[CA-292420] Fresno County - Turn on Stale Date Automation

Team Responsible:	**Fiscal**	Assignee:	**Kishan Kumar Mallesh**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Kishan Kumar Mallesh**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**58**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**06/26/2025 10:33 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-292366**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Fresno]**

Non-Committee Review: Marlene Rangel approved 7/2/2025

Expedite Approval: Karen Rapponotti approved 7/2/2025

Current Design: Fresno County is currently opted out of the Stale-Date batch job

Request: Turn on the Stale Dated Automation function

Recommendation: Turn on the Stale Date nightly batch job to update the warrants to 'Cancelled' status with a Status Reason of 'Stale Date' if they remain in 'Issued' status past a set number of days.

Outreach Description:

Alternative Procedure Description: County has existing manual process for canceling uncashed checks issued to clients.

Operational Impact:

App Team Estimate Total:	58	**Infra Team Estimate Total:**	0
Estimate:	58		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	14	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-291150] Update My Tasks Pop Up for PR and RE Display Modes

Team Responsible:	**Task Management**	Assignee:	**Brian Fohl**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**158**
Reporter:	**Vallari Bathala**	Regulation Reference:		Created:	**05/21/2025 11:38 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/27/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Start Build Approval by Karen Raponotti on 06/30/2025

Current Design: Get Next processing determines which Task Banks a worker is associated to, filters the Tasks within these Banks to the Tasks that the worker's Position is configured to receive, and applies an order criterion (highest priority, oldest due date, oldest created date) to retrieve a single Task to be assigned to the Worker.

As part of enhancement CA-253708 Consolidate the Worklist Pages, several features that were available in the Worklist pages were added to the Task Pop-Up pages, including applying Get Next to "PR/RE" 'Display Mode' in the My Tasks page.

CA-280730 Updates to Task Pop Up Pages further broke down "PR/RE" into "PR" and "RE" display modes to allow Users to view Periodic Report (PR) Customer Reports tasks and Renewals (RE) Customer Reports tasks separately.

The "PR" and "RE" display modes available in My Tasks Task Pop-Up do not include Get Next processing.

Request: 1. Provide Get Next functionality for "PR" and "RE" display modes.

Recommendation:
1. Add Get Next panel to "PR" and "RE" display modes.
2. Modify Get Next processing to evaluate the additional "PR" and "RE" selectable attributes to apply to Get Next.

Outreach Description:

Alternative Procedure Description: Use PR/RE display mode.

Operational Impact:

App Team Estimate Total:	**158**	**Infra Team Estimate Total:**	**0**
Estimate:	**158**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	43	Task Management :	107	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-290994] Add No Change NOA for CalWORKs Voluntary Mid-Period Actions to the Template Repository

Team Responsible:	**Client Correspondence**	Assignee:	**Devendhu MD**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jose Gonzales**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**249**
Reporter:	**Jose Gonzales**	Regulation Reference:	**ACL 12-25, ACL 13-17, ACL 21-104, ACIN I-58-13**	Created:	**05/15/2025 11:22 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**07/03/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 06/26/2025

Current Design: CalSAWS does not currently have available the No Change NOAs M44-316C and M44-316 SAR in Template Repository.

Request: Add No Change NOAs M44-316C and M44-316 SAR to the Template Repository in English and Spanish.

Recommendation:

1. Add M44-316C (08/22) – "No Change/Mid-Period Report of Property" to the Template Repository.

2. Add M44-316 SAR (09/13) – "No Change/Mid-Period Reporting" to the Template Repository.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	249	Infra Team Estimate Total:	0		
Estimate:	**249**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	154	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	11	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	64	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-290947] Butte County - Create Batch Job PBXXE472

Team Responsible:	**Batch/Interfaces**	Assignee:	**Thanmay Yanamala**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Shining Liu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**40**
Reporter:	**Caroline Bui**	Regulation Reference:		Created:	**05/14/2025 04:26 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Butte]**

Non-Committee Review: Reviewed and approved by Norma Meza on 05/19/25

Expedite Approval: Approved by Karen J. Rapponotti on 5/27/25

Current Design: The county-specific PBXXE472 batch job denies CF Applications on the 30th day from the application date if client misses the scheduled intake interview for counties that opt-in.

Butte County does not have a PBXXE472 job.

Request: Create a county-specific PBXXE472 batch job for Butte County.

Recommendation: Create a county-specific PBXXE472 batch job for Butte County.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	40	**Infra Team Estimate Total:**	0
Estimate:	40		

Automated Test :	0	Batch/Interfaces :	14	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	11	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-289922] Adobe AEM Service Pack 21 upgrade support SCR

Team Responsible:	**Client Correspondence**	Assignee:	**Nithin Bairlingal Halesh**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Raj Devidi**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**160**
Reporter:	**Raj Devidi**	Regulation Reference:		Created:	**04/14/2025 06:46 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved by Janet Mitri on 04/22/2025

Expedite Approval: Karen J. Rapponotti approved on 04/15/2025.

Current Design: Current Stage and Prod adobe instances are running with AEM Service Pack 12.

Request: Need to complete NOA/Forms testing with Adobe on AEM Service Pack 21

Recommendation: Need to complete NOA/Forms testing with Adobe on AEM Service Pack 21

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	160	Infra Team Estimate Total:	0
Estimate:	**160**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	60
Tech ForgeRock :	0	Tech Ops :	20	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-289827] Modify Duplicate Time on Aid Review Page in SCATL(Statewide Cash Aid Time Limit) application

Team Responsible:	**POD-WDTIP**	Assignee:	**Benjamin Ferree**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Benjamin Ferree**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**560**
Reporter:	**Sarbjeet Chana**	Regulation Reference:		Created:	**04/10/2025 05:03 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	
Policy/Design Consortium Contact:	**Lien Phan**	Training Impacted:		App Funding Source:	**Premise**
Project Phase (SCR):	**Design**	Committee:	**[Time Limits]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	

Non-Committee Review:

Expedite Approval: Michele Peterson - 6/3/25

Current Design: CalSAWS Person Search results and Duplicate Person List page displays duplicate persons. However, the SCATL Person Search results and Duplicate TOA Review page does not display duplicate records. Unable to view results including duplicate persons in SCATL and counties are unable to validate the functionality for the Duplicate TOA Review page due to no available duplicate person data.

Request: Enhance the duplicate Time On Aid page to accommodate the converted data set to be displayed.

Recommendation:
1. Search by CIN on the CalSAWS Person Search page.
2. View duplicate person records.
3. View Duplicate Person List page.
4. Search by CIN on the SCATL Person Search page.
5. Duplicate persons can be found for the same CIN.
6. Search by CIN on the Duplicate TOA Review page.
7. Message displays, "No duplicate records exist." when no duplicates are present else display the information

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	560	Infra Team Estimate Total:	0		
Estimate:	**560**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	560
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-289826] Documentation: Update Form FDD Inventory for 25.09

Team Responsible:	**Client Correspondence**	Assignee:	**Sumaiya Parveez**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Nagesha S**	Change Type (SCR):	**Documentation**
Minor Version:	**25.09.25**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**125**
Reporter:	**P Madhan Kumar**	Regulation Reference:		Created:	**04/10/2025 04:51 PM**
Status:	**Approved**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved by Janet Mitri on 06/18/2025

Expedite Approval: By Karen J. Rapponotti on 06/17/2025

Current Design: CalSAWS Forms documentation is currently located in the WebPortal.

Request: Update the CalSAWS Forms Inventory in the WebPortal.

Recommendation:
This will include all updates from 25.05 and RWR/Priority efforts that took place since 25.03.

  1. Update the CalSAWS Forms Inventory for all efforts since 25.03 and up to 25.09.
  2. Update Check to Sign for all programs
  3. Add the Program Decode sheet in the Forms Inventory

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	125	Infra Team Estimate Total:	0		
Estimate:	**125**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	25	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-289825] Documentation: Update NOA FDD Inventory for 25.09

Team Responsible:	**Client Correspondence**	Assignee:	**Nagesha S**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Meghana Chander [X]**	Change Type (SCR):	**Documentation**
Minor Version:	**25.09.25**	Expedite Changes:	**Start Build**	App Team Estimate Total:	**125**
Reporter:	**P Madhan Kumar**	Regulation Reference:		Created:	**04/10/2025 04:49 PM**
Status:	**Approved**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved by Janet Mitri on 06/18/2025

Expedite Approval: By Karen J. Rapponotti on 06/17/2025

Current Design: CalSAWS NOA documentation is currently located in the WebPortal.

Request: Update the CalSAWS NOA Inventory in the WebPortal.

This will include all updates from 25.05 and RWR/Priority efforts that took place since 25.03.

Recommendation: 1.) Update the CalSAWS NOA Inventory for all efforts since 25.03 and up to 25.09.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**125**	**Infra Team Estimate Total:**	**0**
Estimate:	**125**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	25	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA : 0

[CA-289666] Sonoma and San Diego Counties-Updates for CWCF RE Auto-Scheduling Job

Team Responsible:	**Batch/Interfaces [25.09]**	Assignee:	**Thanmay Yanamala**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**Shining Liu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**128**
Reporter:	**Caroline Bui**	Regulation Reference:		Created:	**04/08/2025 01:43 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[San Diego, Sonoma]**

Non-Committee Review:
Approved by Caroline Bui 5/23/2025.

Expedite Approval:
Approved by Karen J. Rapponotti on 5/27/25

Current Design:
PBXXC908 is the batch job that auto-schedules flexible CW/CF RE appointments for Migration counties for the upcoming RE Due Month. PBXXC907 is the batch job that auto-schedules regular CW/CF RE appointments for Migration counties for the upcoming RE Due Month.

Sonoma currently has flexible end-time for flexible auto-scheduled RE appointments set to 180 minutes for CW, CF, and CW/CF RE appointments. Update this to 240 minutes. See CER.

San Diego is currently opted into regular auto-scheduled RE appointments. They are not opted in to flexible auto-scheduled RE appointments.

Request:
Sonoma currently has flexible end-time for flexible auto-scheduled RE appointments set to 180 minutes for CW, CF, and CW/CF RE appointments. Update this to 240 minutes.

San Diego County is currently opted into regular auto-scheduled RE appointments. Opt-out San Diego from regular auto-scheduled RE appointments and into flexible auto-scheduled RE appointments.

Recommendation:
1. Update Sonoma County Flexible End Time for the flexible CW/CF RE appointment batch job to 240 minutes for CW, CF, and CW/CF RE appointments.

2. Opt-out San Diego from regular CW/CF RE appointment batch job.

3. Opt-in San Diego for flexible CW/CF RE appointment batch job, using the parameters as follows:
- Flexible End Time (CW only, minutes after Begin Time): 15
- Duration (CW only, minutes): 120

- Flexible End Time (CF only, TCF, minutes after Begin Time): 15
- Duration (CF only, TCF, minutes): 60

- Flexible End Time (CW/CF combo, minutes after Begin Time): 15
- Duration (CW/CF combo, minutes): 120

- Who Initiates Call: Worker

Outreach Description:

Alternative Procedure Description:
N/A.

Operational Impact:

App Team Estimate Total:	**128**	**Infra Team Estimate Total:**	**0**		
Estimate:	**128**				
Automated Test :	0	Batch/Interfaces :	46	Batch Operations :	16
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288949] MEDS ESAC Update for Foster Care Aid Code 40

Team Responsible:	**Batch/Interfaces**	Assignee:	**Eric Delaney**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**211**
Reporter:	**Teresa Magnuson**	Regulation Reference:		Created:	**03/18/2025 02:08 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Foster Care/Kin GAP/AAP, MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Teresa Magnuson on 4/9/2025

Current Design: SCR CA-278725 updated the list of Exception Eligibility aid codes to include Foster Care aid code 40. CalSAWS now sends an ESAC value of 4 or 9 when the individual's age in months exceeds 251.

Request: According to Alert 1094-DISPLAYED DATA ELEMENTS CONTAIN CONFLICTING INFORMATION, the maximum age in months for aid code 40, is 216.
Request exception eligibility ESACs 4 and 9 be sent when the age in months is greater than 216.

See INC0172755 and CO37 case:1B48P80 for example.

Recommendation: Update the exception eligibility logic in EW20 transaction to send ESAC 4 and 9 when an individual is eligible for aid code 40 and their age is greater than 216 months.

Please find more details in the Design document.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	**211**	Infra Team Estimate Total:	**0**		
Estimate:	**211**				
Automated Test :	0	Batch/Interfaces :	130	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	9	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	52	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288712] Enhancements to Statewide Cash Aid Time Limits application

Team Responsible:	**POD-WDTIP**	Assignee:	**Sarbjeet Chana**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Benjamin Ferree**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1178**
Reporter:	**Kapil Santosh**	Regulation Reference:	**SCERFRA 22-552**	Created:	**03/11/2025 12:45 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:		App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Time Limits]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Michele Peterson - 6/3/25

Current Design: The time on aid functionality in CalSAWS is maintained the Statewide Cash Aid Time Limits application (SCATL)

Request: Modify the Review List page in SCATL to add additional search criteria

Recommendation: Modify the Review List page in SCATL to add additional search criteria

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**1178**	**Infra Team Estimate Total:**	**0**
Estimate:	**1178**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	1178
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288696] Capture External Agency Information on Non-County Staff Detail

Team Responsible:	**Online**	Assignee:	**Suneha Pallagate**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**184**
Reporter:	**Dymas Pena**	Regulation Reference:	**CWDA Approval Letter**	Created:	**03/11/2025 10:12 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[CFP/WBT, Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Security, Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: Approved by Dymas M Pena 05/22/2025

Expedite Approval: Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.

Current Design: Currently in CalSAWS, users are not able to identify Non-County Staff that belong to external agencies.

Request: Update CalSAWS with the ability to identify Non-County Staff that belong to an external agency.

Recommendation:
1. Update the Non-County Staff Search page to allow users to search for non-county staff that have been identified as external agency.
2. Update the Non-County Staff Detail page with new fields that users can use to identify non-county staff that belong to an external agency.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total: 184   **Infra Team Estimate Total:** 0

Estimate: 184

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	103
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	46	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-288675] Update PositivePay File Format

Team Responsible:	**Fiscal**	Assignee:	**Jyoti Jain**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Anusha Gangishetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**101**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**03/10/2025 08:27 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CER CA-288353**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Tuolumne]**

Non-Committee Review: Approved by Claudia Pinto 7/23/2025

Expedite Approval: Approved by Karen Rapponotti on 07/02/2025

Current Design: West America Bank (WAB) changed the format they will accept for the PostivePay file. We'd like to have the format changes made so our fiscal team doesn't have to keep updating the file everyday

Request: Have the PositivePay file we receive updated to:
Remove the forward slashes /
Add 2 spaces after the date

Recommendation: Update the Issue date field format to MMDDYYYY, followed by two empty spaces in the Tuolumne County's West America Bank Positive Pay file.
Note: The above change will impact only Tuolumne county.

Outreach Description:

Alternative Procedure Description: At it stands now, one member of our fiscal team has to go in and change every entry in the positive pay file each day we receive it.
If they fail to do so before we upload the file to WAB, IT has to get involved to remediate

Operational Impact:

App Team Estimate Total:	101	Infra Team Estimate Total:	0		
Estimate:	**101**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	61
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	4	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	26	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-288597] Update Issuance Category for CalWORKs Family Stabilization Payments to Service Payments

Team Responsible:	**Fiscal**	Assignee:	**Kishan Kumar Mallesh**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**160**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**03/06/2025 05:44 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Approved by Claudia Pinto 7/17/2025

Expedite Approval: Production deployment approval by Karen Rapponotti 7/11/2025

Current Design: Currently in CalSAWS, CalWORKs Family Stabilization payments are categorized as supplemental benefits and display on the Integrated Payroll Benefit Issuance Detail Claiming Report but are not to be reported on the CA800 assistance claims.

Request: Change Fiscal logic to categorize these CalWORKs FSP payments as Service Payments

Recommendation:

1) Update Issuance batch logic to populate Issuance category as Service Payment for CalWORKS FSP payments in Rush and Routine scenarios.
2) Update Issuance logic to populate Issuance category as Service Payment in case of Replacement or Re-issue of the Issuance.

Note:
The Report logic does not need to be updated. By updating the issuance category to Service Payment, these issuances will no longer display on Integrated Payroll Benefit Issuance Detail Claiming Reports and will display on the Service Payments Reports.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**160**	**Infra Team Estimate Total:**	**0**
Estimate:	**160**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	7	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	38	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-288548] Update Applicant IEVS Request to Include Mandatory Case Members and Trigger AP 18 for Relevant Cases in Support of Ex Parte Review

Team Responsible:	**Batch/Interfaces**	Assignee:	**Thanmay Yanamala**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Yuga Teja [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**552**
Reporter:	**John Pratt**	Regulation Reference:		Created:	**03/05/2025 04:16 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**John Pratt**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[IEVS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/13/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen on 06-JUN-2025

Current Design: Currently, users are unable to request Applicant IEVS for individuals who do not have an Active/Pending Role status. This limitation creates challenges in scenarios where a parent, who is IE to MAGI (APTC eligible) but has been determined to have a Denied status, an Applicant IEVS needs to be requested for an ex-parte review. This review is essential for determining the eligibility of other "Case Members", particularly when the Denied Case Member's income plays a role in the eligibility determination for those other members.

Request: Expand IEVS Manual Request and Trigger AP 18 for Applicable Case Members

Recommendation: Revise Manual Applicant IEVS to Include Mandatory Case Members and Trigger AP 18

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	552		Infra Team Estimate Total:	0			
Estimate:	552						
Automated Test :	0	Batch/Interfaces :	256	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	86
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	24	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	136	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :　　　　0

[CA-287996] Analytics Architecture Update - Run Reports by county [Administration Reports]

Team Responsible:	**Analytics**	Assignee:	**Pushpa Yadav**	SPG Status:	**N/A**	
Fix Version/s:	**[25.09]**	Designer Contact:	**Nitin Baxi**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**90**	
Reporter:	**Nitin Baxi**	Regulation Reference:		Created:	**02/19/2025 03:51 AM**	
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[Management Reports]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**	

Non-Committee Review: Approved by Araceli Gallardo on 02/19/2025

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/19/2025

Current Design: At present, the CalSAWS Reports can run for all counties at a time and there is no functionality present to run all the Reports by county.

Request: This SCR is to add the functionality in the Analytics Architecture code for specific reports to run by county code partition and --county-code parameters.

Recommendation:

There will not be any documentation for this SCR as the changes are architecture level changes.
This SCR is to add the functionality in the Analytics Architecture code for the below reports to run by county code partition and --county-code parameters

Administration Reports :-
AB109 LRS Case Flag Detail Report
AB109 LRS Financial Summary Report
Authorization Approval Progress Report
Balderas Telephone Contact Report
Batch Calendar Report
Batch Calendars List Report
Batch MAGI Skipped Report
Cal-Learn Caseload Characteristics Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
Case Name Change with or without EBT Card Replacement Report
Changed Payee Address and EBT Card Audit Report
Child Support Cooperation Report
DCFS Batch Eligibility Report
DCFS MEDS Alerts Summary Report
DCFS MEDS Worker Journal Detail Report
Direct Deposit Transmittal Register
Duplicate Persons Report
Editing Household Members Demographic Information Report
Electronic Signature Request Management Report
Excessive Manual/Special Payment Audit Report
Excessive Rescind Audit Report
Excessive Retro Payment Report
Fiscal Batch Statistics Report
Foster Care SSI Potentially Eligible Youth 16.5 or Older Report
GR Individuals who are Greater than 64 Years and 10 Months Detail Report
MEDS Administrative Program and Office Report
MEDS Critical and ZZZ Alerts Report

MEDS Critical ZZZ Alerts 3 Months Report
MEDS Reconciliation Alerts Report
MEDS Weekly Alerts Detailed Report
Multiple Cases with the Same Address Report
Multiple Cases with the Same Telephone Number Report
National Voter Registration Act Report
Outstanding Eligibility Determination Request Report
Release Note Report
Rescinded Cases with Payee Change Report
School Lunch Report
Text Notification Report

Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
App Team Estimate Total:	90	**Infra Team Estimate Total:**	0		
Estimate:	90				

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	90	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287958] ACWDL 25-11 2025/2026 Family Members Base Allocation (FMBA) Amount

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Aryan Yadav**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**52**
Reporter:	**Elisa Miller**	Regulation Reference:	**ACWDL 25-11**	Created:	**02/18/2025 01:40 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Review List]**	Counties Impacted:	**[All]**

Non-Committee Review:
Non-committee approval by E. Miller-6/4/2025

Expedite Approval:
Expedited Start Build Approval received via email by Sharon Teramura on 5/30/2025

Current Design:
The Family Member Base Allocation (FMBA) amount is used to determine how much the Long-Term Care (LTC) spouse may allocate to family members. Currently, CalSAWS maintains the limit for FMBA amount at 2024/2025 value of $2555.

Request:
The purpose of All County Welfare Directors Letter 25-11 is to provide counties with the updated FMBA amount per Section 1924(d) of the Social Security Act. The FMBA amount is used to determine how much of their income the institutionalized spouse and HCBS spouse may allocate to family members.
Effective July 1, 2025, through June 30, 2026, the FMBA amount for a family member living with the community spouse of an institutionalized spouse or the HCBS spouse is $2,644.

Recommendation:
 1. Update MC Family Member Base Allocation limit (CT335_82) to $2,644 effective July 1, 2025.

 2. Generate a list of cases that meet the following conditions at least one day on or after July 1, 2025:
 • At least one LTC Member active on a LTC Aid code with a Share of Cost greater than zero or At least one HCBS waiver individual active on HCBS/HCBA/DDS/MSSP (includes MN and HCBS aid codes) Aid code with a Share of Cost greater than zero (see aid codes list below)
 • The Medi-Cal program status is Active or Ineligible
 • The LTC or HCBS waiver individual has at least one family member in the home with status as "In The Home"
 • Has a Spouse (Spouse or RDP) and a related family member (Not Spouse, RDP, nor Unrelated)
 • The FMBA amount used in the LTC and HCBS budget is the previous year's FMBA amount ($2,555.00)
 • Exclude Hidden/Duplicate Individuals

 LTC Aid Codes include: 13, 23, 53, 55, 63, D3, D5, and D7. HCBS aid codes include: 17, 27, 37, 67, 6W, 1Y, and 6Y.

 List Name: Active LTC or HCBS individuals with previous FMBA value
 List to include the following columns:
 • Case Name
 • Case Number
 • County
 • Unit
 • Unit Name
 • Office Name
 • Worker ID
 Additional Column:
 Benefit Month - The Benefit Month is derived from the EDBC that meets the defined conditions.

 County Action: Review each case on the list to determine if the share of cost needs to be adjusted based on the updated FMBA amount. If appropriate, run EDBC for 07/2025 benefit month and forward to adjust the SOC.

The list will be posted to the following location:
CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-287958

Outreach Description: The list will be posted to the following location:
CalSAWS Web Portal>System Changes>SCR and SIR Lists>2025>CA-287958

Alternative Procedure Description: Override the EDBC results.

Operational Impact:

App Team Estimate Total:	52	**Infra Team Estimate Total:**	0		
Estimate:	52				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	17	Medi-Cal/CalHEERS Test :	14
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	16	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287726] Update County_Dates Batch 10-day to be Applicable for 00 (All) Counties

Team Responsible:	**Batch/Interfaces**	Assignee:	**Saurabh Rajawat [X]**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Yuga Teja [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**419**
Reporter:	**Edgars Reinholds [X]**	Regulation Reference:		Created:	**02/11/2025 04:34 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh, Fiscal, Foster Care/Kin GAP/AAP, GA/GR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Reviewed and approved by Norma Meza on 04/08/2025
Expedite Approval:	Approved by Karen Rapponotti on 4/15/2025.
Current Design:	SCR CA-201813 Implemented County Calendar with important dates. County Calendar includes the following Date Types: • Batch 10 – day cutoff Dates • Batch Discontinuance Dates • County Holidays • MEDS RECON • MEDS Renewal Dates • Main Payroll Dates – AAP • Main Payroll Dates – Cash and Food • Main Payroll Dates – Foster Care • Main Payroll Dates – KG • RE Packet Mailing Dates • Release Dates Batch 10-day cutoff date is the same for all counties. However, in the COUNTY_DATES table it is county specific, yet it is having the same value.
Request:	Update Batch 10-day cutoff date to be for a 00 county in COUNTY_DATES table, which would make it applicable for all counties.
Recommendation:	1. Create a DCR to update County Calendar Batch 10-day cutoff date (Date Type = B1) to be 00 county (1 entry per month for all counties). 2. Update common County Dates logic to retrieve the Batch 10-day cutoff date for all counties. 3. Regression test B&I, CalHEERS, Fiscal, and Online County Calendar functionality.
Outreach Description:	
Alternative Procedure Description:	Continue to maintain separate batch 10-day records for each county that have the same date each month.
Operational Impact:	

App Team Estimate Total:	419	**Infra Team Estimate Total:**	0		
Estimate:	419				
Automated Test :	0	Batch/Interfaces :	163	Batch Operations :	40

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	40
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	20
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	10
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	16	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	100	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-287381] Reports Support for 58 Counties (Support Hours Only)

Team Responsible:	**Reports**	Assignee:	**Ravneet Bhatia**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Esequiel Herrera-Ortiz**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**300**
Reporter:	**Thao Ta [X]**	Regulation Reference:		Created:	**02/03/2025 01:55 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Non-Committee Approval in the format of Approved by Gloria Williams on 02/11/2025.

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 2/4/2025

Current Design: Post-migration reports support has ended. Counties are requesting additional support on reports as they move forward with CalSAWS.

Request: Provide additional support hours to the 58 counties on their CalSAWS reports.

Recommendation: Support hours to cover state/fiscal reports bi-weekly meetings, reports enhanced communication, report-specific sessions with the counties. This includes prep-work, support documents, and additional research beyond the normal scope.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	300	Infra Team Estimate Total:	0
Estimate:	300		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	300	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-286953] 25.09 Database Schema Comparison Support SCR

Team Responsible:	**Eligibility**	Assignee:	**Murtuza Bharoocha**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jason M. Francis**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**395**
Reporter:	**Jason M. Francis**	Regulation Reference:		Created:	**01/21/2025 10:35 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Karen Rapponotti - 01/27/25

Expedite Approval:

Current Design: The CalSAWS system often updates its underlying technologies, such as Java, Operational Decision Manager (ODM), and Adobe Experience Manager. These upgrades have expected impacts to the system, but generally should cause the system to function the same after the upgrade as it did before. In addition, when there are application changes there could be unintentional impacts to eligibility determination that require additional regression testing to identify.

Request: To aid in the confirmation of unintentional impacts being introduced with the baseline release, the team will perform a Batch EDBC schema comparison of the database record results for EDBCs, NOAs, and issuances to confirm system functionality is behaving as expected when compared to the existing production functionality.

Recommendation: Execute a Batch EDBC schema comparison of the database record results for EDBCs, NOAs, and issuances to confirm system functionality is behaving as expected when compared to the existing production functionality. This schema comparison will compare data across two databases (one with the current production code stream and the other with the upcoming baseline code stream) and identify differences related to EDBC, NOA, and issuance data tables.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	395	Infra Team Estimate Total:	0		
Estimate:	395				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	50	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	75	Conversion :	0	DBA :	0
Design :	0	Eligibility :	120	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	50	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286830] Update Anticipated Income Batch to Exclude Medi-Cal

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rositta Raphael**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jesica Lopez de Leon [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**94**
Reporter:	**Maggie Orozco-Vega**	Regulation Reference:		Created:	**01/16/2025 02:46 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maggie Orozco-Vega**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**04/23/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/25/2025

Current Design: PB00E163 - Anticipated Income in the Come-Up Month
This batch sweep job identifies cases with active persons in CalWORKs, CalFresh, or Medi-Cal that do not have a role of "Unaided Person" and have income beginning in the come-up month and runs batch EDBC.

The current conditions for the batch job PB00E163 are as follows:
1. Program type is CalWORKs ,CalFresh, or Medi-Cal
2. Person status in the program is Active
3. Person role is not UP (Unaided Person)
4. Person has an income record with a begin date of the come-up month
5. There does not exist an EDBC run (i.e., EDBC that has Accepted and Saved status) for the come-up month.

Request: Remove the Medi-Cal program from the batch and update the batch to run in targeted program mode.

Recommendation: Update the batch job PB00E163 to run in targeted program mode and remove the Medi-Cal program.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**94**	**Infra Team Estimate Total:**	**0**
Estimate:	**94**		

Automated Test :	0	Batch/Interfaces :	37	Batch Operations :	10
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	4	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	33	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286713] Automated Regression Test - Execution and Maintenance - 25.09 Release Cycle

Team Responsible:	**Automated Test**	Assignee:	**William Baretsky**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**William Baretsky**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.10.31**	Expedite Changes:	**No**	App Team Estimate Total:	**1160**
Reporter:	**William Baretsky**	Regulation Reference:		Created:	**01/13/2025 03:10 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Assembly Test**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review:

Michele Peterson - 1/24/25

Expedite Approval:

Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request:

The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

Recommendation:

1. Execute the major release automated regression suite against the 25.09 major version builds on a regular basis.
- Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
- Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.

2. Execute the major release automated regression suite against the final build for the 25.09 major version, prior to the build being deployed to production.
- Assumption: 1 run per major release.
- Note: This includes only the Major Release regression test runs in the staging environment.

3. Execute the priority / minor release automated regression suite against the final build of each applicable 25.09 minor version, prior to the build being deployed to production.
- Assumption: No more than 3 runs per week, averaged across the priority release cycle.
- Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.

4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
- Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
- Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.

5. Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
- Assumption: No more than 14 new transactions per release cycle

- Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-25.09 priority or RWR releases.
- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach Description:

Alternative Procedure Description: Execute all regression testing manually for major and minor version releases.

Operational Impact:

App Team Estimate Total:	**1160**	**Infra Team Estimate Total:**	**0**		
Estimate:	**1160**				
Automated Test :	1160	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-286003] Shasta County - Discharge CW Recovery Accounts with no Associated Program

Team Responsible:	**Fiscal**	Assignee:	**Sumita Sinha**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Sumita Sinha**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**52**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**12/18/2024 10:44 AM**
Status:	**In Development**	Impact Analysis:	**[Data Impact]**	Outreach Required:	
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-285945**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Shasta]**

Non-Committee Review:	Crystal Maroste approved 12/18/2024
Expedite Approval:	Karen Rapponotti approved 7/2/25
Current Design:	CA-207051 implemented a batch job to discharge CW cases that were not fraudulent and have not received aid in the last 36 months. However, if the recovery accounts did not have an associated program on the case summary page, the recovery accounts were not identified for discharge under the updated policy ACL 19-102.
Request:	Shasta is asking that the above cases be processed automatically. We are requesting a Data Change so that the cases without a program attached be included to be ran and discharged automatically not manually.
Recommendation:	External recovery accounts do not have a PGM_ID per system logic and system is not able to associate the program to the recovery account for discharge. Update Recovery Accounts with no associated program ID and update the recovery account to discharge status with reason of Off Aid 36 months. County to provide a listing of recovery accounts to be updated by the data change. 1863 external Recovery Accounts shared by Shasta County , discharge the 1600 Active Recovery Accounts. No status change for the remaining 263 recovery accounts which are in terminated, discharged, closed and voided.
Outreach Description:	
Alternative Procedure Description:	Manual discharge of the eligible recovery accounts under the CW discharge policy.
Operational Impact:	
App Team Estimate Total:	52
Estimate:	52

Infra Team Estimate Total: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285847] Sacramento GR - Disable Real/Personal Property Calculation/Test, Increase RE period to 24 months

Team Responsible:	**Eligibility**	Assignee:	**Chetan Sriharsha**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Srinivasa Meenavalli**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**705**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**12/13/2024 11:36 AM**
Status:	**System Test**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	**SE-01-2025**
Consortium Review Approval:		Approved by Committee:	**06/13/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Sacramento]**

Non-Committee Review: approved by SF-Elizabeth Oakland and BA Adelaide Mendoza on 6/13/25

Expedite Approval: Expedited Approval received from Karen J. Rapponotti on 6/13/2025

Current Design: For GA/GR Automated Solution program in Sacramento County:
-- When real property is entered, the system calculates its value and real property test is performed using the real property limits applicable to determine whether it is a pass or fail.
-- When personal property is entered, the system calculates its value and personal property test is performed using the personal property limits applicable to determine whether it passes or fails.
RE Period Duration
-- The system sets the RE period to 12 months.

Request: Implement the below changes for the GA/GR Automated Solution Program in Sacramento County:
- Remove Real Property limits applicable for the county in the code tables.
- Remove mandatory verification requirement for Real Property.
- Do not calculate real property for the GA/GR automated solution program even when property details are available on data collection pages. Do not perform the Real property test. Populate Real Property value and Real Property limit as zero and Test result as 'Pass' on the eligibility summary page.
- Remove Personal Property limits applicable for the county in the code tables.
- Remove mandatory verification requirement for Personal Property.
- Do not calculate personal property for GA/GR Automated solution program even when property details are available in data collection pages. Do not perform the Personal property test. Populate Personal Property value and Personal Property limit as zero and Test result as 'Pass' on the eligibility summary page.
- Update the RE period from 12 months to 24 months.

Recommendation: Implement the below changes for the GA/GR Automated Solution Program in Sacramento County:
- Remove Real Property limits applicable for the county in the code tables.
- Remove mandatory verification requirement for Real Property.
- Do not calculate real property for the GA/GR automated solution program even when property details are available on data collection pages. Do not perform the Real property test. Populate Real Property value and Real Property limit as zero and Test result as 'Pass' on the eligibility summary page.
- Remove Personal Property limits applicable for the county in the code tables.
- Remove mandatory verification requirement for Personal Property.
- Do not calculate personal property for GA/GR Automated solution program even when property details are available in data collection pages. Do not perform the Personal property test. Populate Personal Property value and Personal Property limit as zero and Test result as 'Pass' on the eligibility summary page.
- Update the RE period from 12 months to 24 months.

There is no effective date for these changes and the changes will be effective from the SCR implementation date in production.

Outreach Description:

Alternative Procedure Description: - Run manual EDBC when the program fails for the Real and/or Personal property tests.
- User can manually update the RE due to 24 months.

Operational Impact:

App Team Estimate Total: **705**   **Infra Team Estimate Total:**   **0**

Estimate: **705**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	85	Eligibility :	361	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	30	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	136	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285746] Add Timeframe for Lookback Period for ICT Images

Team Responsible:	**Batch/Interfaces**	Assignee:	**Thanmay Yanamala**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Supritha Sundaram [X]**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**333**
Reporter:	**Rhiannon Chin**	Regulation Reference:		Created:	**12/11/2024 10:11 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Imaging]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Imaging]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/17/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Michele Peterson - 6/2/25

Current Design: There is no look-back period for images sent in an ICT and too many images are sent to the Receiving county. Because there is no specified look-back period, images are sent from many years before that no longer apply to the case. The excess images require that staff manually filter through the images to find the relevant images, which can difficult to find.

It is not uncommon to have an ICT with over 100 images sent with an ICT.

Request: Request look-back periods be established based on the image type and/or ICT Outboard Category (see EICT Document Mapping).

Imaging committee would reach out to all applicable program committees to ask that each committee decide the necessary lookback periods.

If no response from the program committee, suggestion to limit to Images with a "Received Date" within the last 36 months except for the following categories, which would send all documents (if applicable to the case):
• OP/OIs
• IPV information
• Time limit documents
• SIU/Court/Hearings
• Person verifications
• Authorized Representative
• SAWS 1
• SAWS 2 Plus

Recommendation: Establish two lists

A list based on these eight categories

• OP/OIs
• IPV information
• Time limit documents
• SIU/Court/Hearings
• Person verifications
• Authorized Representative
• SAWS 1
• SAWS 2 Plus

Establish a list of documents that should not have restricted lookback periods and return all results for these documents. Please see supporting documents for list of these forms.

Apart from above list, the rest of the documents should be filtered out by received Date of the document to only past 36 months from the date the ICT was initiated.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**333**	**Infra Team Estimate Total:**	**0**		
Estimate:	**333**				
Automated Test :	0	Batch/Interfaces :	200	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	25
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	83	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285307] Cash EBT Replacements Over One Month's Benefit Amount

Team Responsible:	**Fiscal**	Assignee:	**Kishan Kumar Mallesh**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Kishan Kumar Mallesh**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**105**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**12/02/2024 10:45 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Karen Rapponotti approved 7/02/2025

Current Design: Currently if customer reported Electronic Theft of their CW benefits due to scam over the amount of a the monthly benefit amount, validation in the system prevents the county from issuing the full replacement amount.
For example, in San Diego customer reported EBT scamming claim in the amount of $1273.75.
Customer received a CW monthly benefit of $920. Staff had to split the benefit replacements into 2.
CalSAWS only allows 1 benefit replacement to be created for SCAM purposes due to the guidelines stating that a case can only have 1 scamming benefit replacement ever 36 months.
In this case staff was only able to create a replacement for $920 but the remaining $353.75 cannot be issued due to CalSAWS responding with the error: "Status Reason - This case has had a replacement issuance due to Scam in the last 36 months. Replacements can only be made once every 36 months."

Request: Remove the 36 months validation check for EBT Issuance Scam Replacements.

Recommendation: Remove below validation check to allow users replace issuance for EBT Theft Scam.

"Status Reason - This case has had a replacement issuance due to Scam in the last 36 months. Replacements can only be made once every 36 months."

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	105	Infra Team Estimate Total:	0		
Estimate:	105				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	64
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	26	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-285059] Support SCR to provide responses to Consortia queries

Team Responsible:	**Client Correspondence**	Assignee:	**Phong Xiong**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:	**25.09.25**	Expedite Changes:	**No**	App Team Estimate Total:	**1000**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**11/20/2024 03:27 PM**
Status:	**Approved**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Karen J. Rapponotti**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Approved - Karen Rapponotti - 11/20/2024

Expedite Approval:

Current Design: This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.

Request: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities and supporting Consortium Queries.

Recommendation: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities and supporting Consortium Queries.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1000	Infra Team Estimate Total:	0		
Estimate:	**1000**				
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	40	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	100
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	100	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	360	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-284058] Santa Clara County - DCR request – Date of Last SSI determination

					SPG Status:	N/A
Team Responsible:	Online	Assignee:	Swarnalatha Subramaniam			
Fix Version/s:	[25.09]	Designer Contact:	Trevor Torres		Change Type (SCR):	County Operational Enhancement
Minor Version:		Expedite Changes:	Start Build		App Team Estimate Total:	137
Reporter:	Dymas Pena	Regulation Reference:			Created:	10/22/2024 06:41 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]		Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]		App Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]		App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:			Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	[No County Action Needed]		Counties Impacted:	[Santa Clara]

Non-Committee Review:	Approved by Santa Clara, Selena Santa Cruz, on 05/12/2025
Expedite Approval:	Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.
Current Design:	During conversion, the CalWIN migration the Supplemental Security Income (SSI) approval date was added to the SSIAP as "disposal date".
Request:	Make a DCR to transfer the "disposal date" to the "date of last SSI determination" on the Other program assistance detail, as well as updating the Transactional History Detail page. A List of specific cases with "disposal date" and a blank "Date of last SSI determination" is provided in the Excel sheet.
Recommendation:	1. Perform a one time data change to add the Date of Last SSI Determination (Date can be found in the provided excel file under column L) for Santa Clara County for converted Other Program Assistance Detail records that have been identified (refer to provided excel file) as missing the Date of Last SSI Determination Date: A) Other Program Assistance record was created by '43'. B) Other Program Assistance record "update_by" equals '43'. C) The Other Program Assistance Detail record have the Type of Assistance of 'SSI/SSP' (SS). D) The Other Program Assistance Detail record does not have an End Date (End Date is High Dated). E) The Other Program Assistance Detail record is for the Case (for Santa Clara County) and Person that's identified on the provided excel file (Column A and Column C of the excel file). F) For records that meet the above conditions (A through E) but Date of Last SSI is not Blank, replace the information with the Date provided on the excel file. Note: Converted records that was last updated by a worker (where updated by is not = '43') will not be updated by the data change, even when all other conditions are met. 2. Perform a one time data change to create a record on the Transaction History Detail page for the Other Program Assistance to capture the Old and New Value for the one time DCR being performed to add the Last SSI Determination Date. A) Transaction Record/Field Column will be 'Date of Last SSI Determination' B) Old Value field will be 'Blank' or the previous date value before it was updated to the new date found on the excel file (this is for scenario under 1.F) C) New Value field will be the date that was added to the Date of Last SSI Determination D) Date Time Stamp field will be the date and time that the data change occurred. E) Staff ID field will display the Staff ID of the Technical Team for Data Change that performed the change (Example: '94'). F) Change Reason and Report Date field will be 'blank'. 3. Generate a list for records that's on the excel file that was not able to be updated by the one time data change. List will be located on the web portal once it becomes available.

A) List will follow the standard template columns, 'Case Number', 'Person Last Name', 'Person First Name'.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**137**	**Infra Team Estimate Total:**	**0**		
Estimate:	**137**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	85
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	30	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283798] MEDIL I 25-07 - 2025 Updates to the Single Streamlined Application (SSApp)

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Sheron Jaikumar Marialrudayasamy**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1834**
Reporter:	**Renee Gustafson**	Regulation Reference:	**New Policy for updated SSApp, MEDIL I 25-07 (AB 1163)**	Created:	**10/16/2024 11:37 AM**
Status:	**System Test**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Alba**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP, Self Service Portal, Usability]**	App Funding Source ID:	**CalHEERS**
Consortium Review Approval:		Approved by Committee:	**06/04/2025**	Other Agency Cross Reference:	**CH-287402/ CSPM-78574**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	
Expedite Approval:	Approved by Sharon Teramura via email on 04/22/2025
Current Design:	Currently, counties have their own existing county business process to enter an individual as 'Homeless' in CalSAWS.

Counties may indicate in CalSAWS that an individual is experiencing homelessness in the following ways:
a. Adding 'HOMELESS', 'GENERAL DELIVERY', or a 'District Office Address' in Address Line 1 on the Address Detail Page under physical/mailing address, or
b. Adding a Living Arrangement Record of Type 'Homeless', 'Homeless Shelter', 'Shelters for Battered Persons', 'Temporary Housing or Shelter', or 'Motel/Hotel/SRO' on the Living Arrangement Detail Page

There is no definitive process to define homelessness in the system today and none of the above mentioned data collection(s) leads to any communication of homelessness with CalHEERS.

CalSAWS always sends a complete address to CalHEERS via eHIT with following required fields: Address Line1, City, State, Zip Code

If the physical address is missing entirely for any individual, CalSAWS prevents sending an EDR in Batch or when MAGI is requested on MAGI Determination List page with the following messages:
Existing Batch Skip: 'Missing Address records'

Existing Page Validation: A MAGI Determination Request cannot be sent. The following minimum requirement(s) are not met in this month range:
• An address is required for the following person(s):
o <Person Name>
Criteria: At least one individual on the MAGI Request is missing a high dated Physical Address (Address Type_Code = 'PH').

CalSAWS does not have the validations to prevent sending an EDR if a Mailing Address is missing.

Currently, CalSAWS does not store and display the applicant's Gender Identity and Sexual Orientation on the e-Application Summary when received from the Self-Service Portal (SSP). |

Request:	Also, one of the options on Individual Demographics Page and on SSP for 'Reason for no SSN' is 'I do not qualify for an SSN'.	

With CalHEERS CR-287402, CalHEERS will add a homeless indicator to eHIT and allow Physical Address Line 1 to be blank on their portal and in eHIT. CalHEERS will update the Reason for No SSN 'I do not qualify for an SSN' to read, 'Does not qualify for SSN or may only be issued one for valid non-work reason' per the updates in the SSApp.

CalSAWS will be updated to accommodate the above eHIT changes as follows:

1. CalSAWS will consume and display homeless indicator and send homeless indicator via eHIT
2. CalSAWS will update Information Transaction Update Job to send homeless indicator via eHIT
3. CalSAWS will prevent sending missing mailing address
4. CalSAWS will update the "Reason for No SSN" display language

CalSAWS will also update e-Application Summary and SSP to communicate the selections for Gender Identity and Sexual Orientation information.

Recommendation:

1. Update the MAGI Person Detail Page to display Homeless Indicator received in the DER and sent in the EDR via eHIT.
2. Update the MAGI Referral Detail Page, the MAGI Request Detail Page, and the Information Update Detail Page to display Homeless Indicator received in the referral via eHIT.
3. Update the "CalHEERS Update Transaction" table with new element for Homeless to be communicated through the Information Update transaction via eHIT.
4. Add validation to the MAGI Determination List Page when requesting MAGI to prevent sending missing mailing address via eHIT.
5. Update the existing Batch MAGI Skip criteria for missing address.
6. Update the eHIT logic including eHIT Inbound and Outbound Information to send and receive 'Homeless' information.
7. Update the Long and Short Description for 'I do not qualify for an SSN' found under the 'Reason for no SSN' field to 'Does not qualify for SSN, or may only be issued one for a valid non-work reason'.
8. Updated the e-Data logic on the Individual Demographic page be updated to include the existing "Gender Identity" and "Sexual Orientation" fields.

Please find detailed design document attached on above mentioned recommendations

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1834	**Infra Team Estimate Total:**	0		
Estimate:	1834				
Automated Test :	121	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	400	Medi-Cal/CalHEERS :	420	Medi-Cal/CalHEERS Test :	377
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	208	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	71
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	84	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-283790] CalHEERS eHIT: Update Interface Schema to Version 23 CH R25.9

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Eric Haymes**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Tisha Mutreja [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**141**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**10/16/2024 10:26 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**ThuyTien Nguyen**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	**CalHEERS**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CH-252594**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Non-Committee Approval

Expedite Approval: Approved by Karen J. Rapponotti via email on 4/15/2025

Current Design: Current eHIT schema version is 22 which was implemented in 25.06 with CA-279552

Request: Update CalHEERS SAWS eHIT Interface Schema to version 23 for CalHEERS Release 25.9

Recommendation:

1. Update EHITSAWSCommonSchema.json to version 23 with following elements -

a. Add a Complex new object OptionalAddressType where Address1 is optional
i. AddressesType array will reference new complex OptionalAddressType

b. Update PersonAddressInfo to add homelessInd
i. Update UpdateMemberPersonAddressInfo to add homelessInd

c. Update PersonDemographicInfoType to add intersexualityVariationInd
i. Update UpdatePersonType to add intersexualityVariationInd

Please Note: Based on DHCS request, this field will remain as Optional Field in the schema, although there will be no functionality associated with this field neither any information will be shared between CalHEERS and CalSAWS for this field.

d. Add new property beneficiaryInd to the Person complex type

e. Update IncomeType to add residesWithClientIHSSInd

f. Update MAGIMedicalIncomeBudgetType to add totalReasonablyProjectedMonthlyIncomeAmount, totalSystemCalculatedMonthlyIncomeAmount, totalRPAISCAIAmount, scaiCalendarYear

g. Update CaseMemberNumberType to rename paicmiUsed to incomeCalculationMethodUsed

Functional changes for the elements 1a to 1b will be implemented with CA-283798 and Functional Changes for the elements 1d to 1g will be implemented with CA-216284 in the same release.

For further details on above stated recommendation please refer to attached documents "Schema Difference Document_TC" and "CalHEERS_SAWS_EHIT_V23.zip"

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: **141**   **Infra Team Estimate Total:** **0**

Estimate: **141**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	59	Medi-Cal/CalHEERS Test :	50
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	10	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283604] LA GR - Update GROW to START Correspondence

Team Responsible:	**Client Correspondence**	Assignee:	**Ranjith Madeshwaran**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**2371**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**10/10/2024 02:57 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:		App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	**LA-05-2023**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Los Angeles]**

Non-Committee Review: Approved by Lilit Afrikyan R6- LA on 7/3/2025 and Dena Delapp BA 07/03/25

Expedite Approval: By Karen J. Rapponotti on 06/26/2025

Current Design: LA county is changing their existing GROW program to now be the START program. The CalSAWS Correspondence still reference GROW.

Request: LA County submitted the following CERs to update existing Correspondence:
CA-261868: START NOA/Form Name Change
CA-261869: Update the Standard ABP 4023T - GROW Termination Notice of Action for GR/GROW
CA-262824: START Name and Language Changes on NOAs/Forms

Recommendation:
1. Update the ABP 23A Form in the Template Repository
2. Update the ABP 23A-AU Form in the Template Repository
3. Update the ABP 23A-MH Form in the Template Repository
4. Update the ABP 23B Form in the Template Repository
5. Update the ABP 23C Form in the Template Repository
6. Update the ABP 23C-AU Form in the Template Repository
7. Update the ABP 23C-MH Form in the Template Repository
8. Update the ABP 23D Form in the Template Repository
9. Update the ABP 23D-MH Form in the Template Repository
10. Update the ABP 23E Form in the Template Repository
11. Update the ABP 23E-AU Form in the Template Repository
12. Update the ABP 23E-MH Form in the Template Repository
13. Update the ABP 4023-T GR Automated Notice of Action
14. Update the ABP 4023-T START Automated Notice of Action
15. Update the START Reason Fragment Regulations
16. Update the ABP 192 Form in the Template Repository
17. Update the ABP 1460 Form in the Template Repository
18. Update the ABP 1464 in the Template Repository
19. Update the ABP 1469 in the Template Repository
20. Update the ABP 1676-1C in the Template Repository
21. Update the ABP 1676-3 GRMH in the Template Repository

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**2371**	**Infra Team Estimate Total:**	**20**

Estimate: **2391**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	1389	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	20	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	101	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	466	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	45.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-283219] Add Export Capability to the Worker Schedule Search page

Team Responsible:	**Online**	Assignee:	**Swarnalatha Subramaniam**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Trevor Torres**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**126**
Reporter:	**Dymas Pena**	Regulation Reference:		Created:	**10/01/2024 01:57 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:	**[CFP/WBT, Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Usability]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 06/17/2025. Attached approval email from her

Current Design: Currently, the Worker Schedule Search page does not have export capability. This page lists the pertinent information for us to assist with the assignment of CalFresh RE appointments.

Request: Add an "Export to Excel" feature to the Worker Schedule Search page to extract the full search results to enhance the usability. The Excel spreadsheet would include all the columns that currently exist on the search results page and additional columns.

Recommendation:
  1. Add the export functionality to the Worker Schedule Search page.
  2. Generate an Excel report for the Worker Schedule Search 'Search Results Summary'.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	126	Infra Team Estimate Total:	0
Estimate:	126		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	79
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	26	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-283204] Update Special Investigation Detail to Add Witness information and Not auto select Program

Team Responsible:	**Online**	Assignee:	**Suraj Kumar**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**688**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**10/01/2024 09:13 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Security, Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Eric Fortenberry**	Training Impacted:	**[CFP/WBT, Job Aid, Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Special Units]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/21/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:
Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.

Current Design:
On the Special Investigation Referral page, all the programs associated to the case will automatically be preselected on the Program section after a "Case Number" is selected and when the page is refreshed. Once the referral record is created on the Special Investigation Referral page, the record can be viewed on the Special Investigation Detail page.

The Special Investigation Detail page in edit mode displays checkboxes next to all programs when the "Investigation Status" was last saved as 'Returned', 'Rejected', 'New' or 'Referral'. However, a checkbox will not display next to a program when there currently exists an Investigation Result and/or Prosecution Result record with that program selected.

Unselecting any prior selected checkboxes and then saving the page will not apply the removals to the record. Selecting additional program checkboxes and then saving the page will apply the additions to the record.

When the "Investigation Status" was last saved as a status other than 'Returned', 'Rejected', 'New' or 'Referral', the program checkboxes that were selected and saved prior will not display in edit mode, but the user can select the checkboxes on any additional programs that have not been selected yet.

On the Special Investigation Detail page in view mode, only the selected and saved programs display in the list for the Program section. All other program options do not display.

On the Evidence Detail page, there are no additional entry fields for witness name and contact information when the 'Witness' option is selected on the evidence "Type" field. Witnesses entered in the evidence page are also not visible on Special Investigation Detail page.

Request:
Update the Special Investigation Detail page to allow the user to deselect programs on the investigation/referral after they are initially selected/created.

The 'Witness' option for the "Type" field on the Evidence Detail page should be dynamic and result in additional entry fields to add witness name, DOB, and witness contact information (phone and address). This information is required as part of an investigation and should not be captured only in an evidence note.

Witnesses entered in the Evidence Detail page should display in a new Witness segment on Special Investigation Detail page. The new witness segment should display the Witnesses' names and DOBs with hyperlinks to open the Witnesses' Evidence Detail entries containing contact information.

Recommendation:
1. Update the Program section on the Special investigation Referral page.
a. A title will be added for the PACF/NACF Indicator column to meet page Accessibility Standards.

b. The program checkboxes will no longer be automatically selected when the page is refreshed or when a case number is selected.

2. Update the Program section and create a Witness section on the Special Investigation Detail page.

a. The Program section will be updated to allow the user to remove programs on the investigation/referral after the programs have been saved to the record.

b. The Witness section will be created to display Witness information from the new fields added on Evidence Detail page.

3. Update the Evidence Detail page to display new dynamic fields for witness information when 'Witness' is selected on the "Type" field.

4. Create a new Witness Detail page to enter witness information.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total: **688**

Infra Team Estimate Total: **0**

Estimate: **688**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	415
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	29	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	184	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282802] Ventura County - Update Payment Request Status from Awaiting Approval to Issuance Created

Team Responsible:	**Fiscal**	Assignee:	**Asha Bhavanam**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**52**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**09/18/2024 09:46 AM**
Status:	**System Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-282760**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Ventura]**

Non-Committee Review: Marlene Rangel approved 7/2/2025

Expedite Approval: Karen Rapponotti approved 7/2/2025

Current Design: Approximately there are over 8000 historical supportive service payment requests that were converted from CalWIN into CalSAWS currently in "Awaiting Approval" status. These converted payment requests do not require an issuance.

Request: County is requesting a data change to update the converted supportive service payment requests, that are currently in an "Awaiting Approval" status to be updated to "Issuance Created" status.

Recommendation:

1. Update below payment request records from 'Awaiting Approval' status to 'Issuance Created' for Ventura County.
- Payment Request Status: Awaiting Approval (AA)
- Payment Request Created By: 56
- Payment Request Program: CalWORKs, WTW, CL
- Payment Request created prior to 05/01/2023.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**52**	**Infra Team Estimate Total:**	**0**		
Estimate:	**52**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-282736] Online Help: Update JA Other Health Care Detail - Add

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jayna Longstreet**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**12**
Reporter:	**Jayna Longstreet**	Regulation Reference:		Created:	**09/17/2024 09:14 AM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maggie Orozco-Vega**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Training**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Approved by Elizabeth Palm on 01/31/2025

Expedite Approval: Approved by Karen Rapponotti on 7/15/2025

Current Design: The JA Other Health Care Detail - Add does not include information about how to request a OHC provider be added to the Resource Databank

Request: Add a note to the JA stating "If the OHC Provider is not found, follow your county business process to request the provider be added to the Resource Databank. "

Recommendation:
 Add the requested note to the JA.
 Upload the updated job aid in the LMS and Online Help.

Outreach Description: Update Job Aid

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	12	Infra Team Estimate Total:	0		
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	12	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-281190] Add Reassignment Template to Task Upload

Team Responsible:	**Task Management**	Assignee:	**William Truong**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**696**
Reporter:	**Sarah Rich**	Regulation Reference:		Created:	**08/05/2024 08:49 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Current Design: Within the CalSAWS System, the Task Pop-Up: Task Search page allows more than one Task to be reassigned simultaneously. The page allows one or more Tasks to be selected and then processed with one of the following actions to reassign Tasks or remove assignments from Tasks:
• Assign to Me
• Assign to Program Worker
• Assign to Position
• Assign to Bank
• Unassign Position
• Unassign Bank
This processing is limited to the maximum number of Tasks that are displayed on the page.
The Task Upload functionality provides a framework to upload and process an action on up to 10 thousand Tasks. This functionality only supports Task creation and Task closure; it does not provide functionality to reassign Tasks.

Request:
1. Modify the Task Upload functionality to incorporate Task reassignment.
2. Modify CalSAWS Task Management pages as necessary to support the Task Upload modifications.

Recommendation:
1. Incorporate a "Reassignment" template to the Task Upload pages and processing framework that will allow counties to upload up to 10 thousand Tasks to be reassigned in mass.

Outreach Description:

Alternative Procedure Description: Manually reassign the Tasks.

Operational Impact:

App Team Estimate Total:	696	**Infra Team Estimate Total:**	0
Estimate:	696		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	30	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	174	Task Management :	432	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-281104] Add Generate Form Button for CW 2201 on Employment page

Team Responsible:	**Client Correspondence**	Assignee:	**Navyasri Yalamanchili**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**130**
Reporter:	**Phong Xiong**	Regulation Reference:	**ACIN I-50-09; MPP 82-612; CRPC 2393**	Created:	**08/01/2024 12:31 PM**
Status:	**System Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Paul Robertson**	Training Impacted:	**[CFP/WBT, Job Aid, Online Help]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/16/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 06/03/2025

Current Design: CW 2201 automation logic to generate the form after employment is end dated on the Employment List page for CalWORKs participants was removed with SCR CA-273808.

Request: Add a "Generate CW 2201 Form" button on the Employment Edit Page (view mode) so that the workers can manually generate the form without going to the Template Repository.

Recommendation:
  1. Update the generation logic of the CW 2201 to generate from the Employment Detail page in view mode.
  2. Add a "Generate CW 2201 Form" button on the Employment detail page in view mode.

Outreach Description:
Alternative Procedure Description: N/A
Operational Impact:

App Team Estimate Total:	130	Infra Team Estimate Total:	0		
Estimate:	**130**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	50
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	30	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-280679] Ventura - Turn off automated batch that authorizes EPP benefits

Team Responsible:	**Fiscal**	Assignee:	**Asha Bhavanam**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Asha Bhavanam**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**52**
Reporter:	**Ignacio Lazaro**	Regulation Reference:		Created:	**07/22/2024 11:46 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections, Fiscal, Foster Care/Kin GAP/AAP]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CER CA-279974**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Ventura]**

Non-Committee Review: Sheryl Eppler - Approved - 07/03/2025

Expedite Approval: Approved by Karen Rapponotti on 7/2/2025

Current Design: Implementation of CA-263119 ACL 21-123 Expectant Parent Payment Automation created a new daily batch to authorize EPP benefits. This automation allows for Expectant Parent Payments (EPP) to issue via on the Pregnancy Detail Page. This entry can occur on companion cases and has already created situations where an EPP was issued on cases that were not eligible.

Request: Opt out Ventura County from Expectant Parent Payments Batch job.

Recommendation: Opt out Ventura County from Expectant Parent Payments Batch job.

Outreach Description:

Alternative Procedure Description: Counties can follow CIT 0018-22 to issue benefits. (attached)

Operational Impact:

App Team Estimate Total:	**52**	**Infra Team Estimate Total:**	**0**
Estimate:	**52**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

Training :   0   Translation :   0   Virtual Assistant :   0
Voice Bots / RPA :   0

[CA-280295] Update TEMP 2313 and TEMP 2035 Recoveries of Aid Status Reason

Team Responsible:	**Reports**	Assignee:	**Akshit Gupta**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Susanna Martinez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1005**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**07/10/2024 07:29 PM**
Status:	**In Development**	Impact Analysis:	**[ETL]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Reports Overview]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/13/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Build start approval is provided by Karen J. Rapponotti on 6/9/2025

Current Design: CalSAWS currently does not have a way to differentiate whether a Recovery Account which was created for Replacements due to electronic theft was for Skimming or Scam.

Currently Recovery Accounts are created with reason as Electronic Theft.

The report logic in the TEMP 2313 and TEMP 2035 for Recoveries of Aid is looking for a reason code of Electronic Theft. This is causing the same recovery account transaction to be populated on both the TEMP 2313 and TEMP 2035 reports as there is not a way to differentiate if it is Electronic Theft due to Skimming or Scam.

Request: 1. Add distinct reason codes for Skimming and Scam for recovery account creation for replacements due to Electronic Theft.
2. Update the TEMP 2313 and TEMP 2035 reports' Recoveries of Aid logic to use the new Recovery Account Reasons to differentiate between Skimming and Scam.

Recommendation: 1. Update Recovery Account Detail page to have 'Electronic Theft – Skimming' and 'Electronic Theft – Scam' as Reason.
2. Update the TEMP 2313 EBT THEFT – Scam report's Recoveries of Aid logic to utilize the 'Electronic Theft – Scam' reason.
3. Update the TEMP 2035 EBT THEFT – Skimming report's Recoveries of Aid logic to utilize the 'Electronic Theft – Skimming' reason.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1005	Infra Team Estimate Total:	0		
Estimate:	1005				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	102	Conversion :	0	DBA :	0
Design :	210	Eligibility :	0	Fiscal :	74
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0

Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	400	Reports Test :	150
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	33	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	14.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-279940] Retire the Super Trigger MV refresh and sweep jobs that are no longer needed

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sai Kadem**	SPG Status:	**N/A**	
Fix Version/s:	**[25.09]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**System Operational Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**148**	
Reporter:	**Chris Carandang**	Regulation Reference:		Created:	**07/01/2024 10:58 AM**	
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:		Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Performance**	Committee:	**[Ad Hoc]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:	**06/04/2025**	Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**	

Non-Committee Review:	Non-Committee Approval by John Pratt on June 4, 2025
Expedite Approval:	Approved by Karen J. Rapponotti on 6/4/2025.
Current Design:	Batch and Interface jobs rely on the "Super Trigger" process for Change Data Capture (CDC) in order to store copies of specific data collection tables into materialized views (Materialized View Refresh) for later comparison against the live transactional tables. Differences are detected via the Super Trigger Sweep jobs, and are staged for processing by the Super Trigger Thread Jobs to ultimately be saved into the Super Trigger tables that are consumed by various downstream processes . However, several of these materialized views are no longer referenced in downstream processes and can be removed to improve batch SLA and save DB resources.
Request:	There are various materialized views that are being refreshed and processed by Super Trigger sweep jobs that are no longer referenced by downstream process that consume DB resources. Request to identify and retire Super Trigger Materialized Views, refresh and sweep jobs that are no longer used which would help batch SLAs tremendously and reduce consumption of DB resources.
Recommendation:	Drop the Materialized Views (_MV and 1_MV) of these Super Trigger tables that are no longer used: ABAWD_EXEMPT ABAWD_STAT CUST_ACTIV_ATTEND EXPN_AMT_DETL EXPN_SELF_DEDUCT LCL_MIN_WAGE MED_COND OTHER_PGM_ASSIST PERS_RELSHP PREG SCHL_ATTEND Decommission the materialized view refresh and sweep jobs associated with the above tables. Please find more detail in the Design Document.
Outreach Description:	
Alternative Procedure Description:	N/A.
Operational Impact:	

App Team Estimate Total:	**148**	**Infra Team Estimate Total:**	**0**

Estimate: 148

Automated Test :	0	Batch/Interfaces :	52	Batch Operations :	35
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	40	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-279860] Update the WTW Plans for Month to display WTW Plans when there's more than 25 activity agreement

Team Responsible:	**Online**	Assignee:	**Ayush Sahu**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Trevor Torres**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**90**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**06/27/2024 02:32 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 06/17/2025. Attached approval email from her

Current Design: Currently, when a person have more than 25 activity agreements, the WTW Plan (WTW2, other, etc.) information is not being displayed on the WTW Plans for Month section on the WTW Assistance Unit Summary page.

Request: Update the current logic on the WTW Assistance Unit Summary page to display WTW Plans (WTW 2, other, etc..)on the WTW Plans for Month section when one or more persons is associated to more than 25 activity agreement.

Recommendation: Update the current logic on the WTW Assistance Unit Summary page to display all the WTW Plans on the WTW Plans for Month section regardless if there are one or more persons is associated to more than 25 activity agreements.

Note: No Design Document will be provided for this SCR, all changes are backend only

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total: 90   **Infra Team Estimate Total:** 0

Estimate: 90

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	65
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	14	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-279705] Mariposa - Enable the 1099 Interface File(annual)

Team Responsible:	**Fiscal**	Assignee:	**Kishan Kumar Mallesh**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**92**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**06/24/2024 04:47 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Mariposa]**

Non-Committee Review: Sheryl Eppler - Approved - 05/12/2025

Expedite Approval: approved by Karen Rapponotti on 5/29/2025.

Current Design: The annual 1099 Interface File is not currently running for Mariposa county.

Request: Enable the 1099 interface file for Mariposa county.

Recommendation:
1. Enable the 1099 Outbound Interface (POXXF602) for Mariposa County to receive the file annually.
2. Complete Partner Integrated Testing (PIT) with Mariposa County. PIT schedule 7/7/2025 - 7/18/2025.
  Note:
    1. The file name format is 1099Reporting.prod.co[County Code].txt
    2. Please see "1099 Reporting Outbound.doc" for the fields definition

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	92	Infra Team Estimate Total:	0		
Estimate:	**92**				
Automated Test :	0	Batch/Interfaces :	16	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	47
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	21	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

| Training : | 0 | Translation : | 0 | Virtual Assistant : | 0 |
| Voice Bots / RPA : | 0 | | | | |

[CA-279562] Denied/Discontinued CAPI Household Members receiving CAPI aid code in MEDS

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rositta Raphael**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**493**
Reporter:	**Yuga Teja [X]**	Regulation Reference:		Created:	**06/20/2024 07:48 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/21/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 6/2/2025.

Current Design: CalSAWS sends EW20, RC20 transaction to MEDS for the Denied/Discontinue household members on CAPI cases when the Role is MEM.

Request: Update MEDS EW20 and RC20 transaction logic to not send transaction for the Denied/Discontinue household members on CAPI cases.

Recommendation: Update MEDS EW20 and RC20 transaction logic to not send transaction for the Denied/Discontinue household members on CAPI cases.

Please find more details in the Design document.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	**493**	**Infra Team Estimate Total:**	**0**
Estimate:	**493**		

Automated Test :	0	Batch/Interfaces :	326	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	21	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	101	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-278221] Butte County - Issuance Status Update

Team Responsible:	**Fiscal**	Assignee:	**Sumita Sinha**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Sumita Sinha**	Change Type (SCR):	**Data Change**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**52**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**05/22/2024 01:41 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-277804**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Butte]**

Non-Committee Review: Marlene Rangel approved 7/2/2025

Expedite Approval: Karen Rapponotti approved 7/2/2025

Current Design: The status of TJ Maxx warrant (control number 111089) for $136.32 was erroneously updated to "Cancelled" on 4/12/24

Request: To update the status of control number 111089 rom "cancelled" to "paid" effective 6/29/23.

Recommendation: To update warrant with control number 111089 with a "cancelled" status date 4/12/24 to "paid" status effective date 6/29/23 for case 2137247. Remove the cancelled issuance status, and claim record and add paid issuance status.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	52	**Infra Team Estimate Total:**	0
Estimate:	52		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	13	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-276724] ACL 18-43 - Add variable population for M40-107D

Team Responsible:	**Client Correspondence**	Assignee:	**Thanushree Veereshappa**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**368**
Reporter:	**Aishwarya Shankar [X]**	Regulation Reference:	**ACL 18-43**	Created:	**04/17/2024 04:22 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/29/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 06/03/2025

Current Design: M40-107d was updated to the latest version with SCR CA-204115. The M40-107D form currently does not have variable population logic.

Request: Add variable population logic for the M40-107D (4/21) - Time On Aid To Former CalWORKs Recipients form.

Recommendation: 1. Add variable population logic for the M40-107D (4/21) - Time On Aid To Former CalWORKs Recipients form.

Outreach Description:

Alternative Procedure Description: User can input variables manually.

Operational Impact:

App Team Estimate Total:	368	Infra Team Estimate Total:	0		
Estimate:	**368**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	276	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	67	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0

Voice Bots / RPA :   0

[CA-276548] Update the Elderly/Disabled logic to exclude Intercounty Transfers

Team Responsible:	**Fiscal**	Assignee:	**Jyoti Jain**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**188**
Reporter:	**Marlene Rangel**	Regulation Reference:		Created:	**04/12/2024 01:58 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/23/2025**	Other Agency Cross Reference:	**CA-264343**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: approved by Karen Rapponotti on 5/29/2025.

Current Design: The Elderly/Disable batch updates the Recovery Account Detail page to post a 50% or 100% compromised transaction to eligible recovery accounts (external and internal) when the meeting elderly/disabled criteria.

Request:
1. Update CF Elderly/Disabled Compromise batch to exclude Recovery Accounts with 'Is this an ICT' indicator as 'Yes'.
2. Update Recovery Account Detail page to not auto compromise elderly/disabled Recovery Accounts with 'Is this an ICT' indicator as 'Yes' when worker manually flips recovery account status from Pending -> Active.

Note: If the external Recovery Account is initially created as 'Is this is an ICT' as 'yes', user should activate the Recovery Account and asses for 'Elderly/Disable Compromise' and post the 50%/100% compromise transaction if determined eligible.

Recommendation:
1. Update CF Elderly/Disabled Compromise batch to exclude Recovery Accounts with 'Is this an ICT' indicator as 'Yes'.
2. Update Recovery Account Detail page to not auto compromise elderly/disabled Recovery Accounts with 'Is this an ICT' indicator as 'Yes' when worker manually flips recovery account status from Pending -> Active.

Note: If the external Recovery Account is initially created as 'Is this is an ICT' as 'yes', user should activate the Recovery Account and asses for 'Elderly/Disable Compromise' and post the 50%/100% compromise transaction if determined eligible.

Outreach Description:

Alternative Procedure Description: Worker can manually 'Back Out' the compromised transaction and update the recovery account transactions and statuses accordingly. Workers can manually compromise claims with 'Is this an ICT' as 'Yes'.

Operational Impact:

App Team Estimate Total:	**188**	**Infra Team Estimate Total:**	**0**
Estimate:	**188**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	114
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0

Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	51	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-275023] Update EBT Repayment Detail page with Validation or Edit rights

Team Responsible:	**Fiscal**	Assignee:	**Asha Bhavanam**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Asha Bhavanam**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**95**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**03/05/2024 11:17 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-274092**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:	Sheryl Eppler - Approved - 07/03/2025
Expedite Approval:	Approved by Karen Rapponotti on 07/02/2025
Current Design:	The "Recovery Account" field is a non-mandatory field on the EBT Repayment Detail page when the "Posting Type" is "Manual". When a worker is manually trying to apply repayment but did not "select" a recovery account, there is no way to add the recovery account after it has been saved. EBT Repayment Detail page allows workers to post an EBT-Cash benefit to a CalFresh Recovery Account.
Request:	1. Update the Recovery Account field on the EBT Repayment Detail page to be a mandatory field. Also trigger a validation when Recovery Account is not selected when the posting type is Manual. 2. Update the EBT Repayment Detail page to display a hard validation when a worker is attempting to post an EBT-Cash benefit to a CalFresh OI Recovery Account.
Recommendation:	1. Update the Recovery Account on the EBT Repayment Detail page to be a mandatory field. Also trigger a validation when Recovery Account is not selected when the posting type is Manual. 2. Update the EBT Repayment Detail page to display hard validation when a worker is attempting to post an EBT-Cash benefit to a CalFresh OI Recovery Account.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	95	Infra Team Estimate Total:	0		
Estimate:	95				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	25	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-275021] Add Validation when Creating an External Recovery Account

Team Responsible:	**Fiscal**	Assignee:	**Sumita Sinha**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**139**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**03/05/2024 11:13 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/23/2025**	Other Agency Cross Reference:	**CA-273889**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: approved by Karen Rapponotti on 5/29/2025.

Current Design: When creating an External Recovery Account, there is no stopping a county worker from selecting a county case number that is out of county. This can cause erroneous recovery accounts to be created in incorrect cases and counties.

Also, when creating an external recovery account, the "Is this an ICT" field is a required field, however the "Originating County" field is not a required field if the user selects 'Yes' on the ICT field. Additionally, a user is not able to edit the "Is this an ICT" field once the recovery account is saved.

Request: 1. When creating an external recovery account (Fiscal -> Collections -> Create External Recovery Account'), update 'Select Case' page to display a validation stating the below when creator's county does not match case number's county:
a. Selected case number does not belong to creator's county. Please update selected case number and press 'Select' again.

2. Update 'Originating County' field to have a required field asterisk when 'Is this an ICT' is set to 'Yes' on the Recovery Account Detail page in create mode.

3. Update Recovery Account Detail page to allow 'Is this an ICT' and 'Originating County' fields to be editable after recovery account creation.

Recommendation: 1. When creating an external recovery account (Fiscal -> Collections -> Create External Recovery Account'), update Recovery Account Detail page to display a validation stating the below when creator's county does not match case number's county when pressing 'Save and Continue':
a. Select - Selected case number does not belong to creator's county. Please update selected case number and press 'Save and Continue' again.

2. Update 'Originating County' field to be a required field asterisk when 'Is this an ICT' is set to 'Yes' on the Recovery Account Detail page in create mode.

3. Update Recovery Account Detail page to allow 'Is this an ICT' and 'Originating County' fields to be editable after recovery account is created in Pending, Pending Approval, Pending Agreement and Active statuses. This change will apply for both regular and external recovery accounts.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**139**	**Infra Team Estimate Total:**	**0**		
Estimate:	**139**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	84
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	6	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	39	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274859] START Program Name Change - NOA/Forms

Team Responsible:	**Client Correspondence**	Assignee:	**Raghunandan KV**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**501**
Reporter:	**Dena DeLapp**	Regulation Reference:		Created:	**03/01/2024 07:39 AM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	**LA-05-2023**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CER CA-272876**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Los Angeles]**

Non-Committee Review:	Non-committee approval - Dena DeLapp 06/30/2025
Expedite Approval:	By Karen J. Rapponotti on 06/17/2025
Current Design:	Change the language from "GROW" to "START" and from "General Relief Opportunities for Work (GROW)" to "Skills and Training to Achieve Readiness for Tomorrow (START)" on forms ABP 1607, ABP 1464 WIA, ABP 1608, ABP 1463 DVS, ABP 1467 DVS, ABP 1469 DVS, ABP 1468, ABP 1469 DRC, ABP 593, and ABP 4054. Add the CalFresh Employment and Training logo on forms ABP 1464 WIA, ABP 1608, ABP 1468, ABP 1469, ABP 593, and ABP 4054. NOAs ABP 1607, ABP 1464 WIA, ABP 1608, ABP 1463 DVS, ABP 1467 DVS, ABP 1469 DVS, ABP 1468, ABP 1469 DRC, ABP 593, ABP 592 and ABP 4054 currently display old program name as "GROW" and "General Relief Opportunities for Work." NOAs ABP 1464 WIA, ABP 1608, ABP 1468, ABP 1469 DRC, ABP 593, and ABP 4054 do not display the CalFresh Employment and Training logo.
Request:	NOAs ABP 1607, ABP 1464 WIA, ABP 1608, ABP 1463 DVS, ABP 1467 DVS, ABP 1469 DVS, ABP 1468, ABP 1469 DRC, ABP 592, and ABP 4054 should be revised to include the following changes: • Change language from "GROW" to "START". • Change language from "General Relief Opportunities for Work (GROW)" to "Skills and Training to Achieve Readiness for Tomorrow (START)". In addition to the above changes, NOAs ABP 1464 WIA, ABP 1608, ABP 1468, ABP 1469 DRC, and ABP 4054 should also include the following changes: • Addition of CalFresh Employment and Training Logo (CFET). ABP 1768 and ABP 1461 need to also be updated. See SCR CA-273326 for eligibility updates to support updated version of ABP 1768. The ABP 593, PA 593, and ABP 5053 are obsolete and should be removed from the template repository.
Recommendation:	Ensure GROW NOAs and Forms are in accordance with the new program name change to prevent participant confusion that can result in an increase of both lobby traffic and calls to the customer service centers.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**501**	**Infra Team Estimate Total:**	0
Estimate:	**501**		
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	233	Conversion :	0	DBA :	0
Design :	65	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	20
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	22	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	100	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274857] Solano requesting the Form 48-70-20 to be viewable on Monthly Productivity List page.

Team Responsible:	**Online**	Assignee:	**Praveenraj Mylvakanam**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**108**
Reporter:	**Dena DeLapp**	Regulation Reference:		Created:	**03/01/2024 07:32 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/23/2025**	Other Agency Cross Reference:	**CER CA-271964**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review: County approved 5/6/2025 - Dena DeLapp 6/2/2025

Expedite Approval: Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.

Current Design: Currently, Form 48-70-20 is viewable only on the Customer Reporting page, and it is not viewable on the Monthly Productivity List page.

Request: Update the Monthly Productivity List page to return Form 48-70-20 on the page search results.

Recommendation:
1. Update the Monthly Productivity List page to return Form 48-70-20 results on the Search Result Summary section when the search parameters follow that criteria.
2. Update the Export functionality on the Monthly Productivity List page to include Form '48-70-20' results on the Monthly Productivity List Export Report.
3. Update the Monthly Productivity List Detailed Results page to return Form 48-70-20 results when the 'View Detailed Results' button is clicked on the Monthly Productivity List page.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**108**	**Infra Team Estimate Total:**	**0**		
Estimate:	**108**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	64
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	29	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274508] Homeless-Temporary EDBC Checks Eligibility of Household in CalWORKs

Team Responsible:	**Eligibility**	Assignee:	**Chetan Sriharsha**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**2349**
Reporter:	**Yale Yee**	Regulation Reference:		Created:	**02/22/2024 11:47 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Michele Peterson - 5/5/25

Current Design:

1. When adding a Homeless-Temporary (HT) or Homeless-Permanent (HP) program to a new or existing case, there is validation that requires a CalWORKs (CW) or Refugee Cash Assistance (RCA) program be added to the case.

2. When running a HT EDBC, an applicant may be eligible to HT benefits when a CalWORKs (CW) or Refugee Cash Assistance (RCA) program exists on the case. The person status in CW/RCA is not considered when the HT EDBC is run.
An applicant may be eligible to HT benefits when they are denied, discontinued or ineligible in CW/RCA for dates that overlap the period of the Payment Begin Date and Payment End Date of HT.

3. When running a HP EDBC and CW/RCA is Pending, there is a validation on the Run EDBC page to select both HP and CW/RCA.
CA-201573 and CA-254466 implemented logic to skip the HP validation and evaluate benefits when the ICT status is 'In-Process' and the CW program is 'Pending' on the receiving County case.

4. HT and HP programs include RCA EDBC determinations when calculating EDBC results when RCA is on the same case.

5. HT program is not automatically closed when the CW program is not pending or active.

Request:

1. When adding an HT or HP program to a new or existing case, update the validations to only require CalWORKs program.

2. When running an HT EDBC, the household is not eligible to HT benefits when the CW program is denied, discontinued, or ineligible for dates that overlap the period of the Payment Begin Date and Payment End Date of HT.

3. HT EDBC evaluates benefits when specific ICT conditions are met.

4. HP EDBC evaluates benefits when additional ICT conditions are met.

5. When running an HP EDBC with a Pending CW/RCA, update the validation on the Run EDBC page to remove the reference to RCA.

6. Applicants or recipients of RCA are not eligible to HA programs.

7. Add a new batch job to close HT program when CW program is not active or pending.

Recommendation:
1. Update the Select Programs page to require CalWORKs program when selecting Homeless Temp or Homeless Perm.
2. Update the Homeless – Temp Detail/Homeless – Perm Detail pages to require a CalWORKs program to exist on the case to add the Homeless-Temp record or Homeless-Perm record.
3. Update HT EDBC to fail HT benefits when the household is denied, discontinued or ineligible for CW for dates that overlap the period of the Payment Begin Date and Payment End Date of HT.
4. Update HT EDBC to evaluate the program for eligibility when specific ICT conditions are met.
5. Update HP EDBC to evaluate the program for eligibility when additional ICT conditions are met.
6. Update the validation for HP on the Run EDBC page to remove references to RCA.
7. Update HT and HP EDBC calculations to remove references to RCA.
8. Update the RCA EDBC to fail a person when the person receives CW benefits in the same benefit month.
9. When CW program is not active or pending for a case, add logic to trigger batch EDBC to close HT program on that case.

Note: Please refer to the attached design for further details.

Outreach Description:

Alternative Procedure Description: The user can override the EDBC results.

Operational Impact:

App Team Estimate Total:	**2349**	**Infra Team Estimate Total:**	**0**		
Estimate:	**2349**				
Automated Test :	150	Batch/Interfaces :	95	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	24	Conversion :	0	DBA :	0
Design :	0	Eligibility :	1241	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	64
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	72	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	513	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-274303] Task Detail Automated Action field Enhancements

Team Responsible:	**Task Management**	Assignee:	**Getnet Beyene**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**538**
Reporter:	**Vallari Bathala**	Regulation Reference:		Created:	**02/19/2024 11:03 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[CFP/WBT]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Task Management]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 06/11/2025

Current Design: Within the CalSAWS System, a Task can be created through various methods such as manual Task creation, Automated Actions, Document Routing Rules, etc. When a Task is created from an Automated Action, the 'Automated Action' attribute in the Task Detail Pop-Up page displays "Yes" or "No" indicating if the Task originated from an Automated Action. If the attribute displays 'Yes', then a hover-over tool tip provides additional information regarding the Automated Action which created the Task. There is no tool tip if the attribute displays "No".

Currently, there is no functionality available on the Task Detail page for Counties to identify additional information if the source of the Task is anything other than an Automated Action.

Request: 1. Add additional information pertaining to the source which created a Task.

Recommendation: 1. Update the Task Pop-Up: Task Detail page to include the details of the source which created a Task.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**538**	**Infra Team Estimate Total:**	**0**
Estimate:	**538**		

Automated Test :	89	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	23	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	117	Task Management :	264	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-269191] Update Overpayment Adjustment Logic when running EDBC for GR

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**121**
Reporter:	**Nick Pasin**	Regulation Reference:		Created:	**10/11/2023 11:43 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[CalWIN]**

Non-Committee Review:

Expedite Approval: Karen Rapponnotti approved 6/23/25

Current Design: Currently user will receive a UEID when running EDBC for GA/GR Automated Solution if a recoupment rate for cause code is not set on the 'County Fiscal Auth Admin Detail' page.

Request: Update benefit recoupment logic to reference code detail table category 118, reference table 4 (Adjustment Percentage) when recoupment rate is not set on the County Fiscal Auth Admin Detail page.

1. IPV Cause Code Adjustment Percentages as per CT118, Reference Table 4:
    Cash - IPV (Court) - 10%
    Cash - IPV (ADH) - 10%
    Cash - IPV (waiver) - 10%
    Cash - IPV (DCA) - 10%
    GR - IPV (ADH) - 100%
    GR - IPV (Waiver) - 100%
    GR - IPV (Court) - 100%

Note: This change will only impact counties using GA/GR Automated Solution program

Recommendation: Update benefit recoupment logic to reference code detail table category 118, reference table 4 (Adjustment Percentage) when recoupment rate is not set on the County Fiscal Admin Detail page.

1. IPV Cause Code Adjustment Percentages as per CT118, Reference Table 4:
    Cash - IPV (Court) - 10%
    Cash - IPV (ADH) - 10%
    Cash - IPV (waiver) - 10%
    Cash - IPV (DCA) - 10%
    GR - IPV (ADH) - 100%
    GR - IPV (Waiver) - 100%
    GR - IPV (Court) - 100%

Note: This change will only impact counties using GA/GR Automated Solution program

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	**121**	**Infra Team Estimate Total:**	0

Estimate: 121

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	79
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	32	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-268437] Update Duplicate Persons Report to Exclude Records Marked Duplicated

Team Responsible:	**Reports**	Assignee:	**Akshit Gupta**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jeric Derama**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**285**
Reporter:	**Dennis Kong**	Regulation Reference:		Created:	**09/27/2023 02:47 PM**
Status:	**In Development**	Impact Analysis:	**[ETL]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Management Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/27/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval is provided by Michele Peterson on 04/25/2025

Current Design: Duplicate Persons Report provides a list of potential duplicate persons in the system based on matching SSN, Name, Gender, Address and/or DOB and displays potential duplicate minor consent CINs. This report is available on the second business day of the month.

A duplicate person record exists in CalSAWS when there is more than 1 person ID for a single individual. These happen in error or as part of conversion. The duplicate persons report identifies potentially duplicated persons based on various match criteria (SSN, Name, DOB etc.).

This list may identify a couple scenarios:
1. Two different individuals sharing the same data (potentially an entry error that can be fixed)
2. Two (or more) records for the same person

Once a duplicate is positively identified as a duplicate record, there is a process in CalSAWS for marking one record as a duplicate of another. Completing this process ensures that the duplicate no longer shows up in person searches across the system, and that moving forward only one record for an individual is used in CalSAWS.

Once one record is marked as duplicate it continues to show on the report.

Request: Update the Duplicate Persons Report to not provide records that have been 7006156637as duplicate.

Recommendation: Update the Duplicate Persons Report to not provide records that have been marked as duplicate.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	285	**Infra Team Estimate Total:**	0
Estimate:	285		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0

Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	169	Reports Test :	50
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	31	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-266908] LA - Update TTC Interface to not send 'Potential IPV' Cause Code

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**181**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**08/24/2023 03:43 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Marlene Rangel**	Training Impacted:		App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Tax Intercept]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Los Angeles]**

Non-Committee Review: Del Benavides 7/9/25

Expedite Approval: Karen Rapponotti approved 7/10/25

Current Design: Los Angeles TTC (Treasurer and Tax Collector) system receives Recovery Accounts ready to be sent to Tax Intercept from CalSAWS that have an 'Active' responsible party status and TTC Referral of 'Y' (on Responsible Party Detail page).

Request: Los Angeles County would like to exclude the 'Potential IPV' Cause Code Recovery Accounts from TTC.

Recommendation:

 1. Update the Los Angeles TTC referral to not include Recovery Accounts with the following Cause Codes:
 - Cash - Potential IPV
 - CalFresh - Potential IPV

 2. Provide a one-time listing to LA County for Recovery Account Claims with cause code of Cash/CalFresh - Potential IPV that have been referred to TTC.

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	**181**	**Infra Team Estimate Total:**	**0**	
Estimate:	**181**			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	100
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	61	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-264182] Document Routing Rule Sibling/Bank Assignment

Team Responsible:	**Task Management**	Assignee:	**William Truong**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**341**
Reporter:	**Justin Dobbs [X]**	Regulation Reference:		Created:	**07/03/2023 11:01 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Rich**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Other]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Sarah Rich on 03/06/2025
Expedite Approval:	
Current Design:	When a Document Routing Rule program based rule is configured with both Sibling Assignment and a Task Bank configuration, the new Task may be assigned to both a Sibling Worker and a Task Bank if a Sibling worker and a Task Bank are both determined. This can be problematic if the county has Task Reassignment configurations that reassign Tasks from the Task Bank; Tasks that have already been assigned to the sibling worker may be reassigned unexpectedly.
Request:	Update Document Routing Rule processing to assign the new Task to the Sibling Worker only when both a Sibling Worker and a Task Bank are determined.
Recommendation:	Modify the Document Routing Rule assignment processing to assign the new Task to the Sibling Worker only (if configured and available) even if there is a Bank assignment configuration that results in a valid Task Bank. If a Sibling Worker is not available, the Task will still be assigned to the Task Bank (if available).
Outreach Description:	
Alternative Procedure Description:	None.
Operational Impact:	

App Team Estimate Total:	341	Infra Team Estimate Total:	0		
Estimate:	**341**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	15	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	84	Task Management :	212	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-263535] ACL 13-96 - Add additional forms to CalSAWS CW - CF - CW/CF and ESAP RE Packets

Team Responsible:	**Client Correspondence**	Assignee:	**Nisarga Nagarathnaraj**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**2322**
Reporter:	**Janet Mitri**	Regulation Reference:	**CW - MPP 40-181, ACL 13-96, CW-EAS: 40181.2 and CF-MPP 63-504**	Created:	**06/20/2023 05:46 PM**
Status:	**System Test**	Impact Analysis:	**[BenefitsCal, Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Franz M Lightle**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh, Correspondence]**	App Funding Source ID:	**CalFresh/ CalWORKs Recertification Packets**
Consortium Review Approval:		Approved by Committee:	**06/12/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	
Expedite Approval:	Karen J. Rapponotti- 6/02/25
Current Design:	CalSAWS does include all CDSS requirements forms in the CW, CF, CW/CF and ESAP RE Packet. The packets have cover letters that reference forms within the packet itself. These cover letters were updated and the EBT 2216 was removed from the CF RE Packet and ESAP CF RE Packet for 57 Counties with SCR CA-271153.
Request:	Add missing CDSS forms to the CW, CF, CW/CF and ESAP RE CalSAWS packets based on CRPC 2347 response.
Recommendation:	To add CDSS requirements forms in the CW,CF, CW/CF and ESAP RE packet.

4/14/23 - CDSS CW RESPONSE

CalWORKs and WTW Required Forms at Annual Redeterminaton
Gen 102 - Appointment Letter
CW 52 - SB 380 Informing Notice and Child Support Payment Opt-In Form
CW 80 -Self-Certification Form for Motor Vehicle
Pub 388 - CA EBT Card
CW 101 - Immunization Rules
CW 2184 - CalWORKs 48-Month Time Limit
CW 2186 A - CalWORKs Time Limit and Welfare to Work Participation Exemption Request Form
CW 2218 - RR for NNCR with Relative Foster Child (use only when applicable)
CW 2219- Application for NNCR with Relative Foster Child (use only when applicable)
CW 2223 - Demographic Questionnaire (SOGI)
Gen 1365 Notice of Language Services
MC 200 NVRA Voter Preference Form- Would you Like to Register to Vote?
Voter Registration Application
PUB 13 - "Your Rights Under California Welfare Programs"
PUB 275 - Family Planning Brochure
SAWS 2 Plus - Statement of Facts for Cash Aid, CalFresh and Medi-Cal Services Program
    (Note for SAW 2 Plus: a coversheet needs to be included instructing the applicant and recipient not to complete the form letting them know the SAWS 2 Plus will be done through an interactive interview. This

information can be provided on the appointment letter or separate cover letter attached to the SAWS 2 Plus form)
SAWS 2A SAR - Rights, Responsibilities and Other Important Information
CW 2225- Change to the Child Support Disregard (not published yet as of 1/21/2021; need to be automated by the SAW no later than 1/1/22)
SAR 23 - Minor Parent Case
SAR 22 - Sponsored Noncitizen
CW 2166 - Work Pays
5/29/2025: Update to include - TEMP 2214 - Additional Information About EBT

CalWORKs and CalFresh Combination
CW - please see all forms listed above.

4/21/23 - CDSS CF RESPONSE:

Please see below for a list of the CalFresh Recertification packets and required forms. Additionally, the PUB 275 is not required by policy, however, it is strongly recommended that PUB 275 remain as part of the Recertification packets. The CalFresh Operations team flagged the likelihood of seeing an increase in QC and/or ME errors if the PUB 275 is removed from the packets.
Please note the current coversheet must be updated to address the following: (1) The MC 200 is not required for CalFresh, while the coversheet indicates it is, and (2) Child Care Expense verification is not required, as ACL No. 13-102 indicates households can self-certify.

CalFresh Only Recertification Packet: CalFresh Coversheet, Business Reply Mail (BRM) envelope, NVRA Voter Preference Form (MC 200), Voter Registration Card, CalFresh Recertification Appointment Letter (CF 29), Recertification Application for CalFresh Benefits (CF 37), EBT Surcharge Free - Direct Deposit Handout (EBT 2216), Eligibility Status Report (SAR 7), How to fill out your SAR 7 Eligibility Status Report (SAR 7A), Your Rights under California Public Benefits Programs Brochure (PUB 13), California Electronic Benefit (EBT) Card Brochure (PUB 388), Notice of Language Services (GEN 1365), Demographic Questionnaire (CW 2223).Revision added 5/29/2025 TEMP 2214 - Additional Information About EBT NA 1273 - Electronic Notification Agreement.

CalFresh Elderly Simplified Application Project (ESAP) Recertification Packet: CalFresh Coversheet, Business Reply Mail (BRM) envelope, NVRA Voter Preference Form (MC 200), Voter Registration Card, CalFresh Notice of Expiration of Certification (CF 377.2B or CF 377.2C), Recertification Application for CalFresh Benefits (CF 37), EBT Surcharge Free - Direct Deposit Handout (EBT 2216), Your Rights under California Public Benefits Programs Brochure (PUB 13), California Electronic Benefit (EBT) Card Brochure (PUB 388), Notice of Language Services (GEN 1365), Demographic Questionnaire (CW 2223), Revison added 5/29/2025: TEMP 2214 - Additional Information About EBT, NA 1273 - Electronic Notification.

CalFresh and CalWORKs Recertification/Redetermination Packet: CalFresh/CalWORKs Coversheet, Business Reply Mail (BRM) envelope, NVRA Voter Preference Form (MC 200), Voter Registration Card, EBT Surcharge Free - Direct Deposit Handout (EBT 2216), Your Rights under California Public Benefits Programs Brochure (PUB 13), California Electronic Benefit (EBT) Card Brochure (PUB 388), Notice of Language Services (GEN 1365), Eligibility Status Report (SAR 7), How to fill out your SAR 7 Eligibility Status Report (SAR 7A), Appointment Letter (GEN 102), SB 380 Informing Notice and Child Support Payment Opt-In Form (CW 52), Self-Certification Form for Motor Vehicle (CW 80), Immunization Rules (CW 101), CalWORKs 48-month Time Limit (CW 2184), CalWORKs Time Limit and Welfare to Work Participation Exemption Request Form (CW 2186A), RR for NNCR with Relative Foster Child (CW 2218), Application for NNCR with Relative Foster Child (CW 2219), Demographic Questionnaire (CW 2223), Statement of Facts for Cash Aid, CalFresh, and Medi-Cal Services Program (SAWS 2 PLUS), Rights, Responsibilities, and Other Important Information (SAWS 2A SAR), Change to the Child Support Disregard (CW 2225), Minor Parent Case Form (SAR 23), Sponsored Noncitizen (SAR 22), Work Pays Form (CW 2166), Revision added 5/29/2025: TEMP 2214 - Additional Information About EBT, NA -1273 - Electronic Notification Agreement.

Update the cover letters for the CW RE Packet and the CW/CF RE Packet for Migration Counties to remove the reference to the CCP 7 since the form is removed from these packets based on clarification provided by the state on 5/29/2025.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**2322**	**Infra Team Estimate Total:**	**0**
Estimate:	**2322**		

Automated Test :	100	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	924	Conversion :	0	DBA :	0
Design :	390	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	135	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	620	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	24.0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-263028] LA GR - Update the ABP 4047 Form

Team Responsible:	**Client Correspondence**	Assignee:	**Shanika Franklin**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Brendan Mandyam**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**263**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**06/09/2023 10:51 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:		App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	**LA-05-2023**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[Los Angeles]**

Non-Committee Review:	Non-Committee Approval - Dena DeLapp 06/26/2025
Expedite Approval:	By Karen J. Rapponotti on 06/17/2025
Current Design:	ABP 4047 verbiage doesn't comply with GR policy number: GR 41-411
Request:	• Update the General Relief policy stated as the reason for the form's generation to GR 41-411 . Change the language in the failure reason to "complete" for all reasons . The ABP 4047 GR Informational Notice should be revised to include:: The reason for the form's generation for GROW noncompliances must list the following GR policy number: GR 41-411; The "r" in the notice box at the beginning of the form should be capitalized to state: You have failed to do something you must for General Relief (GR); and The noncompliance language listed for all reasons should state: Failed to complete xxx
Recommendation:	The logic for generating the form will remain unchanged. However, the language on the form should be revised to include: The reason for the form's generation for GROW noncompliances must list the following GR policy number: GR 41-411; The "r" in the notice box at the beginning of the form should be capitalized to state: You have failed to do something you must for General Relief (GR); and The noncompliance language listed for all reasons should state: Failed to complete xxx.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	263	Infra Team Estimate Total:	0
Estimate:	263		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	155	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	11	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	56	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-256732] Update Batch scheduler for EBT interfaces to run on Weekends and Holidays

Team Responsible:	**Fiscal**	Assignee:	**Anusha Gangishetty**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Anusha Gangishetty**	Change Type (SCR):	**System Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**461**
Reporter:	**Kapil Santosh**	Regulation Reference:		Created:	**02/14/2023 04:11 PM**
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh, Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**NA**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Sheryl Eppler - Approved - 08/25/2023

Expedite Approval: approved by Karen Rapponotti on 5/29/2025.

Current Design: EBT (Electronic Benefits Transfer) Food and Demo jobs are not scheduled to run on Saturdays, Sundays and holidays for non-LA counties.
LA (Los Angeles) county EBT End of the day files are received with no date stamp and can get overridden when multiple files are received due to Holiday/Sunday/downtime
LA county EBT End of the day jobs do not have multifile descriptive property to process multiple files together

Request: Update Batch scheduler for EBT interfaces to run on Saturday, Sunday, and Holidays. EBT vendor would also need to be updated
Update LA county EBT end of the day files to have a date stamp to keep them consistent with files for other counties. EBT Vendor would also have to update this
Add multifile descriptive property to LA county EBT end of the day jobs to process multiple files together

Recommendation:
1. For non-LA counties, Update the batch scheduler for EBT interfaces to run on Saturday ,Sunday and Holidays.
Please see 'CA-256732 Batch_schedule.xlsx' for the jobs to be updated .
2) For Los Angeles County, update EBT end of the day files to have a date stamp to ensure consistency with files from other counties. The EBT Vendor will also need to be updated. .
The EBT end of the day inbound files include:
• EBT Account Aging Reader(PI19F400)
• EBT Grant Expungement Reader(PI19F401)
• EBT Unlinked Benefits Reader(PI19F407)
• EBT Account Activity Reader(PI19F408)
3) Update the EBT end of the day files to support process multiple files together. As part of it update EBT Account Activity Validator module for LA county to process multiple files together.
Note: The other EBT end of files jobs and EBT Account Activity Reader module supports processing multiple files .Therefore, no changes are required for them.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

App Team Estimate Total:	**461**	**Infra Team Estimate Total:**	0
Estimate:	**461**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	150
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	214
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	67	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-253173] LA GR - Update Overpayment Benefit Reduction

Team Responsible:	**Fiscal**	Assignee:	**Bretton Florek**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**627**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**11/29/2022 02:48 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:		App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	**LA-06-2024**
Consortium Review Approval:		Approved by Committee:	**06/25/2025**	Other Agency Cross Reference:	**CA-206970**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Los Angeles]**

Non-Committee Review: approve by L.A County (Lilit Afrikyan) on 6/25/2025 and BA Dena DeLapp 6/25/25

Expedite Approval: Approved by Karen Rapponotti on 6/26/2025

Current Design: The benefits reduction rate for Administrative Error is 10% and has a minimum amount of $10.00, and the benefits reduction rate is 100% for Participant Error – except GR – NSA cause.

Request:
 • Change benefit reduction for the Overpayment Policy (OP) as follows:
o Administrative Error from 10% to 5 % or $5, whichever is higher and
o Participant Error from 100% to 10 % or $10, whichever is higher.
 • Eliminate the NSA participant Error 10% selectable option from LRS.
 • Trigger proper and timely NOAs.

Recommendation:
 (Los Angeles Only)
 Align GR Overpayments policy with the CalWORKs Overpayments policy.
 1. Change benefit reduction for the Overpayment Policy as follows:
   a) Participant Error – reduce the GR benefits 10% or $10, whichever is higher.
   b) Administrative Error – reduce the GR benefits 5% or $5, whichever is higher.
 2. Eliminate NSA Participant Error 10% from selectable options in LRS
 3. Update the NOA trigger conditions as follows:
 Intake cases
   a) Generate G900A and G429I together upon GR approval;
   b) Generate G419C depending on 10-day cut-off period (current logic).
 Approved (ongoing) Cases
   a) Generate G429I first (current logic); and
   b) Generate G419C depending on 10-day cut-off period (current logic).

 Note: Provided by LA county as part of county purchase discussions:
 This SCR is to change the GR OP reduction rate. No changes should be made to GR Transfer Property/Income
  POI that was implemented with SCR CA-48769.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**627**	**Infra Team Estimate Total:**	**0**
Estimate:	**627**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0

Client Correspondence :	158	Conversion :	0	DBA :	0
Design :	90	Eligibility :	0	Fiscal :	108
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	32	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	148	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-249669] SF - Update to GA/GR Automated Solution Catastrophically Ill functionality

Team Responsible:	**Eligibility**	Assignee:	**Hari Ravi**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Yale Yee**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**392**
Reporter:	**Ramakrishna Kuchibhotla**	Regulation Reference:		Created:	**08/29/2022 02:26 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Jennifer Hahner**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/18/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[San Francisco]**

Non-Committee Review:	approved by SF Elizabeth Vargas and BA Adelaide Mendoza on 6/18/25
Expedite Approval:	Approved by Karen Rapponotti for Expedited Start Build on 6/19/2025.
Current Design:	1. With the implementation of CA-228982, San Francisco County opted in to activate a GA/GR county rule to include an individual who is an undocumented citizenship and catastrophically ill as an eligible member to GA/GR. 2. In the GA/GR Automated Solution program, an individual is not eligible to benefits when they are not a U.S. citizen or do not have legal immigration status. The individual is considered an ineligible non-citizen during Eligibility Determination Benefits Calculation (EDBC).
Request:	1. The GA/GR county rule will be prioritized over the ineligible non-citizen logic during the determination of benefits when the individual is an undocumented citizen and catastrophically ill. Note: This functionality applies to counties that opt in to the rule. 2. For the GA/GR Automated Solution program, an individual is eligible to benefits when they are born in U.S. territories.
Recommendation:	1. Update the logic when determining GA/GR benefits for an undocumented citizen who is catastrophically ill to prioritize the GA/GR county rule. 2. Update the GA/GR Automated Solution program to evaluate an individual's eligibility when they are born in U.S. territories.
Outreach Description:	
Alternative Procedure Description:	Run manual EDBC to override the configuration.
Operational Impact:	

App Team Estimate Total:	392	Infra Team Estimate Total:	0		
Estimate:	392				

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	242	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0

IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	17	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	98	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-247279] Marin - Opt Out WTW Overpayment Batch

Team Responsible:	**Fiscal**	Assignee:	**Anusha Gangishetty**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**County Operational Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**53**
Reporter:	**Gingko Luna**	Regulation Reference:		Created:	**06/29/2022 01:17 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Collections, Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Marin]**

Non-Committee Review:	Kristen Lawson (Marin) - Approved - 05/28/2025
Expedite Approval:	Karen Rapponotti - Approved - 05/29/2025
Current Design:	Marin opted in to DDID 87:

The CalSAWS System currently has two WTW Overpayment Batch jobs:
1. Transportation Overpayment Batch – This batch job identifies Transportation Payments for prior months where all activities associated to the Payee are Closed for a reason of 'No Show' and the Customer did not attend any other activities during the month. A Recovery Account will be created for these Transportation Payments.
2. Ancillary Overdue Receipt Batch – This batch job identifies Ancillary Payments where the Customer did not provide a Receipt or Verification for the goods or services received. A Recovery Account will be created for these Ancillary Payments.

Request:	Marin opts out of DDID 87 WTW Overpayment Batch jobs.
Recommendation:	Turn off Ancillary Overdue Receipt Batch job and Transportation Overpayment Batch job for Marin County.
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**53**	**Infra Team Estimate Total:**	**0**
Estimate:	**53**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	8
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	26
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0

Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	12	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-246797] Update Direct Deposit Status Report to Extract Program Level instead of RDB

Team Responsible:	**Reports**	Assignee:	**Aruna Guduru**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Susanna Martinez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**471**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**06/17/2022 08:12 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[State/Fiscal Reports]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**06/04/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Expedited Build start approval is provided by Karen J. Rapponotti on 6/6/2025

Current Design: The Direct Deposit Status Report provides information on Direct Deposit requests at the person level only from the Resource Data Bank (RDB) and does not pull information at the program level.

Request: The Direct Deposit Status Report needs to be updated to also pull information from program level in addition to the person level information it is already capturing from the RDB.

Recommendation:
1. Update the Direct Deposit Status Report to pull information at the program level in addition to the person level information it is already capturing from the RDB.
2. Rename the 'Payee Name' column to 'Payee/Org Name' in the report.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**471**	**Infra Team Estimate Total:**	**0**
Estimate:	**471**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	18	Reports :	310	Reports Test :	103
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0

Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-241636] Update MC 360 to handle more HH members

Team Responsible:	**Client Correspondence**	Assignee:	**Pavithra Sundaramoorthy**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Ramon VillarrealLeal**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**243**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**02/23/2022 10:21 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/06/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved on 5/15/2025 by Karen J. Rapponotti

Current Design: MC 360 does not include all aided HH members on the form. MC 360 has enough entries for 5 members however does not allow for more than 5 members.

Request: C-IV allowed all HH members to be listed on the MC 360, extending to the second page. Add similar functionality to CalSAWS by dynamically allowing more than 5 HH members to be listed.
There should not be property verbiage on the form as property verification is no longer required for MC. Remove Property Verification verbiage from the form.

Recommendation: 1. Update the current form to dynamically allow additional HH members.

Outreach Description:

Alternative Procedure Description: Add HH members in the Notes/Comments section of the MC360.

Operational Impact:

App Team Estimate Total:	243	Infra Team Estimate Total:	0		
Estimate:	**243**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	160	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	11	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	72	Task Management :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-240701] ACL 25-32 Eliminate CF WTW Comparable Disqualification and Generate CF 377.10 for Failure to meet the CF Work Rules

Team Responsible:	**Client Correspondence**	Assignee:	**Rohan Bedre**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Nithin Bairlingal Halesh**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**665**
Reporter:	**Caroline Bui**	Regulation Reference:	**MPP 63-407.4, 63-407.53, 63-407.54; Notice of Forms Change 22-007 (August 4, 2023); ACL 25-32**	Created:	**02/08/2022 09:32 AM**
Status:	**System Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Norma Meza**	Training Impacted:	**[Job Aid]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[CalWORKs/ CalFresh]**	App Funding Source ID:	**Work Registration CalFresh Disqualification Notice Update (CalFresh Notice of Disqualification)**
Consortium Review Approval:		Approved by Committee:	**06/02/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[Review List]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: By Karen J. Rapponotti on 06/03/2025

Current Design: The CF 377.4 generates for failure to meet CalFresh work registration rules (i.e. reason F090). Note: CalSAWS generates the CF 377.4 with verbiage from DFA 377.10. The DFA 377.10 was replaced with CF 377.10 which is why CDSS obsoleted the DFA 377.10

When an individual is sanctioned from WTW and does not qualify for a CalFresh work registration exemption, the worker will manually sanction them from CalFresh.

Request: Correspondence:
1. Add CF 377.10 Action fragment
2. Add CF 377.10 Reason fragment and generate for failure to meet CalFresh work registration rules.
3. Add CF 377.10 Message fragment
4. Add CF 377.10 to the Template Repository
5. Add Failing Work Registration NOA Reason Fragment

Online:
1. Update the Eligibility Non-Compliance Detail page for CalFresh program
  a. Update the options found on the Type drop-down field
    i. No longer display the option of 'WTW', rename the option 'CFET' to 'Work Registration' and rename the option 'Voluntary Quit/Striker' to 'Striker'.
  b. Update the options found on the Reason field for the type of 'Work Registration' ('CFET' being updated to 'Work Registration' as part of this SCR).
    i. No longer display the options of 'Didn't Cooperate with JS' and 'Didn't Do Work Assignment/Training'.
    ii. Rename 'Didn't Go to a Job' to 'Didn't Report to Your Employer for Work' and 'Didn't Keep Appointment/Give Info' to 'Didn't Give Information About Your Work History'.
  c. Update the options found on the Reason field for the type of 'Striker' ('Voluntary Quit/Striker' is being updated to 'Striker' as part of this SCR).
    i. No longer display the options of 'Job Quit' and 'Reduced Work Effort'.

Recommendation:	d. Display an Instance field for the following reason options when the type is 'Work Registration' ('CFET' being updated to 'Work Registration' as part of this SCR): 'Didn't Report to Your Employer for Work', 'Didn't Give Information About Your Work History' and 'Reduced Hours'.
	 e. Perform a one-time data change to add the value of '1' on the Instance field for existing records with the reason option of 'Didn't Report to Your Employer for Work', 'Didn't Give Information About Your Work History' or 'Reduced Hours'.
	
	Eligibility:
	1. Do not confer Modified Categorical Eligibility (MCE) to CalFresh Households, where the head of household has failed to comply with work requirements.
	
	 Correspondence:
	 1. Add CF 377.10 Action fragment
	 2. Add CF 377.10 Reason fragment and generate for failure to meet CalFresh work registration rules.
	 3. Add CF 377.10 Message fragment
	 4. Add CF 377.10 to the Template Repository
	 5. Add Failing Work Registration NOA Reason Fragment
	
	Online:
	 1. Update the Eligibility Non-Compliance Detail page for CalFresh program
	 a. Update the options found on the Type drop-down field
	   i. No longer display the option of 'WTW', rename the option 'CFET' to 'Work Registration' and rename the option 'Voluntary Quit/Striker' to 'Striker'.
	 b. Update the options found on the Reason field for the type of 'Work Registration' ('CFET' being updated to 'Work Registration' as part of this SCR).
	   i. No longer display the options of 'Didn't Cooperate with JS' and 'Didn't Do Work Assignment/Training'.
	   ii. Rename 'Didn't Go to a Job' to 'Didn't Report to Your Employer for Work' and 'Didn't Keep Appointment/ Give Info' to 'Didn't Give Information About Your Work History'.
	 c. Update the options found on the Reason field for the type of 'Striker' ('Voluntary Quit/Striker' is being updated to 'Striker' as part of this SCR).
	   i. No longer display the options of 'Job Quit' and 'Reduced Work Effort'.
	 d. Display an Instance field for the following reason options when the type is 'Work Registration' ('CFET' being updated to 'Work Registration' as part of this SCR): 'Didn't Report to Your Employer for Work', 'Didn't Give Information About Your Work History' and 'Reduced Hours'.
	 e. Perform a one-time data change to add the value of '1' on the Instance field for existing records with the reason option of 'Didn't Report to Your Employer for Work', 'Didn't Give Information About Your Work History' or 'Reduced Hours'.
	
	Eligibility:
	1. Do not confer Modified Categorical Eligibility (MCE) to CalFresh Households, where the head of household has failed to comply with work requirements.

Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**665**	**Infra Team Estimate Total:**	**0**		
Estimate:	**665**				
Automated Test :	15	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	150	Eligibility :	130	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	10
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	272

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	58	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-240552] LA General Assistance/General Relief - Update Extended Suspend Period

Team Responsible:	**Client Correspondence**	Assignee:	**Sagar Karnawadi**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Jose Gonzales**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**425**
Reporter:	**Adelaide Mendoza**	Regulation Reference:		Created:	**02/04/2022 08:16 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dena DeLapp**	Training Impacted:	**[N/A]**	App Funding Source:	**County Purchase**
Project Phase (SCR):	**Production**	Committee:	**[GA/GR]**	App Funding Source ID:	**LA-06-2024**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CA-239799**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[Los Angeles]**

Non-Committee Review: Non-committee approval - Dena DeLapp 06/30/2025 - LA - Lilit approved 07/03/25

Expedite Approval: By Karen J. Rapponotti on 06/03/2025

Current Design: Modify the existing GA/GR extended suspend period from the third Thursday of the month following discontinuance to
the 30th day of the month following discontinuance, to align with CalFresh restoration policy.

The RE Date Report excludes GA/GR programs that have been discontinued for over the third Thursday after the discontinuance effective date.

Request: GA/GR Program is aligning its extended suspend period with CalFresh Program's restoration policy (30 days) due to
GA/GR Program eliminating Quarterly Reporting and implementing Semi-Annual Reporting

Update the RE Date Report excludes GA/GR programs that have been discontinued for over 30 days after the discontinuance effective date.

Recommendation:
1. Update the Program Detail page's logic to show the 'Rescind' button for GR (General Assistance/General Relief) programs, for L.A. County. For L.A. County, show the button thru the last calendar day of the month the program was discontinued (including on the last day of the month), instead of thru the 3rd Thursday of the month, when all other Rescind conditions are met.
Tech Note: see ProgramDetailHelper.canRescind
2. Modify the existing GA/GR extended suspend period from the third Thursday of the month following discontinuance
to the 30th day of the month following discontinuance.
3. Update the RE Date Report excludes GA/GR programs that have been discontinued for over 30 days after the discontinuance effective date.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**425**	**Infra Team Estimate Total:**	**0**	
Estimate:	**425**			
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	92	Conversion :	0	DBA :	0

Design :	65	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	79
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	18	Reports :	46	Reports Test :	30
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	53	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-237525] Display Important County Dates Phase I - Update Reports

Team Responsible:	**Reports**	Assignee:	**Varshita Srivastava**	SPG Status:	**Approved**	
Fix Version/s:	**[25.09]**	Designer Contact:	**Jeric Derama**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**823**	
Reporter:	**Esequiel Herrera-Ortiz**	Regulation Reference:		Created:	**12/01/2021 04:32 PM**	
Status:	**In Development**	Impact Analysis:	**[ETL]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Araceli Gallardo**	Training Impacted:		App Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Committee:	**[Management Reports]**	App Funding Source ID:		
Consortium Review Approval:		Approved by Committee:	**07/11/2025**	Other Agency Cross Reference:		
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**	

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval is provided by Karen J. Rapponotti on 06/25/2025

Current Design: Several reports have not been updated to read the Batch 10 – day cutoff dates, Batch Discontinuance Dates, County Holidays and Main Payroll Dates from the new data source. This SCR will modify those reports to use the new source tables.

The MEDS Reconciliation Alerts batch runs every month but only produces data for one of three grouping of counties for a given month. For example, in one month, it will produce data for the previous C-IV counties. The next month it will produce data for the previous CalWIN counties and the following month it will produce data for LA county. It will then cycle back to the C-IV counties. The MEDS Reconciliation Alerts Report is currently not capturing all MEDS Reconciliation Alerts data because it was not scheduled to align with the three-wave schedule.

Request: Update the County Calendar to include a new category for the RE Discontinuance Date.

Update the following reports to user the new data source for the Batch 10 Day cutoff date (CT-10513):
  Performance Measures Dashboard

Update the following reports to use the new data source for the Holiday Dates. The MEDS Critical and ZZZ Alerts Report and the MEDS Critical ZZZ Alerts 3 Months Report will also now use the new Completion Date data point (CT-1262):
  GR 237
  IAR Balance Report
  DPSS Daily Unprocessed SWR Payment Report
  MEDS Critical and ZZZ Alerts Report
  MEDS Critical ZZZ Alerts 3 Months Report
  MEDS Administrative Program and Office Report
  CWS Work Order Dashboard
  Placement Vendor Exception Report

Update the MEDS Reconciliation Alerts Report to use the new data source for the MEDS Renewals dates (CT-1302). Also update the report's scheduling to generate for each county, once every three months based on the three separate schedules that each county uses.

Update the following reports to use the new data source for SAR 7 Discontinuance Dates and the RE Discontinuance Dates (CT-10451):
  Skipped Issuance Report

Recommendation:
Update the County Calendar to include a new category for the RE Discontinuance Dates.

Update the following reports to user the new data source for the Batch 10 Day cutoff date (CT-10513):
  Performance Measures Dashboard

Update the following reports to use the new data source for the Holiday Dates. The MEDS Critical and ZZZ Alerts Report and the MEDS Critical ZZZ Alerts 3 Months Report will also now use the new Completion Date data point (CT-1262):
  GR 237
  IAR Balance Report
  DPSS Daily Unprocessed SWR Payment Report
  MEDS Critical and ZZZ Alerts Report
  MEDS Critical ZZZ Alerts 3 Months Report
  MEDS Administrative Program and Office Report
  CWS Work Order Dashboard
  Placement Vendor Exception Report

Update the MEDS Reconciliation Alerts Report to use the new data source for the MEDS Renewals dates (CT-1302). Also update the report's scheduling to generate for each county, once every three months based on the three separate schedules that each county uses.

Update the following reports to use the new data source for SAR 7 Discontinuance Dates and the RE Discontinuance Dates (CT-10451):
  Skipped Issuance Report

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

App Team Estimate Total:	823	**Infra Team Estimate Total:**	0		
Estimate:	823				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	43
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	30	Reports :	497	Reports Test :	183
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-235499] CW Time Limit Extender for Future Month ACIN I-14-20

Team Responsible:	**POD-WDTIP**	Assignee:	**Benjamin Ferree**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Benjamin Ferree**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**84**
Reporter:	**Gingko Luna**	Regulation Reference:	**ACIN I-14-20**	Created:	**10/21/2021 03:09 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Time Limits]**	App Funding Source ID:	**WDTIP**
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:	Approved by Lien Phan 7/16/25
Expedite Approval:	Michele Peterson - 6/3/25
Current Design:	CalWORKs Time Limit Extension Requests for non-"604 - CW - Unable to keep Job or Coop" extension types cannot be approved with begin dates in the future. CalWORKs Time Limit Extension Requests for "604 - CW - Unable to keep Job or Coop" extension types cannot be approved with begin dates more than one month in the future.
Request:	ACIN I-14-20 allows adults to be granted time limit extender for future months based on changes reported during their reporting period. Allow a CalWORKS time limit extension request to be approved for all extension request types including ""604 - CW - Unable to keep Job or Coop.", if the extension request begin date is one month in the future
Recommendation:	1. Remove the below validation that prevents the user from approving a CalWORKs extension request with begin date in the future month for extension types other than "604 - CW - Unable to keep Job or Coop." - Begin date - Cannot approve CalWORKs extender with a begin date in the future 2. Update the allowed extension types for the below validation that prevents the user from approving the "604 - CW - Unable to keep Job or Coop." extender with a begin date more than one month in the future - Begin date - Cannot approve this extender with a begin date more than one month in the future" This validation will be applicable to all extension request types - a. 600 - SDI, TDI, IHSS, or SSP Benefits b. 601 - CW - 60 Yrs and Older c. 602 - CW - NPC Providing Care d. 603 - CW - Caring for Ill/Incap. HH Member e. 604 - CW - Unable to keep Job or Coop. f. 605 - CW - Domestic Abuse Good Cause
Outreach Description:	
Alternative Procedure Description:	N/A
Operational Impact:	

App Team Estimate Total:	**84**	**Infra Team Estimate Total:**	**0**
Estimate:	**84**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	84
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-229882] DCR Update EBT Manual Issuance Control Number for Stanislaus County

Team Responsible:	**Fiscal**	Assignee:	**Sumita Sinha**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Sumita Sinha**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	App Team Estimate Total:	**13**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**06/10/2021 04:05 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Fiscal]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	**CIV-108557**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[N/A]**

Non-Committee Review: Sheryl Eppler - Approved - 07/03/2025

Expedite Approval: Approved by Karen Rapponotti on 07/02/2025

Current Design: Stanislaus County inadvertently entered a Control Number incorrectly for a Manual EDBC Issuance, and cannot cancel the EBT Manual Issuance to correctly enter a new one.

Request: Stanislaus County would like the Control Number updated by DCR

Recommendation: Stanislaus County only:
Update Case # 0352177, EBT Manual Issuance Control # 509222010 to be the correct Control # 509882010.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

App Team Estimate Total:	13	**Infra Team Estimate Total:**	0
Estimate:	13		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	8
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	1	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	4	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-225011] Turn off the MC RE Packet Catch Up Batch Job for LA County

Team Responsible:	**Client Correspondence**	Assignee:	**Sahana Ramesh**	SPG Status:	**N/A**
Fix Version/s:	**[25.09]**	Designer Contact:	**Justin Bourbonniere [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**82**
Reporter:	**Rainier Dela Cruz [X]**	Regulation Reference:		Created:	**02/10/2021 11:46 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal Correspondence]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review: Non-committee approval by Nina Butler on 05/28/2025

Expedite Approval: By Karen J. Rapponotti on 06/03/2025

Current Design: The MC RE Packet catch up batch job currently run for only Los Angeles County.

Request: Turn off the MC RE Packet catch-up batch job for LA County.

Recommendation: Turn off the MC RE Packet Catch-up batch job for Los Angeles County.

Technical note: LA County has 3 MC RE Packet catch up jobs.
1. MAGI_RE_PACKET_CATCH_UP - PB19R610
2. Non-MAGI_RE_Packet_CATCH_UP - PB19R611
3. Mixed_Household_RE_Packet_CATCH_UP - PB19R612

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	82	**Infra Team Estimate Total:**	0
Estimate:	82		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	24
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	25
Client Correspondence :	33	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	0
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0

System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-216284] CalHEERS eHIT: MAGI Medi-Cal Income Budget Periods

Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Maksim Volf**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1442**
Reporter:	**Nina Butler**	Regulation Reference:	**ACWDL 20-10 GUIDANCE ON MODIFIED ADJUSTED GROSS INCOME (MAGI) MEDI-CAL HOUSEHOLD COMPOSITIONS**	Created:	**05/11/2020 02:27 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**ThuyTien Nguyen**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Medi-Cal/CMSP]**	App Funding Source ID:	**CalHEERS**
Consortium Review Approval:		Approved by Committee:	**06/23/2025**	Other Agency Cross Reference:	**CH-151332**
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Sharon Teramura via email on 04/22/2025

Current Design: Currently in CalSAWS, users can enter Income and Expense information with begin dates up to 5 months into the future from the system date. Due to this system limitation, when an individual reports they have fluctuating income and provides future anticipated income more than 5 months into the future, users manually calculate the projected annual income and enter it in the Income Detail page as 'Annual' income or in the Tax Household Detail page as Projected Annual Income for MAGI and Covered California Exchange determinations.

CalSAWS sends Income Detail records as income data to CalHEERS in an EDR if the income record is effective 01/01/2014 or later based on an eHIT income type mapping. One such mapping is for IHSS 'Caregiver Wages – Other'. If the 'MAGI Medi-Cal: Lives with IHSS Recipient' is not checked on the Income detail page, then CalSAWS sends the income as 'Salary/Wages' ('Work' in eHIT). If the 'MAGI Medi-Cal: Lives with IHSS Recipient' is checked, then CalSAWS does not send the income in the EDR so CalHEERS will not use it in the MAGI budget.

CalSAWS sends Expense Detail records as deductions to CalHEERS in an EDR if the expense record is effective 01/01/2014 or later based on an eHIT deduction type mapping.

CalSAWS sends the Projected Annual Income (PAI) value from the Tax Household Detail page to CalHEERS in an EDR as PAI.

CalHEERS uses the income and deduction data to determine a system calculated CMI and PAI, and treats the PAI provided in the EDR as an 'overridden' PAI in the MAGI budget and the Subsidy income calculations.

CalSAWS displays the MAGI Budget information provided in the DER on the 'MAGI Budget Detail' page.

CalSAWS collects a Medi-Cal Reasonable Explanation that includes both Verification Types of Current Monthly Income (CMI) and Projected Annual Income (PAI).

CalSAWS sends the Reasonable Explanation Verification Type in the EDR based on the type(s) selected in the Medi-Cal Reasonable Explanation Detail page and displays Medi-Cal Reasonable Explanation 'Verification Type' sent in an EDR and received in a DER on the MAGI Person Detail page.

	CalSAWS sends the MAGI Current Monthly Income Administrative Verification based on the verification status of actual income records or the based on the MAGI Verification of No Income. CalSAWS displays the Administrative or e-Verification of MAGI Current Monthly Income on the MAGI Person Detail page as follows: MAGI Current Monthly Income, MAGI Projected Annual Income
	CalHEERS sends plain language Verification Interpretations to CalSAWS for some verifications. CalSAWS displays this as 'eHIT Response' hover over on the Verif Status on the MAGI Person Detail page. The eHIT logic references the CalHEERS Verification Response Description code table (CT_10764) and if the Interpretation text matches exactly to the text in the code table, only the code is saved to the Verification record in CalSAWS database to save space. If the Interpretation text doesn't match exactly to a row in the code table, the full text is saved to the CalSAWS database in the Verification record.
Request:	With CalHEERS Change Request 151332, CalHEERS will introduce two new MAGI Budget Calculation methods:
	• System Calculated Annual Income (SCAI): The income and deductions for the entire calendar year.
	• Reasonably Projected Annual Income (RPAI): A calculation of 12 rolling months of income and deductions based on the EDR benefit month. CalHEERS may also freeze the RPAI and use the frozen RPAI in a future MAGI Determination.
	In order to reduce the need for user to calculate the annual income for fluctuating income, update CalSAWS to allow users to enter income and expense information up to 12 months into the future.
	CalHEERS will use the income and deduction information sent in the EDR to determine SCAI, RPAI and CMI MAGI budget calculations. CalHEERS will send the MAGI budget calculation method used in the budget and provide SCAI and RPAI calculations. CalHEERS will also send plain language Verification Interpretations for Income Verifications when SCAI or RPAI is used. Update the MAGI Budget Detail page to display the new budgeting information received in a DER. Update the MAGI Person Detail page to display the new eHIT responses received for Income based on SCAI or RPAI.
	Per DHCS, an individual who is MAGI Eligible based on SCAI budgeting methodology must be reevaluated in January of the following year. Add batch jobs to CalSAWS to automate the MAGI reevaluation for any individual eligible via SCAI.
	CalHEERS will no longer use the PAI amount collected in the 'Tax Household Page' as a calculation methodology for MAGI but will continue to use it as 'Overridden PAI' for Covered California Exchange programs. Update the historical MAGI budgets where PAI method was used to indicate its MAGI PAI historical. Update the Tax Household Page label to indicate the PAI is for Exchange only. Update the MAGI Person Detail page to indicate the PAI is for Exchange only in both the income section and verification section. Update the MAGI Person Detail page to indicate the Verification of 'MAGI Current Monthly Income' is for 'MAGI Income'.
	The Reasonable Explanation (REX) Verification Type of 'Projected Annual Income (PAI)' no longer applies. CalHEERS will always use 'Current Monthly Income (CMI)' for REX and CalHEERS will apply it to SCAI, RPAI or CMI MAGI budget calculations as appropriate. Remove the 'Verification Type' options on the Medi-Cal Reasonable Explanation page. Default eHIT to always send Verification Type 'CMI' and update the decode for historical Verification Types of PAI to display 'MAGI PAI (Historical)' if a user views an historical EDR or DER.
	SCAI budgeting methodology is only permitted to be used for Medi-Cal beneficiaries and is not applicable for new applicants. A 'Beneficiary Indicator' will be added to eHIT to allow CalSAWS to inform CalHEERS when an individual was a beneficiary on cash-based Medi-Cal or Medi-Cal in the month prior to the first evaluation for MAGI so SCAI can be used if applicable.
	IHSS income is countable in a MAGI budget only if the person does not live with the recipient, but it is countable for exchange programs regardless if they live with the recipient or not. A new eHIT Income Type for 'IHSS' will be added along with an indicator to specify if they live with the recipient. Update the eHIT income mappings for IHSS 'Caregiver Wages – Other' to send and receive as 'IHSS' Income and set the indicator to "Yes" if the checkbox is checked on the income page.
	CalHEERS added more static text that will be sent to CalSAWS in eHIT verification Interpretations. Update the CalHEERS Verification Response Description code table with the new text values
Recommendation:	1. The Income Amount Detail page allows users to add or edit an income amount. This SCR will update the page to allow users to enter an income amount that is up to 12 months in the future from the system date.

2. Update the Income Detail page to display e-Data for 'Lives with IHSS Recipient' received in an unsolicited DER.

3. The Expense Amount Detail page allows users to access, edit and create expense amount details. This SCR will update the page to allow users to enter an income amount that begins and/or ends more up to 12 months into the future from the system date.

4. The Expense Contributors Detail page allows users to add, edit or view expense contributors for a specified time period. This SCR will update the page to allow users to enter an expense contributors that begins and/or ends up to 12 months into the future from the system date.

5. Update the MAGI Budget Detail page design layout and add additional elements to display the new MAGI Budget Period Income period information received from CalHEERS.

6. Update the MAGI Person Detail page to display the newly added and updated elements for the EDR and DER.

7. Update the 'Tax Household Detail' page 'Projected Annual Income' section label to also indicate it is for Exchange only.

8. Update the 'Medi-Cal Reasonable Explanation Detail' page to no longer display the 'Verification Type'.

9. Create a new 'SCAI Re-evaluation' Batch MAGI Sweep job to identify individuals who are eligible on MAGI Medi-Cal due to the SCAI MAGI Medi-Cal Budget Methodology for reevaluation in January of the following year.

10. Create a new 'SCAI Re-evaluation Batch EDBC Sweep' job to process EDBC for programs where the 'SCAI Re-evaluation' DER returned.

11. 11. Add new batch EDBC skip reasons to skip Medi-Cal programs from processing EDBC when the DER from 'SCAI Re-evaluation' has income verification pending, or an Active Medi-Cal Member is losing MAGI coverage or any Member is on aid code 7J without Full Medi-Cal Hierarchy set to Yes.

12. Update eHIT logic to receive and display additional MAGI Budget information from CalHEERS. Update eHIT logic to communicate IHSS income type and Lives with Recipient Indicator. Update eHIT outbound logic to communicate Beneficiary Indicator when an individual is transitioning from cash-based or Non-MAGI Medi-Cal to MAGI and they are evaluated by CalHEERS for the first time. Update eHIT to default 'CMI' Verification Type for Reasonable Explanation.

13. Run a one-time data change to convert the existing values for 'PAI/CMI used' in the historical MAGI Budget to the new field for 'Income Calculation Methodology Used'.

See Design Document for detailed design

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	1442	Infra Team Estimate Total:	0		
Estimate:	**1442**				
Automated Test :	29	Batch/Interfaces :	0	Batch Operations :	22
BenefitsCal :	0	Medi-Cal/CalHEERS :	628	Medi-Cal/CalHEERS Test :	311
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	185	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	130
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	40	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	0	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-204028] Online/MEDS: Add Page Validations on the Vital Statistics Detail Page

Team Responsible:	**Online**	Assignee:	**Kshitij Shivaji Kale**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**256**
Reporter:	**Tina Tran [X]**	Regulation Reference:		Created:	**08/13/2018 05:27 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Teresa Magnuson**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[MEDS]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	**05/16/2025**	Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.

Current Design: Currently there is no age validation for IDENTITY-DOC-TYPES beginning with a 7 on the Vital Statistics Detail page. These include the following types:
a. '7A School, nursery, or daycare records for a child under age 16'
b. '7B Clinic, doctor or hospital record for a child under age 16'
c. '7W Written Affidavit Under 16'
d. '7Z Medi-Cal Application signed by a parent or guardian'
e. '7X Written Affidavit Age 16 or 17'

CalSAWS allows workers to select these types regardless of the individual's age for the purpose of processing the eligibility for Medi-Cal. Also, CalSAWS allows workers to select both affidavits to document both CITIZENSHIP-DOC-TYPE ('7W Written Affidavit') and IDENTITY-DOC-TYPE ('7X Written Affidavit Age 16 or 17'). AP19 transaction is triggered and rejected because these IDENTITY-DOC-TYPES are over the age limit at the time it was input on MEDS or there is a combination of affidavits to document both CITIZENSHIP-DOC-TYPE and IDENTITY-DOC-TYPE. The message associated with this error is alert "#1094 – DISPLAYED DATA ELEMENTS CONTAIN CONFLICTING INFORMATION."

Request: Currently, CalSAWS allows workers to select CITIZENSHIP-DOC-TYPE and IDENTITY-DOC-TYPE without restriction. To comply with Deficit Reduction Act of 2005 (DRA) citizenship and identity requirements, a "soft" validation will be added to these IDENTITY-DOC-TYPES. This validation should be checked with the calculated current age in months to allow the worker to select these types. Also, the combination of affidavits to document both CITIZENSHIP-DOC-TYPE and IDENTITY-DOC-TYPE will be avoided.

Recommendation: 1. Add a "soft" validation on the Vital Statistic Detail page when the 'Save' button is clicked and the Identity Verification Document Type selected is not valid for the person's age at the time of saving.
a. The following IDENTITY-DOC-TYPES are valid for ages under 16 and 6 months.

i. '7A School, nursery, or daycare records for a child under age 16'
ii. '7B Clinic, doctor or hospital record for a child under age 16'
iii. '7W Written Affidavit Under 16'
iv. '7Z Medi-Cal Application signed by a parent or guardian'

b. The IDENTITY-DOC-TYPE '7X Written Affidavit Age 16 or 17' is only valid for ages 16 through 18 and 6 months.
c. The worker may proceed with saving the above Document Types by clicking the 'Override' button, which will appear only when the "soft" validation is displayed.

2. Add a validation to prevent a combination of CITIZENSHIP-DOC-TYPE '7W Written Affidavit' and IDENTITY-DOC-TYPE '7X Written Affidavit Age 16 or 17' on the Vital Statistics Detail page.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**256**	**Infra Team Estimate Total:**	**0**
Estimate:	**256**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	169
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	12	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	75	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-203208] Send MEDS Non-Extended Aid Codes For Foster Care & Kin-GAP Infants

Team Responsible:	**Eligibility**	Assignee:	**Jinny Gui**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Paul Galloway [X]**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**No**	App Team Estimate Total:	**3275**
Reporter:	**Maria Arceo [X]**	Regulation Reference:	**1961-11-01**	Created:	**06/19/2018 08:43 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Committee:	**[Foster Care/Kin GAP/AAP, MEDS]**	App Funding Source ID:	**CARES**
Consortium Review Approval:		Approved by Committee:	**06/08/2021**	Other Agency Cross Reference:	**CIV-572**
Consortium Review Approval Date:		County Action:		Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval:

Current Design: When there is a Medi-Cal Member Only (MMO) infant on a FC or KG program, the interface sends MEDS the same Aid Code for the MMO as the one that was determined by EDBC for the FC/KG recipient in the program who is their parent. If that parent is a Non-Minor Dependent (NMD), the extended Aid Code for the parent is sent for the MMO infant even though extended Aid Codes are not valid for a minor infant.

Request: The MEDS interface should send a valid Aid Code for the MMO infant on a FC or KG program even when the parent is an NMD with an extended Aid Code.

Recommendation:
1. Add a new "MMO Aid Code" reference column to the Aid Code code table to provide the Aid Code to send to MEDS for an MMO on FC or KG. The table will use the program Aid Code determined by EDBC to lookup the MMO Aid Code. If the parent and child are both minors it will be the same Aid Code. If the parent is an NMD, the MMO Aid Code will be the minor equivalent of the extended Aid Code.
2. Add an MMO Aid Code column to the FC and KG EDBC Summary pages, and update EDBC logic to populate this field. Move overridden FC Aid Code information to a separate line to make room for the new column.
3. Add an MMO Aid Code column to the FC EDBC (Manual) page and remove the Overridden Aid Code column.
4. Add an MMO Aid Code dropdown to FC Aid Code Override Detail page. This field will be required if there is an MMO on the EDBC.
5. Update Case Summary page FC and KG program blocks to display the MMO Aid Code when there is an MMO in the program block.
6. Update MEDS daily outbound file writer and MEDS Recon writer jobs' aid code retrieval logic for FC/KG minor infant to use the new MMO Aid Code information.
7. Provide a list of active FC and KG cases that have an active MMO on the program. Workers can review the list and run EDBC to populate the new MMO Aid Code field after this SCR is implemented.

Outreach Description:

Alternative Procedure Description: Workers can complete a MEDS online transactions according to their county business practice to 1) Release the Hold and 2) Correct the infant/child aid code at each MEDS transaction including EDBC, RECON and Renewal to override the infant's Medi-Cal aid code on MEDS to be the aid code the NMD received prior to entering Extended Foster Care.

Operational Impact:

App Team Estimate Total:	3275	Infra Team Estimate Total:	0		
Estimate:	3275				
Automated Test :	161	Batch/Interfaces :	763	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	45	Eligibility :	1070	Fiscal :	0

Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	52
Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	142	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	757	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				

[CA-54730] Remove Program Status Trigger When Adding WTW 29 Signature Date

Team Responsible:	**Online**	Assignee:	**Suneha Pallagate**	SPG Status:	**Approved**
Fix Version/s:	**[25.09]**	Designer Contact:	**Trevor Torres**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**94**
Reporter:	**Ted Anderson [X]**	Regulation Reference:		Created:	**01/19/2018 11:42 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	App Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Committee:	**[Welfare to Work/ WPR]**	App Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:		County Action:	**[No County Action Needed]**	Counties Impacted:	**[All]**

Non-Committee Review:

Expedite Approval: Approved by Karen J Rapponotti on 06/17/2025. Attached approval email from her

Current Design: Currently in CalSAWS, when the WTW program status is in Non-Comp with Status Reason of "In Conciliation" and "In process of curing sanction", the system will automatically update the WTW program status to Active status when the user update the Activity Agreement with the Form Type of WTW 29 with a Signature Date (user enter a date on the Signature Date field).

Request: Update CalSAWS to no longer update the WTW program status from Non-Comp (with Status Reason of "In Conciliation" and "In process of curing sanction") to Active status automatically, when the Activity Agreement with the Form Type of WTW 29 is updated with a Signature Date.
Updating the WTW program status to Active will need to be done manually by a user through the WTW Status Detail page.

Recommendation: 1. Update CalSAWS to no longer change the WTW status from Non-Comp to Active automatically.

Note: The WTW program status will remain in Non-Comp status until a user manually updates the status through the WTW Status Detail page.

Note: No Design Document will be provided for this SCR.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

App Team Estimate Total:	**94**	**Infra Team Estimate Total:**	**0**
Estimate:	**94**		

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	Medi-Cal/CalHEERS :	0	Medi-Cal/CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	GenAI :	0	Imaging :	0
Infra Contact Center :	0	Infra DBA :	0	Infra ForgeRock :	0
Infra Imaging :	0	Infra Tech Arch :	0	Infra Tech Ops :	0
IVR/CC :	0	Network :	0	Online :	45

Performance :	0	PMO :	0	Pod :	0
Release Communication Support :	4	Reports :	0	Reports Test :	0
Security :	0	ServiceNow :	0	Special Project :	0
System Test Support :	32	Task Management :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Support :	0
Training :	0	Translation :	0	Virtual Assistant :	0
Voice Bots / RPA :	0				