

# CalSAWS

California Statewide Automated Welfare System



## Bi-Weekly Status Report

CalSAWS M&E

Reporting Period: November 3, 2025 – November 16, 2025

# Table of Contents

<b>1</b>	<b>EXECUTIVE SUMMARY.....</b>	<b>1</b>
<b>2</b>	<b>TRANSITION-IN WORKPLAN STATUS (11/3/2025 TO 11/16/2025) .....</b>	<b>2</b>
2.1	Tasks Completed from the Prior Two Weeks .....	2
2.2	Tasks Due for the Coming Two Weeks.....	4
2.3	Areas in the work plan which require attention (behind schedule) .....	6
2.4	Critical Path Analysis.....	6
2.5	Suggested Changes to Maintain Schedule Timelines .....	7
2.6	Issues .....	7
2.7	Risks .....	7
2.8	Other areas requiring discussion.....	8
2.8.1	Deliverable Status.....	8
2.8.2	Knowledge Transfer/Job Shadowing/Reverse Shadowing Status .....	10
2.8.3	Knowledge Transfer Status.....	10
2.8.4	Job Shadowing Status .....	11
2.8.5	Reverse Job Shadowing Status .....	11
<b>3</b>	<b>CALSAWS M&amp;E: PROJECT MANAGEMENT (11/3/2025 TO 11/16/2025) .....</b>	<b>11</b>
3.1	Highlights from the Reporting Period.....	11
3.1.1	Contract Management.....	11
3.1.2	Finance Management.....	11
3.1.3	Deliverable Status.....	11
3.2	Suggested Changes to Maintain Schedule Timelines .....	13
3.3	Issues .....	13
3.4	Risks .....	13
3.5	Deviation from Plan/Adjustments.....	14
<b>4</b>	<b>CALSAWS M&amp;E: MAINTENANCE AND OPERATIONS (11/3/2025 TO 11/16/2025).....</b>	<b>14</b>
4.1	Highlights from the Reporting Period.....	14
4.2	Additional Projects.....	15
4.2.1	OCAT.....	15
4.2.2	Help Desk Inquiries.....	15
4.3	Deviation from Plan/Adjustments.....	16
<b>5</b>	<b>CALSAWS M&amp;E: APPLICATION DEVELOPMENT (11/3/2025 TO 11/16/2025) .....</b>	<b>16</b>
5.1	Highlights from the Reporting Period.....	16
5.2	Application Development .....	17

5.3	Application Support and Production Operations .....	18
5.3.1	Environment Transition Roadmap .....	18
5.3.2	Tier 3 Operations.....	19
5.3.3	Batch Operations .....	20
5.3.4	Production Performance .....	21
5.3.5	DevOps and Database Application Support .....	21
5.3.6	Technical Architecture Application Support .....	23
5.3.7	Innovation.....	23
5.3.8	Security Support .....	24
5.3.9	SIRFRA/SCERFRA Items .....	24
5.3.10	County Purchase Orders (CPOs).....	27
5.3.11	Premise Items .....	28
5.4	Deviation from Plan/Adjustments.....	29

#### **TABLE OF TABLES**

Table 1: Critical Path Analysis: 11/3/2025 TO 11/16/2025 .....	6
Table 2: Risks: 11/3/2025 TO 11/16/2025 .....	7
Table 3: Transition-In Deliverable Due Dates: 11/3/2025 TO 11/16/2025 .....	8
Table 4: M&E Deliverable Due Dates: 11/3/2025 TO 11/16/2025 .....	12
Table 5: Risks 11/3/2025 TO 11/16/2025 .....	13
Table 6: User Logins.....	15
Table 7: Interviews.....	15
Table 8: Help Desk Inquiries.....	15
Table 9: Defect Summary.....	15
Table 10: Releases .....	17
Table 11: Help Desk Inquiries.....	19
Table 12: Summary of SIRFRA/SCERFRA .....	25
Table 13: List of SIRFRA/SCERFRA .....	26
Table 14: List of County Purchase Orders .....	27
Table 15: Premise Items .....	29

#### **TABLE OF FIGURES**

Figure 1: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status.....	10
Figure 2: M&E Transition-In Timeline .....	17
Figure 3: Environment Transition Roadmap .....	19
Figure 4: Analytics Reports and Dashboards – Monday – Saturday Nightly Batch Runs for the Status Reporting Period .....	21
Figure 5: Analytics Reports and Dashboards – Core Job Completion Time and Late Count .....	21

# Bi-Weekly Status – CalSAWS M&E

## 1 EXECUTIVE SUMMARY

As we conclude Weeks 40 and 41 of the project, progress has been made on Transition-in and M&E activities.

### Transition-In Activities

The Transition-In team maintained steady progress during this reporting period, driving alignment across key workstreams and facilitating effective collaboration among Deloitte, Accenture, and Gainwell partners. Efforts centered on design and prioritization activities for multiple upcoming releases, ongoing stakeholder engagement, and advancement of major project deliverables. Weekly meetings bolstered knowledge transfer, job shadowing, and reverse job shadowing, supporting operational continuity. Deliverable submissions remained on schedule, and security and technical operations received continued focus via participation in review checkpoints.

In the upcoming reporting period, the Transition-In team will advance efforts with a focus on deliverable approvals, active engagement with stakeholders for upcoming releases, and ongoing operational process improvements.

### M&E Activities

The M&E team continued to make meaningful progress across project management, maintenance and operations, and application development activities. The team remained engaged in cross-functional collaboration, participated actively in ongoing meetings, and responded to both operational and compliance priorities. Development activities advanced multiple releases in parallel, with strong attention to risk management and schedule adherence.

- Application development progressed for key releases with high stakeholder involvement and milestone achievement:
  - **Release 25.11:** 23 SCRs delivered to system test
  - **Release 25.11.XX / May Revise:** 27 SCRs in active design, approval, and development
  - **Release 26.01:** 56 SCRs in various stages of planning and development
  - **Release 26.02:** 3 SCRs in test case creation and development
  - **Release 26.03:** 113 SCRs under design, approval, and development review

Next week, the M&E team will aim to progress SCRs through system test and approval, facilitate environment transitions, participate in operational and compliance discussions, and provide continued support for deliverables and stakeholder needs.

## 2 TRANSITION-IN WORKPLAN STATUS (11/3/2025 TO 11/16/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

### 2.1 Tasks Completed from the Prior Two Weeks

Highlights include:

- **Release 25.11 Design and prioritization:** Through the weeks of November 3, 2025 and November 10, 2025 continued working on SCRs slated for Release 25.11 and collaborate with all stakeholders on prioritization, design, build, test and approvals.
- **Release 26.01 Design and prioritization:** Through the weeks of November 3, 2025 and November 10, 2025 continued working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on prioritization and design, approvals, build discussions.
- **Release 26.03 Design and prioritization:** Through the weeks of November 10, 2025 and November 16, 2025 continued working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- **Deliverables:** Team has submitted the Project Control Document Annual Refresh Group, ME-D08 Requirements Traceability Matrix and Report FDED and submitted Certification of Successful Production Release FDED on November 12<sup>th</sup> and General Design Document DDED, Interface Control Document DDED and Interface Control Document DDED on 13<sup>th</sup> November.

---

- **PMO**
- **Transition-In**
  - **Conducted Weekly Deloitte/Accenture Transition Meeting:** Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
- **Deliverables**
  - **ME-D05 Project Control Document Annual Refresh Group 2:** On November 12, 2025, submitted Project Control Document Annual Refresh Group 2.
  - **ME-D08 Requirements Traceability Matrix and Report FDED:** On November 12, 2025, submitted ME-D08 Requirements Traceability Matrix and Report FDED.
  - **ME-D13 Certification of Successful Production Release FDED:** On November 12, 2025, submitted Certification of Successful Production Release FDED.
  - **ME-D09 General Design Document (GDD) DDED:** On November 13, 2025, submitted General Design Document DDED.
  - **ME-D10 Interface Control Document (ICD) DDED:** On November 13, 2025, submitted Interface Control Document DDED.
  - **ME-D11 Interface Agreement DDED:** On November 13, 2025, submitted Interface Agreement DDED.
  - **ME-D12 Performance Test Materials Packet (Batch/Online) FDED:** On November 13, 2025, submitted Performance Test Materials Packet (Batch/Online) FDED.

- **Application**
  - **Attended the Weekly Project Milestone Meeting:** On November 3, 2025 and November 7, 2025, attended the CalSAWS M&E weekly Project Milestone Meeting.
  - **Attended the Weekly Release Coordination Meeting:** On November 4, 2025 and November 11, 2025, attended the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
  - **Attended the CA-213363 TLM-39 Lobby Modernization Weekly Touch Point meeting:** On November 4, 2025 and November 11, 2025, attended the weekly meeting for CA-213363 TLM-39 Lobby Modernization to stay updated on progress and changes on Lobby Modernization effort.
  - **Attend the Weekly M&O Call: Check-In Meeting:** On November 4, 2025, November 6, 2025, November 11, 2025 and November 13, 2025, attended the CalSAWS M&E weekly M&O Call Check-in meeting.
  - **Attended the Bi-Weekly Tech Stakeholder Meeting for County Domain Changes:** On November 4, 2025, attended the CalSAWS M&E bi-weekly tech stakeholder call to understand the impact for county domain changes.
  - **Attend the CalSAWS Caseload Management Workgroup meeting:** On November 5, 2025, and November 12, 2025, attended the Caseload Management Workgroup meeting.
  - **Attended the CalSAWS Weekly GAGR meeting:** On November 5, 2025 and November 12, 2025 attended the weekly GAGR meeting.
- **Delivery Integration**
  - **Shared Activities Prioritization and Clarification:** Through the weeks of November 3, 2025 and November 10, 2025, continued prioritizing and coordinating shared M&E and Infrastructure activities with Gainwell.
- **Technical Operations**
  - **Attended CalSAWS Build and Deployment Checkpoint:** The week of November 3, and November 10, 2025, the team attended the daily build and deployment checkpoint call to see what deployments occur in the evenings.
  - **Attended Weekly Environment Transition Weekly Touchpoint:** The Wednesdays of November 5, and November 12, 2025, the team attended the weekly environment transition touchpoint to ensure there is a smooth transition of the next set of environments.
  - **Attended Helpdesk Operations Meeting:** On November 6, 2025, attended the bi-monthly coordination meeting with Project and County staff for knowledge sharing and discussion of Help Desk trends.
- **Security**
  - **Attended Consortium Pre-CAB Security Review:** On November 4, 2025, the team attended the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
  - **Attended Tech CAB Meeting:** On November 5, 2025, the team attended the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.

- **Attended Consortium Pre-CAB Security Review:** On November 11, 2025, the team attended the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- **Attended Tech CAB Meeting:** On November 12, 2025, the team attended the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- **Attended M&E Security/QA Team Bi-weekly Connect:** On November 12, 2025, the team attended the M&E Security/QA Team Weekly Sync to discuss transition activities and understand next steps.

## 2.2 Tasks Due for the Coming Two Weeks

Highlights include:

- **Release 25.11 System Test Completion and Go-live:** Through the weeks of November 17, 2025 and November 24, 2025, prepare for deployment for Release 25.11 and collaborate with all stakeholders on System testing activities and approvals.
- **Release 26.01 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on design, approvals and build discussions.
- **Release 26.03 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.05 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- 
- 
- **PMO**
- **Transition-In**
  - **Conduct Weekly Deloitte/Accenture Transition Meeting:** Coordinate Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.
- **Deliverables**
  - **ME-D08 Requirements Traceability Matrix and Report FDED:** On November 17, 2025, receive comments from Consortium on ME-D08 Requirements Traceability Matrix and Report FDED.
  - **ME-D13 Certification of Successful Production Release FDED:** On November 17, 2025, receive comments from Consortium on Certification of Successful Production Release FDED.
  - **ME-D05 Project Control Document Annual Refresh Group 2:** On November 19, 2025, receive comments from Consortium on Project Control Document Annual Refresh Group 2.
  - **ME-D09 General Design Document (GDD) DDED:** On November 20, 2025, receive comments from Consortium on General Design Document DDED.

- **ME-D10 Interface Control Document (ICD) DDED:** On November 20, 2025, receive comments from Consortium on Interface Control Document DDED.
- **ME-D11 Interface Agreement DDED:** On November 20, 2025, receive comments from Consortium on Interface Agreement DDED.
- **ME-D12 Performance Test Materials Packet (Batch/Online) FDED:** On November 20, 2025, receive comments from Consortium on Performance Test Materials Packet (Batch/Online) FDED.
- **ME-D07 Annual Strategic Plan DDEL:** On November 21, 2025, submit Annual Strategic Plan DDEL.
- **ME-D16.1 System Application Recovery Plan Semi-Annual Update DDEL:** On December 1, 2025, submit System Application Recovery Plan Semi-Annual Update DDEL.
- **ME-D05 Project Control Document Annual Refresh Group 3 DDEL:** On December 3, 2025, submit Project Control Document Annual Refresh Group 3 DDEL.
- **ME-D14 Approach to Application and Architecture Evolution DDED:** On December 3, 2025, submit Approach to Application and Architecture Evolution DDED.

- **Application**
  - **Release 25.11 System Test Completion and Go-live:** Through the weeks of November 17, 2025 and November 24, 2025, prepare for deployment for Release 25.11 and collaborate with all stakeholders on System testing activities and approvals.
  - **Release 26.01 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on design, approvals and build discussions.
  - **Release 26.03 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
  - **Release 26.05 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
  - **Attend the Weekly Project Milestone Meeting:** On November 17, 2025 and November 24, 2025, attend the CalSAWS M&E weekly Project Milestone Meeting.
  - **Attend the Weekly Release Coordination Meeting:** On November 18, 2025 and November 25, 2025, attend the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
  - **Attend the Weekly M&O Call: Check-In Meeting:** On November 18, 2025, November 20, 2025 and November 25, 2025 attend the CalSAWS M&E weekly M&O Call Check-in meeting.
  - **Attend the Bi-Weekly Tech Stakeholder Meeting for County Domain Changes:** On November 18, 2025 and November 25, 2025 attend the CalSAWS M&E bi-weekly tech stakeholder call to understand the impact for county domain changes.
  - **Attend the CalSAWS Caseload Management Workgroup meeting:** On November 19, 2025, attend the Caseload Management Workgroup meeting.

- **Attended the CalSAWS Weekly GAGR meeting:** On November 19, 2025 attend the weekly GAGR meeting.
- **Delivery Integration**
  - **Share Activities Prioritization and Clarification:** Through the weeks of November 17, 2025 and November 24, 2025, continue prioritizing and coordinating shared M&E and Infrastructure activities with Gainwell
- **Technical Operations**
  - **Attended CalSAWS Build and Deployment Checkpoint:** The week of November 17, and November 24, 2025, the team attended the daily build and deployment checkpoint call to see what deployments occur in the evenings.
- **Security**
  - **Attend Consortium Pre-CAB Security Review:** On November 18, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
  - **Attend Tech CAB Meeting:** On November 19, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
  - **Attend Consortium Pre-CAB Security Review:** On November 25, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
  - **Attend Tech CAB Meeting:** On November 26, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
  - **Attend M&E Security/QA Team Bi-weekly Connect:** On November 26, 2025, the team will attend the M&E Security/QA Team Weekly Sync to discuss transition activities and understand next steps.

## 2.3 Areas in the work plan which require attention (behind schedule)

- None for the reporting period.

## 2.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 1: Critical Path Analysis: 11/3/2025 TO 11/16/2025

GROUP	WORKSTREAMS INCLUDED	Critical Path Status
1	OCAT	None – Cutover complete
2	Production Operations	None – Cutover complete

GROUP	WORKSTREAMS INCLUDED	Critical Path Status
2	Security	None – Cutover complete
2	Technology Recovery	None – Cutover complete
3	System Change Request	No expected change to the cutover date
3	Support Services	Support Services: Legislative and Policy Changes cutover complete
4	Project Management	No expected change to the cutover date
4	Organizational Change Management	No expected change to the cutover date
4	Architecture Evolution and Innovation	No expected change to the cutover date

## 2.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

- None for the reporting period.

## 2.6 Issues

This section includes enterprise-level issues that may affect the schedule.

- None for the reporting period.

## 2.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 2: Risks: 11/3/2025 TO 11/16/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
317	Transition	Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026 may be at risk for Delivery	As part of the State Fiscal Year 2025/2026 Revised Budget, two policy updates are expected to be implemented by January 1, 2026. These policy updates are the (1) Full-Scope Medi-Cal Enrollment Freeze for Non-Satisfactory Immigration Status and (2) Reinstatement of the Non-MAGI Medi-Cal Asset Limit Test. The Enrollment Freeze update will require coordination between the CalSAWS and CalHEERS Project. The implementation of these changes should	2 - Open

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
			not conflict with the SSA COLA Batch Run planned for December 2025.	
			Without finalized staffing, policy, timeline, and environment plan, the delivery and implementation of these policy updates might be at risk.	
319	Transition	Delays in the CARES conversion approach may impact CalSAWS transition activities	The transition of CalSAWS FCED responsibilities to the Deloitte team originally had a plan for the conversion logic to be fully vetted for requirements, designed and built prior to handing it over. As part of the plan the testing and execution pieces have always been planned to be transitioned. Due to the delays in finalizing the approach of the conversion effort, the design and build are more likely to be a part of the transition process.	2 - Open

## 2.8 Other areas requiring discussion

- None for the reporting period.

### 2.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 3: Transition-In Deliverable Due Dates: 11/3/2025 TO 11/16/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D01</b> M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FDED/FDEL WAC Signed!
<b>ME-D03</b> M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FDED/FDEL WAC Signed!

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D04</b> M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
<b>ME-D05</b> M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
<b>ME-D05</b> M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
<b>ME-D06</b> M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	8/13/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/19/25	10/6/25	FDED/FDEL WAC Signed!

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D16</b> System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED/FDEL WAC Signed!
<b>ME-D07</b> CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	9/2/25	11/21/25	12/2/25	12/9/25	12/16/25	FDED WAC Signed!

## 2.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 11/14/2025

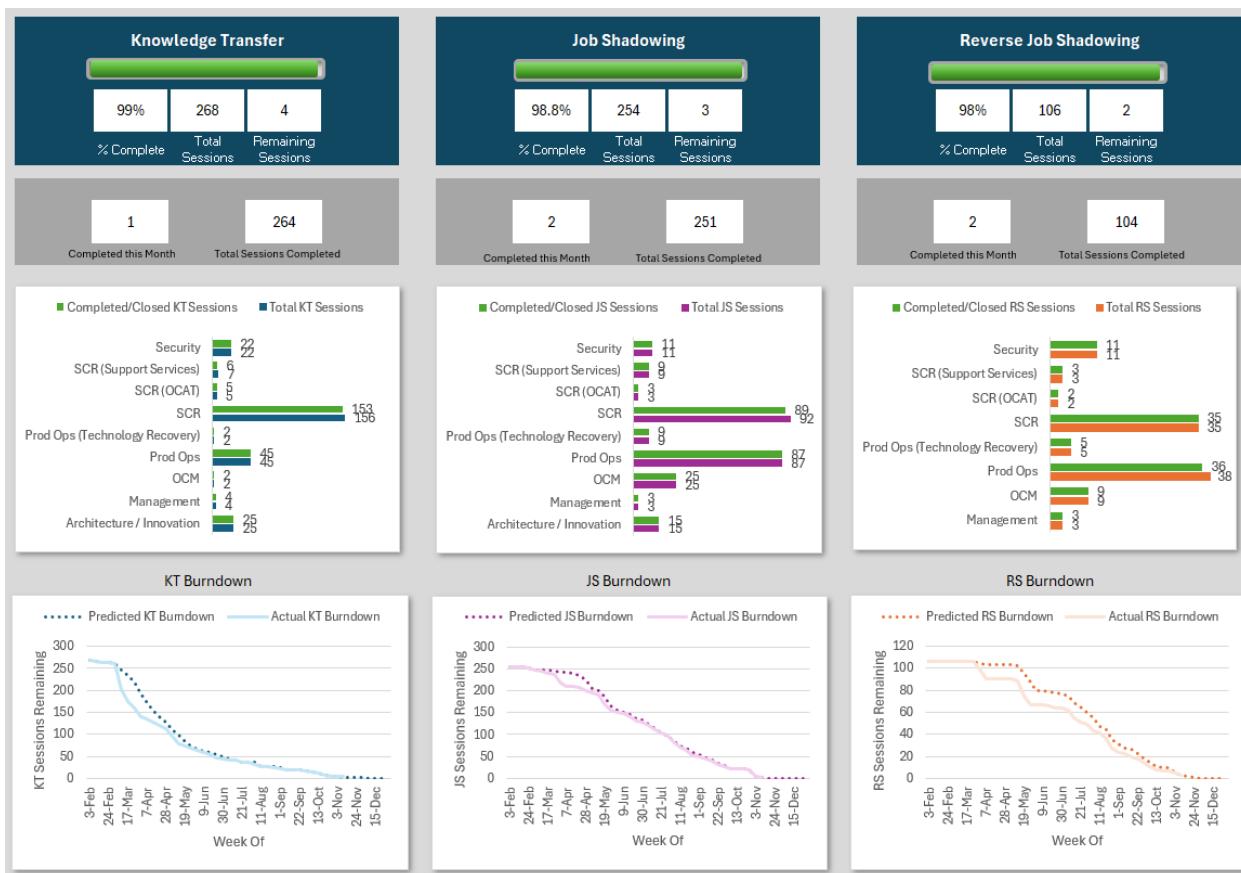


Figure 1: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

## 2.8.3 Knowledge Transfer Status

- Total KT Sessions Completed this week:** 1
- Total KT Sessions Completed to date:** 264

## 2.8.4 Job Shadowing Status

---

- **Total JS Sessions Completed this week:** 2
- **Total JS Sessions Completed to date:** 251

## 2.8.5 Reverse Job Shadowing Status

---

- **Total RS Sessions Completed this week:** 2
- **Total RS Sessions Completed to date:** 104

# 3 CALSAWS M&E: PROJECT MANAGEMENT (11/3/2025 TO 11/16/2025)

## 3.1 Highlights from the Reporting Period

Highlights include:

During the reporting period, the team continued compliance monitoring and progressed finance management activities by submitting the contractual financial obligations on October 24, 2025. For the next reporting period, the team is preparing to meet key deadlines.

### 3.1.1 Contract Management

#### Activities for the Reporting Period

- Change Order Three executed November 14, 2025.
- Continued compliance monitoring activities.

#### Activities for the Next Reporting Period

- Continue compliance monitoring activities.
- Summary of the Task

### 3.1.2 Finance Management

#### Activities for the Reporting Period

- Final Invoice Package submitted for October 2025 invoice period.
- November Invoice Projections – submitted November 5, 2025.

#### Activities for the Next Reporting Period

- Integrated Workbook for September 2025 – due November 18, 2025.
- Invoice Support backup details for September 2025 – due November 14, 2025.
- Work Acceptance Certification (WAC) for September 2025 - due November 18, 2025
- Final Invoice Package pending for November 2025 invoice period.

### 3.1.3 Deliverable Status

The following table outlines the due dates for deliverables from the M&E Work Schedule. Items shaded in light blue are completed.

Table 4: M&amp;E Deliverable Due Dates: 11/3/2025 TO 11/16/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D06.01</b> M&E Work Schedule April 2025	N/A	N/A	N/A	N/A	N/A	N/A	5/7/25	5/19/25	FDEL WAC Signed
<b>ME-D06.02</b> M&E Work Schedule May 2025	N/A	N/A	N/A	N/A	N/A	N/A	6/6/25	6/13/25	FDEL WAC Signed
<b>ME-D06.03</b> M&E Work Schedule June 2025	N/A	N/A	N/A	N/A	N/A	N/A	7/8/25	7/15/25	FDEL WAC Signed
<b>ME-D06.04</b> M&E Work Schedule July 2025	N/A	N/A	N/A	N/A	N/A	N/A	8/7/25	8/19/25	FDEL WAC Signed
<b>ME-D06.05</b> M&E Work Schedule August 2025	N/A	N/A	N/A	N/A	N/A	N/A	9/8/25	9/22/25	FDEL WAC Signed
<b>ME-D06.06</b> M&E Work Schedule September 2025	N/A	N/A	N/A	N/A	N/A	N/A	10/7/25	10/15/25	Consortium comment response validation
<b>ME-D17</b> M&E System Security Plan	N/A	N/A	N/A	N/A	12/18/25	1/7/26	1/14/26	1/22/26	
<b>ME-D06.07</b> M&E Work Schedule October 2025	N/A	N/A	N/A	N/A	N/A	N/A	11/7/25	11/17/25	FDEL under Consortium review
<b>ME-D16.01</b> System Application Recovery Plan	N/A	N/A	N/A	N/A	12/1/25	12/8/25	12/11/25	12/16/25	
<b>ME-D14</b> Approach to Application and Architecture Evolution	12/3/25	12/10/25	12/15/25	12/18/25	2/2/26	2/9/26	2/12/26	2/18/26	

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D06.08</b> M&E Work Schedule November 2025	N/A	N/A	N/A	N/A	N/A	N/A	12/5/25	12/12/25	
<b>ME-D15</b> M&E Approach to Automation, Artificial Intelligence and Machine Learning	1/7/26	1/14/26	1/20/26	1/23/26	3/2/26	3/9/26	3/12/26	3/17/26	
<b>ME-D06.09</b> M&E Work Schedule December 2025	N/A	N/A	N/A	N/A	N/A	N/A	1/8/26	1/15/26	

### 3.2 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

- None for the reporting period.

### 3.3 Issues

This section includes enterprise-level issues that may affect the schedule.

- None for the reporting period.

### 3.4 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 5: Risks 11/3/2025 TO 11/16/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools.	2 - Open

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
322	M&O	Shared environments between Accenture and Deloitte may impact M&E 25.11 release delivery	As we transition to CalSAWS release environments and tools, certain environments and tools may need to be jointly accessed and used by both Accenture and Deloitte teams. This shared access/usage may potentially lead to code conflicts, unauthorized data changes, application issues, security and performance issues due to increased user load, system outages in production or lower environments impacting productivity/delivery timeframes. This can impact the M&E release 25.11.	2 - Open
323	M&O	Inaccurate performance metrics from the CARES to CalSAWS interface will have a negative impact on performance planning	Conversations with the CARES project about performance test planning included schedule, approach, and metrics. During the discussion of performance metrics, the volume of assumed CARES to CalSAWS transactions was identified to be inaccurate. The CARES team had based estimates on the 10-year high of created Foster Care cases in CWS/CMS. That number failed to account for daily system updates, Kin-GAP, or AAP cases. The lack of accurate numbers prevents the performance team from creating performance test plans in anticipation of the performance test with CARES, currently targeted for an end of November start date.	2 - Open

### 3.5 Deviation from Plan/Adjustments

- None to note for the reporting period.

## 4 CALSAWS M&E: MAINTENANCE AND OPERATIONS (11/3/2025 TO 11/16/2025)

### 4.1 Highlights from the Reporting Period

Highlights include: During the prior week, several key deliverables were achieved. The team continued to work on deliverables according to schedule, supporting timely progress across all key activities.

## 4.2 Additional Projects

### 4.2.1 OCAT

#### Activities for the Reporting Period:

- Zero (0) unplanned outages to report in the reporting period.
- The table below provides OCAT production usage statistics. OCAT Initiated Interviews
- for the reporting period shown below.

Table 6: User Logins

ACTIVITY	TOTAL
User Logins	3,884

Table 7: Interviews

ACTIVITY	TOTAL
Interviews Completed (SAWS Initiated)	3,741
Interviews Completed (OCAT Initiated)	7
<b>TOTAL</b>	<b>3,748</b>

### 4.2.2 Help Desk Inquiries

The table below summarizes Tier 3 help desk contact through CalSAWS Service Now during this reporting period.

- Provided Help Desk support for zero (0) OCAT users.

Table 8: Help Desk Inquiries

REQUEST TYPE	PENDING	WAITING FOR CUSTOMER	CLOSED/RESOLVED
Administrative Issue	-	-	-
Application Issue	-	-	-
Infrastructure Issue	-	-	-
Access Issue	-	-	-
Report a System Problem	-	-	-
Requests	-	-	-
Database Request	-	-	-
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>

### Defect Summary

Table 9: Defect Summary

#	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	STATUS	LOG DATE	IMPACT	ALT. PROCEDURE	PLAN NED RELEASE
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	FR/ User Management	Closed – Issue has not occurred since November	11/08/22	Login issues or ForgeRock help with GUID	N/A	TBD
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP-2880/CA-254280/CA-260230)	FR / User Management	Closed – Issue has not occurred since November	11/09/22	Login issues or ForgeRock help with GUID	N/A	TBD

- **Activities for the Next Reporting Period**
- Continue to closely monitor Production for any emerging tickets or issues, taking immediate action to investigate and resolve them as necessary.
- Summary of the Task

### 4.3 Deviation from Plan/Adjustments

- None to note for the reporting period.

## 5 CALSAWS M&E: APPLICATION DEVELOPMENT (11/3/2025 TO 11/16/2025)

### 5.1 Highlights from the Reporting Period

- Highlights include:
- **Release 25.11:** Total System Change Requests (SCRs): 23; New: 0; Design in progress 0; Design Approved: 23; In Development: 0; Delivered to System Test: 23 & Test Complete: 20
- **Release 25.11.XX and May Revise:**
- **Release 25.11.XX and May Revise:** Total System Change Requests (SCRs): 27 SCRs
- **25.11.29** - Total System Change Requests (SCRs):1 SCR; Design in progress: 0; In Approval Process:1; In Development:1 & Testing not started:1
- **25.12.06** - Total System Change Requests (SCRs):12 SCR; Design In progress:3; In Approval Process:5; In Development:7 & Testing not started:12
- **25.12.21** - Total System Change Requests (SCRs):14 SCR; Design in progress: 3; In Approval Process:1; In Development: 4; Testing Not Started: 10
- **26.01.10** - Total System Change Requests (SCRs):4 SCR; Design in progress: 4; In Approval process: 0; Testing Not Started: 4
- **Releases 26.01, 26.02 (CalHEERS), 26.03, 26.05, and 26.06 (CalHEERS)**
- **Release 26.01:** Total System Change Requests (SCRs): 56; New: 6 Design in progress:2; In approval process: 2; Design Approved: 46; In development: 20

- **Release 26.02:** Total System Change Requests (SCRs): 3; System Test: 3; IT Testing Started.
- **Release 26.03:** Total System Change Requests (SCRs): 113; New: 33; Design In Progress: 20; In Approval Process: 50; Design Approved: 10
- **Release 26.05:** Total System Change Requests (SCRs): 142 New: 97; Design In Progress: 45; Development Not started: 142;
- **Release 26.06:** Total System Change Requests (SCRs): 8; New: 1 (Test Only SCR); Design in Progress: 4; In approval process: 3
- **Other Updates:**
  - **Deliverables & Policy/Legislative Updates:** Continuing to review/submit per schedule, requested SIRFRAs/SCERFRAs, CPOs, and Premise Items.

## 5.2 Application Development

The following figure outlines the M&E Transition-In Timeline, highlighting key phases, milestones, and group-specific activities scheduled from February 2025 through March 2026 to support a structured and coordinated transition process.

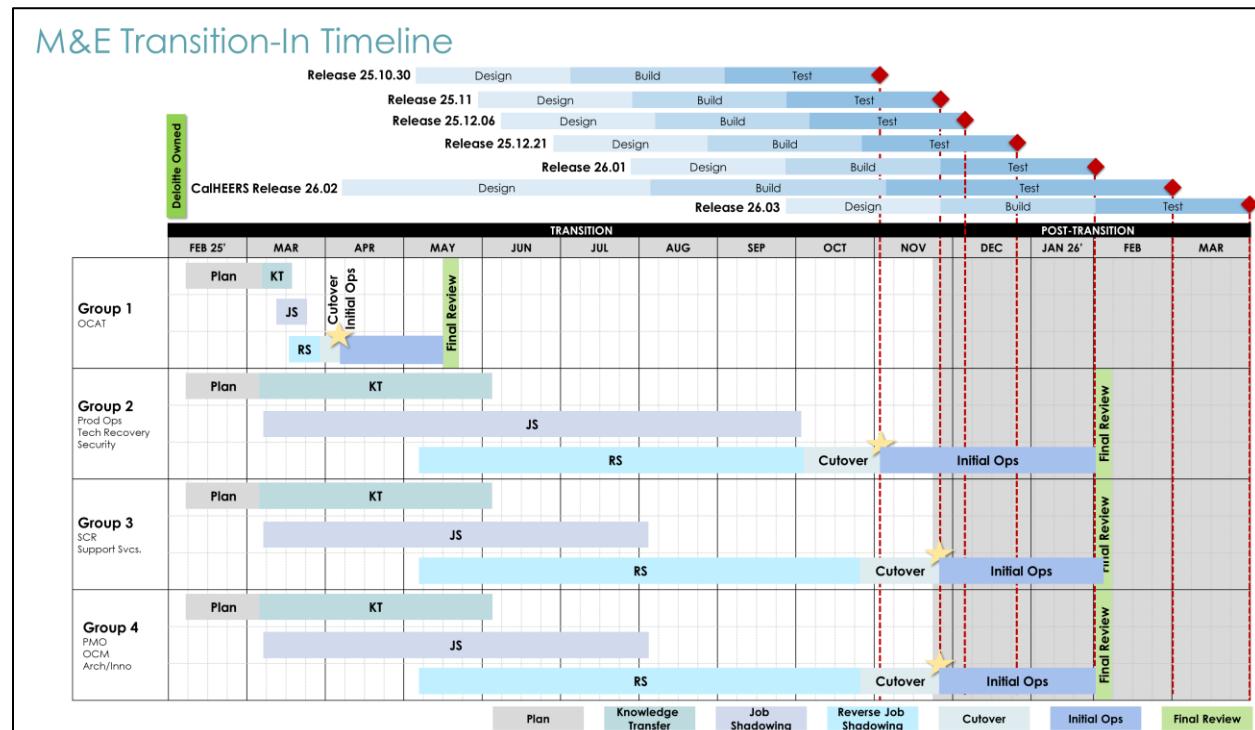


Figure 2: M&E Transition-In Timeline

Table 10: Releases

RELEASE	SUMMARY
25.11	<ul style="list-style-type: none"> <li>• Total System Change Requests (SCRs): 23</li> <li>• Design in progress: 0</li> <li>• Design Approved: 23</li> </ul>

RELEASE	SUMMARY
	<ul style="list-style-type: none"> <li>• In Development: 0</li> <li>• Delivered to System Test: 23</li> <li>• Test Complete: 20</li> </ul>
<b>25.11.13, 25.11.XX and May Revise:</b>	<ul style="list-style-type: none"> <li>• Total System Change Requests (SCRs): 28 SCRs</li> <li>• <b>25.11.29</b> - 1 SCR</li> <li>• In Approval Process: 1</li> <li>• In Development: 1</li> <li>• <b>25.11.13</b> – 1 SCR</li> <li>• In System Test: 1</li> <li>• <b>25.12.06</b> - 12 SCR <ul style="list-style-type: none"> <li>■ Design In progress</li> <li>■ In Approval Process: 5</li> <li>■ In Development: 7</li> <li>■ Testing not started: 12</li> </ul> </li> <li>• <b>25.12.21</b> - 14 SCR <ul style="list-style-type: none"> <li>■ Design in progress: 3</li> <li>■ In Approval Process: 1</li> <li>■ In Development: 4</li> <li>■ Testing Not Started: 10</li> </ul> </li> <li>• <b>26.01.10</b> - 4 SCR</li> <li>• Design in progress: 4</li> <li>• Testing Not Started: 4</li> </ul>
<b>26.01</b>	<ul style="list-style-type: none"> <li>• Total System Change Requests (SCRs): 56</li> <li>• New: 6</li> <li>• Design In Progress: 4</li> <li>• In approval process: 2</li> <li>• Design Approved: 46</li> <li>• In development: 20</li> <li>• System Testing Not started</li> </ul>
<b>26.02</b>	<ul style="list-style-type: none"> <li>• Total System Change Requests (SCRs): 3</li> <li>• Design Approved: 2</li> <li>• Development Completed: 2</li> <li>• System Test: 3 Testing Started: In progress.</li> </ul>
<b>26.03</b>	<ul style="list-style-type: none"> <li>• Total System Change Requests (SCRs): 113</li> <li>• New: 33</li> <li>• Design In Progress: 20</li> <li>• In Approval Process: 50</li> <li>• Design Approved: 10</li> </ul>

## 5.3 Application Support and Production Operations

### 5.3.1 Environment Transition Roadmap

The following figure presents the Environment Transition Roadmap, outlining ownership transitions across key environments from April 2025 through November 2025, with clear delineation of responsibilities between Accenture, Deloitte, and Consortium/Gainwell.

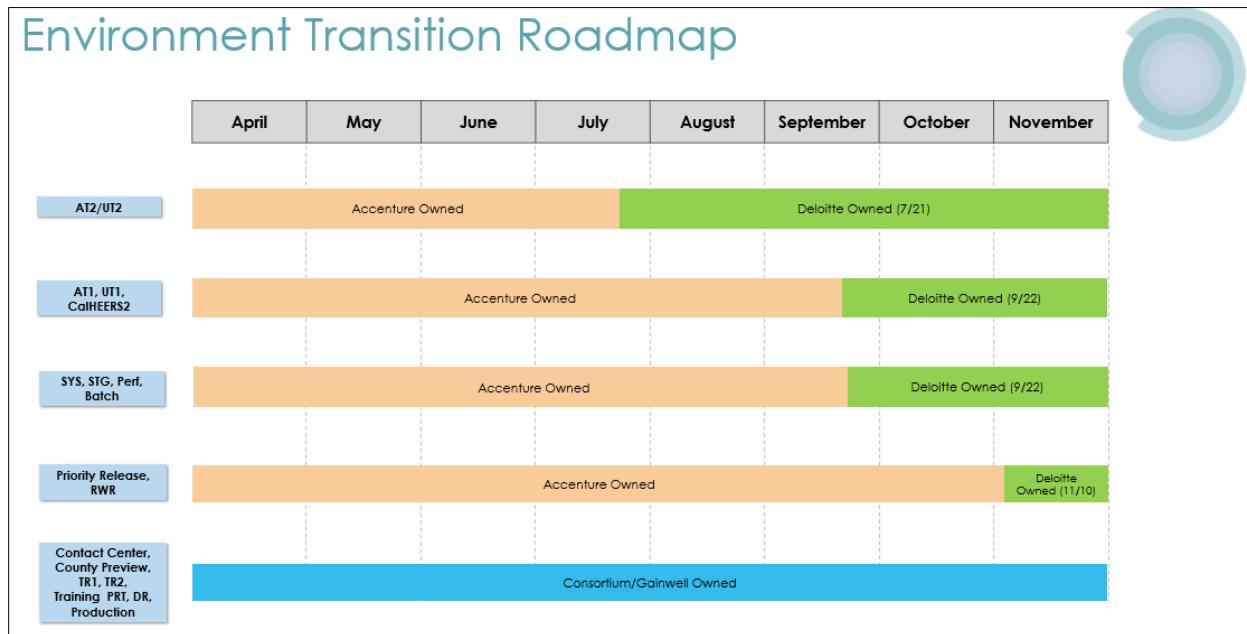


Figure 3: Environment Transition Roadmap

### 5.3.2 Tier 3 Operations

The table below summarizes incidents received by Tier 3 Service Desk through CalSAWS Service Now during this reporting period, along with current status.

Table 1111: Help Desk Inquiries

REQUEST TYPE	NEW	IN PROGRESS	On Hold	Problem in Diagnosis	Resolved	Total
<b>Tier 3 App Support – Batch and Interfaces</b>	1	4	-	-	10	<b>15</b>
<b>Tier 3 App Support – Batch Operations</b>	-	-	-	-	1	<b>1</b>
<b>Tier 3 App Support – Correspondence</b>	3	4	7	-	20	<b>34</b>
<b>Tier 3 App Support – Eligibility</b>	-	6	16	1	34	<b>57</b>
<b>Tier 3 App Support – Fiscal</b>	-	2	3	-	61	<b>66</b>
<b>Tier 3 App Support – MAGI – CalHEERS</b>	2	1	2	-	41	<b>46</b>
<b>Tier 3 App Support – Online</b>	-	3	22	-	28	<b>53</b>

REQUEST TYPE	NEW	IN PROGRESS	On Hold	Problem in Diagnosis	Resolved	Total
<b>Tier 3 App Support – Reports</b>	-	5	4	-	3	<b>12</b>
<b>Tier 3 App Support – SCATL</b>	-	1	2	-	4	<b>7</b>
<b>Tier 3 App Support – Task Management</b>	-	1	1	-	1	<b>3</b>
<b>Tier 3 App Support – Training</b>	-	-	-	-	3	<b>3</b>
<b>Tier 3 M&amp;E Integration – BenefitsCal</b>	-	5	4	-	1	<b>10</b>
<b>Tier 3 M&amp;E – Tech Arch</b>	2	-	-	-	-	<b>2</b>
<b>TOTAL</b>	<b>8</b>	<b>32</b>	<b>61</b>	<b>1</b>	<b>207</b>	<b>309</b>

### 5.3.3 Batch Operations

- **Activities for the Reporting Period**
  - 
  - **Batch Changes Review & Monitoring**
    - Team continued to monitor nightly and daytime batch jobs since November 1<sup>st</sup>, 2025, and send daily batch summary email.
    - On 11/06/2025, Team generated November monthly CalFresh EBT files and send them to the FIS.
    - On 11/07/2025, FIS processed monthly CalFresh EBT files and send 35 return files to CalSAWS. The team processed them successfully.
    - On 11/08/2025, FIS sent the remaining 23 return files to CalSAWS, and the team processed them successfully.
    - Team coordinated with DHCS and received 2026 MEDS Renewal and recon calendar and identified one
    - The team implemented a few BSCRs on batch performance and production environments.
    - Implemented San Benito IP address changes SCR# CA-295656 on 11/10/2025
    - Implemented CCSAS IP address changes SCR# CA-295748 on 11/13/2025
    - Due to Veterans Day on 11/11/2025, there was no CalSAWS Batch run.
    - Approved several BSCRs/BPCRs for the 25.11 releases.
    - Continued to work on building processes for all operational year-end SCRs.
  -
- **Activities for the Next Reporting Period**
  - Continue to coordinate with the AppDev team to execute SSA COLA checklist on batch performance environment.
  - Team will monitor and support nightly batch runs, send batch summary emails and address and track all batch failures.

- Planning to attend the weekly Consortium Tech Ops Meeting and provide batch updates
- Continue to coordinate with DBA and Tech Ops team for batch performance testing.
- Continue work on batch inventory, adding more details, and managing county opt-in/opt-out information.
- Ongoing monitoring of BPCRs and BSCRs for the 25.11.XX and 26.01 releases.
- Continue tracking nightly and daytime batch job completion and failures.

### 5.3.4 Production Performance

#### ■ Production Batch Trends

The following figures present nightly batch completion and core batch jobs completion.

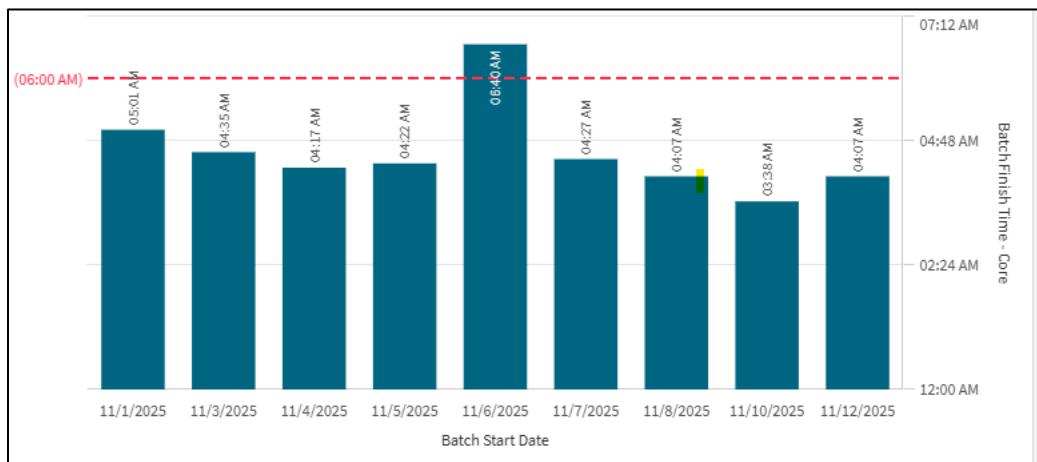


Figure 4: Analytics Reports and Dashboards – Monday – Saturday Nightly Batch Runs for the Status Reporting Period

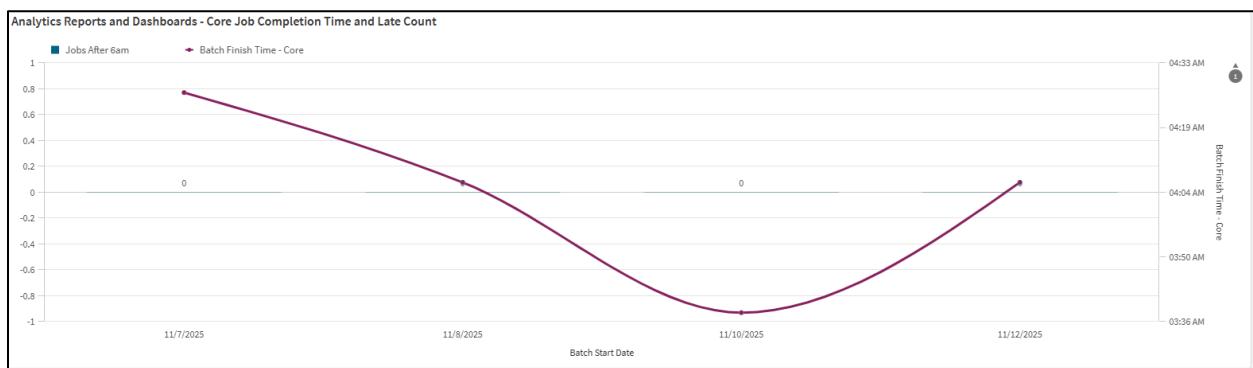


Figure 5: Analytics Reports and Dashboards – Core Job Completion Time and Late Count

### 5.3.5 DevOps and Database Application Support

- Activities for the Reporting Period
- CI/CD Support:

- **25.11 Baseline Release:** Assembly test and System test deployments of the 25.11 codebase and will continue to monitor and manage Sys2, Sys3, Sys4, Sys6, and RAT going forward.
- **25.10.30 Release:** Monitoring of builds and deployments for the 25.10.30 release into the AT4 and STG5 environments.
- **CARES Release:** Monitoring and adding new components (Lambda) as per ACN team's request. As they are currently working on a baseline beyond 25.09 and scheduled for production release on October 23, 2025.
- **25.12.22 Release:** Monitoring of builds and deployments for the 25.12.22 branch for AT7 and STG1 environments.
- **26.01 Baseline Release:** Proactive monitoring of builds and deployments for the 26.01 branch and the AT2 and UT2 environments.
- **25.11.15 Release:** Monitoring of builds and deployments for the 25.11.15 branch and preparation for the November 15<sup>th</sup> release date.
- 
- **Database Application Support:**
  - **Parallel Testing:** Actively supporting the ongoing parallel testing effort with the AppDev team, assisting with the BRG1SAWS database refresh and rollback activities for the schema comparison effort.
  - **Database Refresh Plan:** Team received feedback from the AppDev leads, release management, and testing teams on the refresh plan for post 25.11. The finalized plan has been shared with the Gainwell team to coordinate.
  - **Monthly Database Refresh:** Collaborating with batch and analytics teams to successfully execute monthly database refreshes
  - 11/1/2025: PRMRSAWS, GDSCDS2, STMTHRPT, PRMTSAWS
  - 11/7/2025: PRMRSAWS2
  -
- **Release Support:** Monitoring of newly developed or modified queries implemented in code and database builds for ongoing releases (25.10.30, 25.11, 25.12.22, 26.01)
- **Masking Process:** Team is in the process of the database masking process in preparation for the post 25.11 refresh.
  - **Password Rotation Plan:** Team is working on a database password rotation plan which will take place in the first week of December.
  - **Long Running Query Recommendations:** Team has prepared scripts to monitor long running batches and are actively reviewing long running SQLs, providing query tuning recommendations based on best practices.
  - **25.11 DBCR Report Draft:** Team uploaded the draft of the 25.11 DBCR report to forumbee and shared all materials included in an email on 11/10/2025.
- **Environment Transition:** The final transition of environments has been completed. DevOps has begun deployments in the remaining environments.
  - 
  -
- **Activities for the Next Reporting Period**
- **Cutover Activities:** Continued coordination with GW and ACN as we prepare for the final cutover.

- **Parallel Testing:** Continue supporting the ongoing parallel testing effort with the AppDev team, assisting with the brg1saws database refresh and rollback activities for the schema comparison effort.
- **Database Build and Deployment Support:** Continue supporting database build and deployment for AT1, AT2, AT6, AT7, SYS2, SYS3, SYS4, SYS6, BRG1, CH3, and RAT.
- **Release Support:** Continue monitoring of newly developed or modified queries implemented in code and database builds for ongoing releases (25.10.30, 25.11, 25.12.22, 26.01)
- **Database Refresh Plan:** The team will work with Gainwell to execute the database refresh plan for the post-25.11.
- **Database Making Process:** The team will complete the masking process for the database refresh.
- **25.11 DBCR Report Final Draft:** Team will upload the final draft of the 25.11 DBCR report on 11/24/25 via email.
- **Long Running Query Recommendations:** Team will continue to monitor long running batches and provide query tuning recommendations based on best practices.

### 5.3.6 Technical Architecture Application Support

---

- **Activities for the Reporting Period**
- **Summary and assessment of the existing application landscape:** During the weeks of November 3 and 10, the team finalized documentation of the existing application architecture and technology landscape to support preparation of the application evolution roadmap plan document.
- **Continued draft of DEL CalSAWS Annual Strategic Plan:** The team will collaborate with additional stakeholders to gather information and finalize inputs that support the development of the Annual Strategic Plan deliverable.
- 
- **Activities for the Next Reporting Period**
- **Summary and Assessment of the Existing Application Landscape:** During the week of November 17, the team will continue documentation of the existing core application architecture and target state technology landscape. Additionally, the team will begin drafting the application evolution roadmap plan document.
- **Draft DEL CalSAWS Annual Strategic Plan:** The week of November 17, the team will work with Consortium CTO and additional stakeholders to finalize brainstorming sessions and inputs that support the development of the Annual Strategic Plan deliverable. The Draft DEL review will take place on November 19, 2025 with submission of the DDEL on November 21.

### 5.3.7 Innovation

---

- **Activities for the Reporting Period**
- Held PoC Board meeting on November 11, 2025 that resulted in 3 PoC being approved.
- Completed JUnit automation PoC and shared results on November 11, 2025.
- Reviewed and updated deck for Innovation status meeting on November 24, 2025.
- Continued sharing pilot surveys and cataloging feedback.

- **Activities for the Next Reporting Period**

- Continue efforts for the innovation Pilot and new PoCs through the weeks of November 17 and 24, 2025 with support from Gainwell as needed.
- Maintain JIRA project portfolio as backlog for innovation PoC ideas.
- Bi-weekly M&E Innovation update on November 18, 2025.

### **5.3.8 Security Support**

---

- **Activities for the Reporting Period**

- **System Security Plan:** Submitted RA, SA, and SC control responses for Consortium review on November 3, 2025.
- **Operational Working Documents:** Responded to Consortium comments for Group 2 on October 28, 2025, and continued development of Group 3 OWDs for submission on October 31, 2025.
- **Application Security:** Completed SAST, SCA, DAST, and API Scan2, and subsequently provided the final report for Scan 2 to the Consortium on November 12.
- **Security and Privacy SCR Review:** Completed 10 SCR/SIA reviews.
- 
- **Activities for the Next Reporting Period**
- **System Security Plan:** Continue working on control responses to be submitted on November 28, 2025.
- **Operational Working Document Development:** Continue development of Group 3 OWDs and address Group 2 OWDs comments received from the Consortium review.
- **Security and Privacy SCR Review:** Continue to support security and privacy review against new SCRs.
- **Application Security:** Initiate baseline scan post Accenture pen down.

### **5.3.9 SIRFRA/SCERFRA Items**

---

#### **Activities for the Reporting Period**

- **Submitted SCERFRAs/SIRFRAs for Review:** Over the reporting period, submitted SCERFRA 25-532 – CalFresh E&T Final Rule: Program Monitoring, Oversight, & Reporting Measures, SCERFRA 25-533 – CDSS Notice of Automation (NOA) in the CalSAWS Child Care Portal, SCERFRA 25-534 – CalFresh ROI Enhancement for CalFresh Outreach Network, SIRFRA 4031 – Review of the Negative Action Code 39, SCERFRA 25-535 – New NOAs for CalWORKs Special Needs, Recurring SIRFRA 1402 -Va NorCal Veterans Medi-Cal Data, Recurring SIRFRA 1186 – CMS Unwinding Eligibility and Enrollment Data, and Recurring SIRFRA 1374 – CMS Monthly Unwinding Update Report – Previously Pending Renewals.
- **Participated in the CalSAWS/CalFresh HR 1 Workgroup Meeting:** On November 4, 2025, participated in the CalSAWS/CalFresh HR 1 Workgroup weekly meeting with the Consortium, CDSS, CWDA, and Accenture to discuss CalFresh policy updates impacting HR 1 implementation efforts.
- **Participated in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting:** On November 6 and November 13, 2025, participated in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.

- **Participated in the CalSAWS SIRFRA/SCERFRA/CRPC Meeting:** On November 12, 2025, participated in the CDSS' CalSAWS SIRFRA/SCERFRA/CRPC meeting with the Consortium, CDSS, Gainwell, and Accenture.
- **Participated in the Policy – External Requests Meeting:** On November 12, 2025, participated in the Policy – External Requests Meeting with the Consortium Policy Design Governance Manager, Policy Design Lead, and Policy Design and Governance Business Analyst, and Deloitte's Policy Team to discuss open policy items and ongoing process improvements.
- **Participated in the DHCS CalSAWS Touchpoint Meeting:** On November 12, 2025, participated in the bi-weekly DHCS CalSAWS Touchpoint meeting with the Consortium, DHCS, Gainwell, and Accenture.
- **Participated in the All Partner H.R. 1 CalFresh Implementation Advisory Group Meeting:** On November 13, 2025, participate in the monthly CDSS H.R. 1 CalFresh Implementation Advisory Group with the Consortium, counties, CDSS, Gainwell, and stakeholders to discuss ongoing implementation of H.R. 1.

Table 1212: Summary of SIRFRA/SCERFRA

STATUS	TOTAL
<b>New</b>	0
<b>Reopened</b>	0
<b>Assigned</b>	6
<b>Completed</b>	105
<b>Duplicate</b>	0
<b>In review</b>	1
<b>Withdrawn</b>	7
<b>Rejected</b>	3
<b>Pending Clarification</b>	0
<b>Ready for Review</b>	0
<b>TOTAL</b>	<b>122</b>

Note: Table displays SIRFRA (non-query, non-recurring)/SCERFRA requests from March 1, 2025 through the end of the reporting period.

Table 1313: List of SIRFRA/SCERFRA

ID	DESCRIPTION	STATUS	DU DATE
CA-293521*	SIRFRA 4022 – Home Visiting Transitions to WTW Engagement Rate	Rejected	TBD
CA-292522*	SIRFRA 4023 – Education and Skills Development Access Rate	Rejected	TBD
CA-293523*	SIRFRA 4024 – WTW_CWEX	Rejected	TBD
CA-283491	Recurring SIRFRA 1402 – Va NorCal Veterans Medi-Cal Data	Submitted	11/4/2025
CA-277105	Recurring SIRFRA 1374 – CMS Monthly Unwinding Update report – Previously Pending Renewals	Completed	11/6/2025
CA-243496	Recurring SIRFRA 1186 – CMS Unwinding Eligibility and Enrollment Data	Completed	11/7/2025
CA-295470	SIRFRA 4031 – Review of the Negative Action Code 39	In Review	11/13/2025
CA-295139	Revised SCERFRA 25-532 – CalFresh E&T Final Rule: Program Monitoring, Oversight, and Reporting Measures	Completed	11/13/2025
CA-295269	SCERFRA 25-534 – CalFresh ROI Enhancement for CalFresh Outreach Network	Completed	11/13/2025
CA-295470	SCERFRA 25-535 – New NOAs for CalWORKs Special Needs	Completed	11/14/2025
CA-295015	Revised SCERFRA 25-531 – ABAWD Form – CF 377.11E	Assigned	11/20/2025
CA-276748	SCERFRA 24-512 – FC Rates Proposal TBL	Assigned	11/20/2025
CA-295227	(Revised) SCERFRA 25-533 – CDSS Notice of Action (NOA) in the CalSAWS Child Care Portal	Assigned	11/20/2025
CA-295715	SCERFRA 25-536 – CWS – CARES and CalSAWS Interface	Assigned	11/26/2025
CA-295716	SIRFRA 4032 – Counties Opted In/Out of CFET Activity Block	Assigned	11/26/2025
CA-295773	SIRFRA 4033 – CF 296 – Apps Process & ES Determination	Assigned	11/26/2025

- Note: Completed records (2+ weeks) from the table above have been removed. Additional details can be found in JIRA.
- \*SIRFRA's 4022-4024 were put on pause by CDSS.
- 
- **Activities for the Next Reporting Period**
- **Submit SCERFRAs/SIRFRAs for Review:** Revised SCERFRA 25-531 – ABAWD Form – CF 377.11E, SCERFRA 24-512 – FC Rates Proposal TBL, Revised SCERFRA 25-533 – CDSS Notice of Action (NOA) in the CalSAWS Child Care Portal, SCERFRA 25-535 – New NOAs for CalWORKs Special Needs, SCERFRA 25-536 – CWS – CARES and CalSAWS

Interface, SIRFRA 4032 – Counties Opted In/Out of CFET Activity Block, and SIRFRA 4033 – CF 296 – Apps Process & ES Determination.

- **Participate in the CalSAWS/CalFresh HR 1 Workgroup Meeting:** On November 18 and November 25, 2025, participate in the CalSAWS/CalFresh HR 1 Workgroup weekly meeting with the Consortium, CDSS, CWDA, and Accenture to discuss CalFresh policy updates impacting HR 1 implementation efforts.
- **Participate in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting:** On November 20, 2025, participate in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.
- **Participate in the Medi-Cal Immigration Focused County Workgroup Meeting:** On November 24, 2025, participate in the monthly DHCS Medi-Cal Immigration Focused County Workgroup meeting with the Consortium, DHCS, and counties to discuss progress of implementation of state and federal policy impacting to immigrant populations.
- **Participate in the CalSAWS SIRFRA/SCERFRA/CRPC Meeting:** On November 26, 2025, participate in the CDSS' CalSAWS SIRFRA/SCERFRA/CRPC meeting with the Consortium, CDSS, Gainwell, and Accenture.
- **Participate in the Policy – External Requests Meeting:** On November 26, 2025, participate in the Policy – External Requests Meeting with the Consortium Policy Design Governance Manager, Policy Design Lead, and Policy Design and Governance Business Analyst, and Deloitte's Policy Team to discuss open policy items and ongoing process improvements.
- **Participate in the DHCS CalSAWS Touchpoint Meeting:** On November 26, 2025, participate in the bi-weekly DHCS CalSAWS Touchpoint meeting with the Consortium, DHCS, Gainwell, and Accenture.

### 5.3.10 County Purchase Orders (CPOs)

#### Activities for the Reporting Period

The following table outlines the current County Purchase Orders.

Table 1414: List of County Purchase Orders

JIRA ID	M&E County Purchase ID	DESCRIPTION	INTERNAL STATUS	DATE REQUESTED	DATE SUBMITTED TO CPMO	COUNTY DEADLINE
CA-57104	ME-LA-01-2025	GR Self Employment Expense Calculations	On Hold – LA County is evaluating whether an Amendment to County Ordinances is required	N/A	5/13/2025 5/08/2025 4/28/2025	8/29/2025
CA-281036	ME-LA-02-2025	General Relief Opportunities for Work (GROW) Program New Non-Compliance Reason Code	On Hold – LA County is evaluating whether an Amendment to County	N/A	5/13/2025 5/08/2025 4/28/2025	7/25/2025

JIRA ID	M&E County Purchase ID	DESCRIPTION	INTERNAL STATUS	DATE REQUESTED	DATE SUBMITTED TO CPMO	COUNTY DEADLINE
			Ordinances is required			
CA-293018	ME-LA-03-2025	Process Improvement Ideas for CalFresh Error Rate	JPA Approval PENDING	7/17/2025	8/28/2025 8/8/2025	9/30/2025
CA-293934	ME-SAC-01-2025	County Medically Indigent Services Program	On Hold	8/21/2025	Pending	10/24/2025
CA-263946	ME-SB-01-2025	Update San Bernardino County's Office Routing Rules for eApps	On Hold	On Hold	On Hold	On Hold
CA-285528/CA-276157	ME-SD-01-2025	San Diego County Opt in FC Placement Verification	CPO Signed (Fully Approved) - APD PENDING	6/14/2025	7/22/2025 6/30/2025	8/31/2025
CA-266740	ME-SD-02-2025	Update GAGR Change Case Level to Individual Level for Ineligible Spouse	JPA Approval PENDING	8/1/2025	9/04/2025 8/28/2025 8/15/2025	10/10/2025
CA-294727 CA-294778	ME-SF-01-2025	SF GA/GR 2025 COLA and In-Kind Updates	Ready for JPA Approval	9/30/2025	11/12/2025	11/21/2025
CA-263020	ME-SH-01-2025	GA-GR Automated Solution	JPA Approval PENDING	2/20/2025	3/5/2025	10/31/2025 9/30/2025
CA-295192	ME-FR-01-2025	PBDS Transition	Pending County Approval	9/30/2025	11/06/2025	11/26/2025
CA-295194	ME-LA-04-2025	PBDS Transition	Pending County Approval	10/03/2025	11/06/205	11/26/2025
CA-295195	ME-SD-03-2025	PBDS Transition	Pending County Approval	10/03/2025	11/06/205	11/26/2025
CA-273348	ME-SF-02-2025	Request Automated Functionality for GA/GR Intake Interview No-Shows	Draft in Internal Review	10/28/2025	Pending	TBD
CA-289282	ME-SF-03-2025	Update GA/GR Failure due to CW Time Limit	In Draft	10/28/2025	Pending	TBD
CA-291726	ME-CC-01-2025	Work Registration-Conditionally Employable Request	In Draft	10/28/2025	Pending	TBD
TBD	ME-LA-2025	TBD	In Draft	10/22/2025	Pending	Pending

- 
- **Activities for the Next Reporting Period**
  - Continue CPO activities with analysis, submission, and approvals.

### 5.3.11 Premise Items

#### Activities for the Reporting Period

The following table outlines the additional premise items.

Table 1515: Premise Items

PREMISE NAME	STATUS	JIRA PHASE	PROGRESS/UPDATES
CF Minimum Nutrition Benefit Pilot Program	On-Time	Approved	CA-292503 planned for 25.12.21 Release
Changes to ABAWD Exemptions and Expiration of Statewide Waiver	On-Time	Design in Progress	CA-294575 planned for 26.01.10 Release
CF Minimum Nutrition Benefit Pilot Program	On-Time	Test Complete	CA-294365 planned for 25.11 Release
CF Minimum Nutrition Benefit Pilot Program	On Time	Test Complete	CA-292335 planned for 25.11 Release
Mass Mailer for Counties Losing their ABAWD Waiver	On-Time	Approved	CA-291366 planned for 26.01.10 Release
Reinstatement of Asset Limits for Non-MAGI Programs	On-Time	System Test	CA-291144 planned for 25.12.21 Release
Medi-Cal Expansion Freeze for those with Unsatisfactory Immigration Status	On-Time	System Test	CA-291142 planned for 25.12.21 Release
SB 600 - ACL 25-01 - CalFresh Minimum Benefit Adequacy Act of 2023	On-Time	Test Complete	CA-292335 planned for 25.11 Release

- **Activities for the Next Reporting Period**

- Continue premise items activities with analysis, submission, and approvals.

## 5.4 Deviation from Plan/Adjustments

- None to note for the reporting period.