

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: June 2, 2025 – June 15, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> ■ Participated in County Opt-in Reporting Review ■ Participated in OCAT Operations and Release Management ■ Facilitated ITIL Assessment Team meetings ■ Participate in Monthly Imaging SLA Review ■ Participated in Infrastructure Transition Go/ No-Go for Ping (ForgeRock) ■ Continued facilitating the Committee Evolution Strike Team/Business Change Request (BCR) planning ■ Continued to support CalSAWS Conference planning ■ Completed the Operational Report Workbook (ORW) and Conditions for Enhanced Funding (CEF) updates for the OAPD
QA Technical	<ul style="list-style-type: none"> ■ Monitored Production Operations activities ■ Reviewed Root Cause Analysis drafts ■ Participated in Contact Center 25.06.12 Release ■ Reviewed CalSAWS Change Advisory Board (CAB) tickets ■ Participated in LA County Call Center Go-Live ■ Participated in Contact Center transition meetings ■ Participated in Infrastructure Imaging Review ■ Participated in Infrastructure Ping Review
QA Functional/Test	<ul style="list-style-type: none"> ■ 25.07 Independent Test Activities are in progress with 65% Execution Rate and 52% Pass Rate ■ 25.07 Lobby Modernization QA Review test activities are behind schedule ■ Continued CalSAWS Release 25.07 On-Line Help and Job Aid validation ■ Continued to monitor SCATL post release support ■ QA FCED-CARES Extended User Scenario Testing 3 (EUST3) execution activities are behind schedule ■ Participated in FCED-CARES enhancement and data conversion review

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.17	QA Monthly Status Report – June 2025	On Time	FDEL due on 7/8/25
WP-4.19	QA Work Plan – June 2025	On Time	FDEL due on 7/8/25
66.17	QA Test Monthly Report – June 2025	On Time	FDEL due on 7/8/25
67.06	Quarterly QA Security Report - June 2025	On Time	DDEL due on 6/27/25
68.17	SLA and Performance Review Report - June 2025	On Time	FDEL due on 7/15/25
69.17	OCAT Monthly Status – June 2025	On Time	FDEL due on 7/8/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
79.01	I-D02 Service Desk Plan OWD (Group 1)	On Time	FDEL comments due on 6/30/25
79.02	I-D02 BenefitsCal Technical Service Desk Plan OWD (Group 1)	On Time	FDEL comments due on 6/30/25
79.11	I-D02 Configuration Management Plan OWD (Group 3)	On Time	FDEL comments due on 6/30/25
80.02	Assessment of Infrastructure Transition-In Work Schedule - June 2025	On Time	FDEL comments due on 6/17/25
85.06	Assessment of Infrastructure Managed Hardware and Software Inventory – Monthly Update - June 2025	On Time	FDEL comments due on 7/15/25
95.03	Assessment of M&E Work Schedule - May 2025	On Time	FDEL due on 6/20/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	DDED comments due on 6/26/25
98.02	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 1	On Time	DDEL due on 6/27/25
104	Assessment of System Application Recovery Plan (ME-D16)	On Time	DDEL due on 6/24/25
114.05	QA M&E Monthly Status Report - June 2025	On Time	FDEL due on 7/8/25
115.05	QA In-Flight Projects Transition efforts - June 2025	On Time	FDEL due on 7/8/25
116.05	QA Assessment of Contact Center Transition - June 2025	On Time	FDEL due on 7/8/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
117.05	QA Assessment of Imaging Transition - June 2025	On Time	FDEL due on 7/8/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.30	CX Monthly Report – Apr/May 2025	On Time	DDEL comments due on 6/25/25
WP-27.41	Monthly M&O Report - June 2025	On Time	FDEL comments due on 7/14/25
WP-28.39	Monthly Workplan Updates – June 2025	On Time	FDEL comments due on 7/14/25
WP-32.13	BOM Review and License Renewal (Quarterly) Apr - Jun 2025	On Time	FDEL comments due on 7/14/25
WP-33.13	Certificate Review (Quarterly) Apr -Jun 2025	On Time	FDEL comments due on 7/14/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in LA County CPO1 (Call Center) Daily UAT Touchpoints
- Participated in Infrastructure Transition Go/No-Go Ping on June 2, 2025
- Participated in County Opt-in Reporting Review on June 2 and 3, 2025
- Participated in Monthly Imaging Data Review on June 3, 2025
- Participated in OCAT Operations and Release Management Review on June 3, 2025
- Participated in ME-D02 Services Plan and Operational Working Docs (Group 1) Review on June 3, 2025
- Facilitated ITIL Assessment Team meetings on June 3 and 10, 2025
- Participated in CalSAWS PMO Status reviews on June 3 and 10, 2025
- Participated in CalSAWS Batch Weekly review on June 5 and 12, 2025
- Participated in Imaging Status Review on June 10, 2025
- Participated in Monthly Imaging SLA Review on June 10, 2025
- Facilitated Project Delivery Office/ ITIL Phase 1 Exec. Summary June 10 and 11, 2025
- Participated in CalSAWS Leadership meeting on June 11, 2025
- Completed the ORW and CEF updates and provided them to CPMO on June 12, 2025 for the OAPDU submission
- Collaboration Model, Strike Teams, and Special Projects
 - Continued to support CalSAWS Conference planning with presenters, creating materials, and working with the planning group
 - Facilitated Committee Evolution Strike Team/Business Change Request (BCR) planning and sessions on June 2-6, 9, and 12, 2025

1.3 Technical

- Participated in Infrastructure Technical Sync meeting on June 2 and 9, 2025
- Participated in Tech Change Advisory Board on June 4 and 11, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on June 4, 2025
- Participated in Infrastructure Monthly Performance Report Review on June 12, 2025
- Participated in Environment Integration Management review on June 12, 2025
- BenefitsCal
 - Participated in DD&I and M&O Review meetings
 - Reviewed BenefitsCal System Changes and Defects
 - Reviewed BenefitsCal Root Cause Analysis
- Batch
 - Participated in CalSAWS Batch review on June 5, 2025
- Contact Center
 - Participated in recurring Bots meetings
 - Participated in Fresno Gen AI meetings
 - Participated in CSC Support meetings
 - Participated in eGain Dashboard and Reporting meetings
 - Participated in Calabrio review meetings
 - Participated in Contact Center Roadmap reviews
- Security
 - Participated in Ping (ForgeRock) Go/No-Go meeting on June 2, 2025
 - Participated in Infrastructure Security Operations Reporting on June 10, 2025
 - Participated in Deloitte/Gainwell Security reviews on June 12, 2025
- Central Print
 - Participated in Central Print weekly status meetings
- Lobby Management
 - Participated in Lobby Management meetings as scheduled
- Service Management
 - Participated in ServiceNow Process Improvement Review on June 5, 2025
 - Participated in ServiceNow Asset Discovery Meeting on June 12, 2025

1.4 Imaging

- Participated in Imaging Status meeting on June 18, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews and completed the June 03 SCRB Review cycle, containing 56 Total SCRs: 50 were approved, 6 were pulled out. Additionally, we reviewed 62 SCRs and provided comments on 11 SCRs for the June 17 cycle packet.
- Client Correspondence
 - Participated in Weekly Correspondence Design Status meetings
 - Participated in CA-263028 and CA-283604 Design meetings on June 4, 2025
- Foster Care Eligibility Determination (FCED)

- Participated in FCED Daily standup meetings
- Participated in Daily CARES-FCED Interface Testing sessions
- Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
- Participated in Weekly CARES/CalSAWS Testing meetings
- Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
- Participated in Daily in CARES-FCED Test Recap meetings
- Participated in weekly FCED PM Sync meetings
- Participated in Weekly FCED Governance Committee meetings
- Participated in Weekly FCED Business Workgroup meetings
- Participated in Weekly CalSAWS/CARES technical Sync
- Participated in Weekly CARES- FCED QA Test Recap meetings
- Participated in KT - Automation script - QA Local Setup session on June 2, 2025
- Participated in FCED Introduction to the Counties session on June 3, 2025
- Participated in Demo of CalSAWS CWS Providers/Vendor set up on June 4, 2025
- Participated in Introduction to FCED and Assignment meeting on June 10, 2025
- Facilitated CARES-FCED EUST2 County Enhancement review on June 10, 2025
- General Assistance/General Relief (GA/GR)
 - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
 - Participated in Weekly GA/GR meetings with Accenture and Gainwell
 - Participated in Weekly GA/GR Correspondence Web Service discussions
 - Participated in the following Design sessions:
 - ✦ CA-249669: SF - Update to GA/GR Automated Solution Catastrophically Ill functionality
 - ✦ CA-240552: LA General Assistance/General Relief - Update Extended Suspend Period
 - ✦ CA-285808: LA General Assistance/General Relief - Update Extended Suspend Period
 - ✦ CA-280539: Opt In/Out of Applicant IEVS Report on GAGR Applications
 - ✦ CA-285847: Sacramento GR - Disable Real/Personal Property Calculation/Test, Increase RE period to 24 months
- Lobby Management
 - Participated in Weekly Lobby Support Team meetings
 - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
 - Participated in Weekly TLM-39 RACI Form Discussions
 - Participated in CA-213363 Lobby Device SCR Test Discussion on June 9, 2025
- Medi-Cal/CMSP
 - Participated in Daily CalHEERS CalSAWS Test Connect meetings
 - Participated in Weekly CalHEERS SAWS Integration meetings
 - Participated in Weekly SCR Touchpoint meetings
 - Participated in Weekly CWDA/SAWS CalHEERS meeting
 - Participated in Weekly Director's Meeting with CalHEERS
 - Participated in Weekly Test Touchpoint meetings for CalHEERS
 - Participated in CalSAWS Medi-Cal CMSP Committee Meeting on June 4, 2025
 - Participated in eHIT Disposition Processing Webcast on June 10, 2025
 - Participated in the following Design sessions:
 - ✦ CA-256291: CMIPS II: Update Linking Flow for Old IHSS Application Dates

- ✦ CA-280176: Add and automate a MC Retro Month 'Failure to Complete Determination' NOA
- Participated in the following JAD sessions:
 - ✦ CR 304166: Medi-Cal Confirmation Letter Enhancements
 - ✦ CR 252585: Notices Update for 25.12
 - ✦ CR 306642: Policy Changes Related to Individuals with Unsatisfactory Immigration Status
 - ✦ CR 273150: Enhancements for Addressing Downstream Impacts of Disposition Transactions
 - ✦ CR 304049: Add California Residency Verification Requirement
 - ✦ CR 293152: BPM Workflow – Auto Close Cases
 - ✦ CR 306232: Enhance Income Verification Exchange
- Reports
 - Participated in Weekly State/Fiscal Reports and Defect status meetings
 - Participated in Monthly Reports State/Fiscal Pre-Meeting
 - Participated in Monthly CalSAWS - State and Fiscal Reports meeting
 - Participated in CA-266908 Design meeting on June 5, 2025
- Statewide Cash Aid Time Limit (SCATL)
 - Participated in Daily SCATL stand ups
 - Participated in Review of Outstanding SCATL SCRs/Items on June 10, 2025
- Others
 - Participated in Bi-weekly SCRB Meeting
 - Participated in Weekly AppDev Leads meeting
 - Participated in Weekly CalSAWS Release Coordination meeting
 - Participated in Weekly CalFresh & Fiscal CA-264783 Design meetings
 - Participated in Bi-Weekly Virtual Assistant Design review session
 - Participated in T-7 Release Notes Reviews for the 25.07 Release
 - Participated in CAPI CA-290703 Design meeting on June 3, 2025
 - Participated in CalSAWS Time on Aid Retrieval Logic on June 3, 2025
 - Participated in CalFresh CA-250494 Design meeting on June 4, 2025
 - Participated in CalSAWS M&E SCR KT: In-Flight – CFAP meeting on June 5, 2025
 - Participated in Task Management Defect CA-291573 Discussion on June 10, 2025
 - Participated in MEDS Alerts Reports & Dashboards Touchpoint on June 11, 2025
- Reviewed sixty (60) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
24.11	1
RWR	5
25.05	11
25.06	2
25.07	12
25.09	24

25.11	3
26.02	1
TBD	1
Grand Total	60

■ BenefitsCal

- Participated in Daily Transaction Failures meetings
- Participated in Bi-Weekly Enhancement and M&O meetings
- Participated in Self-Service Portal Committee Meeting on June 3, 2025
- Participated in BenefitsCal Scrum meeting on June 4 and 11, 2025
- Participated in Program Manager meeting on June 4 and 11, 2025
- Participated in BenefitsCal Scope Review on June 9, 2025
- Participated in BenefitsCal Integrated Readiness on June 9, 2025
- Participated in New Features Criteria discussion on June 11, 2025
- Participated in App Transfer API Design Review on June 12, 2025

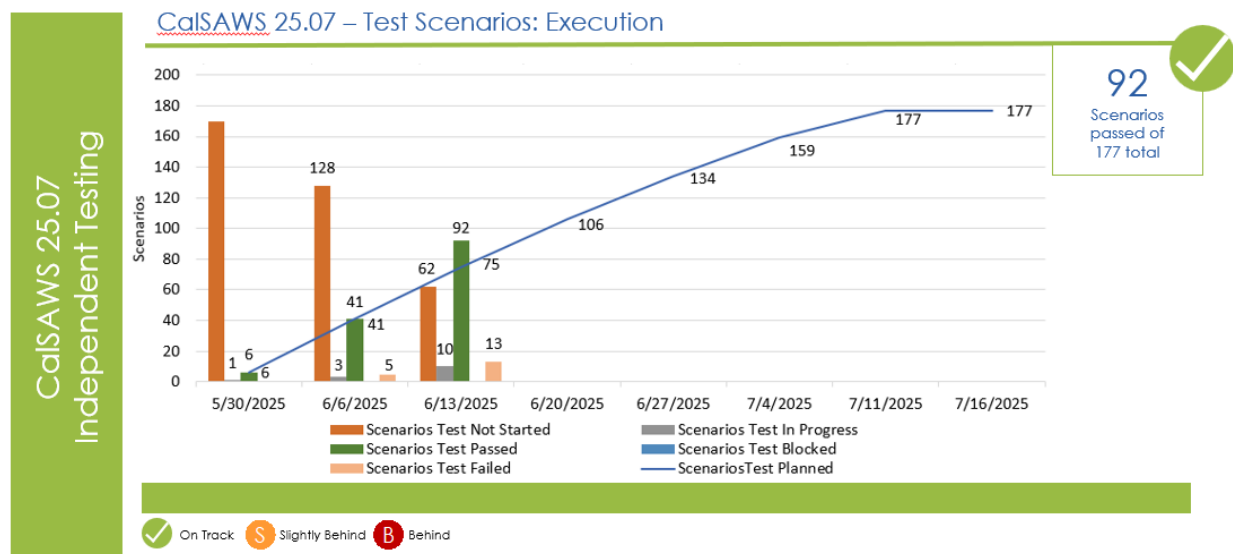
1.6 Test

■ CalSAWS Release 25.07

- Continued Test Execution activities
- Continued QA Review of System Test scripts for high impact SCRs
- Conducted witnessing of System Testing for Lobby Modernization SCR

Table 6 - CalSAWS Release 25.07 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.07 - ClearBest QA Independent Test Results	177	35% (62)	6% (10)	52% (92)	7% (13)	0% (0)

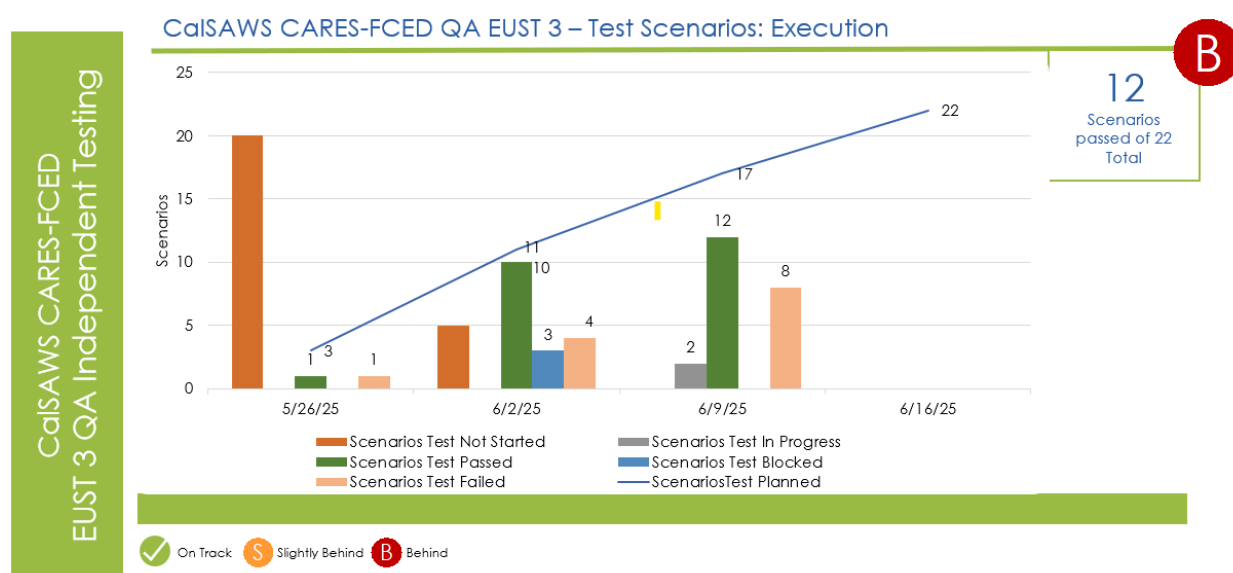


- Four (4) SCRs were delivered past the SCR Freeze Date:

- ✦ SCRs CA-252984, CA-281879, CA-274671 were delivered one week late
 - ✦ SCR CA-280535 was delivered two weeks late
- Foster Care Eligibility Determination (FCED)
 - Conducted QA EUST 3 test execution activities
 - Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Independent Test Results	22	0% (0)	9% (2)	55% (12)	36% (8)	0% (0)



- QA EUST 3 Testing is behind schedule
 - ✦ CARES fixes are planned to be deployed later in the week
 - ✦ QA team plans to focus on retesting impacted scenarios upon deployment
- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
 - Continue to monitor post release activities and priority releases
- BenefitsCal Activities
 - Completed BenefitsCal 25.06.05 Priority Release test activities
 - Reviewed BenefitsCal 25.06.05 Release Notes
 - Began and completed BenefitsCal 25.06.15 Priority Release test activities
 - Reviewed BenefitsCal 25.06.15 Release Notes
 - Facilitated QA and Consortium Scope review for BenefitsCal Release 25.06.26
 - Began BenefitsCal 25.06.26 Monthly Release test activities
 - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities

- Completed test activities on the following SCR/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-267445 Migrate WDTP Data and online screens to CalSAWS	25.05.25	Priority Release	QA Review
CA-290264 Wave 5 - RPA Bots for BenefitsCal EBT Card/BIC Requests	25.05.29	Priority Release	QA Review
CA-232540 Update RCA Discontinue 12-month expiration NOA to reflect state NA 991	25.05.x1	RWR	QA Review
CA-218333 Update and Add Homeless Assistance denial reasons from M44-211D (9/23) version	25.05.x1	RWR	QA Review
CA-206913 ACL 18-94: ABAWD Correspondence - Threshold Languages	25.05.x1	RWR	QA Review
CA-50801 Phase I - ACL 15-62 changes: NA 816, NA 817 with the latest versions in all threshold languages	25.05.x1	RWR	QA Review

- Training
 - Began validation of One (1) Quick Guide
 - Began validation of Release 25.07 OLH/Job Aid SCRs
 - Validation activities delayed for Release 25.07 OLH/Job Aid SCRs
 - ✦ No SCRs were delivered for the first week of testing
 - ✦ Eleven (11) of Thirteen (13) OLH/Job Aid SCRs were delivered to System Test on one week after the start of System Testing
 - ✦ Two (2) SCRs were delivered to System Test two weeks after the start of System Testing
- Other Consortium Support Test Activities
 - Participated in Consortium/QA Touchpoint on June 2, 2025
 - Participated in Integrated Test meetings on June 3 and 10, 2025
 - Participated in Test Touchpoint meetings on June 4 and 11, 2025

1.7 Transition

- Infrastructure
 - Reviewed Gainwell's Infrastructure WSR updates
 - Reviewed Gainwell's Weekly Transition-In Work Schedule updates
 - Participated in Knowledge Transfer sessions for the Call Summary workstream
 - Participated in Job Shadowing sessions for the RPA workstream
 - Participated in Reverse Shadowing sessions for the following workstreams:
 - ✦ Contact Center
 - ✦ ForgeRock (Ping)
 - Participated in Go/No-Go ForgeRock (Ping) workstream meeting on June 2, 2025
- M&E
 - Reviewed Deloitte's M&E WSR updates

- Reviewed Deloitte's Weekly Transition-In Work Schedule updates
- Participated in Knowledge Transfer sessions for the following workstreams:
 - ✦ Production Operations
 - ✦ SCR
 - ✦ Security
- Participated in Job Shadowing sessions for the following workstreams:
 - ✦ OCM
 - ✦ Production Operations
 - ✦ SCR
 - ✦ Security
 - ✦ Support Services
- Participated in Reverse Shadowing sessions for the Support Services workstream
- Participated in ME-D02 M&E Services Plan and OWDs Group #1 DDEL walkthrough session on June 3, 2025
- Participated in ME-D16 System Application Recovery Plan DEL Review Office Hours session on June 5, 2025

1.8 OCAT

- Participated in OCAT Operations and Release Meeting on June 3, 2025

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in OCAT Monthly SLA Review on June 16, 2025
- Participate in Bi-Weekly Contact Center Review on June 18, 2025
- Participate in CalSAWS Batch Weekly Reviews on June 19 and 26, 2025
- Facilitate ITIL/Project Delivery Office (PDO) Reviews on June 19 and 26, 2025
- Participate in CalSAWS Imaging Status Call on June 24, 2025
- Participate in OCAT Operations and Release Management Review on June 24, 2025
- Participate in Release 5 Management Site Visit on June 25, 2025
- Support CalSAWS Annual Conference and JPA Member Representatives Meeting June 26 - 27
- Collaboration Model, Strike Teams, and Special Projects
 - Continue to support the CalSAWS Committee Evolution discussions
 - Support submission of the CEF information in IAPDU and establishing process for monthly delivery and submission of ORW reporting data
 - Complete the planning for and delivery of the June 2025 CalSAWS conference

1.10 Technical

- Participate in Infrastructure Technical Sync meeting on June 16 and 23, 2025
- Participate in Infrastructure Monthly Performance meeting on June 17, 2025
- Participate in Tech Change Advisory Board on June 18 and 25, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on June 18, 2025
- Participate in Environment Integration Management review on June 19, 2025

- BenefitsCal
 - Participate in DD&I and M&O meetings
- Batch
 - Participate in CalSAWS Batch reviews on June 19 and 26, 2025
- Contact Center
 - Participate in Fresno GenAI Call Summary meetings
 - Participate in Calabrio and eGain SSO Effort Updates meetings
 - Participate in CSC Support meetings
 - Participate in GenAI for Call Summary Assist meetings
 - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
- Security
 - Participate in Deloitte/Gainwell Security reviews on June 19 and 26, 2025
 - Participate in Security and Privacy Risk Meeting Group on June 26, 2025
- Central Print
 - Participate in Central Print Weekly meetings on June 23, 2025
- Lobby Management
 - Participate in CalSAWS Lobby Management meetings as scheduled
- Service Management
 - Participate in ServiceNow Process Improvement review meeting on June 12, 2025

1.11 Imaging

- Participate in Monthly Data Review for CalSAWS meeting on June 23, 2025
- Participate in Monthly Customer Success for CalSAWS with Hyland meeting on June 24, 2025
- Participate in Imaging Status meeting on June 24, 2025

1.12 Functional

- Support June SCRB and SPG Scorecard review cycles
- Client Correspondence
 - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
 - Participate in Daily FCED standup meetings
 - Participate in Daily CARES-FCED Interface Testing sessions
 - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
 - Participate in Daily CARES-FCED Test Recap meetings
 - Participate in Daily Platform as a Service (PAAS) SIT E2E Test meetings
 - Participate in Weekly CARES/CalSAWS Testing meetings
 - Participate in Weekly FCED PM Sync meetings
 - Participate in Weekly FCED Governance Committee meetings
 - Participate in Weekly FCED Business Workgroup meetings
 - Participate in Weekly CalSAWS/CARES technical Sync
 - Participate in Weekly Foster Care Rates Structure Workgroup
 - Facilitate Child Welfare Services (CWS) Medical Types Overview on June 16, 2025
 - Participate CARES FCED Executive meeting on June 19, 2025

- General Assistance/General Relief (GA/GR)
 - Participate in Weekly GA/GR meetings with Accenture and Gainwell
 - Participate in Weekly GA/GR Correspondence Web-Service discussions
 - Participate in CalSAWS M&E SCT KT session for GA/GR on June 19, 2025
- Lobby Management
 - Participate in Weekly Lobby Team meetings
 - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
 - Participate in Weekly RACI Discussion meetings
 - Participate in CalSAWS Lobby Management Committee on June 18, 2025
 - Participate in Enhanced Lobby Support Agenda Review meeting on June 24
- Medi-Cal/CMSP
 - Participate in Daily CalHEERS CalSAWS Test Connect meetings
 - Participate in Weekly CalHEERS SAWS Integration meetings
 - Participate in Weekly SCR Touchpoint meetings
 - Participate in Weekly CWDA CalHEERS meetings
 - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
 - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
 - Participate in Weekly Test Touchpoint meetings for CalHEERS
 - Participate in the following JAD Sessions:
 - ✦ CR 252585: Notices Update for 25.12
 - ✦ CR 273150: Enhancements for Addressing Downstream Impacts of Disposition Transactions
 - ✦ CR 304049: Add California Residency Verification Requirement
 - ✦ CR 306642: Policy Changes Related to Individuals with Unsatisfactory Immigration Status
 - ✦ CR 306232: Enhance Income Verification Exchange
 - ✦ CR 289264: Case and Application Status Enhancements
 - ✦ CR 293152: Business Process Management (BPM) Workflow – Auto Close Cases
 - ✦ CR 300384: eHIT Enhancements for 2026
 - ✦ CR 302071: Go Green Campaign and Contact Info & Address Update
- Reports
 - Participate in Weekly State/Fiscal Reports Defect status meetings
 - Participate in CalSAWS -State/Fiscal Reports Committee on June 25, 2025
- WDTIP/SCATL
 - Participate in Bi-Weekly SCATL Stand Up meetings
 - Monitor SCATL post release support and priority deployments
- Others
 - Participate in Weekly AppDev Leads meetings
 - Participate in Weekly Release Coordination meetings
 - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
 - Participate in Weekly Task Management Check-In meetings
 - Participate in Weekly Consortium Touchpoint meetings
 - Participate in Weekly CalFresh & Fiscal CA-264783 Design meetings
 - Participate in Bi-Weekly Virtual Assistant Design review sessions

- Participate in CalSAWS - Fiscal Committee on June 25, 2025
- BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Bi-weekly Enhancement and M&O check-in meetings
 - Participate in Weekly Scope Review for Partner Coordination
 - Participate in BenefitsCal Integrated Readiness on June 16 and 23, 2025
 - Participate in Program Manager meeting on June 18 and 25, 2025
 - Participate in BenefitsCal Scrum meeting on June 18 and 25, 2025
 - Participate in BenefitsCal User Centered Design meeting on June 18, 2025
 - Participate in GetCalFresh to BenefitsCal Transition meeting on June 25, 2025

1.13 Test

- CalSAWS Release 25.07
 - Continue Test Execution activities
 - Continue QA Review of System Test scripts for high impact SCRs
 - Begin QA Review for a subset of high impact Production defects
- FCED
 - Participate in CalSAWS-CARES QA Test Execution activities
- Statewide Cash Aid Time Limit (SCATL) Activities
 - Monitor SCATL post release support and priority deployments
 - Monitor priority release enhancements and defect fixes
- BenefitsCal
 - Continue and complete BenefitsCal 25.06.26 Monthly Release test activities
 - Review BenefitsCal 25.06.26 Release Notes
 - Facilitate QA and Consortium Scope Coverage meeting for BenefitsCal 25.07.31 Monthly Release
- Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- Training
 - Continue WBT/CFP SCR validation activities
 - Continue Release 25.07 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
 - Participate in Integrated Test meetings on June 17 and 24, 2025
 - Participate in Test Touchpoint meetings on June 18 and 25, 2025

1.14 Transition

- Infrastructure
 - Review Gainwell's Infrastructure WSR updates
 - Review Gainwell's Weekly Transition-In Work Schedule updates
 - Participate in Job Shadowing sessions for the WDTIP Infrastructure Provisioning
- M&E
 - Review Deloitte's M&E WSR updates
 - Review Deloitte's Weekly Transition-In Work Schedule updates
 - Participate in Knowledge Transfer sessions for the following workstreams:

- ✦ Production Operations
- ✦ SCR
- ✦ Security
- Participate in Job Shadowing sessions for the following workstreams:
 - ✦ Production Operations
 - ✦ Security

1.15 OCAT

- Participate in the OCAT Monthly SLA meeting on June 16, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None