

# CalSAWS

California Statewide Automated Welfare System



## Bi-Weekly Status Report

### ClearBest Quality Assurance

Reporting Period: September 22, 2025 – October 5, 2025

# Table of Contents

<b>EXECUTIVE SUMMARY .....</b>	<b>3</b>
1    Highlights of the Reporting Period .....	3
1.1    Deliverable Summary .....	3
<b>HIGHLIGHTS FOR THE REPORTING PERIOD .....</b>	<b>5</b>
1.2    Project Management .....	5
1.3    Technical .....	5
1.4    Imaging .....	6
1.5    Functional .....	6
1.6    Test .....	9
1.7    Transition .....	10
1.8    OCAT .....	10
<b>ACTIVITIES FOR THE NEXT REPORTING PERIOD .....</b>	<b>11</b>
1.9    Project Management .....	11
1.10    Technical .....	11
1.11    Imaging .....	12
1.12    Functional .....	12
1.13    Test .....	13
1.14    Transition .....	14
1.15    OCAT .....	14
<b>DEVIATIONS FROM PLAN/ADJUSTMENTS .....</b>	<b>14</b>
 <b>TABLE OF TABLES</b>	
Table 1 - Bi-Weekly Status Agenda Topics .....	3
Table 2 - CalSAWS M&O Deliverable Summary .....	3
Table 3 - Transition Readiness Deliverable Summary .....	4
Table 4 - BenefitsCal Deliverable Summary .....	4
Table 5 - Weekly M&O System Change Request (SCR) Updates .....	8
Table 6 - CalSAWS Release 25.11 Independent Test Progress .....	9

# Bi-Weekly Status – ClearBest Quality Assurance

## EXECUTIVE SUMMARY

### 1 Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
<b>QA PMO</b>	<ul style="list-style-type: none"> <li>Participated in M&amp;E Management Readiness review</li> <li>Participated in Release 25.09 Deployment Checkpoint reviews</li> <li>Participated in Laserfiche meeting</li> <li>Participated in Lobby Modernization (TLM-39) Go/No-Go</li> <li>Participated in Region 5 Management Site Visit planning</li> <li>Continue facilitating PDO/ITIL Phase II project meetings</li> <li>Continue working on Enterprise Work Plan enhancements</li> <li>Continued to support the CalSAWS Committee Evolution</li> <li>Continued supporting the evolution of the CER to BCR process and materials creation, including incorporating HR-1 priorities</li> </ul>
<b>QA Technical</b>	<ul style="list-style-type: none"> <li>Participated in CalSAWS Security meetings</li> <li>Participated in M&amp;E transition meetings</li> <li>Reviewed CalSAWS Change Advisory Board (CAB) tickets</li> </ul>
<b>QA Functional/Test</b>	<ul style="list-style-type: none"> <li>Began Release 25.11 Independent Test execution with 6% execution rate, 4% passed, 2% failed</li> <li>Began Release 25.11 QA Review of System Test scripts for high impact SCRs</li> <li>Continued FCED-CARES Extended User Scenario (EUST3) QA Cycle 4 Test planning</li> <li>Supported FCED-CARES Reports and EUST County Test scenario data creation and validation</li> <li>Conducted (EUST3) County planning activities with CARES</li> <li>Monitored FCED-CARES Risk and Issues</li> <li>Monitored SCATL post release SCR hand offs between vendors</li> </ul>

### 1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.20	QA Monthly Status Report – September 2025	On Time	FDEL due on 10/7/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-4.23	QA Work Plan – September 2025	On Time	FDEL due on 10/7/25
66.20	QA Test Monthly Report – September 2025	On Time	FDEL due on 10/7/25
67.07	Quarterly QA Security Report - September 2025	On Time	FDEL due on 10/8/25
68.20	SLA and Performance Review Report - September 2025	On Time	FDEL due on 10/15/25
69.20	OCAT Monthly Status – September 2025	On Time	FDEL due on 10/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
89	Assessment of Approach to Automation, Artificial Intelligence and Machine Learning	Delayed	New DDEL comments due date TBD
95.07	Assessment of M&E Work Schedule - September 2025	On Time	FDEL due on 10/21/25
114.08	QA Monthly Status Report - September 2025	On Time	FDEL due on 10/7/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-26.32	CX Monthly Report – Aug/Sep 2025	On Time	DDEL comments due on 10/21/25
WP-27.44	Monthly M&O Report - September 2025	On Time	FDEL comments due on 10/15/25
WP-28.42	BenefitsCal Monthly Workplan Updates – September 2025	On Time	FDEL comments due on 10/15/25
WP-32.14	BOM Review and License Renewal (Quarterly) Jul - Sep 2025	On Time	FDEL comments due on 10/15/25
WP-33.14	Certificate Review (Quarterly) Jul - Sep 2025	On Time	FDEL comments due on 10/15/25
WP-38	BenefitsCal Contingency Plan and Procedures	On Time	FDEL comments due on 10/16/25
WP-39	BenefitsCal Risk Assessment Procedures	On Time	FDEL comments due on 10/16/25
WP-40	BenefitsCal Configuration Management Plan and Procedures	On Time	FDEL comments due on 10/20/25

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-41	BenefitsCal Maintenance Procedures	On Time	DDEL comments due on 10/31/25
WP-42	BenefitsCal System and Communications Protection Procedures	On Time	DDEL comments due on 10/31/25
WP-43	BenefitsCal System and Information Integrity Procedures	On Time	DDEL comments due on 10/31/25

## HIGHLIGHTS FOR THE REPORTING PERIOD

### 1.2 Project Management

- Participated in Region 5 Management Site Visit Planning on September 22, 2025
- Participated in M&E Management Readiness review on September 22, 2025
- Participated in Post-Release 25.09 Checkpoint reviews on September 22 – 24, 2025
- Participated in Contact Center reviews on September 24, 2025
- Facilitated QA Technical Leadership Transition discussion on September 24, 2025
- Participated in CalSAWS Batch Reviews on September 25 and October 2, 2025
- Participated in Laserfiche Meeting on September 30, 2025
- Participated in Lobby Modernization (TLM-39) Go/No-Go on September 30, 2025
- Participated in Microsoft Co-Pilot policy discussions on October 3, 2025
- Continued facilitating PDO/ITIL Phase II project meetings
- Continued working on Enterprise Work Plan enhancements
- Collaboration Model, Strike Teams, and Special Projects
  - Continued supporting the CalSAWS Committee Evolution, including the HR-1 priorities, and CalSAWS Policy Manual discussions and reviews, with meetings on September 22 and 29 and October 1- 3, 2025
  - Participated in Communication Portal Kick-off meeting on September 24, 2025
  - Participated in Communication Portal: Workgroup #1 Sprint 1 Planning discussions on September 25 and 30, 2025

### 1.3 Technical

- Participated in 25.09 Post Release checkpoint meeting
- Participated in Infrastructure Technical Sync meeting on September 22 and 29, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on September 24, 2025
- Participated in Tech Change Advisory Board on September 24 and October 1, 2025
- Participated in Environment Integration Management review on September 25 and October 2, 2025
- Participated in RCA Action Framework review on September 25, 2025
- Participated in M&E Performance Report Review on September 26 and 30, 2025
- Participated in ForgeRock Operations Bi-Weekly Sync on October 1, 2025
- Participated in Production Operations Readiness review on October 1, 2025
- Participated in CalSAWS Disaster Recovery Dry Run-1 on October 2, 2025
- Participated in Monthly Over 15 seconds report review on September 25, 2025
- BenefitsCal

- Participated in DD&I and M&O Review
- Reviewed BenefitsCal System Changes and Defects
- Participated in Transaction Failures Meetings
- Batch
  - Participated in CalSAWS Batch review on September 25 and October 2, 2025
- Contact Center
  - Participated in Fresno GenAI Call Summary Meetings
  - Participated in Calabrio and eGain meetings
  - Participated in SB1289 meetings
  - Participated in CSC Support meetings
  - Participated in GenAI for Call Summary Assist meetings
  - Participated in Bi-Weekly Contact Center Status meetings
  - Participated in AWS/CalSAWS Contact Center meetings
  - Participated in CalSAWS and Calabrio Bi-weekly meetings
- Security
  - Participated in Infrastructure Security Operations review on September 23, 2025
  - Participated in Security and Privacy Risk Management Group (SPRMG) meeting on September 25, 2025
  - Participated in Deloitte/Gainwell Security review on September 29, 2025
- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in TLM-39 RACI form discussion meetings
- Service Management
  - Participated in ServiceNow Integration with Contra Costa County Helpdesk Tools meeting on September 23, 2025
  - Participated in Monthly Helpdesk Trends Meeting on September 25, 2025
  - Participated in ITOM/HAM/SAM implementation Status on October 2, 2025

## 1.4 Imaging

- Participated in Imaging meetings as scheduled

## 1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed September 23 SCRB packet review containing 53 Total SCRs, all 53 SCRs were Approved.
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participated in Daily FCED standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review
  - Participated in Daily CARES-FCED Interface Testing Sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings



- Participated in Weekly CalSAWS/CARES Technical Sync meetings
- Participated in Weekly FCED Business Workgroup meetings
- Participated in Weekly PM Synch Meetings
- Participated in Bi-Weekly FCED Performance Test Touchpoint
- Participated in Weekly Conversion meetings
- Participated in Future Tiered Rates Discussion on September 22, 2025
- Participated in FCED Vendor API discussion w/CalSAWS on September 22, 2025
- Participated in AAP E-Data Review on September 22, 2025
- Participated in CalSAWS KT: FCED Application Functional Overview and Project Management session on September 23, 2025
- Participated in FCED User Group Meeting on September 23, 2025
- Participated in End-to-End scenarios: Finalize aid-codes on September 23, 2025
- Participated in Foster Care Programs Committee on September 23, 2025
- Participated in CalSAWS KT: FCED Infrastructure, Integration Architecture, and API Operations Deep Dive session on September 25, 2025
- Participated in FCED Outbound Transaction List Redesign on September 26, 2025
- Participated in CARES/CalSAWS EUST 3 Scenario Writing Discussion on October 1
- Participated in CalSAWS Training Committee on October 1, 2025
- Participated in CalSAWS M&E SCR KT: FCED API review on October 2, 2025
- Participated in Case Transfer ICT/MC: Dependencies on October 2, 2025
- Participated in QA EUST3 Cycle 4: CalSAWS Unique Test Case on October 2, 2025
- Participated in CA-294660 Design Session on October 2, 2025
- Participated in the FCED Executive Meeting on October 2, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Weekly GA/GR meetings with Consortium and Vendors
  - Participated in SFO CA-289026 CALM Eligibility Requirements on September 24
  - Participated in San Joaquin Requirements sessions
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings
  - Participated in Weekly Lobby Support Team meetings
  - Participated in Weekly TLM-39 RACI Form Discussions
  - Participated in CalSAWS Lobby Management Committee on September 25, 2025
- Medi-Cal/CMSP
  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in CA-279620 Design meeting on September 23, 2025
  - Participated in HR 1 SCRs discussion on September 24, 2025
  - Reviewed Work Requirements with Consortium on September 24, 2025
  - Participated in CalSAWS Medi-Cal CMSP Committee on October 01, 2025
  - Participated in the following JAD sessions:
    - ✦ CR 313671: H.R.1 - Amend Definition of Qualified Non-Citizen (QNC)
    - ✦ CR 300384: eHIT Enhancements for 2026
    - ✦ CR 313368: Retroactive-Medi-Cal Reduced Time Frame
    - ✦ CR 312102: H.R.1 - Adult Expansion Work Requirement

- ✕ CR 307344: Annual Tribal Updates
- ✕ CR 289681: Adding Application Date to EDR for Added Members
- Reports & Fiscal
  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in Weekly M&E Analytics Team meeting
  - Participated in Management Reports MEDS Alerts Workgroup on September 24
  - Participated in CalSAWS - Fiscal Committee on September 24, 2025
  - Participated in CalSAWS -State/Fiscal Reports Committee on September 24, 2025
- Statewide Cash Aid Time Limit (SCATL)
  - Monitored SCATL post release SCR hand offs between vendors
- Others
  - Participated in T-7 Release 25.11 Release Notes Review
  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly Release Coordination meeting
  - Participated in Caseload Management meeting sessions
  - Participated in Payment Verification System (PVS) Workgroup sessions
  - Participated in Caseload Management Workgroup sessions
- Reviewed forty (40) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
25.07	4
25.09	8
25.11	1
26.01	14
26.02	1
26.03	9
26.06	1
26.09	1
RWR	1
<b>Grand Total</b>	<b>40</b>

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Reviews on September 22 and 29, 2025
  - Participated in BenefitsCal Integrated Readiness on September 22 and 29, 2025
  - Participated in New Person Detail Page review on September 22, 2025
  - Participated in Program Manager review on September 24 and October 1, 2025
  - Participated in BenefitsCal Scrum meeting on September 24, 2025
  - Participated in BenefitsCal CBO Training on September 24, 2025

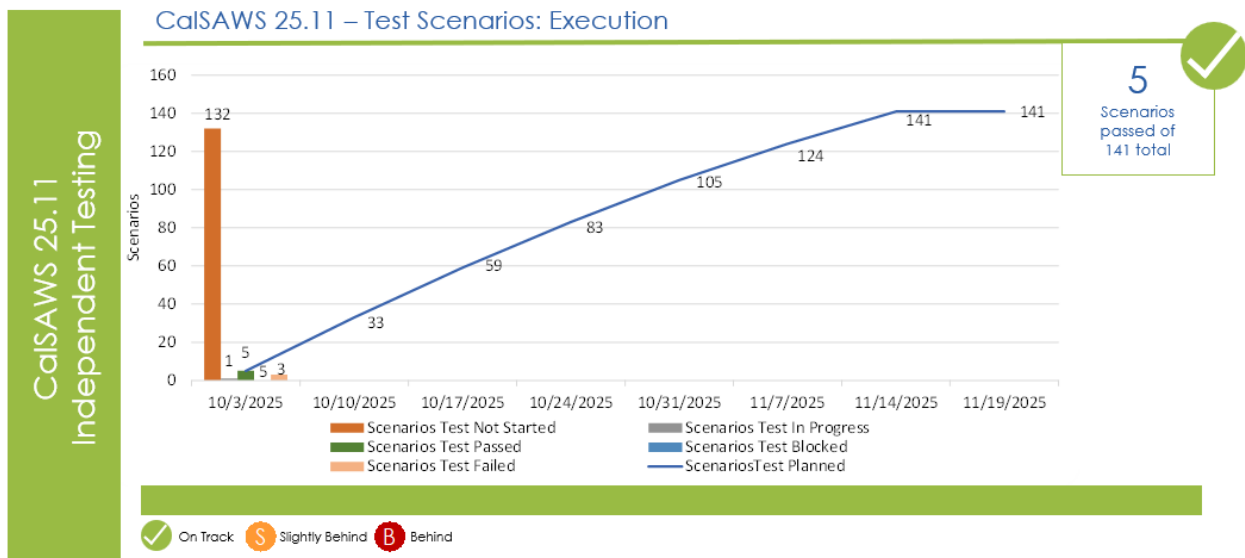


## 1.6 Test

- CalSAWS Release 25.11
  - Completed Test preparation activities
  - Began Test execution activities
  - Began QA Review of System Test scripts for a subset of high impact SCRs

Table 6 - CalSAWS Release 25.11 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.11 - ClearBest QA Independent Test Results	141	93% (132)	1% (1)	4% (5)	2% (3)	0% (0)



- Foster Care Eligibility Determination (FCED)
  - Continued QA EUST 3 QA Cycle 4 test prep activities
  - Conducted EUST 3 County planning activities
- WDTIP/Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor post release activities and priority releases for remaining SCR transitions between vendors
- BenefitsCal Activities
  - Began and completed BenefitsCal 25.09.30 Priority Release test activities
  - Began and completed BenefitsCal 25.09.30 Release Notes review
  - Completed BenefitsCal 25.09.25 Monthly Release test activities
  - Completed BenefitsCal 25.09.25 Release Notes review
  - Facilitated QA and Consortium Scope review for BenefitsCal Release 25.10.30
  - Began BenefitsCal 25.10.30 Monthly Release test activities
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities

- Monitored priority releases/RWR defects and SCR test activities
- Training
  - Completed validation of WBT/CFP SCRs in Release 25.09.26
  - Completed validation of WBT/CFP SCRS in Release 25.09.30
  - Began Release 25.11 On-line Help/Job Aid (OLH/JA) SCR validation activities
- Other Consortium Support Test Activities
  - Participated in CalSAWS 25.09 Release Checkpoint on September 22 - 24, 2025
  - Participated in Integrated Test Team Meeting on September 23 and 30, 2025
  - Participated in Weekly Test Touchpoint on September 24 and October 1, 2025

## 1.7 Transition

- Infrastructure
  - Reviewed Infrastructure status report updates
  - Reviewed Infrastructure Transition-In Work Schedule updates
  - Reviewed resolution updates to August 2025 Infrastructure Transition RTM findings
  - Presented the Infrastructure Retrospective outcomes at the CalSAWS Leadership Meeting on October 1, 2025
- M&E
  - Reviewed M&E status report updates
  - Reviewed M&E Transition-In Work Schedule updates
  - Participated in Weekly Transition status update meeting
  - Completed Release 25.11 SCRs pre-ST validation activities
  - Participated in Knowledge Transfer sessions for the SCR workstream
  - Participated in Job Shadowing sessions for the following workstreams:
    - ✦ Production Operations
    - ✦ SCR
  - Participated in Reverse Job Shadowing sessions for the following workstreams:
    - ✦ Production Operations
    - ✦ Security
  - Participated in OCM and Training Readiness & Evidence Review walkthrough meeting on September 22, 2025
  - Participated in Project Management Readiness & Evidence Review walkthrough meeting on September 22, 2025
  - Participated in Security Readiness & Evidence reviews on September 23 and October 1, 2025
  - Participated in SCR and Support Services workstreams Readiness & Evidence Review walkthrough meeting on September 24, 2025
  - Participated in Production Operations and Technology Recovery reviews on September 24 and October 1, 2025
  - Led M&E Contract Requirements Traceability Matrix (RTM) discussion on September 26, 2025

## 1.8 OCAT

- No activities scheduled.

# ACTIVITIES FOR THE NEXT REPORTING PERIOD

## 1.9 Project Management

- Participate in Region 4 Management Site Visit Planning on October 6, 2025
- Participate in Monthly SLA Data review for Imaging with Hyland on October 7, 2025
- Participate in Contact Center reviews on October 8, 2025
- Participate in Environment Integration Management review on October 9, 2025
- Participate in CalSAWS Batch Weekly Reviews on October 9 and 16, 2025
- Participate in Monthly SLA review for Imaging with Consortium on October 14, 2025
- Participate in Region 5 Management Site Visit Planning on October 14, 2025
- Participate in OCAT Ops and Release Management review on October 14, 2025
- Participate in Go/No-Go Pre-meet for M&E Transition of Production Operations, Technology Recovery, & Security on October 15, 2025
- Participate in CalSAWS Project Steering Committee on October 16, 2025
- Participate in CalSAWS JPA Board meeting on October 17, 2025
- Continue facilitating PDO/ITIL Phase II project meetings
- Continue working on Enterprise Work Plan enhancements
- Collaboration Model, Strike Teams, and Special Projects
  - Continue to support the CalSAWS Committee Evolution, including the HR-1 priorities, and CalSAWS Policy Manual discussions and reviews
  - Participate in Communication Portal: Workgroup #1 Sprint 1 working sessions on October 7, 9, 14 and 16, 2025

## 1.10 Technical

- Participate in Infrastructure Technical Sync meeting on October 6 and 13, 2025
- Participate in Tech Change Advisory Board on October 8 and 15, 2025
- Participate in Environment Integration Management review on October 9, 2025
- Participate in Disaster Recovery Dry Run 2 meeting on October 9, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on October 15, 2025
- Participate in Infrastructure Performance Report meeting on October 16, 2025
- BenefitsCal
  - Participate in DD&I and M&O meetings
  - Participate in BenefitsCal change request and defect reviews
  - Participate in Transaction Failures Meetings
- Batch
  - Participate in CalSAWS Batch review on October 9 and 16, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary Meetings
  - Participate in Calabrio and eGain meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in Bi-Weekly Contact Center Status meetings
  - Participate in AWS/CalSAWS Contact Center meetings
  - Participate in CalSAWS and Calabrio Bi-weekly meetings
  - Participate in Walkthrough: Contact Center Welcome Bot SCR -BCAL Team
  - Participate in Contact Center - Weekly Touch point - CER Review

- Participate in CalSAWS Contact Center Management Conference Call
- Participate in Monthly CalSAWS/TU Meeting
- Security
  - Participate in Deloitte/Gainwell Security review on October 6 and 13, 2025
  - Participate in Infrastructure Security Operations Reporting on October 7, 2025
- Central Print
  - Participate in Central Print Weekly meetings on October 6 and 13, 2025
- Lobby Management
  - Participate in TLM-39 RACI form discussion meetings
- Service Management
  - Participate in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on October 7, 2025
  - Participate in ServiceNow Process Improvement review on October 9, 2025
  - Participate in ITOM/HAM/SAM implementation Status on October 16, 2025

## 1.11 Imaging

- Participate in Monthly Data review for CalSAWS meeting on October 7, 2025
- Participate in Monthly Customer Success meeting on October 14, 2025

## 1.12 Functional

- Support the September SCRB and SPG Scorecard review cycles
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily FCED standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Transition KT activities
  - Participate in Daily Platform as a Service (PAAS) SIT E2E Test Review
  - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participate in Weekly CalSAWS/CARES Technical Sync meetings
  - Participate in Weekly FCED Business Workgroup meetings
  - Participate in Weekly PM Synch meetings
  - Participate in Bi-Weekly FCED Performance Test Touchpoint
  - Participate in Weekly Conversion meetings
- General Assistance/General Relief (GA/GR)
  - Participate in Weekly GA/GR meetings with Consortium and Vendors
  - Participate in San Joaquin Requirements sessions
- Lobby Management
  - Participate in Weekly Lobby Modernization Touch point meetings
  - Participate in Weekly Lobby Support Team meetings
  - Participate in Weekly TLM-39 RACI Form Discussions
  - Participate in CA-213363 TLM-39 Post-Release Readiness Call on October 05, 2025
  - Participate in CA-213363 Lobby Device Bridge Call on October 06, 2025
- Medi-Cal/CMSP

- Participate in Daily CalHEERS CalSAWS Test Connect meetings
- Participate in Weekly CalHEERS SAWS Integration meetings
- Participate in Weekly CWDA/SAWS CalHEERS meeting
- Participate in Weekly Director's Meeting with CalHEERS
- Participate in Weekly Test Touchpoint meetings for CalHEERS
- Participate in CA-286076 Workgroup on October 15, 2025
- Participate in CalSAWS/CalHEERS JAD Sessions
  - ✦ CR 300384: eHIT Enhancements for 2026
  - ✦ CR 313368: H.R.1 - Retroactive-Medi-Cal Reduced Time Frame
  - ✦ CR 289681: Adding Application Date to EDR for Added Members
  - ✦ CR 313671: H.R.1 - Amend Definition of Qualified Non-Citizen (QNC)
- Reports & Fiscal
  - Participate in Weekly State/Fiscal Reports Defect status meetings
  - Participate in Weekly M&E Analytics Team meeting
- Statewide Cash Aid Time Limit (SCATL)
  - Monitor SCATL post release SCR hand offs between vendors
- Others
  - Participate in Release 25.11 Pre-System Test Daily Checkpoint meetings
  - Participate in Weekly AppDev Leads meetings
  - Participate in Weekly CalSAWS Release Coordination meetings
  - Participate in Weekly CalWORKs/CalFresh Eligibility Status meetings
  - Participate in Weekly Consortium Touchpoint meetings
  - Participate in Weekly Caseload Management Workgroup Preparation Meetings
  - Participate in Bi-Weekly Virtual Assistant Design review sessions
  - Participate in MEDS Alerts Workgroup Sessions
  - Participate in Caseload Management Workgroup Sessions
  - Participate in Weekly Task Management Check-In meetings
  - Participate in Payment Verification System (PVS) Workgroup sessions
  - Participate in CA-213363 TLM-39 Post-Release Readiness Call on October 5, 2025
  - Participate in CA-213363 Lobby Device Bridge Call on October 6, 2025
- BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Bi-weekly Enhancement and M&O check-in meetings
  - Participate in Weekly Scope Review for Partner Coordination
  - Participate in BenefitsCal Integrated Readiness on October 6 and 13, 2025
  - Participate in Self-Service Portal Committee meeting on October 7, 2025
  - Facilitate BenefitsCal Deliverable Training Part II on October 7, 2025
  - Participate in Program Manager meeting on October 8 and 15, 2025
  - Participate in BenefitsCal Scrum meeting on October 8, 2025

## 1.13 Test

- CalSAWS Release 25.11
  - Continue QA Review of System Test scripts for a subset of high impact SCRs
  - Continue Test execution activities
- FCED
  - Begin CalSAWS-CARES QA EUST 3 Cycle 4 Test execution activities

- Continue EUST 3 County planning activities
- Statewide Cash Aid Time Limit (SCATL) Activities
  - Continue to monitor SCRs transitioned to Deloitte
- BenefitsCal
  - Continue BenefitsCal 25.10.30 Monthly Release test activities
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Training
  - Continue Web Based Training SCR validation activities
  - Continue 25.11 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in Weekly Integrated Test Team meetings on October 7 and 14, 2025
  - Participate in Weekly Test Touchpoint meetings on October 8 and 15, 2025

## 1.14 Transition

- Infrastructure
  - Review Infrastructure status report updates
  - Review Infrastructure Transition-In Work Schedule updates
- M&E
  - Review M&E status report updates
  - Review M&E Transition-In Work Schedule updates
  - Participate in Weekly Transition status update meeting
  - Participate in Knowledge Transfer sessions for the following workstreams:
    - ✦ Project Management
    - ✦ SCR
    - ✦ Security
  - Participate in Job Shadowing sessions for the SCR workstream
  - Participate in Reverse Job Shadowing sessions for the Production Operations workstream
  - Participate in Security workstream Readiness & Evidence Office Hours session on October 7, 2025
  - Participate in Pre-Meet Go/No-Go Meeting - M&E Transition of Production Operations, Technology Recovery, & Security on October 15, 2025

## 1.15 OCAT

- Participate in OCAT Monthly Ops and Release Meeting on October 14, 2025

## DEVIATIONS FROM PLAN/ADJUSTMENTS

- None