CalSAWS	
DATE	Thursday, September 18, 2025
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, October 2, 2025
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	Other Agency Cross Reference
25.07	25.09.11	CA-275338	Welcome bot confirmation message for DISC update to match utterances	86	CalSAWS M&O	Approved by Yogesh Patel on 7/28/25	Infra Contact Center	IVR & Contact Center		
25.07	25.09.25	CA-275538	Add Export Option to IEVS Abstracts Search page	154	CalSAWS M&E	Approved by Karen J Rapponotti on 08/14/2025	Online	IEVS		
25.07	25.09.04	CA-288618	2025-2026 CalFresh COLA; Update CalWORKs (CW) IRT Levels for 2025-2026	185	CalSAWS M&E	Approved by Karen Rapponotti on 08/20/25	Eligibility	CalWORKs/CalFresh	Reviewed and approved by Caroline Bui 8/19/2025	
25.07	25.09.11	CA-290522	ACIN I-XX-25- FFY 2025-2026 CalFresh COLA; ACL 25-61 CW IRT - Batch EDBC Properties	160	CalSAWS M&E	Approved by Karen Rapponotti on 08/20/25	Eligibility	CalWORKs/CalFresh, Foster Care/Kin GAP/AAP	Reviewed and approved by Norma Meza on 06/25/25	
25.07	25.08.26	CA-290742	Jira Update to Support Business Change Request (BCR) Process	20	CalSAWS M&E	Approved by Michele Peterson - 5/6/2025	System Test	Other	Karen Rapponotti - Agree 8/26/2025	
25.07	25.09.04	CA-291915	Modify Calabrio integration	64	CalSAWS M&O	Approved by Yogesh Patel on 08/20/2025	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 08/20/2025	
25.07	25.09.11	CA-293535	San Bernardino-IVR Welcome Message	12	CalSAWS M&O	Yogesh Patel , 08/21/2025	Infra Contact Center	IVR & Contact Center	approved by Yogesh Patel , 08/21/2025	
25.07	25.09.11	CA-293537	Update Responsible Party off aid 36 months to exclude Intentional Program Violation(IPV) cause	285	CalSAWS M&E	Karen Rapponotti approved 8/15/25	Fiscal	Collections	Marlene Rangel approved 8/15/25	CA-291601
25.07	25.09.16	CA-293568	Humboldt-Update Hours and Locations	5	CalSAWS M&O	Approved by Yogesh Patel on 08/12/2025	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 08/12/2025	
25.07	25.09.07	CA-293691	DBA Tasks for the September 2025 TRN Refresh for Case Data removal	20	CalSAWS M&E	Approved by Karen Rapponotti on 8/21/2025	Training	Other	Approved by Karen Rapponotti on 8/21/2025	
25.07	25.08.28	CA-293914	Los Angeles-Zip Code Lookup Table Update	20	CalSAWS M&O	Approved by Yogesh Patel on 8/21	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 8/21	
25.07	25.09.13	CA-293920	ACIN I-XX-25- FFY 2025-2026 CalFresh COLA; ACL 25-61 CW IRT - EDBC Batch Run and Case Lists	175	CalSAWS M&E	Approved by Karen Rapponotti on 08/21/25	Eligibility	CalWORKs/CalFresh	Reviewed and approved by Norma Meza on 09/02/2025	
25.07	25.08.22	CA-293975	LA County - Schedule changes for Kin-GAP file	81	CalSAWS M&E	Karen Rapponotti approved 8/22/2025	Fiscal	Foster Care/Kin GAP/AAP	Ana J Moreno approved 8/22/2025	
25.09	25.10.14	CA-278884	Voice Bots Statewide Rollout: San Diego County: Welcome Bot Only	110	CalSAWS M&O	Approved H. Tombakian 08/20/2025	Infra Contact Center	IVR & Contact Center	Approved by Mike Tombakian 08/20/2025	
25.09		CA-288543	Enhance Audit Application to exclude System initiated transactions	70	CalSAWS M&E	Approved by Karen R. on 6/09	Tech Arch	Tech	Approved by David Bruhn on 7/15/2025	
25.09	25.09.25	CA-293875	Update Forms RE Batch job to send Relationship Information	45	CalSAWS M&E	Approved by Deanna Rotert on 8/27/2025	BenefitsCal	Self Service Portal	Approved by Araceli Gallardo on 08/21/2025	CSPM-81305
25.09	25.10.02	CA-293962	Contact Center - Humboldt-Calendar Update	4	CalSAWS M&O	Approved by Yogesh Patel on 08/25/2025	Infra Contact Center	IVR & Contact Center	Approved by Yogesh Patel on 08/25/2025	
25.11		CA-209344	WIC 11203(a) - Apply SSP Only OPA for Specific Programs	350	CalSAWS M&E	Expedited Build Approval from Karen J. Rapponotti on 07/15/2025	Eligibility	CalWORKs/CalFresh		
25.11		CA-245186	Update MC RE Date for Pregnant/Postpartum Individual	151	CalSAWS M&E	Approved by Karen Rapponotti on 08/01/2025	Medi-Cal/CalHEERS	Medi-Cal/CMSP		
25.11		CA-275222	Online Help: Update JA Foster Care– Extended Benefits for Non-Minor Dependents	25	CalSAWS M&E		Training	Other	Approved by Jayna Longstreet 7.29.2024	
25.11		CA-289519	ACL 25-XX - Resource Limit Increase for CW/RCA	272	CalSAWS M&E	Approved by Karen Rapponati on August 15th 2025 to start build.	Eligibility	CalWORKs/CalFresh	Sarah Rich non-committee approval	
25.11	26.01.06	CA-290470	ACIN I-XX-25 CalFresh SSI COLA - 2026-Out-Bound File to MEDS	56	CalSAWS M&E		Batch/Interfaces	CalWORKs/CalFresh	Reviewed and approved by Norma Meza on 08/28/25	
25.11	26.01.08	CA-290473	ACIN I-XX-25 CalFresh SSI COLA - 2026 In-Bound File from MEDS	150	CalSAWS M&E		Batch/Interfaces	CalWORKs/CalFresh	Reviewed and approved by Norma Meza on 08/28/2025	
25.11		CA-292061	Inactivate form name "Affidavit" in the Imaging Solution	5	CalSAWS M&O		Infra Imaging	Imaging	Rhiannon Chin 8/25/2025	
25.11		CA-292333	SB 600 - ACL 25-01 - CalFresh Minimum Benefit Adequacy Act of 2023 - Design Only	508	CalSAWS M&E		Fiscal	Fiscal		
25.11		CA-292595	Online Help: Create Job Aid for Returned Mail	30	CalSAWS M&E		Training	Other	Approved by Elizabeth Palm on 08/27/2025	
26.01		CA-246737	ACL 21-45EII - Revised M40-107I 60th Month On Aid notice	350	Premise		Client Correspondence	Correspondence		

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Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	25.07.x2	CA-275636	Add latest version of RFA 09	180	CalSAWS M&E	By Karen J. Rapponotti on 07/23/2025	Client Correspondence	Foster Care/Kin GAP/AAP	Michelle R Ramos 07/17/25	[Recommendation]	
RWR		CA-288890	Provide access to Audit Log database	64	CalSAWS M&E		DBA	Other	Approved by David Bruhn 4/17/2025	[Funding Source]	
RWR	25.07.x2	CA-290889	Add NOA Fragments in Threshold Languages for OVER LIMIT WINNINGS NOA	170	CalSAWS M&E	By Karen J. Rapponotti on 07/31/2025	Client Correspondence	Correspondence	Reviewed and approved by Norma Meza on 07/24/2025	[Estimate, Funding Source]	
25.07	25.08.29	CA-282853	Training: Update Quiz slides for all WBTs	531	CalSAWS M&E	Approved by Deanna Rotert on 9/25/2024	Training	Other	Approved by Deanna Rotert on 9/25/2024	[Estimate, Release]	
25.07	25.08.11	CA-284019	Update trigger for CF 377.2D	119	CalSAWS M&E		Client Correspondence	Correspondence		[Estimate, Funding Source]	
25.07	25.09.19	CA-289672	Training: Update Eligibility Medi-Cal WBTs for the 25.09 AppDev Changes	40	CalSAWS M&E	Approved by Karen Rapponotti on 7/15/2025	Training	Other	Approved by Karen Rapponotti on 7/15/2025	[Estimate]	
25.09		CA-54730	Remove Program Status Trigger When Adding WTW 29 Signature Date	94	CalSAWS M&E	Approved by Karen J Rapponotti on 06/17/2025. Attached approval email from her	Online	Welfare to Work/WPR		[Estimate]	
25.09		CA-204028	Online/MEDS: Add Page Validations on the Vital Statistics Detail Page	256	CalSAWS M&E	Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.	Online	MEDS		[Estimate]	
25.09		CA-274303	Task Detail Automated Action field Enhancements	538	CalSAWS M&E	Approved by Karen Rapponotti on 06/11/2025	Task Management	Task Management		[Recommendation]	
25.09		CA-275023	Update EBT Repayment Detail page with Validations	131	CalSAWS M&E	Approved by Karen Rapponotti on 07/02/2025	Fiscal	Collections	Sheryl Eppler - Approved - 07/03/2025	[Release]	CA-274092
25.09	25.10.02	CA-277317	Generate No Change NOA for CalWORKS Voluntary Mid-Period Actions	384	CalSAWS M&E	Expedited Build Approval by Karen J. Rapponotti on 07/01/2025	Client Correspondence	Correspondence		[Recommendation]	
25.09		CA-279860	Update the WTW Plans for Month to display WTW Plans when there's more than 25 ac	90	CalSAWS M&E	Approved by Karen J Rapponotti on 06/17/2025. Attached approval email from her	Online	Welfare to Work/WPR		[Estimate]	
25.09		CA-280176	Add and automate a MC Retro Month 'Failure to Complete Determination' NOA	210	CalSAWS M&E	By Karen J. Rapponotti on 07/1/2025	Client Correspondence	Medi-Cal Correspondence		[Estimate]	
25.09		CA-283204	Update Special Investigation Detail to Add Witness information and Not auto select Pro	688	CalSAWS M&E	Approved by Karen J. Rapponotti on 06/02/2025. Attached the approval email.	Online	Special Units		[Estimate]	
25.09		CA-283219	Add Export Capability to the Worker Schedule Search page	126	CalSAWS M&E	Approved by Karen J Rapponotti on 06/17/2025. Attached approval email from her	Online	Usability		[Estimate]	
25.09		CA-283604	LA GR - Update GROW to START Correspondence	2371	County Purchase	By Karen J. Rapponotti on 06/26/2025	Client Correspondence	Correspondence	Approved by Lilit Afrikyan R6- LA on 7/3/2025 and Dena Delapp BA 07/03/25	[Recommendation]	
25.09		CA-286830	Update Anticipated Income Batch to Exclude Medi-Cal	94	CalSAWS M&E	Approved by Karen J. Rapponotti on 4/25/2025	Batch/Interfaces	Medi-Cal/CMSP		[Estimate]	
25.09		CA-288548	Update Applicant IEVS Request to Include Mandatory Case Members and Trigger AP 18	552	CalSAWS M&E	Approved by Karen on 06-JUN-2025	Batch/Interfaces	IEVS		[Estimate]	
25.09		CA-291845	Display Discharge Button for deceased Cash Recovery Accounts	182	CalSAWS M&E	Approved by Karen Rapponotti on 6/25/2025	Fiscal	Collections	Marlene Rangel approved 7/14/25	[Recommendation]	CA-246946

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These SCRS do not have a change to the CalSAWS System

GAGR Correspondence SCRs

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
None										

GAGR Correspondence SCRs Content Revision

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
None										

OCAT Correspondence SCRs

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
None										

OCAT Correspondence SCRs Content Revision

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
None										

BenefitsCal SCRs

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
Release 25.08.28		CSPM-80436	BenefitsCal-Update CalWORKs MBSAC Income Limits used in ChatBot to current 2025/26			Approved Joel Acevedo 8/14/2025				
Release 25.09.25		CSPM-81305	Technical: Update Form Status API to Accept Individual Name in String Format	300		Jerry Hernandez for Joel Acevedo 8/26/2025				
Release 25.09.25		CSPM-79876	Phase IV: BenefitsCal Database Request-Response Payload Table Optimization	640		Marsale Eramya, for Joel Acevedo 8/26/2025				
Release 25.09.25		CSPM-79311	Consolidate Document Upload Functionality Across the BenefitsCal System	1900		Jerry Hernandez for Joel Acevedo 8/26/2025				
Release 25.09.25		CSPM-74269	Collaboration Model - Q1-2024: CBO Account Creation	500		Marsale Eramya, for Joel Acevedo 8/26/2025				
Release 25.09.25		CSPM-50485	Update API to send CBO Manager/Assister Name for submitted applications for a new	300		Marsale Eramya, for Joel Acevedo 8/26/2025				

BenefitsCal SCRs Content Revision

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
None										

CalSAWS CCB Questions and Answers for Thursday, September 18, 2025				
SCR Number	County/Region	Question	Answer	Team Responsible
None				

CalSAWS CCB Meeting Minutes for Thursday, September 18, 2025

The following questions were received

SCR #	County/Region	Question	Response
None			

Approvals Received		Notes
1	X	CA-289672 - Additional hours added and recommendation updated after the CCB packet was generated.
2	X	All 6 regions submitted the CCB Packet approval via email
3	X	
4	X	
5	X	
6	X	