CalSAWS

California Statewide Automated Welfare System

THE POWER OF 58

Bi-Weekly Status Report
ClearBest Quality Assurance

Reporting Period: June 30, 2025 – July 13, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	■ Participated in M&E Annual Strategic Plan Walkthrough ■ Participated in Release 25.07 Integrated Readiness Review T-2 ■ Participated in Monthly Imaging SLA Review with Hyland ■ Participated in DDEL Review for ME-D02 Services Plan and Operational Working Documents (OWD) Group 2 ■ Continued supporting the creation of the CER to BCR process and materials
QA Technical	■ Recommended Contact Center Part 1 transition to Gainwell ■ Participated in Lobby Modernization (TLM-39) Go / No Go ■ Monitored Production Operations activities ■ Continued reviewing Root Cause Analysis drafts ■ Reviewed CalSAWS Change Advisory Board (CAB) tickets ■ Reviewed CalSAWS Partner Security Incidents ■ Participated in Contact Center transition meetings ■ Participated in Infrastructure Imaging Review ■ Participated in Ping Identity Assessment Review
QA Functional/Test	■ Continued Release 25.09 Test Preparation activities ■ Completed Release 25.07 Independent Test activities with 100% Pass Rate, including training material reviews ■ Continued to monitor SCATL post release support ■ Completed FCED-CARES Extended User Scenario (EUST3) QA Cycle 2 preparation activities. Execution is planned for July 14 through August 8, 2025

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.18	QA Monthly Status Report – July 2025	On Time	FDEL due on 8/7/25
WP-4.21	QA Work Plan – July 2025	On Time	FDEL due on 8/7/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
66.18	QA Test Monthly Report – July 2025	On Time	FDEL due on 8/7/25
68.18	SLA and Performance Review Report - July 2025	On Time	FDEL due on 8/15/25
69.18	OCAT Monthly Status – July 2025	On Time	FDEL due on 8/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
80.03	Assessment of Infrastructure Transition-In Work Schedule - July 2025	On Time	FDEL comments due on 7/15/25
85.06	Assessment of Infrastructure Managed Hardware and Software Inventory – Monthly Update - June 2025	On Time	FDEL comments due on 7/15/25
90.05	Assessment of Infrastructure Monthly Operations Report - June 2025	On Time	FDEL comments due on 7/15/25
95.04	Assessment of M&E Work Schedule - June 2025	On Time	FDEL due on 7/22/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	DDED due on 7/29/25
98.02	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 1	On Time	FDEL due on 7/14/25
114.06	QA M&E Monthly Status Report - July 2025	On Time	FDEL due on 8/7/25
115.06	QA In-Flight Projects Transition efforts - July 2025	On Time	FDEL due on 8/7/25
116.06	QA Assessment of Contact Center Transition - July 2025	On Time	FDEL due on 8/7/25
117.06	QA Assessment of Imaging Transition - July 2025	On Time	FDEL due on 8/7/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.30	CX Monthly Report – Apr/May 2025	On Time	FDEL comments due on 7/16/25
WP-27.41	Monthly M&O Report - June 2025	On Time	FDEL comments due on 7/14/25
WP-28.39	Monthly Workplan Updates – June 2025	On Time	FDEL comments due on 7/14/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-32.13	BOM Review and License Renewal (Quarterly) Apr - Jun 2025	On Time	FDEL comments due on 7/14/25
WP-33.13	Certificate Review (Quarterly) Apr -Jun 2025	On Time	FDEL comments due on 7/14/25
WP-38	BenefitsCal Contingency Plan and Procedures	On Time	DDEL comments due on 7/25/25
WP-39	BenefitsCal Risk Assessment Procedures	On Time	DDEL comments due on 7/25/25
WP-40	BenefitsCal Configuration Management Plan and Procedures	On Time	DDEL comments due on 8/8/25
WP-41	BenefitsCal Maintenance Procedures	On Time	DDEL comments due on 8/8/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in M&E Annual Strategic Plan Walkthrough on June 30, 2025
- Participated in Imaging Data Review with Hyland on July 2, 2025
- Participated in Bi-Weekly Contact Center Review on July 2, 2025
- Participated in CalSAWS Batch Weekly Reviews on July 3 and 10, 2025
- Participated in Contact Center Readiness Phase 1 Transition review on July 7, 2025
- Facilitated Release 25.07 Integrated Readiness Review T-2 on July 7, 2025
- Participated in Monthly Imaging SLA Review with Hyland on July 8, 2025
- Participated in DDEL Review ME-D02 Services Plan and OWD Group 2 on July 8, 2025
- Participated in CalSAWS Imaging Status Review on July 8, 2025
- Participated in Lobby Modernization (TLM-39) Go / No Go review on July 9, 2025
- Participated in Infrastructure Transition Go/ No-Go for Contact Center Phase 1 on July 10, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Facilitated Committee Evolution Strike Team/Business Change Request (BCR) planning and sessions on July 3, 8, and 9, 2025
  - Supported establishing process for monthly delivery and submission of Operational Report Workbook (ORW) reporting data to CMS

1.3 Technical

- Participated in Infrastructure Technical Sync meeting on June 30 and July 7, 2025
- Participated in the 25.07 Project Integrated Readiness meeting on June 30, 2025
- Participated in Monthly over 15-seconds report review meeting on June 30, 2025
- Participated in Ping Identity Assessment meetings on July 1 and 8, 2025
- Participated in May M&E Performance Report Review meeting on July 1, 2025

- Participated in Tech Change Advisory Board on July 2 and 9, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on July 2, 2025
- Co-facilitated Environment Integration Management meeting on July 3, 2025
- Participated in Infrastructure Monthly Performance report review on July 10, 2025
- Participated in FCED Performance Test Review meeting on July 10, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review meetings
  - Reviewed BenefitsCal System Changes and Defects
  - Reviewed BenefitsCal Root Cause Analysis
  - Participated in RCA Process Walkthrough meeting on July 9, 2025
- Batch
  - Participated in CalSAWS Batch review on July 3 and 10, 2025
- Contact Center
  - Participated in Contact Center Roadmap reviews, providing comments on the Proof-of-Concept documents
  - Participated in the Los Angeles Courtesy Call Back meetings
  - Participated in Infrastructure Contact Center Transition meetings
  - Participated in recurring Bots meetings
  - Participated in Fresno Gen AI meetings
  - Participated in CSC Support meetings
  - Participated in eGain Dashboard and Reporting meetings
  - Participated in Calabrio review meetings
- Security
  - Participated in Deloitte/Gainwell Security reviews on July 3, 2025
  - Participated in Ping Identity transition meetings
- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in Release Webcast for Lobby Device Platform Consolidation/Modernization on July 2, 2025
  - Participated in CalSAWS Enhanced Lobby Support meeting on July 3, 2025
  - Participated in Lobby Moderation Failover Planning meeting on July 8, 2025
- Service Management
  - Participated in ServiceNow Process Improvement Review meetings
  - Participated in ITOM/HAM/SAM implementation review on July 10, 2025

1.4 Imaging

- Participated in Monthly Imaging Data Review meeting on July 2, 2025
- Participated in Imaging SLA Review for CalSAWS with Hyland meeting on July 8, 2025
- Participated in Imaging Status Call meeting on July 8, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews

- Completed July 1, 2025, SCRB packet containing 78 Total SCRs: 75 were approved, 3 were pulled out
- Reviewed 40 SCRs for the July 15, 2025, SCRB packet
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
  - Participated in CA-282105 Design Review meeting on July 10, 2025
  - Participated in CA-267101 Design Review meeting on July 10, 2025
- Foster Care Eligibility Determination (FCED)
  - Participated in FCED Daily standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CARES/CalSAWS Testing meetings
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
  - Participated in Daily in CARES-FCED Test Recap meetings
  - Participated in weekly FCED PM Sync meetings
  - Participated in Weekly FCED Governance Committee meetings
  - Participated in Weekly FCED Business Workgroup
  - Participated in Weekly CalSAWS/CARES technical Sync
  - Participated in Weekly CARES- FCED QA Test Recap meetings
  - Participated in Bi-Weekly FCED User Group
  - Participated in CARES/CalSAWS LA County Go-Live Analysis on June 30
  - Participated in (CalSAWS, CARES, and CWDA) FCED Meeting on July 3, 2025
  - Participated in FCED Vendor API technical discussion on July 7, 2025
  - Participated in Demo Preparation with CalSAWS on July 8, 2025
  - Participated in CARES Data Conversion meeting on July 10, 2025
  - Participated in CA-280331 Design Review meeting on July 10, 2025
  - Participated in CA-280331 Post-Committee Discussion on July 10, 2025
  - Participated in Issuance API Discussion on July 11, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Accenture and Gainwell
  - Participated in Weekly GA/GR Correspondence Web Service discussions
  - Participated in Weekly CA-253173 Design meeting with Los Angeles County
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings
  - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly TLM-39 RACI Form Discussions
  - Participated in Weekly TLM-39 Failover Planning meetings
  - Participated in Release Webcast for CA-213363 on July 2, 2025
  - Participated in TLM-39 Go/No-Go meeting on July 9, 2025
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly SCR Touchpoint meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting

- Participated in Weekly Director's Meeting with CalHEERS
- Participated in Weekly Test Touchpoint meetings for CalHEERS
- Participated in the following JAD sessions:
  - CR 303166: MEDS Batch Processing when Offline
  - CR 306642: Individuals with Unsatisfactory Immigration Status - Design
  - CR 300384: eHIT Enhancements for 2026
  - CR 307344: Annual Tribal Updates
  - CR 273150: Addressing Downstream Impacts of Disposition Transactions
  - CR 304049: Add California Residency Verification Requirement
- Reports
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in Reports State/Fiscal Pre-Meeting on July 9, 2025
  - Participated in CalSAWS - State and Fiscal Reports meeting on July 10, 2025
- Statewide Cash Aid Time Limit (SCATL)
  - Participated in Daily SCATL stand ups
  - Participated in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
  - Participated in Time Limits Committee pre-meet on July 1, 2025
  - Participated in SCATL reporting for CDSS/FFB Requirements review on July 3, 2025
- Others
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly CalFresh & Fiscal CA-264783 Design meetings
  - Participated in Bi-Weekly Virtual Assistant Design review session
  - Participated in Time Limits Committee Pre-Meet on July 1, 2025
  - Participated in CalWORKs/CalFresh Design meeting CA-281424 on July 1, 2025
  - Participated in Time Limits Design meeting CA-291853 on July 2, 2025
  - Participated in SCR Requirements Consortium Analysis Workgroup on July 8, 2025
  - Participated in CalWORKs/CalFresh Committee meeting on July 9, 2025
  - Participated in Training Committee meeting on July 9, 2025
- Reviewed forty-three (43) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

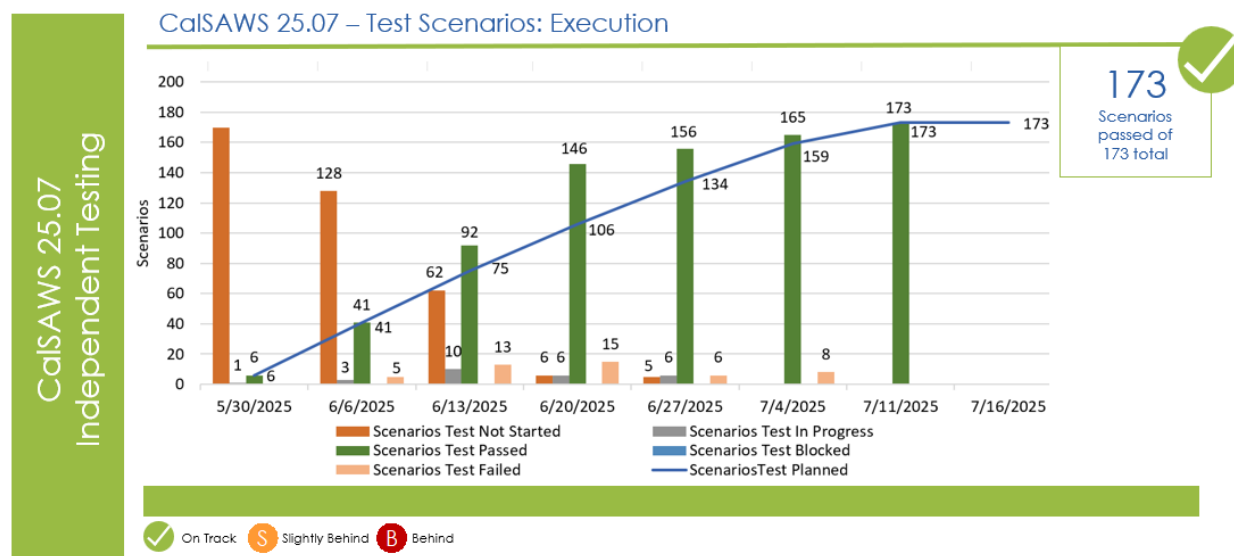| Release	SCRs in QA Review
RWR	6
25.02	1
25.05	1
25.06	3
25.07	8
25.09	15
25.11	5
26.01	4
Grand Total	**43**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Review on June 30 and July 7, 2025
  - Participated in BenefitsCal Web Chat eCCP meeting on June 30, 2025
  - Participated in CSPM-80511 Case List reviews on June 30, July 1, 7 – 11, 2025
  - Participated in Program Manager meeting on July 1 and 9, 2025
  - Participated in BenefitsCal Scrum meeting on July 2 and 9, 2025
  - Participated in BenefitsCal Integrated Readiness on July 7, 2025
  - Participated in CSPM-80511 Issue Broadcast Content review on July 7, 2025
  - Participated in RCA Process meeting on July 9, 2025

1.6 Test

- CalSAWS Release 25.09
  - Received scorecard approval from Consortium and began Test Preparation
- CalSAWS Release 25.07
  - Completed Test Execution activities
  - Completed QA Review of System Test scripts for high impact SCRs
  - Completed QA Review of a subset of high impact Production Defects
  - Monitoring completion of Lobby Modernization Regression Test activities

Table 6 - CalSAWS Release 25.07 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.07 - ClearBest QA Independent Test Results	173	0% (0)	0% (0)	0% (173)	0% (0)	0% (0)

- Foster Care Eligibility Determination (FCED)
  - Completed QA EUST 3 QA Cycle 2 test preparation activities
  - Execution is scheduled for July 14, 2025, through August 8, 2025
  - Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Cycle 2 Independent Test Results	41	100% (41)	0% (0)	0% (0)	0% (0)	0% (0)

- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor post release activities and priority releases
- BenefitsCal Activities
  - Began and Completed BenefitsCal 25.07.03 Priority Release test activities
  - Began BenefitsCal 25.07.31 Monthly Release test activities
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-290902 CBQA Phase 2 - CalSAWS New Person Search page - When Clicked Name Hyperlink SCATL CIN Summary Page in Pop-up Window Not Displaying	25.07.10	Priority Release	QA Review

- Training
  - Completed validation of WBT/CFP SCR in Release 25.07.03
  - Continued validation of WBT/CFP SCRs in Release 25.07.18
  - Completed validation of Release 25.07 OLH/Job Aid SCRs
- Other Consortium Support Test Activities
  - Participated in Consortium/QA Touchpoint meeting on June 30 and July 7, 2025
  - Participated in 25.07 Integrated Readiness Status T-3 meeting on June 30, 2025
  - Participated in Integrated Test meeting on July 1 and 8, 2025
  - Participated in Test Touchpoint meeting on July 2 and 9, 2025
  - Participated in 25.07 Integrated Readiness Status T-2 meeting on July 7, 2025
  - Participated in TLM-39 Failover Planning on July 8, 2025
  - Participated in TLM-39 Go/No-Go Meeting on July 9, 2025
  - Participated in Executive Review Meeting 25.07 Release on July 10, 2025

1.7 Transition

- Infrastructure
  - Reviewed Gainwell's Infrastructure WSR updates
  - Reviewed Gainwell's Weekly Transition-In Work Schedule updates
  - Participated in Reverse Shadowing sessions for the Contact Center workstream
  - Participated in Contact Center Phase 1 Readiness Review session on July 7, 2025
  - Participated in Contact Center Phase 1 Go/No-Go meeting on July 10, 2025
- M&E
  - Reviewed Deloitte's M&E WSR updates
  - Reviewed Deloitte's Weekly Transition-In Work Schedule updates
  - Participated in Knowledge Transfer sessions for the following workstreams:
    - Production Operations
    - SCR
  - Participated in Job Shadowing sessions for the following workstreams:
    - OCM
    - Production Operations
    - SCR
    - Security
  - Participated in Reverse Shadowing sessions for the OCM workstream
  - Participated in ME-D07 CalSAWS Annual Strategic Plan DDED walkthrough on June 30, 2025
  - Facilitated Environments Transition Schedule discussion on July 1, 2025
  - Participated in ME-D02 Group #2 M&E Services Plan and OWDs DDEL walkthrough on July 8, 2025
  - Facilitated M&E Contract Requirements Traceability update and review cadence session on July 9, 2025

1.8 OCAT

- No activities scheduled.

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in Release 25.07 Integrated Readiness Review T-1 on July 14, 2025
- Facilitate Release 25.07 Greenlight Review on July 16, 2025
- Participate in Bi-Weekly Contact Center Review on July 16, 2025
- Participate in CalSAWS Project Steering Committee on July 17, 2025
- Participate in CalSAWS Batch Weekly Reviews on July 17 and 24, 2025
- Facilitate ITIL/Project Delivery Office (PDO) Reviews on July 17 and 24, 2025
- Participate in CalSAWS JPA Board Meeting on July 18, 2025
- Participate in OCAT Monthly SLA Review on July 21, 2025
- Participate in OCAT Operations and Release Management Meeting on July 22, 2025
- Participate in CalSAWS Imaging Status Review on July 22, 2025
- Collaboration Model, Strike Teams, and Special Projects

- Continue to support the CalSAWS Committee Evolution discussions
- Complete documentation and conduct training on process for monthly submission of ORW reporting data to CMS

1.10 Technical

- Participate in Infrastructure Technical Sync meeting on July 14 and 21, 2025
- Participate in Project Integrated Readiness meetings on July 14, 2025
- Participate in Infrastructure Performance Requirement Review on July 15, 2025
- Participate in Tech Change Advisory Board on July 16 and 23, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on July 16, 2025
- Participate in Environment Integration Management review on July 17, 2025
- Participate in FCED Performance Test Review meeting on July 17, 2025
- Participate in CalSAWS PSC Meeting on July 17, 2025
- Participate in CalSAWS JPA Board of Directors meeting on July 18, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on July 23, 2025
- BenefitsCal
  - Participate in DD&I and M&O meetings
  - Participate in BenefitsCal change request and defect reviews
- Batch
  - Participate in CalSAWS Batch reviews on July 17 and 24, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary meetings
  - Participate in Calabrio and eGain meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
  - Participate in Bi-Weekly Contact Center Status meeting on July 16, 2025
  - Participate in AWS/CalSAWS Contact Center meeting on July 17 and 24, 2025
  - Participate in CalSAWS Contact Center Quarterly eGain Bridge Builder Sessions on July 18, 2025
- Security
  - Participate in CalSAWS Internal Security Committee Meeting on June 30, 2025
  - Participate in Infrastructure Security Operations Reporting on July 15, 2025
  - Participate in Deloitte/Gainwell Security review July 17 and 24, 2025
- Central Print
  - Participate in Central Print Weekly meetings on July 14 and 21, 2025
- Lobby Management
  - Participate in CalSAWS Enhanced Lobby Support on July 15 and 22, 2025
  - Participate in Lobby Moderation Failover Planning on July 15 and 22, 2025
- Service Management
  - Participate in ServiceNow Process Improvement review meeting on July 17, 2025
  - Participate in Monthly Help Desk Trends Meeting on July 24, 2025
  - Participate in ITOM/HAM/SAM implementation Bi-Weekly Status on July 24, 2025

1.11 Imaging

- Participate in CalSAWS imaging Committee meeting on July 17, 2025
- Participate in Imaging Status meeting on July 22, 2025

1.12 Functional

- Support the July SCRB and SPG Scorecard review cycles
- Client Correspondence
    - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
    - Participate in Daily FCED standup meetings
    - Participate in Daily CARES-FCED Interface Testing sessions
    - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
    - Participate in Daily CARES-FCED Test Recap meetings
    - Participate in Daily Platform as a Service (PAAS) SIT E2E Test meetings
    - Participate in Weekly CARES/CalSAWS Testing meetings
    - Participate in Weekly FCED PM Sync meetings
    - Participate in Weekly FCED Governance Committee meetings
    - Participate in Weekly FCED Business Workgroup
    - Participate in Weekly CalSAWS/CARES technical Sync
    - Participate in Weekly Foster Care Rates Structure Workgroup
    - Participate in Bi-Weekly FCED User Group
    - Participate in POD-3413 Contact Details meeting on July 15, 2025
    - Participate in CARES Data Conversion meeting on July 17, 2025
    - Participate in CWS-CARES Demonstration for Eligibility on July 17, 2025
    - Participate in CalSAWS Foster Care Programs Committee on July 22, 2025
    - Participate in FCED Governance Committee on July 24, 2025
- General Assistance/General Relief (GA/GR)
    - Participate in Weekly GA/GR meetings with Accenture and Gainwell
    - Participate in Weekly GA/GR Correspondence Web-Service discussions
    - Participate in Weekly CA-253173 Design meeting with Los Angeles County
- Lobby Management
    - Participate in Weekly Lobby Team meetings
    - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
    - Participate in Weekly Lobby Support Team meetings
    - Participate in Weekly RACI Discussion meetings
    - Participate in Weekly TLM-39 Failover Planning meetings
    - Participate in CalSAWS Lobby Management Committee on July 24, 2025
- Medi-Cal/CMSP
    - Participate in Daily CalHEERS CalSAWS Test Connect meetings
    - Participate in Weekly CalHEERS SAWS Integration meetings
    - Participate in Weekly SCR Touchpoint meetings
    - Participate in Weekly CWDA CalHEERS meetings
    - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
    - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
    - Participate in Weekly Test Touchpoint meetings for CalHEERS

- Participate in the following JAD Sessions:
  - CR 307344: Annual Tribal Updates
  - CR 300384: eHIT Enhancements for 2026
  - CR 306642: Policy Changes Related to Individuals with Unsatisfactory Immigration Status
  - CR 304166: Medi-Cal Confirmation Letter Enhancements
  - CR 303166: MEDS Batch Processing when Offline
  - CR 289681: Adding Application Date to EDR for Added Members
- Reports
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Design walkthrough for SCR CA-264783 on July 15, 2025
- WDTIP/SCATL
  - Participate in Daily SCATL stand ups
  - Participate in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
  - Participate in WDTIP Workgroup meeting on July 16, 2025
- Others
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly CalSAWS Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Task Management Check-In meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Weekly CalFresh & Fiscal CA-264783 Design meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
  - Participate in CalSAWS Policy Implementation Meeting on July 16, 2025
  - Participate in Welfare-to-Work Committee meeting on July 17, 2025
  - Participate in Task Management Committee meeting on July 24, 2025
- BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings
  - Participate in Weekly Scope Review for Partner Coordination
  - Participate in BenefitsCal Integrated Readiness on July 14 and 21, 2025
  - Participate in Program Manager meeting on July 16 and 23, 2025
  - Participate in BenefitsCal Scrum meeting on July 23, 2025
  - Participate in BenefitsCal User Centered Design meeting on July 23, 2025
  - Participate in GetCalFresh to BenefitsCal Transition meeting on July 23, 2025

1.13 Test

- CalSAWS Release 25.09
  - Continue test preparation activities
- CalSAWS Release 25.07
  - Conduct QA Review of System Test regression testing after removal of CA-213363 from this release
- FCED
  - Started CalSAWS-CARES QA Cycle 2 Test Execution July 14, 2025
- Statewide Cash Aid Time Limit (SCATL) Activities

- Continue to monitor priority release enhancements and defect fixes
- BenefitsCal
  - Continue BenefitsCal 25.07.31 Monthly Release test activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue WBT/CFP SCR validation activities
  - Continue Release 25.07 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Consortium/QA Touchpoint meeting on July14 and 21, 2025
  - Participate in 25.07 Integrated Readiness Status T-1 meeting on July 14, 2025
  - Participate in Integrated Test meetings on July 15 and July 22, 2025
  - Participate in CalSAWS Virtual Greenlight Release 25.07 meeting on July 16, 2025
  - Participate in Test Touchpoint meetings on July 16 and 23, 2025

1.14 Transition

- Infrastructure
  - Review updates to Gainwell's Infrastructure WSR
  - Review updates to Gainwell's Weekly Transition-In Work Schedule
  - Participate in Reverse Shadowing sessions for the Contact Center workstream
  - Coordinate with the Gainwell PMO team regarding June 2025 RTM updates
- M&E
  - Review updates to Deloitte's M&E WSR
  - Review updates to Deloitte's Weekly Transition-In Work Schedule
  - Participate in Knowledge Transfer sessions for the following workstreams:
    - Security
    - Support Services
  - Participate in Job Shadowing sessions for the following workstreams:
    - Production Operations
    - SCR
    - Security
  - Participate in Reverse Shadowing sessions for the OCM workstream

1.15 OCAT

- Participate in OCAT SLA Monthly Reporting Meeting on July 21, 2025
- Participate in OCAT Operations and Release Meeting on July 22, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None