

Bi-Weekly Status ReportCalSAWS M&E

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Bi-Weekly Status – CalSAWS M&E

1 EXECUTIVE SUMMARY

As the M&E team concludes Weeks 25 and 26 of the project, progress has been made on Transition-in and Maintenance & Enhancements (M&E) activities.

Transition-In Activities

The M&E Transition-In team achieved several key milestones and continued to drive progress across critical workstreams. Coordination between Deloitte, Accenture, and Consortium partners remained strong, with ongoing knowledge transfer, job shadowing, and reverse job shadowing sessions supporting a seamless transition. The team submitted the ME-D02 Services Plan and Operational Working Documents Group 2 FDEL, and advanced planning for new Proof of Concept (POC) approval processes. Collaboration with Gainwell and Consortium leadership focused on reviewing Analytics OLAs, RACI documents, and the SCR process to identify and address gaps. In addition, the team continued to monitor and escalate production operations concerns and worked closely with stakeholders to review PBDS activities and assign responsibilities.

To support operational readiness and knowledge transfer, the team participated in multiple stakeholder meetings and job shadowing sessions, including CalSAWS M&E ProdOps, Task Management Committee, and county feedback sessions. Technical and security teams advanced tool approvals, continued SSP control development, and participated in security reviews and application security tool syncs. Innovation efforts included leadership reviews and ongoing work on the ME-D02 Services Plan and Operational Working Documents Group 3 Plan.

Looking ahead, the focus will be on submitting additional SCERFRA/SIRFRA items for review, conducting further leadership reviews of Amazon Q, continuing SSP control development, and maintaining momentum on knowledge transfer and process improvements.

M&E Activities

The M&E team maintained operational stability and continued to support ongoing development, compliance, and innovation initiatives. No new tickets were received in the Tier 3 M&E OCAT ServiceNow queue, and the Monthly SLA Report was reviewed and submitted. The M&E team also participated in operations and release management meetings, onboarded new development team members with appropriate environment access, and maintained active monitoring of production and non-production environments. In addition, application development efforts focused on multiple releases and enhancements:

- Release 25.11: Initiated development on 8 SCRs, began approval for 3 SCRs, and added 3 new SCRs.
- Release 25.11.XX and May Revise: Advanced design for Medi-Cal/CalHEERS SCRs, with mitigation steps in place for policy-driven risks.
- Release 26.01: Continued design work on 29 SCRs, with 3 new SCRs in discussion.

- Releases 26.02 and 26.06: Progressed design discussions and requirements finalization.
- Other highlights include continuing:
- Ongoing architecture assessment and alignment with JPA objectives.
- Innovation activities, including GenAl and Machine Learning pilots.
- Submission and review of SIRFRA/SCERFRA items, CPOs, and premise items.
- Proactive application security scanning and remediation.

In the coming week, the M&E team will focus on submitting additional SIRFRA/SCERFRA items, conducting leadership reviews of Amazon Q, maintaining environment readiness, and supporting upcoming releases and compliance activities.

2 TRANSITION-IN WORKPLAN STATUS (7/14/2025 TO 7/20/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

2.1 Tasks Completed from the Prior Week

Highlights include:

During the prior week, several key deliverables were achieved. On July 15, 2025, the team completed ME-D02 Services Plan and Operational Working Documents Group 1 FDEL comment resolutions. On July 16, 2025, the team received ME-D02 Services Plan and Operational Working Documents Group 2 DDEL comments. On July 17, 2025, the team confirmed the ME-D07 Annual Strategic Plan DDED submission timeline.

PMO

- Transition-In
 - Conducted Weekly Deloitte/Accenture Transition Meeting: Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
 - Conducted the Product and Policy Change Service Readiness Review Meeting: On July 17, 2025, we conducted a Consortium and QA walkthrough of the evidence presented for the go/no-go decision for cutting over the Product and Policy Change service to facilitate the early transition to Deloitte on August 1, 2025.

Delivery Integration Office

- Weekly meeting with Gainwell: On July 14, 2025, met with Gainwell to plan review of Analytics related Operational Level Agreement (OLA) and RACI documents between the M&E and Infrastructure vendors on July 14, 2025. To date, off the 412 items, 286 have been reviewed, 251 have been agreed to, and 126 remain initial review.
- **Bi-weekly Delivery Vendor Integration Sync:** On July 15, 2025, reviewed and shared the forthcoming months cross-vendor activities on July 15, 2025.

Review of SCR Process: On July 16, 2025, joined the CTO and others from the Consortium, and vendor partners, to review and discuss the current SCR process on July 16, 2025.

Deliverables

- Completed ME-D02 Services Plan and Operational Working Documents Group 1 FDEL Comment Resolutions: On July 15, 2025, completed ME-D02 Services Plan and Operational Working Documents Group 1 FDEL comment resolutions.
- Received ME-D02 Services Plan and Operational Working Documents Group 2 DDEL Comments: On July 16, 2025, received ME-D02 Services Plan and Operational Working Documents Group 2 DDEL comments.
- Confirmed ME-D07 Annual Strategic Plan DDED Proposed Submittal Timeline: On July 17, confirmed ME-D07 Annual Strategic Plan DDED submission timeline.

Application

- Attended the CA-256797 Update Direct Deposit Status Report to Extract Program
 Level Instead of RDB Job Shadow Post Meet: On July 14, 2025, attended the post
 meet for Job Shadow SCR for 25.09 SCR CA-256797.
- Attended the CA-292648 Annual Tribal Updates Pre-JAD #2 (CR#307344): On July 14, 2025, attended the Pre-JAD to discuss the CR scope and BRs.
- Attended the CalSAWS SCRB Bi-Weekly Meeting: On July 15, 2025, attended the bi-weekly CalSAWS SCRB meeting to address and sync on the comments and feedback on SCRs under SCRB review.
- Attended the Weekly CalSAWS Release Coordination Meeting: On July 15, 2025, attended the weekly CalSAWS Release Coordination meeting to discuss estimates and release for future slated SCRs.
- Attended the CA-292177 eHIT Enhancements for 2026 Pre JAD #4 (CR# 300384): On July 15, 2025, attended the Pre- JAD 4 to discuss the CR scope and BRs.
- Attended the CalHEERS SAWS Integration Weekly Meeting: On July 15, 2025, attended the Weekly CSI meeting and discussed the Release and CR updates for current and upcoming releases.
- Attended the CA-292174 Verification Caching Phase V Pre-JAD 5 (CR# 264969):
 On July 15, 2025, attended the pre-JAD to walkthrough and discussed the new BRs provided by DHCS.
- Attended the CW/CG Eligibility Status Weekly Meeting: On July 16, 2025, attended the weekly CalSAWS CW/CG Eligibility Status meeting.
- Attended the CA-291142 Policy Changes Related to Individuals with Unsatisfactory Immigration Status - Design Session #7 (CR 306642): On July 16, 2025, attended the Design walkthrough session and received clarifications on the design.
- Attended the CA-292174 Verification Caching Phase V Pre-JAD 6 (CR# 264969):
 On July 17, 2025, attended the pre-JAD to walkthrough and discussed on the new BRs provided by DHCS.
- Attended the CA-292176 Adding Application Date to EDR for Added Members -Pre JAD #1 (CR# 289681): On July 17, 2025, attended the pre-JAD walkthrough of the BRs and discuss on CR scope and functionality updates.

Attended CWDA/SAWS CalHEERS weekly meeting (Jul 10, 2025 – June 25, 2026):
 On July 17, 2025, attended the weekly CWDA sync up and discussed Release and CR status updates and Al's.

Support Services

- Completed Reverse Shadow (RS) activities for the May Revise/Budget Drills: Over the week of July 7, 2025, and beyond passage of the budget, completed RS activities to demonstrate understanding of the process to identify and track the state budget items and implications to CalSAWS.
- Completed Knowledge Transfer and Job Shadow (JS) activities for the
 Automated Budget Queries (ABQ): On July 16, 2025 through July 21, 2025,
 completed KT and RS activities to demonstrate understanding of the ABQ
 process to identify and track remaining and future premise items in the Fall ABQ
 2025 process.
- Completed M&E Transition Readiness SCERFRA/SIRFRA Cutover Evidence
 Review: On July 16, 2025, completed the M&E Transition Readiness –
 SCERFRA/SIRFRA Cutover Evidence Review with ClearBest providing a
 walkthrough of the validation checklist and evidence supporting transition
 readiness.

Architecture/Evolution/Innovation

- Continued working on assessment of existing application landscape: Continued reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application modernization.
- Continued tracking RITMs submitted for Amazon Q related components: Awaiting action on 6 tickets to complete pilot.

Technical Operations

- Attended Project Integrated Readiness Status (T-1 weeks): On July 14, 2025, the team attended the T-1 weeks readiness meeting for the 25.07 baseline release. The purpose is to understand how the 25.07 release is progressing.
- CalSAWS M&E Batch Ops: Ongoing review of 25.11.XX batch operations, SCRs estimations and minor release items. Rejected two SCRs (#CA-286616 and #CA-286617) as their functionalities are already addressed in SCR #CA-237525.
 Currently reviewing county opt-in and opt-out related SCR #CA-277659 and identifying necessary changes to this SCR.
- CalSAWS M&E BICSuite Monitoring: Team actively monitoring production batch processes to track the status of daytime batch jobs, cyclic jobs, and event streaming batch jobs.

Security

• Attended Weekly Sync and Enterprise Implementation: On July 15, 2025 and July 16, 2025, attended these calls to better understand current or potential risks/issues we are facing with each of these application security testing tools. Attended CalSAWS M&E Security KT: SCR Ticket Security: On July 16, 2025, the team attended the SCR Ticket Security session to gain a better understanding and observe the team's responsibilities related to SCR security ticketing management.

- Attended M&E Security/QA Team Weekly Connect: On July 16, 2025, attended the M&E Security/QA Team Weekly Connect to receive/provide feedback on M&E Security teamwork related to SSP development, POA&M remediation, and OCAT backlog.
- Attended Tech CAB Meeting: On July 16, 2025, attended the Tech CAB Meeting
 to understand approve/deny decisions on upcoming Change Requests
 submitted by different teams, providing situational awareness for our team.
- Attended Compliance Sync: On July 17, 2025, attended the Compliance Sync meeting with Consortium Compliance team to discuss System Security Plan and Plan of Action & Milestone activities for CalSAWS and OCAT.

2.2 Tasks Due for the Coming Week

Highlights include:

- Review of SCR Process: Continue working with the CTO and others from the Consortium, and vendor partners, to review and discuss the current SCR process on July 23, 2025.
- Continue working on assessment of existing application landscape: Continue reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.
- **Release 25.11 Design and prioritization:** Through the week of July 21st, 2025, continue working on SCRs slated for 25.11 release and collaborate with all stakeholders on prioritization, design and approvals.
- Release 26.01 Design and prioritization: Through the week of July 21st, 2025, continue working on SCRs slated for 26.01 release and collaborate with all stakeholders on prioritization and design discussions.
- Deliverables: Looking ahead to next week, the team will focus on submitting the ME-D02 Services Plan and Operational Working Documents Group 2 FDEL on July 21, 2025.

PMO

- Transition-In
 - Conduct Weekly Deloitte/Accenture Transition Meeting: Coordinate Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
- Delivery Integration Office
 - Weekly meeting with Gainwell: Plan to meet with Gainwell to plan review of Analytics related Operational Level Agreement (OLA) and RACI documents between the M&E and Infrastructure vendors on July 21, 2025.
 - Review of SCR Process: Continue working with the CTO and others from the Consortium, and vendor partners, to review and discuss the current SCR process on July 23, 2025.
- Deliverables

Submit ME-D02 Services Plan and Operational Working Documents Group 2 FDEL: On July 21, 2025, submit ME-D02 Services Plan and Operational Working Documents Group 2 FDEL.

Application

- Attend the CalSAWS M&E ProdOps Job Shadow session: On July 21, 2025, attend
 the CalSAWS M&E ProdOps Job Shadow session to complete our understanding
 on CalSAWS.org support activities.
- Attend the Bi-Weekly Tech Stakeholder: On July 22, 2025, attend the CalSAWS M&E Bi-Weekly Tech Stakeholder meeting for county domain changes.
- Attend the Weekly Release Coordination Meeting: On July 22, 2025, attend the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attend the Weekly CW/CF Eligibility Status Meeting: On July 23, 2025, attend the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attend the CalSAWS Task Management Committee meeting: On July 24, 2025, attend the committee meeting for CalSAWS M&E Task management to understand updates and feedback on task management functionality.
- **Release 25.11 Design and prioritization:** Through the week of July 21st, 2025, continue working on SCRs slated for 25.11 release and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.01 Design and prioritization:** Through the week of July 21st, 2025, continue working on SCRs slated for 26.01 release and collaborate with all stakeholders on prioritization and design discussions.

Support Services

Continue Reverse Shadow (RS)/Back Shadow (BS) activities for ABQs: Over the
week of July 21, 2025, continue RS/BS activities for Fall 2025 ABQ demonstrating
understanding and execution of the processes to seamlessly continue business
operations.

Architecture/Innovation/Evolution

- Continue working on additional Tools SNOW Approval: Continue collaborating
 with the Infrastructure team to obtain approval for additional tools ServiceNow
 tickets for adding the tools into whitelist/software center.
- Continue working on assessment of existing application landscape: Continue reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.
- Continued tracking RITMs submitted for Amazon Q related components: Awaiting action on 6 tickets to complete pilot.

Technical Operations

- Attend CalSAWS Build and Deployment Checkpoint: For the week of July 21, 2025, the team will attend the daily build and deployment checkpoint call to see what deployments will occur for the evenings.
- Attend CalSAWS Release Communication: On July 22, 2025, the team will attend the CalSAWS Release Communications meeting facilitated by the Consortium's Release Management team. The goal is to understand the collaboration needed between the Consortium and Deloitte Application team.

- CalSAWS M&E ProdOps: JS: User and Access Management for Non-Production Databases: On July 22, 2025, the team will attend the user and access management for non-production databases job shadow session to walk through the process of user management.
- Attend Kickoff Meeting for 25.09 County Validation: On July 23, 2025, the team will attend the kickoff meeting for the 25.09 county validation. The goal is to understand the agenda and collaboration between the Consortium and the counties for baseline release validation efforts.
- CalSAWS M&E ProdOps: JS: Production Batch Monitoring: On July 24, 2025, the team will attend the Production Batch Monitoring job shadow session.

Security

- Attend Weekly Sync: On July 22, 2025, attend these calls to better understand current or potential risks/issues we are facing with each of these application security testing tools.
- Attend Consortium Pre-CAB Security Review: On June 22, 2025, attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- Attend M&E Security/QA Team Weekly Connect: On July 23, 2025, attend the M&E Security/QA Team Weekly Connect to receive/provide feedback on M&E Security teamwork related to SSP development, POA&M remediation, and OCAT backlog.
- Attend Tech CAB Meeting: On July 23, 2025, attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- Attend Compliance Sync: On July 24, 2025, attend the Compliance Sync meeting with Consortium Compliance team to discuss System Security Plan and Plan of Action & Milestone activities for CalSAWS and OCAT.

2.3 Areas in the work plan which require attention (behind schedule)

- Four (4) KT sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - KT Session: Application Architecture Follow-Up 1
 - KT Session: Application Architecture Follow-Up Session 2
 - KT Session: WDTIP Code Changes
 - KT Session: Technical Architecture Follow-Up
- Fourteen (14) JS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - JS Session: DBA Incident Management
 - JS Session: User and Access Management for Non-Production Databases
 - JS Session: Communications Templates and Channels
 - JS Session: Root Cause Analysis
 - JS Session: Release Management and Communications Part 1
 - JS Session: Release Management and Communications Part 2
 - JS Session: Delphix Masking Process
 - JS Session: Production Datafix Execution Process
 - JS Session: Performance Monitoring and Alerts

- JS Session: Production Batch Monitoring
- JS Session: Monitoring Dashboards
- JS Session: Release Management meetings
- JS Session: Web Cast meetings
- JS Session: Web Based Training (WBT) meetings
- Five (5) RS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - RS Session: DBA Incident Management
 - RS Session: DBCR New Table DDL Change Request Process
 - RS Session: Pipeline and Deployment
 - RS Session: Prod-Ops Environment and Code Management
 - RS Session: Delphix VDB Refresh Process for UT ENV

2.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 1: Critical Path Analysis: 7/14/2025 to 7/20/2025

GROUP	WORKSTREAMS INCLUDED	CRITICAL PATH STATUS
1	OCAT	None – Cutover complete
2	Production Operations	No expected change to the cutover date
2	Security	No expected change to the cutover date
2	Technology Recovery	No expected change to the cutover date
3	System Change Request	No expected change to the cutover date
3	Support Services	Cutover scheduled early
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	Execute phase extended beyond plan; no expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

2.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

 Updates are needed for the Organizational Change Management Execute phase in Cutover Group 4 to account for incumbent availability, Consortium Training and SCR Cadence for Job Shadow sessions.

2.6 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

2.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 2: Risks: 7/14/2025 to 7/20/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
314	Transition	Limited Availability of Accenture Staff May Impact the M&E Transition Schedule	Limited availability of Accenture Knowledge Transfer (KT) providers to support the timely transition of M&E Services to Deloitte while also supporting ongoing M&E Releases, Premise and other critical projects (e.g., CARES, WDTIP, etc.). The impact would be during KT (3/3-5/30) and Reverse Shadow (5/5-10/3/2025). Deloitte's Reverse Shadow transition activities include overlap on top of the Accenture team Design/Build/Test for Release 25.09 (April-Sept). Examples of additional transition activities where Accenture may have limited staffing capacity (e.g., provide review of updated documentation, troubleshooting outcome differences from Deloitte's RS, provide data integrity for batch jobs/maintenance/ad-hoc queries, data fixes, L3 ticket triage/resolution, etc.).
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools. (Split from Risk 313.)

2.8 Other areas requiring discussion

None for the reporting period.

2.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 3: Transition-In Deliverable Due Dates: 7/14/2025 to 7/20/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D01 M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FDED/FDEL WAC Signed!
ME-D03 M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDED/FDEL WAC Signed!
ME-D04 M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
ME-D06 M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	Completed Group 1 comment review
ME-D02 M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	7/24/25	

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D02									
M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/18/25	8/21/25	
ME-D16									
System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED WAC Signed!
ME-D07 CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	8/27/25	11/3/25	11/10/25	11/18/25	11/25/25	Proposed dates confirmed with CPMO 7/17

2.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status



2.8.3 Knowledge Transfer Status

Total KT Sessions Completed this week: 3 Total KT Sessions Completed to date: 230

 Previously delayed Knowledge Transfer sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

2.8.4 Job Shadowing Status

Total JS Sessions Completed this week: 7 Total JS Sessions Completed to date: 151

 Previously delayed Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

2.8.5 Reverse Job Shadowing Status

Total RS Sessions Completed this week: 4 Total RS Sessions Completed to date: 55

 Previously delayed Reverse Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

3 TRANSITION-IN WORKPLAN STATUS (7/21/2025 TO 7/27/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

3.1 Tasks Completed from the Prior Week

Highlights include:

During the prior week, several key deliverables were achieved.

PMO

- Transition-In
 - Conduct Weekly Deloitte/Accenture Transition Meeting: Coordinate Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
- Delivery Integration Office
 - Weekly meeting with Gainwell: On July 21, 2025, met with Gainwell to plan review of Analytics related Operational Level Agreement (OLA) and RACI documents between the M&E and Infrastructure vendors.

- Weekly meeting with Consortium Production Operations Director: On July 23, 2025, shared ongoing activities in the ProdOps space and related support activities and escalated concerns.
- Review of SCR Process: On July 23, 2025, continue working with the CTO and others from the Consortium, and vendor partners, to identify gaps and challenges with the current SCR process.
- Begin Planning New POC Approval Process: On July 24, 2025, attended brainstorming meeting with Consortium leadership to explore lighter governance and approval process for POCs.
- Review of PBDS RACI: On July 24, 2025, worked with Gainwell teams to review PBDS activities and assign responsibilities.

Deliverables

Submitted ME-D02 Services Plan and Operational Working Documents Group 2 FDEL: On July 21, 2025, submitted ME-D02 Services Plan and Operational Working Documents Group 2 FDEL.

OCAT

- Actively Monitored Tier 3 M&E OCAT ServiceNow Queue: Engaged in monitoring Tier 3 – M&E OCAT ServiceNow queue and received zero (0) tickets.
- **Held Monthly SLA Meeting:** On July 21, 2025, met with the Consortium, Gainwell, and ClearBest, to review and submit the OCAT Monthly SLA Report for June.
- Conducted Monthly OCAT Operations and Release Management Meeting: Meet with the Consortium, Gainwell and ClearBest, to discuss open OCAT items on July 22, 2025.

Application

- Attended the CalSAWS M&E ProdOps Job Shadow session: On July 21, 2025, attended the CalSAWS M&E ProdOps Job Shadow session to complete our understanding on CalSAWS.org support activities.
- Attended the Bi-Weekly Tech Stakeholder: On July 22, 2025, attended the CalSAWS M&E Bi-Weekly Tech Stakeholder meeting for county domain changes.
- Attended the Weekly Release Coordination Meeting: On July 22, 2025, attended the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attended the Weekly CW/CF Eligibility Status Meeting: On July 23, 2025, attended the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attended the CalSAWS Task Management Committee meeting: On July 24, 2025, attended the committee meeting for CalSAWS M&E Task management to understand updates and feedback on task management functionality.
- **Release 25.11 Design and prioritization:** Through the week of July 21st, 2025, continued working on SCRs slated for 25.11 released and collaborated with all stakeholders on prioritization, design and approvals.
- **Release 26.01 Design and prioritization:** Through the week of July 21st, 2025, continued working on SCRs slated for 26.01 released and collaborated with all stakeholders on prioritization and design discussions.

Support Services

 Submitted SCERFRA/SIRFRAs for Review: Over the week of July 21, submitted the following SCERFRA/SIRFRAs for review: Expedite: Revised SCERFRA 25-518 –

- Shorter Versions of the Prepopulated SAR 7 Form and SAR 7A; SIRFRA 1447 Remaining Counties to opt into Automatic Return Mail Processing.
- Participated in SIRFRA 1447 Auto Return Mail & Address Update Meeting: On July 21, 2025, participated in a meeting with the Consortium Application Development Director and Gainwell to discuss system impacts to SIRFRA 1447.
- Submitted the Deloitte Response to the Proposed Fall Budget: On July 22 and July 24, 2025, submitted Deloitte's initial and follow-up responses for the Proposed Fall 2025 Budget (Fall ABQ) to the Consortium. These activities serve as Reverse Shadow and Back Shadow activities for the transition of ABQ activities.
- Participated in CalFresh HR1 Workgroup: On July 22, 2025, participated in a
 CDSS-hosted to continue the discussion with the Consortium and Accenture on
 provisions of the enacted One Big Beautiful Bill Act (H.R. 1) and impacts to
 CalFresh.
- Participated in CalSAWS SIRFRA/SCERFRA/CRPC Meeting: On July 23, 2025, participated in the monthly CalSAWS SIRFRA/SCERFRA/CRPC meeting with the Consortium, CDSS, and Accenture to discuss SCERFRAs and other policy clarifications.
- Participated in DHCS CalSAWS Touchpoint Meeting: On July 23, 2025, participated in the bi-weekly DHCS Touchpoint Meeting with the Consortium and Accenture to discuss SIRFRAs and other policy-related items.
- Participated in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting: On July 24, 2025, participated in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.
- Led discussion on SCERFRA 25-518: On July 24, 2025, led a discussion with Gainwell on the print/postage estimates for Expedite: Revised SCERFRA 25-518 – Shorter Versions of the Prepopulated SAR 7 Form and SAR 7A.

Technical Operations

- Attended CalSAWS Build and Deployment Checkpoint: For the week of July 21, 2025, attended the daily build and deployment checkpoint call to see what deployments will occur for the evenings.
- Attended CalSAWS Release Communication: On July 22, 2025, attended the CalSAWS Release Communications meeting facilitated by the Consortium's Release Management team. The goal is to understand the collaboration needed between the Consortium and Deloitte Application team.
- CalSAWS M&E ProdOps: JS: User and Access Management for Non-Production Databases: On July 22, 2025, attended the user and access management for non-production databases job shadow session to walk through the process of user management.
- Attended Kickoff Meeting for 25.09 County Validation: On July 23, 2025, attended the kickoff meeting for the 25.09 county validation. The goal is to understand the agenda and collaboration between the Consortium and the counties for baseline release validation efforts.
- CalSAWS M&E ProdOps: JS: Production Batch Monitoring: On July 24, 2025, attended the Production Batch Monitoring job shadow session.
- **UT2 and AT2 environments Data Refresh:** On July 26,2025, attended the UT2 and AT2 environment refresh meetings.
- CalSAWS M&E ProdOps KT: WDTIP Code Changes: On July 24, 2025, attended the KT session to understand the overall architecture with WDTIP and CalSAWS

dependency and syncing the process from Postgres to oracle and the batch Jobs associated.

Architecture/Evolution

- Continued working on additional Tools SNOW Approval: Continue collaborating
 with the Infrastructure team to obtain approval for additional tools ServiceNow
 tickets for adding the tools into whitelist/software center. High priority RITMs
 include AWS Q Pro with RAG AWS CodeConnections for Q Developer, WSL2
 and CLI.
- Continue working on assessment of existing application landscape: Continue reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.
- Extended Analytics Milestone 0 Progress Sync with Consortium CTO: On July 24, 2025, the team conducted an extended meeting with the Consortium CTO and Consortium Data & Reporting Lead to review progress in Milestone 0 of Analytics Modernization and share insights from completed analyses that will help to steer the direction of the new analytics platform
- County Feedback on Analytics Modernization: On July 23, 2025, the team held a
 discovery call with stakeholders from Colusa and Humboldt Counties facilitated
 by the Consortium Data & Reporting lead. We used this time to share our
 roadmap and features for proposed Analytics Modernization and received
 valuable feedback that will help to inform high-level requirements and the
 county migration process.

Innovation

- ME-D02 DDEL Work and Reviews: On July 22, 2025, continued to work on and reviews of ME-D02 Services Plan and Operational Working Documents, Group – 3 Plan – Approach to Innovation DDEL.
- Leadership Review of Amazon Q Usage: On July 25, 2025, conducted a leadership review on use of Amazon Q to document CalSAWS system.

Security

- **Continued SSP Control Development:** Continued development of the draft SSP control document for the 'Response Group A' controls for Consortium Security review and have started responding to review comments.
- Attended Consortium Pre-CAB Security Review: On July 22, 2025, the team
 attended the Pre-CAB Security Review meeting with the Consortium Security
 Team to understand upcoming Change Requests from different teams, providing
 situational awareness for our team.
- Attended Weekly Sync: On July 22, 2025, attended this call to better understand current or potential risks/issues we are facing with this application security testing tool.

3.2 Tasks Due for the Coming Week

Highlights include:

Submit SCERFRA/SIRFRAs for Review: Over the week of July 28, submit the following SIRFRAs for review: SIRFRA 4020 – Automated Informing Notices and SIRFRA 4019 – Online Fraudulent CalFresh and CalWORKs Applications.

- Leadership Review of Amazon Q Usage: On July 31, 2025, conduct a leadership review of use of Amazon Q to document CalSAWS system.
- Continue SSP Control Development: Continue development of the draft SSP control
 document for the 'Response Group A' controls for Consortium Security review and
 have started responding to review comments.
- Deliverables: Looking ahead to next week, the team will focus on receiving ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses.

PMO

Transition-In

Conduct Weekly Deloitte/Accenture Transition Meeting: Coordinate Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

Deliverables

Receive ME-D02 Services Plan and Operational Working Documents Group 2 FDEL: On week starting July 28, 2025, receive ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses.

OCAT

 Continue Monitoring Tier 3 – M&E OCAT ServiceNow Queue: Engage in monitoring activities and resolve any tickets that come into queue.

Application

- Attend the CalSAWS Bi-weekly SCRB Meeting: On July 29, 2025, attend the CalSAWS M&E Bi-Weekly to review SCRs slated for CCB approval and feedback received.
- Attend the Weekly Release Coordination Meeting: On July 29, 2025, attend the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attend the Weekly CW/CF Eligibility Status Meeting: On July 30, 2025, attend the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attend the CalSAWS M&E JS/RS for CA-289646: Online Help: Update the Forms Overview for the 25.09 Baseline Release pre-meet: On August 1, 2025, attend the CalSAWS M&E Job Shadow pre-meet for the training SCR CA-289646 Online Help: Update the Forms Overview for the 25.09 Baseline Release.
- **Release 25.11 Design and prioritization:** Through the week of July 28th, 2025, continue working on SCRs slated for 25.11 release and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.01 Design and prioritization:** Through the week of July 28th, 2025, continue working on SCRs slated for 26.01 release and collaborate with all stakeholders on prioritization and design discussions.

Support Services

• **Submit SCERFRA/SIRFRAs for Review:** Over the week of July 28, 2025 submit the following SIRFRAs for review: SIRFRA 4020 – Automated Informing Notices and SIRFRA 4019 – Online Fraudulent CalFresh and CalWORKs Applications.

- Participate in CalFresh HR1 Workgroup: On July 29, 2025, participate in a CDSS-hosted to continue the discussion with the Consortium and Accenture on provisions of the enacted One Big Beautiful Bill Act (H.R. 1) and impacts to CalFresh.
- Participate in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting: On July 31, 2025, participate in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.
- Participate in the Pre-Meet Go/No-Go Decision Meeting: On July 30, 2025, participate in the Pre-Meet Go/No-Go Decisions Meeting with the Consortium and ClearBest to discuss the validation and readiness checklist of the Policy and Legislative functions of the Support Services track.
- Participate in the Go/No-Go Decision Meeting: On July 31, 2025, participate in the Go/No-Go Decision Meeting with the Consortium to determine the cutover of the Policy and Legislative functions of the Support Services track to Deloitte.

Architecture/Evolution

- Continue tracking RITMs submitted for Amazon Q related components: Awaiting action on 6 tickets to complete pilot.
- Continue working on assessment of existing application landscape: Continue reviewing KT recordings, documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.

Innovation

• **Leadership Review of Amazon Q Usage:** On July 31, 2025, conduct a leadership review of use of Amazon Q to document CalSAWS system.

Technical Operations

- Attend CalSAWS Build and Deployment Checkpoint: For the week of July 28, 2025, attend the daily build and deployment checkpoint call to see what deployments will occur in the evenings.
- CalSAWS M&E ProdOps: JS: Release Management and Communication Part 1:
 On July 29, 2025, attend the CalSAWS Release Management and
 Communications JS session. The goal is to understand the backlog refinement
 process, to get list of collaboration meetings with Infrastructure contractor,
 consortium and QA.
- CalSAWS M&E ProdOps: JS: Integrated Load Test (Real Time) Part 1: On July 31, 2025, Team will attend the JS session to understand the integrated load test process along with the live monitoring and reporting.

Security

- Attend CalSAWS M&E Security KT: SCR Ticket Security Threat Assessment: On July 29, 2025, the team will attend the SCR Ticket Security Threat Assessment session to gain a better understanding and observe the team's responsibilities related to SCR security ticketing management.
- Attend Consortium Pre-CAB Security Review: On July 29, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.

- Attend M&E Security/QA Team Weekly Connect: On July 30, 2025, the team will attend the M&E Security/QA Team Weekly Connect to receive/provide feedback on M&E Security teamwork related to SSP development, POA&M remediation, and OCAT backlog.
- Attend CalSAWS M&E Security RJS: Security Compliance, Process, Standards, Procedures and Policies: On July 30, 2025, the team will attend the Security Compliance, Process, Standards, Procedures and Policies Reverse Job Shadow session to gain a better understanding and observe the team's responsibilities related to compliance, standards, procedures and policies.
- Continue SSP Control Development: Continue development of the draft SSP control document for the 'Response Group A' controls for Consortium Security review and have started responding to review comments.

3.3 Areas in the work plan which require attention (behind schedule)

- Three (3) KT sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - KT Session: Application Architecture Follow-Up 1
 - KT Session: Application Architecture Follow-Up Session 2
 - KT Session: Technical Architecture Follow-Up
- Eleven (11) JS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - JS Session: DBA Incident Management
 - JS Session: Communications Templates and Channels
 - JS Session: Release Management and Communications Part 1
 - JS Session: Release Management and Communications Part 2
 - JS Session: Delphix Masking Process
 - JS Session: Production Datafix Execution Process
 - JS Session: Performance Monitoring and Alerts
 - JS Session: Monitoring Dashboards
 - JS Session: Encryption and Data Security
 - JS Session: Release Management meetings
 - JS Session: Web Cast meetings
- Eight (8) RS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - RS Session: DBA Incident Management
 - RS Session: DBCR New Table DDL Change Request Process
 - RS Session: Data Model Management
 - RS Session: Delphix Masking Process
 - RS Session: Production Datafix Execution Process
 - RS Session: Pipeline and Deployment
 - RS Session: Prod-Ops Environment and Code Management
 - RS Session: Delphix VDB Refresh Process for UT ENV

3.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 4: Critical Path Analysis: 7/14/2025 to 7/27/2025

GROUP	Workstreams Included	CRITICAL PATH STATUS
1	OCAT	None – Cutover complete
2	Production Operations	No expected change to the cutover date
2	Security	No expected change to the cutover date
2	Technology Recovery	No expected change to the cutover date
3	System Change Request	No expected change to the cutover date
3	Support Services	Support Services: Legislative and Policy Changes cutover scheduled early
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	Execute phase extended beyond plan; no expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

3.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

 Updates are needed for the Organizational Change Management Execute phase in Cutover Group 4 to account for incumbent availability, Consortium Training and SCR Cadence for Job Shadow sessions.

3.6 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

3.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 5: Risks: 7/14/2025 to 7/27/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
314	Transition	Limited Availability of Accenture Staff May Impact the M&E Transition Schedule	Limited availability of Accenture Knowledge Transfer (KT) providers to support the timely transition of M&E Services to Deloitte while also supporting ongoing M&E Releases, Premise and other critical projects (e.g., CARES, WDTIP, etc.). The impact would be during KT (3/3-5/30) and Reverse Shadow (5/5-10/3/2025). Deloitte's Reverse Shadow transition activities include overlap on top of the Accenture team Design/Build/Test for Release 25.09 (April-Sept). Examples of additional transition activities where Accenture may have limited staffing capacity (e.g., provide review of updated documentations, troubleshooting outcome differences from Deloitte's RS, provide data integrity for batch jobs/maintenance/ad-hoc queries, data fixes, L3 ticket triage/resolution, etc.).
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools. (Split from Risk 313.)

3.8 Other areas requiring discussion

None for the reporting period.

3.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 6: Transition-In Deliverable Due Dates: 7/21/2025 to 7/27/2025

DELIVERABLE	ISUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D01 M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	1/0/05	FDED/FDEL WAC Signed!

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D03 M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDED/FDEL WAC Signed!
ME-D04 M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
ME-D06 M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	Completed Group 1 comment review
ME-D02 M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	7/28/25	Consortium reviewing FDEL comment responses

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D02 M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/18/25	8/21/25	
ME-D16 System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED WAC Signed!
ME-D07 CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	8/27/25	11/3/25	11/10/25	11/18/25	11/25/25	These dates are being re-evaluated by the Consortium.

3.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 07/25/2025



Figure 2: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

3.8.3 Knowledge Transfer Status

Total KT Sessions Completed this week: 1 Total KT Sessions Completed to date: 245

 Previously delayed Knowledge Transfer sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

3.8.4 Job Shadowing Status

Total JS Sessions Completed this week: 8 Total JS Sessions Completed to date: 187

Previously delayed Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

3.8.5 Reverse Job Shadowing Status

Total RS Sessions Completed this week: 2

Total RS Sessions Completed to date: 93

 Previously delayed Reverse Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

4 CALSAWS M&E: PROJECT MANAGEMENT (7/14/2025 TO 7/27/2025)

4.1 Highlights from the Reporting Period

Highlights include:

 During the prior week, several key deliverables were achieved. Integrated Workbooks Submitted for July 2025, SFY 25/26. Proposed Fall 2025 Budget submitted for July 2025, SFY 25/26. Continued compliance monitoring activities.

4.1.1 Contract Management

Activities for the Reporting Period

- Development of upcoming Change Order 1 with County Purchase Orders (CPOs).
- Continued compliance monitoring activities.

Activities for the Next Reporting Period

- Development of upcoming Change Order 1 with County Purchase Orders (CPOs).
- Continue compliance monitoring activities.

4.1.2 Finance Management

Activities for the Reporting Period

- Integrated Workbooks Submitted for July 2025, SFY 25/26.
- Proposed Fall 2025 Budget submitted for July 2025, SFY 25/26.

Activities for the Next Reporting Period

August Monthly Advance due August 5, 2025

4.1.3 Deliverable Status

The following table outlines the due dates for deliverables from the M&E Work Schedule. Items shaded in light blue are completed.

Table 7: M&E Deliverable Due Dates: 7/14/2025 to 7/27/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D06.01 M&E Work Schedule April 2025	N/A	N/A	N/A	N/A	N/A	N/A	5/7/25	5/19/25	FDEL WAC Signed

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D06.02 M&E Work Schedule May 2025	N/A	N/A	N/A	N/A	N/A	N/A	6/6/25	6/13/25	FDEL WAC Signed
ME-D06.03 M&E Work Schedule June 2025	N/A	N/A	N/A	N/A	N/A	N/A	7/8/25	7/15/25	Awaiting WAC signature
ME-D06.04 M&E Work Schedule July 2025	N/A	N/A	N/A	N/A	N/A	N/A	8/7/25	8/14/25	
ME-D06.05 M&E Work Schedule August 2025	N/A	N/A	N/A	N/A	N/A	N/A	9/8/25	9/15/25	
ME-D06.06 M&E Work Schedule September 2025	N/A	N/A	N/A	N/A	N/A	N/A	10/7/25	10/15/25	
ME-D17 M&E System Security Plan	7/24/25	7/31/25	8/5/25	8/8/25	12/18/25	1/7/26	1/14/26	1/22/26	Draft DED under review
ME-D06.07 M&E Work Schedule October 2025	N/A	N/A	N/A	N/A	N/A	N/A	11/7/25	11/17/25	
ME-D16.01 System Application Recovery Plan	N/A	N/A	N/A	N/A	12/1/25	12/8/25	12/11/25	12/16/25	
ME-D14 Approach to Application and Architecture Evolution	12/3/25	12/10/25	12/15/25	12/18/25	2/2/26	2/9/26	2/12/26	2/18/26	
ME-D06.08 M&E Work Schedule November 2025	N/A	N/A	N/A	N/A	N/A	N/A	12/5/25	12/12/25	

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D15 M&E Approach to Automation, Artificial Intelligence and Machine Learning	1/7/26	1/14/26	1/20/26	1/23/26	3/2/26	3/9/26	3/12/26	3/17/26	
ME-D06.09 M&E Work Schedule December 2025	N/A	N/A	N/A	N/A	N/A	N/A	1/8/26	1/15/26	

4.2 M&E Work Schedule – Project Activities Summary

M&E Work Schedule – Project Activities Summary has been included for the upcoming releases and project activities in the following table.

Table 8: M&E Work Schedule – Project Activities Summary: 7/21/2025 to 7/27/2025

NAME	% WORK COMPLETE	BASELINE START	Start	START VARIANCE	BASELINE FINISH	FINISH	FINISH VARIANCE
CalSAWS ME-D06 M&E Work Schedule - Project Activities	9 %	Mon 3/17/25	Mon 3/17/25	0 days	Mon 6/1/26	Mon 6/1/26	0 days
Start Project	100%	Mon 3/17/25	Mon 3/17/25	0 days	Mon 3/17/25	Mon 3/17/25	0 days
Releases	9%	Mon 5/5/25	Mon 5/5/25	0 days	Mon 6/1/26	Mon 6/1/26	0 days
Start Releases	100%	Mon 5/5/25	Mon 5/5/25	0 days	Mon 5/5/25	Mon 5/5/25	0 days
Release 25.11	34%	Tue 5/27/25	Tue 5/27/25	0 days	Mon 12/1/25	Mon 12/1/25	0 days
2026 COLA Releases (TBD)	0%	Mon 12/8/25	Mon 12/8/25	0 days	Mon 1/5/26	Mon 1/5/26	0 days
Release 26.01	0%	Mon 7/28/25	Mon 7/28/25	0 days	Mon 2/2/26	Mon 2/2/26	0 days
Release 26.02 (CalHEERS)	31%	Mon 5/5/25	Mon 5/5/25	0 days	Mon 2/23/26	Mon 2/23/26	0 days
Release 26.03	0%	Wed 10/1/25	Wed 10/1/25	0 days	Mon 3/30/26	Mon 3/30/26	0 days
Release 26.05	0%	Mon 12/1/25	Mon 12/1/25	0 days	Mon 6/1/26	Mon 6/1/26	0 days
Releases Complete	0%	Mon 6/1/26	Mon 6/1/26	0 days	Mon 6/1/26	Mon 6/1/26	0 days

Name	% WORK COMPLETE	BASELINE START	Start	START VARIANCE	BASELINE FINISH	FINISH	FINISH VARIANCE
Deliverables	12%	Mon 3/17/25	Mon 3/17/25	0 days	Thu 3/19/26	Thu 3/19/26	0 days
Start Deliverables	100%	Mon 3/17/25	Mon 3/17/25	0 days	Mon 3/17/25	Mon 3/17/25	0 days
ME-D06 M&E Work Schedule Monthly Updates	34%	Thu 4/24/25	Thu 4/24/25	0 days	Wed 1/28/26	Wed 1/28/26	0 days
ME-D14 Approach to Application and Architecture Evolution	0%	Tue 11/25/25	Tue 11/25/25	0 days	Fri 2/20/26	Fri 2/20/26	0 days
ME-D15 M&E Approach to Automation, Artificial Intelligence and Machine Learning	0%	Tue 12/30/25	Tue 12/30/25	0 days	Thu 3/19/26	Thu 3/19/26	0 days
ME-D16 System Application Recovery Plan Semi-Annual Updates	0%	Fri 10/31/25	Fri 10/31/25	0 days	Thu 12/18/25	Thu 12/18/25	0 days
ME-D17 M&E System Security Plan	11%	Thu 10/30/25	Thu 10/30/25	0 days	Mon 1/26/26	Mon 1/26/26	0 days
Deliverables Complete	0%	Thu 3/19/26	Thu 3/19/26	0 days	Thu 3/19/26	Thu 3/19/26	0 days
Project Close	0%	Mon 6/1/26	Mon 6/1/26	0 days	Mon 6/1/26	Mon 6/1/26	0 days
Close Work Plan	0%	Mon 6/1/26	Mon 6/1/26	0 days	Mon 6/1/26	Mon 6/1/26	0 days
Close Project	0%	Mon 6/1/26	Mon 6/1/26	0 days	Mon 6/1/26	Mon 6/1/26	0 days

4.3 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

None for the reporting period.

4.4 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

4.5 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 9: Risks: 7/14/2025 to 7/27/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
317	M&O	Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026 may be at risk for Delivery	As part of the State Fiscal Year 2025/2026 Revised Budget, two policy updates are expected to be implemented by January 1, 2026. These policy updates are the (1) Full-Scope Medi-Cal Enrollment Freeze for Non-Satisfactory Immigration Status and (2) Reinstatement of the Non-MAGI Medi-Cal Asset Limit Test. The Enrollment Freeze update will require coordination between the CalSAWS and CalHEERS Project. The implementation of these changes should not conflict with the SSA COLA Batch Run planned for December 2025.
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools.

4.6 Deviation from Plan/Adjustments

None to note for the reporting period.

5 CALSAWS M&E: MAINTENANCE AND OPERATIONS (7/14/2025 TO 7/27/2025)

5.1 Highlights from the Reporting Period

Highlights include:

During the prior week, several key deliverables were achieved. The team continued work on deliverables per schedule.

5.2 Additional Projects

5.2.1 OCAT

Activities for the Reporting Period:

- Zero (0) unplanned outages to report in the reporting period.
- The table below provides OCAT production usage statistics. OCAT Initiated Interviews for the reporting period shown below.

Table 10: User Logins

ACTIVITY	TOTAL
User Logins	4,398

Table 11: Interviews

ACTIVITY	TOTAL
Interviews Completed (SAWS Initiated)	4,434
Interviews Completed (OCAT Initiated)	10
TOTAL	4,444

Help Desk Inquiries

The table below summarizes Tier 3 help desk contact through CalSAWS ServiceNow during this reporting period.

Provided Help Desk support for zero (0) OCAT users.

Table 12: Help Desk Inquiries

REQUEST TYPE	PENDING	Waiting for Customer	CLOSED/RESOLVED
Administrative Issue	-	-	-
Application Issue	-	-	-
Infrastructure Issue	-	-	-
Access Issue	-	-	-
Report a System Problem	-	-	-
Requests	-	-	-
Database Request	-	-	-
TOTAL	0	0	0

Defect Summary

Table 13: Defect Summary

#	ŧ	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	Status	LOG DATE	IMPACT		PLAN NED RELE ASE
1		OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	FR/ User Management	Closed – Issue has not occurred since November		Login issues or ForgeRock help with GUID	N/A	TBD
2		OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP- 2880/CA-254280/CA- 260230)	FR / User Management	Closed – Issue has not occurred since November		Login issues or ForgeRock help with GUID	N/A	TBD

Activities for the Next Reporting Period

Summary of the Task

5.3 Deviation from Plan/Adjustments

None to note for the reporting period.

6 CALSAWS M&E: APPLICATION DEVELOPMENT (7/21/2025 TO 7/27/2025)

6.1 Highlights from the Reporting Period

Highlights include:

- Releases 25.11 and 25.11.XX
 - **Release 25.11:** Total SCRs: 19; Started development for 8 SCRs; Started the approval process for 3 SCRs; 3 New SCRs and rest are in design process.
 - Release 25.11.XX and May Revise: Design in-progress for the 2 Medi-CAL/CalHEERS SCR as part of May Revise; Mitigation steps for Risk 317(Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026, may be at risk for Delivery) in place. 1 SCR pending approval, design in-progress for 3 SCRs, 6 new SCRs.
- CalHEERS Releases 26.01, 26.02, and 26.06
 - **Release 26.01:** Total SCRs: 35; 29 design in progress, 3 new in discussion. Started the approval process for 3 SCRs.
 - **Release 26.02:** Total SCRs: 3; 1 new SCR, 2 design in-progress.
 - **Release 26.06:** Pre-JADs in progress for SCRs to finalize requirements; scope under discussion with CalHEERS. 5 new SCRs.

Other Updates

- Architecture Updates: Conducting a current state architecture assessment and continuing work on the Annual Strategic Plan, with a focus on aligning business components and priorities to JPA objectives.
- **Innovation Updates:** Working on the approach for a CalSAWS Innovation Program, and exploring use of GenAl and Machine Learning to ease the transition-in effort.
- **Deliverables & Policy/Legislative Updates:** Continuing to review/submit per schedule, requested SIRFRAs/SCERFRAs, CPOs, and Premise Items.

6.2 Application Development

The following figure outlines the M&E Transition-In Timeline, highlighting key phases, milestones, and group-specific activities scheduled from February 2025 through March 2026 to support a structured and coordinated transition process.

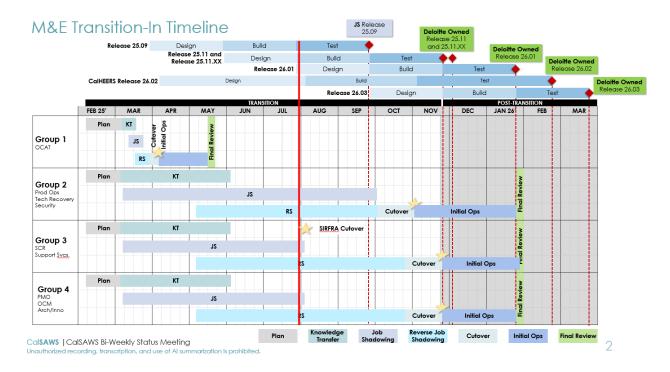


Figure 3: M&E Transition-In Timeline

Table 14: Releases

RELEASE	Summary
25.11	 Total System Change Requests (SCRs): 19 Started development for 8 SCRs. Started the approval process for 3 SCRs; 3 New SCRs and rest are in design process.
Release 25.11.XX and May Revise	 Design in-progress for the 2 Medi-CAL/CalHEERS SCR as part of May Revise. Mitigation steps for Risk 317 (Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026, may be at risk for Delivery) in place. 1 SCR pending approval; design in-progress for 3 SCRs; 6 new SCRs.
26.01	 Total System Change Requests (SCRs): 35 Started design for 29 SCRs; and 3 newly added. Started the approval process for 3 SCRs.
26.02	Total System Change Requests (SCRs): 31 new SCR; 2 design in-progress.
26.06	 Pre-JADs in progress for SCRs to finalize requirements; scope under discussion with CalHEERS. 5 new SCRs.

6.3 Application Support and Production Operations

6.3.1 Environment Transition Roadmap

The following figure presents the Environment Transition Roadmap, outlining ownership transitions across key environments from April 2025 through November 2025, with clear delineation of responsibilities between Accenture, Deloitte, and Consortium/Gainwell.

Environment Transition Roadmap



Figure 4: Environment Transition Roadmap

6.3.2 Batch Operations

Activities for the Reporting Period

- Attend and participate in the Batch Operations job shadow session (07/24/2025).
- Monitored and approved batch changes (BPCRs and BSCRs) for 25.09_Deloitte and 25.11 releases.
- Participated in a meeting on county opt-in/opt-out (SCR #CA-277659), providing input on the data model.
- Identified BICSuite tools in lower environments and initiated access requests.
- Continued familiarization with BICSuite, focusing on SDMS and BSCR scripts

Activities for the Next Reporting Period

- Review and sanity test BICSuite configurations in all lower environments.
- Continue learning BICSuite and SDMS scripts.
- Maintain monitoring of production batch processes.

6.3.3 Database Application Support

Activities for the Reporting Period

- Monitoring of DBCR and CTCR and RCR for 25.09_Deloitte and 25.11 and attending meetings for CAB, calsaws build and deployement checkpoint.
- Refresh of the Databases to Lower environments AT and UT environments

Activities for the Next Reporting Period

Refresh AT7 environment by deloitte DBAs on Aug 8 2025

6.3.4 DevOps

Activities for the Reporting Period

- Continuous Build and Deployment monitoring: Proactive monitoring of builds and deployments for the 25.09_DELOITTE and 25.11 branches provides rapid identification and resolution of issues, safeguarding the integrity and stability of deployments. Also, validation of code merges for the 25.09_DELOITTE and 25.11 branches is being carried out.
- Software Licenses Provisioning: Continued Partner with ACN and GW to establish a schedule for transferring current software licenses from ACN to DLT, as well as to determine any additional licensing requirements.
- Release 25.11 UT2/AT2 Environment Takeover: Collaborated closely with the Accenture and Gainwell teams to provide a seamless takeover of the UT2/AT2 environments in preparation for the Release 25.11 release readiness.
- Onboard M&E Development team with elevated privileges UT2/AT2 Environment: Onboarded M&E development team having read/write access to the UT2 and AT2 databases. M&E DBA team has onboarded with the database administrative privileges.
- UT2/AT2 Environment and associated APIs accessibility: Both the Onsite and Development teams have independently verified and provided confirmation that they are able to successfully connect to and utilize these environments and APIs for their respective project activities. This approach enables all team members to proceed with integration, testing, and development tasks as planned, minimizing the risk of environment-related delays.

Activities for the Next Reporting Period

- Release 25.11 codebase to AT2: The deployment of the 25.11 code release to the AT2 environment is scheduled for next week. This update will enable the team to proceed with planned testing and validation activities using the latest codebase. All necessary preparations are being made to support a smooth and successful deployment.
- Continue monitoring of AT2/UT2 environments: Continue monitoring environmental stability and accessibility for the entire M&E team.

6.3.5 Technical Architecture Application Support

Activities for the Reporting Period

- Reviewed DDED ME-D07 with the strategic owners
- Updated current state architecture assessment to include details and diagrams of current state core application and additional services
- Evaluated current state data model and subject areas

Activities for the Next Reporting Period

- Updating DDED ME-D07 from strategic owner comments
- Submitting DDED ME-D07 for review
- Complete core application package diagrams and data flow diagrams
- Begin data model subject area analysis for domain boundaries

6.3.6 Innovation Support

Activities for the Reporting Period

- Met with Gainwell's technical leadership to brainstorm challenges with deploying Amazon Q CLI in workspaces on July 23, 2025.
- Attended weekly meeting on GenAl initiatives hosted by Consortium CTO to present ideas for rollout of Amazon Q on July 23, 2025.

Activities for the Next Reporting Period

- Attend SCR process analysis meeting hosted by Consortium CTO on July 30, 2025
- Review consolidated Amazon Q rollout plan meeting hosted by Consortium CTO to present ideas for rollout of Amazon Q on July 30, 2025.
- Provide feedback to Consortium leadership on proposed lighter governance and approval process for POCs on July 31, 2025.

6.3.7 Application Security Support

Activities for the Reporting Period

- Scanning tools are licensed and integrated through 25.11.
- Scans for 25.05 (and 25.07) completed and working through results to complete baseline.
- Scans for 25.09 are in progress; signal-to-noise assessment is currently in progress.

Activities for the Next Reporting Period

- Complete static application security testing and software composition analysis scans for 25.09 as part of job shadow activities.
- Perform false positive analysis of scan results for 25.09 and conduct a review with the development team.
- Start dynamic application security testing and API scans for 25.09 as part of job shadow activities.

6.3.8 SIRFRA/SCERFRA Items

Activities for the Reporting Period

The following tables outline the current Statewide Automated Welfare System (SAWS) Cost Estimation Request for Research and Analysis (SCERFRA) and SAWS Information Request for Research and Analysis (SIRFRA).

Table 15: Summary of SIRFRA/SCERFRA

STATUS	TOTAL
New	4
Reopened	1

Status	TOTAL
Assigned	3
Completed	50
Duplicate	0
In review	2
Withdrawn	5
Rejected	0
Pending Clarification	0
Ready for Review	0
TOTAL	70

Note: Table displays SIRFRA (non-query, non-recurring)/SCERFRA requests from March 1, 2025 through the end of the reporting period.

Table 16: List of SIRFRA/SCERFRA

ID	DESCRIPTION	S TATUS	DUE DATE
CA-288389	SCERFRA 25-913 - AB 936 - CalFresh Fruit and Vegetable Supplemental Benefits Program	Reopened	N/A
CA-293054	SIRFRA 1448 – Property Insert	New	8/4/2025
CA-278134	Revised SIRFRA 1384 – RMR Report for Counties	New	8/5/2025
CA-278130	Revised SIRFRA 1383 – CMS PI Reports for Counties	New	8/5/2025
CA-293159	SIRFRA 1449 – Alternate Format Selection for Incarcerated Individuals	New	8/8/2025
CA-292328	SIRFRA 4019 – Online Fraudulent CalFresh and CalWORKs Applications	Assigned	8/1/2025
CA-292584	SIRFRA 4020 – Automated Informing Notices	Assigned	8/1/2025
CA-2902969	SCERFRA 25-519 – Child Care Programs Single Rate Structure: Emergency Child Care Bridge Program for Foster Care	Assigned	8/8/2025
CA-29261	SCERFRA 25-518 – Shorter Versions of the Prepopulated SAR 7 Form	Completed	7/24/2025
CA-292728	SIRFRA 1447 – Remaining Counties to opt into Automatic Return Mail Processing	Completed	7/24/2025
CA-291461	Revised SCERFRA 25-503 – BenefitsCal ROI to CBOs	Completed	7/14/2025
CA-29265	SCERFRA 25-516 – CalWORKs Child Support Forms Revision Efforts	Completed	7/14/2025
CA-280792	SCERFRA 25-524 – Alternate Formatted Forms	Completed	7/15/2025
CA-291949	SCERFRA 25-514 – BenefitsCal Accepting Homeless Assistance Requests (CW 42)	Completed	7/15/2025
CA-288243	SCERFRA 25-911 – SB 560 – Public Social Services	Withdrawn	7/14/2025

Note: Completed records (2+ weeks) from the table above have been removed.
 Additional details can be found in JIRA.

Activities for the Next Reporting Period

 Continue SIRFRA/SCERFRA activities, including submission of SCERFRA/SIRFRAs for review: SIRFRA 4019 – Online Fraudulent CalFresh and CalWORKs Applications; SIRFRA 4020 – Automated Informing Notices; SCERFRA 25-519 – Child Care Programs Single Rate Structure: Emergency Child Care Bridge Program for Foster Care.

6.3.9 County Purchase Orders (CPOs)

Activities for the Reporting Period

The following table outlines the current County Purchase Orders.

Table 17: List of County Purchase Orders

ID	DESCRIPTION	S TATUS	DUE DATE
CA-57104	GR Self Employment Expenses Calculations	In Progress	7/25/2025
CA-281036	General Relief Opportunities for Work (GROW) Program New Non-Compliance Reason Code	In Progress	7/25/2025
CA-263020	GA-GR Automated Solution	In Progress	9/30/2025
CA-285528	Opt-In Foster Care (FC) Placement Verification	In Progress	8/31/2025

Activities for the Next Reporting Period

Continue CPO activities with analysis, submission, and approvals.

6.3.10 Premise Items

Activities for the Reporting Period

The following table outlines the additional premise items.

Table 18: Premise Items

Premise Name	STATUS	PHASE	Progress/Updates
CalFresh Minimum Nutrition Benefit	On Time	Committee Review	CA-264783 planned for 25.11 Release
Mass Mailer for Counties Losing their ABAWD Waiver	On-Time	Design in Progress	CA-291366 planed for 25.11 Release
Reinstatement of Asset Limits for Non-MAGI Programs	On-Time	Design in Progress	CA-291144 planned for 25.11 Release
Medi-Cal Expansion Freeze for those with Unsatisfactory Immigration Status	On-Time	Design in Progress	CA-291142 planned for 25.11 Release

Activities for the Next Reporting Period

Continue premise items activities with analysis, submission, and approvals.

6.4 Deviation from Plan/Adjustments

None to note for the reporting period.