

**Bi-Weekly Status Report**CalSAWS M&E

Reporting Period: September 22, 2025 – October 5, 2025

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## Bi-Weekly Status – CalSAWS M&E

### 1 EXECUTIVE SUMMARY

As we conclude Weeks 34 and 35 of the project, progress has been made on Transitionin and M&E activities.

#### **Transition-In Activities**

The Transition-In team continued to drive progress across critical workstreams during the reporting period. Key areas of focus included coordinated knowledge transfer, active job shadowing, and detailed review of operational deliverables. Weekly transition meetings facilitated logistics planning and expedited fulfillment of action items, furthering smooth collaboration between Deloitte, Accenture, and Gainwell. Significant workshop activities and document reviews supported annual strategic planning and operational readiness.

Next week, the Transition-In team will continue work on scheduled releases (25.11, 26.01, 26.03), deliver additional planned items, and maintain momentum in process development and stakeholder coordination. Ongoing efforts will address key policy updates and support compliance with evolving project milestones.

#### **M&E Activities**

The M&E team sustained operational consistency and advanced development, compliance, and innovation efforts throughout the reporting period. Release management activities remained a central focus, with multiple releases in various stages and active collaboration across teams supporting timely progress. Operations meetings and technical checkpoints addressed production and deployment needs, while continued architecture assessment and security monitoring bolstered stability and readiness.

Key updates include:

- Release 25.10.30: 1 SCR in development.
- **Release 25.11:** 25 SCRs: 1 new, 1 in design, 1 approved, 1 in development, 20 delivered to system test, 1 test complete.
- Release 25.12.06/21: 14 SCRs; 5 in design for 25.12.06 and 9 in various stages for 25.12.21.
- Release 26.01: 47 SCRs: multiple in design, approval, development.
- Subsequent releases (26.02, 26.03, 26.05, 26.06) show steady progress with numerous new items and ongoing design efforts.

In the upcoming week, the M&E team will prioritize finalizing deliverables, supporting production and disaster recovery activities, furthering architecture review, and continuing proactive release, security, and compliance efforts. Additional workgroup meetings and stakeholder reviews will contribute to the continued advancement of both technical and operational objectives.

# 2 TRANSITION-IN WORKPLAN STATUS (9/22/2025 TO 10/5/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

## 2.1 Tasks Completed from the Prior Two Weeks

Highlights include:

The team conducted Workshop 2 for the ME-D07 Annual Strategic Plan on September 23, 2025.

#### PMO

- Transition-In
  - Conducted Weekly Deloitte/Accenture Transition Meeting: Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
- Deliverables
  - Conducted ME-D07 Annual Strategic Plan Workshop 2: On September 23, 2025, conducted Workshop 2 for ME-D07 Annual Strategic Plan.

#### Application

- Attended the Weekly Project Milestone Meeting: On September 22 and 29, 2025, attended the CalSAWS M&E weekly Project Milestone Meeting.
- Attended the Weekly Release Coordination Meeting: On September 23 and 30, 2025, attended the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attended the CA-213363 TLM-39 Lobby Modernization Weekly Touch Point meeting: On September 23 and 30, 2025, attended the weekly meeting for CA-213363 TLM-39 Lobby Modernization to stay updated on progress and changes on Lobby Modernization effort.
- Attended the Weekly M&O Call: Check In Meeting: On September 23, 25 and 30, and October 1, 2025, attended the CalSAWS M&E weekly M&O Call Check-in meeting.
- Attended the Bi-Weekly Tech Stakeholder Meeting for County Domain Changes: On September 23 and 30, 2025, attended the CalSAWS M&E bi-weekly tech stakeholder call to understand the impact for county domain changes.
- Attend the Weekly CW/CF Eligibility Status Meeting: On September 24 and October 1, 2025, attended the CalSAWS M&E Bi-CW/CF Eligibility Status meeting.
- Attended the CalSAWS Caseload Management Workgroup meeting: On September 24, 2025, attended the Caseload Management Workgroup meeting.
- Attended the CalSAWS Weekly GAGR meeting: On September 24, 2025, attended the weekly GAGR meeting.
- **Release 25.11 Design and prioritization:** Through the weeks of September 22, 2025 and September 29, 2025, continued working on SCRs slated for Release 25.11

- and collaborate with all stakeholders on prioritization, design, build, test and approvals.
- **Release 26.01 Design and prioritization:** Through the weeks of September 22, 2025 and September 29, 2025, continued working on SCRs slated for Release 26.01 and collaborate with all stakeholders on prioritization and design, approvals, build discussions.

#### Delivery Integration

• Shared Activities Prioritization and Clarification: Continued working with Gainwell on prioritization and clarification of shared activities through the week of September 22, 2025.

#### Technical Operations

- CalSAWS M&E Prod Ops JS: CalHEERS 25.9 Early Batch Start: On September 21, the BatchOps team had a Job session to go over the CalHEERS 25.9 Early Batch start.
- Attended CalSAWS Build and Deployment Checkpoint: The week of September 22, 2025 and September 29, 2025, the team attended the daily build and deployment checkpoint call to see what deployments occur in the evenings.
- Attended CalSAWS 25.09 Post Release Checkpoint Calls: From September 22, 2025 to September 24, 2025, the team attended the 25.09 post release checkpoint calls to understand the coordination needed with the counties to address any issues/concerns that they have after a baseline release.
- Attended CalSAWS 25.09 Post Release Checkpoint Calls: From September 22, 2025 to September 24, 2025, the team attended the 25.09 post release checkpoint calls to understand the coordination needed with the counties to address any issues/concerns that they have after a baseline release.
- Attended CalSAWS SCRB Meeting: On September 23, 2025, the team attended the SCRB meeting to stay updated on the SCRs that will be presented at CCB for approval.
- Attended CalSAWS SCRB Meeting: On September 23, 2025, the team attended the SCRB meeting to stay updated on the SCRs that will be presented at CCB for approval.
- Environment Transition Weekly Touchpoint: On September 24, 2025, the team attended the 5th environment transition weekly touchpoint with Gainwell, Accenture, and Deloitte counterparts. The final meeting of this series will be to ensure that all access has been provisioned and there are no pending items for the first batch of environments for transition.
- CalSAWS M&E Prod Ops RJS: Green Light slides: On September 25, the release and testing leads had a JS session with Lynnel from Accenture to understand how the slides for the Green Light PowerPoint is being generated.
- CalSAWS M&E Prod Ops JS: Disaster Recovery M&E Validations: On September 25, the team attended a job shadow session to go over the validations needed once we are done with disaster recovery.
- CalSAWS M&E Prod Ops RJS: Green Light slides: On September 25, the release and testing leads had a JS session with Lynnel from Accenture to understand how the slides for the Green Light PowerPoint is being generated.
- CalSAWS M&E Prod Ops RJS: AMP Reporting & Monitoring Dashboards: On September 26, the team lead a reverse job shadow on the 15 second report call for SLAs.

- CalSAWS M&E Prod Ops JS: Data Model Management—Follow Up: On September 30, the team attended a job shadow session to go over the steps needed for the Data Model Management Process.
- Attended CCB Meeting: On October 2, the team will be attending the CCB meeting to obtain approvals for the SCRs to be planned for upcoming releases.
- CalSAWS M&E Prod Ops JS: Disaster Recovery M&E Validations—Follow Up: On
  October 2, the team attended a job shadow session to go over the validations
  needed once we are done with disaster recovery.
- CalSAWS M&E Prod Ops JS: eAppSearch and EDBC Document: On October 2, the team attended a job shadow session to go over the remaining document shared in the 15 second report meeting that is held monthly.
- CalSAWS M&E Prod Ops JS: 5 DB Refresh In Prod Unmasked Data: On October 3, the team attended a job shadow session to go over step 5 of the DB refresh process for unmasked data.

#### Security

- Attended Consortium Pre-CAB Security Review: On September 23, 2025, the team attended the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- Attended Tech CAB Meeting: On September 24, 2025, the team attended the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- Attended Consortium Pre-CAB Security Review: On September 30, 2025, the team attended the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- Attended Tech CAB Meeting: On October 1, 2025, the team attended the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- Attended M&E Security/QA Team Weekly Connect: On October 1, 2025, the team attended the M&E Security/QA Team Weekly Sync to discuss Reverse Job Shadowing Sessions and understand next steps.
- Attended CalSAWS M&E Security RJS: Security Monitoring and Architecture Part 2:
   On October 2, 2025, the team participated in the Security Monitoring and
   Architecture Part 2 RJS session to demonstrate understanding and knowledge of
   the team's responsibilities related to Security Architecture.

## 2.2 Tasks Due for the Coming Two Weeks

Highlights include:

- Release 25.11 Design and prioritization: Through the weeks of October 6, 2025 and October 13, 2025, continue working on SCRs slated for Release 25.11 and collaborate with all stakeholders on prioritization, design, build, test and approvals.
- Release 26.01 Design and prioritization: Through the weeks of October 6, 2025 and October 13, 2025, continue working on SCRs on SCRs slated for Release 26.01 and

- collaborate with all stakeholders on prioritization and design, approvals, build discussions.
- Release 26.03 Design and prioritization: Through the weeks of October 6, 2025 and October 13, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.

#### PMO

#### Transition-In

Conduct Weekly Deloitte/Accenture Transition Meeting: Coordinate Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

#### Deliverables

Ongoing Deliverable Progress: Through the weeks of October 6, 2025 and October 13, 2025, continue work on and submission of deliverables in accordance with the project schedule.

#### Application

- Attend the Weekly Project Milestone Meeting: On October 6, 2025 and October 13, 2025, attend the CalSAWS M&E weekly Project Milestone Meeting.
- Attend the Weekly Release Coordination Meeting: On October 7 and October 14, 2025, attend the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- Attend the CA-213363 TLM-39 Lobby Modernization Weekly Touch Point meeting:
   On October 7, 2025 and October 14, 2025, attend the weekly meeting for CA 213363 TLM-39 Lobby Modernization to stay updated on progress and changes
   on Lobby Modernization effort.
- Attend the Weekly M&O Call: Check-In Meeting: On October 7, 2025, October 9, 2025, October 14, 2025 and October 16, 2025, attend the CalSAWS M&E weekly M&O Call Check-in meeting.
- Attend the Bi-Weekly Tech Stakeholder Meeting for County Domain Changes: On October 7, 2025, attend the CalSAWS M&E bi-weekly tech stakeholder call to understand the impact for county domain changes.
- Attend the Self-Service Portal Committee Meeting: On October 8, 2025, attend the CalSAWS M&E Self-Service Portal Committee meeting.
- Attend the CalSAWS Caseload Management Workgroup meeting: On October 8, 2025, and October 15, 2025, attend the Caseload Management Workgroup meeting.
- Attend the CalSAWS Weekly GAGR meeting: On October 8, 2025 and October 15, 2025 attend the weekly GAGR meeting.
- **Release 25.11 Design and prioritization:** Through the weeks of October 6, 2025 and October 13, 2025, continue working on SCRs slated for Release 25.11 and collaborate with all stakeholders on prioritization, design, build, test and approvals.
- **Release 26.01 Design and prioritization:** Through the weeks of October 6, 2025 and October 13, 2025, continue working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on prioritization and design, approvals, build discussions.

• **Release 26.03 Design and prioritization:** Through the weeks of October 6, 2025 and October 13, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.

#### Delivery Integration

• Shared Activities Prioritization and Clarification: Through the weeks of October 6, 2025, continue prioritizing and coordinating shared M&E and Infrastructure activities with Gainwell.

#### Technical Operations

- Attended CalSAWS Build and Deployment Checkpoint: The week of October 6, and October 13, 2025, the team will be attending the daily build and deployment checkpoint call to see what deployments occur in the evenings.
- Attended CalSAWS Release Coordination Meeting: On October 7 and October 14, 2025, the team will be attending the release coordination meeting that's facilitated by the Consortium's Release Management team. The intent is to collaborate with the Consortium on the upcoming 25.11 and answer any/all questions pertaining to the baseline release.
- Attended CCB Meeting: On October 7, the team will be attending the SCRB
  meeting to address any comments or concerns for the SCRs that will be
  presented at the CCB.
- CalSAWS M&E Prod Ops RJS: Production Batch Monitoring: On October 7, the batch team will have a reverse job shadow to show their understanding of the production batch monitoring process.
- Attended Joint Release/Maintenance Checklist Review: On October 8 and October 15, the team will be attending the joint release/maintenance checklist review with Gainwell. The intent is to understand the contribution needed from Deloitte for the upcoming releases.
- CalSAWS M&E Prod Ops: Disaster Recovery Test October 2025: On October 12, the team will participate in the Disaster Recovery Test for October.

#### Security

- Attend Consortium Pre-CAB Security Review: On October 7, 2025, the team will
  attend the Consortium Pre-CAB Security Review with the Consortium security
  team to understand upcoming Change Requests from different teams, providing
  situational awareness for our team.
- Attend Tech CAB Meeting: On October 8, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- Attend Consortium Pre-CAB Security Review: On October 14, 2025, the team will
  attend the Consortium Pre-CAB Security Review with the Consortium security
  team to understand upcoming Change Requests from different teams, providing
  situational awareness for our team.
- Attend Tech CAB Meeting: On October 15, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.

• Attend M&E Security/QA Team Weekly Connect: On October 15, 2025, the team will attend the M&E Security/QA Team Weekly Sync to discuss Reverse Job Shadowing Sessions and understand next steps.

## 2.3 Areas in the work plan which require attention (behind schedule)

None for the reporting period.

## 2.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 1: Critical Path Analysis: 9/22/2025 to 10/5/2025

GROUP	WORKSTREAMS INCLUDED	CRITICAL PATH STATUS
1	OCAT	None – Cutover complete
2	Production Operations	No expected change to the cutover date
2	Security	No expected change to the cutover date
2	Technology Recovery	No expected change to the cutover date
3	System Change Request	No expected change to the cutover date
3	Support Services	Support Services: Legislative and Policy Changes cutover complete
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	No expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

## 2.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

None for the reporting period.

#### 2.6 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

## 2.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 2: Risks: 9/22/2025 to 10/5/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	Status
317	Transition	Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026 may be at risk for Delivery	As part of the State Fiscal Year 2025/2026 Revised Budget, two policy updates are expected to be implemented by January 1, 2026. These policy updates are the (1) Full- Scope Medi-Cal Enrollment Freeze for Non- Satisfactory Immigration Status and (2) Reinstatement of the Non-MAGI Medi-Cal Asset Limit Test. The Enrollment Freeze update will require coordination between the CalSAWS and CalHEERS Project. The implementation of these changes should not conflict with the SSA COLA Batch Run planned for December 2025.  Without finalized staffing, policy, timeline, and environment plan, the delivery and implementation of these policy updates might be at risk.	2 - Open
319	Transition	Delays in the CARES conversion approach may impact CalSAWS transition activities	The transition of CalSAWS FCED responsibilities to the Deloitte team originally had a plan for the conversion logic to be fully vetted for requirements, designed and built prior to handing it over. As part of the plan the testing and execution pieces have always been planned to be transitioned. Due to the delays in finalizing the approach of the conversion effort, the design and build are more likely to be a part of the transition process.	2 - Open

## 2.8 Other areas requiring discussion

None for the reporting period.

#### 2.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 3: Transition-In Deliverable Due Dates: 9/22/2025 to 10/5/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D01 M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FDED/FDEL WAC Signed!
ME-D03 M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDED/FDEL WAC Signed!
ME-D04 M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
ME-D05 M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
<b>ME-D06</b> M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
ME-D02 M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED WAC Signed!
ME-D02  M&E Services  Plan and  Operational  Working  Documents –  Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	Completed Group 1 comment review
ME-D02 M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	8/13/25	Completed Group 2 comment review

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D02 M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/19/25	10/6/25	FDEL WAC awaiting signature
ME-D16 System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED/FDEL WAC Signed!
ME-D07 CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	9/2/25	11/21/25	12/2/25	12/9/25	12/16/25	FDED WAC Signed!

## 2.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 10/06/25



Figure 1: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

#### 2.8.3 Knowledge Transfer Status

- Total KT Sessions Completed this week: 5
- Total KT Sessions Completed to date: 252

#### 2.8.4 Job Shadowing Status

- Total JS Sessions Completed this week: 9
- Total JS Sessions Completed to date: 231

#### 2.8.5 Reverse Job Shadowing Status

- Total RS Sessions Completed this week: 6
- Total RS Sessions Completed to date: 94

# 3 CALSAWS M&E: PROJECT MANAGEMENT (9/22/2025 TO 10/5/2025)

## 3.1 Highlights from the Reporting Period

Highlights include:

During the reporting period, the team continued compliance monitoring activities, submitted the Integrated Workbook and invoice support documentation for September 2025, and completed the Work Acceptance Certification. The Final Invoice Package for September remains pending, with contractual financial obligations due by October 24, 2025.

#### 3.1.1 Contract Management

#### **Activities for the Reporting Period**

- Continued compliance monitoring activities.
- Submitted Change Order 2 with Premise to Consortium for review.

#### **Activities for the Next Reporting Period**

Continue compliance monitoring activities.

#### 3.1.2 Finance Management

#### **Activities for the Reporting Period**

- Integrated Workbook submitted for September 2025 submission period.
- Invoice Support backup details submitted for September 2025 submission period
- Work Acceptance Certification (WAC) submitted for September 2025 period
- Final Invoice Package submission pending for September 2025 period
- Contractual Financial Obligation pending due October 24, 2025

#### **Activities for the Next Reporting Period**

- Final Invoice Package submission pending for September 2025 period
- Contractual Financial Obligation pending due October 24, 2025

October Invoice Projections – due October 3, 2025

#### 3.1.3 Deliverable Status

The following table outlines the due dates for deliverables from the M&E Work Schedule. Items shaded in light blue are completed.

Table 4: M&E Deliverable Due Dates: 9/22/2025 to 10/5/2025

Table 4. Mae E	CITYCIADIC	Doc Daics.	7/22/2023 1	0 10/0/2020	,				
DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D06.01 M&E Work Schedule April 2025	N/A	N/A	N/A	N/A	N/A	N/A	5/7/25	5/19/25	FDEL WAC Signed
ME-D06.02 M&E Work Schedule May 2025	N/A	N/A	N/A	N/A	N/A	N/A	6/6/25	6/13/25	FDEL WAC Signed
ME-D06.03 M&E Work Schedule June 2025	N/A	N/A	N/A	N/A	N/A	N/A	7/8/25	7/15/25	FDEL WAC Signed
ME-D06.04 M&E Work Schedule July 2025	N/A	N/A	N/A	N/A	N/A	N/A	8/7/25	8/19/75	FDEL WAC Signed
ME-D06.05 M&E Work Schedule August 2025	N/A	N/A	N/A	N/A	N/A	N/A	9/8/25	9/22/25	Consortium comment response validation
ME-D06.06 M&E Work Schedule September 2025	N/A	N/A	N/A	N/A	N/A	N/A	10/7/25	10/15/25	
ME-D17 M&E System Security Plan	N/A	N/A	N/A	N/A	12/18/25	1/7/26	1/14/26	1/22/26	
ME-D17 M&E System Security Plan - Group 1	N/A	N/A	N/A	N/A	8/13/25	8/27/25	9/11/25	9/24/25	Deloitte FDEL response to comments in progress
<b>ME-D17</b> M&E System Security Plan - Group 2	N/A	N/A	N/A	N/A	9/30/25	10/15/25	10/29/25		Deloitte DDEL submitted

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	Notes
ME-D17 M&E System Security Plan - Group 3	N/A	N/A	N/A	N/A	10/30/25	11/14/25	12/2/25	12/9/25	
ME-D06.07 M&E Work Schedule October 2025	N/A	N/A	N/A	N/A	N/A	N/A	11/7/25	11/17/25	
ME-D16.01 System Application Recovery Plan	N/A	N/A	N/A	N/A	12/1/25	12/8/25	12/11/25	12/16/25	
ME-D14 Approach to Application and Architecture Evolution	12/3/25	12/10/25	12/15/25	12/18/25	2/2/26	2/9/26	2/12/26	2/18/26	
ME-D06.08 M&E Work Schedule November 2025	N/A	N/A	N/A	N/A	N/A	N/A	12/5/25	12/12/25	
ME-D15 M&E Approach to Automation, Artificial Intelligence and Machine Learning	1/7/26	1/14/26	1/20/26	1/23/26	3/2/26	3/9/26	3/12/26	3/17/26	
ME-D06.09 M&E Work Schedule December 2025	N/A	N/A	N/A	N/A	N/A	N/A	1/8/26	1/15/26	

## 3.2 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

None for the reporting period.

## 3.3 Issues

This section includes enterprise-level issues that may affect the schedule.

None for the reporting period.

## 3.4 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 5: Risks 9/22/2025 to 10/5/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	Status
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools.	2 - Open
322	M&O	Shared environments between Accenture and Deloitte may impact M&E 25.11 release delivery	As we transition to CalSAWS release environments and tools, certain environments and tools, certain environments and tools may need to be jointly accessed and used by both Accenture and Deloitte teams. This shared access/usage may potentially lead to code conflicts, unauthorized data changes, application issues, security and performance issues due to increased user load, system outages in production or lower environments impacting productivity/delivery timeframes. This can impact the M&E release 25.11.	2 - Open
323	M&O	Inaccurate performance metrics from the CARES to CalSAWS interface will have a negative impact on	Conversations with the CARES project about performance test planning included schedule, approach, and metrics. During the discussion of performance metrics, the volume of assumed CARES to CalSAWS transactions	2 - Open

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	Status
		performance planning	was identified to be inaccurate.  The CARES team had based estimates on the 10-year high of created Foster Care cases in CWS/CMS. That number failed to account for daily system updates, Kin-GAP, or AAP cases. The lack of accurate numbers prevents the performance team from creating performance test plans in anticipation of the performance test with CARES, currently targeted for an end of November start date.	

## 3.5 Deviation from Plan/Adjustments

None to note for the reporting period.

# 4 CALSAWS M&E: MAINTENANCE AND OPERATIONS (9/22/2025 TO 10/5/2025)

## 4.1 Highlights from the Reporting Period

Highlights include:

During the prior week, several key deliverables were achieved. The team continued to work on deliverables according to schedule, supporting timely progress across all key activities.

## 4.2 Additional Projects

#### 4.2.1 OCAT

#### **Activities for the Reporting Period:**

- Zero (0) unplanned outages to report in the reporting period.
- The table below provides OCAT production usage statistics. OCAT Initiated Interviews for the reporting period shown below.

Table 6: User Logins

ACTIVITY	TOTAL
User Logins	4,347

Table 7: Interviews

ACTIVITY	Total
Interviews Completed (SAWS Initiated)	4,181
Interviews Completed (OCAT Initiated)	9
TOTAL	4,190

## 4.2.2 Help Desk Inquiries

The table below summarizes Tier 3 help desk contact through CalSAWS Service Now during this reporting period.

Provided Help Desk support for one (1) OCAT user.

Table 8: Help Desk Inquiries

REQUEST TYPE	Pending	Waiting for Customer	CLOSED/RESOLVED
Administrative Issue	-	-	-
Application Issue	-	-	-
Infrastructure Issue	-	-	-
Access Issue	-	-	-
Report a System Problem	-	-	-
Requests	-	-	1
Database Request	-	-	-
TOTAL	0	0	1

#### **Defect Summary**

Table 9: Defect Summary

#	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	Status	LOG DATE	IMPACT	ALT. PRO CEDU RE	
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	FR/ User Management	Closed – Issue has not occurred since November	11/08/22	Login issues or ForgeRock help with GUID	Í	TBD
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP- 2880/CA-254280/CA- 260230)	FR / User Management	Closed – Issue has not occurred since November	11/09/22	Login issues or ForgeRock help with GUID	Í	TBD

## **Activities for the Next Reporting Period**

 Continue to closely monitor Production for any emerging tickets or issues, taking immediate action to investigate and resolve them as necessary.

## 4.3 Deviation from Plan/Adjustments

None to note for the reporting period.

# 5 CALSAWS M&E: APPLICATION DEVELOPMENT (9/22/2025 TO 10/5/2025)

## 5.1 Highlights from the Reporting Period

Highlights include:

- Release 25.10.30: Total Sys Change Request (SCRs): 1; In Development for 1.
- Release 25.11: Total System Change Requests (SCRs): 25; New: 1; Design in progress 1; Design Approved: 1; In Development: 1; Delivered to System Test: 20; Test Complete: 1
- Release 25.11.XX and May Revise:
  - Release 25.11.XX and May Revise: Total System Change Requests (SCRs): 14 SCRs
  - **25.12.06** 5 SCR; Design in progress: 5; Development & Testing not started.
  - **25.12.21** 9 SCR; Design in progress: 5; Design Approved: 2, In Development: 2; Testing Not Started
- Releases 26.01, 26.02 (CalHEERS), 26.03, 26.05, and 26.06 (CalHEERS)
  - Release 26.01: Total System Change Requests (SCRs): 47; New: 2 Design in progress: 3; In approval process: 8; Design Approved: 17; In development: 16
  - Release 26.02: Total System Change Requests (SCRs): 3; In Development: 2 and 1 completed
  - **Release 26.03:** Total System Change Requests (SCRs): 132; New: 73; Design In Progress: 47; In Approval Process: 11; Design Approved: 1
  - Release 26.05: Total System Change Requests (SCRs):138 New: 133; Design In Progress: 5 Development Not started
  - **Release 26.06:** Total System Change Requests (SCRs): 8; New: 2; Design In Progress: 6
- Other Updates
  - Deliverables & Policy/Legislative Updates: Continuing to review/submit per schedule, requested SIRFRAs/SCERFRAs, CPOs, and Premise Items.

## 5.2 Application Development

The following figure outlines the M&E Transition-In Timeline, highlighting key phases, milestones, and group-specific activities scheduled from February 2025 through March 2026 to support a structured and coordinated transition process.

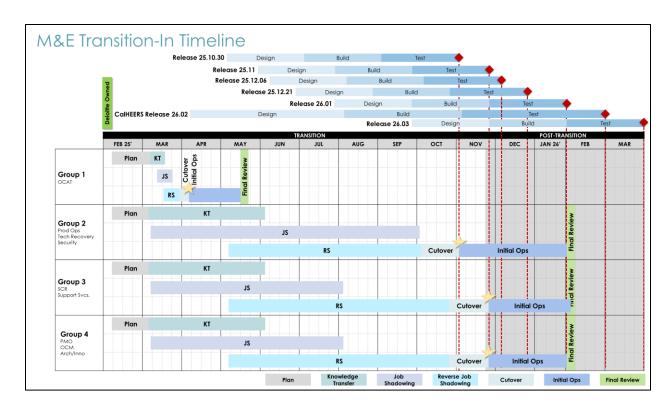


Figure 2: M&E Transition-In Timeline

#### Table 10: Releases

RELEASE	Summary
25.10.30	<ul> <li>Total Sys Change Request (SCRs): 1</li> <li>Design in Progress: 1</li> <li>Development: Not Started</li> <li>Testing: Not Started</li> </ul>
25.11	<ul> <li>Total System Change Requests (SCRs): 25</li> <li>Design in progress: 2</li> <li>Design Approved: 1</li> <li>In Development: 1</li> <li>Delivered to System Test: 20</li> <li>Test Complete: 1</li> </ul>
25.11.06 and May Revise 25.12.21	<ul> <li>Total System Change Requests (SCRs): 14 SCRs</li> <li>25.12.06- 5 SCR; Design in progress: 5</li> <li>25.12.21- 9 SCR; Design in progress: 5; Design Approved: 2, In Development: 2</li> </ul>
26.01	<ul> <li>Total System Change Requests (SCRs): 47</li> <li>New: 2</li> <li>Design In Progress: 3</li> <li>In approval process: 8</li> <li>Design Approved: 17</li> <li>In development: 16</li> </ul>

RELEASE	Summary
	<ul><li>Testing: Not started</li></ul>
26.02	<ul> <li>Total System Change Requests (SCRs): 3</li> <li>In Development: 2</li> <li>Design Approved: 1</li> <li>Testing: Not Started</li> </ul>
26.03	<ul> <li>Total System Change Requests (SCRs): 133</li> <li>New: 74</li> <li>Design In Progress: 47</li> <li>In Approval Process: 11</li> <li>Design Approved: 1</li> </ul>
26.05	<ul> <li>Total System Change Requests (SCRs): 138</li> <li>New: 133</li> <li>Design In Progress: 5</li> </ul>

## 5.3 Application Support and Production Operations

## 5.3.1 Environment Transition Roadmap

The following figure presents the Environment Transition Roadmap, outlining ownership transitions across key environments from April 2025 through November 2025, with clear delineation of responsibilities between Accenture, Deloitte, and Consortium/Gainwell.

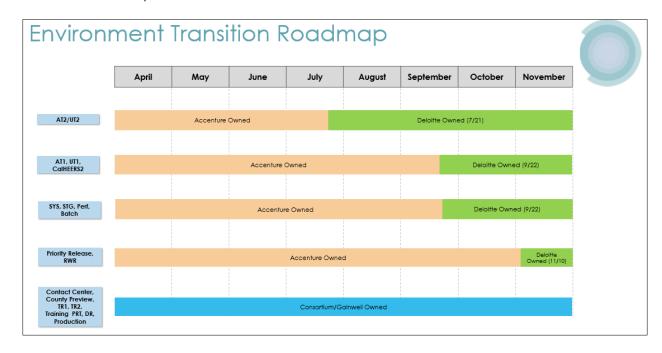


Figure 3: Environment Transition Roadmap

#### **5.3.2 Batch Operations**

#### Batch Changes Review & Monitoring

- Team attended Saturday's early batch start JS session on September 20<sup>th</sup>, 2025 and understood early batch activities.
- The team monitored 25.09 release deployment activities that were scheduled on September 21st, 2025.
- Team attended DR activities meeting and understood batch operations activities.
- Team attended JS session on MEDS Recon file generation and understood the MEDS recon file generation process.
- The team received write access for lower environments. The team ran a few sample batch jobs on AT and Perf environments.
- Team started working on 2026 SSA COLA checklist and planning to complete a draft version of the checklist by 10/10/2025.
- Approved several BSCRs/BPCRs for the 25.11 releases.
- Team connected with consortium tech ops team and walkthrough JS sessions that batch ops attended and addressed questions/concerns raised by the team.
- Initiated work on building processes for all operational year-end SCRs.
- Offshore and onshore teams began monitoring nightly batch runs and tracking any issues or failures.
- On September 19<sup>th</sup> and 26<sup>th</sup>, the onshore team had calls with the incumbent batch operations team to clarify outstanding questions.
- Submitted transition evidence for Batch Ops JS sessions and documents

#### BICSuite Familiarization

- The team began working with SDMS scripts and prepared a new batch job script and applied it to the AT environment.
- Started tracking all BSCRs required for the 25.11 release.

#### **Activities for the Next Reporting Period**

- Continued to work on 2026 SSA COLA checklist.
- Coordinate with Deloitte and Gainwell teams to prepare batch operations escalation matrix and contact details.
- Coordinating with DBA and Tech Ops team for batch performance environment readiness.
- Plan to join ongoing job shadow sessions every Friday.
- Continue work on batch inventory, adding more details, and managing county optin/opt-out information.
- Ongoing monitoring of BPCRs and BSCRs for the 25.11 releases.
- Continue tracking nightly and daytime batch job completion and failures.
- Review forecast and execution reports and begin preparing daily batch summary emails.
- Continue learning and understanding BICSuite, SDMS scripts, and BSCR implementation.

#### 5.3.3 Database Application Support

#### **Activities for the Reporting Period**

- Environment Refresh with Production Masked Data set: Refreshed DLT manage unit, assembly, system and online performance test environments
- AT2 DB Slowness: The team detected significant slowness during offshore hours for the AT2 database. We discovered the st4saws database and it's backup schedule running on the server was causing the performance issue. This DB wasn't in use for the past 5-6 months. By collaborating with Gainwell to disable the backup and shutdown the redundant database, the team was able to resolve the issue and restore normal performance.
- **DR Drill Exercise:** Participating in DR dry run exercises scheduled for October 2<sup>nd</sup>.
- **DB Password Rotation:** Supporting password rotation activities for the DLT managed unit & assembly test environments.

- **DR Drill Exercise:** Team will carry out DR activities on October 12<sup>th</sup> and will also be participating in DR dry run exercises scheduled for October 9<sup>th</sup>.
- DB Password Rotation: Continue supporting password rotation activities for the DLT managed system test environments.
- Data Model: RJS session to generate data model and share it with Ad hoc County group.

#### 5.3.4 DevOps

#### **Activities for the Reporting Period**

- CI/CD Support:
  - **25.11 Baseline Release:** Assembly test and System test deployments of the 25.11 codebase and will continue to monitor and manage Sys2, Sys3, Sys4, and Sys6 going forward.
  - **CARES Release:** Monitoring and adding new components (Lambda) as per ACN team's request. As they are currently working on a baseline beyond 25.09 and scheduled for production release on October 23<sup>rd.</sup>
  - **25.12.22 Release:** Monitoring of builds and deployments for the 25.12.22 branch for AT7 environment.
  - **26.01 Baseline Release:** Proactive monitoring of builds and deployments for the 26.01 branch and the AT2 and UT2 environments.
- Environment Transition: DLT team took over 12 new environments and submitted the necessary access tickets for the Infra Team to facilitate the onboarding of the M&E team in these environments.

#### **Activities for the Next Reporting Period**

- Disaster Recovery: DLT team will participate in the Disaster Recovery Activity being held on October 12, 2025.
- **Environment Transition**: DLT team will begin managing AT4 and STG5 build and deployments for the 25.10.30 release.

#### 5.3.5 Technical Architecture Application Support

#### **Activities for the Reporting Period**

- Assessment of existing application landscape: Continued review of review KT recordings and documentation (OWD and other ad-hoc SOPs), as well as source code repositories, to document the existing application architecture and technology landscape in preparation of application evolution roadmap.
- Annual Strategic Plan Workshop: Completed preparation for business visioning workshop and hosted initial session on September 22, 2025 and September 30, 2025 in support of the development of the Annual Strategic Plan document.

- Assessment of the existing application landscape: During the week of October 6, 2025 the team will continue review of KT recordings, as well as source code repositories, to document the existing application architecture and technology landscape in preparation of application evolution roadmap.
- Host CalSAWS Annual Strategic Plan Workshop: The week of October 6, 2025 the team will continue work with Consortium CTO and additional stakeholders on business visioning workshops to support development of the Annual Strategic Plan document.

#### 5.3.6 Innovation

#### **Activities for the Reporting Period**

- Promoted PoC process JIRA Project on October 2, 2025
- CRs for Pilot of Al-Driven Documentation, Code Generation, & Code Review doc submitted on October 1, 2025
- TBCR approval for Automated AI Pipelines PoC on October 1, 2025
- Provided Analytics Modernization progress updates to Consortium CTO on September 25, 2025 and October 2, 2025
- Held Analytics Modernization County Feedback sessions with 9 additional counties between September 24 – October 2, 2025

#### **Activities for the Next Reporting Period**

- Continue work on provisioning and configuring components for Pilot and POC requirements through week of October 6, 2025
- Work with ProdOps on Automated Al Pipelines PoC needs
- Provide demos of Analytics Data Lakehouse POC to Consortium CTO in week of October 6, 2025

## 5.3.7 Security Support

#### **Activities for the Reporting Period**

- System Security Plan: Submitted SSP responses for control families on September 30, 2025.
- Operational Working Document Development: Submitted Group 2 OWDs for Consortium review on September 30, 2025, and initiate the development of Group 3 documents.
- OCAT Testing: Completed monthly OCAT testing and OCAT findings walkthrough meeting for September.
- Application Security: Completed SAST/SCA/DAST/API scans on October 1.

- **System Security Plan:** Continue to develop SSP responses and prepare for control family submission due October 30, 2025.
- Operational Working Document Development: Continue development of Group 3 OWDs.
- Security and Privacy SCR Review: Continue to support security and privacy review against new SCRs.
- Application Security: Prepare for SAST/SCA/DAST/API scans for the next reporting period on October 17.

#### 5.3.8 SIRFRA/SCERFRA Items

#### **Activities for the Reporting Period**

- Submitted SCERFRAs/SIRFRAs for Review: Over the reporting period, submitted the following SCERFRAs/SIRFRAs for review: SCERFRA 25-528 Revised SAR 2, SIRFRA 4029 CalWORKs Stage One Child Care Informing Notice, SCERFRA 25-529 Immunization Forms Revision Efforts, SCERFRA 25-525 BenefitsCal Income Verification Service, SCERFRA 25-530 Termination of Standard Medical Deduction Demonstration Project, and Recurring SIRFRA 1402 Va NorCal Veterans Medi-Cal Data.
- Attended the Medi-Cal Immigration Focused County Workgroup: On September 22, 2025, attended the DHCS Medi-Cal Immigration Focused County Workgroup meeting with the Consortium, DHCS, CWDA, and counties to discuss implementation of state and federal policy impacting Medi-Cal coverage for populations with differing immigration status.
- Participated in the Policy External Requests Meeting: On October 1, attended the Policy – External Meeting with the Consortium Policy Design Governance Manager, Policy Design Lead, and Policy Design and Governance Business Analyst, and Deloitte's Policy Team to discuss open policy items and ongoing process improvements.
- Participated in the CalSAWS SCERFRA/SIRFRAS Weekly Status Review Meeting: On September 25 and October 2, 2025, participated in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.

The following tables outline the current Statewide Automated Welfare System (SAWS) Cost Estimation Request for Research and Analysis (SCERFRA) and SAWS Information Request for Research and Analysis (SIRFRA).

Table 11: Summary of SIRFRA/SCERFRA

STATUS	TOTAL
New	0
Reopened	0
Assigned	5
Completed	91
Duplicate	0

STATUS		TOTAL
In review		0
Withdrawn		7
Rejected		0
Pending Clarification		0
Ready for Review		0
	TOTAL	103

Note: Table displays SIRFRA (non-query, non-recurring)/SCERFRA requests from March 1, 2025 through the end of the reporting period.

Table 12: List of SIRFRA/SCERFRA

ID	DESCRIPTION	STATUS	DUE DATE
CA-294451	SCERFRA 25-528 - Revised SAR 2	Completed	9/24/2025
CA-294455	SIRFRA 4029 - CalWORKs Stage One Child Care Informing Notice	Completed	9/24/2025
CA-294469	SCERFRA 25-529 - Immunization Forms Revision Efforts	Completed	9/25/2025
CA-294270	SCERFRA 25-525 - BenefitsCal Income Verification Service	Completed	9/29/2025
CA-294723	SCERFRA 25-530 – Termination of Standard Medical Deduction Demonstration Project	Completed	10/3/2025
CA-283491	Recurring SIRFRA 1402 – Va NorCal Veterans Medi-Cal Data	Completed	10/3/2025
CA-294681	SIRFRA 1454 – Adult Expansion Freeze Additional Outreach	Assigned	10/9/2025
CA-294805	SIRFRA 1455 – Record Telephonic Signature in CalSAWS	Assigned	10/16/2025
CA-293521	Reopened – SIRFRA 4022 – Home Visiting Transitions to WTW Engagement Rate	Assigned	10/8/2025
CA-293522	Reopened – SIRFRA 4023 – Education and Skills Development Access Rate	Assigned	10/8/2025
CA-293523	Reopened – SIRFRA 4024 – WTW_CWEX	Assigned	10/8/2025

Note: Completed records (2+ weeks) from the table above have been removed.
 Additional details can be found in JIRA.

#### Activities for the Next Reporting Period

- Submit SCERFRAs/SIRFRAs for Review: Over the week of October 6 and October 13, 2025, submit the following SIRFRAs for review: SIRFRA 1454 Adult Expansion Freeze Additional Outreach, SIRFRA 1455 Record Telephonic Signature in CalSAWS, Reopened SIRFRA 4022 Home Visiting Transitions to WTW Engagement Rate, Reopened SIRFRA 4023 Education and Skills Development Access Rate, and Reopened SIRFRA 4024 WTW\_CWEX.
- Participate in the CalSAWS/CalFresh HR 1 Workgroup Meeting: On October 7 and 14, 2025, participate in the CalSAWS/CalFresh HR 1 Workgroup weekly meeting with the

- Consortium, CDSS, CWDA, and Accenture to discuss CalFresh policy updates impacting HR 1 implementation efforts.
- Participate in the CalSAWS SIRFRA/SCERFRA/CRPC Meeting: On October 8, 2025, participate in the CDSS' CalSAWS SIRFRA/SCERFRA/CRPC meeting with the Consortium, CDSS, Gainwell, and Accenture.
- Participate in the Preview of Truv: Consent-Based Income Verification Tool for Clients: On October 13, 2025, participate in CDSS' session to provide an overview of the TRUV income verification tool with the Consortium, Deloitte, counties, and stakeholders.
- Participate in the All Partner HR 1 CalFresh Implementation Advisory Group Meeting: On October 14, 2025, participate in the CDSS HR 1 CalFresh Implementation Advisory Group Kickoff Meeting with the Consortium and CWDA to discuss priorities and solutions to implement Cal-Fresh related provisions of HR 1.
- Participated in the Policy External Requests Meeting: On October 15, 2025, attended the Policy External Meeting with the Consortium Policy Design Governance Manager, Policy Design Lead, and Policy Design and Governance Business Analyst, and Deloitte's Policy Team to discuss open policy items and ongoing process improvements.
- Participated in the DHCS CalSAWS Touchpoint Meeting: On October 15, 2025, participated in the bi-weekly DHCS CalSAWS Touchpoint meeting with the Consortium, DHCS, Gainwell, and Accenture.
- Participate in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting: On October 9 and October 16, 2025, participate in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.

#### 5.3.9 County Purchase Orders (CPOs)

#### **Activities for the Reporting Period**

The following table outlines the current County Purchase Orders.

Table 13: List of County Purchase Orders

JIRA ID	DESCRIPTION	Internal Status	DATE REQUESTED	DATE SUBMITTED TO CPMO	COUNTY DEADLINE
CA-57104	ME-LA-01-2025 GR Self Employment Expenses Calculations	On Hold – LA County is evaluating whether an Amendment to County Ordinances is required	N/A	4/28/2025	TBD
CA-285528	ME-SD-01-2025 San Diego Opt In FC Placement Verification	County & JPA Approved	6/14/2025	6/30/2025	8/31/2025
CA-281036	ME-LA-02-2025 General Relief Opportunities for Work (GROW) Program New Non-	On Hold – LA County is evaluating whether an Amendment to	N/A	4/28/2025	TBD

JIRA ID	DESCRIPTION	Internal Status	DATE REQUESTED	DATE SUBMITTED TO CPMO	COUNTY DEADLINE
	Compliance Reason Code	County Ordinances is required			
CA-266740	ME-SD-02-2025 Update GAGR Change Case Level to Individual Level for Ineligible Spouse	With County for Approval, Extended Deadline for County to 10/10	8/1/2025	8/15/2025	10/10/2025
CA-284174	ME-LA-03-2025 Phase I - Automated Processing of Payment Verification System Abstract Data	With County for Approval	7/17/2025	8/08/2025	9/30/2025
CA-263020	ME-SH-01-2025 GA-GR Automated Solution	With County for Approval	2/20/2025	3/05/2025	9/30/2025
CA-293934	ME-SAC-01-2025 County Medically Indigent Services Program	In Progress – pending confirmation with Consortium to proceed with County request	8/21/2025	Pending	Pending

Continue CPO activities with analysis, submission, and approvals.

## 5.3.10 Premise Items

#### **Activities for the Reporting Period**

The following table outlines the additional premise items.

Table 14: Premise Items

Premise Name	STATUS	JIRA PHASE	Progress/Updates
CalFresh Minimum Nutrition Benefit	On Time	Approved	CA-292335 planned for 25.11 Release
Mass Mailer for Counties Losing their ABAWD Waiver	On-Time	Approved	CA-291366 planned for 26.01.10 Release
Reinstatement of Asset Limits for Non-MAGI Programs	On-Time	In Development	CA-291144 planned for 25.12.21 Release
Medi-Cal Expansion Freeze for those with Unsatisfactory Immigration Status	On-Time	In Development	CA-291142 planned for 25.12.21 Release

## **Activities for the Next Reporting Period**

• Continue premise items activities with analysis, submission, and approvals.

## 5.4 Deviation from Plan/Adjustments

None to note for the reporting period.