

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.09.18	18-Sep	SCR	CA-279320	Infra Contact Center	N/A	Current agent count and license count was using total number of people in connect.	Current agent count and license count should now only count county workers not project staff			No County Action Needed