

# CalSAWS | Notes

Meeting: MEDS Committee  
Location: Microsoft Teams Conference Call  
Date: August 27, 2025  
Time: 10:00 AM – 11:30 AM  
Attendees: Region 1: **Jaime Murillo, Kelly Campbell, Tonya Pham**, Dee Guerrero  
Region 2: **Julia Scheuermann, Sue May Stillens**, Maria Lulyeva  
Region 3: Autum Britton, Cathy Foster, Hailey Crain (**Suzanne Sawyer**)  
Region 4: Bonnie Cawelti, Chavon Bates-Smith, **Chenoa Wilkerson**, Rhonda Moeder, **Tammie Allison**  
Region 5: Javier Pantoja (**Karla Martinez**), **Jeffrey Linback, Jorge Rodriguez**, Keshia Islam (**Claudia Tarin/Alma Anguiano**), **Sabrina Santamaria-Tomas**  
Region 6: **Angelica Minton, Jose A. Martinez**, Mediatrix Torio, Xochitl Avila, **Shannon Phan**  
CalSAWS: **Teresa Magnuson, Ignacio, Lazaro, Ken Ford**, Victor Nunez  
RM Sponsors: **Gregory Postulka**, Jennifer Hobbs  
Partners: DHCS

Time	Lead	Topic	Notes
10:00 AM (10 min)	Ignacio	<b>Opening Items</b> <ul style="list-style-type: none"><li>■ Welcome and Roll Call</li><li>■ Meeting Notetaker: Region 4 – draft due by 9/5/25</li></ul>	Use of AI is not allowed. No SCR's to discuss.
10:10 AM (10 min)	Teresa	<b>Topics pending with DHCS</b> <ul style="list-style-type: none"><li>■ AAP/FC exception eligible ESAC for persons 18yr or older</li></ul>	Issues with aid codes not posting to MEDS regardless of ESAC being used. There is a discrepancy between SAWS & MEDS. There was an SCR to send correct ESAC, but transactions are still being rejected. CRPC being drafted to CDSS to confirm the aid codes that CalSAWS is granting are appropriate. Based on feedback received will discuss with DHCS to update MEDS or SAWS. Counties are reporting receiving Recon alerts. CalSAWS when processing Recon only send one transaction RC20 with ESAC 1 or 6 & only looks to see if open or closed. Did some research & spoke to Linda Page. A lot of issues occur when the person turns 18 in the

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		<ul style="list-style-type: none"> <li>SCI discrepancies</li> </ul>	<p>same month. One case that was reviewed showed if EW20 was not submitted prior to Recon it was being rejected. At this time DHCS does not see reason to change ESAC. CalSAWS will continue to research issue &amp; if needed create an SCR.</p> <p>County reported that DHCS did confirm there is an issue &amp; a work effort with CDSS/CWS is being worked on.</p> <p>CalSAWS not familiar with how CalWIN worked SCI issues. County stated CalWIN had ability to override SCI &amp; updates SCI directly. Still on radar to have resolved. Issues come up when SCI has the wrong person record &amp; unable to pick up correct CIN. Not just a connection between CalSAWS &amp; MEDS. Other entities create issues with SCI.</p>
10:20 AM (5 min)	Teresa	<b>SNOW Ticket Reminders</b> <ul style="list-style-type: none"> <li>Submit tickets</li> <li>Questions submitted – provide examples</li> </ul>	<p>Must submit tickets when interfaces are not working. CalSAWS recently was informed there was an issue with gateway aid codes but did not have tickets.</p> <p>When submitting tickets, send examples. Helps explain &amp; identify issues they are not aware of. If known issue is with MEDS, send MEDS SNOW ticket. If unsure, send to both.</p> <p>County reported they had issues with EW32 that resulted in CA-292915.</p>
10:25 AM (5 min)	Region 6 (Los Angeles)	<b>60-Day Notice for M5948</b> <ul style="list-style-type: none"> <li>Verbiage changes for MEDS Alerts 8007 and 8008</li> </ul>	<p>Has not been installed in CalSAWS yet. No timeframe at this time. 2025 is full. Most likely will be 2026. Will provide SCR number in minutes.</p>
10:30 AM	Region 5	<b>Address Updates for Homeless</b>	

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(10 min)	(Orange)	<ul style="list-style-type: none"> <li>■ “Use Office Address” check button vs manually entering a mailing address. Which will batch to MEDS?</li> </ul>	<p>The address you see on the Contact Summary page is the address sent to MEDS. If the individual has separate physical/mailling addresses, both will be sent to MEDS.</p> <p>MEDS does not accept P.O. Box addresses in the Residence Address field. If “Use Office Address” feature in CalSAWS uses a P.O. Box address, the INQM screen in MEDS will show “No Residence Address Reported – Refer to Mailing Address” in the residence address field.</p>
10:40 AM (15 min)	Region 4 (San Luis Obispo)	<p><b>Request for workarounds</b></p> <ul style="list-style-type: none"> <li>■ “Identifying a CalSAWS/DHCS approved workaround for: Address issues causing Managed Care disenrollment for CF Student Eligibility participants with MC in another county.”</li> <li>■ Identification of a workaround or establishing a “Forced Add”, “Forced Termination”, or “Forced EW05” so that Counties can generate an AP18, AP19, EW05, EW20 and/or instead of termination.</li> <li>■ Identification of a same-day re-clearance process for SCI/CIN addition and CIN selection issues.”</li> </ul>	<p>CalSAWS says there should not be as many issues now that all counties are on one system. This was brought up at CMAG before. Counties should reach out to DHCS for approved workaround as CalSAWS cannot provide workarounds for MEDS. Counties state it causes issues with MCP. May need to manually fix in MEDS. May need to contact other County if SAWS issue.</p> <p>CalSAWS no longer sends EW05. Sending County sends EW40 then Receiving County sends EW20. Refer to SCR CA 272696 R25.02.</p> <p>Regarding forced transactions, this is not an option in CalSAWS. The system looks for changes then sends transactions to MEDS based on the identified change. If the Sending County's EW40 fails, the Receiving County's EW20 will fail. Will need further action to be taken by way of a MEDS Online transaction.</p> <p>On radar but no updates at this time.</p>

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10:55 AM (20 min)	Teresa	<b>Walk-on Items</b> County asked about forms being submitted with no first name & unable to match. Submit online transactions to MEDS with “baby boy” or “baby girl” or create duplicate CIN. Wants to know if update will be made to allow #.	Name is required in CalSAWS. Some use hyphen to pull record. Counties were previously informed to use FNU instead of special characters. County updates MEDS first then pull to CalSAWS. County asked what to enter if there is no first name. CalSAWS cannot provide guidance for MEDS online transactions. County states there was a CIT issued in 3/2023 regarding single name individuals. Note: Yolo County shared CIT information with Facilitators, however, it was a CalWIN CIT.
11:15 PM (15 min)	Teresa	<b>Wrap-up</b> ■ Next Meeting: 11/12/25	

## Follow Up

#	Action Item	Who	Due
1	<a href="#">[CLOSED]</a> Provide SCR # for MEDS Alerts 8007 & 8008 verbiage change.  SCR 'CA-294515: To assist counties with meeting CPS requirements, update the Title and Description for MEDS Alerts 8007, 8008, 9554, 9559 & 9598' was created. This SCR is currently scheduled for Release 26.01.	CalSAWS	n/a
2			

  

#	Decision Made	Who	Date
1			
2			