



Autumn: a Time to Shift Focus

As we move into fall, we feel the changes in the air. At CalSAWS we know it is time to pivot and focus on the emerging needs of the 58 Counties. In particular we are shifting focus from process changes to key areas of support for HR 1 and the May Revise changes.

We are focusing on:

- Identifying priority proposals
- Common pain points
- Aligning system investments with immediate needs and long-term goals

Together we can meet the needs of the most vulnerable in California and ensure our counties are supported as they work towards compliance.

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The Six CalSAWS Regions



Upcoming Meetings & Events

Project Steering Committee	10/16/2025
	11/20/2025
	12/18/2025

Joint Powers Authority	10/17/2025
	11/14/2025
	12/19/2025

R4 Management site visit - hosted by SLO	11/6/2025
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From Customer Engagement

Reports: Going from None to Done!

Do State Reports have you stumped and slumped under a mountain of statistics that you aren't sure how to navigate to complete your required state reports?

The CalSAWS Customer Engagement team wants to remind you about the resources available to counties that you can tap for support! If you have a CalSAWS Web Portal license, you can check them out yourself, if you don't, please contact your County's PPOC to inquire about them sharing these with you:

- **CIT 0053-24- CalSAWS Reports Meetings and Resources.** This CIT provides a comprehensive list of resources available about reports. [CalSAWS WebPortal > CRFIs & CITs > CalSAWS Information Transmittals \(CIT\) > 2024 > CIT 0053-24 CalSAWS Reports Meetings and Resources](#)

- **Bi-Weekly Enhanced Communication Reports email.** find the latest open report defects, recent defect fixes, deployed SCRs and upcoming SCRs. [CalSAWS Web Portal Home > Resources > CalSAWS Migration > Implementation > Meetings > Post-Migration State and Fiscal Reports Meetings > 2025 > Enhanced Communication](#)
- **State Fiscal Reports Committee.** This committee is comprised of county representatives, state attendees and knowledgeable CalSAWS project staff who also attend the virtual meetings and can give and receive help via email.
- **CalSAWS Reports/Analytics ForumBee community.** This resource was created for inter-county communication and knowledge sharing for the 58 counties. It is a forum site where you can post or respond to a question. The site is moderated. *This community is not intended to replace the use of ServiceNow tickets.* In addition to State & Fiscal Reports, users also have an Ad Hoc ForumBee 'Channel', plus 'Management and Business Intelligence' dashboards. The Reports/Analytics ForumBee officially went live on January 17th, 2025. Start using it now to ask your questions and see what helpful responses you receive! **To obtain access to the Reports ForumBee 'channel', please contact your County PPOC who can contact the Regional Managers for further information.**
- **County Buddy Program.** Access a list of County Buddies by Report type to help you get over the mole hill or the mountain if you are stuck. The Reports Buddies are being identified in waves due to the number of reports, so more to come! Path to County Reports Buddy List [CalSAWS Web Portal > County Documents > \[County Share Resources\] > Reports > Reports County Buddy Program List](#)



- **Reports materials in the LMS.** The CalSAWS LMS has reports WBTs, Quick Guides and Go-Live Fact Sheets. Job Aids are also available in both the System and the LMS.
- **Reports Search Tool.** Available on the WebPortal this tool provides information on available reports. Search index includes On Request reports, scheduled reports, Business Intelligence Reports, and Ad hoc Reports (listed as APEX) – includes a description of each report. (Needs Microsoft 365 and Excel 2021 to run) CalSAWS Web Portal > Resources > Resources by Functional Area > Ad Hoc > Tool
- **CalSAWS Web Portal Resources.** This is a repository for commonly used CalSAWS Web Portal Reports resources:
 - Location of County Documents for Ad Hoc Reports and Data Sets
 - Location of CalSAWS Information Transmittals (CIT).
 - Location of Report Functional Design Documents (FDDs).



CalSAWS Learning Exchange Sessions

Upcoming CLE Sessions		
October 2025	ABAWD	10 / 21 / 2025 10 / 22 / 2025
February 2026	Application Registration	Dates TBD
April 2026	Topic TBD	Dates TBD





Region 4 - New Office in Dinuba

The date was July 29th, 2025. The sun was just coming up over the Sierras, but it was already beginning to be another hot summer day in Region 4. Not only was the temperature heating up to reach triple digits, but Tulare County would spend the day celebrating the grand opening of its new office in Dinuba.



Accomplishing a vision of Tulare's Leadership team to create a space where Tulare County Health and Human Services Agency (HHSA) can offer a one-stop shop for their clients who live in Northern Tulare County. This newly renovated location provides coordinated services with TulareWORKs, Child Welfare Services, Women, Infant, and Children (WIC), and Behavioral Health Programs.

The CalSAWS Team would like to extend our gratitude for being invited to what turned out to be a very hot event in Region 4. We would also like to congratulate our partners at TulareWORKs and the rest of the Tulare County HHSA Team on this monumental achievement.



Upcoming Releases

	October	November	December	January	February
CalSAWS Release		25.11 11/24/2025		26.01 1/26/2026	26.02 2/23/2026
BenefitsCal Release	25.10 10/30/2025	25.11 11/25/2025	25.12 12/18/2025	26.01 1/29/2026	26.02 2/26/2026
CalHEERS Release					26.02 2/23/2026

2025 Release SCR Tracker

Release	SCR	Production Defects	Total
25.09	91	11	102
25.07	73	92	165
25.05	70	88	158
25.03	64	94	158
25.01	78	78	156
Totals	376	363	739



Communications

25-023	Data, Reporting and Analytics Questionnaire
0074-25	July 2025 Postage Rate Changes
0075-25	CalSAWS County Cost Summary – June 2025 Update
0076-25	Year Ending June 2024 CalSAWS Final Single Audit Report, Financial Statements, and Final Governance Letter
0082-25	CalSAWS SFY 24-25 Third Quarter County Share Adjustment
0086-25	ACL 25-37 Changes to Vehicle Value Limit for CW Posted List
0087-25	ACL 25-36 COLA Increase for Minimum Basic Standards of Adequate Case (MBSAC) and Income-In-Kind (IIK) Lists
0088-25	Updated Lobby Tablet Recommendations
0090-25	CalSAWS Project SFY 2025-26 v1 County Allocations
0091-25	CalSAWS Project County Claim Form and Claiming Instructions for SFY 2025-26
0097-25	Scheduled Downtime Notification – 10/12/2025
0098-25	CalSAWS Administrative Budget Year End Statement SFY 2024-25
0099-25	SFY 2025-26 Administrative Invoices for the CalSAWS JPA Administrative Budget
0104-25	2026 County Holiday Calendar Request
0106-25	Contact Center – Calabrio Update Smart Desktop Client
0107-25	County Operational Requests
0108-25	BenefitsCal Community Based Organization (CBO) Awareness Training
0109-25	CalWORKs/CalFresh COLA FFY 2026 Batch Memorandum
0114-25	CalSAWS County Cost Summary – September 2025 Update

