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Bi-Weekly Status – CalSAWS M&E

1 EXECUTIVE SUMMARY

As the M&E team concludes Weeks 27 and 28 of the project, progress has been made on Transition-in and Maintenance & Enhancements (M&E) activities.

Transition-In Activities

The team continued to advance key workstreams, with strong coordination across stakeholders and vendors. Progress was made on SCR design and prioritization for upcoming releases, and knowledge transfer activities remained a priority through ongoing job shadowing and documentation review. Deliverable management was on track, with the ME-D02 Services Plan and Operational Working Documents Group 3 DDEL and ME-D07 Annual Strategic Plan DDED submitted as scheduled. Weekly transition meetings and technical sessions supported operational readiness and issue resolution.

Looking ahead, the team will focus on receiving feedback for major deliverables, submitting responses to Group 2 FDEL comments, and continuing SCR design and innovation activities, including AI SDLC guardrail discussions.

M&E Activities

The team maintained operational stability and supported ongoing development, compliance, and innovation initiatives. No unplanned outages or help desk escalations were reported. Application development progressed across multiple releases:

- Release 25.11: 19 SCRs in scope; development started for 8 SCRs; testing started for 2 SCRs; approval process started for 1 SCR; 2 new SCRs and the rest in design.
- Release 25.11.XX and May Revise: Design in progress for 2 Medi-CAL/CalHEERS SCRs; mitigation steps for Risk 317 in place; 1 SCR approved; design in progress for 8 SCRs; 1 new SCR.
- Release 26.01: 38 SCRs in scope; design started for 28 SCRs; 7 newly added; approval process started for 3 SCRs.
- Release 26.02: 3 SCRs in scope; 1 new SCR; 2 in approval process.
- Release 26.03: 43 SCRs in scope; design started for 3 SCRs; 39 newly added; approval process started for 1 SCR.
- Release 26.06: Pre-JADs in progress to finalize requirements; scope under discussion with CalHEERS; 5 new SCRs.

Additional highlights include continued architecture assessment, GenAl and Machine Learning pilots, and proactive application security monitoring. Risks related to resource availability and environment access remain under active management, with all critical path activities tracking to schedule.

In the coming week, the focus will be on receiving and addressing deliverable feedback, advancing SCR design, supporting innovation pilots, and maintaining operational readiness.

2 TRANSITION-IN WORKPLAN STATUS (7/28/2025 TO 8/3/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

2.1 Tasks Completed from the Prior Week

Highlights include:

During the prior week, several key deliverables were achieved. The team received the ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses on August 1, 2025.

PMO

Transition-In

- Conducted Weekly Deloitte/Accenture Transition Meeting: Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
- Conducted Policy and Product Support Readiness Reviews: Presented readiness evidence to QA and the Consortium for Policy and Product Support Cutover.
- Received Consortium Approval for Product and Policy Support Service cutover: On July 31, 2025, Policy and Product Support Service was officially transitioned to Deloitte.
- Conducted the Product and Policy Change Service Go / No Go Meeting: On July 31, 2025, we conducted the Go / No-Go Decision Meeting for cutting over the Product and Policy Change service to facilitate the early transition to Deloitte on August 1, 2025.

Deliverables

Submitted ME-D02 Services Plan and Operational Working Documents Group 2 FDEL Comment Responses: On August 1, 2025, received ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses.

Application

- Attended the CalSAWS Bi-weekly SCRB Meeting: On July 29, 2025, attended the CalSAWS M&E Bi-Weekly to review SCRs slated for CCB approval and feedback received.
- Attended the Weekly Release Coordination Meeting: On July 29, 2025, attended the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attended the Weekly CW/CF Eligibility Status Meeting: On July 30, 2025, attend the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attended the CalSAWS M&E JS/RS for CA-289646: Online Help: Update the Forms
 Overview for the 25.09 Baseline Release pre-meet: On August 1, 2025, attended
 the CalSAWS M&E Job Shadow pre-meet for the training SCR CA-289646 Online
 Help: Update the Forms Overview for the 25.09 Baseline Release.

- **Release 25.11 Design and prioritization:** Through the week of July 28th, 2025, continued working on SCRs slated for Release 25.11 and collaborated with all stakeholders on prioritization, design and approvals.
- **Release 26.01 Design and prioritization:** Through the week of July 28th, 2025, continued working on SCRs slated for Release 26.01 and collaborated with all stakeholders on prioritization and design discussions.

Support Services

- Participated in the Pre-Meet Go/No-Go Decision Meeting: On July 30, 2025, participated in the meeting prior to the pre-meet on the Go/No-Go Decision Meeting with the Consortium Policy, Design, & Governance Director, Application Development Director, and the Policy, Design, & Governance Manager to discuss the validation and readiness checklist for the cutover of the Policy and Legislative services within the Support Services track.
- Participated in the Pre-Meet Go/No-Go Decision Meeting: On July 30, 2025, participated in the Pre-Meet Go/No-Go Decisions Meeting with the Consortium and ClearBest to review the validation and readiness checklist for the cutover of the Policy and Legislative services within the Support Services track.
- Participated in the Go/No-Go Decision Meeting: On July 31, 2025, participated in the Go/No-Go Decision Meeting with the Consortium to determine the cutover of the Policy and Legislative functions of the Support Services track to Deloitte.

Architecture/Evolution

 Continued working on assessment of existing application landscape: Continued reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application modernization.

Innovation

- Collaborated with Gainwell on Amazon Q deployment: On July 30, 2025, met with Gainwell in weekly meeting to review technical needs and current challenges.
- GenAl Exploration Weekly Meeting: On July 30, 2025, met with Consortium CTO and other vendor partners to plan Amazon Q Rollout.
- **Leadership Review of Amazon Q Usage:** On July 31, 2025, conducted a leadership review of use of Amazon Q to document CalSAWS system.
- Walkthrough of Approach to Innovation with Consortium CTO: On July 31, 2025, provided the Consortium CTO a walk-through of the Approach to Innovation deliverable.

Delivery Integration

- **Weekly DIO meeting with Gainwell:** Met with Gainwell to review escalations and plan OLA/RACI activities for the week on July 28, 2025.
- **RACI review meeting with Gainwell:** Met with Gainwell to review RACI roles related to Analytics on July 29, 2025.
- **OLA Review meeting with Gainwell:** First meeting with Gainwell to settle on expectations and an agreement around transactions and service turnaround expectations on July 30, 2025.

• **Planning a site visit to SAC Imaging facility:** Worked with Consortium to organize site visit for some M&E new team members to gain first-hand knowledge on July 30, 2025.

Technical Operations

- Attended CalSAWS Build and Deployment Checkpoint: For the week of July 28, 2025, attended the daily build and deployment checkpoint call to see what deployments will occur in the evenings.
- CalSAWS M&E ProdOps: JS: Release Management and Communication Part 1:
 On July 29, 2025, attended the CalSAWS Release Management and Communications JS session. The goal is to understand the backlog refinement process, to get list of collaboration meetings with all stakeholders (QA, Consortium, Infra.), and any non-prod communication channels for environment related items.
- CalSAWS M&E ProdOps: JS: Test Data Slicer 4: On July 30, 2025, the team attended the Test Data Slicer JS session to understand the masking of Test Data Slicer from production data.
- CalSAWS M&E Prod Ops: JS: Integrated Load Test (Real Time) Part 1: On July 31, 2025, Team attended the Integrated Load. Test JS session to understand the integrated load test process along with the live monitoring and reporting.
- CalSAWS M&E ProdOps: JS: Release Notes and Communication: On July 31, 2025, Team attended the Release Notes and Communication JS to understand priority and RWR communications. They also covered the release notes for the latest release.

Security

- Attended Consortium Pre-CAB Security Review: On July 29, 2025, the team
 attended the Consortium Pre-CAB Security Review with the Consortium security
 team to understand upcoming Change Requests from different teams, providing
 situational awareness for our team.
- Attended Weekly Sync and Enterprise Implementation: On July 29, 2025, and July 30, 2025, attended these calls to better understand current or potential risks/issues we are facing with each of these application security testing tools.
- Attended CalSAWS M&E Security KT: SCR Ticket Security Threat Assessment-Follow-up: On July 30, 2025, the team attended the SCR Ticket Security Threat Assessment session to gain a better understanding and observe the team's responsibilities related to SCR security ticketing management.
- Attended CalSAWS M&E Security RJS: Security Compliance, Process, Standards, Procedures and Policies: On July 30, 2025, the team attended the Security Compliance, Process, Standards, Procedures and Policies Reverse Job Shadow session to gain a better understanding and observe the team's responsibilities related to compliance, standards, procedures and policies.
- Attended INVICTI License Discussion: On July 30, 2025, the team attended the INVICTI License Discussion to discuss the consolidation of licenses for this tool.
- Attended Security and Privacy Risk Meeting Group (SPRMG): On July 31, 2025, the team attended the Security and Privacy Risk Meeting Group to discuss potential business and cybersecurity risks.

2.2 Tasks Due for the Coming Week

Highlights include:

- Release 25.11 Design and prioritization: Through the week of August 4th, 2025, continue working on SCRs slated for Release 25.11 and collaborate with all stakeholders on prioritization, design and approvals.
- Release 26.01 Design and prioritization: Through the week of August 4th, 2025, continue working on SCRs slated for Release 26.01 and collaborate with all stakeholders on prioritization and design discussions.
- Continue working on assessment of existing application landscape: Continue reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.
- Continued tracking RITMs submitted for Amazon Q related components: Awaiting action on 6 tickets to complete pilot.
- Deliverables: Looking ahead to next week, the team will focus on submitting the ME-D02 Services Plan and Operational Working Documents Group 3 DDEL by August 6, 2025, and receiving ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses during the week of August 8, 2025.

PMO

Transition-In

Conduct Weekly Deloitte/Accenture Transition Meeting: Coordinate Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

Deliverables

- Submit ME-D02 Services Plan and Operational Working Documents Group 3 DDEL: On August 6, 2025, submit ME-D02 Services Plan and Operational Working Documents Group 2 DDEL.
- Receive ME-D02 Services Plan and Operational Working Documents Group 2 FDEL Comments: On week of August 8, 2025, receive ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses.

Application

- Attend the CalSAWS Bi-weekly Tech Stakeholder Meeting: On August 5, 2025, attend the CalSAWS M&E Bi-Weekly Tech Stakeholder meeting for County Domain Changes.
- Attend the Weekly Release Coordination Meeting: On August 5, 2025, attend the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attend the Weekly CW/CF Eligibility Status Meeting: On August 6, 2025, attend the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attend the Internal Pre-Meet for MEDS Workgroup discussion Meeting: On August 7, 2025, attend the CalSAWS M&E internal pre-meet for MEDS workgroup discussions.

- Attend the IVR Predictive Handling Batch Jobs KT session: On August 8, 2025, attend the IVR Predictive Handling Batch Jobs KT session to complete our understanding on handling batch jobs for IVR.
- Attend the CA-286830: Update Anticipated Income Batch to Exclude Medi-Cal: Testing Job Shadow session: On August 5, 2025, attend the Job Shadow session for CA – 286830: Update Anticipated Income Batch to Exclude Medi-Cal Testing.
- Release 25.11 Design and prioritization: Through the week of August 4th, 2025, continue working on SCRs slated for Release 25.11 and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.01 Design and prioritization:** Through the week of August 4th, 2025, continue working on SCRs slated for Release 26.01 and collaborate with all stakeholders on prioritization and design discussions.

Support Services

 Policy and Legislative Cutover Complete: Cutover of the Policy and Legislative functions for the Support Services track is complete; this item will no longer be carried forward in Transition-In status.

Architecture/Evolution

• Continue working on assessment of existing application landscape: Continue reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.

Innovation

- Continue working on assessment of existing application landscape: Continue reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.
- Continued tracking RITMs submitted for Amazon Q related components: Awaiting action on 6 tickets to complete pilot.

Technical Operations

- Attend CalSAWS Build and Deployment Checkpoint: For the week of August 4, 2025, attend the daily build and deployment checkpoint call to see what deployments will occur in the evenings.
- Attend CalSAWS Delivery Vendor Integration Sync: On August 5, 2025, the team will attend the Delivery Vendor Integration meeting to coordinate with the infrastructure vendor on upcoming changes.
- CalSAWS M&E Prod Ops: CalHEERS/SAWS Integration Performance Test: On August 5, 2025, the team will attend the CalHEERS R25.9-CalHEERS/SAWS Integration Performance Testing call as part of the JS for performance tests for the real-time performance test.
- CalSAWS M&E Prod Ops: JS: Integrated Load Test (Batch): On August 7, 2025, the team will attend the CalHEERS R25.9-CalHEERS/SAWS Integration Performance Testing call as part of the JS for batch performance tests.
- Attend 25.09 County Validation Prep Week: On August 5 and August 7, 2025, the
 release team will attend the county validation prep meetings to understand the
 level of support that will be needed from the M&E vendor for county validation.

• Attend CalSAWS Release Coordination: On August 5, 2025, the team will be attending the release coordination meeting that's lead by the Consortium. This is the forum for stakeholders to have a Q&A for the scope of the upcoming release.

Delivery Integration

- **Weekly DIO meeting with Gainwell:** The week of August 4, 2025, will meet with Gainwell to review escalations and plan OLA/RACI activities.
- RACI review meeting with Gainwell: The week of August 4, 2025, hoping to complete the first-pass at reviewing all RACI items in meetings.
- **OLA Review meeting with Gainwell:** On August 4, 2025, plan to complete review of OLA items in a follow up session to be scheduled during the DIO meeting.
- **Planning a site visit to SAC Imaging facility:** Reach out to Ashley Arnold, Julie Conwell, and Jennifer Hobbs to schedule some time for a site visit.

Security

- Attend Consortium Pre-CAB Security Review: On August 5, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- Attend CalSAWS M&E Security JS: Encryption and Data Security: On August 5, 2025, the team will attend the Encryption and Data Security session to gain a better understanding and observe the team's responsibilities related to encryption and data security requirements.
- Attend Weekly Sync: On August 5, 2025, the team will attend weekly sync meeting to better understand current or potential risks/issues we are facing with each of these application security testing tools.
- Attend Tech CAB Meeting: On August 6, 2025, the team will attend the Tech CAB
 Meeting to gain a better understanding of the review/approval process for
 changes being proposed to the system.

2.3 Areas in the work plan which require attention (behind schedule)

- Eight (8) JS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - JS Session: DBA Incident Management
 - JS Session: Release Management and Communications Part 2
 - JS Session: Delphix Masking Process
 - JS Session: Production Datafix Execution Process
 - JS Session: Monitoring Dashboards
 - JS Session: Encryption and Data Security
 - JS Session: Web Cast meetings
 - JS Session: Web Based Training (WBT) meetings
- Ten (10) RS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - RS Session: DBA Incident Management
 - RS Session: User and Access Management for Non-Production Databases
 - RS Session: DBCR New Table DDL Change Request Process
 - RS Session: Data Model Management

- RS Session: Delphix Masking Process
- RS Session: Production Datafix Execution Process
- RS Session: Database Release Execution Process
- RS Session: Pipeline and Deployment
- RS Session: Prod-Ops Environment and Code Management
- RS Session: Delphix VDB Refresh Process for UT ENV

2.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 1: Critical Path Analysis: 7/28/2025 to 8/3/2025

GROUP	WORKSTREAMS INCLUDED	CRITICAL PATH STATUS
1	OCAT	None – Cutover complete
2	Production Operations	No expected change to the cutover date
2	Security	No expected change to the cutover date
2	Technology Recovery	No expected change to the cutover date
3	System Change Request	No expected change to the cutover date
3	Support Services	Support Services: Legislative and Policy Changes cutover complete
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	Execute phase extended beyond plan; no expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

2.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

 Updates are needed for the Organizational Change Management Execute phase in Cutover Group 4 to account for incumbent availability, Consortium Training and SCR Cadence for Job Shadow sessions.

2.6 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

2.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 2: Risks: 7/28/2025 to 8/3/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
314	Transition	Limited Availability of Accenture Staff May Impact the M&E Transition Schedule	Limited availability of Accenture Knowledge Transfer (KT) providers to support the timely transition of M&E Services to Deloitte while also supporting ongoing M&E Releases, Premise and other critical projects (e.g., CARES, WDTIP, etc.). The impact would be during KT (3/3-5/30) and Reverse Shadow (5/5-10/3/2025). Deloitte's Reverse Shadow transition activities include overlap on top of the Accenture team Design/Build/Test for Release 25.09 (April-Sept). Examples of additional transition activities where Accenture may have limited staffing capacity (e.g., provide review of updated documentation, troubleshooting outcome differences from Deloitte's RS, provide data integrity for batch jobs/maintenance/ad-hoc queries, data fixes, L3 ticket triage/resolution, etc.).
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools. (Split from Risk 313.)

2.8 Other areas requiring discussion

None for the reporting period.

2.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 3: Transition-In Deliverable Due Dates: 7/28/2025 to 8/3/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D01 M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FDED/FDEL WAC Signed!
ME-D03 M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDED/FDEL WAC Signed!
ME-D04 M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
ME-D06 M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	Completed Group 1 comment review
ME-D02 M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	8/4/25	Expecting Group 2 FDEL comment responses

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D02									
M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/18/25	8/21/25	
ME-D16									
System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED/FDEL WAC Signed!
ME-D07 CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	8/27/25	11/3/25	11/10/25	11/18/25	11/25/25	These dates are being re- evaluated by the Consortium.

2.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 8/1/2025



Figure 1: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

2.8.3 Knowledge Transfer Status

Total KT Sessions Completed this week: 4 Total KT Sessions Completed to date: 234

 Previously delayed Knowledge Transfer sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

2.8.4 Job Shadowing Status

Total JS Sessions Completed this week: 22 Total JS Sessions Completed to date: 173

 Previously delayed Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

2.8.5 Reverse Job Shadowing Status

Total RS Sessions Completed this week: 8

Total RS Sessions Completed to date: 63

 Previously delayed Reverse Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

3 TRANSITION-IN WORKPLAN STATUS (8/4/2025 TO 8/10/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

3.1 Tasks Completed from the Prior Week

Highlights include:

- Release 25.11 Design and prioritization: Through the week of August 4th, 2025, continued working on SCRs slated for Release 25.11 and collaborated with all stakeholders on prioritization, design and approvals.
- Release 26.01 Design and prioritization: Through the week of August 4th, 2025, continued working on SCRs slated for Release 26.01 and collaborated with all stakeholders on prioritization and design discussions.
- Continued working on assessment of existing application landscape: Continued reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.
- Continued tracking RITMs submitted for Amazon Q related components: Awaiting action on 6 tickets to complete pilot.
- Deliverables: Submitted the ME-D02 Services Plan and Operational Working Documents Group 3 DDEL by August 6, 2025, and receiving ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses during the week of August 8, 2025.

PMO

Transition-In

Conducted Weekly Deloitte/Accenture Transition Meeting: Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

Deliverables

- Submitted ME-D02 Services Plan and Operational Working Documents Group 3 DDEL: On August 6, 2025, submitted ME-D02 Services Plan and Operational Working Documents Group 3 DDEL.
- Received ME-D02 Services Plan and Operational Working Documents Group 2 FDEL Comments: On August 6, 2025, received ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment responses.
- Submitted ME-D07 Annual Strategic Plan DDED: On August 8, 2025, submitted ME-D07 Annual Strategic Plan DDED.

Submitted ME-D02 Services Plan and Operational Working Documents Group 2 FDEL Comment Edits: On August 8, 2025, submitted ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comment edits.

Application

- Attended the CalSAWS Bi-weekly Tech Stakeholder Meeting: On August 5, 2025, attended the CalSAWS M&E Bi-Weekly Tech Stakeholder meeting for County Domain Changes.
- Attended the Weekly Release Coordination Meeting: On August 5, 2025, attended the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attended the Weekly CW/CF Eligibility Status Meeting: On August 6, 2025, attended the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attended the Internal Pre-Meet for MEDS Workgroup discussion Meeting: On August 7, 2025, attended the CalSAWS M&E internal pre-meet for MEDS workgroup discussions.
- Attended the IVR Predictive Handling Batch Jobs KT session: On August 8, 2025, attended the IVR Predictive Handling Batch Jobs KT session to complete our understanding on handling batch jobs for IVR.
- Attended the CA-286830: Update Anticipated Income Batch to Exclude Medi-Cal: Testing Job Shadow session: On August 5, 2025, attended the Job Shadow session for CA – 286830: Update Anticipated Income Batch to Exclude Medi-Cal Testing.
- Release 25.11 Design and prioritization: Through the week of August 4th, 2025, continued working on SCRs slated for Release 25.11 and collaborated with all stakeholders on prioritization, design and approvals.
- Release 26.01 Design and prioritization: Through the week of August 4th, 2025, continued working on SCRs slated for Release 26.01 and collaborated with all stakeholders on prioritization and design discussions.

Support Services

- Submitted SCERFRAs/SIRFRAs for Review: Over the week of August 4-2025, submitted the following SCERFRAs/SIRFRAs for review: SIRFRA 4020 Automated Informing Notices, SIRFRA 4019 Online Fraudulent CalFresh and CalWORKs Applications, SIRFRA 1448 Property Insert, SIRFRA 1449 Alternate Format Selection for Incarcerated Individuals, and SCERFRA 25-519 Child Care Programs Single Rate Structure: Emergency Child Care Bridge Program for Foster Care.
- Participated in CalSAWS/CalFresh HR1 Workgroup: On August 5, 2025, participated in a CDSS-hosted discussion with the Consortium and Accenture on provisions of the enacted One Big Beautiful Bill Act (H.R. 1) and impacts to CalFresh.
- Participated in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting: On August 7, 2025, participated in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.
- Attended the Medi-Cal Immigration Focused County Workgroup Kickoff: On August 6, 2025, attended the DHCS Medi-Cal Immigration Focused County Workgroup Kickoff meeting with the Consortium, CWDA, and counties discussing upcoming changes to Medi-Cal for immigrant populations and outreach.

• Participated in the SIRFRA 1432 Q&A Meeting: On August 7, 2025, participated in a meeting with the Consortium, DHCS, and Accenture to discuss SIRFRA 1432.

Architecture/Evolution

Continued working on assessment of existing application landscape: Continued reviewing KT recordings, received documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to understand the existing application architecture and technology landscape in preparation of application.

Innovation

- Initiated weekly innovation team check-ins with Consortium CTO: Meeting with Consortium CTO on August 08, 2025 to review status of innovation initiatives.
- Weekly meeting on GenAl SDLC: Presented three separate use-cases for extending use of Amazon Q at the GenAl SDLC meeting to coordinate GenAl efforts hosted by Consortium CTO on August 06, 2025.
- Continued extending use of Amazon Q: Continued extending use of Amazon Q: to support M&E transition activities week of August 04, 2025.

Technical Operations

- Attended CalSAWS Build and Deployment Checkpoint: On the week of August 4, 2025, the team attended the daily build and deployment checkpoint call to see what deployments will occur in the evenings.
- Attended CalSAWS Delivery Vendor Integration Sync: On August 5, 2025, the team attended the Delivery Vendor Integration meeting to coordinate with the infrastructure vendor on upcoming changes.
- CalSAWS M&E Prod Ops: CalHEERS/SAWS Integration Performance Test: On August 5, 2025, the team attended the CalHEERS R25.9-CalHEERS/SAWS Integration Performance Testing call as part of the JS for performance tests for the real-time performance test.
- CalSAWS M&E Prod Ops: JS: Production Batch monitoring Part-2: On August 5, 2025, the team attended the batch monitoring JS session to gain insights about SOPs incase of batch job failure in production.
- CalSAWS M&E Prod Ops: JS: AMP Reporting: On August 6, 2025, the team attended the AMP reporting job shadow to go over the process for the 15 second transaction report.
- CalSAWS M&E Prod Ops: JS: Integrated Load Test (Batch): On August 7, 2025, the team attended the CalHEERS R25.9-CalHEERS/SAWS Integration Performance Testing call as part of the JS for batch performance tests.
- Attended 25.09 County Validation Prep Week: On August 5 and August 7, 2025, the release team attended the county validation prep meetings to understand the level of support that will be needed from the M&E vendor for county validation.
- Attended CalSAWS Release Coordination: On August 5, 2025, the team attended the release coordination meeting that's lead by the Consortium. This is the forum for stakeholders to have a Q&A for the scope of the upcoming release.

Delivery Integration

• Cleaned up the OLA/RACI documents: Cleaned up the OLA/RACI documents the week of August 04, 2025, to fast track and wrap up exercise

 Attended Delivery Vendor Integration Sync meeting: Attended Delivery Vendor Integration Sync meeting on August 05, 2025 to coordinate vendor activities for the following month.

Security

- Attended CalSAWS M&E Security JS: Encryption and Data Security: On August 5, 2025, the team attended the Encryption and Data Security session to gain a better understanding and observe the team's responsibilities related to encryption and data security requirements.
- **Attended Weekly Sync:** On August 5, 2025, the team attended weekly sync meeting to better understand current or potential risks/issues we are facing with each of these application security testing tools.
- Attended Tech CAB Meeting: On August 6, 2025, the team attended the Tech
 CAB Meeting to gain a better understanding of the review/approval process for
 changes being proposed to the system.

3.2 Tasks Due for the Coming Week

Highlights include:

- Release 25.11 Design and prioritization: Through the week of August 11th, 2025, continue working on SCRs slated for 25.11 release and collaborate with all stakeholders on prioritization, design and approvals.
- Release 26.01 Design and prioritization: Through the week of August 11th, 2025, continue working on SCRs slated for 26.01 release and collaborate with all stakeholders on prioritization and design discussions.
- Provide AI SDLC PoC Guardrail inputs and discuss use cases: On August 13, 2025, provide guardrails of the 3 identified AI SDLC pilot/PoC activities for corss-vendor discussion so that ongoing and future AI SDLC uses are managed by agreed upon guardrails to maintain security and safety.
- Deliverables: Looking forward, we anticipate receiving feedback on the ME-D02 Services Plan and Operational Working Documents Group 3 DDEL on August 13, 2025, and the ME-D07 Annual Strategic Plan DDED on August 15, 2025; additionally, we plan to submit responses to ME-D02 Services Plan and Operational Working Documents Group 2 FDEL comments during the week of August 15, 2025.

PMO

- Transition-In
 - Conducted Weekly Deloitte/Accenture Transition Meeting: Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

Deliverables

- Receive ME-D02 Services Plan and Operational Working Documents Group 3 DDEL Feedback: On August 13, 2025, receive comments for ME-D02 Services Plan and Operational Working Documents Group 3 DDEL.
- Receive ME-D07 Annual Strategic Plan DDED Feedback: On August 15, 2025, receive comments for ME-D07 Annual Strategic Plan DDED.

Application

- Attend the CalSAWS M&E WDTIP Code Changes KT session: On August 13, 2025, attend the CalSAWS M&E WDTIP Knowledge Transfer session to complete our understanding of WDTIP functionality.
- Attend the Weekly Release Coordination Meeting: On August 12, 2025, attend
 the CalSAWS M&E weekly release coordination meeting to discuss estimation
 and prioritization for upcoming SCRs.
- Attend the Bi-Weekly SCRB Meeting: On August 12, 2025, attend the CalSAWS M&E bi-weekly SCRB meeting to discuss SCRs slated for SCRB/CCB approval.
- Attend the Weekly CW/CF Eligibility Status Meeting: On August 13, 2025, attend the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attend the Weekly VA Content Approval Meeting: On August 12, 2025, attend
 the CalSAWS M&E weekly VA Content Approval meeting to discuss and review
 Virtual Assistant content.
- Attend the CA-213363 TLM-39 Lobby Modernization Weekly Touch Point meeting:
 On August 12, 2025, attend the weekly meeting for CA-213363 TLM-39 Lobby
 Modernization to stay updated on progress and changes on Lobby
 Modernization effort.
- Release 25.11 Design and prioritization: Through the week of August 11th, 2025, continue working on SCRs slated for 25.11 release and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.01 Design and prioritization:** Through the week of August 11th, 2025, continue working on SCRs slated for 26.01 release and collaborate with all stakeholders on prioritization and design discussions.

Support Services

- Submit SCERFRAs/SIRFRAs for Review: Over the week of August 11, 2025, submitted the following SCERFRAs/SIRFRAs for review: SCERFRA 25-520 – Pay Providers Prospectively: CalWORKs Stage One Child Care, and SIRFRA 1451 – CalSAWS to MEDS Functionality.
- Participate in CalSAWS/CalFresh HR1 Workgroup: On August 12, 2025, participate
 in a CDSS-hosted discussion with the Consortium and Accenture on provisions of
 the enacted One Big Beautiful Bill Act (H.R. 1) and impacts to CalFresh.
- Participate in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting: On August 14, 2025, participate in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.

Architecture/Evolution

• Receive feedback for DDED ME D07 Annual Strategic Plan: The week of August 11, 2025, receive feedback for ME-D07 Annual Strategic Plan DDED.

Innovation

- Provide AI SDLC PoC Guardrail inputs and discuss use cases: On August 13, 2025, provide guardrails of the 3 identified AI SDLC pilot/PoC activities for cross-vendor discussion so that ongoing and future AI SDLC uses are managed by agreed upon guardrails to maintain security and safe
- Demo GenAl POC for CTO: On August 14, 2025, demo use of GenAl for code generation and share observations.
- **Weekly Innovation Meeting with CTO:** On August 14, 2025 provide weekly update on Innovation activities to the Consortium CTO.

Technical Operations

- Attend CalSAWS Build and Deployment Checkpoint: On the week of August 11, 2025, the team will attend the daily build and deployment checkpoint call to see what deployments will occur in the evenings.
- CalSAWS M&E Prod Ops:JS: DB Schema Comparison: On August 11, 2025, the team will attend the job shadow session about Database Schema comparison support.
- Attend CalSAWS Delivery Vendor Integration Sync: On August 12, 2025, the team will attend the Delivery Vendor Integration meeting to coordinate with the infrastructure vendor on upcoming changes.
- CalSAWS M&E Prod Ops: CalHEERS/SAWS Integration Performance Test: On August 12, 2025, the team will attend the CalHEERS R25.9-CalHEERS/SAWS Integration Performance Testing call as part of the JS for performance tests for the real-time performance test.
- Attend 25.09 County Validation P.M Touchpoint: On the week of August 11, 2025, the release team will the county validation P.M. meetings to understand the level of support that will be needed from the M&E vendor for county validation.
- Attend CalSAWS Release Coordination: On August 12, 2025, the team will attend the release coordination meeting that's lead by the Consortium. This is the forum for stakeholders to have a Q&A for the scope of the upcoming release.
- CalSAWS M&E ProdOps: JS: Jira Configuration Follow up 2: On August 13, 2025, the team will be attending this continuation Jira JS session. The purpose is to understand how specific Jira configuration that's needed to support CalSAWS.
- CalSAWS M&E Prod Ops: CalHEERS/SAWS Integration Performance Test: On August 14, 2025, the team will attend the CalHEERS R25.9-CalHEERS/SAWS Integration Performance Testing call as part of the JS for performance tests for the real-time performance test.

Security

- Attend Weekly Sync and Enterprise Implementation: On August 12, 2025, and August 13, 2025, the team will attend these calls to better understand current or potential risks/issues we are facing with each of these application security testing tools.
- Attend Tech CAB Meeting: On August 13, 2025, the team will attend the Tech
 CAB Meeting to understand approve/deny decisions on upcoming Change
 Requests submitted by different teams, providing situational awareness for our
 team.
- Attend Compliance Sync: On August 14, 2025, the team will attend the Compliance Sync meeting with Consortium Compliance team to discuss System Security Plan and Plan of Action & Milestone activities for CalSAWS and OCAT.

3.3 Areas in the work plan which require attention (behind schedule)

- Six (6) JS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - JS Session: DBA Incident Management
 - JS Session: Release Management and Communications Part 2
 - JS Session: Delphix Masking Process

- JS Session: Production Datafix Execution Process
- JS Session: Monitoring Dashboards
- JS Session: Web Based Training (WBT) meetings
- Twelve (12) RS sessions are currently delayed. Deloitte is working with stakeholders to reschedule accordingly.
 - RS Session: DBA Incident Management
 - RS Session: User and Access Management for Non-Production Databases
 - RS Session: SLA Reports
 - RS Session: DBCR New Table DDL Change Request Process
 - RS Session: Data Model Management
 - RS Session: Delphix Masking Process
 - RS Session: Production Datafix Execution Process
 - RS Session: Database Release Execution Process
 - RS Session: Analytics/Reporting DBCR Deployment Process
 - RS Session: Pipeline and Deployment
 - RS Session: Prod-Ops Environment and Code Management
 - RS Session: Delphix VDB Refresh Process for UT ENV

3.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 4: Critical Path Analysis: 7/28/2025 to 8/10/2025

GROUP	WORKSTREAMS INCLUDED	CRITICAL PATH STATUS
1	OCAT	None – Cutover complete
2	Production Operations	No expected change to the cutover date
2	Security	No expected change to the cutover date
2	Technology Recovery	No expected change to the cutover date
3	System Change Request	No expected change to the cutover date
3	Support Services	Support Services: Legislative and Policy Changes cutover scheduled early
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	Execute phase extended beyond plan; no expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

3.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

 Updates are needed for the Organizational Change Management Execute phase in Cutover Group 4 to account for incumbent availability, Consortium Training and SCR Cadence for Job Shadow sessions.

3.6 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

3.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 5: Risks: 7/28/2025 to 8/10/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
314	Transition	Limited Availability of Accenture Staff May Impact the M&E Transition Schedule	Limited availability of Accenture Knowledge Transfer (KT) providers to support the timely transition of M&E Services to Deloitte while also supporting ongoing M&E Releases, Premise and other critical projects (e.g., CARES, WDTIP, etc.). The impact would be during KT (3/3-5/30) and Reverse Shadow (5/5-10/3/2025). Deloitte's Reverse Shadow transition activities include overlap on top of the Accenture team Design/Build/Test for Release 25.09 (April-Sept). Examples of additional transition activities where Accenture may have limited staffing capacity (e.g., provide review of updated documentations, troubleshooting outcome differences from Deloitte's RS, provide data integrity for batch jobs/maintenance/ad-hoc queries, data fixes, L3 ticket triage/resolution, etc.).
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools. (Split from Risk 313.)

3.8 Other areas requiring discussion

None for the reporting period.

3.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 6: Transition-In Deliverable Due Dates: 7/28/2025 to 8/10/2025

	1011 111 11 110 1111	0.00.00	D G103. 7 / 20	72020 10 07	10/2020				
DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D01 M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FDED/FDEL WAC Signed!
ME-D03 M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDED/FDEL WAC Signed!
ME-D04 M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
ME-D06 M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	Completed Group 1 comment review

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D02 M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	8/11/25	Consortium reviewing comment response
ME-D02 M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/18/25	8/21/25	Draft DEL under Consortium Review
ME-D16 System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED/FDEL WAC Signed!
ME-D07 CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	8/27/25	11/21/25	12/02/25	12/09/25	12/16/25	Draft DED under Consortium Review

3.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 8/8/2025



Figure 2: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

3.8.3 Knowledge Transfer Status

- Total KT Sessions Completed this week: 6
- Total KT Sessions Completed to date: 241
- Previously delayed Knowledge Transfer sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

3.8.4 Job Shadowing Status

- Total JS Sessions Completed this week: 9
- Total JS Sessions Completed to date: 182
- Previously delayed Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

3.8.5 Reverse Job Shadowing Status

- Total RS Sessions Completed this week: 2
- Total RS Sessions Completed to date: 65
- Previously delayed Reverse Job Shadow sessions have either been scheduled, or an agreement has been met with the relevant session provider to postpone the session.

4 CALSAWS M&E: PROJECT MANAGEMENT (7/28/2025 TO 8/10/2025)

4.1 Highlights from the Reporting Period

Highlights include:

During the reporting period, key deliverables included submitting invoice projections and the proposed Fall 2025 budget, as well as continued development of Change Order 1 and ongoing compliance monitoring. These efforts support effective contract and financial management for the project.

4.1.1 Contract Management

Activities for the Reporting Period

- Development of upcoming Change Order 1 with Premise and County Purchase Orders (CPOs).
- Continued compliance monitoring activities.

Activities for the Next Reporting Period

- Development of upcoming Change Order 1 with Premise and County Purchase Orders (CPOs).
- Finalize Premise and CPO list with leads for September JPA.
- Review with Leadership and CPMO.
- Continue compliance monitoring activities.

4.1.2 Finance Management

Activities for the Reporting Period

- August 5th Invoice Projections submitted for July Services, SFY 25/26.
- Proposed Fall 2025 Budget submitted for SFY 25/26 and SFY26/27.

Activities for the Next Reporting Period

- Integrated Workbook in progress for August 2025 submission period.
- Invoice Support backup details pending for August 2025 submission period.
- Work Acceptance Certificate (WAC) pending for August 2025 invoice period.
- Final Invoice Package submission pending for August 2025 invoice period.

4.1.3 Deliverable Status

The following table outlines the due dates for deliverables from the M&E Work Schedule. Items shaded in light blue are completed.

Table 7: M&E Deliverable Due Dates: 7/28/2025 to 8/10/2025

		Duc Daics.	., ==, ====	,,					
DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D06.01 M&E Work Schedule April 2025	N/A	N/A	N/A	N/A	N/A	N/A	5/7/25	5/19/25	FDEL WAC Signed
ME-D06.02 M&E Work Schedule May 2025	N/A	N/A	N/A	N/A	N/A	N/A	6/6/25	6/13/25	FDEL WAC Signed
ME-D06.03 M&E Work Schedule June 2025	N/A	N/A	N/A	N/A	N/A	N/A	7/8/25	7/15/25	FDEL WAC Signed
ME-D06.04 M&E Work Schedule July 2025	N/A	N/A	N/A	N/A	N/A	N/A	8/7/25	8/14/25	FDEL under Consortium review
ME-D06.05 M&E Work Schedule August 2025	N/A	N/A	N/A	N/A	N/A	N/A	9/8/25	9/15/25	
ME-D06.06 M&E Work Schedule September 2025	N/A	N/A	N/A	N/A	N/A	N/A	10/7/25	10/15/25	
ME-D17 M&E System Security Plan	7/24/25	7/31/25	8/5/25	8/8/25	12/18/25	1/7/26	1/14/26	1/22/26	Submission timeline conversatio ns in progress
ME-D06.07 M&E Work Schedule October 2025	N/A	N/A	N/A	N/A	N/A	N/A	11/7/25	11/17/25	
ME-D16.01 System Application Recovery Plan	N/A	N/A	N/A	N/A	12/1/25	12/8/25	12/11/25	12/16/25	

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D14									
Approach to Application and Architecture Evolution	12/3/25	12/10/25	12/15/25	12/18/25	2/2/26	2/9/26	2/12/26	2/18/26	
ME-D06.08 M&E Work Schedule	N/A	N/A	N/A	N/A	N/A	N/A	12/5/25	12/12/25	
November 2025		. ,	. ,	. ,	. ,		, .,	,, _,	
ME-D15 M&E Approach to Automation, Artificial Intelligence and Machine Learning	1/7/26	1/14/26	1/20/26	1/23/26	3/2/26	3/9/26	3/12/26	3/17/26	
ME-D06.09 M&E Work Schedule December 2025	N/A	N/A	N/A	N/A	N/A	N/A	1/8/26	1/15/26	

4.2 M&E Work Schedule – Project Activities Summary

M&E Work Schedule – Project Activities Summary has been included for the upcoming releases and project activities in the following table.

Table 8: M&E Work Schedule – Project Activities Summary: Data current as of 07/31/2025 and as reported in ME-D06.04 M&E Work Schedule

Name	% WORK COMPLETE	BASELINE START	Start	START VARIANCE	BASELINE FINISH	FINISH	FINISH VARIANCE
CalSAWS ME-D06 M&E Work Schedule - Project Activities	8%	Mon 3/17/25	Mon 3/17/25	0 days	Mon 9/28/26	Mon 9/28/26	0 days
Start Project	100%	Mon 3/17/25	Mon 3/17/25	0 days	Mon 3/17/25	Mon 3/17/25	0 days
Releases	7%	Mon 5/5/25	Mon 5/5/25	0 days	Mon 9/28/26	Mon 9/28/26	0 days
Start Releases	100%	Mon 5/5/25	Mon 5/5/25	0 days	Mon 5/5/25	Mon 5/5/25	0 days
Release 25.11	18%	Tue 5/27/25	Tue 5/27/25	0 days	Mon 12/1/25	Mon 12/1/25	0 days
2026 COLA Releases (TBD)	0%	Mon 12/8/25	Mon 12/8/25	0 days	Mon 1/5/26	Mon 1/5/26	0 days
Release 26.01	2%	Mon 7/28/25	Mon 7/28/25	0 days	Mon 2/2/26	Mon 2/2/26	0 days

Name	% WORK COMPLETE	BASELINE START	Start	START VARIANCE	BASELINE FINISH	FINISH	Finish Variance
Release 26.02 (CalHEERS)	12%	Mon 5/5/25	Mon 5/5/25	0 days	Mon 2/23/26	Mon 2/23/26	0 days
Release 26.03	8%	Tue 5/27/25	Tue 5/27/25	0 days	Mon 3/30/26	Mon 3/30/26	0 days
Release 26.05	0%	Mon 12/1/25	Mon 12/1/25	0 days	Tue 5/26/26	Tue 5/26/26	0 days
Release 26.07	0%	Mon 2/2/26	Mon 2/2/26	0 days	Mon 7/27/26	Mon 7/27/26	0 days
Release 26.09	9%	Tue 5/27/25	Tue 5/27/25	0 days	Mon 9/28/26	Mon 9/28/26	0 days
Releases Complete	0%	Mon 9/28/26	Mon 9/28/26	0 days	Mon 9/28/26	Mon 9/28/26	0 days
Deliverables	21%	Mon 3/17/25	Mon 3/17/25	0 days	Thu 3/19/26	Thu 3/19/26	0 days
Start Deliverables	100%	Mon 3/17/25	Mon 3/17/25	0 days	Mon 3/17/25	Mon 3/17/25	0 days
ME-D06 M&E Work Schedule Monthly Updates	36%	Thu 4/24/25	Thu 4/24/25	0 days	Wed 1/28/26	Wed 1/28/26	0 days
ME-D14 Approach to Application and Architecture Evolution	0%	Tue 11/25/25	Tue 11/25/25	0 days	Fri 2/20/26	Fri 2/20/26	0 days
ME-D15 M&E Approach to Automation, Artificial Intelligence and Machine Learning	0%	Tue 12/30/25	Tue 12/30/25	0 days	Thu 3/19/26	Thu 3/19/26	0 days
ME-D16 System Application Recovery Plan Semi-Annual Updates	0%	Fri 10/31/25	Fri 10/31/25	0 days	Thu 12/18/25	Thu 12/18/25	0 days
ME-D17 M&E System Security Plan	18%	Thu 10/30/25	Fri 7/18/25	-72 days	Mon 1/26/26	Mon 1/26/26	0 days
Deliverables Complete	0%	Thu 3/19/26	Thu 3/19/26	0 days	Thu 3/19/26	Thu 3/19/26	0 days
Project Close	0%	Mon 9/28/26	Mon 9/28/26	0 days	Mon 9/28/26	Mon 9/28/26	0 days
Close Work Plan	0%	Mon 9/28/26	Mon 9/28/26	0 days	Mon 9/28/26	Mon 9/28/26	0 days
Close Project	0%	Mon 9/28/26	Mon 9/28/26	0 days	Mon 9/28/26	Mon 9/28/26	0 days

4.3 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

None for the reporting period.

4.4 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

4.5 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 9: Risks: 7/28/2025 to 8/10/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION
317	M&O	Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026 may be at risk for Delivery	As part of the State Fiscal Year 2025/2026 Revised Budget, two policy updates are expected to be implemented by January 1, 2026. These policy updates are the (1) Full- Scope Medi-Cal Enrollment Freeze for Non- Satisfactory Immigration Status and (2) Reinstatement of the Non-MAGI Medi-Cal Asset Limit Test. The Enrollment Freeze update will require coordination between the CalSAWS and CalHEERS Project. The implementation of these changes should not conflict with the SSA COLA Batch Run planned for December 2025.
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools.

4.6 Deviation from Plan/Adjustments

None to note for the reporting period.

5 CALSAWS M&E: MAINTENANCE AND OPERATIONS (7/28/2025 TO 8/10/2025)

5.1 Highlights from the Reporting Period

Highlights include:

During the prior week, several key deliverables were achieved. The team continued to work on deliverables according to schedule, supporting timely progress across all key activities.

5.2 Additional Projects

5.2.1 OCAT

Activities for the Reporting Period:

- Zero (0) unplanned outages to report in the reporting period.
- The table below provides OCAT production usage statistics. OCAT Initiated Interviews for the reporting period shown below.

Table 10: User Logins

ACTIVITY	TOTAL
User Logins	4,234

Table 11: Interviews

ACTIVITY	Total
Interviews Completed (SAWS Initiated)	4,122
Interviews Completed (OCAT Initiated)	17
TOTAL	4,139

Help Desk Inquiries

The table below summarizes Tier 3 help desk contact through CalSAWS ServiceNow during this reporting period.

Provided Help Desk support for zero (0) OCAT users.

Table 12: Help Desk Inquiries

REQUEST TYPE	PENDING	Waiting for Customer	CLOSED/RESOLVED
Administrative Issue	-	-	-
Application Issue	-	-	-
Infrastructure Issue	-	-	-
Access Issue	-	-	-
Report a System Problem	-	-	-
Requests	-	-	-
Database Request	-	-	-
TOTAL	0	0	0

Defect Summary

Table 13: Defect Summary

#	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	STATUS	LOG DATE	IMPACT	ALT. PRO CEDU RE	NED
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	FR/ User Management	Closed – Issue has not occurred since November		Login issues or ForgeRock help with GUID	Í	TBD

#	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	STATUS	LOG DATE		ALT. PRO CEDU RE	
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP- 2880/CA-254280/CA- 260230)	Management	Closed – Issue has not occurred since November	11/09/22	Login issues or ForgeRock help with GUID	·	TBD

Activities for the Next Reporting Period

 Continue to closely monitor Production for any emerging tickets or issues, taking immediate action to investigate and resolve them as necessary.

5.3 Deviation from Plan/Adjustments

None to note for the reporting period.

6 CALSAWS M&E: APPLICATION DEVELOPMENT (7/28/2025 TO 8/10/2025)

6.1 Highlights from the Reporting Period

Highlights include:

- Releases 25.11 and 25.11.XX
 - Release 25.11: Total SCRs: 19; started development for 8 SCRs; started testing for 2 SCRs; started the approval process for 1 SCR; 2 new SCRs and the rest are in design process.
 - Release 25.11.XX and May Revise: Design in progress for the 2 Medi-CAL/CalHEERS SCRs as part of May Revise; mitigation steps for Risk 317 (Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026, may be at risk for delivery) in place. 1 SCR approved; design in progress for 8 SCRs; 1 new SCR.
- CalHEERS Releases 26.01, 26.02, 26.03, and 26.06
 - **Release 26.01:** Total SCRs: 38; started design for 28 SCRs, 7 newly added; started the approval process for 3 SCRs.
 - Release 26.02: Total SCRs: 3; 1 new SCR, 2 in approval process.
 - **Release 26.03:** Total SCRs: 43; started design for 3 SCRs, 39 newly added; started the approval process for 1 SCR.
 - **Release 26.06:** Pre-JADs in progress for SCRs to finalize requirements; scope under discussion with CalHEERS; 5 new SCRs.

Other Updates

 Architecture Updates: Conducting a current state architecture assessment and continuing work on the Annual Strategic Plan, with a focus on aligning business components and priorities to JPA objectives.

- Innovation Updates: Working on the approach for a CalSAWS Innovation Program, and exploring use of GenAl and Machine Learning to ease the transition-in effort.
- Deliverables & Policy/Legislative Updates: Continuing to review/submit per schedule, requested SIRFRAs/SCERFRAs, CPOs, and Premise Items.

6.2 Application Development

The following figure outlines the M&E Transition-In Timeline, highlighting key phases, milestones, and group-specific activities scheduled from February 2025 through March 2026 to support a structured and coordinated transition process.

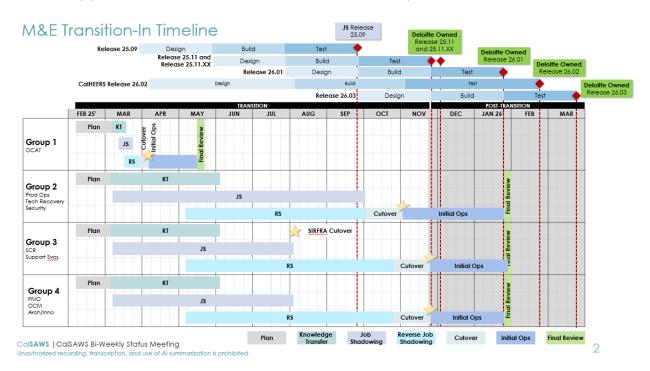


Figure 3: M&E Transition-In Timeline

Table 14: Releases

RELEASE	Summary
25.11	 Total System Change Requests (SCRs): 19 Started development for 8 SCRs. Started Testing for 2 SCRs. Started the approval process for 1 SCRs; 2 New SCRs and rest are in design process.
Release 25.11.XX and May Revise	 Design in-progress for the 2 Medi-CAL/CalHEERS SCR as part of May Revise. Mitigation steps for Risk 317 (Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026, may be at risk for Delivery) in place. 1 SCR approved; design in-progress for 8 SCRs; 1 new SCRs.

RELEASE	Summary
26.01	 Total System Change Requests (SCRs): 38 Started design for 28 SCRs; and 7 newly added. Started the approval process for 3 SCRs.
26.02	Total System Change Requests (SCRs): 31 new SCR; 2 in approval process.
26.03	 Total System Change Request (SCRs): 43 Started design for 3 SCRs; and 39 new newly added Started the approval process for 1 SCRs.
26.06	 Pre-JADs in progress for SCRs to finalize requirements; scope under discussion with CalHEERS. 5 new SCRs.

6.3 Application Support and Production Operations

6.3.1 Environment Transition Roadmap

The following figure presents the Environment Transition Roadmap, outlining ownership transitions across key environments from April 2025 through November 2025, with clear delineation of responsibilities between Accenture, Deloitte, and Consortium/Gainwell.

Environment Transition Roadmap



Figure 4: Environment Transition Roadmap

6.3.2 Batch Operations

Activities for the Reporting Period

 CalSAWS M&E Batch Ops: JS: Production Batch Monitoring: On August 5, 2025, the team attended the Production Batch Monitoring shadow session to go over nightly and daytime Batch activities.

Batch Changes Review & Monitoring

- Continued monitoring of 25.09_Deloitte and 25.11 release BPCRs and BSCRs.
- Attended and walkthrough SCR# approach with the Consortium regarding county opt-in/opt-out (SCR #CA-277659) and contributed input on the data model
- Coordinated with consortium and got approval to start build activities for Batch Ops SCRs.
- Created a new SCR# CA-293439 for implementing main payroll and SAR7 due dates in newly created table.

BICSuite Familiarization

- Both onshore and offshore teams received BICSuite access in the lower (non-production) environments.
- The onshore team received Production BICSuite access and began monitoring batch jobs;
- The onshore team started monitoring Production batch jobs and is actively working to understand and become familiar with the BICSuite tool.
- Started reviewing forecast and execution reports and also building the reports in parallel

Activities for the Next Reporting Period

- Continue to monitor of 25.09_Deloitte and 25.11 release BPCRs and BSCRs requests.
- Continue to monitor daytime batch jobs and track batch job completion and failure.
- Continue to review forecast and execution reports and will start preparing daily batch summary emails.
- Continue to learn and understand the BICSuite and SDMS scripts and BSCR implementation.

6.3.3 Database Application Support

Activities for the Reporting Period

- Continue to monitor of 25.09_Deloitte and 25.11 Release to review and approve DBCR and CTCRs requests.
- Reviewed SIRFRA SQL queries to be tested in the lower environment to confirm readiness before production use for data generation.

Activities for the Next Reporting Period

- Continue to monitor of 25.09_Deloitte and 25.11 Release to review and approve DBCR and CTCR requests.
- To perform At7saws database refresh planned in the week of 08/11.

6.3.4 DevOps

Activities for the Reporting Period

- Continuous Build and Deployment monitoring: Proactive monitoring of builds and deployments for the 25.11 branch and the AT2 and UT2 environments.
- **Open new release streams:** Create release branches for the 25.12.22, 26.01, and 26.02_CH releases and set up the automatic merging process for seamless updates and to keep the code up to date.

Activities for the Next Reporting Period

Release codebase for 25.12.22 to AT7 and 26.02_CH release: The deployments of 25.12.22 are scheduled for next week. This update allows the team to move forward with scheduled testing and validation activities on the most recent codebase. All required preparations are underway to ensure a seamless and successful deployment.

6.3.5 Technical Architecture Application Support

Activities for the Reporting Period

- Continued working on assessment of existing application landscape to identify modernization opportunities: Review the outcome of application code assessment outputs and identify technical debts and other improvement opportunities to be analyzed as part of the modernization exercise.
- Pushed TechDocs scaffolding into Bitbucket: On Aug 5, 2025, pushed the TechDocs scaffolding into the Bitbucket Repo and provided an initial document structure that will become the next generation, GenAl-compatible developer doc site and replace Wiki once approved.
- **Submit DDED ME D07 Annual Strategic Plan:** On August 8, 2025, finalize and submit ME D07 Annual Strategic Plan Deliverable.

Activities for the Next Reporting Period

 Continue tracking RITMs submitted for Amazon Q related components: Awaiting Gainwell fulfillment on 6 tickets to complete the pilot.

6.3.6 Innovation

Activities for the Reporting Period

- Analytics Modernization Vendor POC Review: On Aug 6, 2025, Met with Consortium Chief Technology Officer, Chief Security Officer, and Gainwell to review Analytics Modernization Vendor POC document for eventually POC approval
- County Feedback on Analytics Modernization: On Aug 4 7, 2025, 6 discovery calls were held with stakeholders from Imperial, Mariposa, Butte, Placer, Del Norte, and Mendocino County facilitated by the Consortium Data & Reporting lead. We used this time to share our roadmap and features for proposed Analytics Modernization and received valuable feedback that will help to inform high-level requirements and the county migration process.
- Rollout of GenAI generated technical documentation: Worked with batch development and production operations teams on rollout of reviewed documentation through the week of August 04, 2025.
- Started Amazon Q for Junit generation POC: Started work on a POC and building a demo to explore Amazon Q capabilities for generating unit tests the week of August 04, 2025.

Activities for the Next Reporting Period

- Rollout of GenAI generated technical documentation: Continue working with batch development and production operations teams on rollout of reviewed documentation through the week of August 11, 2025.
- Started Amazon Q for JUnit generation POC: Continue working with a POC and building a demo to explore Amazon Q capabilities for generating unit tests the week of August 11, 2025.
- Initiate discussions on implementing guardrails: Initiate discussions the week of August 11, 2025 on implementing guardrails to broader team (security, tech ops, etc.) for eventual rollout.

6.3.7 Application Security Support

Activities for the Reporting Period

- Automated Security Tool Integration: Completed static application security testing (SAST), software composition analysis (SCA), dynamic application security testing (DAST) and API scans for 25.09 Deloitte branch as part of job shadow activities. Performed a false positive analysis of scan results for 25.09 and conducted a review with the development team.
- OCAT Integration: Completed integration with the OCAT Code Repo and continue integration test.
- System Security Plan: Continue developing updates to System Security Plan and prepare for next control family submission due on 8/29. Continuing developing OWDs and preparing for Group 1 submission to Consortium Security on 8/13.
- **Security and Privacy SCR Review**: Reviewed 3 SCR's and SIA's for 26.01 release.

Activities for the Next Reporting Period

- Continue to develop SSP responses and prepare for control family submission due August 29, 2025.
- Submit developed Group 1 OWDs on August 13, 2025.
- Prepare for OCAT scans leveraging the Snyk and Invicti Security tools.
- Perform Snyk baseline scan against the 25.09 ACN branch.
- Continue to support security and privacy review against new SCR.

6.3.8 SIRFRA/SCERFRA Items

Activities for the Reporting Period

The following tables outline the current Statewide Automated Welfare System (SAWS) Cost Estimation Request for Research and Analysis (SCERFRA) and SAWS Information Request for Research and Analysis (SIRFRA).

Table 15: Summary of SIRFRA/SCERFRA

STATUS	TOTAL
New	0
Reopened	1
Assigned	7
Completed	58

STATUS	TOTAL
Duplicate	0
In review	2
Withdrawn	5
Rejected	0
Pending Clarification	0
Ready for Review	0
ATOT	L 73

Note: Table displays SIRFRA (non-query, non-recurring)/SCERFRA requests from March 1, 2025 through the end of the reporting period.

Table 16: List of SIRFRA/SCERFRA

ID	Description	STATUS	DUE DATE
CA-292584	SIRFRA 4020 – Automated Informing Notices	Completed	8/1/2025
CA-292328	SIRFRA 4019 – Online Fraudulent CalFresh and CalWORKs Applications	Completed	8/1/2025
CA-293054	SIRFRA 1448 – Property Insert	Completed	8/4/2025
CA-293159	SIRFRA 1449 – Alternate Format Selection for Incarcerated Individuals	Completed	8/8/2025
CA-292969	SCERFRA 25-519 – Child Care Programs Single Rate Structure: Emergency Child Care Bridge Program for Foster Care	Completed	8/8/2025
CA-283491	Reoccurring SIRFRA 1402 – Va NorCal Veterans Medi-Cal Data	In Review	8/6/2025
CA-293329	SIRFRA 1450 – Medicare Buy in Alerts (8007 and 8008)	In Review	8/14/2025
CA-293301	SCERFRA 25-520 – Pay Providers Prospectively: CalWORKs Stage 1 Child Care	Assigned	8/13/2025
CA-293370	SIRFRA 1451 – CalSAWS to MEDS Functionality	Assigned	8/15/2025
CA-293393	SCERFRA 25-521 – Revisions to NA274J, NA 281E, and M44- 350I	Assigned	8/18/2025
CA-293296	SIRFRA 4021 – CalFresh notice (CF886) and E&T	Assigned	8/20/2025
CA-293521	SIRFRA 4022 – Home Visiting Transitions to WTW Engagement Rate	Assigned	8/20/2025
CA-293522	SIRFRA 4023 – Education and Skills Development Access Rate	Assigned	8/20/2025
CA-293523	SIRFRA 4024 – WTW_CWEX	Assigned	8/20/2025

Note: Completed records (2+ weeks) from the table above have been removed.
 Additional details can be found in JIRA.

Activities for the Next Reporting Period

Continue SIRFRA/SCERFA activities, including submission of SCERFRA/SIRFRAs for review: SCERFRA 25-520 – Pay Providers Prospectively: CalWORKs Stage 1 Child Care, SIRFRA 1451 – CalSAWS to MEDS Functionality, SCERFRA 25-521 – Revisions to NA274J, NA 281E, and M44-350I, SIRFRA 4021 – CalFresh notice (CF886) and E&T, SIRFRA 4022 – Home Visiting

Transitions to WTW Engagement Rate, SIRFRA 4023 – Education and Skills Development Access Rate, and SIRFRA 4024 – WTW_CWEX.

6.3.9 County Purchase Orders (CPOs)

Activities for the Reporting Period

The following table outlines the current County Purchase Orders.

Table 17: List of County Purchase Orders

JIRA ID	DESCRIPTION	INTERNAL STATUS	DUE DATE
CA-285528	ME-SD-01-2025 San Diego Opt In FC Placement Verification	Submitted to County	8/31/2025
CA-284174	ME-LA-03-2025 Phase I - Automated Processing of Payment Verification System Abstract Data	In progress	9/30/2025
CA-263020	ME-SH-01-2025 GA-GR Automated Solution	Submitted to County	9/30/2025
CA-57104	ME-LA-01-2025 GR Self Employment Expenses Calculations	New	TBD
CA-281036	ME-LA-02-2025 General Relief Opportunities for Work (GROW) Program New Non-Compliance Reason Code	New	TBD
CA-266740	ME-SD-02-2025 Update GAGR Change Case Level to Individual Level for Ineligible Spouse	New	TBD

Activities for the Next Reporting Period

Continue CPO activities with analysis, submission, and approvals.

6.3.10 Premise Items

Activities for the Reporting Period

The following table outlines the additional premise items.

Table 18: Premise Items

Premise Name	STATUS	JIRA PHASE	Progress/Updates
CalFresh Minimum Nutrition Benefit	On Time	Pending Approval	CA-264783 planned for 25.11 Release
Mass Mailer for Counties Losing their ABAWD Waiver	On-Time	Design in Progress	CA-291366 planed for 25.12.18 Release
Reinstatement of Asset Limits for Non-MAGI Programs	On-Time	Design in Progress	CA-291144 planned for 25.11 Release
Medi-Cal Expansion Freeze for those with Unsatisfactory Immigration Status	On-Time	Design in Progress	CA-291142 planned for 25.11 Release

Activities for the Next Reporting Period

Continue premise items activities with analysis, submission, and approvals.

6.4 Deviation from Plan/Adjustments

None to note for the reporting period.