

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
25.12.30	30-Dec	SCR	CA-295757	Infra Contact Center	N/A	Yogesh Patel	There was neither CF_IRT nor Family_Stabilization MOH in the previous MOH lineup.	<ol style="list-style-type: none"> 1. Add the CF_IRT message on hold (MOH) to position 3 in Los Angeles County's MOH order. 2. Add the Family_Stabilization message on hold (MOH) to position 9 in Los Angeles County's MOH order. 3. Order all Los Angeles County MOHs as follows: <ol style="list-style-type: none"> 1. MCInfo 2. 1YBN_MOH 3. CF_IRT (NEW MESSAGE) 4. 1EBT_Final 5. Program_Info 6. 1CF_Participation 7. Direct_Deposit 8. U_Visa 9. Family_Stabilization (NEW MESSAGE) 10. 1ChildCare 11. CW_Recipients 			No County Action Needed