

CalSAWS | Agenda

Meeting: Self-Service Portal Committee Meeting

Location: Teams

Date: August 05, 2025

Time: 10:00 AM – 12:00 PM

Attendees: **Region 1:** Alli Muller, Amy Sanders, Jennie Evins, Josephine Chew, Karen Elizondo
Region 2: Chelsea Carson, Julia Scheuermann, Kim Casalta, Tiffany Frey
Region 3: Darla Hickman, Janna Ricketts, Julia Foster, Nelia Green-Goodwin
Region 4: Felicia Borquez, Kayla Pancoast, Monique Micenheimer, Ruben Robles Rodriguez, Yesenia Burdick
Region 5: Arianna Bernal, Belinda Lemos, Juan Ojeda, Mary Cisneros, Porfirio Coronel
Region 6: Cristopher Estrada, Javier Garcia Rivera, Kristy Rosas, Lilit Afrikyan, Natalie Stanko
CalSAWS: Ben Hamilton, Cindy Segura, Emmeil Davis, Gillian Bendicio, Jennifer Muna, Nue Nelson, Ishita Chitturi, Jennifer Hobbs, Carrie White, Marsale Eramya, Melissa Mendoza, Joel Acevedo, Frederick Gains, Yolanda Banuelos

Time	Lead	Topic	Notes
10:00 AM (10 min)	Araceli	Attendance Disclaimer	Region 6 is Responsible for Notes The use of Artificial Intelligence (AI) solutions, including AI bots or assistants, transcriptions, or recordings, is prohibited in all CalSAWS meetings without prior authorization, according to the CalSAWS Artificial Intelligence Policy. ADA assistive devices are not prohibited by this policy.
10:10 AM (20 min)	Gillian	SCR Review ■ CA-243152 CSPM-50485 Add the CBO Assistor ID to App Transfer API	Release 25.09 Minor Version 25.09.25
10:30 AM (20 min)	Gillian	SCR Review ■ CA-275576 CSPM-73685 Update Special Circumstances Triggers for e-Application Summary Pages	Release 25.09
10:50 AM (20 min)	Gillian	SCR Review ■ CA-291277 CSPM-80139	Release 25.09 Minor Version 25.09.25

Time	Lead	Topic	Notes
		Update the Two-Way Messaging Action Process for Read Actions	
11:10 AM (30 min)	Ben	BenefitsCal Enhancements	
		<ul style="list-style-type: none"> ■ CSPM-73298: Customer Dashboard Revamp 	Release 25.06.26
	Ishita	<ul style="list-style-type: none"> ■ CSPM-68270: Enhance display of linked cases 	Release 25.07.31
	Ishita	<ul style="list-style-type: none"> ■ CSPM-71696: Add Help Text on the Document Upload Flow (8MB Tooltip) 	Release 25.07.31
	Ishita	<ul style="list-style-type: none"> ■ CSPM-74299: MC RE Flow Language When No Info is on File 	Release 25.08.28
11:40 AM (20 min)	Gillian	Open Discussion - SCR Updates	
		The following SCRs, discussed during 6/3/25 meeting, have updated release dates.	
		<ul style="list-style-type: none"> ■ CA-240777 CSPM-75755 Update SAR 7 Form Status Batch Job to Send CW/CF Income and IRT Related Information 	Release 25.07 Minor Version 25.07.31
		<ul style="list-style-type: none"> ■ CA-269260 Update Forms API to Send the Form Information that Matches Barcode to Imaging 	Update: Release 25.07 Minor Version 25.08.28

Follow Up

#	Action Item	Who	Due
1			
2			

#	Decision Made	Who	Date
1			
2			