

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	11/6/2024
Title	Add a New Page for Dependent Youth that Interfaces with MEDS

Region #: 5	County Name: Riverside	
Submitter: Teresa Sims	Email: Tsims@rivco.org	Phone: 951-840-0225

Program(s) Impacted:			
☐ Adoptive Services	☐ ARC	☐ CalFresh	☐ Cal-Learn
☐ CalWORKS / RCA	☐ CAPI	☐ Child Care	☐ CMSP
☒ Foster Care	☐ GA/GR	☐ GAIN/REP/WTW	☐ GROW
☐ Kin-GAP	☐ Medi-Cal / RMA	☐	☐
☐ Other – specify			

Area(s) Impacted:			
☐ Call Center	☐ Case Assignment	☐ Central Print	☐ Client Correspondence
☐ Eligibility	☐ Fiscal / Collections	☐ Hearings	☐ Imaging
☐ Lobby Management	☐ Reports	☐ Resource Data Bank	☐ Schedule Appt
☐ Security	☐ Self Service Portal	☐ Special Investigation	☐ Task Mgmt
☐ Time Limits	☐ Training		
☐ Interface(s) - specify			
☐ County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
☐ Other – specify			

CalSAWS | Enhancement Request (CER)

Justification / Request Summary:

Issue:

Identifying the health care plan is essential to ensure the safety and well-being of youth placed with Riverside County DPSS. With currently having to research each youth's health care plan, it may delay the services that youth is receiving. Children Services Division is mandate to provide services that may require MC eligibility and depending on the youth Health Care Plan may determine where the youth receive these services. In addition, it provides information that will assist in transparency in our collaboration with MC care plans.

Proposed Recommendation:

The proposed recommendation is to add a new page for dependent youth (FC) that allows the interfacing with MEDS and automatically pulls the information regarding the health Care Plan dependent youths are enrolled in. In addition, add a report under Reports that allows to pull a summary and detail list by FC unit and/or county.

Priority/Implementation Consideration(s):

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: