



Change Order No. 9 Work Order No. 3: SFY 25/26 Premise Scope

The purpose of this Work Order is to outline the scope, timeframe, staffing, and costs to perform Quality Assurance (QA) reviews for system changes and functionality updates related to premise item.

Scope

ClearBest will conduct quality reviews of the delivered work products, services, and test outcomes related to premise items and report findings monthly via Monthly Status reports. The following premise items are included in this Change Order 9, Work Order 3:

- ABAWD Automation
- CARES/FCED (CalSAWS Interface)
- CF Notice of Provider Determination
- CF/CW Recertification Packets
- WDTIP Upgrade
- Work Registration CalFresh Disqualification Notice Update
- Inclusion of IRT Language
- Alternate Formats in SAWS
- CalFresh Minimum Nutrition Benefit Pilot Program

QA Services to complete the premise item assessments include:

1. Participation in meetings, discussions, and walkthroughs pertaining to the premise items deliverables, work products, and milestones.
2. Reporting on the QA activities, findings, recommendations, issues, risks, mitigation strategies, and outcomes from Gainwell's, Accenture's, and/or Deloitte's assessments:
 - General and technical design, including participation in design discussions with state sponsors, the Consortium, development of SCRs, and review and approval of SCRs via Change Control Board processes.
 - Developed enhancements.
 - Testing of enhancements.
 - Updates to job aids, online help, and web-based training.
 - Management of the enhancement process from concept/design through implementation.

Creation of QA assessment reports will be based on our approved approach and methodology identified in the ClearBest Deliverable #05 – DD&I Deliverable Review and Assessment Plan. Reporting will be included within the Deliverable #65 – QA Status Report (Monthly).

3. Reporting on QA findings at the CalSAWS Weekly Status meetings, Project Steering Committee (PSC), Joint Powers Authority (JPA) board meetings, and other stakeholder meetings as required.

Staffing and Cost



To perform the QA Assessments of the premise items, ClearBest is assigning resources based on the level of effort for each premise item. Each premise item will be billed individually on a time and material basis. The not-to-exceed estimated effort for the premise items statement of work is as follows:

ABAWD Automation			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	324	\$114	\$36,936
QA Specialist I	96	\$124	\$11,904
QA Specialist II	153	\$134	\$20,502
QA Technical Lead	76	\$139	\$10,564
Subtotal	649		\$79,906

CARES/FCED (CalSAWS Interface)			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	4567	\$114	\$520,638
QA Specialist I	2000	\$124	\$248,000
QA Specialist II	2000	\$134	\$268,000
QA Technical Lead	1175	\$139	\$163,325
Subtotal	9742		\$1,199,963

CF Notice of Provider Determination			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	91	\$114	\$10,374
QA Specialist II	37	\$134	\$4,958
QA Technical Lead	16	\$139	\$2,224
Subtotal	144		\$17,556

CF/CW Recertification Packets			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	254	\$114	\$28,956
QA Specialist I	63	\$124	\$7,812
QA Technical Lead	37	\$139	\$5,143
Subtotal	354		\$41,911

WD TIP Upgrade			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	891	\$114	\$101,574
QA Specialist I	1037	\$124	\$128,588
QA Technical Lead	272	\$139	\$37,808
Subtotal	2200		\$267,970

Work Registration CalFresh Disqualification Notice Update			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	105	\$114	\$11,970
QA Specialist I	0	\$124	\$0
QA Technical Lead	0	\$139	\$0
Subtotal	105		\$11,970

Inclusion of IRT Language			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	175	\$114	\$19,950
QA Specialist I	0	\$124	\$0
QA Technical Lead	0	\$139	\$0
Subtotal	175		\$19,950

Alternate Formats in SAWS			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	723	\$114	\$82,422
QA Specialist I	160	\$124	\$19,840
QA Specialist II	154	\$134	\$20,636
QA Technical Lead	123	\$139	\$17,097
Subtotal	1160		\$139,995

CF Minimum Nutrition Benefit Pilot Program			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	287	\$114	\$32,718
QA Specialist I	120	\$124	\$14,880
QA Technical Lead	60	\$139	\$8,340
Subtotal	467		\$55,938

Total	14,996		\$1,835,159
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Costs by SFY

The cost schedules to support the QA Services associated with the premise item have been incorporated into the attached Quality Assurance Project Cost Schedules. The total cost of Change Order 9 Work Order 3 is not to exceed \$1,835,159. The following provides the estimated costs by SFY:

PREMISE ITEM	SFY 25/26	TOTAL
ABAWD Automation	\$79,906	\$79,906
CARES/FCED (CalSAWS Interface)	\$1,199,963	\$1,199,963
CF Notice of Provider Determination	\$17,556	\$17,556

PREMISE ITEM	SFY 25/26	TOTAL
CF/CW Recertification Packets	\$41,911	\$41,911
WDTIP Upgrade	\$267,970	\$267,970
Work Registration CalFresh Disqualification Notice Update	\$11,970	\$11,970
Inclusion of IRT Language	\$19,950	\$19,950
Alternate Formats in SAWS	\$139,995	\$139,995
CalFresh Minimum Nutrition Benefit Pilot Program	\$55,938	\$55,938
TOTAL	\$1,835,159	\$1,835,159



Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the execution dates set forth below.

CalSAWS Consortium

By: _____
Printed Name: Michael Sylvester
Title: Board Chair
Date: _____

ClearBest, Incorporation

By: _____
Printed Name: Wendy Battermann
Title: President
Date: _____

CalSAWS Consortium

By: _____
Printed Name: Julia Erdkamp
Title: Executive Director
Date: _____

APPROVED AS TO FORM:

By: _____
Jeff Mitchell
Consortium Legal Counsel
Date: _____