with the planning group
  - Facilitated Committee Evolution Strike Team/Business Change Request (BCR) planning and sessions on May 20, 22, 23, 27, 29, add 30, 2025

1.3 Technical

- Participated in CalSAWS 25.05 Post-Release review meetings
- Participated in Infrastructure Technical Sync meeting on May 19, 2025
- Participated in Infrastructure Performance Report review on May 20, 2025
- Participated in Tech Change Advisory Board on May 21 and 28, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on May 21, 2025
- Participated in Environment Integration Management review on May 22, 2025
- Participated in Monthly over 15 seconds report review meeting on May 29, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review meetings
  - Reviewed BenefitsCal System Changes and Defects
- Batch
  - Participated in CalSAWS Batch review on May 22 and 29, 2025
- Contact Center
  - Participated in recurring Bots meetings
  - Participated in Fresno Gen AI meetings
  - Participated in CSC Support meetings
  - Participated in eGain Dashboard and Reporting meetings
  - Participated in Calabrio review meetings
  - Participated in Contact Center Roadmap reviews
  - Participated in Contact Center Status Review on May 21, 2025
- Security
  - Participated in Infrastructure Security Operations Reporting on May 27, 2025
  - Participated in Deloitte/Gainwell CloudCheckr Security reviews on May 29, 2025
  - Participated in Security and Privacy Risk Meeting Group on May 29, 2025

- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in Lobby Management meetings as scheduled
- Service Management
  - Participated in ServiceNow Process Improvement Review on May 22, 2025
  - Participated in Monthly Helpdesk Trends Meeting on May 29, 2025

1.4 Imaging

- Participated in Imaging Status meeting on May 17, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews and completed the May 6 SCRB Review cycle, containing 46 Total SCRs: 45 were approved. Additionally, we reviewed 56 SCRs and provided comments on 22 SCRs for June 3 cycle packet.
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
  - Participated in CA-263028 and CA-274859 Design meetings on May 20, 2025
  - Participated in CalSAWS M&E SCR Job Shadow session: CA-274859 on May 22, 2025
- Foster Care Eligibility Determination (FCED)
  - Participated in FCED Daily standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CARES/CalSAWS Testing meetings
  - Participated in Daily Platform As a Service (PAAS) SIT E2E Test Review meetings
  - Participated in Daily in CARES-FCED Test Recap meetings
  - Participated in weekly FCED PM Sync meetings
  - Participated in Weekly FCED Governance Committee meetings
  - Participated in Weekly FCED Business Workgroup meetings
  - Participated in Weekly CalSAWS/CARES technical Sync
  - Participated in CARES Data Conversion meeting on May 22 and 29, 2025
  - Participated in CARES/CalSAWS AAP Rates Discussion on May 22, 2025
  - Participated in CARES-FCED Regression Test Framework Overview on May 27
  - Participated in CARES-FCED County Enhancement review and prioritization meeting on May 28, 2025
  - Participated in FCED Governance Committee on May 29, 2025
  - Participated in CDSS Policy Review with Consortium on May 29, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Accenture and Gainwell
  - Participated in Weekly GA/GR Correspondence Web Service discussions
- Lobby Management
  - Participated in Weekly Lobby Support Team meetings

- Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly SCR Touchpoint meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in CA-277820 Design meeting on May 19, 2025
  - Participated in CER Review for CA-268372 on May 22, 2025
  - Participated in the following JAD sessions:
    - CR 303166: MEDS Batch Processing when Offline
    - CR 273150: Enhancements for Addressing Downstream Impacts
    - CR 252592: 2025 1095/3895 Interface Changes
    - CR 293183: R25.12 User Interface (UI) Enhancements
    - CR 304166: Medi-Cal Confirmation Letter Enhancements
    - CR 304049: Add California Residency Verification Requirement
    - CR 303167: Time Sensitive Batch
- Reports
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in CA-280295 Design meeting on May 20, 2025
  - Participated in CA-246797 M&E Job Shadow session on May 21, 2025
  - Participated in CA-253173 Design Review meeting on May 21, 2025
  - Participated in CA-266908 M&E Job Shadow session on May 20 and May 22, 2025
  - Participated in CA-283204 Design Walkthrough on May 22, 2025
  - Participated in CalSAWS Management Report Committee meeting on May 27
- Statewide Cash Aid Time Limit (SCATL)
  - Participated in Daily Scrum standup meetings
  - Participated in Weekly WDTIP Workgroup Status meetings
  - Participated in Weekly EDD Technical Sync meetings
  - Participated in Weekly WDTIP Replacement/EDD Touchpoint meetings
  - Participated in Bi-Weekly WDTIP Group with CalSAWS and State representatives
  - Participated in SCATL Design document review
  - Participated in County Validation Touchpoint meetings
  - Participated in Production Access Validation for SCATL on May 20, 2025
  - Participated in CA- 276445 Production WDTIP Conversion & SCATL Deployment from May 23 through May 25, 2025
  - Participated in SCATL County Click through Validation meeting on May 25, 2025
  - Participated in SCATL Go – No-Go Meeting Decision call on May 25, 2025
  - Participated in SCATL OTSI click through Validation meeting on May 25, 2025
  - Participated in SCATL EDD API Validation meeting on May 25, 2025
  - Participated in Weekly CalSAWS SCATL 25.05.25 Post Release Checkpoint Call
- Others
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly CalSAWS Release Coordination meeting

- Participated in Weekly CalWORKs/CalFresh Eligibility Status meeting
- Participated in Weekly Task Management Check-In meeting
- Participated in Bi-Weekly Virtual Assistant Design review session
- Participated in Foster Care/Kin GAP/AAP CA-249555 and CA-280331 Design meetings on May 20 and 23, 2025
- Participated in IEVS CA-288548 Design meeting on May 22, 2025
- Participated in CalSAWS Collections Committee meeting on May 28, 2025

- Reviewed thirty-eight (38) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

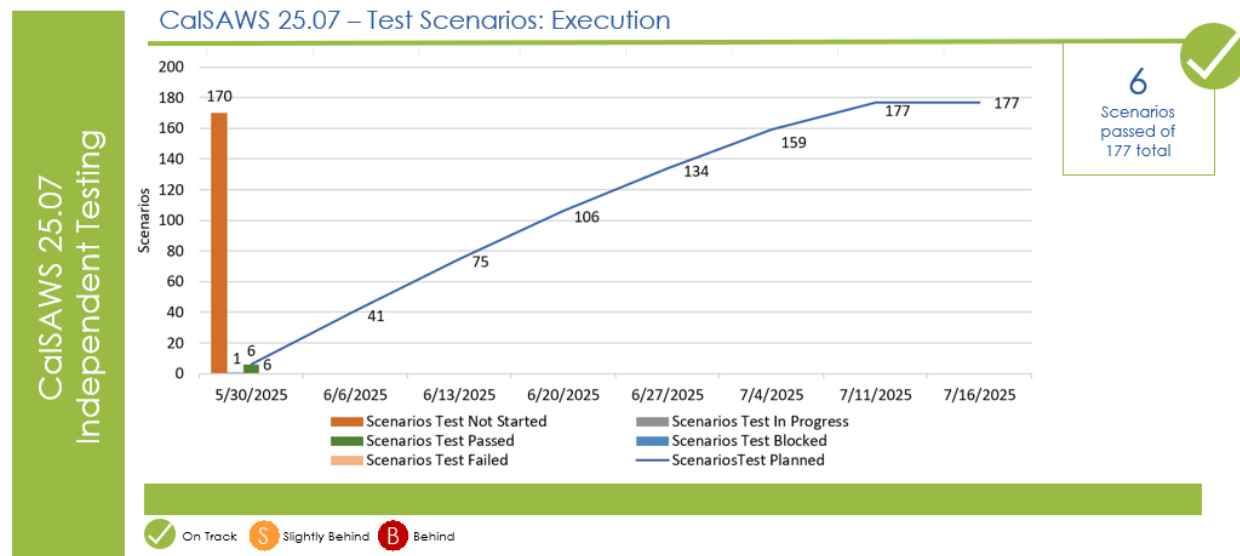| Release	SCRs in QA Review
RWR	5
25.03	2
25.05	8
25.06	3
25.07	8
25.09	11
25.11	1
Grand Total	**38**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Review on May 19, 2025
  - Participated in BenefitsCal Integrated Readiness on May 19, 2025
  - Participated in CX Bi-Monthly Report Comments Review on May 20, 2025
  - Facilitated PDO BenefitsCal Deployment Schedule meeting on May 20, 2025
  - Participated in BenefitsCal NA 1273 e-Notification meeting on May 20, 2025
  - Participated in BenefitsCal Scrum meeting on May 21 and 28, 2025
  - Participated in Program Manager meeting on May 21 and 28, 2025
  - Participated in BenefitsCal User Centered Design meeting on May 21, 2025
  - Participated in GetCalFresh to BenefitsCal Transition meeting on May 28, 2025
  - Participated in CBO Assistor ID in App Transfer API Discussion on May 29, 2025

1.6 Test

- CalSAWS Release 25.07
  - Completed Test Preparation activities
  - Began Test Execution activities
  - Continued QA Review of System Test scripts for high impact SCRs

Table 6 - CalSAWS Release 25.07 Independent Test Progress

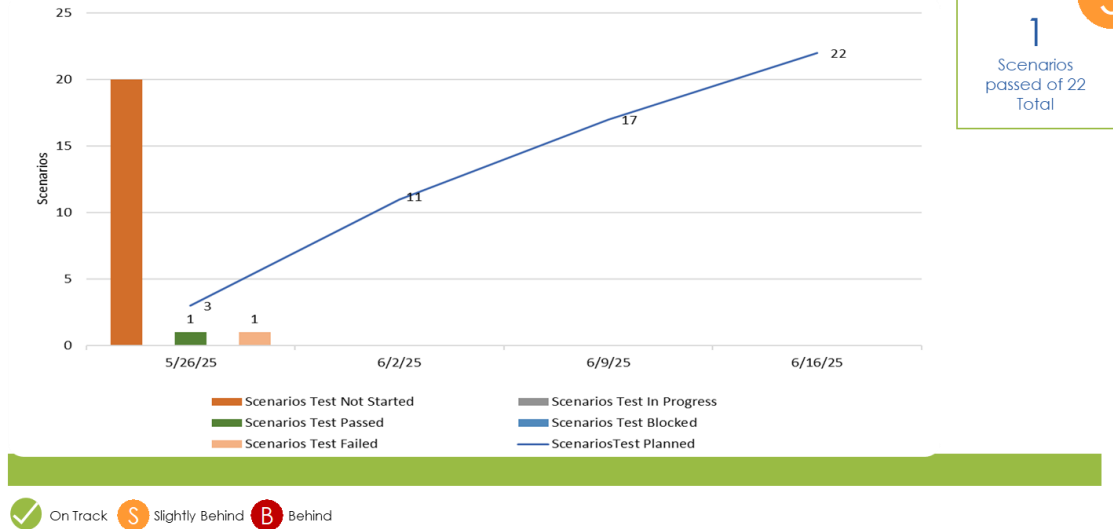| TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.07 - ClearBest QA Independent Test Results	177	96% (170)	1% (1)	3% (6)	0% (0)	0% (0)

- Four (4) SCRs are planned to be delivered past the SCR Freeze Date:
  - SCRs CA-252984, CA-281879, CA-274671 are planned to be delivered one week late
  - SCR CA-280535 is planned to be delivered two weeks late
- Foster Care Eligibility Determination (FCED)
  - Began QA EUST 3 test execution activities
  - Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Independent Test Results	22	90% (20)	5% (1)	0% (0)	5% (1)	0% (0)

CalSAWS CARES-FCED QA EUST 3 – Test Scenarios: Execution

EUST 3 QA Independent Testing — CalSAWS CARES-FCED

1 Scenarios passed of 22 Total

Legend: On Track | S Slightly Behind | B Behind

- QA EUST 3 Testing is slightly behind schedule due to late receipt of data from the CARES QA test team
- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Monitored post release activities and priority releases
- BenefitsCal Activities
  - Completed BenefitsCal 25.05.29 Monthly Release test activities
  - Reviewed BenefitsCal 25.05.29 Release Notes
  - Began BenefitsCal 25.06.05 Priority Release test activities
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-290261 Wave 3 - RPA Bots for BenefitsCal EBT Card/BIC Requests	25.05.15	Priority Release	QA Review
CA-270511 Update the DHCS CMS PI Report	25.05.22	Priority Release	QA Review
CA-289129 Virtual Assistant Expansion - Release 25.05.29 (Release 29)	25.05.29	Priority Release	QA Review
CA-270512 Update the DHCS CMS Unwinding Eligibility and Enrollment Data Report	25.05.29	Priority Release	QA Review
CA-273875 CA 237 CW Update SAR 7 Discontinuance Logic and Multiple Applications Dispositioned Scenarios	25.05.29	Priority Release	QA Review
CA-290263 Wave 4 - RPA Bots for BenefitsCal EBT Card/BIC Requests	25.05.22	Priority Release	QA Review

- Conducted test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues In Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-267445 Migrate WDTIP Data and online screens to CalSAWS	25.05.25	Priority Release	QA Review
CA-232540 Update RCA Discontinue 12 month expiration NOA to reflect state NA 991	25.05.x1	RWR	QA Review
CA-206913 ACL 18-94: ABAWD Correspondence - Threshold Languages	25.05.x1	RWR	QA Review
CA-251204 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 MSP-D)	25.05.x1	RWR	QA Review

- Training
  - Began validation of Release 25.06.06 WBT/CFP Training SCRs
  - Validation activities delayed for Release 25.07 OLH/Job Aid SCRs
    - No SCRs were delivered for the first week of testing
    - Thirteen (13) of Fourteen (14) OLH/Job Aid SCRs were planned for System Test delivery on 5/30/2025
    - One (1) SCR is planned for System Test delivery on 6/6/2025
- Other Consortium Support Test Activities
  - Participated in 25.05 Post Release Checkpoints May 19 – 21, 2025
  - Participated in Integrated Test meetings on May 20 and 27, 2025
  - Participated in Test Touchpoint meetings on May 21 and 28, 2025

1.7 Transition

- Infrastructure
  - Reviewed Gainwell's Infrastructure WSR updates
  - Reviewed Gainwell's Weekly Transition-In Work Schedule updates
  - Participated in Knowledge Transfer for Robotic Process Automation (RPA)
  - Participated in Job Shadow for Fresno GenAI Call Summary
  - Participated in Reverse Shadowing sessions for ForgeRock (Ping) workstream
  - Participated in ForgeRock (Ping) Readiness review session on May 28, 2025
  - Participated in Go/No-Go Imaging workstream meeting on May 29, 2025
- M&E
  - Reviewed Deloitte's M&E WSR updates
  - Reviewed Deloitte's Weekly Transition-In Work Schedule updates
  - Participated in Knowledge Transfer sessions for the following workstreams:
    - Architecture/Innovation
    - Production Operations
    - SCR
    - Security

- Participated in Job Shadowing sessions for the following workstreams:
  - Production Operations
  - SCR
  - Security
- Participated in Reverse Job Shadowing sessions for the SCR workstream
- Participated in M&E System Security Plan/Security Management Plan delivery approach discussion on May 22, 2025
- Participated in ME-D16 System Application Recovery Plan DDEL walkthrough on May 29, 2025

1.8 OCAT

- Participated in OCAT Monthly SLA Performance meeting on May 19, 2025
- Participated in OCAT Working Session on Technical Backlog Items on May 20, 2025

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in LA County CPO1 (Call Center) Daily UAT Touchpoints
- Participate in Infrastructure Transition Go/ No-Go Ping on June 2, 2025
- Participate in County Opt-in Reporting Review on June 2, 2025
- Participate in Monthly Imaging Data Review on June 3, 2025
- Participate in OCAT Operations and Release Management on June 3, 2025
- Participate in ME-D02 Services Plan and Operational Working Docs on May 3, 2025
- Facilitate ITIL Assessment Team meetings on June 3 and 10, 2025
- Participate in CalSAWS PMO Status reviews on June 3 and 10, 2025
- Participate in CalSAWS Batch Weekly review on June 5 and 12, 2025
- Participate in Imaging Status Review on June 10, 2025
- Participate in Monthly Imaging SLA Review on June 10, 2025
- Participate in CalSAWS Section Directors meeting on June 11, 2025
- Collaboration Model, Strike Teams, and Special Projects

  - Continue to support the CalSAWS Committee Evolution discussions
  - Support submission of the CEF information in IAPDU and establishing process for monthly delivery and submission of ORW reporting data
  - Continue to support planning for the June 2025 CalSAWS conference

1.10 Technical

- Participate in Infrastructure Technical Sync meeting on June 2 and 9, 2025
- Participate in Tech Change Advisory Board on June 4 and 11, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on June 4, 2025
- Participate in Environment Integration Management review on June 5, 2025
- Participate in Infrastructure Monthly Performance Report Review on June 12, 2025
- BenefitsCal

  - Participate in DD&I and M&O meetings
- Batch

- Participate in CalSAWS Batch reviews on June 5 and 12, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary meetings
  - Participate in Calabrio and eGain SSO Effort Updates meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
  - Participate in CalSAWS Contact Center Status Management Conference meeting on June 2, 2025
  - Participate in Bi- Weekly Contact Center review meeting on June 11, 2025
- Security
  - Participate in CalSAWS Infrastructure Transition Go/No-Go ForgeRock (Ping) meeting on June 2, 2025
  - Participate in CloudCheckr Security review on June 5 and 12, 2025
  - Participate in ForgeRock Operations Bi-weekly review meeting on June11, 2025
- Central Print
  - Participate in Central Print Weekly meetings on June 2 and 9 2025
- Lobby Management
  - Participate in CalSAWS Lobby Management meetings as scheduled
- Service Management
  - Participate in ServiceNow Process Improvement review meeting on June 12, 2025

1.11 Imaging

- Participate in Monthly Data Review for CalSAWS meeting on June 3, 2025
- Participate in Monthly Customer Success for CalSAWS with Hyland meeting on June 10, 2025
- Participate in Imaging Status meeting on June 12, 2025

1.12 Functional

- Support May SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in FCED Daily standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participate in Weekly CARES/CalSAWS Testing meetings
  - Participate in Daily Platform As a Service (PAAS) SIT E2E Test Execution & Test Review meetings
  - Participate in Daily in CARES-FCED Test Recap meetings
  - Participate in weekly FCED PM Sync meetings
  - Participate in Weekly FCED Governance Committee meetings
  - Participate in Weekly FCED Business Workgroup meetings
  - Participate in Weekly CalSAWS/CARES technical Sync

- Participate in LA Demo of CWS Provider/Vendor set up on June 4, 2025
- Participate in CARES Data Conversion meeting on June 5 and 12, 2025
- Participate in FCED Executive meeting on June 5, 2025

- General Assistance/General Relief (GA/GR)
  - Participate in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participate in Weekly GA/GR meetings with Accenture and Gainwell
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
- Medi-Cal/CMSP
  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly SCR Touchpoint meetings
  - Participate in Weekly CWDA CalHEERS meetings
  - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
  - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
  - Participate in Weekly Test Touchpoint meetings for CalHEERS
  - Participate in CalSAWS Medi-Cal CMSP Committee meeting on June 4, 2025
  - Participate in the following JAD Sessions:
    - CR 252592: 2025 1095/3895 Interface Changes
    - CR 304166: Medi-Cal Confirmation Letter Enhancements
    - CR 252585: Notices Update for 25.12
    - CR 303166: MEDS Batch Processing when Offline
    - CR 273150: Enhancements for Addressing Downstream Impacts
    - CR 302071: Go Green Campaign and Contact Info & Address Update
    - CR 304049: Add California Residency Verification Requirement
- Reports
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Monthly State/Fiscal Pre-Meet discussions
  - Participate in Monthly State/Fiscal Report County Support meeting
- WDTIP/SCATL
  - Participate in Weekly WDTIP Replacement/EDD Touchpoint meetings
  - Participate in Weekly CalSAWS SCATL 25.05.25 Post Release Checkpoint Call
- Others
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Task Management Check-In meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
- BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings
  - Participate in Weekly Scope Review for Partner Coordination

- Participate in BenefitsCal Integrated Readiness on June 2 and 9, 2025
- Participate in Program Manager meeting on June 4 and 11, 2025
- Participate in BenefitsCal Scrum meeting on June 4 and 11, 2025

1.13 Test

- CalSAWS Release 25.07
  - Continue Test Execution activities
  - Continue QA Review of System Test scripts for high impact SCRs
- FCED
  - Participate in CalSAWS-CARES QA Test Execution activities
- Statewide Cash Aid Time Limit (SCATL) Activities
  - Participate in Weekly CalSAWS SCATL 25.05.25 Post Release Checkpoint Call
  - Monitor priority release enhancements and defect fixes
- BenefitsCal
  - Continue and complete BenefitsCal 25.06.05 Priority Release test activities
  - Review BenefitsCal 25.06.05 Release Notes
  - Begin and complete BenefitsCal 25.06.15 Priority Release test activities
  - Review BenefitsCal 25.06.15 Release Notes
  - Facilitate QA and Consortium Scope Coverage meeting for BenefitsCal 25.06.26 Monthly Release
  - Begin BenefitsCal 25.06.26 Monthly Release test activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue WBT/CFP SCR validation activities
  - Begin Release 25.07 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Integrated Test meetings on June 3 and 10, 2025
  - Participate in Test Touchpoint meetings on June 4 and 11, 2025

1.14 Transition

- Infrastructure
  - Review Gainwell's Infrastructure WSR updates
  - Review Gainwell's Weekly Transition-In Work Schedule updates
  - Participate in Job Shadowing sessions for the RPA workstream
  - Participate in Go/No-Go ForgeRock (Ping) workstream meeting on June 2, 2025
- M&E
  - Review Deloitte's M&E WSR updates
  - Review Deloitte's Weekly Transition-In Work Schedule updates
  - Participate in Knowledge Transfer sessions for the following workstreams:
    - Production Operations
    - SCR
    - Security
  - Participate in Job Shadowing sessions for the SCR workstream

- Participate in ME-D02 M&E Services Plan and OWDs Group #1 DDEL walkthrough session on June 3, 2025

1.15 OCAT

- Participate in the OCAT Operations and Release meeting on June 3, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None