CalSAWS
California Statewide Automated Welfare System

Bi-Weekly Status Report
ClearBest Quality Assurance

Reporting Period: July 28, 2025 – August 10, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1   Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	■ Participated in M&E Transition of SCERFRA/SIRFRA Go/No-Go ■ Participated in Contact Center Phase 2 Transition Go/No-Go ■ Participated in Management Site Visit planning for CalSAWS Regions 1, 3, and 6 ■ Participated in Monthly Imaging SLA Data Review with Hyland ■ Continued supporting the evolution of the CER to BCR process and materials creation
QA Technical	■ Participated in Root Cause Analysis process review ■ Participated in Ping Identity Assessment review ■ Participated in Risk reviews ■ Participated in Partner Performance reviews ■ Monitored Production Operations activities ■ Participated in M&E transition meetings ■ Participated in Infrastructure Imaging Review ■ Reviewed CalSAWS Change Advisory Board (CAB) tickets
QA Functional/Test	■ Began Release 25.09 test execution with 34% executed, 26% passed and 8% failed rate ■ Continued QA Review of System Test scripts for high impact SCRs ■ Continued to monitor SCATL post release support ■ Completed FCED-CARES Extended User Scenario (EUST3) QA Cycle 2 execution, Starting (EUST3) QA Cycle 3 ■ Continued to monitor FCED-CARES Risk and Issues ■ Continued to monitor Lobby Modernization Readiness Plan

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.19	QA Monthly Status Report – August 2025	On Time	FDEL due on 9/8/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-4.22	QA Work Plan – August 2025	On Time	FDEL due on 9/8/25
66.19	QA Test Monthly Report – August 2025	On Time	FDEL due on 9/8/25
68.18	SLA and Performance Review Report - July 2025	On Time	FDEL due on 8/15/25
69.19	OCAT Monthly Status – August 2025	On Time	FDEL due on 9/8/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
85.07	Assessment of Infrastructure Managed Hardware and Software Inventory – Infrastructure Agreement Monthly Update July 2025	On Time	FDEL comments due on 8/14/25
90.06	Assessment of Infrastructure Monthly Operations Report - July 2025	On Time	FDEL comments due on 8/14/25
92	Assessment of Infrastructure System Security Plan	On Time	DDED comments due on 8/28/25
95.05	Assessment of M&E Work Schedule - July 2025	On Time	FDEL due on 8/22/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	DDED comments due on 8/15/25
98.03	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 2 and 3	On Time	DDEL comments due 8/13/25
105	Assessment of ME-D17 M&E System Security Plan	On Time	DDED comments due 8/28/25
114.07	QA M&E Monthly Status Report - August 2025	On Time	FDEL due on 9/8/25
115.07	QA In-Flight Projects Transition efforts - August 2025	On Time	FDEL due on 9/8/25
116.07	QA Assessment of Contact Center Transition - August 2025	On Time	FDEL due on 9/8/25
117.07	QA Assessment of Imaging Transition - August 2025	On Time	FDEL due on 9/8/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.31	CX Monthly Report – June/July 2025	On Time	DDEL comments due on 8/25/25
WP-27.42	Monthly M&O Report - July 2025	On Time	FDEL comments due on 8/14/25
WP-28.40	Monthly Workplan Updates – July 2025	On Time	FDEL comments due on 8/14/25
WP-38	BenefitsCal Contingency Plan and Procedures	Vendor DDEL not submitted	DDEL comments due on 8/8/25
WP-39	BenefitsCal Risk Assessment Procedures	Vendor DDEL not submitted	DDEL comments due on 8/8/25
WP-40	BenefitsCal Configuration Management Plan and Procedures	On Time	DDEL comments due on 8/22/25
WP-41	BenefitsCal Maintenance Procedures	On Time	DDEL comments due on 8/22/25
WP-42	BenefitsCal System and Communications Protection Procedures	On Time	DDEL comments due on 9/8/25
WP-43	BenefitsCal System and Information Integrity Procedures	On Time	DDEL comments due on 9/8/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in Contact Center Phase 2 Transition Review on July 28, 2025
- Participated in M&E Transition of SCERFRA/SIRFRA Review on July 30, 2025
- Participated in M&E Transition of SCERFRA/SIRFRA Go/No-Go on July 31, 2025
- Participated in Contact Center Phase 2 Transition Go/No-Go July 31, 2025
- Participated in Region 6 Management Site Visit planning on July 31, 2025
- Participated in CalSAWS Batch Weekly Reviews on July 31 and August 7, 2025
- Participated in Region 1 Management Site Visit Planning on August 4, 2025
- Participated in Monthly Imaging SLA Data Review with Hyland on August 5, 2025
- Participated in Region 3 Management Site Visit Agenda review on August 7, 2025
- Collaboration Model, Strike Teams, and Special Projects
  - Facilitated Committee Evolution Strike Team/Business Change Request (BCR) planning and sessions on July 28 - 30 and August 4, 6, and 7, 2025
  - Followed up on ORW process implementation

1.3 Technical

- Participated in Infrastructure Technical Sync meeting on July 28 and August 4, 2025

- Participated in CalSAWS Bi-Weekly Status meeting on July 30, 2025
- Participated in M&E Monthly Performance Report review on July 31, 2025
- Participated in Monthly Over 15 seconds report review meeting on July 31, 2025
- Participated in Risk 304 weekly meeting on August 5, 2025
- Participated in Tech Change Advisory Board on August 6, 2025
- Participated in FCED Performance Test Review meeting on August 7, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review meetings
  - Reviewed BenefitsCal System Changes and Defects
  - Reviewed BenefitsCal Root Cause Analysis
- Batch
  - Participated in CalSAWS Batch review on July 31 and August 7, 2025
- Contact Center
  - Participated in Contact Center Roadmap reviews, providing comments on the Proof-of-Concept documents
  - Participated in the Los Angeles Courtesy Call Back meetings
  - Participated in Infrastructure Contact Center Transition meetings
  - Participated in recurring Bots meetings
  - Participated in Fresno Gen AI meetings
  - Participated in CSC Support meetings
  - Participated in eGain Dashboard and Reporting meetings
  - Participated in Calabrio review meetings
  - Participated in Contact Center Management Conference meeting on August 4, 2025
- Security
  - Participated in Deloitte/Gainwell Security reviews on July 28 and August 4, 2025
  - Participated in Infrastructure Security Operations Reporting on July 29, 2025
  - Participated in Security and Privacy Risk Management Group (SPRMG) meeting on July 31, 2025
  - Participated in Ping Identity transition meetings
- Central Print
  - Participated in Central Print weekly status meetings
  - Participated in Return Mail Service for LA review meeting on July 28, 2025
- Lobby Management
  - Participated in TLM-39 RACI Form Discussion meeting on August 5, 2025
- Service Management
  - Participated in ServiceNow Integration with County Helpdesk Tool meeting on July 29, 2025
  - Participated in ServiceNow Process Improvement Review on July 31, 2025
  - Participated in July Helpdesk Operations Meeting on July 31, 2025
  - Participated in ITOM/HAM/SAM implementation review on August 7, 2025

1.4 Imaging

- Participated in Monthly data review for CalSAWS meeting on August 5, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed July 29, 2025, SCRB packet containing 69 Total SCRs: 68 were approved, 1 was pulled out
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participated in FCED Daily standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CARES/CalSAWS Testing meetings
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
  - Participated in Daily in CARES-FCED Test Recap meetings
  - Participated in weekly FCED PM Sync meetings
  - Participated in Weekly FCED Governance Committee meetings
  - Participated in Weekly CalSAWS/CARES technical Sync
  - Participated in Weekly CARES- FCED QA Test Recap meetings
  - Participated in Bi-Weekly FCED User Group
  - Participated in POD-3442 meeting on July 28, 2025
  - Participated in Issuance API - ARC code meeting on July 31, 2025
  - Participated in eData functionality Discussion on July 31, 2025
  - Participated in POD-2321 Design Discussion on July 31, 2025
  - Participated in CARES/CalSAWS Duplicate Person delink and link discussion August 4, 2025
  - Participated in eData POD-3478 discussion on August 6, 2025
  - Participated in the CalSAWS, CARES and CWDA FCED Executive meeting on August 7,2025

- General Assistance/General Relief (GA/GR)
  - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Consortium and Vendors
  - Participated in Weekly GA/GR Correspondence Web Service discussions
  - Participated in CalSAWS M&E Job Shadow meeting for CA-249669 on July 30, 2025
  - Participated in CA-282564 Design Review meeting on July 31, 2025
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings
  - Participated in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly TLM-39 RACI Form Discussions
  - Participated in CA-213363 Design Review meeting on August 6, 2025
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly SCR Touchpoint meetings

- Participated in Weekly CWDA/SAWS CalHEERS meeting
- Participated in Weekly Director's Meeting with CalHEERS
- Participated in Weekly Test Touchpoint meetings for CalHEERS
- Participated in CA-291144 Design meeting on July 30, 2025
- Participated in CR 306642 FDD CRFI Comment Walkthrough on August 4, 2025
- Participated in CA-284174 Design kick-off meeting on August 5, 2025
- Participated in CA-291142 Design Review meeting on August 5 and 6, 2025
- Participated in CalSAWS Medi-Cal CMSP Committee on August 6, 2025
- Participated in CalSAWS M&E Job Shadow: CA-216284 on August 7, 2025
- Participated in CA-263304 Design Review meeting on August 7, 2025
- Participated in the following JAD sessions:
  - CR 264969: Verification Caching Phase V
  - CR 304166: Medi-Cal Confirmation Letter Enhancements
  - CR 289681: Adding Application Date to EDR for Added Members
- Reports & Fiscal
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in CA-293065 Design meeting on August 4, 2025
  - Participated in CA-292760 Design meeting on August 8, 2025
- Statewide Cash Aid Time Limit (SCATL)
  - Participated in Daily SCATL stand-ups
  - Participated in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
- Task Management
  - Participated in Weekly Task Management Check-In meetings
- Others
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly CalFresh & Fiscal CA-264783 Design meetings
  - Participated in Bi-Weekly Virtual Assistant Design review session
  - Participated in CalWORKs/CalFresh Design meeting CA-237040 on July 30, 2025
  - Participated in Caseload Management Timeline Discussion on August 5, 2025
  - Participated in ICT Protocol Follow-Up meeting on August 6, 2025
  - Participated in Release Coordination Process meeting on August 7, 2025
- Reviewed forty-three (43) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	7
25.05	1
25.07	13
25.09	12
25.11	2
26.01	5
26.03	1

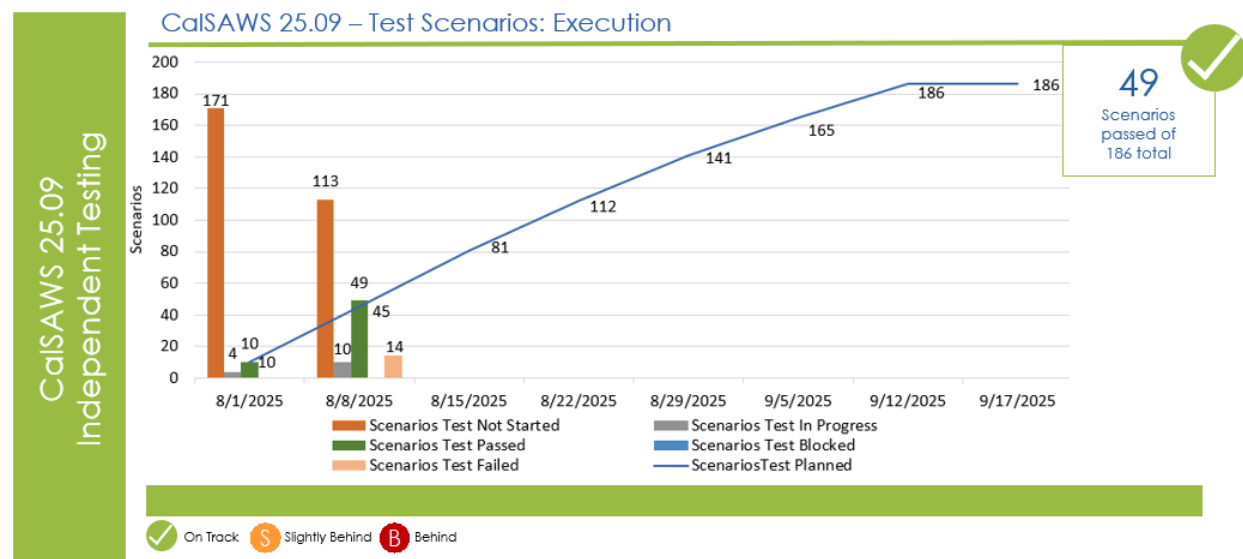|	
TBD	2
Grand Total	**43**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Reviewed BenefitsCal Usage Metrics Report Apr – Jun 2025 (non-deliverable report)
  - Participated in BenefitsCal Scope Review on July 28 and August 4, 2025
  - Participated in Program Manager meeting on July 30 and August 6, 2025
  - Participated in BenefitsCal Scrum meeting on July 30 and August 6, 2025
  - Participated in BenefitsCal Integrated Readiness on August 4, 2025
  - Participated in Self-Service Portal Committee meeting on August 5, 2025

1.6 Test

- CalSAWS Release 25.09
  - Completed test preparation activities
  - Began test execution activities
  - Continued QA Review of System Test scripts for high impact SCRs

Table 6 - CalSAWS Release 25.09 Independent Test Progress

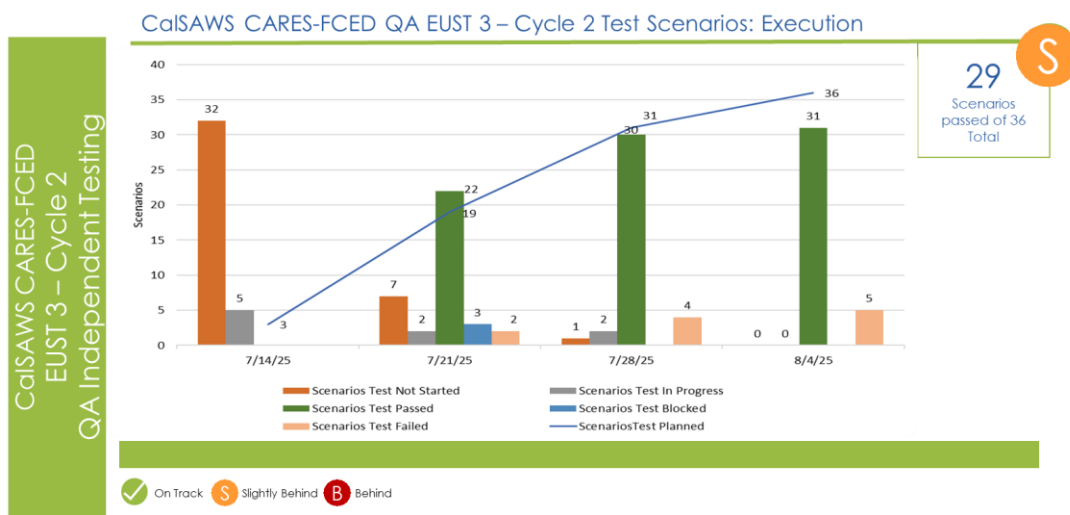| TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.09 - ClearBest QA Independent Test Results	186	61% (113)	5% (10)	26% (49)	8% (14)	0% (0)

- Foster Care Eligibility Determination (FCED)

- Completed QA EUST 3 QA Cycle 2 test execution activities
- Began EUST 3 QA Cycle 3 test preparation activities
  - Execution is scheduled for August 11, 2025, through September 5, 2025
- Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Cycle 2 Independent Test Results	36	0% (0)	0% (0)	86% (31)	14% (5)	0% (0)

** Failed scripts will be retested in cycle 3

- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor post release activities and priority releases
- BenefitsCal Activities
  - Completed BenefitsCal 25.07.31 Monthly Release test activities
  - Completed BenefitsCal 25.07.31 Release Notes review
  - Facilitated QA and Consortium Scope review for BenefitsCal Release 25.08.28
  - Started BenefitsCal 25.08.28 Monthly Release test activities
  - Completed BenefitsCal 25.09 Integrated Release test preparation activities
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Conducted test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues In Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-213363 TLM-39: Lobby Device Platform Consolidation/Modernization	25.09.xx	Priority Release	QA Review
CA-286738: Add Threshold Languages for CF 889 Notice	25.07.x2	RWR	QA Review

- Training
  - Continued validation of WBT/CFP SCRs in Release 25.08.15
  - Completed review for One (1) Quick Guide
  - Started OLH/JA SCR validation activities for 25.09
- Other Consortium Support Test Activities
  - Participated in Integrated Test meetings on July 29 and August 5, 2025
  - Participated in Test Touchpoint meeting on July 30 and August 6, 2025

1.7 Transition

- Infrastructure
  - Reviewed Gainwell's Infrastructure WSR updates
  - Reviewed Gainwell's Weekly Transition-In Work Schedule updates
  - Reviewed Infrastructure Requirements Traceability Matrix (RTM) updates for the month of June/July 2025
  - Participated in Contact Center Phase 2 Readiness review session on July 28, 2025
  - Participated in Contact Center Phase 2 Go/No-Go meeting on July 31, 2025
- M&E
  - Reviewed Deloitte's M&E WSR updates
  - Reviewed Deloitte's Weekly Transition-In Work Schedule updates
  - Reviewed M&E Contract RTM updates for the month of July 2025
  - Participated in Knowledge Transfer sessions for the following workstreams:
    - SCR
    - Security
  - Participated in Job Shadowing sessions for the following workstreams:
    - OCM
    - Production Operations
    - SCR
    - Security
  - Participated in Reverse Job Shadowing sessions for the following workstreams:
    - SCR
    - Security
  - Participated in Support Services Readiness review session on July 30, 2025
  - Participated in Support Services Go/No-Go meeting on July 31, 2025

1.8 OCAT

- No activities scheduled.

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management
- Participate in Monthly Imaging SLA Review with Hyland on August 12, 2025
- Participate in Contact Center review on August 13, 2025
- Participate in CalSAWS Batch Weekly Reviews on August 14 and 21, 2025
- Participate in Monthly OCAT SLA Review on August 18, 2025
- Participate in OCAT Ops and Release Management review on August 19, 2025
- Participate in CalSAWS Project Steering Committee on August 21, 2025
- Participate in Region 6 Management Site Visit Agenda review on August 20, 2025
- Continue to support the CalSAWS Committee Evolution discussions

1.10 Technical
- Participate in Infrastructure Technical Sync meeting on August 11 and 18, 2025
- Participate in Tech Change Advisory Board on August 13 and 20, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on August 13, 2025
- Participate in Monthly CalSAWS meeting on August 13, 2025
- Participate in Risk 304 weekly meeting on August 14, 2025
- Participate in Infrastructure Pre-Performance Requitement Report Review meeting on August 14, 2025
- Participate in Environment Integration Management review on August 14, 2025
- Participate in Infrastructure Performance Requitement Report Review meeting on August 19, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on August 20, 2025
- Participate in FCED Performance Test Review meeting on August 21, 2025
- Participate in CalSAWS PSC meeting on August 21, 2025
- BenefitsCal
  - Participate in DD&I and M&O meetings
  - Participate in BenefitsCal change request and defect reviews
- Batch
  - Participate in CalSAWS Batch review on August 14 and 21, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary meetings
  - Participate in Calabrio and eGain meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
  - Participate in Bi-Weekly Contact Center Status meetings
  - Participate in AWS/CalSAWS Contact Center meetings
  - Participate in CalSAWS and Calabrio Bi-weekly meetings
  - Participate in AWS Customer First Call Back Solution demonstration meeting on August 13, 2025
- Security
  - Participate in Deloitte/Gainwell Security review August 11 and 18, 2025
  - Participate in Deloitte/Gainwell Security review August 11 and 18, 2025

- Participate in Infrastructure Security Operations Reporting on 12, 2025
  - Central Print
    - Participate in Central Print Weekly meetings on August 11 and 18, 2025
  - Lobby Management
    - Participate in TLM-39 RACI form discussion meeting on August 19, 2025
  - Service Management
    - Participate in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on August 12, 2025
    - Participate in ServiceNow Process Improvement review on August 14, 2025
    - Participate in ITOM/HAM/SAM implementation Bi-Weekly Status on August 21, 2025

1.11 Imaging

- Participate in Monthly Customer Success for CalSAWS meeting on August 12, 2025
- Participate in Imaging Status meeting on August 19, 2025

1.12 Functional

- Support the August SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily FCED standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participate in Daily CARES-FCED Test Recap meetings
  - Participate in Daily Platform as a Service (PAAS) SIT E2E Test meetings
  - Participate in Weekly CARES/CalSAWS Testing meetings
  - Participate in Weekly FCED PM Sync meetings
  - Participate in Weekly FCED Governance Committee meetings
  - Participate in Weekly FCED Business Workgroup
  - Participate in Weekly CalSAWS/CARES technical Sync
  - Participate in Weekly Foster Care Rates Structure Workgroup
  - Participate in Bi-Weekly Conversion and CalSAWS Technical meeting
  - Participate in Bi-Weekly FCED User Group
  - Participate in Monday Foster Care Rates Structure Workgroup
  - Participate in the CalSAWS, CARES and CWDA FCED Executive meeting on August 21,2025
- General Assistance/General Relief (GA/GR)
  - Participate in Weekly GA/GR meetings with Consortium and Vendors
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for CA-213363 TLM - Lobby Management Modernization

- Participate in Weekly Lobby Support Team meetings
- Participate in Weekly RACI Discussion meetings

- Medi-Cal/CMSP

  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly SCR Touchpoint meetings
  - Participate in Weekly CWDA CalHEERS meetings
  - Participate in Weekly Medi-Cal/CMSP/CalHEERS Touchpoint meetings
  - Participate in Bi-Weekly CalHEERS Test Touchpoint meetings
  - Participate in Weekly Test Touchpoint meetings for CalHEERS
  - Participate in the following JAD Sessions:
    - CR 306642: Individuals with Unsatisfactory Immigration Status
    - CR 289599: Modifications to the Enhanced look-back logic
    - CR 303166: MEDS Batch Processing when Offline
    - CR 285601: CalHEERS SAWS EHIT Interface Schema Update v24 for 25.12
    - CR 285605: Design Change Request (DCR) for R26.2
    - CR 252585: Notices Update for 25.12
    - CR 293183: R25.12 User Interface (UI) Enhancements
    - CR 285605: Design Change Request (DCR) for R26.2

- Reports & Fiscal

  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in CA-282037 Design meeting on August 11, 2025
  - Participate in Reports State/Fiscal Pre-Meeting on August 13, 2025
  - Participate in MEDS Alerts Management Reports Workgroup on August 13, 2025
  - Participate in CalSAWS State & Fiscal Reports meeting on August 14, 2025
  - Participate in CalSAWS Management Reports Committee on August 26, 2025
  - Participate in CalSAWS Collections Committee on August 27, 2025

- Statewide Cash Aid Time Limit (SCATL)

  - Participate in Daily SCATL stand-ups
  - Participate in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint

- Task Management

  - Participate in Weekly Task Management Check-In meetings

- Others

  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly CalSAWS Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
  - Participate in CalWORKs/CalFresh Committee Meeting on August 13, 2025
  - Participate in Discussion for SCRB/CCB Agenda Template on August 14, 2025
  - Participate in CalSAWS Policy Implementation Meeting on August 20, 2025

- BenefitsCal

  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings
  - Participate in Weekly Scope Review for Partner Coordination

- Participate in 25.09 County Validation Meetings Participate in BenefitsCal Integrated Readiness on August 11 and 18, 2025
- Facilitate BenefitsCal Release Notes Process Update meeting on August 12, 2025
- Participate in Program Manager meeting on August 13 and 20, 2025
- Participate in BenefitsCal Scrum meeting on August 13 and 20, 2025
- Participate in BenefitsCal User Centered Design meeting on August 20, 2025

1.13 Test

- CalSAWS Release 25.09
  - Continue Test execution activities
  - Continue QA Review of System Test scripts for high impact SCRs
- FCED
  - Begin CalSAWS-CARES QA Cycle 3 Test execution activities
- Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor priority release enhancements and defect fixes
- BenefitsCal
  - Continue BenefitsCal 25.08.28 Monthly Release test activities
  - Begin BenefitsCal 25.09 Integrated Release test execution activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue WBT/CFP SCR validation activities
  - Continue OLH/JA SCR validation activities for 25.09
- Other Consortium Support Test Activities
  - Participate in Integrated Test meetings on August 12 and 19, 2025
  - Participate in Test Touchpoint meetings on August 13 and 20, 2025

1.14 Transition

- Infrastructure
  - Review updates to Gainwell's Infrastructure WSR
  - Review updates to Gainwell's Weekly Transition-In Work Schedule
  - Review June/July 2025 Infrastructure Requirements Traceability Matrix (RTM) resolution updates
  - Review Infrastructure Transition-In Final Presentation updates
- M&E
  - Review updates to Deloitte's M&E WSR
  - Review updates to Deloitte's Weekly Transition-In Work Schedule
  - Review M&E Contract RTM updates
  - Participate in Knowledge Transfer sessions for the SCR workstream
  - Participate in Job Shadowing sessions for the following workstreams:
    - OCM
    - Production Operations
  - Participate in Reverse Job Shadowing sessions for the Production Operations workstream

1.15 OCAT

- Participate in OCAT SLA Monthly Reporting Meeting on August 18, 2025
- Participate in OCAT Monthly Operations and Release Management Meeting on August 19, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None