

CalSAWS | Agenda – JPA Board

Meeting: JPA Board of Directors
Location: CalSAWS 11971 Foundation Place, 3rd Floor, Gold River, CA 95670
Date: Friday, July 18, 2025
Time: 9:30 a.m. – 11:30 a.m.
Zoom: [JPA Zoom Link](#)
Conference: 1-888-788-0099
Meeting ID: 958 0883 1862
Password: 832509

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Valley Oak conference room of the CalSAWS office located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. The Public Session of this meeting shall be accessible via Zoom and in person. The call-in number is: **1-888-788-0099**, enter Meeting ID **958 0883 1862** and enter **Password 832509**, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 12860 Crossroads Parkway South, City of Industry, CA 91746
- 500 N. State College Blvd., Suite 100, Orange, CA 92868
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 127 E Walker Street, Orland, CA 95963
- 860 E. Brier Drive, San Bernardino, CA 92415

PUBLIC SESSION

9:30 a.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Time	Lead	Topic
9:30 AM (5 min)	Michael Sylvester	1. Call Meeting to Order
9:35 AM (5 min)	Michael Sylvester	2. Confirmation of Quorum and Agenda Review.
9:40 AM (TBD)	Michael Sylvester	3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three

Time	Lead	Topic
		minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.
Action Items		
9:40 AM (5 min)		4. Approval of Group Sales Agreement between CalSAWS Consortium and The Fairmont San Francisco for the CalSAWS Annual Conference June 24-26, 2026, and delegation of authority to CalSAWS Executive Director to sign Catering and A/V agreements in an amount not to exceed \$175,000.
9:45 AM (5 min)	Michael Sylvester	5. Approval of Accenture Amendment 33 to extend the Agreement by seven (7) months to align to the Maintenance and Enhancements (M&E) transition period and account for one (1) month contract close-out.
9:50 AM (5 min)	Michael Sylvester	6. Approval of Deloitte Portal Mobile Change Order 10, which exercises an extension of the Agreement by seven (7) of the optional nine (9) months through March 31, 2026.
9:55 AM (5 min)	Michael Sylvester	7. Approval of Consent Items. a. Approval of the Minutes and review of the Action Items from the June 27, 2025, joint meetings of the JPA Member Representatives and Board of Directors. b. Approval of Accenture Change Notice 41, which includes seven (7) premise items, transition updates, and five (5) county purchases. c. Approval of Gainwell Central Print Change Order 4, which includes return mail services, updates to print volumes for the base term, two (2) premise items, and fifteen (15) county purchases. d. Approval of Gainwell Infrastructure Change Order 1, which includes six (6) county purchases. e. Approval of Deloitte BenefitsCal Work Order 19, which includes enhancements to align to the National Institute of Standards and Technology (NIST) 800-53 Revision 5. f. Approval of ClearBest Quality Assurance Work Order 3, which includes nine (9) premise items.
Informational Items		

Time	Lead	Topic
10:00 AM (10 min)	Julia Erdkamp	8. 2025 CalSAWS Conference Debrief
10:10 AM (15 min)	Robert Lusk	9. BenefitsCal Document Upload Research Update
10:25 AM (15 min)	Frederick Gains Onur Senman Chloe Winders-Singer	10. BenefitsCal Update ■ Application Completion Rate and Page Exit Rate Metrics
10:40 AM (10 min)	Michele Peterson	11. Policy & Release Update
10:50 AM (10 min)	Dawn Wilder Onur Senman Lisa Salas	12. Monthly Performance Trends
11:00 AM (10 min)	Dawn Wilder Rajesh Tahaliyani	13. Transition Update
11:10 AM (15 min)	Peggy Macias	14. ICT Status Update
11:25AM (5 min)	Tom Hartman	15. CalSAWS Procurement Updates ■ Quality Assurance
11:30 AM	Michael Sylvester	16. Adjourn Meeting

The agenda and supporting documents are available for review during regular business hours at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The

Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670.