CalSAWS
California Statewide Automated Welfare System

Bi-Weekly Status Report
ClearBest Quality Assurance

Reporting Period: June 16, 2025 – June 29, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1   Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	- Reviewed Benefits Call Incident Response Plan updates - Participated in OCAT Monthly SLA Review - Participated in OCAT Ops and Release Management Review - Participated in Bi-Weekly Contact Center Review - Facilitated ITIL/Project Delivery Office (PDO) Review - Participated in Release 5 Management Site Visit - Co-coordinated, created materials for, and supported the CalSAWS 2025 Annual Conference and JPA Member Representatives Meeting - Continued supporting the creation of the CER to BCR process and materials
QA Technical	- Monitored Production Operations activities - Reviewed Root Cause Analysis drafts - Participated in Lobby Modernization Failover Planning - Reviewed CalSAWS Change Advisory Board (CAB) tickets - Reviewed CalSAWS Partner Security Incidents - Participated in Contact Center transition meetings - Participated in Infrastructure Imaging Review - Participated in Ping Identity Assessment Review
QA Functional/Test	25.07 Independent Test Activities are in progress with 94% Execution Rate and 91% Pass Rate 25.07 Lobby Modernization QA Review test activities are behind schedule - Continued CalSAWS Release 25.07 On-Line Help and Job Aid validation - Continued to monitor SCATL post release support - Completed FCED-CARES Extended User Scenario Testing (EUST3) QA Cycle 1. Started EUST3 QA Cycle 2 planning activities.

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.17	QA Monthly Status Report – June 2025	On Time	FDEL due on 7/8/25
WP-4.19	QA Work Plan – June 2025	On Time	FDEL due on 7/8/25
66.17	QA Test Monthly Report – June 2025	On Time	FDEL due on 7/8/25
67.06	Quarterly QA Security Report - June 2025	On Time	FDEL due on 7/9/25
68.17	SLA and Performance Review Report - June 2025	On Time	FDEL due on 7/15/25
69.17	OCAT Monthly Status – June 2025	On Time	FDEL due on 7/8/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
80.03	Assessment of Infrastructure Transition-In Work Schedule - July 2025	On Time	FDEL comments due on 7/15/25
85.06	Assessment of Infrastructure Managed Hardware and Software Inventory – Monthly Update - June 2025	On Time	FDEL comments due on 7/15/25
95.04	Assessment of M&E Work Schedule - June 2025	On Time	FDEL due on 7/22/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	DDED comments due on 7/9/25
98.02	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 1	On Time	DDEL due on 7/1/25
104	Assessment of System Application Recovery Plan (ME-D16)	On Time	FDEL due on 7/7/25
114.05	QA M&E Monthly Status Report - June 2025	On Time	FDEL due on 7/8/25
115.05	QA In-Flight Projects Transition efforts - June 2025	On Time	FDEL due on 7/8/25
116.05	QA Assessment of Contact Center Transition - June 2025	On Time	FDEL due on 7/8/25
117.05	QA Assessment of Imaging Transition - June 2025	On Time	FDEL due on 7/8/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.30	CX Monthly Report – Apr/May 2025	On Time	FDEL comments due on 7/10/25
WP-27.41	Monthly M&O Report - June 2025	On Time	FDEL comments due on 7/14/25
WP-28.39	Monthly Workplan Updates – June 2025	On Time	FDEL comments due on 7/14/25
WP-32.13	BOM Review and License Renewal (Quarterly) Apr - Jun 2025	On Time	FDEL comments due on 7/14/25
WP-33.13	Certificate Review (Quarterly) Apr -Jun 2025	On Time	FDEL comments due on 7/14/25
WP-38	BenefitsCal Contingency Plan and Procedures	On Time	DDEL comments due on 7/25/25
WP-39	BenefitsCal Risk Assessment Procedures	On Time	DDEL comments due on 7/25/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Reviewed Benefits Call Incident Response Plan updates
- Participated in OCAT Monthly SLA Review on June 16, 2025
- Participated in Bi-Weekly Contact Center Review on June 18, 2025
- Participated in CalSAWS Batch Weekly Reviews on June 19 and 26, 2025
- Facilitated ITIL/Project Delivery Office (PDO) Review on June 19, 2025
- Participated in OCAT Ops and Release Management Review on June 24, 2025
- Participated in Release 5 Management Site Visit on June 25, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Co-coordinated, created materials for, moderated sessions, and supported the CalSAWS 2025 Annual Conference and JPA Member Representatives Meeting on June 26-27, 2025
  - Facilitated Committee Evolution Strike Team/Business Change Request (BCR) planning and sessions on June 16 and 17, 2025

1.3 Technical

- Participated in Infrastructure Technical Sync meeting on June 16 and 23, 2025
- Participated in Infrastructure Monthly Performance report meeting on June 17, 2025
- Participated in Ping Identity Assessment meetings on June 17 and 25, 2025
- Participated in Tech Change Advisory Board on June 18, 2025
- Participated in Bi-Monthly CalSAWS Meeting (Los Angeles County) on June 18, 2025
- Participated in the System Change Request AI meeting on June 18, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on June 18, 2025

- Co-facilitated Environment Integration Management meeting on June 19, 2025
- Participated in the 25.07 Project Integrated Readiness meeting on June 23, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review meetings
  - Reviewed BenefitsCal System Changes and Defects
  - Reviewed BenefitsCal Root Cause Analysis
- Batch
  - Participated in CalSAWS Batch review on June 19, 2025
- Contact Center
  - Participated in Contact Center Roadmap reviews, providing comments on the Proof-of-Concept documents
  - Participated in the Los Angeles Courtesy Call Back meetings
  - Participated in Infrastructure Contact Center Transition meetings
  - Participated in recurring Bots meetings
  - Participated in Fresno Gen AI meetings
  - Participated in CSC Support meetings
  - Participated in eGain Dashboard and Reporting meetings
  - Participated in Calabrio review meetings
- Security
  - Participated in Security Incident Response meeting on June 17, 2025
  - Participated in Deloitte/Gainwell Security reviews on June 19, 2025
  - Participated in Security and Privacy Risk Management Group on June 26, 2025
  - Participated in Ping Identity transition meetings
- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in the Lobby Modernization meetings on June 17 and 24, 2025
- Service Management
  - Participated in ServiceNow Process Improvement Review meetings
  - Participated in ServiceNow Asset Discovery meetings

1.4 Imaging

- No meetings scheduled for this reporting period

1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed June 17, 2025, SCRB packet containing 62 Total SCRs: 50 were approved, 6 were pulled out
- Reviewed 78 SCRs for the July 1, 2025, SCRB packet
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
  - Participated in CA-237498 Design meeting on June 18, 2025
  - Participated in CA-282105 Design meetings on June 19, 24, and 27, 2025
  - Participated in CA-270365 Design meeting on June 24, 2025

- Foster Care Eligibility Determination (FCED)
  - Participated in FCED Daily standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CARES/CalSAWS Testing meetings
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
  - Participated in Daily in CARES-FCED Test Recap meetings
  - Participated in weekly FCED PM Sync meetings
  - Participated in Weekly FCED Governance Committee meetings
  - Participated in Weekly FCED Business Workgroup
  - Participated in Weekly CalSAWS/CARES technical Sync
  - Participated in Weekly CARES- FCED QA Test Recap meetings
  - Participated in Bi-Weekly FCED User Group
  - Facilitated Child Welfare Services Medical Types Overview on June 16, 2025
  - Participated in CARES FCED Executive meeting on June 19, 2025
  - Participated in Future Tiered Rates Discussion on June 23, 2025
  - Participated in CDSS Foster Care Rates Structure Workgroup on June 24, 2025
  - Participated in CARES FCED Inbound Transaction Discussion on June 24, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Accenture and Gainwell
  - Participated in Weekly GA/GR Correspondence Web Service discussions
  - Participated in Weekly CA-253173 Design meeting with Los Angeles County
  - Participated in GA/GR SSIAP Workload Inventory Page meeting on June 24, 2025
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings
  - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly TLM-39 RACI Form Discussions
  - Participated in Weekly TLM-39 Failover Planning meetings
  - Participated in CalSAWS Lobby Management Committee on June 18, 2025
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly SCR Touchpoint meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in CA-245186 Design meeting on June 17, 2025
  - Participated in CalSAWS Medi-Cal Correspondence Committee on June 26, 2025
  - Participated in the following JAD sessions:
    - CR 302071: Go Green Campaign and Contact Info & Address Update
    - CR 289264: Case and Application Status Enhancements
    - CR 273150: Enhancements for Addressing Downstream Impacts of Disposition Transactions
    - CR 300384: eHIT Enhancements for 2026

- ☒ CR 304049: Add California Residency Verification Requirement
- ☒ CR 306642: Policy Changes Related to Individuals with Unsatisfactory Immigration Status
- ☒ CR 306232: Enhance Income Verification Exchange
- ☒ CR 273150: SAWS Deep-Dive Report Review
- ☒ CR 264969: Verification Caching Phase V

- Reports
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in CA-268437 design on June 17, 2025
  - Participated in CA-237525 design on June 24, 2025
  - Participated in CA-252984 redesign on June 25, 2025
  - Participated in CalSAWS State/Fiscal Reports Committee Meeting on June 25, 2025

- Statewide Cash Aid Time Limit (SCATL)
  - Participated in Daily SCATL stand ups
  - Participated in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
  - Participated in SCATL Review List Page meeting on June 18, 2024
  - Participated in decommission of PIXXE811 Batch Job on June 24, 2025
  - Participated in WDTIP Workgroup on June 25, 2025

- Others
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly CalSAWS Release Coordination meeting
  - Participated in Weekly CalFresh & Fiscal CA-264783 Design meetings
  - Participated in Bi-Weekly Virtual Assistant Design review session
  - Participated in 25.07 Release Notes Reviews
  - Participated in Task Management Check-In meeting on June 19, 2025
  - Participated in SCR Requirements Consortium Analysis Workgroup on June 24
  - Participated in CalSAWS - Fiscal Committee Meeting on June 25, 2025

- Reviewed sixty-three (63) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	5
25.03	2
25.05	4
25.06	6
25.07	17
25.09	22
25.11	1
26.02	2
TBD	4

Grand Total	63

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Review on June 16 and 23, 2025
  - Participated in BenefitsCal Integrated Readiness on June 16 and 23, 2025
  - Participated in Special Circumstances Triggers e-App Summary Pages Design Review on June 17, 2025
  - Participated in BenefitsCal Scrum meeting on June 18 and 25, 2025
  - Participated in Program Manager meeting on June 18 and 25, 2025
  - Participated in BenefitsCal User Centered Design meeting on June 18, 2025
  - Facilitated RCA CSPM-78397 meeting on June 18, 2025
  - Participated in ROI Knowledge Transfer Session on June 18, 2025
  - Participated in CSPM-80231 Impacted Case List meeting on June 19, 2025
  - Participated in CSPM-80231 Issue Broadcast Content review on June 20, 2025
  - Participated in App Transfer API Design Review on June 23, 2025
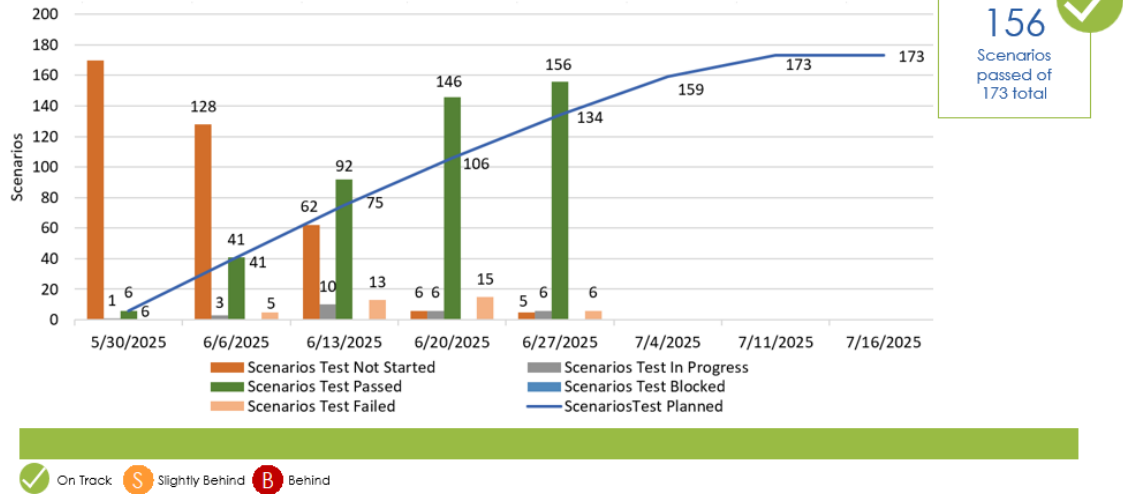
1.6 Test

- CalSAWS Release 25.09
  - Created scorecard and began defining scope for QA Test
- CalSAWS Release 25.07
  - Continued Test Execution activities
  - Continued QA Review of System Test scripts for high impact SCRs
  - Conducted witnessing of System Testing for Lobby Modernization SCR
  - Began QA Review of a subset of high impact Production Defects

Table 6 - CalSAWS Release 25.07 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.07 - ClearBest QA Independent Test Results	173	3% (5)	3% (6)	91% (156)	3% (6)	0% (0)

CalSAWS 25.07 – Test Scenarios: Execution
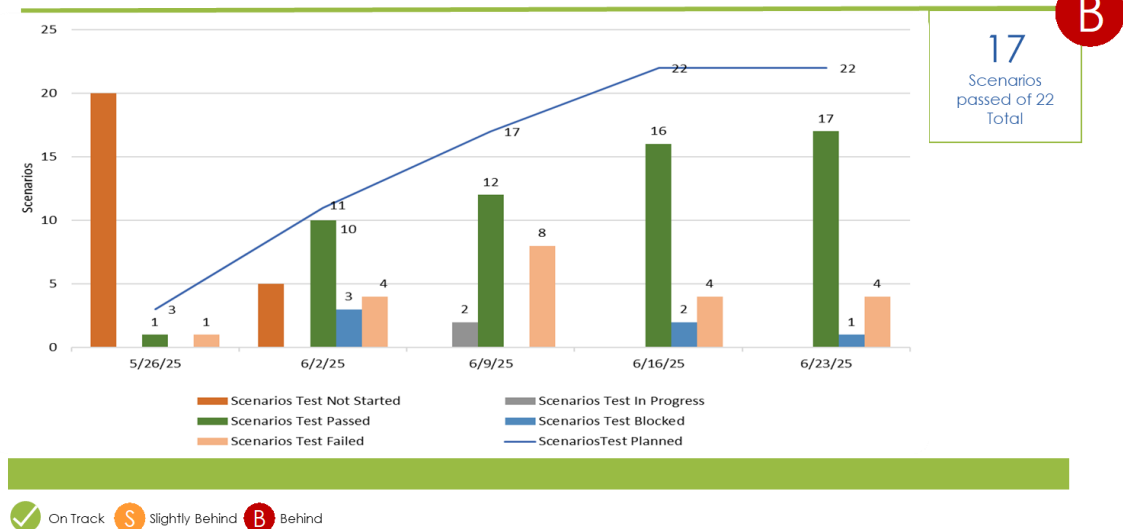
156
Scenarios passed of 173 total

- Four (4) SCRs were delivered past the SCR Freeze Date:
  - SCRs CA-252984, CA-281879, CA-274671 were delivered one week late
  - SCR CA-280535 was delivered two weeks late
- Foster Care Eligibility Determination (FCED)
  - Conducted QA EUST 3 test execution activities
  - Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Independent Test Results	22	0% (0)	0% (0)	77% (17)	18% (4)	5% (1)

CalSAWS CARES-FCED
EUST 3 QA Independent Testing

CalSAWS CARES-FCED QA EUST 3 – Test Scenarios: Execution

17
Scenarios passed of 22 Total

- QA EUST 3 Testing cycle extended from June 16 to 23, 2025
  - Five (5) scripts moved the next cycle for retesting
  - Preparation activities under way for cycle starting July 7, 2025
- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor post release activities and priority releases
- BenefitsCal Activities
  - Completed BenefitsCal 25.06.26 Monthly Release test activities
  - Reviewed BenefitsCal 25.06.26 Release Notes
  - Facilitated QA and Consortium Scope review for BenefitsCal Release 25.07.31
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-289903 Virtual Assistant Expansion - Release 25.06.26 (Release 30)	25.06.26	Priority Release	QA Review

- Training
  - Continued validation of One (1) Quick Guide
  - Began validation of WBT/CFP SCRs in Release 25.07.18
  - Continued validation of Release 25.07 OLH/Job Aid SCRs
  - Validation activities delayed for Release 25.07 OLH/Job Aid SCRs
    - No SCRs were delivered for the first week of testing
    - Eleven (11) of Thirteen (13) OLH/Job Aid SCRs were delivered to System Test one week after the start of System Testing
    - Two (2) SCRs were delivered to System Test two weeks after the start of System Testing
- Other Consortium Support Test Activities
  - Participated in Integrated Test meetings on June 17 and 24, 2025
  - Participated in Test Touchpoint meetings on June 18 and 25, 2025
  - Participated in Consortium/QA Touchpoint on June 23, 2025

1.7 Transition

- Infrastructure
  - Reviewed Gainwell's Infrastructure WSR updates
  - Reviewed Gainwell's Weekly Transition-In Work Schedule updates
  - Participated in Job Shadowing sessions for the WDTIP Infrastructure Provisioning
- M&E
  - Reviewed Deloitte's M&E WSR updates
  - Reviewed Deloitte's Weekly Transition-In Work Schedule updates
  - Participated in Knowledge Transfer sessions for the following workstreams:

- Production Operations
- SCR
- Security
- Participated in Job Shadowing sessions for the following workstreams:
  - Production Operations
  - Security

1.8 OCAT

- Participated in OCAT SLA Monthly Reporting Meeting on June 16, 2025
- Participated in OCAT Operations and Release Meeting on June 24, 2025

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in M&E Annual Strategic Plan Walkthrough on June 30, 2025
- Participate in Imaging Data Review with Hyland on July 2, 2025
- Participate in Bi-Weekly Contact Center Review on July 2, 2025
- Participate in CalSAWS Batch Weekly Reviews on July 3 and 10, 2025
- Facilitate ITIL/Project Delivery Office (PDO) Reviews on July 3 and 10, 2025
- Participate in Release 25.07 Integrated Readiness Review T-2 on July 7, 2025
- Participate in Monthly Imaging SLA Review with Hyland on July 8, 2025
- Participate in CalSAWS Imaging Status Review on July 8, 2025
- Collaboration Model, Strike Teams, and Special Projects

  - Continue to support the CalSAWS Committee Evolution discussions
  - Support submission of the CEF information in IAPDU and establishing process for monthly delivery and submission of ORW reporting data

1.10 Technical

- Participate in Infrastructure Technical Sync meeting on June 30 and July 7, 2025
- Participate in Project Integrated Readiness meetings on June 30 and July 7, 2025
- Participate in CalSAWS M&E Transition meeting on June 30 – July 3, 2025
- Participate in Ping Identity Session 4 Contact Center on July 1, 2025
- Participate in Tech Change Advisory Board on July 2 and 9, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on July 2, 2025
- Participate in Environment Integration Management review on July 3, 2025
- Participate in RCA Process Walkthrough on July 8, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on July 8, 2025
- Participate in Infra Performance Req Report Review with QA on July 10, 2025
- BenefitsCal

  - Participate in DD&I and M&O meetings
  - Participate in BenefitsCal change request and defect reviews
- Batch

  - Participate in CalSAWS Batch reviews on July 3 and 10, 2025
- Contact Center

- Participate in Bi-Weekly Contact Center Status meeting on July 2, 2025
- Participate in AWS/CalSAWS Contact Center meeting on July 3, 2025
- Participate in CalSAWS/TransUnion meeting on July 8, 2025
- Participate in Fresno GenAI Call Summary meetings
- Participate in Calabrio and eGain meetings
- Participate in CSC Support meetings
- Participate in GenAI for Call Summary Assist meetings
- Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
- Security
  - Participate in CalSAWS Internal Security Committee Meeting on June 30, 2025
  - Participate in CalSAWS Infrastructure Security Reporting on July 1 and 7, 2025
  - Participate in Infrastructure Security Operations Reporting on July 1 and 8, 2025
  - Participate in Deloitte/Gainwell Security review July 3, 2025
- Central Print
  - Participate in Central Print Weekly meetings on June 30 and July 7, 2025
- Lobby Management
  - Participate in CalSAWS Enhanced Lobby Support meeting on July 1, 2025
  - Participate in Lobby Moderation Failover Planning meeting on July 1 and 7, 2025
  - Participate in Release Webcast for Lobby Device Platform Consolidation/Modernization on July 2, 2025
  - Participate in Lobby Modernization Go/No Go meeting on July 9, 2025
- Service Management
  - Participate in ServiceNow Process Improvement review meeting on July 3, 2025
  - Participate in Information Technology Operational Management Implementation Bi-Weekly Status Meeting on July 10, 2025

1.11 Imaging

- Participate in July Monthly Customer Success for CalSAWS with Hyland
- Participate in Monthly Data Review for CalSAWS meeting on July 2, 2025
- Participate in Imaging Status meeting on June 24, 2025

1.12 Functional

- Support June SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
  - Participate in CA-267101 Design Review meeting on July 10, 2025
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily FCED standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participate in Daily CARES-FCED Test Recap meetings
  - Participate in Daily Platform as a Service (PAAS) SIT E2E Test meetings
  - Participate in Weekly CARES/CalSAWS Testing meetings
  - Participate in Weekly FCED PM Sync meetings
  - Participate in Weekly FCED Governance Committee meetings

- Participate in Weekly FCED Business Workgroup
- Participate in Weekly CalSAWS/CARES technical Sync
- Participate in Weekly Foster Care Rates Structure Workgroup
- Participate in Bi-Weekly FCED User Group
- Participate in CARES/CalSAWS LA County Go-Live Analysis on June 30
- Participate in Demo Preparation with CalSAWS on July 8, 2025

- General Assistance/General Relief (GA/GR)
  - Participate in Weekly GA/GR meetings with Accenture and Gainwell
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
  - Participate in Weekly CA-253173 Design meeting with Los Angeles County

- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
  - Participate in Weekly Lobby Support Team meetings
  - Participate in Weekly RACI Discussion meetings
  - Participate in Weekly TLM-39 Failover Planning meetings
  - Participate in Release Webcast CA-213363 Lobby Device Platform Consolidation/Modernization meeting on July 2, 2025
  - Participate in TLM-39 Go/No-Go meeting on July 9, 2025

- Medi-Cal/CMSP
  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly SCR Touchpoint meetings
  - Participate in Weekly CWDA CalHEERS meetings
  - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
  - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
  - Participate in Weekly Test Touchpoint meetings for CalHEERS
  - Participate in the following JAD Sessions:
    - CR 303166: MEDS Batch Processing when Offline
    - CR 285687: Notices Update for Release 26.2
    - CR 264969: Verification Caching Phase V
    - CR 289681: Adding Application Date to EDR for Added Members
    - CR 295136: Admin Portal Enhancements Phase 1
    - CR 306642: Policy Changes Related to Individuals with Unsatisfactory Immigration Status - Design Session
    - CR 300384: eHIT Enhancements for 2026
    - CR 306232: Enhance Income Verification Exchange
    - CR 289264: Case and Application Status Enhancements
    - CR 307344: Annual Tribal Updates
    - CR 273150: Enhancements for Addressing Downstream Impacts of Disposition Transactions
    - CR 304049: Add California Residency Verification Requirement
    - CR 302071: Go Green Campaign and Contact Info & Address Update

- Reports
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Reports State/Fiscal Pre-Meeting on July 9, 2025

- Participate in CalSAWS - State and Fiscal Reports meeting on July 10, 2025
  - WDTIP/SCATL
    - Participate in Daily SCATL stand ups
    - Participate in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
  - Others
    - Participate in Weekly AppDev Leads meetings
    - Participate in Weekly CalSAWS Release Coordination meetings
    - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
    - Participate in Weekly Task Management Check-In meetings
    - Participate in Weekly Consortium Touchpoint meetings
    - Participate in Weekly CalFresh & Fiscal CA-264783 Design meetings
    - Participate in Bi-Weekly Virtual Assistant Design review sessions
    - Participate in Time Limits Committee Pre-Meet on July 1, 2025
    - Participate in CalWORKs/CalFresh Design meeting CA-281424 on July 1, 2025
    - Participate in Time Limits Design meeting CA-291853 on July 2, 2025
    - Participate in SCR Requirements Consortium Analysis Workgroup on July 8, 2025
  - BenefitsCal
    - Participate in Daily Transaction Failures meetings
    - Participate in Bi-weekly Enhancement and M&O check-in meetings
    - Participate in Weekly Scope Review for Partner Coordination
    - Participate in BenefitsCal Integrated Readiness on July 7, 2025
    - Participate in BenefitsCal Web Chat eCCP Display Customization meeting on June 30, 2025
    - Participate in Program Manager meeting on July 2 and 9, 2025
    - Participate in BenefitsCal Scrum meeting on July 2 and 9, 2025
    - Participate in RCA Process meeting on July 9, 2025

1.13 Test

- CalSAWS Release 25.09
  - Send scorecard to Consortium for approval
  - Begin test preparation activities
- CalSAWS Release 25.07
  - Continue Test Execution activities
  - Continue QA Review of System Test scripts for high impact SCRs
  - Continue QA Review for a subset of high impact Production defects
- FCED
  - Participate in CalSAWS-CARES QA Test Preparation activities for execution cycle starting July 7, 2025
- Statewide Cash Aid Time Limit (SCATL) Activities
  - Monitor priority release enhancements and defect fixes
- BenefitsCal
  - Begin BenefitsCal 25.07.31 Monthly Release test activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training

- Continue WBT/CFP SCR validation activities
- Continue Release 25.07 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Consortium/QA Touchpoint meeting on June 30, 2025
  - Participate in 25.07 Integrated Readiness Status T-3 meeting on June 30, 2025
  - Participate in Integrated Test meetings on July 1 and 8, 2025
  - Participate in Test Touchpoint meetings on July 2 and 9, 2025

1.14 Transition

- Infrastructure
  - Review Gainwell's Infrastructure WSR updates
  - Review Gainwell's Weekly Transition-In Work Schedule updates
  - Participate in Reverse Shadowing sessions for the Contact Center workstream
- M&E
  - Review Deloitte's M&E WSR updates
  - Review Deloitte's Weekly Transition-In Work Schedule updates
  - Participate in Knowledge Transfer sessions for the following workstreams:
    - Production Operations
    - SCR
  - Participate in Job Shadowing sessions for the following workstreams:
    - OCM
    - Production Operations
    - Security
  - Participate in Reverse Shadowing sessions for the OCM workstream

1.15 OCAT

- No activities scheduled.

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None