

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	11/25/2024
Title	Turn On AAP Discontinuance NOA (NA 791) Reason - No Longer Legally/Financially Responsible

Region #: 5	County Name: Ventura	
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Program(s) Impacted:			
☒ Adoptive Services	☐ ARC	☐ CalFresh	☐ Cal-Learn
☐ CalWORKS / RCA	☐ CAPI	☐ Child Care	☐ CMSP
☐ Foster Care	☐ GA/GR	☐ GAIN/REP/WTW	☐ GROW
☐ Kin-GAP	☐ Medi-Cal / RMA	☐	☐
☐ Other – specify			

Area(s) Impacted:			
☐ Call Center	☐ Case Assignment	☐ Central Print	☒ Client Correspondence
☒ Eligibility	☐ Fiscal / Collections	☐ Hearings	☐ Imaging
☐ Lobby Management	☐ Reports	☐ Resource Data Bank	☐ Schedule Appt
☐ Security	☐ Self Service Portal	☐ Special Investigation	☐ Task Mgmt
☐ Time Limits	☐ Training		
☐ Interface(s) - specify			
☐ County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
☐ Other – specify			

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Justification / Request Summary: The language on all AAP NOAs much match the NA 791.
Issue: CalSAWS required a negative action of “Not Caring for the Child” to close out AAP when the adoptive parent(s) are no longer legally or financially responsible. The NOA generated states “Your child’s AAP benefits, including Medi-Cal coverage will be terminated: You are no longer supporting your child.” Which is not accurate and does not match the NA 791 language. CalSAWS has a NOA that states “Adoptive Parent(s) no longer legally/financially responsible for child.”; however, it is currently turned off.
Proposed Recommendation: Turn On AAP Discontinuance NOA (NA 791) Reason - Adoptive Parent(s) no longer legally/financially responsible for child.
Priority/Implementation Consideration(s): Low

CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	