

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.09.29	29-Sep-25	Scr	CA-294651	Infra Contact Center	N/A	The IVR options for EBT card replacement allows users to request an EBT card for in office pick up and mail in.	The IVR options for EBT card replacement allows users to request an EBT card for mail in only!			No County Action Needed