CalSAWS
California Statewide Automated Welfare System

Bi-Weekly Status Report
ClearBest Quality Assurance

Reporting Period: September 8, 2025 – September 21, 2025

Table of Contents

Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1   Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	▪ Participated in Monthly Imaging SLA review ▪ Participated in Monthly OCAT SLA review ▪ Participated in OCAT Ops and Release Management review ▪ Participated in Infrastructure Transition Final review ▪ Facilitated Release 25.09 Greenlight review ▪ Participated in CalSAWS JPA Board meeting ▪ Participated in CalSAWS Project Steering Committee ▪ Continue facilitating PDO/ITIL Phase II project meetings ▪ Continue working on Enterprise Work Plan enhancements ▪ Continued to support the CalSAWS Committee Evolution ▪ Continued supporting the evolution of the CER to BCR process and materials creation, including incorporating HR-1 priorities
QA Technical	▪ Participated in 25.09 Release Readiness meetings ▪ Participated in CalSAWS Security meetings ▪ Participated in Partner Performance reviews ▪ Participated in M&E transition meetings ▪ Reviewed CalSAWS Change Advisory Board (CAB) tickets
QA Functional/Test	▪ Completed Release 25.09 test execution with 100% passed ▪ Completed QA Review of 25.09 System Test scripts ▪ Completed RWR 25.07.x2 QA Reviews ▪ Completed FCED-CARES Extended User Scenario (EUST3) QA Cycle 3 ▪ Began FCED-CARES Extended User Scenario (EUST3) QA Cycle 4 Test planning ▪ Supported FCED-CARES Reports and EUST County Test scenario data creation and validation ▪ Conducted (EUST3) County planning activities with CARES ▪ Monitored FCED-CARES Risk and Issues ▪ Monitored SCATL post release SCR hand offs between vendors ▪ Monitored Lobby Modernization Readiness Progress

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.20	QA Monthly Status Report – September 2025	On Time	FDEL due on 10/7/25
WP-4.23	QA Work Plan – September 2025	On Time	FDEL due on 10/7/25
66.20	QA Test Monthly Report – September 2025	On Time	FDEL due on 10/7/25
67.07	Quarterly QA Security Report - September 2025	On Time	DDEL due on 9/27/25
68.20	SLA and Performance Review Report - September 2025	On Time	FDEL due on 10/15/25
69.20	OCAT Monthly Status – September 2025	On Time	FDEL due on 10/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
95.06	Assessment of M&E Work Schedule - August 2025	Delayed	FDEL due on 9/19/25
114.08	QA Monthly Status Report - September 2025	On Time	FDEL due on 10/7/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.32	CX Monthly Report – Aug/Sep 2025	On Time	DDEL comments due on 10/21/25
WP-27.44	Monthly M&O Report - September 2025	On Time	FDEL comments due on 10/15/25
WP-28.42	BenefitsCal Monthly Workplan Updates – September 2025	On Time	FDEL comments due on 10/15/25
WP-32.14	BOM Review and License Renewal (Quarterly) Jul - Sep 2025	On Time	FDEL comments due on 10/15/25
WP-33.14	Certificate Review (Quarterly) Jul - Sep 2025	On Time	FDEL comments due on 10/15/25
WP-35	BenefitsCal OWD 01 BenefitsCal Security Management Plan	On Time	FDEL comments due on 9/26/25
WP-36	BenefitsCal OWD 02 BenefitsCal Identification and Access Control Procedures	On Time	FDEL comments due on 9/26/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-37	BenefitsCal OWD 03 Incident Response Plan and Procedures	On Time	FDEL comments due on 9/26/25
WP-38	BenefitsCal Contingency Plan and Procedures	On Time	DDEL comments due on 10/3/25
WP-39	BenefitsCal Risk Assessment Procedures	On Time	DDEL comments due on 10/3/25
WP-40	BenefitsCal Configuration Management Plan and Procedures	On Time	DDEL comments due on 10/3/25
WP-41	BenefitsCal Maintenance Procedures	On Time	DDEL comments due on 10/31/25
WP-42	BenefitsCal System and Communications Protection Procedures	On Time	DDEL comments due on 10/31/25
WP-43	BenefitsCal System and Information Integrity Procedures	On Time	DDEL comments due on 10/31/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in Release 25.09 T-2 Readiness Review on September 8, 2025
- Participated in Monthly Imaging SLA Review on September 9, 2025
- Participated in Contact Center review on September 10, 2025
- Participated in Infrastructure Transition Final Review Preview on September 11, 2025
- Participated in CalSAWS Batch Weekly Reviews on September 11 and 18, 2025
- Participated in CalSAWS JPA Board meeting on September 12, 2025
- Participated in Monthly OCAT SLA Review on September 15, 2025
- Participated in Release 25.09 T-1 Readiness Review on September 15, 2025
- Participated in OCAT Ops and Release Management review on September 16, 2025
- Facilitated Release 25.09 Greenlight review on September 17, 2025
- Participated in CalSAWS Project Steering Committee on September 18, 2025
- Continued facilitating PDO/ITIL Phase II project meetings
- Continued working on Enterprise Work Plan enhancements
- Continued to support the CalSAWS Committee Evolution, including the HR-1 priorities, and CalSAWS Policy Manual discussions and reviews on September 8, 10, 15, 16, and 17, 2025
- Supported PPOC session that provided BCR and HR1 Prioritization Updates on September 18, 2205
- Continued drafting PDO charter and finalizing PDO Tool requirements meetings
- Reviewed all M&E, Infrastructure, and BenefitsCal Workplans

1.3 Technical

- Participated in Release 25.09 Project Integrated Readiness review
- Participated in Infrastructure Technical Sync meeting on September 8 and 15, 2025

- Participated in CalSAWS Bi-Weekly Status meeting on September 10, 2025
- Participated in Tech Change Advisory Board on September 10 and 17, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on September 10, 2025
- Participated in Risk 304 status review on September 11, 2025
- Participated in Infrastructure Performance Review on September 11 and 16, 2025
- Participated in Environment Integration Management review on September 11, 2025
- Participated in RCA Action Framework review on September 15, 2025
- Participated in ForgeRock Operations Bi-Weekly Sync on September 17, 2025
- Participated in Production Operations Readiness review on September 17, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review
  - Reviewed BenefitsCal System Changes and Defects
- Batch
  - Participated in CalSAWS Batch review on September 11 and 18, 2025
- Contact Center
  - Participated in Fresno GenAI Call Summary Meetings
  - Participated in Calabrio and eGain meetings
  - Participated in SB1289 meetings
  - Participated in CSC Support meetings
  - Participated in GenAI for Call Summary Assist meetings
  - Participated in Bi-Weekly Contact Center Status meetings
  - Participated in AWS/CalSAWS Contact Center meetings
  - Participated in CalSAWS and Calabrio Bi-weekly meetings
- Security
  - Participated in Deloitte/Gainwell Findings Security review on September 8 and 15, 2025
  - Participated in Infrastructure Security Operations Reporting on September 9, 2025
- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in TLM-39 RACI form discussion meeting on September 9, 2025
- Service Management
  - Participated in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on September 9 and 17, 2025
  - Participated in ServiceNow Process Improvement review on September 11, 2025
  - Participated in ITOM/HAM/SAM implementation Status on September 18, 2025

1.4 Imaging

- Participated in Imaging Status call on September 16, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed September 9 SCRB packet review containing 53 Total SCRs
- Completed reviews on September 17 SCRB packet review containing 53 SCRs.

- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participated in Daily FCED standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review
  - Participated in Daily CARES-FCED Interface Testing Sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CalSAWS/CARES Technical Sync meetings
  - Participated in Weekly FCED Business Workgroup meetings
  - Participated in Weekly PM Synch Meetings
  - Participated in Bi-Weekly FCED Performance Test Touchpoint
  - Participated in Weekly Conversion meetings
  - Participated in POD-3577 meeting on September 10, 2025
  - Participated in AAP E-Data Scenarios meeting on September 10, 2025
  - Participated in Continuing Discussion from Weekly Tech Sync Meeting on September 11
  - Participated in CARES-FCED Interface Testing: Home Removal meeting on September 15
  - Participated in CARES Report Support Process meeting on September 16, 2025
  - Participated in CWS-CARES Core Constituent Demo: Resource Management Directory meeting on September 16, 2025
  - Participated in CA-233675 Design discussion on September 18, 2025
  - Participated in Determination Results Field Discussion on September 18, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Daily San Bernardino Automated GA Daily Validation Touchpoints
  - Participated in Weekly GA/GR meetings with Consortium and Vendors
  - Participated in Weekly GA/GR Correspondence Web Service discussions
  - Participated in San Joaquin Requirements sessions
  - Participated in CA-289026 Design Review on September 9, 2025
  - Participated in CA-289103 Design Review on September 11, 2025
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly TLM-39 RACI Form Discussions
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in CA-292586 Adult Expansion Work Requirement meetings
  - Participated in CA-292582 Semi-Annual Redeterminations Business Requirements Review on September 10
  - Participated in the following JAD sessions:
    - CR 313671: Amend Definition of Qualified Non-Citizen (QNC)
    - CR 302071: Go Green Campaign and Contact Information Update

- ⤫ CR 293152: Auto Close Cases
- Reports & Fiscal
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in Weekly M&E Analytics Team meeting
  - Participated in Management Reports MEDS Alerts Workgroup on September 10
  - Participated in Monthly State and Fiscal Reports meeting on September 11, 2025
- Statewide Cash Aid Time Limit (SCATL)
  - Monitored SCATL post release SCR hand offs between vendors
- Others
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly Release Coordination meeting
  - Participated in Caseload Management meeting sessions
  - Participated in Payment Verification System (PVS) Workgroup sessions
  - Participated in Caseload Management Workgroup on September 10, 2025
  - Participated in CalWORKs/CalFresh Eligibility Committee on September 10, 2025
  - Participated in Task Management Check-In on September 18, 2025
- Reviewed fifty-one (51) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
25.07	4
25.09	10
25.11	4
26.01	13
26.02	2
26.03	7
26.05	2
26.06	1
26.07	1
26.09	4
TBD	3
Grand Total	**51**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in September UCD Deck Review on September 8, 2025
  - Participated in BenefitsCal Scope Reviews on September 8 and 15, 2025
  - Participated in BenefitsCal Integrated Readiness on September 8 and 15, 2025
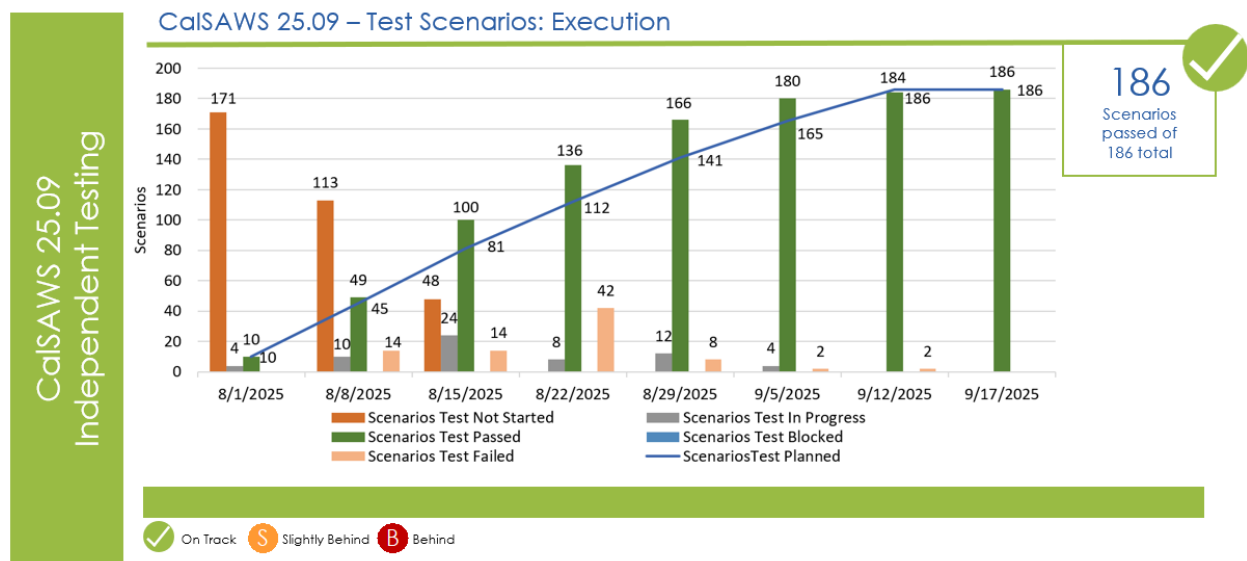
- Facilitated BenefitsCal Appt Details Response meeting on September 9, 2025
- Participated in Program Manager meeting on September 10 and 17, 2025
- Participated in BenefitsCal Scrum meeting on September 10, 2025
- Participated in New Person Detail Page reviews on September 10 - 18, 2025
- Participated in 25.11 CalSAWS & BenefitsCal review on September 11, 2025
- Facilitated BenefitsCal Appointments Sync meeting on September 11, 2025
- Facilitated BenefitsCal Deliverable Training on September 16, 2025
- Participated in BenefitsCal User Centered Design meeting on September 17, 2025
- Participated in CX Report Survey review on September 17 and 18, 2025

1.6 Test

- CalSAWS Release 25.11
  - Continued Test preparation activities
- CalSAWS Release 25.09
  - Completed defect retesting
  - Completed QA Review of System Test scripts for high impact SCRs

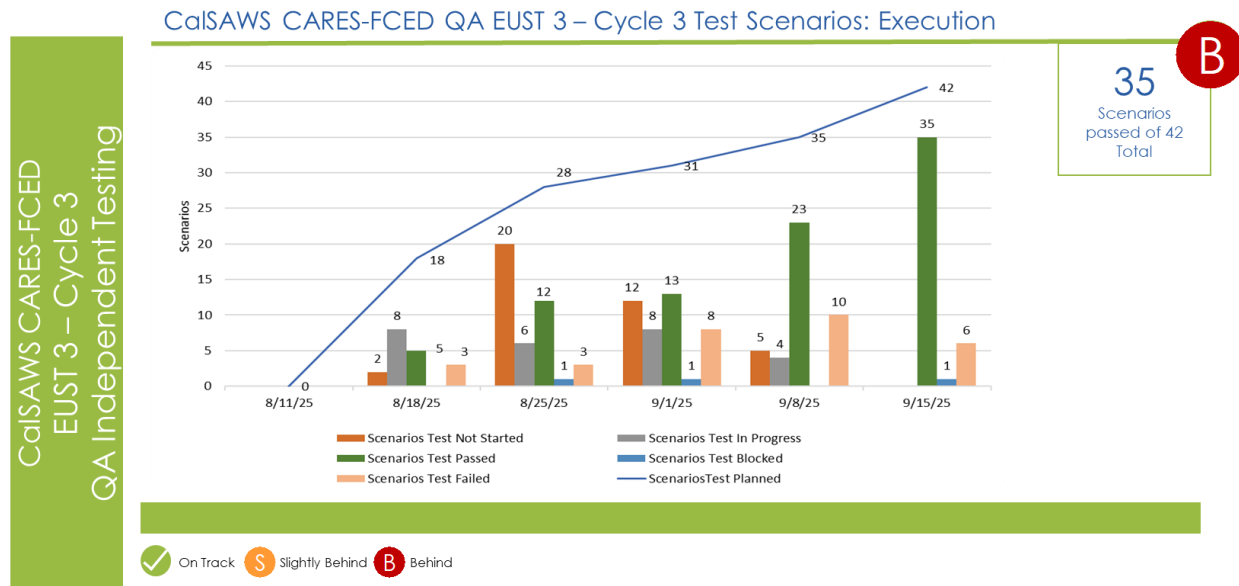Table 6 - CalSAWS Release 25.09 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.09 - ClearBest QA Independent Test Results	186	0% (0)	0% (0)	100% (186)	0% (0)	0% (0)

- Foster Care Eligibility Determination (FCED)
  - Completed QA EUST 3 QA Cycle 3 test execution activities
  - Began QA EUST 3 QA Cycle 4 test execution activities
  - Conducted EUST 3 County planning activities
  - Participated in Weekly EUST status meetings with CARES

Table 7 - FCED QA EUST 3 Test Activities

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS CARES-FCED EUST 3 ClearBest QA Cycle 3 Independent Test Results	42	0% (0)	0% (0)	84% (35)	14% (6)	2% (1)

CalSAWS CARES-FCED QA EUST 3 – Cycle 3 Test Scenarios: Execution

CalSAWS CARES-FCED EUST 3 – Cycle 3 QA Independent Testing

B — 35 Scenarios passed of 42 Total

On Track · S Slightly Behind · B Behind

* Case Transfer and KinGap requirement clarifications resulted in 6 Failed scenarios that will be retested with updates in EUST 3-Cycle 4, blocked scenario pending CARES fix will be retested in EUST 3-Cycle 4

- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor post release activities and priority releases for remaining SCR transitions between vendors
- BenefitsCal Activities
  - Began and completed BenefitsCal 25.09.11 Priority Release test activities
  - Began and completed BenefitsCal 25.09.11 Release Notes review
  - Began and completed BenefitsCal 25.09 Integrated Release Notes review
  - Began BenefitsCal 25.09.25 Release Notes review
  - Continued BenefitsCal 25.09.25 Monthly Release test activities
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Release	Release Type	Type of Testing
CA-292084 ACL 25-34 CalFresh Forms (CF 887/CF 888 Forms)	25.07.x2	RWR	QA Review

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-292171 Add additional enhancements to SCATL application	25.07.x2	RWR	QA Review
CA-282105 Update M40-129E logic to look at additional Denial Reasons	25.07.x2	RWR	QA Review
CA-264987 Update Homeless Mapping for TANF Clock as per WDTIP TRAC Guide	25.09.11	Priority Release	QA Review
CA-289908 Virtual Assistant Expansion - Release 25.09.25 (Release 33)	25.09.25	Priority Release	QA Review
CA-213363 TLM-39: Lobby Device Platform Consolidation/Modernization	25.10.03	Priority Release	QA Review

- Training
  - Competed validation of WBT/CFP SCRs in Release 25.09.19
- Other Consortium Support Test Activities
  - Participated in Release 25.09 Integrated Readiness T-2 meeting on September 8, 2025
  - Participated in Release 25.11 Pre-ST Daily meetings September 8 through19, 2025
  - Participated in Integrated Test meetings on September 9 and 16, 2025
  - Participated in Test Touchpoint meeting on September 10, 2025
  - Participated in Release 25.09 Integrated Readiness T-1 on September 15, 2025
  - Participated in CalSAWS Virtual Greenlight Release 25.09 on September 17, 2025

1.7 Transition

- Infrastructure
  - Reviewed Infrastructure status report updates
  - Reviewed Weekly Infrastructure Transition-In Work Schedule updates
  - Reviewed August 2025 Infrastructure Transition RTM updates
  - Participated in preliminary Transition Final Review session on September 11, 2025
  - Participated in Infrastructure Transition retrospective on September 11, 2025
- M&E
  - Reviewed M&E status report updates
  - Reviewed Weekly M&E Transition-In Work Schedule updates
  - Participated in Weekly Transition status update meeting
  - Reviewed resolution updates for Release 25.09 JS/RS SCRs test execution results findings
  - Continued Release 25.11 SCRs pre-ST validation activities
  - Participated in Job Shadowing sessions for the following workstreams:
    - OCM
    - Production Operations
    - SCR
  - Participated in RJS for the Production Operations workstream

- Participated in CARES-FCED planning transition activities
- Participated in Recovery Workstreams Evidence Review on September 9, 2025
- Participated in Security Workstream Evidence Review on September 11, 2025

1.8 OCAT

- Participated in OCAT Monthly SLA Reporting Meeting on September 15, 2025
- Participated in OCAT Monthly Ops and Release Meeting on September 16, 2025

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in Region 5 Management Site Visit Planning on September 22, 2025
- Participate in M&E Management Readiness review on September 22, 2025
- Participate in Post-Release 25.09 Checkpoint reviews on September 22 – 24, 2025
- Participate in Contact Center reviews on September 24, 2025
- Participate in Environment Integration Management review on September 25, 2025
- Participate in IV&V PMO and QA Review on September 25, 2025
- Participate in CalSAWS Batch Weekly Reviews on September 25 and October 2, 2025
- Continue facilitating PDO/ITIL Phase II project meetings
- Continue working on Enterprise Work Plan enhancements
- Continue to support the CalSAWS Committee Evolution, including the HR-1 priorities, and CalSAWS Policy Manual discussions and reviews

1.10 Technical

- Participate in Infrastructure Technical Sync meeting on September 22 and 29, 2025
- Participate in Tech Change Advisory Board on September 24 and October 1, 2025
- Participate in CalSAWS Bi-Weekly Status meeting on September 24, 2025
- Participate in Root Cause Analysis Actions (RCAA) Review on September 25, 2025
- Participate in Environment Integration Management review on September 25, 2025
- Participate in Infrastructure Monthly Performance meeting on September 25 and October 2, 2025
- Participate in Production Operations Readiness review on October 1, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on October 1, 2025
- Participate in Disaster Recovery Dry Run 1 meeting on October 2, 2025
- BenefitsCal
  - Participate in DD&I and M&O meetings
  - Participate in BenefitsCal change request and defect reviews
- Batch
  - Participate in CalSAWS Batch review on September 25 and October 2, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary Meetings
  - Participate in Calabrio and eGain meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings

- Participate in Bi-Weekly Contact Center Status meetings
- Participate in AWS/CalSAWS Contact Center meetings
- Participate in CalSAWS and Calabrio Bi-weekly meetings
- Participate in Walkthrough: Contact Center Welcome Bot SCR -BCAL Team
- Participate in Contact Center - Weekly Touch point - CER Review
- Participate in CalSAWS Contact Center Management Conference Call
- Participate in Monthly CalSAWS/TU Meeting

- Security
  - Participate in Deloitte/Gainwell Findings Security review on September 22 and 29, 2025
  - Participate in Infrastructure Security Operations Reporting on September 23, 2025
  - Participate in Security and Privacy Risk Management Group (SPRMG) meeting on September 25, 2025
- Central Print
  - Participate in Central Print Weekly meetings on September 22 and 29, 2025
- Lobby Management
  - Participate in TLM-39 RACI form discussion meeting on September 23, 2025
- Service Management
  - Participate in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on September 23, 2025
  - Participate in ServiceNow Process Improvement review on September 25, 2025
  - Participate in Monthly Helpdesk Trends Meeting on September 25, 2025
  - Participate in ITOM/HAM/SAM implementation Bi-Weekly Status on October 2, 2025

1.11 Imaging

- Participate in Monthly Data review for CalSAWS meeting on October 7, 2025

1.12 Functional

- Support the September SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily FCED standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Transition KT activities
  - Participate in Daily Platform as a Service (PAAS) SIT E2E Test Review
  - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participate in Weekly CalSAWS/CARES Technical Sync meetings
  - Participate in Weekly FCED Business Workgroup meetings
  - Participate in Weekly PM Synch meetings
  - Participate in Bi-Weekly FCED Performance Test Touchpoint
  - Participate in Weekly Conversion meetings
  - Participate in Future Tiered Rates Discussion on September 22, 2025
  - Participate in Continuing Discussion from Weekly Tech Sync on September 22

- Participate in AAP E-Data Review on September 22, 2025
- Participate in Vendor API on September 22, 2025
- Participate in CalSAWS- Foster Care Programs Committee on September 23, 2025
- Participate in CWS-CARES Core Constituent Demo: Resource Management Directory on September 24, 2025
- General Assistance/General Relief (GA/GR)
  - Participate in Weekly GA/GR meetings with Consortium and Vendors
  - Participate in Weekly GA/GR Correspondence Web-Service discussions
  - Participate in San Joaquin Requirements sessions
  - Participate in CA-249954 Design Review on September 25, 2025
- Lobby Management
  - Participate in Weekly Lobby Team meetings
  - Participate in Weekly Design meetings for Lobby Management Modernization
  - Participate in Weekly Lobby Support Team meetings
  - Participate in Weekly TLM-39 RACI Form Discussions
- Medi-Cal/CMSP
  - Participate in Daily CalHEERS CalSAWS Test Connect meetings
  - Participate in Weekly CalHEERS SAWS Integration meetings
  - Participate in Weekly CWDA/SAWS CalHEERS meeting
  - Participate in Weekly Director's Meeting with CalHEERS
  - Participate in Weekly Test Touchpoint meetings for CalHEERS
  - Participate in CalSAWS Medi-Cal CMSP Committee on October 1, 2025
  - Participate in CalSAWS/CalHEERS JAD Sessions
    - CR 313671: H.R.1 - Amend Definition of QNC (Qualified Non-Citizen) and newly define Eligible Alien
    - CR 303180: Returned Mail Improvements
    - CR 300384: eHIT Enhancements for 2026
- Reports & Fiscal
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Weekly M&E Analytics Team meeting
  - Participate in CalSAWS - Fiscal Committee on September 24, 2025
  - Participate in CalSAWS -State/Fiscal Reports Committee on September 24, 2025
- Statewide Cash Aid Time Limit (SCATL)
  - Monitor SCATL post release SCR hand offs between vendors
- Others
  - Participate in Release 25.11 Pre-System Test Daily Checkpoint meetings
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly CalSAWS Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Weekly Caseload Management Workgroup Preparation Meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
  - Participate in MEDS Alerts Workgroup Sessions
  - Participate in Caseload Management Workgroup Sessions
  - Participate in Weekly Task Management Check-In meetings
  - Participate in Payment Verification System (PVS) Workgroup sessions

- Participate in Task Management Committee on September 25, 2025
- BenefitsCal
    - Participate in Daily Transaction Failures meetings
    - Participate in Bi-weekly Enhancement and M&O check-in meetings
    - Participate in Weekly Scope Review for Partner Coordination
    - Participate in New Person Detail Page Design review on September 22, 2025
    - Participate in BenefitsCal Integrated Readiness on September 22 and 29, 2025
    - Participate in BenefitsCal CBO Training on September 24, 2025
    - Participate in Program Manager meeting on September 24 and October 1, 2025
    - Participate in BenefitsCal Scrum meeting on September 24, 2025

1.13 Test

- CalSAWS Release 25.11
    - Continue Test preparation activities
    - Begin Test execution activities
- FCED
    - Completed CalSAWS-CARES QA EUST 3 Cycle 3 Test execution activities
    - Continue EUST 3 Cycle 4County planning testing activities
- Statewide Cash Aid Time Limit (SCATL) Activities
    - Continue to monitor SCRs transitioned to Deloitte
- BenefitsCal
    - Complete BenefitsCal 25.09.25 Release Notes review
    - Complete BenefitsCal 25.09.25 Monthly Release test activities
    - Begin and complete BenefitsCal 25.09.30 Priority Release test activities
    - Begin and complete BenefitsCal 25.09.30 Release Notes review
    - Facilitate QA and Consortium Scope review for BenefitsCal Release 25.10.30
    - Begin BenefitsCal 25.10.30 Monthly Release test activities
- Priority Release/RWR Activities
    - Monitor priority releases/RWR defects and SCR test activities
- Training
    - Continue WBT/CFP SCR validation activities

1.14 Transition

- Infrastructure
    - Review Infrastructure status report updates
    - Review Weekly Infrastructure Transition-In Work Schedule updates
    - Review resolution updates to August 2025 Infrastructure Transition RTM findings
- M&E
    - Review updates to Deloitte's M&E WSR
    - Review updates to Deloitte's Weekly Transition-In Work Schedule
    - Participate in Weekly Transition status update meeting
    - Continue Release 25.11 SCRs pre-ST validation activities
    - Participate in Knowledge Transfer sessions for the SCR workstream
    - Participate in Job Shadowing sessions for the following workstreams:

- ✖ Production Operations
- ✖ SCR
- ✖ Security

- Participate in OCM and Training workstreams Readiness & Evidence Review walkthrough meeting on September 22, 2025
- Participate in Project Management workstream Readiness & Evidence Review walkthrough meeting on September 22, 2025
- Participate in SCR and Support Services workstreams Readiness & Evidence Review walkthrough meeting on September 23, 2025
- Participate in Production Operations and Technology Recovery workstreams Readiness & Evidence Office Hours session on September 24 and October 1, 2025

1.15 OCAT

- No activities scheduled.

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None