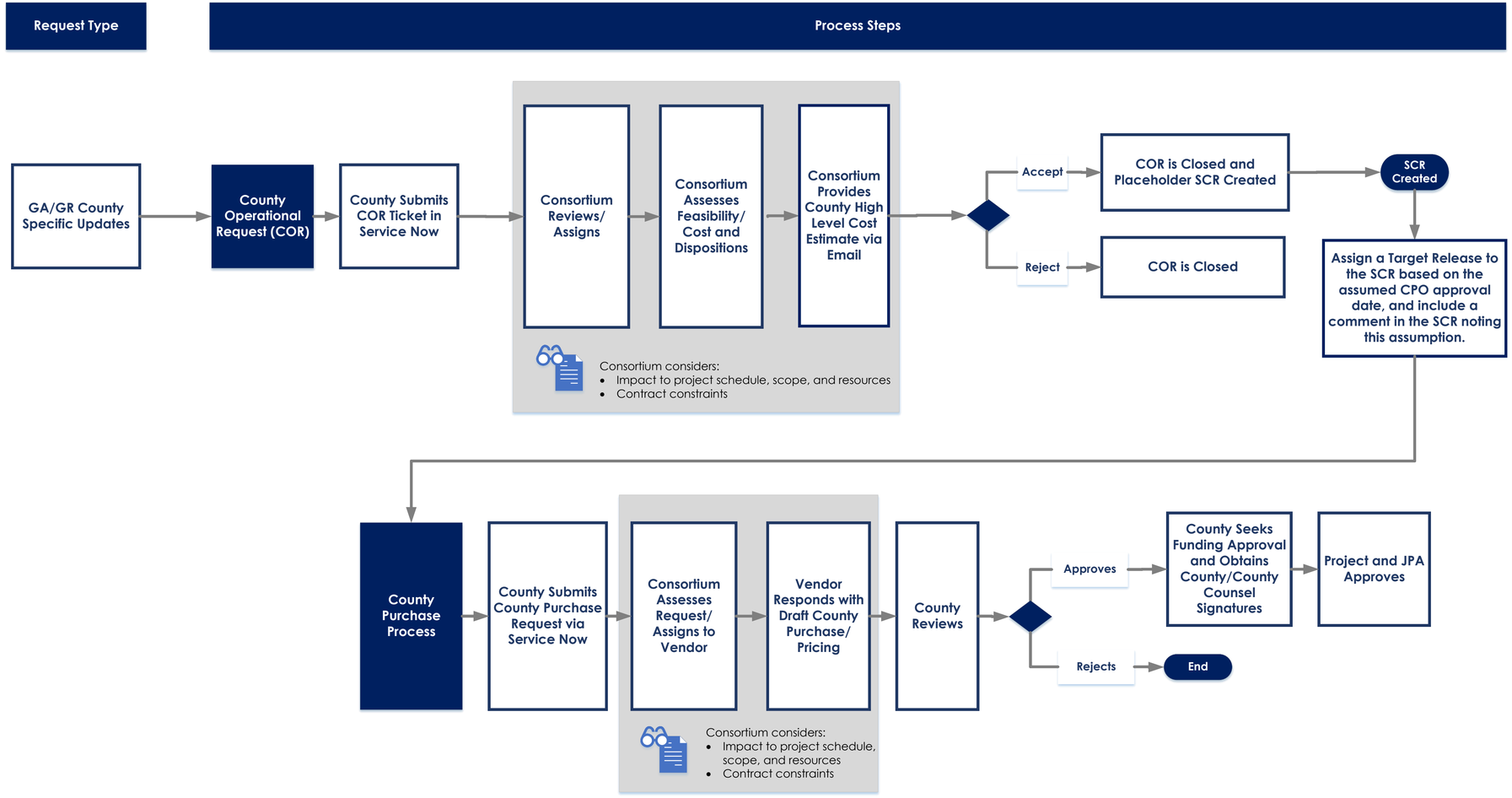
Request Type
Process Steps
GA/GR County Specific Updates
County Operational Request (COR)
County Submits COR Ticket in Service Now
Consortium Reviews/ Assigns
Consortium Assesses Feasibility/ Cost and Dispositions
Consortium Provides County High Level Cost Estimate via Email
Consortium considers:
Impact to project schedule, scope, and resources
Contract constraints
Accept
Reject
COR is Closed and Placeholder SCR Created
COR is Closed
SCR Created
Assign a Target Release to the SCR based on the assumed CPO approval date, and include a comment in the SCR noting this assumption.
County Purchase Process
County Submits County Purchase Request via Service Now
Consortium Assesses Request/ Assigns to Vendor
Vendor Responds with Draft County Purchase/ Pricing
County Reviews
Consortium considers:
Impact to project schedule, scope, and resources
Contract constraints
Approves
Rejects
County Seeks Funding Approval and Obtains County/County Counsel Signatures
Project and JPA Approves
End