

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	6/20/2025
Title	Allow for Early RE when adding CF or CW Program

Region #: 5	County Name: Ventura	
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
<input type="checkbox"/> Other – specify			

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Justification / Request Summary:

County business process is to complete an early RE to align the cycles when adding CalFresh to an active CalWORKs case or adding CalWORKs to an active CalFresh case.

Issue:

Currently, the system does not align the RE cycle when CalFresh is added to a CalWORKs case.

When EDBC is run for both programs, the CalWORKs RE is aligned to the existing CalFresh cycle, resulting in a SAR7 potentially due too soon for CalWORKs.

Proposed Recommendation:

Enhance the system to allow an early RE for CalFresh or CalWORKs at county discretion. Thus, aligning the SAR cycles when CalFresh is added to an active CalWORKs case or CalWORKs is added to an active CalFresh case.

Priority/Implementation Consideration(s):

High Priority – Enhancement is needed to deliver benefits efficiently to customers and there is no alternative process available. This will improve the customer experience by reducing the need to comply with SAR7 too soon for a program that was just approved.

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: