

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

CalSAWS Maintenance & Operations (M&O)

Reporting Period: September 8, 2025 – September 21, 2025

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Bi-Weekly Status – CalSAWS M&O

1 EXECUTIVE SUMMARY

1.1 CalSAWS Project Status Dashboard

Table 1.1.1: Status Dashboard

TOPIC	CALSAWS SYSTEM	HIGHLIGHTS FOR THE REPORTING PERIOD
Availability	On Time	<ul style="list-style-type: none"> None to note for the reporting period
Defects	On Time	<ul style="list-style-type: none"> There are 70 active Production defects
Incidents	On Time	<ul style="list-style-type: none"> CALSAWS BROADCAST: Starting at 7:00 a.m. on September 16, 2025, the Semi Annual Reporting Admin (SAR) Dashboard was delayed in Production. The report was refreshed by 1:00 p.m. As of 6:00 p.m. on September 16, 2025, this issue was resolved with the deployment of Defect CA-294502 on September 16, 2025. PRB0052333

1.2 Highlights of the Reporting Period

- The CalSAWS Project team successfully deployed the following priority releases since the last reporting period: Five priority releases that included 105 defects and 24 System Change Requests (SCRs), for a total of 129 items

Table 1.2.1: Priority Releases

MINOR VERSION (RELEASE DATE)	ISSUE TYPE		
TEAM RESPONSIBLE	DEFECT	SCR	GRAND TOTAL
25.09.08	1	0	1
Reports	1	0	1
25.09.09	4	0	4
Eligibility	2	0	2
Online	1	0	1
POD-WDTIP	1	0	1
25.09.11	34	6	40
Batch/Interfaces	1	0	1
Client Correspondence	8	0	8
Database Administration (DBA)	0	2	2

MINOR VERSION (RELEASE DATE)	ISSUE TYPE		
TEAM RESPONSIBLE	DEFECT	SCR	GRAND TOTAL
Eligibility	5	1	6
Fiscal	3	2	5
Medi-Cal/CalHEERS	1	0	1
Online	6	1	7
POD-WDTIP	7	0	7
Reports	3	0	3
25.09.13	1	1	2
Eligibility	1	1	2
25.09.15	65	17	82
Automated Test	0	1	1
Client Correspondence	52	15	67
Eligibility	1	0	1
Online	8	0	8
POD-CARES	1	0	1
POD-WDTIP	0	1	1
Task Management	3	0	3
Grand Total	105	24	129

2 PROJECT MANAGEMENT

2.1 Project Deliverables Summary

Table 2.1.1: Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
12.0	Security Management Plan – M&E	Submitted FDEL	New off-cycle Maintenance and Enhancements (M&E) only version of 12.0 was submitted to the Consortium on August 8, 2025. Consortium PMO and Quality Assurance teams submitted comments for the draft deliverable (DDEL) on August 26, 2025. The Accenture team responded to the comments and submitted the final deliverable (FDEL) to the Consortium on September 8, 2025. Awaiting final comments from

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
			Consortium due September 19, 2025

2.2 Highlights from the Reporting Period

Table 2.2.1: Project Management Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> None to note about the reporting period

- Continued CalSAWS Project administration, workplan, staffing, contract, and financial management tasks
- Continued CalSAWS Risks and Issues Management Group (RMG) activities, including:
 - Continued supporting Consortium Project Management Office (PMO) on RMG activities, including working with Accenture Risk and Issue Owners to monitor risks and update risk mitigation plans for CalSAWS Project risks and issues
- Continued activities to support CalSAWS Project staff working remotely
 - Continued developing Project communications as needed
- Continued performing contract management activities:
 - Continued preparations for Maintenance and Enhancements (M&E) transition
 - The upcoming Joint Powers Authority (JPA) Board Meeting will be held on October 17, 2025, and will be covering:
 - Future Change Notices/Amendments

2.3 Communications Management

- Continued CalSAWS Communications Management activities
 - Continued to gather key communication milestones from CalSAWS Project teams
- CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 2.3.1 for details on website support activities

Table 2.3.1: Website Support Activities

TASK	DATE	TASK TYPE
Updated Plugins	September 11, 2025	Website Maintenance

Table 2.3.2: CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	12%
Latest News – News	9%

WEBPAGE	PERCENT OF SUBSCRIBERS
Other Updates – System Updates	10%
Other Updates – Careers	9%
CalSAWS Committees – CalWORKs/CalFresh	9%

Note: Due to the unavailability of Google Analytics, the 'CalSAWS.org Usage Statistics' table and the 'Overall CalSAWS.org Usage Trend' graph have been removed

2.4 CRFI/CIT Communication Status

- The following table outlines CalSAWS Information Transmittals (CITs) for the reporting period ending on September 21, 2025

Table 2.4.1: CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CALSAWS CONTACT	BACKUP CALSAWS CONTACT
0113-25	AAP CNI Supplemental NOAs Case Lists	Informational	September 9, 2025	Nancy De Casas	Ignacio Lazaro
0115-25	CalWORKs/CalFresh COLA FFY 2026 Case Lists	Informational	September 16, 2025	Norma Meza	CalWORKs CalFresh Facilitator
0116-25	CalSAWS Quick Guide – SAR 7 Processing	Informational	September 17, 2025	Corey Morris	Elizabeth Palm

- The following table outlines CalSAWS Requests for Information (CRFIs) for the reporting period ending on September 21, 2025

Table 2.4.2: CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CALSAWS CONTACT
25-023	Data, Reporting and Analytics Questionnaire	August 27, 2025	Open	September 23, 2025	David Bruhn
25-024	Income Verification Workgroup Participant Request	September 18, 2025	Open	September 30, 2025	Caroline Bui
25-025	ABAWD – HR1 Related Workgroup Participant Request	September 18, 2025	Open	October 3, 2025	Caroline Bui
25-026	Data Analytics Workgroup Participant Request	September 18, 2025	Open	October 3, 2025	Sandeep Aji

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CALSAWS CONTACT
25-027	CalFresh Processing Workgroup Participant Request	September 18, 2025	Open	October 3, 2025	Caroline Bui
25-028	HR1 Ad hoc Reporting Workgroup Participant Request	September 18, 2025	Open	October 3, 2025	David Bruhn

- The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending September 21, 2025

Table 2.4.3: Overdue CRFIs

CRFI ID	SUBJECT	REGION 1	REGION 2	REGION 3	REGION 4	REGION 5	REGION 6
<ul style="list-style-type: none"> ■ None to note for the reporting period 							

2.5 Deviation from Plan/Adjustment

- None to note for the reporting period

3 MAINTENANCE AND OPERATIONS

3.1 Highlights from the Reporting Period

Table 3.1.1: Maintenance and Operations Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> ■ None to note in the reporting period

3.2 Additional Projects

3.2.1 Lobby Management Modernization (TLM-39)

- Testing for TLM-39 Lobby Management Modernization was completed by the Testing team as of the week of September 15, 2025. System Change Request (SCR) CA-213363 has been updated to Test Complete status in Jira
- Counties that are participating in Device Testing will start the week of September 22, 2025
- Content Revision 4 was completed and is currently pending System Change Review Board (SCRB)/Change Control Board (CCB); expedited Production Approval was also provided

- The release date for TLM-39 (CA-213363) is currently being targeted for a priority release date of October 3, 2025

3.3 Deviation from Plan/Adjustments

- None to note for the reporting period

4 APPLICATION DEVELOPMENT

4.1 Highlights from the Reporting Period

Table 4.1.1: Application Development Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
4.6.1 Release Test Summary	<ul style="list-style-type: none"> ■ Completed test execution for the 25.09 baseline release
4.8 Reports	<ul style="list-style-type: none"> ■ None to note in the reporting period
4.10 FCED/CARES	<ul style="list-style-type: none"> ■ Conversion <ul style="list-style-type: none"> ○ California Automated Response and Engagement System (CARES) project is meeting internally the week of September 15, 2025 to discuss an approach for converting data from CalSAWS which will be shared during the September 22, 2025 meeting ■ Risk 321 - Vendor Application Programming Interface (API) post-V1 <ul style="list-style-type: none"> ○ The CARES project has scheduled a meeting with project leadership and Los Angeles County leadership to discuss concerns with the decision to build Vendor API post-V1

4.2 Production Defect Backlog

4.2.1 Release Schedule Production Defect Fix

- The Production Defect fix – Release Schedule reflects the number of defects planned in alignment to each bi-monthly release. The status of the defect in the fix and re-test pipeline is also reflected for each of the defect severity categories to establish the number of defects remaining to be fixed, re-tested, and closed for each of the releases

Table 4.2.1: CalSAWS Production Defect Count by Release

CALSAWS PRODUCTION DEFECT COUNT BY RELEASE				
COUNT OF DEFECTS	RELEASE			
SEVERITY	25.07	25.09	TBD	GRAND TOTAL
2-Normal/Medium	17	7	0	24
In Progress	0	7	0	7
Closed	17	0	0	17
3-Normal/Low	222	47	1	270
New	0	0	1	1
In Progress	0	43	0	43
Closed	222	4	0	226
4-Cosmetic	5	0	0	5
Closed	5	0	0	5
Grand Total	244	54	1	299

Note: Data Change Requests (DCRs) have been excluded from the data reported above because they follow a separate deployment process

4.2.2 Production Defect Burndown Chart

- The Production Defect Burndown chart depicts the balance of all open defects (unresolved Production defects). Defects are considered closed upon System Test validation and transition to Test Complete status

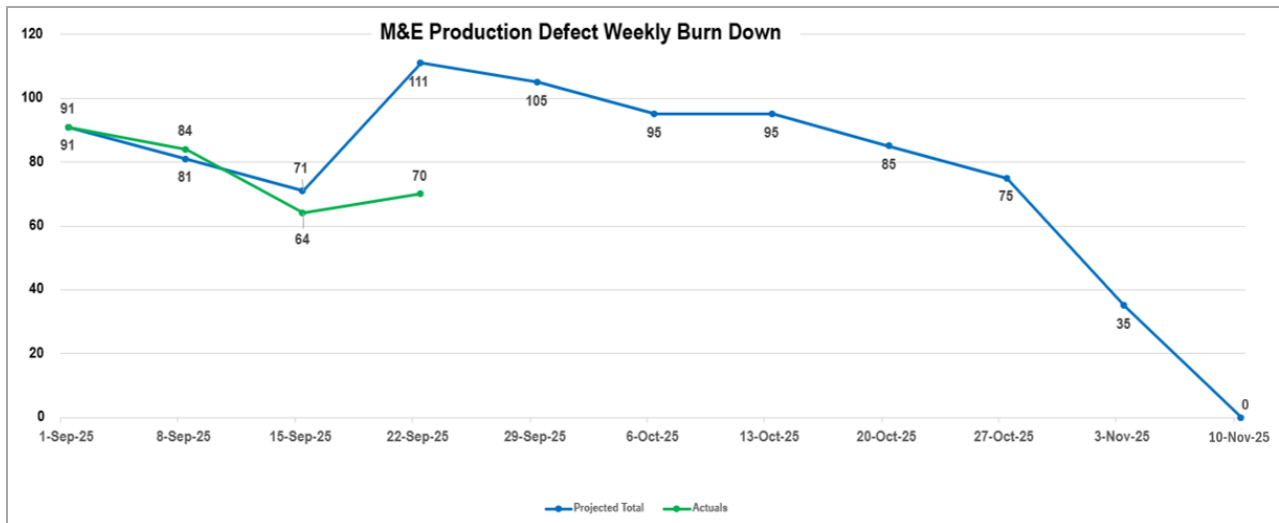


Figure 4.2.1: Production Defects Backlog Weekly Trend

Note: This chart includes all CalSAWS Production and Performance Defects, regardless of priority. This chart excludes defects not assigned to Accenture such as defects assigned to External Agencies, Infrastructure Contact Center, Infrastructure Database Administration (DBA), Infrastructure DevOps, Infrastructure ForgeRock, Infrastructure Imaging, Infrastructure Technical Architecture, Infrastructure Technical Operations, and Infrastructure Technical Support teams. This chart reflects open defect counts as of each Monday, taking into account open and closure rates from the prior week. The following are the anticipated deviations as seen in the chart above during the closure period:

- September 22, 2025 – The prior week is a code deployment freeze week due to the 25.09 baseline release greenlight week. Zero defects are anticipated to be resolved
- September 29, 2025 – Additional defects are anticipated to be created from the prior week due to 25.09 baseline release go-live
- October 13, 2025 – Additional defects are anticipated to be created from the prior week due to the Lobby Modernization go-live
- October 24, 2025 – Per contractual agreement, October 24, 2025, is the last day to identify defects to be resolved by November 9, 2025
- October 25, 2025 – November 9, 2025 – Burndown chart excludes any new Production/Performance defects created

4.3 Production Operations

4.3.1 Release Communications

- CalSAWS Release August 2025 and September 2025 Communications:
 - See Table 4.3.1: CalSAWS Release August 2025 and September 2025 Communication Activities for details

Table 4.3.1: CalSAWS Release August 2025 and September 2025 Communication Activities

TASK	DATE (S)	OWNER
Send draft Release Notes file to Consortium for review	August 1, 2025	Production Operations
Send draft Release Notes file to select County Staff and Consortium for review	August 8, 2025	Production Operations
Webcast on CalSAWS Release 25.09	September 2, 2025	Production Operations/ Consortium Policy and Design
Send draft Release Notes file to select County Staff and Consortium for final review	September 5, 2025	Production Operations
25.09 CalSAWS Application Development and Training Release Notes Broadcast	September 16, 2025	Production Operations
CalSAWS Release 25.09 Greenlight Meeting	September 17, 2025	Release Management/Quality Assurance
CalSAWS 25.09 Post-Release Checkpoint Call	September 22 - 24, 2025 4:00 p.m. to 4:30 p.m.	Production Operations

4.3.2 Root Cause Analysis (RCA)

- None to note for the reporting period

4.3.3 Batch Operations

- Completed execution of the Cost-of-Living Adjustment (COLA) for CalFresh (CF) and CalWORKs (CW) for September 2025 on September 13, 2025 and September 14, 2025. The Eligibility Determination Benefit Calculation (EDBC) batch processed 2.7 million cases, generating 6.6 million correspondences
- Implemented Batch Scheduler Change Requests (BSCRs) for the 25.09 release
- Continued Batch Weekly Roundup session with Quality Assurance (QA) and Consortium team members
- Continued to review and utilize the Batch Operations dashboards for generation of the daily Batch Summary emails
- Supported nightly batch operations and coordinated with the CalSAWS Application Development, Database Administration (DBA), and technical teams to resolve issues and performance tune batch jobs
- Supported execution of cyclic/high frequency/event streaming jobs
- Implemented and validated Production Batch System Change Requests (BSCRs)
- Updated Batch Scheduler to include additional core/core-off prime/non-core categorizations

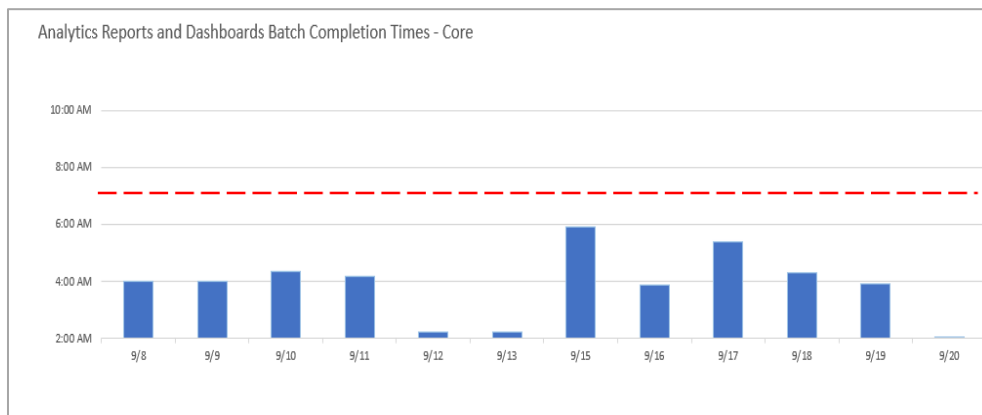


Figure 4.3.3: Analytics Reports and Dashboards – Monday – Saturday Nightly Batch Runs for the Status Reporting Period

Table 4.3.3.3: Details of Days When Analytics Reports and Dashboards Completed after 7:00 a.m.

BATCH DATE	ISSUE	COMMUNICATION	STATUS	RESOLUTION
N/A	All daily analytics jobs competed before 7:00 a.m. during the reporting period			

4.3.4 Production Performance

- Batch
 - Batch Service Level Agreement (SLA) Performance (99% of core and core-off prime jobs completed on time every day)

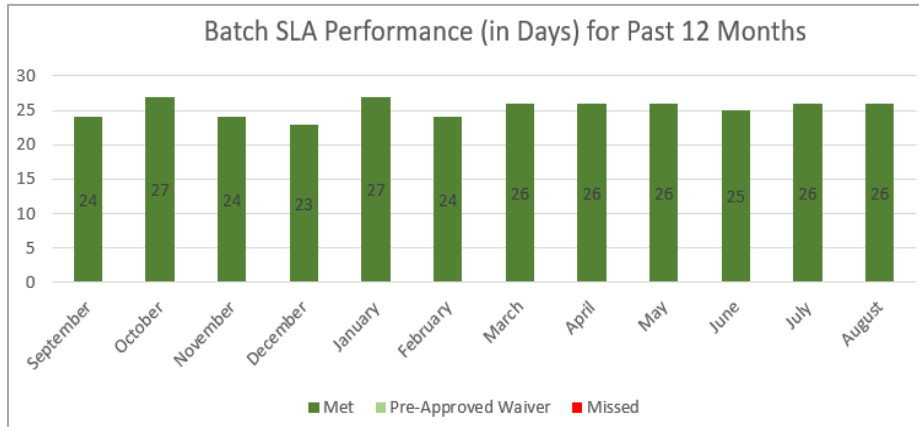


Figure 4.3.4-1: Batch Service Level Agreement (SLA) Performance

- Core Online
 - Online Service Level Agreement (SLA) Performance. Peak SLAs for screen to screen (S2S) and Eligibility Determination Benefit Calculation (EDBC) were not missed for the last 12 months

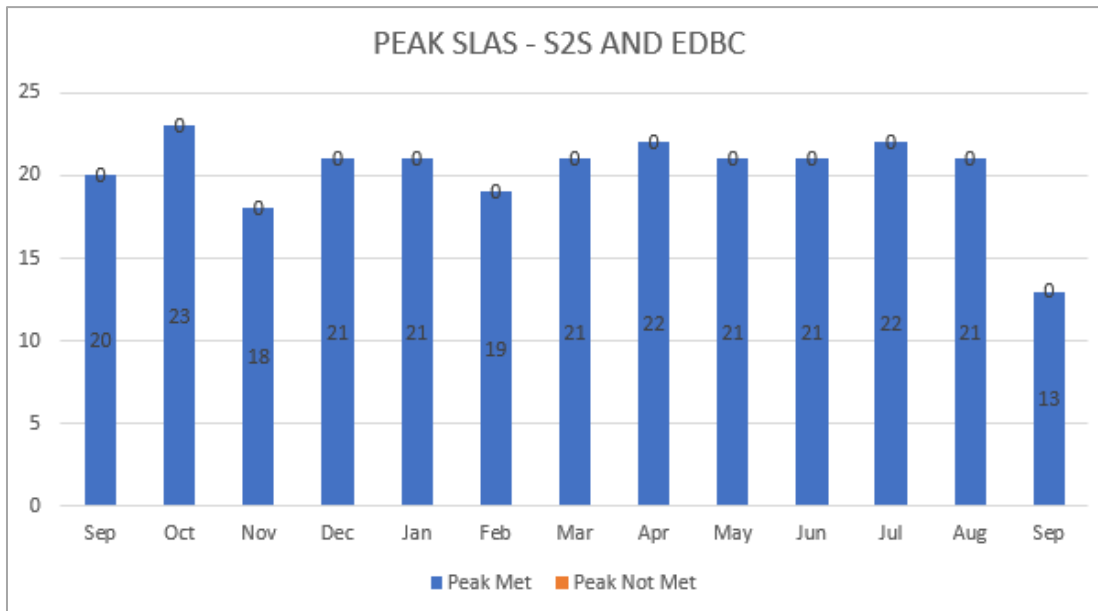


Figure 4.3.4-2: Peak Service Level Agreement (SLA) – Screen to Screen (S2S) and Eligibility Determination Benefit Calculation (EDBC)

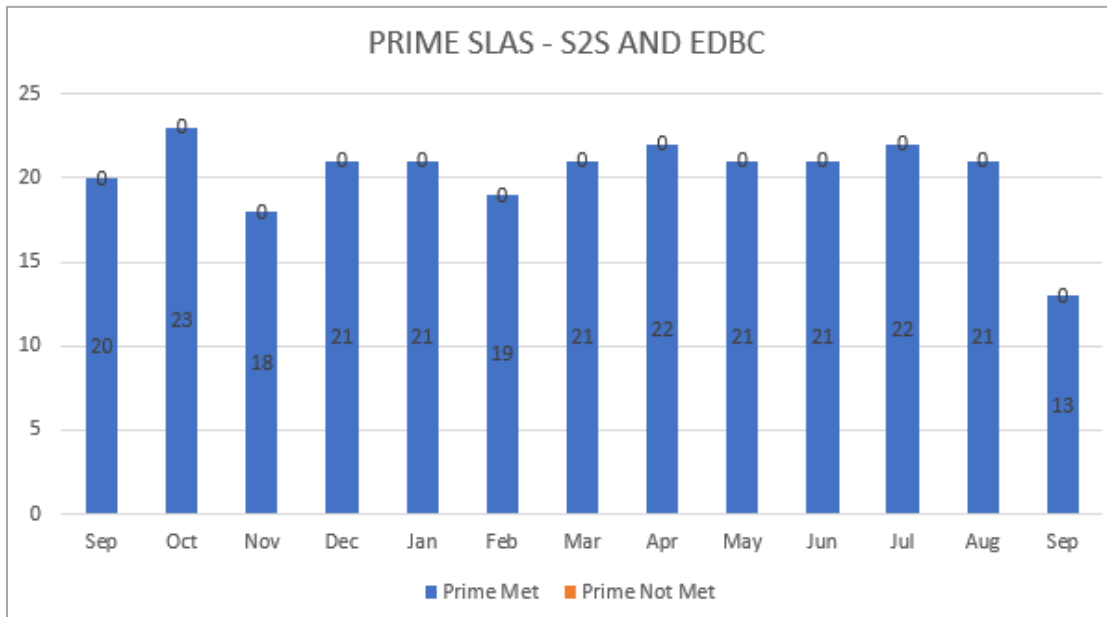


Figure 4.3.1-3: Prime Service Level Agreement (SLA) – Screen to Screen (S2S) and Eligibility Determination Benefit Calculation (EDBC)

4.4 Application Support

4.4.1 Highlights from the Reporting Period

Table 4.4.1: Application Support

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> None to note for the reporting period

4.4.2 Database Application Support

- Continued data model and data architecture management support for future releases
- Continued application performance monitoring and tuning support
- Continued application data security support
- Continued support for database deployments for non-Production environments
- Continued data masking support
- Continued test data management and database refreshes support
- Continued support for application-specific configurations for non-Production environments
- Continued User support
- Continued support for Welfare Data Tracking Implementation Project (WDTIP) Statewide Cash Aid Time Limit (SCATL), California Automated Response and

Engagement System (CARES), and Implementation Advance Planning Document Update (IAPDU) project

- Continued Test Data Slicer support
- Continued transition with Gainwell and Deloitte teams

4.4.3 Technical Architecture Application Support

- Continued architecture support for the following areas:
 - California Automated Response and Engagement System (CARES)
 - Continued supporting code merges and environment configurations
 - Continued Development environment support
 - Nightly batch support
 - Application performance monitoring and tuning support
 - Incident handling and resolution
 - Developer support for local applications running
 - Code reviews and guidance
- Fixing Production defects
- Architecture reviews and approvals

4.4.4 DevOps

- The CalSAWS DevOps team continues to provide support for building and deploying code to the lower environments (Development and System Test). Activities supported by the DevOps team include:
 - CalSAWS core Continuous Integration (CI)/ Continuous Delivery (CD) pipelines support
 - 25.09 Baseline release support
 - Supporting Jenkins/Jira/Bitbucket upgrades
 - Priority and Release When Ready (RWR) release support
 - California Automated Response and Engagement System (CARES) Deployment Pipelines Development and support
 - Providing required DevOps support to non-Production environments
 - Providing required support to Disaster Recovery (DR) failover test scheduled in October 2025

4.4.5 Application Security Support

- Completed 25.09 release Application Security testing scan
- Completed review of comments for the final deliverable (FDEL) of the updated Maintenance and Enhancements (M&E) Security Management Plan
- The updated M&E System Security Plan was submitted for Consortium review
- Completed reverse job shadowing on Static Application Security Testing (SAST), Dynamic Application Security Testing (DAST), Manual Application Security Testing (MAST), Application Programming Interface (API)
- Completed reverse job shadowing on Application Key Performance Indicators (KPI) metrics
- Follow-up Knowledge Transfer (KT)/Reverse Job Shadow (RJS) sessions are being planned in the coming weeks on the following topics:

- Application Security and Architecture
- Application data encryption and key management

4.5 Priority Release Summary

- Table 4.5.1 outlines the scope of future defect fixes targeted for future priority releases

Table 4.5.1: CalSAWS Upcoming Releases

RELEASE	SUMMARY
25.09.25	<ul style="list-style-type: none"> ▪ Add Export Option to Income and Eligibility Verification System (IEVS) Abstracts Search page ▪ Add the Community-Based Organization (CBO) Assistor ID To App Transfer Application Programming Interface (API) ▪ Documentation: Update Form FDD Inventory for 25.09 ▪ Documentation: Update NOA FDD Inventory for 25.09 ▪ Phase 2 of SCR CA-252984 Reports Expedited Service Redesign - Update Reports to Use the New Expedited Service Logic ▪ Provide the CAPI Discontinuance Monthly Case List for September 2025 ▪ Support SCR to provide responses to Consortia queries ▪ Update Forms Application Programming Interface (API) to Align Form Name & Number with Imaging ▪ Update Forms RE Batch job to send Relationship Information ▪ Update Position Detail to display a Validation Message for End Dated Unit ▪ Update the Two-Way Messaging Action Process for Read Actions ▪ Virtual Assistant Expansion - Release 25.09.25 (Release 33)
25.09.26	<ul style="list-style-type: none"> ▪ Training: Create Web Based Training (WBT) for eHIT Disposition Processing Enhancements CA-276523 ▪ Training: Update 001-Orientation Web Based Trainings (WBTs) for the 25.09 AppDev Changes ▪ Training: Update CAPI Web Based Trainings (WBTs) for the 25.09 AppDev Changes ▪ Training: Update Eligibility Medi-Cal Web Based Trainings (WBTs) for the 25.09 AppDev Changes ▪ Training: Update Employment Services - WTW Web Based Trainings (WBTs) for the 25.01 and 25.09 AppDev Changes
25.09.28	<ul style="list-style-type: none"> ▪ LA County Adhoc - Raw and Purpose Built Data Set (PBDS) S3 Data Lake
25.10.02	<ul style="list-style-type: none"> ▪ Generate No Change NOA for CalWORKS Voluntary Mid-Period Actions ▪ Solano - Update Homepage Images

RELEASE	SUMMARY
25.10.03	<ul style="list-style-type: none"> Technology Lifecycle Management (TLM)-39: Lobby Device Platform Consolidation/Modernization Technology Lifecycle Management (TLM)-39: Provide Support for the Lobby Modernization Effort
25.10.05	<ul style="list-style-type: none"> Update dynamic form XDP's to support Adobe Adobe Experience Manager (AEM) 6.5 - SP 22
25.09	<ul style="list-style-type: none"> Total System Change Requests (SCRs): 89 approved Release Webcast date: September 17, 2025

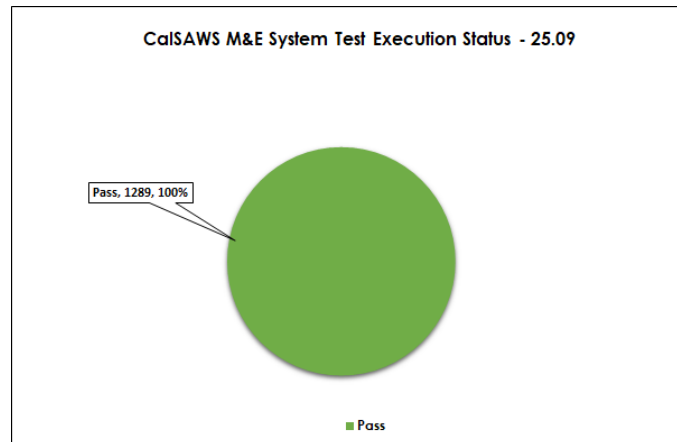
4.6 Release Management

4.6.1 Release Test Summary

- Completed test execution for 25.09 System Change Requests (SCRs)

Table 4.6.1: CalSAWS System Change Request (SCR) Test Status – 25.09

Pass Rate Target as of September 18, 2025	100%
Pass Rate Actual as of September 18, 2025	100%
System Test completion date: September 17, 2025	



Note: Test script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS test scripts in the Release

4.6.2 Automated Regression Test (ART) Coverage

Table 4.6.2: CalSAWS Automated Regression Test (ART) Coverage

PRODUCTION TRANSACTIONS				ART COVERAGE BY PRODUCTION VOLUME	
TIER	DISTINCT	VOLUME	PERCENT VOLUME	DISTINCT	PERCENT COVERAGE
1	15	199,265,182	46.88%	15	100%
2	100	140,614,472	33.08%	100	100%
3	121	42,632,646	10.03%	120	99.37%
4	706	39,065,269	9.19%	617	93.21%
5	2849	3,518,562	0.83%	1020	52.08%

Note: Transaction volume and coverage metrics are based on CalSAWS monthly Production performance data and Automated Regression Test (ART) coverage data as of August 31, 2025. Each tier is distinct from the prior tier(s). For example, tier two includes all transactions that make up the top 80% of Production volume except for the fifteen-tier one transactions. Production statistics are updated each month, and coverage statistics are updated with each major release as new automated regression scripts are developed. To date, there are 1,874 end-to-end Automated Regression Test (ART) scripts

- 1,386 targeting the core CalSAWS application
- 214 targeting the inbound BenefitsCal Application Programming Interface (API) service (Portal Service)
- 274 targeting the other external CalSAWS API services (e.g., Activities, Appointment, CalSAWS, Journal, Task Service)
- The following ongoing efforts target increasing coverage by functional area, including all outstanding tier three transactions and those at the top of tier four:
 - CA-286554 - Automated Regression Test (ART) Backlog - 2025
 - CA-286713 - Automated Regression Test - Execution and Maintenance - 25.09 Release Cycle

4.7 Application Development Status

- **Continued build on:**
 - Priority releases for 25.09 approved System Change Requests (SCRs)
- Premise Items:
 - Work Registration CalFresh Disqualification Notice Update
 - ✦ CA-240701 – planned for 25.09
 - ✦ CA-277738 – in Production
 - CalFresh Reinstatement Approval & Denial Notice Revisions
 - ✦ CA-265360 – in Production
 - ✦ CA-250777 – in Production
 - Restoration Notices Updates
 - ✦ CA-272109 – pending State regulations
 - ✦ CA-245049 – in Production

4.8 Reports

- Held CalSAWS - State and Fiscal Reports Meeting on September 11, 2025
- Delivered high priority defect CA-293536- "CF 296 Line 6 Issues / Line 3a Doesn't Reconcile 3a1 thru 3a3 / Line 5 Doesn't Reconcile 5a thru 5e" into Production on September 8, 2025 and re-ran State Report CF (CalFresh) 296 for July 2025 and August 2025 report months

Table 4.8.1: Total Open Incidents by Reporting Period

REPORTING PERIOD END DATE	NUMBER OF OPEN TICKETS
August 22, 2025	7
September 5, 2025	6
September 19, 2025	1

Note: Total open incidents as of the current reporting period

Table 4.88.2: Open Defects by Status and Functional Area

OPEN DEFECTS STATUS	STATE REPORTS	FISCAL REPORTS	MANAGEMENT REPORTS	BUSINESS INTELLIGENCE	TOTAL
New	0	0	0	0	0
Reopened	0	0	0	0	0
Assigned	0	2	0	1	3
In Development	2	0	1	0	3
Development Complete	0	0	0	0	0
In Assembly Test	0	0	0	0	0
System Test	1	1	0	1	3
Test Complete	1	0	0	0	1
Total Open Defects	4	3	1	2	10

Note: Data is as of the current reporting period

Table 4.8.3: Open Defects by Priority and Functional Area

OPEN DEFECTS BY PRIORITY	STATE REPORTS	FISCAL REPORTS	MANAGEMENT REPORTS	BUSINESS INTELLIGENCE	TOTAL
1-High/non-cosmetic	0	0	0	0	0
2-Normal/Medium	0	1	0	0	1
3-Normal/Low	4	2	1	2	9
4-Cosmetic	0	0	0	0	0
Total Open Defects	4	3	1	2	10

Note: Data is as of the current reporting period

Table 4.8.4: State/Fiscal Reports Open Defects and System Change Requests (SCRs)

STATE/CLAIMING REPORTS	DEFECTS		SCRs – TARGETED RELEASE
	TOTAL	AS PRIORITIZED	25.09
CA 237 CW	1	1	0
CA 237 FC	1	1	0
CA 800 ARC	1	1	0
FNS 209	1	1	0
Integrated Claiming	2	1	1
Temp 2035	1	0	1
Temp 2313	1	0	1

Note: This table provides information on total number of defects and total SCRs by Fix Version on State Reports, Fiscal Integrated, and Fiscal Main Payroll Reports

- 1 This table may not reconcile with defect table as one defect can impact multiple reports
- 2 If SCR is impacting more than one report, it will be counted more than one against each report impacted
- 3 This table will list only those reports where we have open defects and open SCRs
- 4 Details can be found in CalSAWS Reports Bi-Weekly Enhanced Communication

4.9 Upcoming Performance Tests

- Planned upcoming Performance tests for Core Online

Table 4.9.1: Core Online Upcoming Performance Cycle

PERFORMANCE CYCLE	START DATE	END DATE	STATUS
CalSAWS 25.09 Release Performance Testing	August 18, 2025	September 17, 2025	Complete

4.10 Foster Care Eligibility Determination (FCED)/California Automated Response and Engagement System (CARES)

- Completed Tasks:
 - System tested the defects related to “Determination Details Application Programming Interface (API)”
 - System tested fields conditionally required for Placement API
 - System tested “Home Of Removal” defect where property value is not displayed correctly
 - Tested defect for “Incidental Payment API” where “addr”, “begDate”, and “endDate” are required fields
 - Tested the defect for “Placement API” where 'Care Provider Relationship to Child' value Self not listed in eData Comparison table
 - Updated “Income Assets API” Employer address to populate when received from CARES in payload
 - Updated Send to Cares in FCED Outbound page Date Received
 - Tested the defect for “Incidental Payment API” where “addr”, “begDate”, and “endDate” are required fields
 - Tested the defect for “Placement API” where 'Care Provider Relationship to Child' value Self not listed in eData Comparison table
- In Progress Tasks:
 - Updating “Case Transfer API” Page mapping on Outbound Transaction details page to align with one term Staff worker or Staff Person
 - Updating “KIN-GAP Summary API” to remove Duplicate Legal Guardianship date
 - Creating the “Case Link” reapplication and rescind online design
 - Working on Inbound and Outbound for “AAP API”
 - Working on Case Automation API to modify the Case Link API to Automate Case Creation
 - Working on adding Phone type block which is missing from Child Placement Outbound Transaction Detail page
 - Continuing to close out defects from Assembly and System Integration Testing (SIT) with CARES interface partner for the next phase of API testing
 - Testing “Income Assets API” Employer address to populate when received from CARES in payload
 - Testing Send to CARES in FCED Outbound page Date Received
- Upcoming Tasks:
 - Work on Case Transfer API where the transactions went through to CARES though the status is in 'RETRY'
 - Work on the Placement API where the Phone Info is not included on the Child Placement Outbound Transaction Detail
 - Test “AAP API”
 - Work on the Case Transfer API where Case didn't pick up, though the batch run is complete
 - Create the design for the remove functionality to the applicable APIs
- Interface Partner Integration

- Continue coordination with CARES team for schedule and interface element alignment

Table 4.10.1: Foster Care Eligibility Determination (FCED)/California Automated Response and Engagement System (CARES) Application Programming Interface (API) Completion Status

INTERFACE TYPE	TOTAL	NEW	DESIGN	BUILD	INTEGRATION TEST	SYSTEM TEST
CalSAWS hosted	12	0	0	0	0	12
CARES hosted	14	0	0	0	0	14

4.11 Additional Projects

4.11.1 California Department of Social Services (CDSS) Report Support

- California Department of Social Services (CDSS) Glossary:
 - AAP – Adoption Assistance Program
 - AB – Assembly Bill
 - ABAWD – Able Bodied Adults Without Dependents
 - CAPI – Cash Assistance Program for Immigrants
 - CFAP – California Food Assistance Program
 - CIDR – CDSS Internal Data Request
 - EBT – Electronic Benefit Transaction
 - ESAP – Elderly Simplified Application Process
 - E&T – Employment and Training
 - FC – Foster Care
 - MEDS – Medi-Cal Eligibility Data System
 - OIG – Office of the Inspector General
 - SIRFRA – SAWS Information Request for Research and Analysis
 - USDA – United States Department of Agriculture
 - WTW – Welfare to Work
 - WPRD – Work Participation Rate Determination
- Completed Work:
 - CA-287960 – Title IV-E Review - Foster Care Federal Audit
 - CIDR 9104 – GetCalFresh Transition to BenefitsCal – CalFresh Application Data
 - CIDR 9105 – CalSAWS Query for TEMP 2220
- Continued Work:
 - CIDR 9060 – CDSS SAWS+ Implementation
 - CIDR 9078 – SAWS+ Extract Phase II
- Began work on the following:
 - CIDR 9107 – Summer EBT Query Run September 2025

4.11.2 Department of Health Care Services (DHCS) Report Support

- Department of Health Care Services (DHCS) Glossary:
 - CCR – Continuing Care Reform

- CCU – Continuing Care Unwinding
- MC – Medi-Cal
- MEDS – Medi-Cal Eligibility Data System
- PHE – Public Health Emergency
- RE – Redetermination
- SIRFRA – SAWS Information Request for Research and Analysis
- Completed Work:
 - SIRFRA 1411- Individuals with RE due date set to 4/2025 Amended V1 (Weekly Frequency) – September 5, 2025
 - SIRFRA 1387 - Total No. of Apps Pending and Total No. of REs Pending (Weekly Frequency) – September 5, 2025
 - SIRFRA 1380 - MEDS Alert Monitoring August 2025
 - SIRFRA 1386 - Renewal and Demographics Data Request August 2025
 - SIRFRA 1387 - Total No. of Apps Pending and Total No. of REs Pending August 2025 (Monthly)
 - SIRFRA 1388 - Monthly Failure to Complete Data August 2025
 - SIRFRA 1411- Individuals with RE due date set to August 2025 Amended V1 (Monthly)
 - DHCS HCBS SI Case File September 2025
 - DHCS Winding Renewal Update for Outstanding MC Renewals (August 2025 Update)
 - DHCS Active Individuals with M1 Aid Code September 2025
- Continued Work:
 - None to note for the reporting period
- Began work on the following:
 - SIRFRA 1411- Individuals with RE due date set to 4/2025 Amended V1 (Weekly Frequency) – September 19, 2025
 - SIRFRA 1387 - Total No. of Apps Pending and Total No. of REs Pending (Weekly Frequency) – September 19, 2025
 - SIRFRA 1385 - End of CCR Renewal Data November 2025
 - SIRFRA 1380 - MEDS Alert Monitoring September 2025
 - SIRFRA 1386 - Renewal and Demographics Data Request September 2025
 - SIRFRA 1387 - Total No. of Apps Pending and Total No. of REs Pending September 2025 (Monthly)
 - SIRFRA 1388 - Monthly Failure to Complete Data September 2025
 - SIRFRA 1411- Individuals with RE due date set to September 2025 Amended V1 (Monthly)
 - DHCS HCBS SI Case File October 2025
 - DHCS Winding Renewal Update for Outstanding MC Renewals (September 2025 Update)

4.12 Deviation from Plan/Adjustments

- None to note for the reporting period

5 TRANSITION

5.1 Highlights from the Reporting Period

Table 5.1.1: Maintenance and Operations Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
Transition	<ul style="list-style-type: none"> ▪ Continue Knowledge Transfer (KT)/Job Shadow (JS)/Reverse Job Shadow (RJS) for Maintenance and Enhancements (M&E) Workstreams

5.2 Maintenance and Enhancements (M&E) Transition

- Knowledge Transfer (KT):
 - No KT sessions scheduled for the weeks of September 8, 2025 or September 15, 2025
 - Suggested date and time for California Automated Response and Engagement System (CARES) KT sessions have been provided for the week of September 22, 2025
 - Continued to coordinate and collaborate scheduling changes when needed
- Job Shadow (JS) and Reverse Job Shadow (RJS):
 - Completed the following JS sessions during the week of September 8, 2025:
 - ✦ ForgeRock Validations
 - ✦ CalWORKs / CalFresh Cost of Living Adjustment (COLA) – Activities
 - ✦ Batch Operations Weekly Meeting - Session 2
 - ✦ CalWORKs / CalFresh COLA Checklist
 - Completed the following JS sessions during the week of September 15, 2025:
 - ✦ Approval process for Data Change Requests (DCRs)
 - ✦ Batch Operations Weekly Meeting – Session 3
 - ✦ CalHEERS 25.9 Early Batch Start
 - ✦ Ten Day Cutoff Batch
 - ✦ CalHEERS 25.9 Cutover Activities
 - Deloitte cancelled one JS session in this reporting period
 - Completed the following RJS session during the week of September 8, 2025:
 - ✦ Delphix Masking Process – Follow Up 1
 - Completed the following RJS sessions during the week of September 15, 2025:
 - ✦ Delphix Masking Process - Follow Up 2
 - ✦ Application Security
 - Deloitte cancelled two and postponed one RJS session in this reporting period
- Software Licenses:
 - Continue to partner with Gainwell team on availability of Accenture JRebel licenses
 - Currently Gainwell team has assigned 54 JRebel licenses to the Deloitte team

- Security Compliance Support Transition Activities:
 - Supported reverse job shadowing on Application Security testing – Static Application Security Testing (SAST), Dynamic Application Security Testing (DAST), Application Programming Interface (API), and Mobile Application Security Testing (MAST)
 - Supported reverse job shadowing on Application Security Metrics
 - Supported reverse job shadowing on AppSec DevSecOps – Continuous Integration/Continuous Delivery (CI/CD) pipelines
 - Provided clarification on logging and monitoring
 - Provided clarification on Interactive Application Security Testing (IAST) scope
 - Shared knowledge on the transition of Contact Center and ForgeRock repositories to Gainwell team
 - Planned Security Architecture and Monitoring sessions
- Other Transition Items:
 - Continued addressing action items from KT, JS, and RJS sessions
 - Continued providing existing documentation details for the document request raised in Transition dashboard
 - Continued meeting with Deloitte Transition team weekly to collaborate on the status and coordination of Transition activities
 - Reviewed the suggested CARES KT/JS plan and provided inputs
 - Completed the JS session for the CalHEERS release cutover activities that occurred from September 19, 2025 to September 21, 2025
 - Updated KT/JS comments for the Accenture M&E Transition Readiness Plan (TRP) and provided the TRP to Deloitte and Consortium for review on September 19, 2025
- In Progress/Upcoming Work:
 - Continue to provide KT with six sessions planned for the next two weeks
 - Continue to provide JS with one session planned for the next two weeks
 - Continue to provide RJS with seven sessions planned for the next two weeks

5.3 Deviation from Plan/Adjustments

- None to note for the reporting period

Appendices:



Appendix A – County Purchases Status Report

Appendix B – CalSAWS Project Gantt Chart