CalSAWS
California Statewide Automated Welfare System

Bi-Weekly Status Report
ClearBest Quality Assurance

Reporting Period: August 25, 2025 – September 7, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	▪ Participated in Monthly Imaging SLA Data Review with Hyland ▪ Participated in M&O Defect Burndown plan with Accenture ▪ Participated in Region 1, 6 and 3 Management Site Visits ▪ Participated in IV&V, PMO and QA Touchpoint ▪ Facilitating PDO Phase II Gap and Tool Requirement meetings ▪ Continued to support the CalSAWS Committee Evolution ▪ Continued supporting the evolution of the CER to BCR process and materials creation, including incorporating HR-1 priorities
QA Technical	▪ Participated in CalSAWS Proof of Concept meeting ▪ Created draft CalSAWS Innovation Governance document ▪ Participated in the BenefitsCal Google CAPTCHA activities ▪ Participated in CalSAWS Security meetings ▪ Participated in Partner Performance reviews ▪ Participated in M&E transition meetings ▪ Reviewed CalSAWS Change Advisory Board (CAB) tickets
QA Functional/Test	▪ Continued Release 25.09 test execution with 98% executed, 97% passed and 1% failed ▪ Continued QA Review of 25.09 System Test scripts ▪ Conducted 25.11 Pre-System Test Planning activities ▪ Continued FCED-CARES Extended User Scenario (EUST3) QA Cycle 3. Test execution is behind schedule with 55% Pass Rate and 83% Target Pass Rate ▪ Supported FCED-CARES Reports data validation ▪ Conducted (EUST3) County planning activities with CARES ▪ Monitored FCED-CARES Risk and Issues ▪ Monitored SCATL post release support ▪ Monitored Lobby Modernization Readiness Progress

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.19	QA Monthly Status Report – August 2025	On Time	FDEL submitted on 9/8/25
WP-4.22	QA Work Plan – August 2025	On Time	FDEL submitted on 9/8/25
66.19	QA Test Monthly Report – August 2025	On Time	FDEL submitted on 9/8/25
67.07	Quarterly QA Security Report - September 2025	On Time	DDEL due on 9/27/25
68.19	SLA and Performance Review Report - August 2025	On Time	FDEL due on 9/15/25
69.19	OCAT Monthly Status – August 2025	On Time	FDEL submitted on 9/8/25
136	CalSAWS M&E 12.0 Security Management Plan (Off Cycle Review)	Delayed	FDEL not submitted for review on time, date TBD

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
95.06	Assessment of M&E Work Schedule - August 2025	On Time	FDEL due on 9/19/25
98.03	Assessment of ME-D02 M&E Services Plan and Operational Working Documents (OWDs) – Group 2 and 3	On Time	FDEL due 9/11/25
114.07	QA Monthly Status Report - August 2025	On Time	FDEL submitted on 9/8/25
115.07	QA In-Flight Projects Transition efforts - August 2025	On Time	FDEL submitted on 9/8/25
116.07	QA Assessment of Contact Center Transition - August 2025	On Time	FDEL submitted on 9/8/25
117.07	QA Assessment of Imaging Transition - August 2025	On Time	FDEL submitted on 9/8/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.31	CX Monthly Report – June/July 2025	On Time	FDEL comments due on 9/10/25
WP-27.43	Monthly M&O Report - August 2025	On Time	FDEL comments due on 9/12/25
WP-28.41	Monthly Workplan Updates – August 2025	On Time	FDEL comments due on 9/12/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-35	BenefitsCal OWD 01 BenefitsCal Security Management Plan	On Time	DDEL comments due on 9/16/25
WP-36	BenefitsCal OWD 02 BenefitsCal Identification and Access Control Procedures	On Time	DDEL comments due on 9/16/25
WP-37	BenefitsCal OWD 03 Incident Response Plan and Procedures	On Time	DDEL comments due on 9/16/25
WP-38	BenefitsCal Contingency Plan and Procedures	On Time	DDEL comments due on 10/3/25
WP-39	BenefitsCal Risk Assessment Procedures	On Time	DDEL comments due on 10/3/25
WP-40	BenefitsCal Configuration Management Plan and Procedures	On Time	DDEL comments due on 10/3/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in Contact Center review on August 27, 2025
- Participated in Region 6 Management Site Visit on August 27, 2025
- Participated in CalSAWS Batch Weekly Reviews on August 28 and September 4, 2025
- Participated in IV&V, PMO and QA Touchpoint on August 28, 2025
- Participated in Region 3 Management Site Visit on August 28, 2025
- Facilitated SLA Update reviews with Consortium on September 2, 2025
- Participated in M&O Defect Burndown plan with Accenture on September 3, 2025
- Participated in Monthly Imaging SLA Data Review on September 4, 2025
- Participated in Region 1 Management Site Visit on September 5, 2025
- Continued facilitating PDO/ITIL Phase II project gap and requirements meetings
- Submitted modified QA Workplan to support Enterprise Work Plan updates
- Continued to support the CalSAWS Committee Evolution, including accounting for HR-1 priorities, and Policy Manual reviews on August 25, 26, 28, 29 and September 3-5, 2025

1.3 Technical

- Participated in 25.09 Project Integrated Readiness review meetings
- Participated in Infrastructure Technical Sync meeting on August 25, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on August 27, 2025
- Participated in Tech Change Advisory Board on August 27 and September 3, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on August 27, 2025
- Participated in RCA Action Framework Implementation meeting on August 27, 2025
- Participated in M&E July Performance Report Review on August 28, 2025
- Participated in Environment Integration Management review on August 28, 2025
- Participated in Monthly Over 15-second Report Review on August 28, 2025
- Participated in ForgeRock Operations Bi-Weekly Sync on September 3, 2025

- Participated in Risk 304 review meeting on September 4, 2025
- Participated in Infrastructure Technical Sync meeting on September 8 and 15, 2025
- BenefitsCal
  - Participated in the BenefitsCal Google Captcha meetings
  - Participated in DD&I and M&O Review meetings
  - Reviewed BenefitsCal System Changes and Defects
- Batch
  - Participated in CalSAWS Batch review on August 28 and September 4, 2025
- Contact Center
  - Participated in Fresno GenAI Call Summary Meetings
  - Participated in Calabrio and eGain meetings
  - Participated in SB1289 meetings
  - Participated in CSC Support meetings
  - Participated in GenAI for Call Summary Assist meetings
  - Participated in CalSAWS Virtual Assistant (VA) Weekly Reviews
  - Participated in Bi-Weekly Contact Center Status meetings
  - Participated in AWS/CalSAWS Contact Center meetings
  - Participated in CalSAWS and Calabrio Bi-weekly meetings
- Security
  - Participated in Deloitte/Gainwell Security reviews on August 25, 2025
  - Participated in Infrastructure Security Operations Reporting on August 26, 2025
  - Participated in Security Incident 339 Review on August 26, 2025
  - Participated in Security and Privacy Risk Management Group (SPRMG) meeting on August 28, 2025
- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in TLM-39 RACI form discussion meeting on August 26, 2025
- Service Management
  - Participated in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on August 26, 2025
  - Participated in ServiceNow Process Improvement review on August 28, 2025
  - Participated in Monthly Helpdesk Trends Meeting on August 28, 2025
  - Participated in ITOM/HAM/SAM implementation Bi-Weekly Status on September 4, 2025

1.4 Imaging

- Participated in Monthly Data review for CalSAWS meeting on September 2, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed August 26, 2025, SCRB packet containing 49 Total SCRs: 32 were approved, 17 were Pulled Out of SCRB. Completed reviews on September 9, SCRB packet containing 53 SCRs.

- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
  - Participated in CA-266358 Design Review on August 27 and September 4, 2025
  - Participated in CA-281496 Design Review on September 5, 2025
- Foster Care Eligibility Determination (FCED)
  - Participated in Daily FCED standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
  - Participated in Daily CARES-FCED Interface Testing Sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CalSAWS/CARES Technical Sync meetings
  - Participated in Weekly FCED Business Workgroup meetings
  - Participated in Weekly PM Synch meetings
  - Participated in Bi-Weekly FCED Performance Test Touchpoint
  - Participated in Weekly Conversion meetings
  - Participated in AAP CT Codes on August 25 and 26, 2025
  - Participated in CWS-CARES Case Management Demo August 25 and 28, 2025
  - Participated in Additional Fields for Issuance discussion on August 27, 2025
  - Facilitated FCED API Discussion on August 28, 2028
  - Participated in AAP Pending Topics Discussion on August 28, 2025
  - Participated in Knowledge Transfer Session on AAP Program on August 28, 2025
  - Facilitated AAP Demo on August 28, 2025
  - Participated AAP CT Codes Denial Reasons and RFIs on September 2, 2025
  - Participated in CARES-FCED EUST2 County Findings Status on Sept 2, 2025
  - Participated in CWS-CARES Case Management Demo Sept 3, 2025
  - Participated in CARES-FCED Document/Image Q&A on Sept 3, 2025
  - Participated in CalSAWS CARES-FCED Performance Test meeting on Sept 3, 2025
  - Participated in CalSAWS CARES-FCED Issuance meeting on Sept 3, 2025
  - Participated in CARES-FCED Placement Types (FFA) meeting on Sept 4, 2025
  - Participated in CARES-FCED Case Transfer meeting on Sept 4, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Consortium and Vendors
  - Participated in Weekly GA/GR Correspondence Web Service discussions
  - Participated in San Joaquin Requirements sessions on September 2 and 4, 2025
  - Participated in CA-293801Design Review meeting on September 2, 2025
  - Participated in Incarceration & Active Misdemeanor Discussion with San Diego County on September 3, 2025
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly TLM-39 RACI Form Discussions
  - Participated in Lobby Support Agenda Review on August 26, 2025
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting

- Participated in Weekly Director's Meeting with CalHEERS
- Participated in Weekly Test Touchpoint meetings for CalHEERS
- Participated in CR-300384 Focus Group session on August 27, 2025
- Participated in CA-288161 Design meeting on August 27, 2025
- Participated in Medi-Cal CMSP Design Meetings
  - CR-312103: Update Inclusion of Reasonable Explanation Design
  - CR-306232: Enhance Income Verification
- Reports & Fiscal
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in Weekly M&E Analytics Team meeting
  - Participated in Management Reports Committee on August 26, 2025
  - Participated in Management Reports MEDS Alerts Workgroup on August 26, 2025
  - Participated in Collections Committee on August 27, 2025
  - Participated in EBT 2259 User Group Meeting on September 3, 2025
  - Participated in CF 296 Issues Discussion on September 5, 2025
  - Facilitated Consortium/Vendor Expectations meeting on September 5, 2025
- Statewide Cash Aid Time Limit (SCATL)
  - Participated in Daily SCATL stand-ups
  - Monitored transition of CA-289827 and CA-292171 to Deloitte
- Others
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly Release Coordination meeting
  - Participated in CalWORKs/CalFresh COLA on August 25, 2025
  - Participated in CAPI CA-248714 and CA-268378 meetings on August 26, 2025
  - Participated in CalWORKs/CalFresh Eligibility Status meeting on August 27, 2025
  - Participated in MEDS Committee meeting on August 27, 2028
  - Participated in Caseload Management Workgroup Kick Off on August 27, 2025
  - Participated in OCAT CA-292566 design review on August 28, 2025
  - Participated in CAPI Committee meeting on August 28, 2025
  - Participated in ICT Committee meeting on August 28, 2028
  - Participated in Caseload Management meeting on August 28, 29, and September 4, 2025
  - Participated in Caseload Management Workgroup on September 3, 2025
  - Participated in Payment Verification System (PVS) Workgroup on September 5, 2025
- Reviewed fifty-one (51) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	1
25.07	10
25.09	16
25.11	8

26.01	12
26.03	2
26.06	1
26.07	1
Grand Total	**51**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Reviews on August 25, 2025
  - Participated in BenefitsCal Integrated Readiness on August 25, 2025
  - Participated in Program Manager meeting on August 27 and September 3, 2025
  - Participated in BenefitsCal Scrum meeting on August 27, 2025
  - Participated in BenefitsCal SCRB Tech & Test SCR review on August 27, 2025
  - Participated in Deloitte M&E and Consortium SSP meeting on August 28, 2025
  - Participated in New Person Detail Page Design review on September 2 and 3, 2025
  - Participated in Defect CSPM-81167 discussion on September 3 and 4, 2025
  - Participated in CalSAWS M&E SCR KT for SSP review on September 4, 2025
  - Facilitated 'Test Only' SCRs Tracking meeting on September 5, 2025
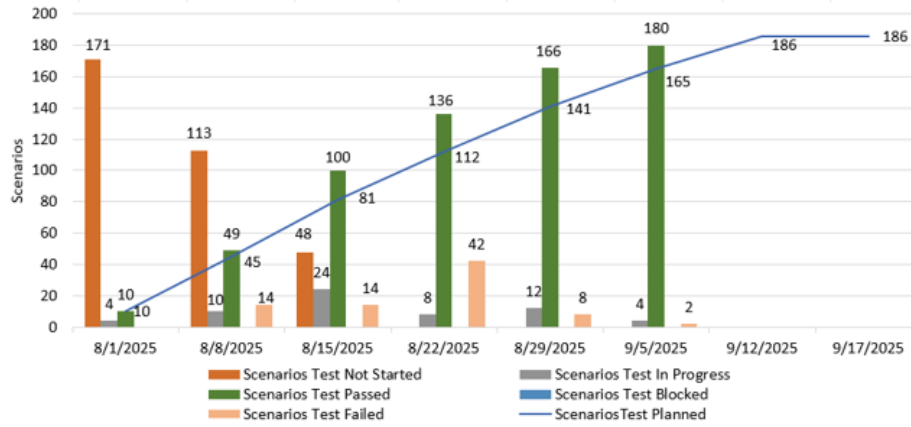
1.6 Test

- CalSAWS Release 25.11
  - Received Scorecard approval from Consortium on September 4, 2025
- CalSAWS Release 25.09
  - Continued defect retesting
  - Continued QA Review of System Test scripts for high impact SCRs
  - Completed QA Review of a subset of high impact Production Defects

Table 6 - CalSAWS Release 25.09 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.09 - ClearBest QA Independent Test Results	186	0% (0)	2% (4)	97% (180)	1% (2)	0% (0)

CalSAWS 25.09 – Test Scenarios: Execution

CalSAWS 25.09 Independent Testing

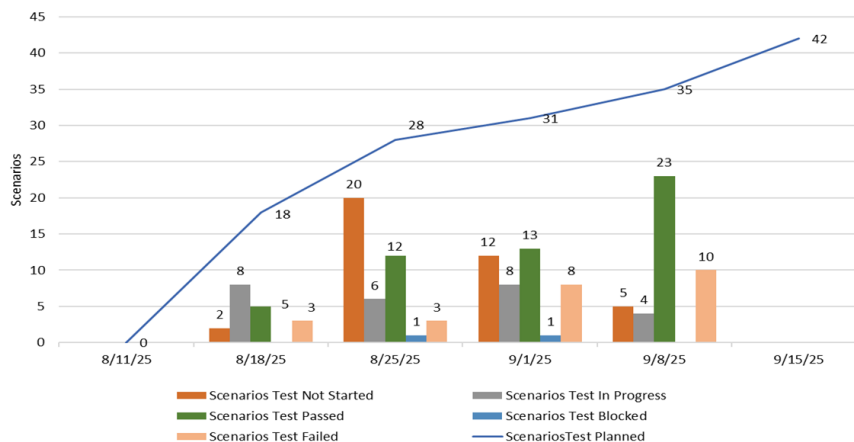180 Scenarios passed of 186 total

- Foster Care Eligibility Determination (FCED)
  - Conducted QA EUST 3 QA Cycle 3 test execution activities
  - Conducted EUST 3 County planning activities
  - Participated in Bi-weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Cycle 3 Independent Test Results	42	11% (5)	10% (4)	55% (23)	24% (10)	0% (0)

CalSAWS CARES-FCED QA EUST 3 – Cycle 3 Test Scenarios: Execution

CalSAWS CARES-FCED EUST 3 – Cycle 3 QA Independent Testing

23 Scenarios passed of 42 Total

B

Case Transfer API clarifications dependencies on 3 not started scenarios

- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities

- Continue to monitor post release activities and priority releases
- BenefitsCal Activities
  - Completed BenefitsCal 25.08.28 Monthly Release test activities
  - Completed BenefitsCal 25.08.28 Release Notes review
  - Completed BenefitsCal 25.09 Integrated Release test execution activities
  - Facilitated QA and Consortium Scope review for BenefitsCal Release 25.09.25
  - Began BenefitsCal 25.09.25 Monthly Release test activities
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Conducted test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues In-Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-213363 TLM-39: Lobby Device Platform Consolidation/Modernization	25.10.03	Priority Release	QA Review
CA-282105: Update M40-129E4 logic to look at additional Denial Reasons	25.07.x2	RWR	QA Review
CA-250777: Update CF 377.1 NOAs in Threshold Languages	25.07.x2	RWR	QA Review

- Completed test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-291853: Red Exclamation Mark Cleanup	25.09.07	Priority Release	QA Review
CA-286738: Add Threshold Languages for CF 889 Notice	25.07.x2	RWR	QA Review

- Training
  - Began validation of WBT/CFP SCRs in Release 25.09.19
  - Completed One (1) Quick Guide Review
- Other Consortium Support Test Activities
  - Participated in Release 25.09 Integrated Readiness T-4 on August 25, 2025
  - Participated in Release 25.09 Integrated Readiness T-3 on September 2, 2025
  - Participated in Integrated Test meetings on August 26 and September 2, 2025
  - Participated in Test Touchpoint meeting on August 27 and September 3, 2025
  - Participated in R25.11 Pre-ST Daily Meeting on August 25 – September 5, 2025

1.7 Transition

- Infrastructure
  - Reviewed Gainwell's Infrastructure WSR updates

- Reviewed Gainwell's Weekly Transition-In Work Schedule updates
- M&E
  - Reviewed M&E status report updates
  - Reviewed Weekly Transition-In Work Schedule updates
  - Completed Release 25.09 JS/RS SCRs test scripts and test execution results review
  - Commenced Release 25.11 SCRs pre-ST validation activities
  - Participated in Knowledge Transfer sessions for the SCR workstream
  - Participated in Job Shadowing sessions for the following workstreams:
    - Production Operations
    - SCR
  - Participated in Reverse Job Shadowing sessions for the following workstreams:
    - OCM
    - Production Operations
    - Security

1.8 OCAT

- No activities scheduled.

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in Release 25.09 T-2 Readiness Review on September 8, 2025
- Participate in Monthly Imaging SLA Review on September 9, 2025
- Participate in Contact Center review on September 10, 2025
- Participate in CalSAWS Batch Weekly Reviews on September 11 and 18, 2025
- Participate in CalSAWS JPA Board meeting on September 12, 2025
- Participate in Monthly OCAT SLA Review on September 15, 2025
- Participate in Release 25.09 T-1 Readiness Review on September 15, 2025
- Participate in OCAT Ops and Release Management review on September 16, 2025
- Facilitate Release 25.09 Greenlight review on September 17, 2025
- Participate in CalSAWS Project Steering Committee on September 18, 2025
- Continue facilitating PDO/ITIL Phase II project
- Continue working on Enterprise Work Plan enhancements
- Continue to support the CalSAWS Committee Evolution, including the HR-1 priorities, and CalSAWS Policy Manual discussions and reviews
- Support CalSAWS marketing/branding

1.10 Technical

- Participate in 25.09 Project Integrated Readiness review meetings
- Participate in Infrastructure Technical Sync meeting on September 8 and 15, 2025
- Participate in Tech Change Advisory Board on September 10 and 17, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on September 10, 2025
- Participate in weekly GenAI SDLC meetings on September 10 and 17, 2025
- Participate in Environment Integration Management review on September 11, 2025
- Participate in Risk 304 review meeting on September 11, 2025

- Participate in Infrastructure Monthly Performance meeting on September 16, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on September 17, 2025
- BenefitsCal
    - Participate in DD&I and M&O meetings
    - Participate in BenefitsCal change request and defect reviews
- Batch
    - Participate in CalSAWS Batch review on September 11 and 18, 2025
- Contact Center
    - Participate in Fresno GenAI Call Summary Meetings
    - Participate in Calabrio and eGain meetings
    - Participate in CSC Support meetings
    - Participate in GenAI for Call Summary Assist meetings
    - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
    - Participate in Bi-Weekly Contact Center Status meetings
    - Participate in AWS/CalSAWS Contact Center meetings
    - Participate in CalSAWS and Calabrio Bi-weekly meetings
- Security
    - Participate in Deloitte/Gainwell Security review on September 8 and 15, 2025
    - Participate in Infrastructure Security Operations Reporting on September 9, 2025
- Central Print
    - Participate in Central Print Weekly meetings on September 8, 2025
- Lobby Management
    - Participate in TLM-39 RACI form discussion meeting on September 9, 2025
- Service Management
    - Participate in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on August 26, 2025
    - Participate in Monthly Helpdesk Trends Meeting on August 28, 2025
    - Participate in ServiceNow Process Improvement review on September 11, 2025
    - Participate in ITOM/HAM/SAM implementation Bi-Weekly Status on September 18, 2025

1.11 Imaging

- Participate in Monthly Data review for CalSAWS meeting on September 4, 2025
- Participate in Imaging Status Call on September 16, 2025

1.12 Functional

- Support the September SCRB and SPG Scorecard review cycles
- Client Correspondence
    - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
    - Participate in Daily FCED standup meetings
    - Participate in Daily CARES-FCED Interface Testing sessions
    - Participate in Daily Platform as a Service (PAAS) SIT E2E Test Review meetings
    - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings

- Participate in Weekly CalSAWS/CARES Technical Sync meetings
- Participate in Weekly FCED Business Workgroup meetings
- Participate in Weekly PM Synch meetings
- Participate in Bi-Weekly FCED Performance Test Touchpoint
- Participate in Weekly Conversion meetings
- Participate in CalSAWS, CARES, and CWDA FCED Exec Meeting on September 18, 2025

- General Assistance/General Relief (GA/GR)
  - Participate in Weekly GA/GR meetings with Consortium and Vendors
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
  - Participate in San Joaquin Requirements sessions

- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for Lobby Management Modernization
  - Participate in Weekly Lobby Support Team meetings
  - Participate in Weekly TLM-39 RACI Form Discussions

- Medi-Cal/CMSP
  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly CWDA/SAWS CalHEERS meeting
  - Participate in Weekly Director's Meeting with CalHEERS
  - Participate in Weekly Test Touchpoint meetings for CalHEERS
  - Participate in CalSAWS/CalHEERS JAD Sessions

- Reports & Fiscal
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Weekly M&E Analytics Team meeting
  - Facilitate Continuing Consortium/Vendor Expectations discussion

- Statewide Cash Aid Time Limit (SCATL)
  - Monitor transition of SCR CA-289827 and CA-292171 to Deloitte

- Task Management
  - Participate in Weekly Task Management Check-In meetings

- Others
  - Participate in Release 25.11 Pre-System Test Daily Checkpoint meetings
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly CalSAWS Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Weekly Caseload Management Workgroup Preparation Meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
  - Participate in MEDS Alerts Workgroup Sessions
  - Participate in Caseload Management Workgroup Sessions
  - Participate in Caseload Management Post/Pre-Meet Sessions

- BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings

- Participate in Weekly Scope Review for Partner Coordination
- Participate in September UCD Deck Review on September 8, 2025
- Participate in BenefitsCal Integrated Readiness on September 8 and 15, 2025
- Participate in Program Manager meeting on September 10 and 17, 2025
- Participate in BenefitsCal Scrum meeting on September 10, 2025
- Participate in BenefitsCal Deliverable Training on September 16, 2025
- Participate in BenefitsCal User Centered Design meeting on September 17, 2025

1.13 Test

- CalSAWS Release 25.11
  - Begin Test preparation activities
- CalSAWS Release 25.09
  - Continue defect retesting
  - Continue QA Review of System Test scripts for high impact SCRs
- FCED
  - Continue CalSAWS-CARES QA EUST 3 Cycle 3 Test execution activities
  - Continue EUST 3 County planning testing activities
- Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor SCRs transitioned to Deloitte
- BenefitsCal
  - Begin and complete BenefitsCal 25.09 Integrated Release Notes review
  - Continue BenefitsCal 25.09.25 Monthly Release test activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue WBT/CFP SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Release 25.09 Project Integrated Readiness T-2 meeting on September 8, 2025
  - Participate in Release 25.11 Pre-ST Daily Meeting on September 8 - 19, 2025
  - Participate in Integrated Test meetings on September 9 and 16, 2025
  - Participate in Test Touchpoint meetings on September 10 and 17, 2025
  - Participate in Release 25.09 Project Integrated Readiness T-1 meeting on September 15, 2025
  - Participate in CalSAWS Virtual Greenlight Release 25.09 on September 17, 2025

1.14 Transition

- Infrastructure
  - Review updates to Gainwell's Infrastructure WSR
  - Review updates to Gainwell's Weekly Transition-In Work Schedule
  - Review August 2025 Infrastructure Transition RTM updates
  - Review Infrastructure Transition-In Final Presentation updates
  - Participate in Infrastructure Transition retrospective on September 11, 2025
- M&E

- Review updates to Deloitte's M&E WSR
- Review updates to Deloitte's Weekly Transition-In Work Schedule
- Review resolution updates for R25.09 JS/RS SCRs test execution results review
- Continue R25.11 SCRs pre-ST validation activities
- Participate in Job Shadowing sessions for the following workstreams:
  - OCM
  - SCR
- Participate in CARES-FCED planning transition activities
- Lead M&E Transition RTM status update meeting on September 9, 2025
- Participate in Production Operations and Technology Recovery workstreams Readiness & Evidence Review walkthrough meeting on September 9, 2025
- Participate in Security workstream's Readiness & Evidence Review walkthrough meeting on September 11, 2025

1.15 OCAT

- Participate in OCAT Monthly SLA Reporting Meeting on September 15, 2025
- Participate in OCAT Monthly Operations and Release Meeting on September 16, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None