

JPA Board of Directors Meeting

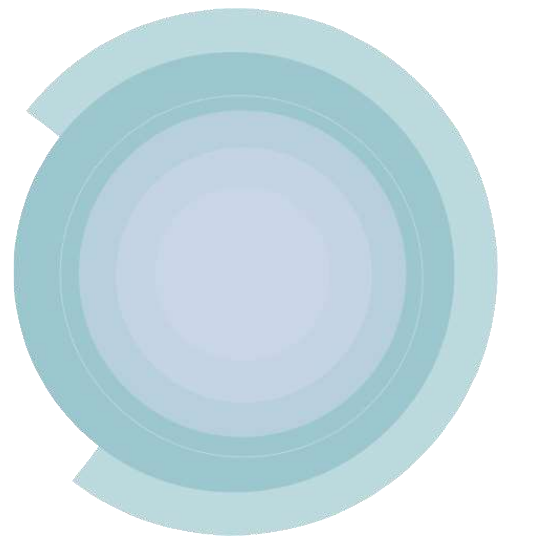
December 19, 2025



CalSAWS



Agenda



1. Call Meeting to Order.
2. Confirmation of Quorum and Agenda Review.
3. Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

Action Items

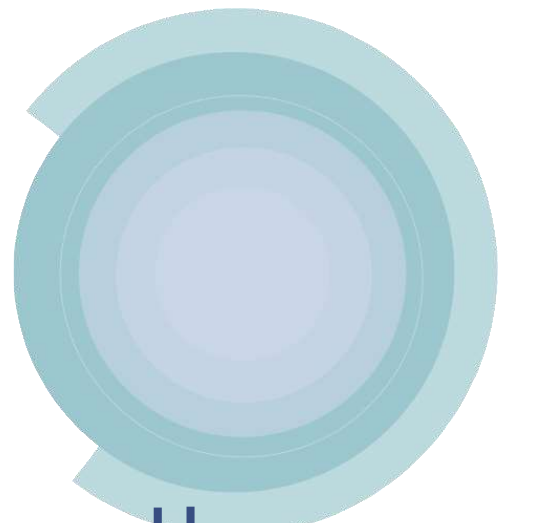
Action Items



7. Approval of Consent Items:

- a. Approval of the Minutes and review of the Action Items from the November 14, 2025, JPA Board of Directors Meeting.
- b. Approval of RGS Amendment 43, which includes an annual update to cost of benefits and salaries, reconciliation of FTE counts, and updates to position descriptions and titles.
- c. Approval of County Welfare Directors Association of California (CWDA) Professional Services Agreement Amendment 2, which includes a twelve-month extension of services.
- d. Approval of Deloitte Maintenance and Enhancement (M&E) Change Order 4, which includes one (1) premise items and one (1) County Purchase.

Action Items

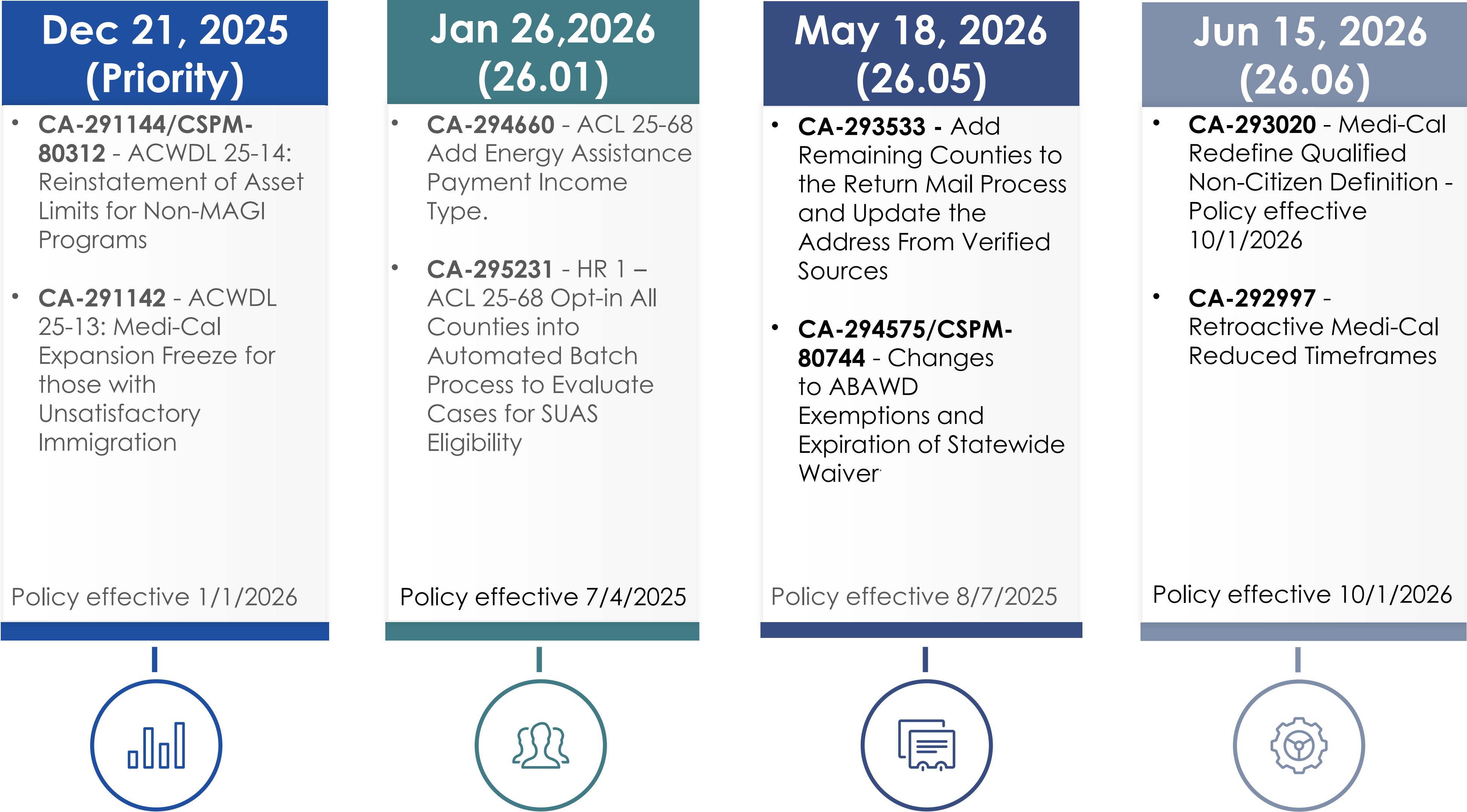


7. Approval of Consent Items: (continued)
 - e. Approval of Gainwell Infrastructure Change Order 4, which includes three (3) County Purchases.
 - f. Approval of ClearBest Quality Assurance (QA) Work Order 7, which includes one (1) premise item.
 - g. Approval of Deloitte Maintenance and Enhancement (M&E) Amendment 2, which includes language to adopt the requirements and obligations of the Privacy and Security Agreement (PSAs).
 - h. Approval of Gainwell Infrastructure Amendment 2, which includes language to adopt the requirements and obligations of the Privacy and Security Agreement (PSAs).
 - i. Approval of Transition Update, as attached in the Board packet.
 - j. Approval of the Monthly Performance Report, as attached in the Board Packet.

Informational Items

H.R. 1 Updates

May Revise & HR 1 Policy Roadmap*



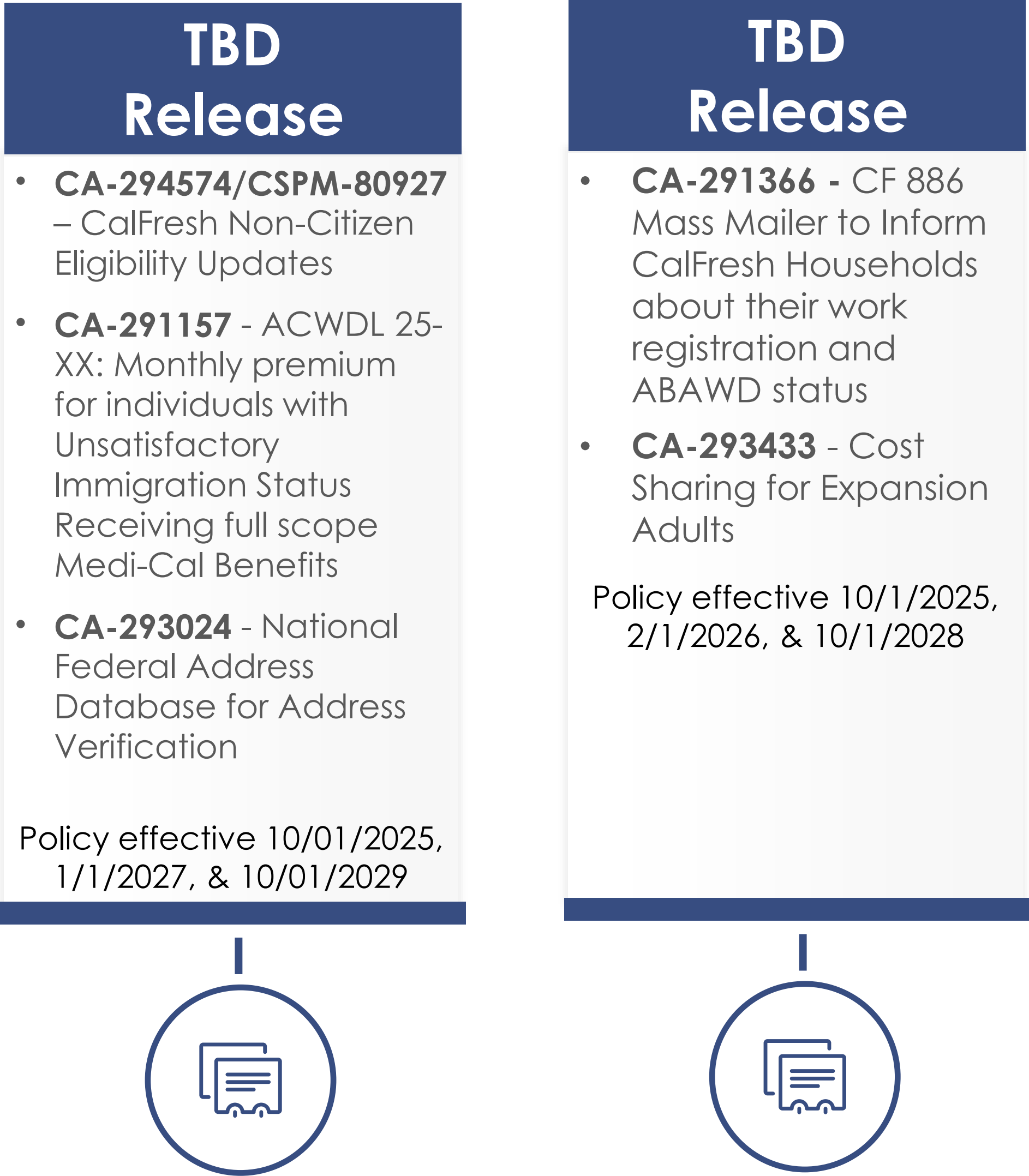
**Target releases are subject to change.*

May Revise & HR 1 Policy Roadmap*

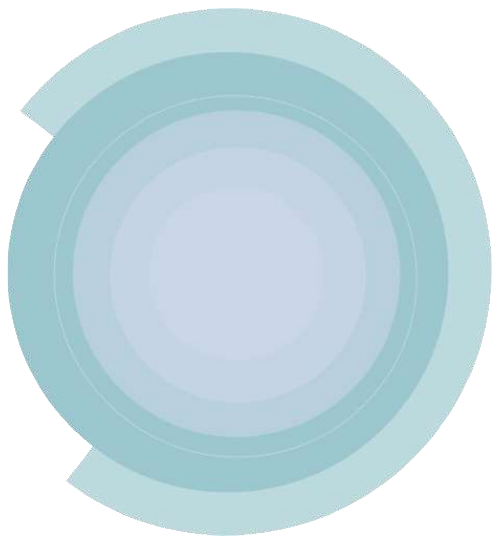


**Target releases are subject to change.*

May Revise & HR 1 Policy Roadmap*



CalFresh System Changes In Progress



Intended to help address CalFresh Error Rates

January Release 26.01

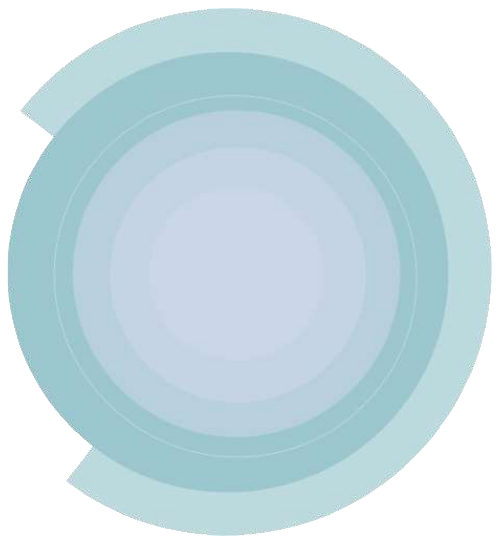
SCR	Focus Area	Change
CA-288039	CalSAWS doesn't have a CalFresh (CF) Negative Action that shows a household isn't eligible to be considered a separate household.	Add new negative action reason Add new EDBC status reason Add new NOA fragments
CA-261473	The Homeless Shelter Living Arrangement type isn't used for Restaurant Meals Program (RMP) or the Homeless Shelter deduction. The system also doesn't have "Vehicle" as a shelter category.	Create new expense type Update the EDBC rules One time batch EDBC process
CA-224521	When processing a CalFresh over issuance (OI) for a month with an active cash aid overpayment, the system uses the cash aid amount received as income in the CalFresh budget instead of the amount the recipient was eligible for.	Update CF EDBC OI rules
CA-293058	When running EDBC, users must select the program(s) they want to run on the Run EDBC page.	Default the System to Select All Programs When Running EDBC
CA-281496	When a CalFresh applicant misses their intake interview, the system sends a CF 386 Notice of Missed Interview (NOMI). If the applicant doesn't complete the application and EDBC is run to deny it, the system may generate two CF 377.1A denial notices — one for the missed interview and another for a different reason, such as missing verification.	Update NOA fragment rules

March Release 26.03

SCR	Focus Area	Change
CA-273253	When running multi-month EDBC on an intake case, the system applies 10-day NOA rules to months after the Beginning Date of Aid	Update EDBC rules
CA-244153	When running multi-month EDBC, some NOAs aren't generated or sent. The system prevents duplicate NOAs, but if the same reason applies to multiple months, that NOA is suppressed.	Update NOA suppression logic
CA-221893	When running CW/CF EDBC for a prior application month, the system counts cash aid received after that month as unearned income in the CalFresh EDBC.	Update CF EDBC rules
CA-284174 & CA-293332	Workers manually process income changes reported in a PVS report.	The SCR design is still in progress
CA-289178	At times, CalFresh households enrolled in ESAP lose their ESAP status when their certification period is set for less than 24 months.	The SCR design is still in progress

CalFresh System Changes In Progress

Intended to help address CalFresh Error Rates



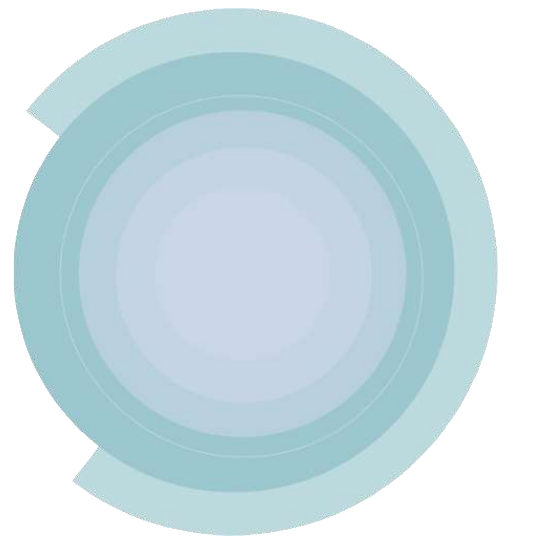
May Release 26.05

SCR	Focus Area	Change
CA-226008	If a household reports a new or changed medical expense that increases benefits, the system applies the increase to the current and remaining months in the payment period.	The SCR design is still in progress
CA-204171	When a child in the CalWORKs and CalFresh AU fails or refuses to provide proof of name or identity, the program fails in error. When adding a newborn, “No SSN” errors prevent the infant from being activated.	The SCR design is still in progress

November Release 26.11

SCR	Focus Area	Change
CA-55143	Several Fiscal, Batch, and Eligibility issues are causing more cases to have skipped benefits: REs are aligning to the wrong months. When TCF converts back to CF, the new RE period overlaps with the SAR or RE due month from the original period.	The design for this SCR has not started

Upcoming Outreach Efforts



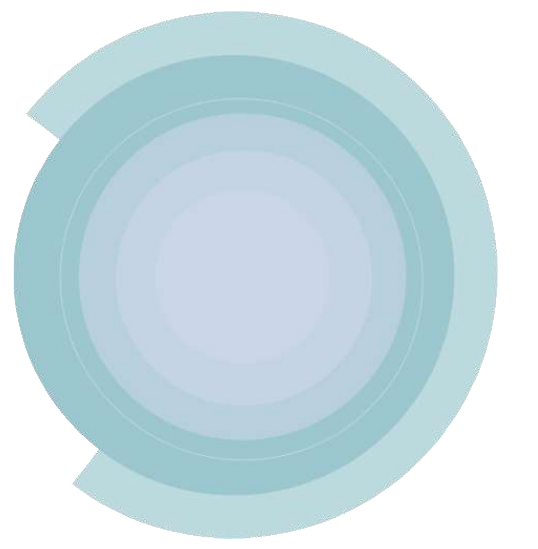
For the January 2026 Medi-Cal changes, DHCS along with CalSAWS will host the following DHCS County Workgroup sessions:

- **December 9, 2025:** Walkthrough of CalSAWS system updates for the expansion freeze, including Asset Verification program.

Recordings from the DHCS County Workgroup session can be found on the CalSAWS Web Portal:

A Release Broadcast has been distributed to the counties, providing resources related to the January 2026 Medi-Cal changes.

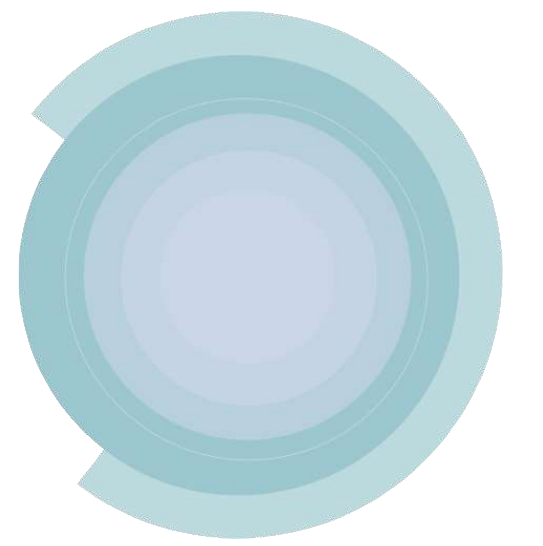
Upcoming Outreach Efforts



The following activities are underway for ABAWD:

- CalSAWS Learning Engagement (CLE): Two recorded sessions were held on October 21st and 22nd. Recording and materials from these sessions are available on the CalSAWS web portal under: *Resources → CalSAWS Learning Exchange → ABAWD 10-25*.
- Policy Review and Training (PRT) Environment: ABAWD functionality and related batch processes was enabled on 10/27/25. **This functionality will remain active through 2/28/26, after which it will be disabled.** CalSAWS Broadcast sent on 10/27/25.
- Quick Guide/Job Aid: The ABAWD quick guide was published and updates to job aids are in progress.

HR-1 Adjacent Workgroups



Workgroups

1. CF Processing to reduce Error Rates
2. Ad hoc Reporting
3. ABAWD Enhancement
4. Income Verification
5. Data Analytics – Note all urgent HR-1 reporting needs will go through the HR-1 Ad Hoc Reporting Workgroup, while the Data Analytics Workgroup focuses on the long-term analytics solution.

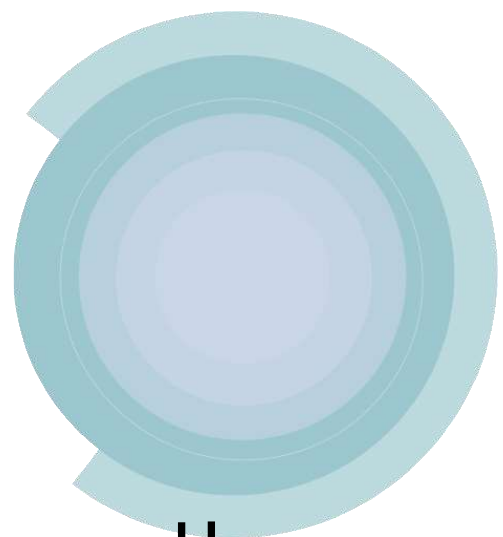
Timeline

- Workgroup 1 – Started meeting on 10/22/2025
- Workgroup 2 – Started meeting on 10/23/2025
- Workgroup 3 – Started meeting on 12/17/2025
- Workgroup 4 – Kickoff planned for January
- Workgroup 5 – Started meeting on 10/29/2025

Goal

The first goal is to identify and prioritize requirements

HR-1 Work Group Updates: CF Processing

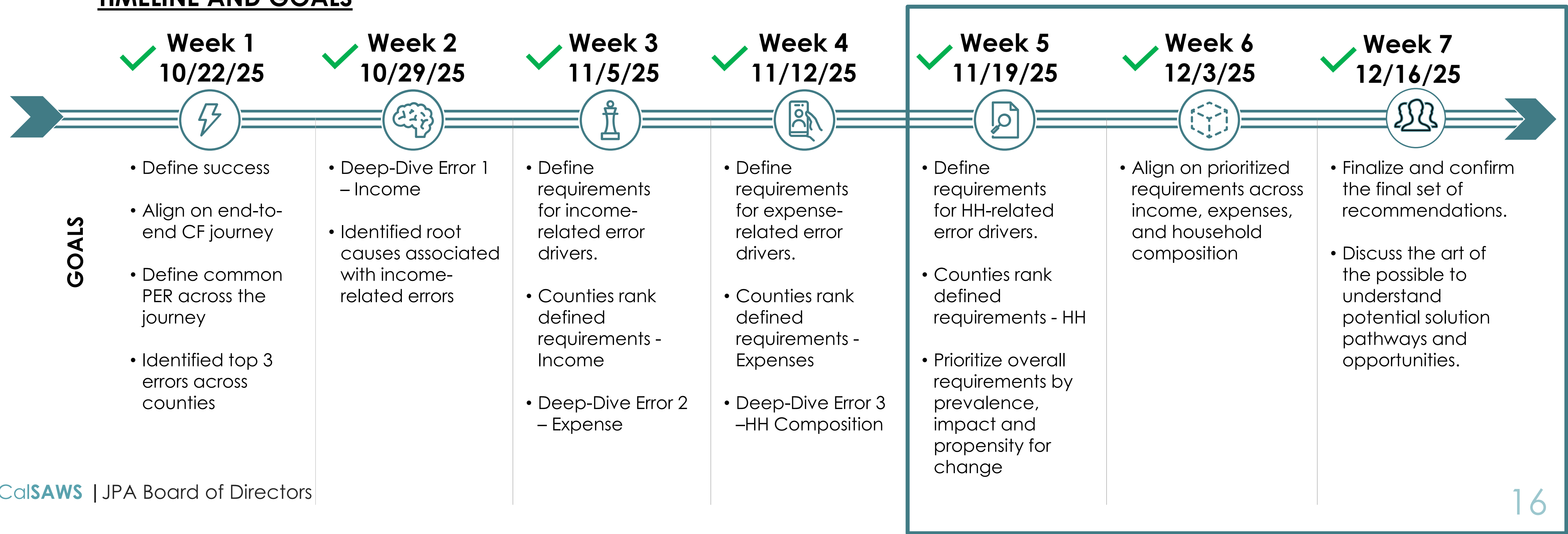


Objective: Gather and prioritize CalSAWS system needs which can help reduce the CalFresh Error Rates in counties.

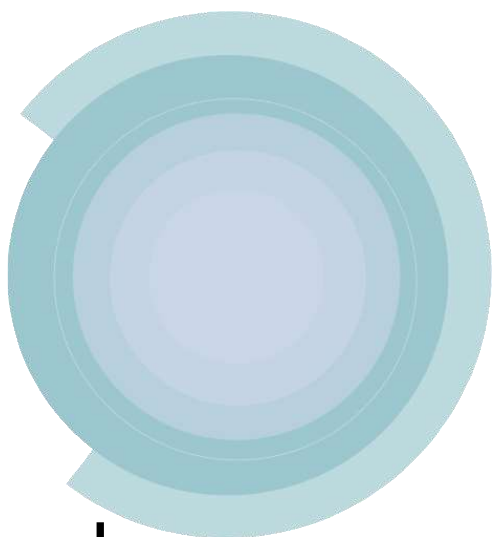


Representation: 16 counties; 6 regions; CDSS and CalSAWS leadership

TIMELINE AND GOALS



HR-1 Work Group Updates: Ad-Hoc Reporting

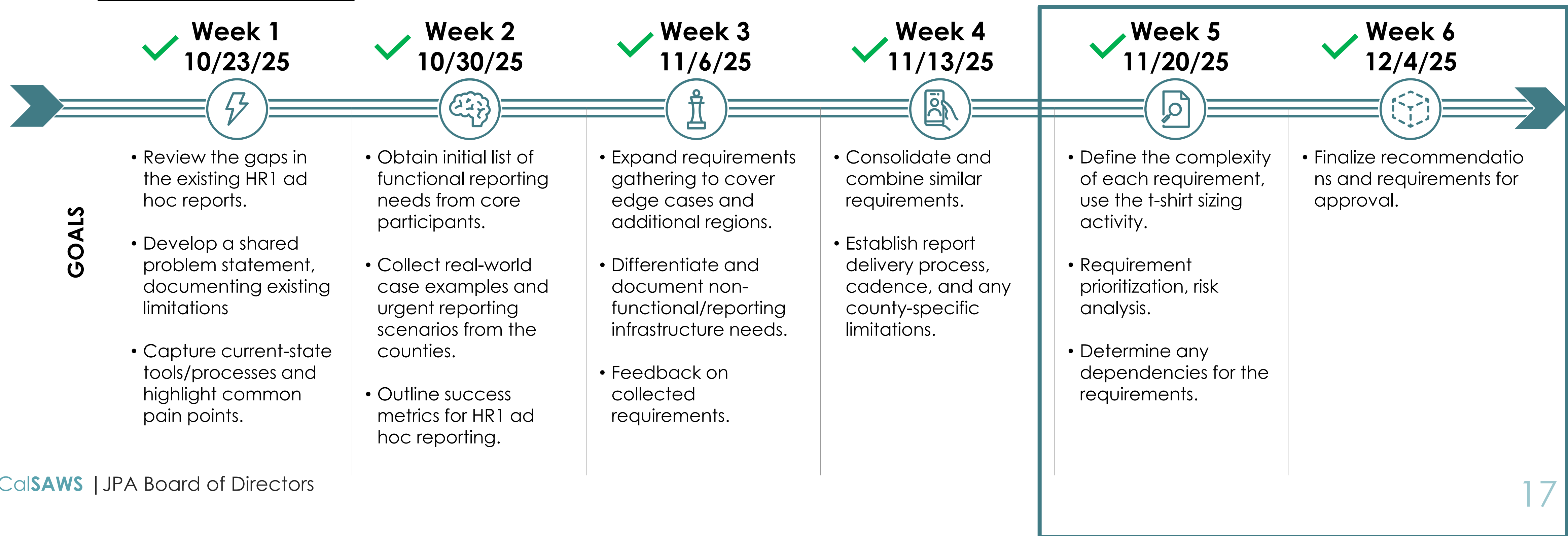


Objective: Gather and prioritize CalSAWS HR-1 Ad Hoc reporting requirements to assist the counties to visualize the populations impacted by HR-1 policies.



Representation: 16 counties; 6 regions; CDSS and CalSAWS leadership

TIMELINE AND GOALS



HR-1 Workgroups

Ad Hoc Reporting Workgroup and Planned Timeline of Release

Reports to be Created*

Report	# Requirements
CalFresh ABAWD	7
Immigrant Status Enrollment Freeze / Dental Coverage / Monthly Premiums	11
Medi-Cal Asset Limits	3
CalFresh Demographics (CalFresh Immigrant Disqualification)	4
Medi-Cal Adults Work Rules / Cost Sharing	10
Medi-Cal 6-Month Recertifications	3
CalFresh SUAs	2

Timeline of Release

12/12/25



ABAWD

12/17/25



CalFresh Demographics, Medi-Cal
Citizenship, Medi-Cal Work Rules,
Medi-Cal Asset Limits

12/22/25 - 1/16/26



Design Feedback

1/23/26



Updates, address
feedback, and implement
remaining queries

*These reports reflect information as of the date generated and are based on current policy interpretations, which may change as policies are clarified. Data is sourced from the CalSAWS system; results from other agencies or data sources may vary.

HR-1 Workgroups

Next Steps: Rapid Response & Continued Ad Hoc Support



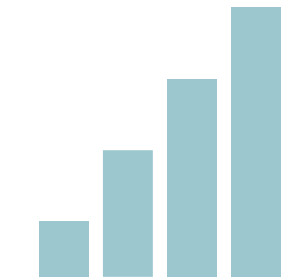
Continue Ad Hoc Support

Ongoing efforts will remain focused on addressing immediate and emerging county needs as new policies are introduced, further refined, or changed.



Establish Rapid Response

A Rapid Response team established in collaboration with Ad Hoc Reporting team to drive quick turnarounds, addressing county needs quickly and effectively

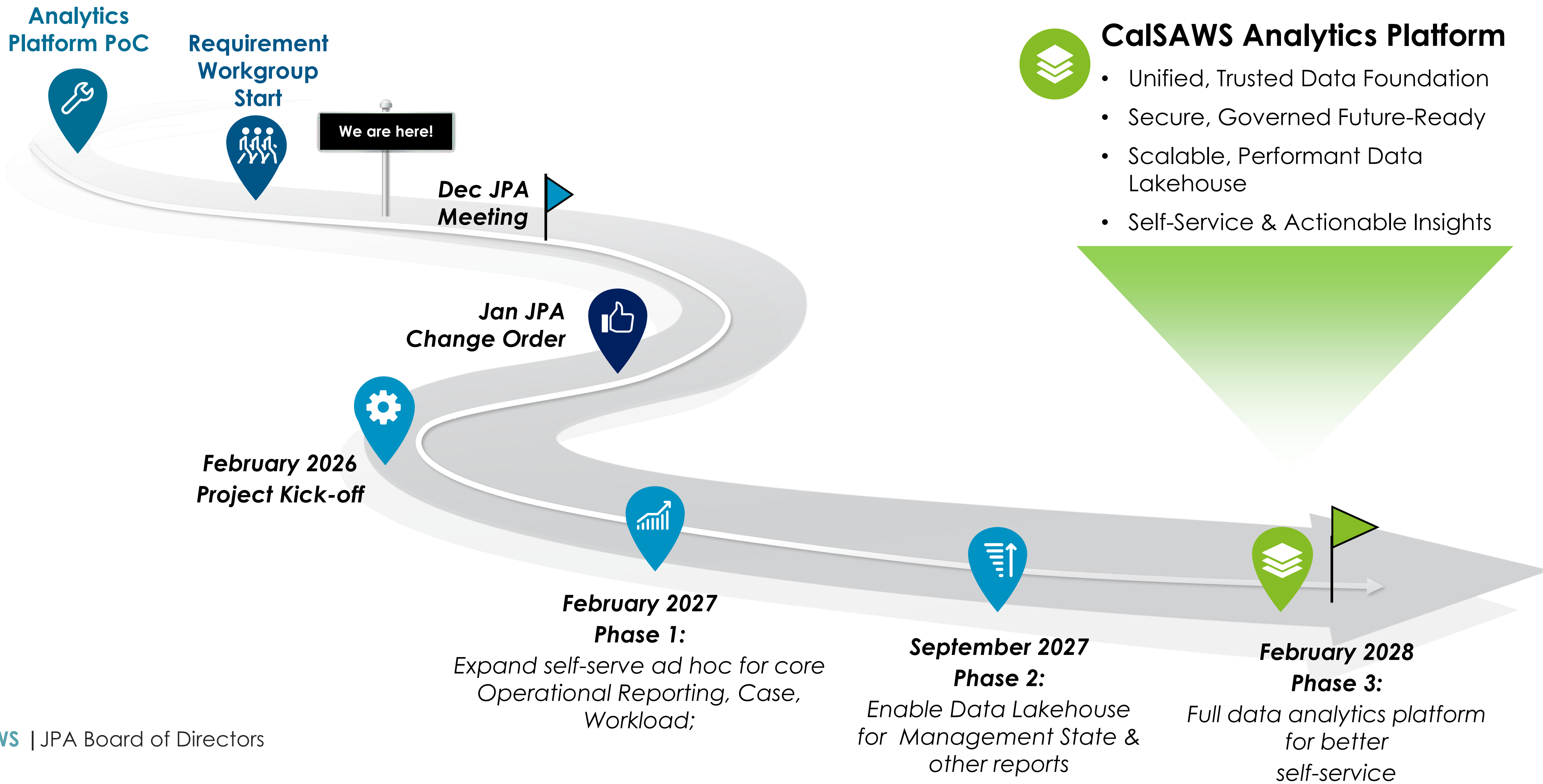


Transition to CalSAWS Analytics Platform

We will continue this approach and reevaluate once the CalSAWS Analytics Platform is operational.

The Path to Analytics – Platform Timeline

JPA Objective 3: Enhanced Reporting, Analytics, and Communication Capabilities for Greater Flexibility and insights.



Policy & Release Update

Foster Care Eligibility Determination (FCED)

Key Dates and Organizational Change Management (OCM) Plan

Key Dates

Below are the key dates for the FCED implementation:

- October 2026: FCED go live
- Late December/Early January 2026: CalSAWS Extended User Scenario Testing (EUST3) Participation CRFI Recruitment
- January 2026: EUST3 preparation and readiness activities (continued)
- February 2026: EUST3 execution begins
- *August 2026: Pilot*
 - ❖ Pilot counties - Butte, Fresno, San Mateo, Tuolumne, and San Diego

OCM Plan

The OCM plan is in development. Key components will include:

- Creating and updating WBTs and Job Aids
- Webcasts with pre-recorded demos
- A pre-go-live checklist
- Monthly FCED Newsletter – (beginning January 2026)

Foster Care Eligibility Determination (FCED)

Risks and Issues

Issues:

- FCED-CARES: Issue 318 (AAP/KG Case-Link Approach)
 - CARES and CalSAWS are finalizing case link match percentages and are jointly developing a recommendation for addressing the unmatched cases
- FCED-CARES: Issue 321 (Vendor API Placement Approach)
 - CARES and CalSAWS are discussing an alternate approach to transmit Resource information that supports existing LA automation. CARES feasibility evaluation is in-progress
- FCED-CARES: Issue 323 (Integrated Performance test)
 - Progress back on track. Issue to be re-classified as a risk and monitored

Risks

- FCED-CARES: Risk 324 (Federal Funding impact on Process Simulation)
 - Awaiting updates on funding availability and timelines (CARES / CWDA)
- FCED-CARES: Risk 325 (Federal Funding Impact on Pilot Activities)
 - Awaiting updates on funding availability and timelines (CARES / CWDA)

Release and Policy Update

Upcoming Releases

December Priority Releases

12/06/2025:

- 2026 SSA Cost of Living Adjustments (COLA) Values (CA-290449)
- 2026 State Minimum Wage Values and Batch EDBC (CA-295605 & CA-295604)

12/13/2025:

- 2026 SSA Cost of Living Adjustments (COLA) Batch EDBC (CA-290450)

12/21/2025:

- Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal (CA-291142)
- Medi-Cal Adult Expansion Freeze for 19 and Older without Satisfactory Immigration Status (CA-291142)

January Baseline (1/26/2026) and Priority Releases

1/10/2026:

- 2026 CalFresh SSI Cost of Living Adjustment (COLA) Batch EDBC (CA-290474)
- 2026 CAPI COLA Values and Batch EDBC (CA-290703 & CA-290704)

1/26/2026:

- H.R. 1 - Add Energy Assistance Payments Made Under State Law Income Type (CA-294660)
- H.R. 1- Opt-In All 57 Counties Into Batch Process that Evaluates Cases for SUAS Eligibility (CA-295231)
- Update RCA and TCVAP Cash Assistance Time on Aid from 12 Months to 4 Months (CA-289103)

February CalHEERS Baseline (2/23/2025) and Priority Releases

2/14/2026:

- 2026 Federal Poverty Levels for Medi-Cal COLA Values (CA-290452)

2/23/2026:

- Add California Residency Verification (CA-290537)

March Baseline (3/23/2026) and Priority Releases

3/01/2026:

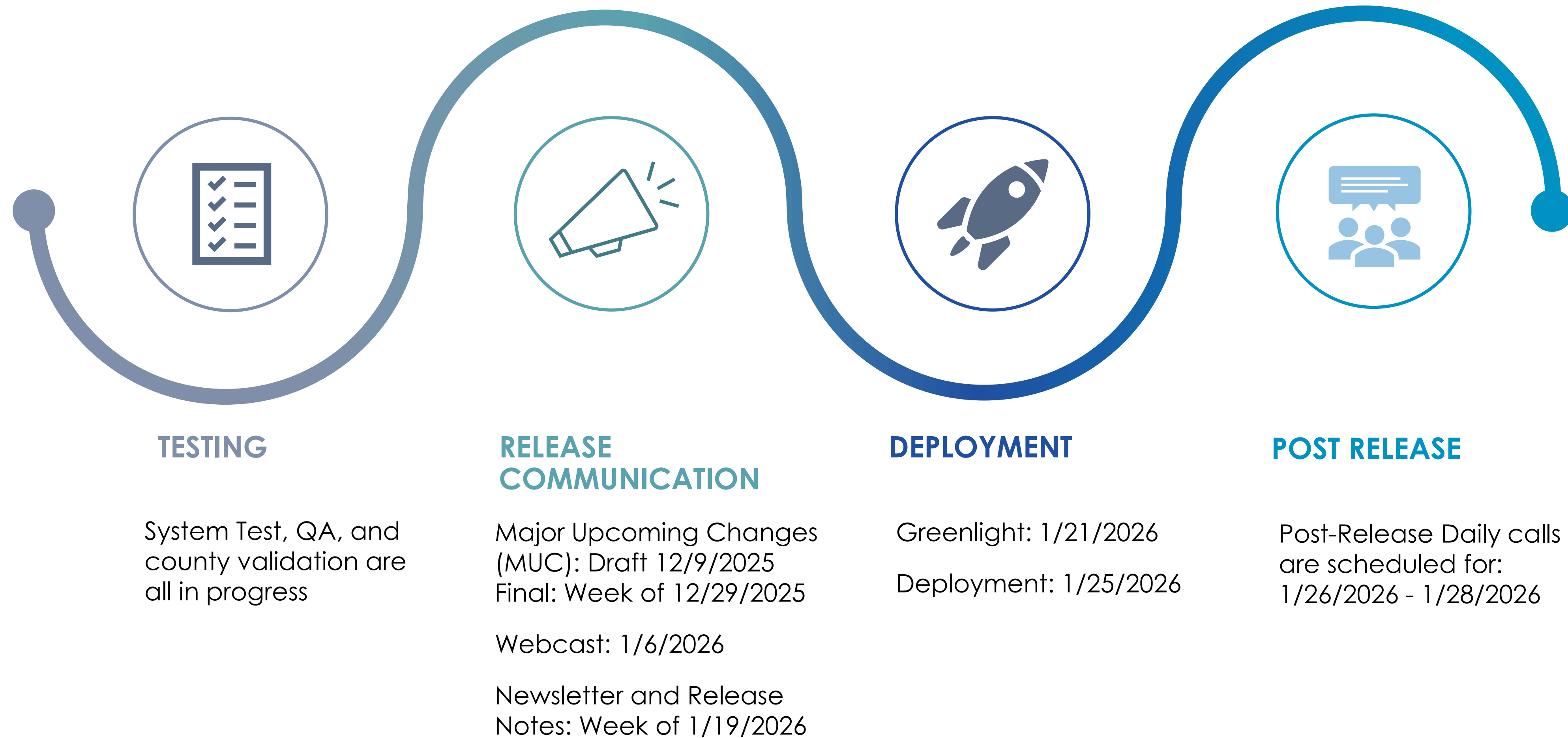
- 2026 Federal Poverty Levels for Medi-Cal COLA Batch EDBC (CA-290454)

3/23/2026:

- Add 9Y Aid Code for Child in Treatment Facility with Parent (CA-233675)
- Fiscal Updates for ACL 24-74 Cal-Learn SB 521 (CA-288946)
- Update CalFresh and CalWORKs Indigent Functionality (CA-275191)
- Potential Intentional Program Violation (IPV) Policy and Establishment of Claims (CA-234570)

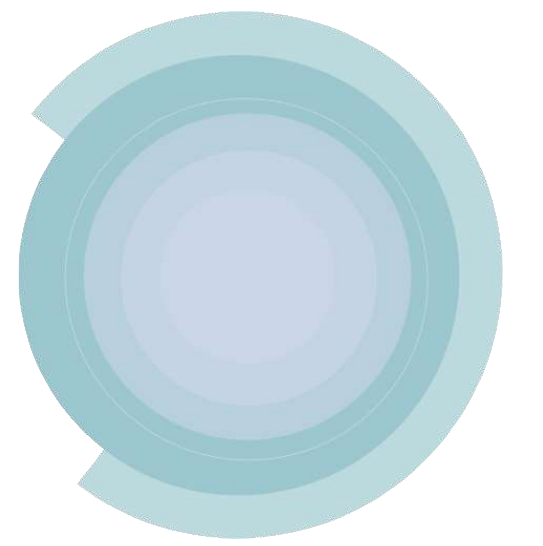
Release and Policy Update

Upcoming Releases – 26.01



BenefitsCal Update

Multiple Document Upload

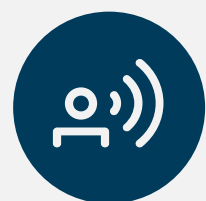


In April, we pushed a release that allowed customers to upload **multiple types of documents** and **documents for multiple individuals** in a single session.



What We Heard

Customers **reported frustration** and **lost time** because they could **only upload one document type per person during each session**.



*"It's really frustrating that **I can't upload all my documents at once**. I have to go through the process separately for each file type, which takes so much longer than it should. It feels really inefficient and wastes a lot of my time."*



Impact

This enhancement **streamlined customer experience**, reduced customer effort and maintained document upload performance.



Fewer upload sessions indicate **less customer effort** and an improved experience



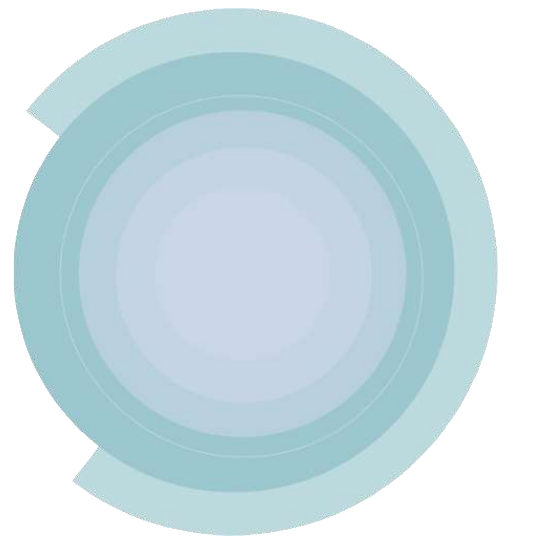
Document Upload rates are consistent post-enhancement



Service performance remains stable after the enhancement

CLOSED SESSION

Closed Session

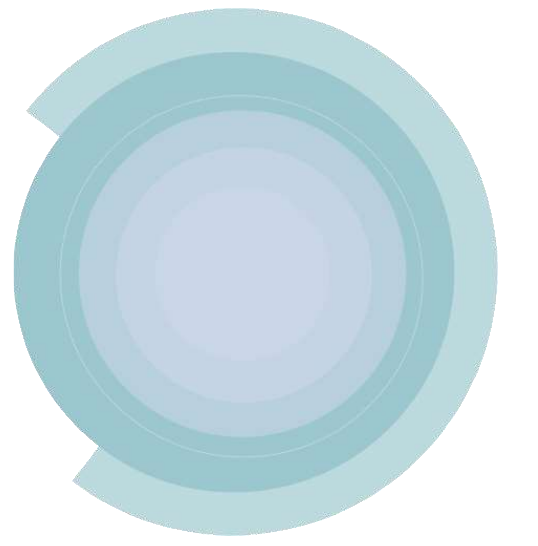


8. Conference with Legal Counsel re Existing Litigation (1 item).
9. PUBLIC EMPLOYEE PERFORMANCE EVALUATION – Executive Director (Gov. Code §§ 54954.5(e), 54957(b)(1).)

The JPA Board is in Closed Session and will return soon.

RECONVENE OPEN SESSION

Reconvene Open Session



10. Announcement of action taken during Closed Session, if any.

Adjourn Meeting