

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.08.29	29-Aug	SCR	CA-293334	Infra Contact Center	N/A	Customer Service Center (CSC) and RE (Renewal) Line recently had temporary IVR CSC messaging	Customer Service Center (CSC) and RE (Renewal) Line temporary IVR CSC messaging have been removed			No County Action Needed