

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: August 11, 2025 – August 24, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> ■ Participated in Monthly Imaging SLA Review with Hyland ■ Participated in Monthly OCAT SLA Review ■ Participated in M&E SLA Discussions ■ Participated in POAM Tool Tracking Discussion ■ Participated in CalSAWS Project Steering Committee ■ Facilitated PDO/ITIL Phase II kickoff meetings ■ Continued to support the CalSAWS Committee Evolution ■ Continued supporting the evolution of the CER to BCR process and materials creation
QA Technical	<ul style="list-style-type: none"> ■ Completed Ping Identity Assessment review ■ Participation CalSAWS Partner Innovation Process discussion ■ Participated in Risk reviews ■ Participated in Partner Performance reviews ■ Monitored Production Operations activities ■ Participated in M&E transition meetings ■ Participated in Infrastructure Imaging Demonstration ■ Reviewed CalSAWS Change Advisory Board (CAB) tickets
QA Functional/Test	<ul style="list-style-type: none"> ■ Continued Release 25.09 test execution with 96% executed, 73% passed and 23% failed rate ■ Continued QA Review of 25.09 System Test scripts ■ Completed Release 25.09 Training SCR/Defect validation ■ Conducted 25.11 Pre-System Test Planning activities ■ Continued FCED-CARES Extended User Scenario (EUST3) QA Cycle 3 test execution is behind schedule with 12% Pass Rate and 42% Target Pass Rate ■ Supported FCED-CARES Reports data validation ■ Started (EUST3) County planning with CARES ■ Monitored FCED-CARES Risk and Issues ■ Monitored SCATL post release support ■ Monitored Lobby Modernization Readiness Progress

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.19	QA Monthly Status Report – August 2025	On Time	FDEL due on 9/8/25
WP-4.22	QA Work Plan – August 2025	On Time	FDEL due on 9/8/25
66.19	QA Test Monthly Report – August 2025	On Time	FDEL due on 9/8/25
67.07	Quarterly QA Security Report - September 2025	On Time	DDEL due on 9/27/25
68.19	SLA and Performance Review Report - August 2025	On Time	FDEL due on 9/15/25
69.19	OCAT Monthly Status – August 2025	On Time	FDEL due on 9/8/25
135	CalSAWS M&E 12.0 Security Management Plan (Off Cycle Review)	On Time	FDEL comments due 9/5/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
92	Assessment of Infrastructure System Security Plan	On Time	DDED due on 9/4/25
95.06	Assessment of M&E Work Schedule - August 2025	On Time	FDEL due on 9/19/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	FDED comments due on 8/27/25
98.03	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 2 and 3	On Time	DDEL due 8/29/25
114.07	QA Monthly Status Report - August 2025	On Time	FDEL due on 9/8/25
115.07	QA In-Flight Projects Transition efforts - August 2025	On Time	FDEL due on 9/8/25
116.07	QA Assessment of Contact Center Transition - August 2025	On Time	FDEL due on 9/8/25
117.07	QA Assessment of Imaging Transition - August 2025	On Time	FDEL due on 9/8/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.31	CX Monthly Report – June/July 2025	On Time	FDEL comments due on 9/5/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-27.43	Monthly M&O Report - August 2025	On Time	FDEL comments due on 9/12/25
WP-28.41	Monthly Workplan Updates – August 2025	On Time	FDEL comments due on 9/12/25
WP-35	BenefitsCal OWD 01 BenefitsCal Security Management Plan	On Time	DDEL comments due on 9/8/25
WP-36	BenefitsCal OWD 02 BenefitsCal Identification and Access Control Procedures	On Time	DDEL comments due on 9/8/25
WP-37	BenefitsCal OWD 03 Incident Response Plan and Procedures	On Time	DDEL comments due on 9/8/25
WP-38	BenefitsCal Contingency Plan and Procedures	On Time	DDEL comments due on 10/3/25
WP-39	BenefitsCal Risk Assessment Procedures	On Time	DDEL comments due on 10/3/25
WP-40	BenefitsCal Configuration Management Plan and Procedures	On Time	DDEL comments due on 10/3/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in Monthly Imaging SLA Review with Hyland on August 12, 2025
- Participated in Contact Center review on August 13, 2025
- Participated in CalSAWS Batch Weekly Reviews on August 14 and 21, 2025
- Participated in Monthly OCAT SLA Review on August 18, 2025
- Participated in OCAT Ops and Release Management review on August 19, 2025
- Participated in M&E SLA Discussions with Deloitte on August 19, 2025
- Participated in Region 6 Management Site Visit Agenda review on August 20, 2025
- Facilitated PDO/ITIL Phase II kickoff meetings starting on August 20, 2025
- Participated in POAM Tool Tracking Discussion on August 21, 2025
- Participated in CalSAWS Project Steering Committee on August 21, 2025
- Participated in Enterprise Work Plan planning and status meetings
- Started investigating MS Project Pro III upgrade impacts to CalSAWS Work Plans
- Continued to support the CalSAWS Committee Evolution discussions
- Conducted demonstration of deliverable tracker pilot using SharePoint List on August 20, 2025
- Facilitated multiple Committee Evolution Strike Team/Business Change Request (BCR) planning and sessions and CalSAWS Policy Manual Updates

1.3 Technical

- Participated in Infrastructure Technical Sync meeting on August 11 and 18, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on August 13, 2025

- Participated in Infrastructure Pre-Performance Report review on August 13, 2025
- Participated in Tech Change Advisory Board on August 13 and 20, 2025
- Reviewed CalHEERS/SAWS Integration Performance Test on August 14, 2025
- Participated in Infrastructure Monthly Performance Review on August 19, 2025
- Participated in Innovation Teams Meeting and Introductions on August 20, 2025
- Participated in Release 25.11 Pre-ST kickoff meeting on August 21, 2025
- BenefitsCal
 - Participated in DD&I and M&O Review meetings
 - Reviewed BenefitsCal System Changes and Defects
- Batch
 - Participated in CalSAWS Batch review on August 14 and 21, 2025
- Contact Center
 - Participated in Contact Center Roadmap reviews
 - Participated in the Los Angeles Courtesy Call Back meetings
 - Participated in Infrastructure Contact Center Transition meetings
 - Participated in recurring Bots meetings
 - Participated in Fresno Gen AI meetings
 - Participated in CSC Support meetings
 - Participated in eGain Dashboard and Reporting meetings
 - Participated in Calabrio review meetings
 - Participated in AWS Demo of Customer First Call Back on August 13, 2025
- Security
 - Participated in Deloitte/Gainwell Security reviews on August 11 and 18, 2025
- Central Print
 - Participated in Central Print weekly status meetings
- Lobby Management
 - Participated in Lobby Management meetings as scheduled
- Service Management
 - Participated in ServiceNow Integration with County Helpdesk Tool meeting on August 12, 2025
 - Participated in ServiceNow Process Improvement Review on August 14, 2025
 - Participated in ITOM/HAM/SAM implementation review on August 21, 2025

1.4 Imaging

- Participated in Monthly Customer Success for CalSAWS with Hyland meeting on August 12, 2025
- Participated in Hyland Upgrade discussion meeting on August 20, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed August 12, 2025, SCRB packet containing 46 Total SCRs: 48 were approved. Completed reviews on August 26, SCRB packet containing 49 SCRs.
- Client Correspondence
 - Participated in Weekly Correspondence Design Status meetings

- Participated in CA-282105 Design Review meeting on August 19, 2025
- Participated in CA-283604 Design Review meeting on August 21, 2025
- Participated in CA-288039 Design Review meeting on August 21, 2025
- Foster Care Eligibility Determination (FCED)
 - Participated in Daily FCED standup meetings
 - Participated in Daily CARES-FCED Interface Testing sessions
 - Participated in Daily CalSAWS-CARES EUST Testing Stand-up meetings
 - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
 - Participated in Daily CARES-FCED Interface Testing Sessions
 - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
 - Participated in Weekly CalSAWS/CARES Technical Sync meetings
 - Participated in Weekly FCED Business Workgroup meetings
 - Participated in Weekly CalSAWS/CARES Technical Sync meetings
 - Participated in Weekly PM Synch meetings
 - Participated in Bi-Weekly FCED Performance Test Touchpoint
 - Participated in R6 Site slide reviews for FCED CARES on August 18 and 20, 2025
 - Participated in CARES-FCED Performance meeting on August 21, 2025
 - Participated in CalSAWS FC Programs Committee on August 21, 2025
 - Participated in IV&V CARES-FCED Risk/Issue review on August 21, 2025
 - Participated in AAP Category Codes meeting on August 22, 2025
- General Assistance/General Relief (GA/GR)
 - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
 - Participated in Weekly GA/GR meetings with Consortium and Vendors
 - Participated in Weekly GA/GR Correspondence Web Service discussions
- Lobby Management
 - Participated in Weekly Lobby Modernization Touch point meetings
 - Participated in Weekly Lobby Support Team meetings
 - Participated in Weekly TLM-39 RACI Form Discussions
- Medi-Cal/CMSP
 - Participated in Daily CalHEERS CalSAWS Test Connect meetings
 - Participated in Weekly CalHEERS SAWS Integration meetings
 - Participated in Weekly CWDA/SAWS CalHEERS meeting
 - Participated in Weekly Director's Meeting with CalHEERS
 - Participated in Weekly Test Touchpoint meetings for CalHEERS
 - Participated in ACWDL 25-13: Medi-Cal Expansion Freeze meeting on August 11
 - Participated in CA-263304 Design meeting on August 13, 2025
 - Participated in CA-275538 Design meeting on August 14, 2025
 - Participated in ACWDL 25-13: Medi-Cal Expansion Freeze meeting on August 14
 - Participated in CA-229417 Design meeting on August 18, 2025
 - Participated in TMC Renewal meeting on August 20, 2025
 - Participated in CA-291142 Design meeting on August 20, 2025
 - Participated in CA-229417 Design meeting on August 21, 2025
 - Participated in Business Requirements Refinement Meeting on August 22, 2025
 - Participated in the following JAD sessions:
 - ✦ CR 289599: Modifications to the Enhanced look-back logic
 - ✦ CR 303167: Time Sensitive Batches - MEDS Recon
 - ✦ CR 312103: Update Inclusion of Reasonable Explanation

- Reports & Fiscal
 - Participated in Weekly State/Fiscal Reports and Defect status meetings
 - Participated in CA-242858 Design meeting on August 11, 2025
 - Participated in CA-282037 Design meeting on August 11, 2025
 - Participated in CA-293065 Design meeting on August 12, 2025
 - Participated in CA-227991 Design meeting on August 13, 2025
 - Participated in CA-242858 and CA-257031 Design meeting on August 19, 2025
 - Participated in CF 296 Line 4 Carried Forward Discussion on August 20, 2025
 - Participated in CA-292335 Design meeting on August 21, 2025
- Statewide Cash Aid Time Limit (SCATL)
 - Participated in Daily SCATL stand-ups
 - Participated in WDTIP Workgroup Wrap-up on August 20, 2025
 - Participated in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
- Others
 - Participated in Bi-weekly SCRB Meeting
 - Participated in Weekly AppDev Leads meeting
 - Participated in Weekly Release Coordination meeting
 - Participated in Usability Design meeting CA-279495 on August 12, 2025
 - Participated in MEDS Alerts Workgroup on August 13, 2025
 - Participated in CalFresh HR 1 Handover meeting on August 13, 2025
 - Facilitated Estimates Review meeting with Consortium on August 14, 2025
 - Participated in SCRB and CCB Agenda Template meeting on August 14, 2025
 - Collaborated with Consortium on Facilitator Spreadsheet on August 18, 2025
 - Participated in Caseload Management Workgroup Pre-Meet on August 19, 2025
 - Participated in the Internal MEDS workgroup meeting on August 19, 2025
 - Participated in CalSAWS Policy Implementation Meeting on August 20, 2025
 - Participated in R25.11 Pre-ST Kickoff Meeting on August 21, 2025
 - Participated in CalWORKs/CalFresh Design meetings on August 21, 2025
- Reviewed forty-three (43) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	1
25.07	13
25.09	8
25.11	7
26.01	8
26.05	1
26.06	4
26.07	1
Grand Total	43

- BenefitsCal

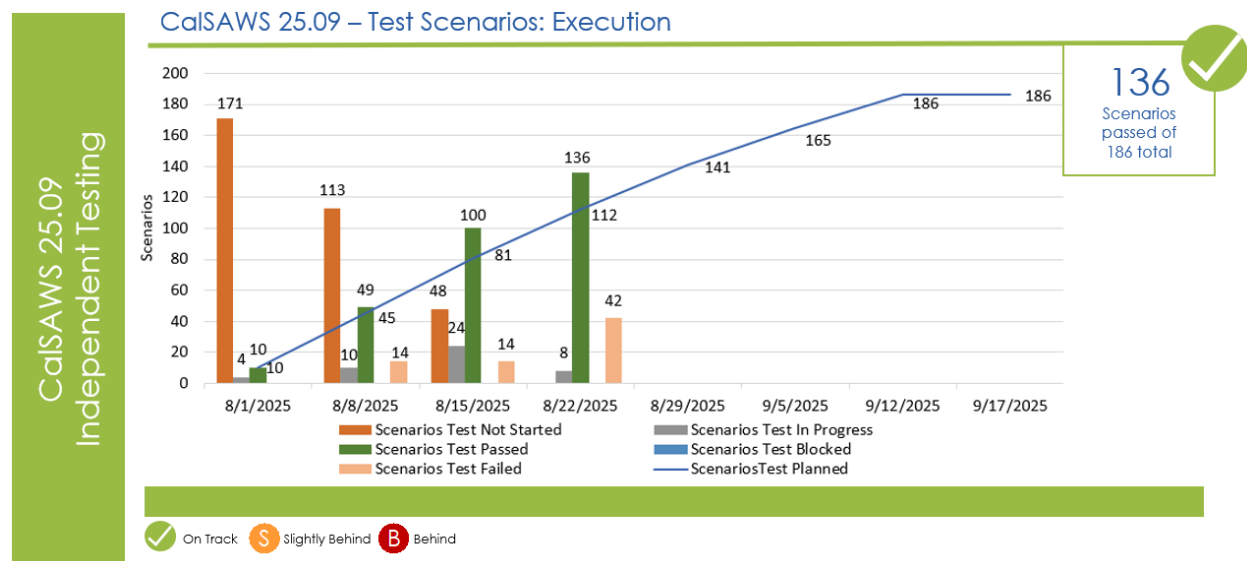
- Participated in Daily Transaction Failures meetings
- Participated in Bi-Weekly Enhancement and M&O meetings
- Participated in 25.09 County Validation Meetings
- Participated in BenefitsCal Scope Reviews on August 11 and 18, 2025
- Participated in BenefitsCal Integrated Readiness on August 11, 2025
- Facilitated BenefitsCal Release Notes Process Update on August 12, 2025
- Participated in BenefitsCal E-App blank Lang Pref discussion on August 12, 2025
- Participated in Program Manager meeting on August 13 and 20, 2025
- Participated in BenefitsCal Scrum meeting on August 13, 2025
- Facilitated BenefitsCal Policy Dashboard reviews on August 14 and 20, 2025
- Participated in BenefitsCal User Centered Design meeting on August 20, 2025
- Participated in CalSAWS CLE Session for BenefitsCal on August 20, 2025

1.6 Test

- CalSAWS Release 25.11 Pre-System Test
 - Began planning for ad-hoc testing activities
- CalSAWS Release 25.09
 - Continued test execution activities
 - Continued QA Review of System Test scripts for high impact SCRs

Table 6 - CalSAWS Release 25.09 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.09 - ClearBest QA Independent Test Results	186	0% (0)	4% (8)	73% (136)	23% (42)	0% (0)

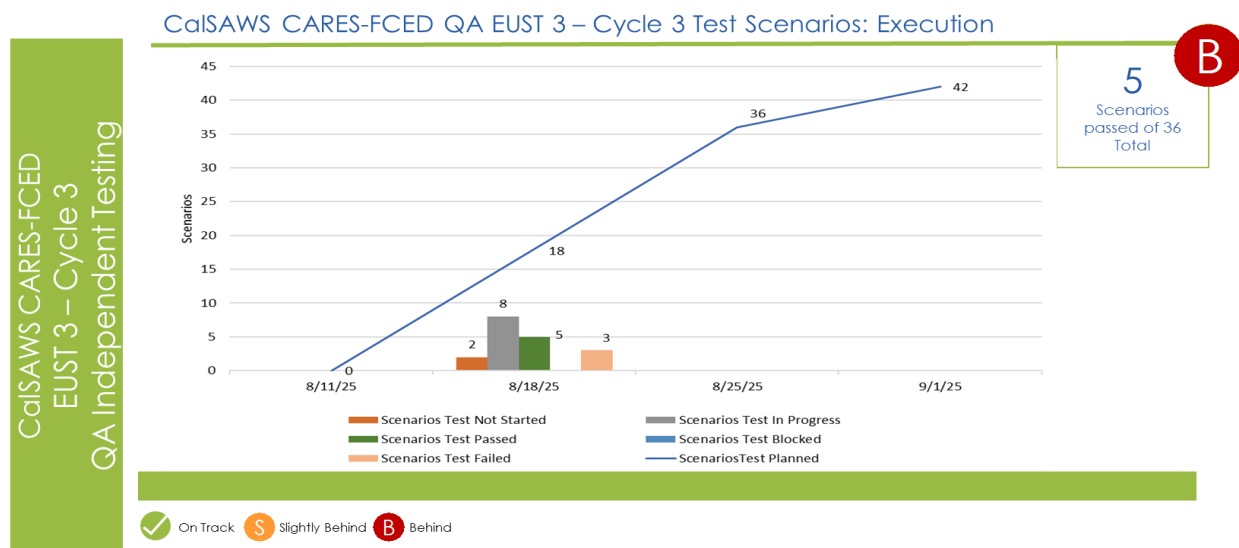


- Foster Care Eligibility Determination (FCED)
 - Conducted QA EUST 3 QA Cycle 3 test execution activities
 - Began EUST 3 County planning activities

- Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Cycle 2 Independent Test Results	42	62% (26)	19% (8)	12% (5)	7% (3)	0% (0)



** CARES data received late, CalSAWS testing started the second week

** Increasing test resources to get caught up

- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
 - Continue to monitor post release activities and priority releases
- BenefitsCal Activities
 - Continued BenefitsCal 25.08.28 Monthly Release test activities
 - Began BenefitsCal 25.08.28 Release Notes review
 - Began BenefitsCal 25.09 Integrated Release test execution activities
 - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
 - Conducted test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues In-Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-213363 TLM-39: Lobby Device Platform Consolidation/Modernization	25.10.10	Priority Release	QA Review
CA-286738: Add Threshold Languages for CF 889 Notice	25.07.x2	RWR	QA Review
CA-250777: Update CF 377.1 NOAs in Threshold Languages	25.07.x2	RWR	QA Review

- Completed test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-292330: Generate CalWORKs and TANF time on aid tasks for non-LA counties	25.08.14	Priority Release	QA Review
CA-289907: Virtual Assistant Expansion - Release 25.08.21 (Release 32)	25.08.21	Priority Release	QA Review
CA-293432: MR: 500 error received on the Issuance Method Detail Screen in the Money Management Resource Databank	25.08.21	Priority Release	QA Review

- Training
 - Completed validation of WBT/CFP SCRs in Release 25.08.22
 - Completed OLH/JA SCR validation activities for 25.09
- Other Consortium Support Test Activities
 - Participated in Integrated Test meetings on August 12 and 19, 2025
 - Participated in Test Touchpoint meeting on August 13 and 20, 2025

1.7 Transition

- Infrastructure
 - Reviewed Gainwell's Infrastructure WSR updates
 - Reviewed Gainwell's Weekly Transition-In Work Schedule updates
 - Reviewed June/July 2025 Infrastructure Requirements Traceability Matrix (RTM) resolution updates
 - Coordinated and finalized participants list for the Infrastructure Transition Completion retrospective exercise
- M&E
 - Reviewed M&E status report updates
 - Reviewed Weekly Transition-In Work Schedule updates
 - Participated in Knowledge Transfer sessions for the SCR workstream
 - Participated in Job Shadowing sessions for the following workstreams:
 - ✦ OCM
 - ✦ Production Operations
 - ✦ SCR
 - Participated in Reverse Job Shadowing sessions for the following workstreams:
 - ✦ Production Operations
 - ✦ SCR
 - ✦ Security

1.8 OCAT

- Participated in OCAT SLA Monthly Reporting Meeting on August 18, 2025

- Participated in OCAT Monthly Operations and Release Management Meeting on August 19, 2025

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in Contact Center review on August 27, 2025
- Participate in CalSAWS Batch Weekly Reviews on August 28 and September 4, 2025
- Participate in IV&V, PMO and QA Touchpoint on August 28, 2025
- Participate in Monthly Imaging SLA Data Review on September 2, 2025
- Participate in Region 1 Management Site Visit on September 5, 2025
- Continue facilitating PDO/ITIL Phase II project
- Participate in ongoing Enterprise Work Plan planning meetings
- Continue investigating MS Project Prol III upgrade impacts to CalSAWS Work Plans
- Continue work on Share Point List Deliverables Tracker proof of concept
- Continue to support the CalSAWS Committee Evolution and CalSAWS Policy Manual discussions and reviews
- Support CalSAWS marketing/branding

1.10 Technical

- Participate in 25.09 Project Integrated Readiness review meetings
- Participate in Infrastructure Technical Sync meeting on August 25, 2025
- Participate in Security Incident 339 Review meeting on August 26, 2025
- Participate in Tech Change Advisory Board on August 27 and September 3, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on August 27, 2025
- Participate in RCA Action Framework Implementation meeting on August 27, 2025
- Participate in Environment Integration Management review on August 28, 2025
- Participate in Monthly Over 15-second Report Review meeting on August 28, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on September 3, 2025
- Participate in Risk 304 review meeting on September 4, 2025
- BenefitsCal
 - Participate in DD&I and M&O meetings
 - Participate in BenefitsCal change request and defect reviews
- Batch
 - Participate in CalSAWS Batch review on August 28 and September 4, 2025
- Contact Center
 - Participate in Fresno GenAI Call Summary Meetings
 - Participate in Calabrio and eGain meetings
 - Participate in CSC Support meetings
 - Participate in GenAI for Call Summary Assist meetings
 - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
 - Participate in Bi-Weekly Contact Center Status meetings
 - Participate in AWS/CalSAWS Contact Center meetings
 - Participate in CalSAWS and Calabrio Bi-weekly meetings
- Security

- Participate in Deloitte/Gainwell Security review August 25, 2025
- Participate in Infrastructure Security Operations Reporting on 26, 2025
- Participate in Security and Privacy Risk Management Group (SPRMG) meeting on August 28, 2025
- Central Print
 - Participate in Central Print Weekly meetings on August 25, 2025
- Lobby Management
 - Participate in TLM-39 RACI form discussion meeting on August 26, 2025
- Service Management
 - Participate in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on August 26, 2025
 - Participate in ServiceNow Process Improvement review on August 28, 2025
 - Participate in Monthly Helpdesk Trends Meeting on August 28, 2025
 - Participate in ITOM/HAM/SAM implementation Bi-Weekly Status on September 4, 2025

1.11 Imaging

- Participate in Monthly Data review for CalSAWS meeting on September 2, 2025

1.12 Functional

- Support the August SCRB and SPG Scorecard review cycles
- Client Correspondence
 - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
 - Participate in Daily FCED standup meetings
 - Participate in Daily CARES-FCED Interface Testing sessions
 - Participate in Daily CalSAWS-CARES EUST Testing Stand-up meetings
 - Participate in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
 - Participate in Daily CARES-FCED Interface Testing Sessions
 - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
 - Participate in Weekly CalSAWS/CARES Technical Sync meetings
 - Participate in Weekly FCED Business Workgroup meetings
 - Participate in Weekly CalSAWS/CARES Technical Sync meetings
 - Participate in Bi-Weekly FCED Performance Test Touchpoint
 - Participate in Weekly PM Synch meetings
 - Participate in CWS-CARES Demo for Case Management on August 25, 2025
 - Participate in CWS-CARES Demo for Courts/Eligibility on August 27, 2025
 - Participate in R6 Site meeting for CARES-FCED on August 27, 2025
- General Assistance/General Relief (GA/GR)
 - Participate in Weekly GA/GR meetings with Consortium and Vendors
 - Participate in Weekly GA/GR Correspondence Web-Service discussions
- Lobby Management
 - Participate in Weekly Lobby Team meetings
 - Participate in Weekly Design meetings for Lobby Management Modernization

- Participate in Weekly Lobby Support Team meetings
- Participate in Weekly RACI Discussion meetings
- Medi-Cal/CMSP
 - Participate in Daily CalHEERS CalSAWS Test Connect meetings
 - Participate in Weekly CalHEERS SAWS Integration meetings
 - Participate in Weekly CWDA/SAWS CalHEERS meeting
 - Participate in Weekly Director's Meeting with CalHEERS
 - Participate in Weekly Test Touchpoint meetings for CalHEERS
 - Participate in CalSAWS Medi-Cal CMSP Committee on August 27, 2025
 - Participate in CalSAWS Medi-Cal Correspondence Committee on August 28, 2025
 - Participate in the following JAD Sessions:
 - ✦ CR 310194: Return Sexual Orientation Gender Identity (SOGI) questions
- Reports & Fiscal
 - Participate in Weekly State/Fiscal Reports Defect status meetings
 - Participate in Weekly M&E Analytics meetings
 - Participate in CalSAWS Management Reports Committee on August 26, 2025
- Statewide Cash Aid Time Limit (SCATL)
 - Monitor 2 SCRS from original cutover transitions to Deloitte, CA-289827 and CA-292171 requirements moving to new SCR.
 - Participate in Weekly WDTIP Replacement/CalSAWS EDD Touchpoint
- Task Management
 - Participate in Weekly Task Management Check-In meetings
- Others
 - Participate in Release 25.11 Pre-System Test Daily Checkpoint meetings
 - Participate in Weekly AppDev Leads meetings
 - Participate in Weekly CalSAWS Release Coordination meetings
 - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
 - Participate in Weekly Consortium Touchpoint meetings
 - Participate in Weekly Caseload Management Workgroup Preparation Meetings
 - Participate in Bi-Weekly Virtual Assistant Design review sessions
 - Participate in CalSAWS M&E KT Session: COLA – CW/CF on August 25, 2025
 - Participate in MEDS Alerts Workgroup Session 2 on August 26, 2025
 - Participate in Caseload Management Workgroup Kickoff on August 27, 2025
 - Participate in CalSAWS MEDS Committee Meeting on August 27, 2025
 - Participate in CalSAWS Collections Committee on August 27, 2025
 - Participate in CAPI Committee SCR Review & Approval meeting on August 28
 - Participate in SCRB and CCB Template Discussion on September 3, 2025
- BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Bi-weekly Enhancement and M&O check-in meetings
 - Participate in Weekly Scope Review for Partner Coordination
 - Participate in Release 25.09 County Validation Meetings
 - Participate in BenefitsCal Integrated Readiness on August 25, 2025
 - Participate in Program Manager meeting on August 27 and September 3, 2025
 - Participate in BenefitsCal Scrum meeting on August 27, 2025

- Participate in Deloitte M&E and Consortium SSP meeting on August 27, 2025

1.13 Test

- CalSAWS Release 25.11 Pre-System Test
 - Begin ad-hoc testing activities
- CalSAWS Release 25.11
 - Identify scope and submit scorecard to Consortium for approval
- CalSAWS Release 25.09
 - Continue Test execution activities
 - Continue QA Review of System Test scripts for high impact SCRs
 - Begin QA Review of a subset of high impact Production Defects
- FCED
 - Continue CalSAWS-CARES QA EUST 3 Cycle 3 Test execution activities
 - Continue EUST 3 County planning testing activities
- Statewide Cash Aid Time Limit (SCATL) Activities
 - Continue to monitor SCRs transitioned to Deloitte
- BenefitsCal
 - Complete BenefitsCal 25.08.28 Monthly Release test activities
 - Complete BenefitsCal 25.08.28 Release Notes review
 - Continue BenefitsCal 25.09 Integrated Release test execution activities
 - Facilitate QA and Consortium Scope review for BenefitsCal Release 25.09.25
 - Begin BenefitsCal 25.09.25 Monthly Release test activities
- Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- Training
 - Continue WBT/CFP SCR validation activities
- Other Consortium Support Test Activities
 - Participate in Release 25.09 Project Integrated Readiness T-4 on August 25, 2025
 - Participate in Integrated Test meetings on August 26 and September 2, 2025
 - Participate in Test Touchpoint meetings on August 27 and September 3, 2025
 - Participate in Release 25.09 Project Integrated Readiness T-3 meeting on September 2, 2025

1.14 Transition

- Infrastructure
 - Review updates to Gainwell's Infrastructure WSR
 - Review updates to Gainwell's Weekly Transition-In Work Schedule
 - Review Infrastructure Transition-In Final Presentation updates
 - Participate in Infrastructure Transition Completion retrospective August 28, 2025
- M&E
 - Review updates to Deloitte's M&E WSR
 - Review updates to Deloitte's Weekly Transition-In Work Schedule
 - Participate in Knowledge Transfer sessions for the SCR workstream

- Participate in Job Shadowing sessions for the following workstreams:
 - ✦ Production Operations
 - ✦ SCR
- Participate in Reverse Job Shadowing sessions for the following workstreams:
 - ✦ OCM
 - ✦ Production Operations
 - ✦ Security

1.15 OCAT

- No activities scheduled.

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None