

CalSAWS | Executive Summary for the JPA Board of Directors

Location: Zoom/In-Person
Date: Friday, September 12, 2025

Agenda Item and Summary	Type of Item
1. Call meeting to order. Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.	Procedural
2. Confirmation of Quorum and Agenda Review. Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and will provide a high-level overview of the agenda.	Procedural
3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Chair to speak. Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.	Procedural
Closed Session	
4. PUBLIC EMPLOYEE PERFORMANCE EVALUATION – Executive Director (Gov. Code §§ 54954.5(e), 54957(b)(1).)	
Reconvene Open Session	
5. Announcement of action taken during Closed Session, if any.	
Action Items	
6. Approval of Resolution recognizing Thomas J. Hartman upon his retirement.	Action

Summary: The consortium is seeking Board approval of the Resolution recognizing Thomas J. Hartman upon his retirement.

7. Approval of Consent Items Action

a. Approval of the Minutes and review of the Action Items from the July 18, 2025, JPA Board of Directors Meeting.

Summary: The Consortium is seeking Board approval of the Minutes and review of the Action Items from the July 18, 2025, JPA Board of Directors Meeting.

b. Approval of the Privacy and Security Agreement (PSA) between the California Department of Social Services (CDSS) and the California Statewide Automated Welfare System (CalSAWS)

Summary: The Consortium is seeking board approval of the Privacy and Security Agreement between CDSS and CalSAWS. "The intent of the Agreement is to ensure the security and privacy of Social Security Administration (SSA) information and Medi-Cal Personally Identifiable Information (PII). SSA requires CDSS to enter into Agreements with our county agents and contractors who access to SSA provided information to safeguard this information."

c. Approval of Accenture Change Notice 42, which includes costs for additional Maintenance and Operations (M&O) hours, and one (1) county purchase.

Summary: This Change Notice will utilize \$455,882 of the Regulatory and Administrative (R&A) Change Budget for additional Maintenance and Operations (M&O) services. Also included is a reduction of costs for efforts related to Data Growth Archiving (\$18,944) and the Data Growth – Test Data Slicer/Scrubber Capability (\$25,160) efforts.

Change Notice 42 will also utilize \$127,722 of the original \$35,000,000 allocation for County Purchases. Board approval of this Change Notice will leave \$9,243,127 for future County Purchases. The County purchases included in Change Notice 41 are as follows:

County Purchase Order	Cost
FR-02-2024 – Purpose-Built, Curated Data Set ("PBDS") Access in CalSAWS Amazon Simple Storage Solution	\$ 127,722

Approval of this Amendment will result in a revised R&A Change Budget of \$141,801,597 for previously approved and future change notices. There is no change to the overall total contract value.

The cost of this Amendment is funded through the CalSAWS Operational Advance Planning Document Update (OAPDU) and county funding, and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

d. Approval of Gainwell Infrastructure Change Order 2, which includes seven (7) county purchases.

Summary: This Change Order will utilize \$496,444 of the original \$33,518,403 allocation for Change and County Purchases subject to Board approval. Board

approval of this Change Order will leave \$32,646,710 for future Change and County Purchases. The County purchases included in Change Order 2 are as follows:

County Purchase Order	Cost
CC-01-2025 - CalSAWS ServiceNow integration - Contra Costa County	\$ 68,416.45
FR-01-2025 - GenAI Call Center Summarization - Fresno County	\$ 308,853.65
RV-01-2025 - Second Circuit to CalSAWS - Riverside County	\$ 30,302.18
RV-03-2025 - Kiosk Printer Refresh - Riverside County	\$ 19,765.00
SA-01-2025 - Kiosk Printer Refresh - San Benito County	\$ 1,115.00
SCL-12-2024 - Santa Clara PBDS - Santa Clara County	\$ 35,253.60
SF-01-2025 - Network Build for Secondary PoP Location - San Francisco County	\$ 32,738.29

The costs of this Change Order are funded through the county funding and accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

e. Approval of Deloitte Maintenance and Enhancement (M&E) Change Order 1, which includes one (1) premise item and one (1) county purchase.

Summary: The Consortium is seeking Board approval of Change Order 1 that utilizes \$727,835 of the original \$60,8452,031 change allocation for one (1) premise item: CF Minimum Nutrition Benefit Pilot Program. Approval of this Change Order will leave \$60,114,196 for future Change.

This Change Order also utilizes \$123,859.35 of the original \$20,000,000 for County Purchases for one (1) county purchase. Approval of this Change Order will leave a remaining balance of \$19,876,140 for future County Purchases. The County Purchase included in this Change Order is:

County Purchase Order	Cost
ME-SD-01-2025 – San Diego County Opt-in FC Placement Verification	\$ 123,859.35

The costs of this Change Order are funded through premise and county funding. The current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

f. Approval of ClearBest Quality Assurance (QA) Work Order 4, which includes costs for additional QA Professional Services.

Summary: The Consortium is seeking Board approval of Work Order 4 that utilizes \$766,596 of the original \$8,829,00 Professional Services allowance for additional Project Management Services.

Board approval of this Work Order will leave \$1,853,714 for future work. The costs of this Work Order are funded through the CalSAWS Operational Advance Planning Document Update (OAPDU). Current year's costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

Informational Items

8. Quarterly Fiscal Report

Informational

Summary: Holly Murphy will provide an overview of the Quarterly Fiscal Report.

Agenda Item and Summary	Type of Item
9. Policy & Release Update ■ H.R. 1 Update Summary: Karen Rapponotti and Michele Peterson will provide an update on Policy & Release.	Informational
10. CalSAWS Priorities Summary: Julia Erdkamp will provide an overview of CalSAWS Priorities.	
11. BenefitsCal Update ■ ROI Phased Approach ■ EBT Enhancements KPIs Summary: Frederick Gains, Onur Senman, and Chloe Winders-Singer will provide an update on BenefitsCal.	Informational
12. Transition Update Summary: Rajesh Tahaliyani will provide an update on Transition.	Informational
13. Quarterly Performance Trends Summary: Dawn Wilder, Rajesh Tahaliyani, and Lisa Salas will provide an overview of Quarterly Performance Trends.	Informational
14. Adjourn Meeting Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.	Procedural