

Distribution Date	August 29, 2025
To	Consortium.RegionalManagers.All; PPOC.All;
CC	Consortium.SectionDirectors;
CIT Name	BenefitsCal Community Based Organization (CBO) Awareness Training

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input checked="" type="checkbox"/> General | <input type="checkbox"/> Reports |
| <input type="checkbox"/> Policy | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CW | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CF | <input type="checkbox"/> Management |
| <input type="checkbox"/> MC | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> GA/GR |
| <input type="checkbox"/> Child Care | <input type="checkbox"/> Help Desk |
| <input type="checkbox"/> WtW | <input type="checkbox"/> Imaging |
| <input type="checkbox"/> Other Program(s) _____ | <input type="checkbox"/> Security |
| <input checked="" type="checkbox"/> BenefitsCal | <input type="checkbox"/> Task Management |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Technical |
| <input type="checkbox"/> OCAT | <input checked="" type="checkbox"/> Training |
| <input type="checkbox"/> Other _____ | |

Description	<p>Purpose</p> <p>The purpose of this CIT is to provide CalSAWS counties with information on a focused training for Community Based Organizations (CBOs) that will be using the BenefitsCal (BC) portal.</p> <p>Background</p> <p>CBOs can submit applications on behalf of customers through BC after they have been approved by either a county or CDSS. The BC team previously held CBO Awareness Trainings for county CBOs and existing CalSAWS CBOs to provide the workflow for the new process.</p> <p>Additional Information</p> <p>New sessions are being scheduled for September to provide training to CBOs about BenefitsCal functionality and resources available. These sessions are intended for new CBOs but are also open to CalSAWS county CBOs who may have missed prior trainings, and counties may forward as appropriate for</p>
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awareness. Limited spots are available for each meeting, and if one session is full, please try to attend the other.

Agenda Topics:

1. Support Materials
2. CBO Account Request & Access
3. Demo: CBO CalFresh Application
4. Demo: CBO Dashboard
5. Help Features Demo

Meeting Details:

BenefitsCal CBO Awareness Training

Note: Both sessions will cover the same content.

➤ **Session 1 - Wednesday, September 24, 2025 – 9:00 AM -10:30 AM (PST)**

Zoom Registration

URL: [REDACTED]

Passcode: [REDACTED]

Meeting ID: [REDACTED]

Join by Telephone Connection Details

Attendee dial-in (for Listen-only attendees):

US: [REDACTED] or [REDACTED]

➤ **Session 2 - Thursday, September 25, 2025 – 9:00 AM -10:30 AM (PST)**

Zoom Registration

URL: [REDACTED]

Passcode: [REDACTED]

Meeting ID: [REDACTED]

Join by Telephone Connection Details


Attendee dial-in (for Listen-only attendees):

US: [REDACTED] or [REDACTED]

Note: Please register in advance to join a session. After registering successfully, a confirmation email with a link to join the meeting will be sent to the email address used at registration. Due to limited bandwidth, please refrain from launching your Zoom link prior to 30 minutes before the start time. After the session, training materials and a recording will be distributed.

County Action

CalSAWS Counties can reach out to approved CBOs that are currently submitting applications to see if they are interested in attending the training and provide them with the meeting information.

	<p>There is no requirement for a CBO to attend, this is intended to be informative to the new CBOs or provide additional information to existing CBOs.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact below and cc your Regional Managers.</p>
<p>Primary Project Contact</p>	<p>Marsale Eramya EramyaM@CalSAWS.org</p>
<p>Backup Project Contact</p>	<p>Carrie White WhiteC@CalSAWS.org</p>
<p>Attachments</p>	<p>N/A</p>
<p>Web Portal Link</p>	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2025" folder. 4. Click on the appropriate CIT # folder.