

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.11.10	10-Nov	SCR	CA-295198	Infra Contact Center	N/A	Sam Svay	LA County was limited to 10 customer wav file messages	LA County customer queue call flow now supports up to 20 custom wav file messages			No County Action Needed