[CA-283798] 2025 Updates to the Single Streamlined Application (SSApp)

Issue Type:	**SCR**	Team Responsible:	**Medi-Cal/CalHEERS**	Assignee:	**Dylan Patel**
Fix Version/s:	**[25.09]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**Policy**
Minor Version:		Expedite Changes:	**Start Build**	App Team Estimate Total:	**1834**
Reporter:	**Renee Gustafson**	Regulation Reference:	**New Policy for updated SSApp, MEDIL I 25-07 (AB 1163)**	Created:	**10/16/2024 11:37 AM**
Status:	**In Development**	Impact Analysis:	**[BenefitsCal]**	Outreach Required:	
Policy/Design Consortium Contact:	**Laura Alba**	Training Impacted:	**[N/A]**	App Funding Source:	**Premise**
Project Phase (SCR):	**Production**	County Action:	**[No County Action Needed]**	App Funding Source ID:	**CalHEERS**
Other Agency Cross Reference:	**CH-287402/ CSPM-78574**	Counties Impacted:	**[All]**		

Current Design:

Currently, CalSAWS has its own existing county business process to consider an individual as 'Homeless'.
Every county may defer to one of the below attributes to evaluate an individual experiencing homelessness, such as
a. Adding 'HOMELESS' or 'GENERAL DELIVERY' or a 'District Office Address' in address1 on the Contact Page under physical/mailing address, or
b. Adding Living Arrangement Record of Type 'Homeless' on the Living Arrangement Detail Page

There is no definitive process to define homelessness in the system today and none of the above mentioned data collection(s) leads to any communication with CalHEERS.

CalSAWS always sends a complete address to CalHEERS via eHIT with following required fields:
Addressline1, City, State, Zip Code
Although if the address is missing, CalSAWS prevents sending missing address when MAGI is requested on MAGI Determination List page with a missing high dated physical address for any individual.
Existing Validation: A MAGI Determination Request cannot be sent. The following minimum requirement(s) are not met in this month range:
• An address is required for the following person(s):
o <Person Name>
Criteria: At least one individual on the MAGI Request is missing a high dated Physical Address (Address Type_Code = 'PH')

Currently, CalSAWS does not store and display the applicant's Gender Identity and Sexual Orientation on the e-Application Summary when received from the Self-Service Portal (SSP).
Also, one of the options on Individual Demographics Page for 'Reason for no SSN' is
'I do not qualify for an SSN'.

Request:

With CalHEERS CR-287402, CalHEERS will add a homeless indicator to eHIT and allow Physical Address Line 1 to be blank on their portal and in eHIT. CalHEERS will update the Reason for No SSN 'I do not qualify for an SSN' to read, 'Does not qualify for SSN, or may only be issued one for a valid non-work reason' per the updates in the SSApp.

CalSAWS will be updated to accommodate the above eHIT changes as follows:

1. CalSAWS will consume and display homeless indicator and send homeless indicator via eHIT
2. CalSAWS will update Information Transaction Update Job to send homeless indicator via eHIT
3. CalSAWS will prevent sending missing mailing address
4. CalSAWS will update the "Reason for No SSN" display language

CalSAWS will also update e-Application Summary and SSP to communicate the selections for Gender Identity and Sexual Orientation information.

Recommendation:	1. Update the MAGI Person Detail Page to display Homeless Indicator received in the DER and sent in the EDR via eHIT. 2. Update the MAGI Referral Detail Page, the MAGI Request Detail Page, and the Information Update Detail Page to display Homeless Indicator received in the referral via eHIT. 3. Update the "CalHEERS Update Transaction" table with new element for Homeless to be communicated through the Information Update transaction via eHIT. 4. Add validation to the MAGI Determination List Page when requesting MAGI to prevent sending missing mailing address via eHIT. 5. Update the existing Batch MAGI Skip criteria for missing address. 6. Update the eHIT logic including eHIT Inbound and Outbound Information to send and receive 'Homeless' information. 7. Update the Long and Short Description for 'I do not qualify for an SSN' found under the 'Reason for no SSN' field to 'Does not qualify for SSN, or may only be issued one for a valid non-work reason'. 8. Updated the e-Data logic on the Individual Demographic page be updated to include the existing "Gender Identity" and "Sexual Orientation" fields. Please find detailed design document attached on above mentioned recommendations
Outreach Description:	
Operational Impact:	
Release Note Required:	Yes
Release Note Status:	
Release Note - Previous Design/ Problem:	There was no definitive process to define homelessness in the system for Medi-Cal. The long and short description for the reason of no SSN was "I do not qualify for an SSN" E-Application Person Detail page did not display sexual orientation and gender identity. (SOGI)
Release Note - Now:	Adding a homeless record to the Living Arrangement Detail page sends a homeless Indicator via eHIT and displays on the MAGI Referral Detail page, the MAGI Request Detail Page, and the Information Update Detail page. The long and short description for reason of no SSN now reads "Does not qualify for SSN or may only be issued one for a valid non-work reason." SOGI information is now displayed on the E-Application Person Detail page.
Release Note - Additional Information:	
Release Note - Functional Area:	
Release Note - Page/ Forms/Reports Impacted:	