

# CalSAWS

California Statewide Automated Welfare System



## Bi-Weekly Status Report

### CalSAWS M&E

Reporting Period: November 17, 2025 – November 30, 2025

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# Bi-Weekly Status – CalSAWS M&E

## 1 EXECUTIVE SUMMARY

As we conclude Weeks 42 and 43 of the project, progress has been made on Transition-In and M&E activities.

### Transition-In Activities

The Transition-In team maintained steady progress during this reporting period, driving alignment across key workstreams and facilitating effective collaboration among Deloitte, Accenture, and Gainwell partners. Efforts centered on design and prioritization activities for multiple upcoming releases, ongoing stakeholder engagement, and advancement of major project deliverables. Weekly meetings bolstered knowledge transfer, job shadowing, and reverse job shadowing, supporting operational continuity. Deliverable submissions remained on schedule, and security and technical operations received continued focus via participation in review checkpoints.

In the upcoming reporting period, the Transition-In team will advance efforts with a focus on deliverable approvals, active engagement with stakeholders for upcoming releases, and ongoing operational process improvements.

### M&E Activities

The M&E team continued to make meaningful progress across project management, maintenance and operations, and application development activities. The team remained engaged in cross-functional collaboration, participated actively in ongoing meetings, and responded to both operational and compliance priorities. Development activities advanced multiple releases in parallel, with strong attention to risk management and schedule adherence.

- Application development progressed for key releases with high stakeholder involvement and milestone achievement:
  - **Release 25.11:** 23 SCRs delivered to system test
  - **Release 25.11.XX / May Revise:** 27 SCRs in active design, approval, and development
  - **Release 26.01:** 56 SCRs in various stages of planning and development
  - **Release 26.02:** 3 SCRs in test case creation and development
  - **Release 26.03:** 113 SCRs under design, approval, and development review
  - **Release 26.05:** 142 SCRs moving through design and approvals

Next week, the M&E team will aim to progress SCRs through system test and approval, facilitate environment transitions, participate in operational and compliance discussions, and provide continued support for deliverables and stakeholder needs.

## 2 TRANSITION-IN WORKPLAN STATUS (11/17/2025 TO 11/30/2025)

The following sections provide a summary of tasks completed in this reporting period, upcoming tasks for the next reporting period, and tasks behind schedule.

### 2.1 Tasks Completed from the Prior Two Weeks

Highlights include:

- **Release 25.11 System Test Completion and Go-live:** Through the weeks of November 17, 2025 and November 24, 2025, prepare for deployment for Release 25.11 and collaborate with all stakeholders on System testing activities and approvals.
- **Release 26.01 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on design, approvals and build discussions.
- **Release 26.03 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.05 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continued working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.

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#### ■ PMO

##### ✦ Transition-In

- ✦ **Conducted Weekly Deloitte/Accenture Transition Meeting:** Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

##### ● Deliverables

- ✦ **ME-D12: Performance Test Materials Packet (Online/Batch) FDED:** On November 20, 2025, responded to ME-D12: Performance Test Materials Packet (Online/Batch) FDED reviewer comments.
- ✦ **ME-D07 Annual Strategic Plan DDEL:** On November 21, 2025, submitted ME-D07 Annual Strategic Plan DDEL.
- ✦ **ME-D08 Requirements Traceability Matrix (RTM) and Report FDED:** On November 25, 2025, responded to ME-D08 Requirements Traceability Matrix (RTM) and Report FDED reviewer comments.
- ✦ **ME-D09: General Design Document (GDD) FDED:** On November 25, 2025, submitted ME-D09: General Design Document (GDD) FDED.
- ✦ **ME-D10: Interface Control Document (ICD) FDED:** On November 25, 2025, submitted ME-D10 Interface Control Document (ICD) FDED.
- ✦ **ME-D11: Interface Agreement FDED:** On November 25, 2025, submitted ME-D11: Interface Agreement FDED.
- ✦ **ME-D13: Certification of Successful Production Release FDED:** On November 25, 2025, responded to ME-D13: Certification of Successful Production Release FDED reviewer comments.
- ✦ **ME-D16.01 System Application Recovery Plan DDEL:** On November 25, 2025, submitted System Application Recovery Plan semi-annual refresh DDEL.

## ■ Application

- **Release 25.11 System Test Completion and Go-live:** Through the weeks of November 17, 2025 and November 24, 2025, prepared for deployment for Release 25.11 and provide support and monitoring for post-production validations.
- **Release 26.01 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continued working on SCRs on SCRs slated for Release 26.01 and collaborated with all stakeholders on design, approvals and build discussions.
- **Release 26.03 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continued working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.05 Design and prioritization:** Through the weeks of November 17, 2025 and November 24, 2025, continued working on SCRs on SCRs slated for Release 26.05 and collaborated with all stakeholders on prioritization, design and approvals.
- **Attended the Weekly Project Milestone Meeting:** On November 17, 2025 and November 24, 2025, attended the CalSAWS M&E weekly Project Milestone Meeting.
- **Attended the Weekly Release Coordination Meeting:** On November 18, 2025 and November 25, 2025, attended the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- **Attended the Weekly M&O Call: Check-In Meeting:** On November 18, 2025, November 20, 2025 and November 25, 2025 attended the CalSAWS M&E weekly M&O Call Check-in meeting.
- **Attended the Bi-Weekly Tech Stakeholder Meeting for County Domain Changes:** On November 18, 2025 and November 25, 2025 attended the CalSAWS M&E bi-weekly tech stakeholder call to understand the impact for county domain changes.
- **Attended the CalSAWS Caseload Management Workgroup meeting:** On November 19, 2025, attended the Caseload Management Workgroup meeting.
- **Attended the CalSAWS Weekly GAGR meeting:** On November 19, 2025 attended the weekly GAGR meeting.

## ■ Delivery Integration

- **Shared Activities Prioritization and Clarification:** Through the weeks of November 17, 2025 and November 24, 2025, continued prioritizing and coordinating shared M&E and Infrastructure activities with Gainwell

## ■ Technical Operations

- **Attended CalSAWS Build and Deployment Checkpoint:** The week of November 17, and November 24, 2025, the team attended the daily build and deployment checkpoint call to see what deployments occur in the evenings.

## ■ Security

- **Attended Consortium Pre-CAB Security Review:** On November 18, 2025, the team attended the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.

- **Attended Tech CAB Meeting:** On November 19, 2025, the team attended the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- **Attended Consortium Pre-CAB Security Review:** On November 25, 2025, the team attended the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- **Attended Tech CAB Meeting:** On November 26, 2025, the team attended the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- **Attended M&E Security/QA Team Bi-weekly Connect:** On November 26, 2025, the team attended the M&E Security/QA Team Weekly Sync to discuss transition activities and understand next steps.

## 2.2 Tasks Due for the Coming Two Weeks

Highlights include:

- **Release 25.11 System Test Completion and Go-live:** Through the weeks of December 1, 2025 and December 8, 2025, prepare for deployment for Release 25.11 and collaborate with all stakeholders on System testing activities and approvals.
- **Release 26.01 Design and prioritization:** Through the weeks of December 1, 2025 and December 8, 2025, continue working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on design, approvals and build discussions.
- **Release 26.03 Design and prioritization:** Through the weeks of December 1, 2025 and December 8, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.05 Design and prioritization:** Through the weeks of December 1, 2025 and December 8, 2025, continue working on SCRs on SCRs slated for Release 26.05 and collaborate with all stakeholders on prioritization, design and approvals.

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### ■ PMO

#### • Transition-In

- ✦ **Conduct Weekly Deloitte/Accenture Transition Meeting:** Coordinated Knowledge Transfer, Job Shadowing, and Reverse Job Shadowing Session logistics, Document request fulfillment, and action item resolutions.

#### ✦ Deliverables

- **ME-D09: General Design Document (GDD) FDED:** On December 2, 2025, receive ME-D09: General Design Document (GDD) FDED reviewer comments.
- **ME-D10: Interface Control Document (ICD) FDED:** On December 2, 2025, receive ME-D10 Interface Control Document (ICD) FDED reviewer comments.
- **ME-D11: Interface Agreement FDED:** On December 2, 2025, receive ME-D11: Interface Agreement FDED reviewer comments.
- **ME-D05 Project Control Document Annual Refresh Group 3 DDEL:** On December 3, 2025, submit Project Control Document Annual Refresh Group 3 DDEL.

- **ME-D14 Approach to Application and Architecture Evolution DDED:** On December 3, 2025, submit Approach to Application and Architecture Evolution DDED.
- **ME-D16.01 System Application Recovery Plan DDEL:** On December 8, 2025, receive System Application Recovery Plan semi-annual refresh DDEL reviewer comments.
- **ME-D07 Annual Strategic Plan DDEL:** On December 9, 2025, submitted ME-D07 Annual Strategic Plan DDEL.
- **ME-D08 Requirements Traceability Matrix (RTM) and Report FDED:** Receive ME-D08 Requirements Traceability Matrix (RTM) and Report FDED reviewer response.
- **ME-D12: Performance Test Materials Packet (Online/Batch) FDED:** Receive ME-D12: Performance Test Materials Packet (Online/Batch) FDED reviewer response.
- **ME-D13: Certification of Successful Production Release FDED:** Receive ME-D13: Certification of Successful Production Release FDED reviewer comment response.

#### ■ **Application**

- **Release 25.11 System Test Completion and Go-live:** Through the weeks of December 1, 2025 and December 8, 2025, monitor 25.11 for post-production incidents and tickets.
- **Release 26.01 Design and prioritization:** Through the weeks of December 1, 2025 and December 8, 2025, continue working on SCRs on SCRs slated for Release 26.01 and collaborate with all stakeholders on design, approvals and build discussions.
- **Release 26.03 Design and prioritization:** Through the weeks of December 1, 2025 and December 8, 2025, continue working on SCRs on SCRs slated for Release 26.03 and collaborate with all stakeholders on prioritization, design and approvals.
- **Release 26.05 Design and prioritization:** Through the weeks of December 1, 2025 and December 8, 2025, continue working on SCRs on SCRs slated for Release 26.05 and collaborate with all stakeholders on prioritization, design and approvals.
- **Attend the Weekly Project Milestone Meeting:** On December 1, 2025 and December 8, 2025, attend the CalSAWS M&E weekly Project Milestone Meeting.
- **Attend the Weekly Release Coordination Meeting:** On December 2, 2025 and December 9, 2025, attend the CalSAWS M&E weekly release coordination meeting to discuss estimation and prioritization for upcoming SCRs.
- **Attend the Weekly M&O Call: Check-In Meeting:** On December 2, 2025, December 4, 2025, December 9, 2025, and December 11, 2025 attend the CalSAWS M&E weekly M&O Call Check-in meeting.
- **Attend the Bi-Weekly Tech Stakeholder Meeting for County Domain Changes:** December 2, 2025 and December 9, 2025, attend the CalSAWS M&E bi-weekly tech stakeholder call to understand the impact for county domain changes.
- **Attend the CalSAWS Caseload Management Workgroup meeting:** On December 3, 2025, attend the Caseload Management Workgroup meeting.
- **Attend the CalSAWS Weekly GAGR meeting:** On December 3, 2025 and December 10, 2025 attend the weekly GAGR meeting.

## ■ Delivery Integration

- **Share Activities Prioritization and Clarification:** Through the weeks of December 1, 2025 and December 8, 2025, continue prioritizing and coordinating shared M&E and Infrastructure activities with Gainwell

## ■ Technical Operations

- **Attend Consortium Pre-CAB Security Review:** On December 2, 2025 & December 9, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- **Attend Tech CAB Meeting:** On December 3, 2025 & December 10, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- **Attended CalSAWS Build and Deployment Checkpoint:** The week of December 1, and December 8, 2025, the team attended the daily build and deployment checkpoint call to see what deployments occur in the evenings.

## ■ Security

- **Attend Consortium Pre-CAB Security Review:** On December 2, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- **Attend Tech CAB Meeting:** On December 3, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.
- **Attend Consortium Pre-CAB Security Review:** On December 9, 2025, the team will attend the Consortium Pre-CAB Security Review with the Consortium security team to understand upcoming Change Requests from different teams, providing situational awareness for our team.
- **Attend Tech CAB Meeting:** On December 10, 2025, the team will attend the Tech CAB Meeting to understand approve/deny decisions on upcoming Change Requests submitted by different teams, providing situational awareness for our team.

## 2.3 Areas in the work plan which require attention (behind schedule)

- None for the reporting period.

## 2.4 Critical Path Analysis

Critical path analysis has been divided into cutover groups, which contain the workstreams shown in the following table.

Table 1: Critical Path Analysis: 11/17/2025 TO 11/30/2025

GROUP	WORKSTREAMS INCLUDED	CRITICAL PATH STATUS
1	OCCAT	None – Cutover complete
2	Production Operations	None – Cutover complete
2	Security	None – Cutover complete
2	Technology Recovery	None – Cutover complete
3	System Change Request	None – Cutover complete
3	Support Services	None – Cutover complete
4	Project Management	None – Cutover complete
4	Organizational Change Management	None – Cutover complete
4	Architecture Evolution and Innovation	None – Cutover complete

## 2.5 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

- None for the reporting period.

## 2.6 Issues

This section includes enterprise-level issues that may affect the schedule.

Table 2: Issues: 11/17/2025 TO 11/30/2025

ISSUE#	PROJECT PHASE	ISSUE NAME	ISSUE DESCRIPTION	STATUS
318	M&O	CARES Kin-GAP and Adoption Assistance Program (AAP) conversion approach requires significant manual data conversion and/or data entry effort by the counties	The conversion approach that the CARES project has put forward assumes that enough case data for Kin-GAP and Adoption Assistance Program (AAP) programs exist in CWS/CMS or can be derived from existing data to create a shell case. Discussions to synchronize CalSAWS AAP and Kin-GAP case data that may be missing from CWS/CMS have yet to be resolved with CARES in a positive outcome, increasing the level of manual work staff will undertake to make the case whole and synchronize the data in both CARES and CalSAWS systems.	2 - Open

			<p>The CARES-FCED Foster Care program conversion approach was previously approved. The initial Foster Care data extract from the CARES project was received on July 1, 2025.</p> <p>The match rate for CalSAWS cases and individuals was extremely low. CalSAWS' analysis and reconciliation of the extract indicate that the approved conversion approach for Foster Care should be revisited, as it may be more complex than initially anticipated—both for the project and potentially for county staff.</p> <p>Given that Foster Care is the primary eligibility program tracked through FCED, with more detailed data available in CWS/CMS, the low match rate highlights a misalignment in expectations regarding CARES data extraction, deduplication, and formatting.</p>	
321	M&O	CARES is unable to support transmitting Vendor information to CalSAWS in a separate API until post-Production go-live	<p>During development of the FCED/CARES APIs, the CalSAWS project identified a concern with the proposed approach for sharing vendor information from the CARES system. The CalSAWS approach is that vendors, which are stored in the Resource Data Bank (RDB), are designed to be entered once and then associated to cases that are using that vendor.</p> <p>CARES Vendor = CalSAWS Foster Care Resource, which becomes the Placement and payee on the Foster Care program.</p> <p>The Vendor/Resource information will be sent with placement data which will duplicate updates across all placements which that vendor/resource supports. Additionally, the existing large county automation design is dependent upon receipt of the vendor/resource information separate from the placement updates.</p>	2 - Open
323	M&O	Integrated Performance Testing with CARES has unclear	<p>Integrated performance testing with CARES has a plan to utilize the existing PERF environment to execute performance and stress testing. The PERF environment is heavily used throughout</p>	2 - Open

		execution timeline and approach	each week for performance testing of new changes going into production. The scheduling of tests is very tightly controlled and requires at least 2 months of notice to effectively slot in new tests. The integrated test with CARES was targeted to begin on December 1, 2025. The specific environment, test plan, set up, and agreed upon data being used are still unconfirmed, which prevents proper planning of the test in CalSAWS. Additionally, the CARES performance environment has been loaded with unmasked production data from CWS/CMS, which does not align with the current I-MOU between CalSAWS and CARES.	
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## 2.7 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 3: Risks: 11/17/2025 TO 11/30/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
317	Transition	Updated May Revise Budget Medi-Cal Revisions effective January 1, 2026 may be at risk for Delivery	<p>As part of the State Fiscal Year 2025/2026 Revised Budget, two policy updates are expected to be implemented by January 1, 2026. These policy updates are the (1) Full-Scope Medi-Cal Enrollment Freeze for Non-Satisfactory Immigration Status and (2) Reinstatement of the Non-MAGI Medi-Cal Asset Limit Test. The Enrollment Freeze update will require coordination between the CalSAWS and CalHEERS Project. The implementation of these changes should not conflict with the SSA COLA Batch Run planned for December 2025.</p> <p>Without finalized staffing, policy, timeline, and environment plan, the delivery and implementation of these policy updates might be at risk.</p>	2 - Open
319	Transition	Delays in the CARES conversion approach may	The transition of CalSAWS FCED responsibilities to the Deloitte team originally had a plan for the conversion	2 - Open

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
		impact CalSAWS transition activities	logic to be fully vetted for requirements, designed and built prior to handing it over. As part of the plan the testing and execution pieces have always been planned to be transitioned. Due to the delays in finalizing the approach of the conversion effort, the design and build are more likely to be a part of the transition process.	
324	M&O	Delay in communication may impact CalSAWS participation in the Process Simulation activity prior to the pilot go-live.	<p>CARES requested CalSAWS participation and support in a Process Simulation activity prior to the pilot go-live, representing an additional scope of work. CARES implementation activities—including the Pilot, Process Simulation, Training, and Sandbox—are currently paused due to the October 1, 2025, Federal shutdown, impacting the CARES request for additional funding. CARES has confirmed that all discussions regarding the Process Simulation will remain on hold until further notice.</p> <p>This delay in coordinating Process Simulation activities have several downstream impacts, including potential effects on overall project schedule, resource allocation, joint testing, environment allocations and configuration, and funding needs to accommodate the expanded CalSAWS scope. Furthermore, funding for the CalSAWS STG6 environment is currently set to expire in May 2026 and allocated for County EUST3 testing between February and March 2025. Without clear Process Simulation timelines, there is a risk that an environment is not available and/or additional funding may be required to procure or extend environment availability in support of Process Simulation.</p> <p>Additionally, the current assumption is that Process Simulation would be conducted using unmasked production data, which is not compliant with the terms of the existing I-MOU between CalSAWS and CARES, and will require</p>	2 - Open

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
			resolution before Process Simulation activities can proceed.	
325	M&O	Lack of Approved Federal Funding May Impact FCED Pilot Implementation Activities.	<p>Due to the federal shutdown beginning on October 1, 2025, CWS-CARES has not submitted their APDU to ACF for approval. Without approved federal funding and the uncertainty surrounding the federal shutdown, work on specific implementation activities including CWS-CARES Pilot, Process Simulation, Training, and Sandbox will be paused while CDSS continues to assess options.</p> <p>CARES FCED pilot is currently scheduled between 8/28/26 – 10/9/26. The hold on Federal funding may impact on planned CalSAWS support and readiness activities including system changes, pilot planning, and training activities that are essential for a successful Pilot.</p>	2 - Open

## 2.8 Other areas requiring discussion

- None for the reporting period.

### 2.8.1 Deliverable Status

The following table outlines the due dates for deliverables from the Transition-In Work Plan. Items shaded in light blue are completed.

Table 4: Transition-In Deliverable Due Dates: 11/17/2025 TO 11/30/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D01</b> M&E Transition-In Master Plan	8/28/24	9/13/24	9/20/24	1/29/25	2/14/25	3/3/25	3/10/25	4/8/25	FEDED/FDEL WAC Signed!
<b>ME-D03</b> M&E Transition-In Work Schedule	9/18/24	9/25/24	9/30/24	1/29/25	2/14/25	3/3/25	3/10/25	3/25/25	FEDED/FDEL WAC Signed!

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D04</b> M&E Transition-In Test and Validation Plan	2/3/25	2/11/25	2/14/25	2/27/25	3/3/25	3/10/25	3/13/25	3/25/25	FDED/FDEL WAC Signed!
<b>ME-D05</b> M&E Project Control Document – Group 1	2/19/25	2/26/25	3/3/25	3/6/25	4/1/25	4/8/25	4/11/25	5/16/25	FDED/FDEL WAC Signed!
<b>ME-D05</b> M&E Project Control Document – Group 2	N/A	N/A	N/A	N/A	4/11/25	4/18/25	4/23/25	5/16/25	FDED/FDEL WAC Signed!
<b>ME-D06</b> M&E Work Schedule	2/24/25	3/3/25	3/6/25	3/12/25	4/1/25	4/8/25	4/11/25	4/16/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents (Overview)	3/19/25	3/26/25	4/1/25	4/11/25	4/30/25	5/8/25	5/13/25	5/19/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents – Group 1	N/A	N/A	N/A	N/A	6/6/25	6/13/25	6/18/25	6/24/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents – Group 2	N/A	N/A	N/A	N/A	7/9/25	7/16/25	7/21/25	8/13/25	FDED/FDEL WAC Signed!
<b>ME-D02</b> M&E Services Plan and Operational Working Documents – Group 3	N/A	N/A	N/A	N/A	8/6/25	8/13/25	8/19/25	10/6/25	FDED/FDEL WAC Signed!

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D16</b> System Application Recovery Plan	4/16/25	4/23/25	4/28/25	5/1/25	6/2/25	6/9/25	6/12/25	6/17/25	FDED/FDEL WAC Signed!
<b>ME-D07</b> CalSAWS Annual Strategic Plan	8/8/25	8/15/25	8/22/25	9/2/25	11/21/25	12/9/25	12/16/25	12/23/25	DDEL under Consortium review

## 2.8.2 Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

As of 11/26/2025

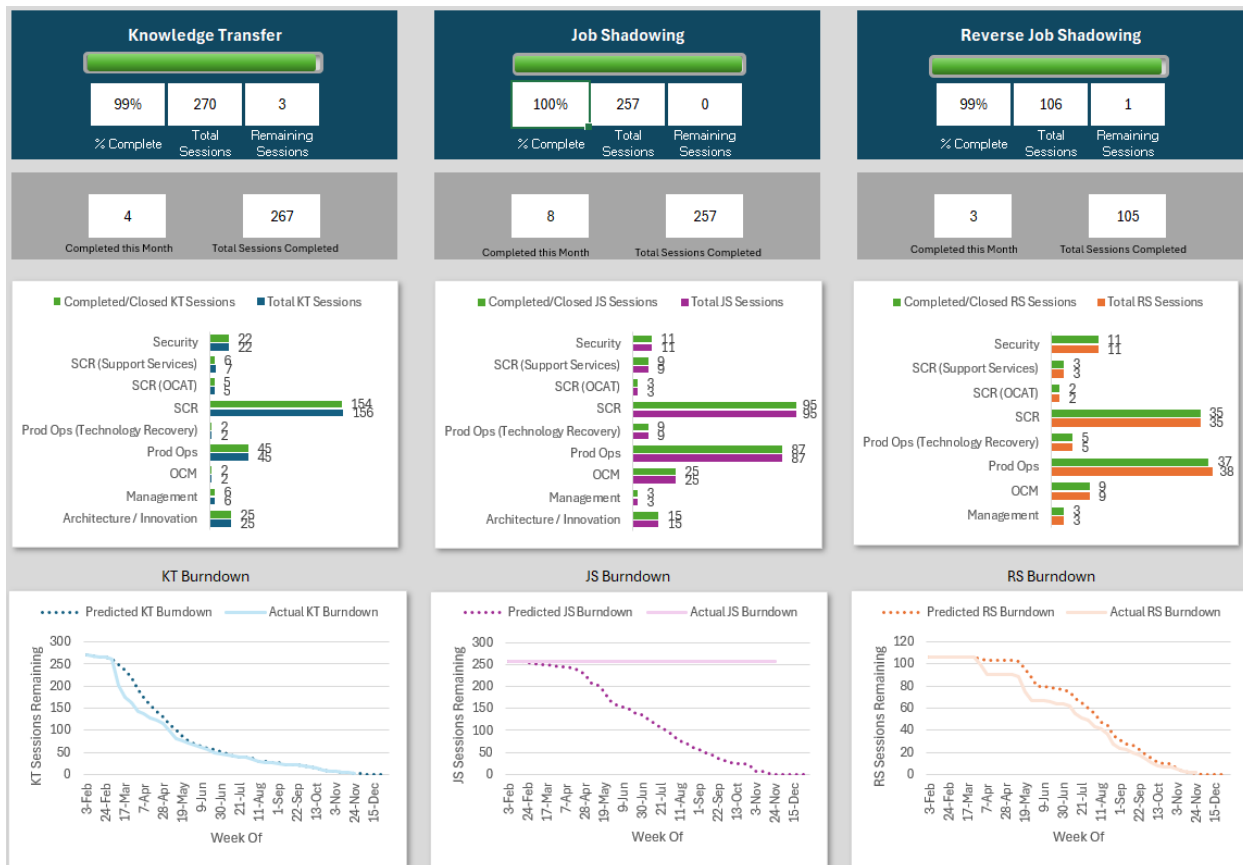


Figure 1: Knowledge Transfer/Job Shadowing/Reverse Shadowing Status

## 2.8.3 Knowledge Transfer Status

- Total KT Sessions Completed this week: 2
- Total KT Sessions Completed to date: 267

## 2.8.4 Job Shadowing Status

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- **Total JS Sessions Completed this week:** 2
- **Total JS Sessions Completed to date:** 257

## 2.8.5 Reverse Job Shadowing Status

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- **Total RS Sessions Completed this week:** 0
- **Total RS Sessions Completed to date:** 105

# 3 CALSAWS M&E: PROJECT MANAGEMENT (11/17/2025 TO 11/30/2025)

## 3.1 Highlights from the Reporting Period

Highlights include:

During the reporting period, the team continued compliance monitoring and progressed finance management activities by submitting the contractual financial obligations on October 24, 2025. For the next reporting period, the team is preparing to meet key deadlines.

### 3.1.1 Contract Management

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- **Activities for the Reporting Period**
- Change Order Three approved for November JPA.
- Amendment Two in progress for December JPA.
- Change Order Four in progress for December JPA.
- Continued compliance monitoring activities.
- 
- **Activities for the Next Reporting Period**
- Continue compliance monitoring activities.

### 3.1.2 Finance Management

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- **Activities for the Reporting Period**
- November Invoice Projections – submitted November 5, 2025.
- Invoice Support backup details for September 2025 – submitted November 14, 2025.
- Integrated Workbook for September 2025 – submitted November 18, 2025.
- Work Acceptance Certification (WAC) for September 2025 - submitted November 23, 2025
- **Activities for the Next Reporting Period**
- Final Invoice Package pending for November 2025 invoice period.
- December Invoice Projections – due December 3, 2025.

### 3.1.3 Deliverable Status

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The following table outlines the due dates for deliverables from the M&E Work Schedule. Items shaded in light blue are completed.

Table 5: M&E Deliverable Due Dates: 11/17/2025 TO 11/30/2025

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D06.01</b> M&E Work Schedule April 2025	N/A	N/A	N/A	N/A	N/A	N/A	5/7/25	5/19/25	FDEL WAC Signed
<b>ME-D06.02</b> M&E Work Schedule May 2025	N/A	N/A	N/A	N/A	N/A	N/A	6/6/25	6/13/25	FDEL WAC Signed
<b>ME-D06.03</b> M&E Work Schedule June 2025	N/A	N/A	N/A	N/A	N/A	N/A	7/8/25	7/15/25	FDEL WAC Signed
<b>ME-D06.04</b> M&E Work Schedule July 2025	N/A	N/A	N/A	N/A	N/A	N/A	8/7/25	8/19/25	FDEL WAC Signed
<b>ME-D06.05</b> M&E Work Schedule August 2025	N/A	N/A	N/A	N/A	N/A	N/A	9/8/25	9/22/25	FDEL WAC Signed
<b>ME-D06.06</b> M&E Work Schedule September 2025	N/A	N/A	N/A	N/A	N/A	N/A	10/7/25	11/19/25	FDEL WAC Signed
<b>ME-D08</b> Requirements Traceability Matrix (RTM) and Report	10/30/25	11/7/25	11/12/25	11/18/25	TBD	TBD	TBD	TBD	FDED under Consortium review
<b>ME-D09</b> M&E General Design Document (GDD)	11/13/25	11/20/25	11/25/25	12/2/25	TBD	TBD	TBD	TBD	FDED under Consortium review
<b>ME-D10</b> M&E Interface Control Document (ICD)	11/13/25	11/20/25	11/25/25	12/2/25	TBD	TBD	TBD	TBD	FDED under Consortium review
<b>ME-D11</b> M&E Interface Agreement	11/13/25	11/20/25	11/25/25	12/2/25	TBD	TBD	TBD	TBD	FDED under Consortium review

DELIVERABLE	DDED SUBMITTED	DDED REVIEW COMPLETE	FDED SUBMITTED	FDED REVIEW COMPLETE	DDEL SUBMITTED	DDEL REVIEW COMPLETE	FDEL SUBMITTED	FDEL REVIEW COMPLETE	NOTES
<b>ME-D12</b> M&E Performance Test Materials Packet (Online/ Batch)	10/30/25	11/6/25	11/13/25	11/18/25	TBD	TBD	TBD	TBD	FDED under Consortium review
<b>ME-D13</b> Certification of Successful Production Release	10/30/25	11/6/25	11/12/25	11/18/25	TBD	TBD	TBD	TBD	FDED under Consortium review
<b>ME-D17</b> M&E System Security Plan	N/A	N/A	N/A	N/A	TBD	TBD	TBD	TBD	
<b>ME-D06.07</b> M&E Work Schedule October 2025	N/A	N/A	N/A	N/A	N/A	N/A	11/7/25	11/25/25	FDEL WAC Signed
<b>ME-D16.01</b> System Application Recovery Plan	N/A	N/A	N/A	N/A	12/1/25	12/8/25	12/11/25	12/16/25	Submitted 11/25/25
<b>ME-D14</b> Approach to Application and Architecture Evolution	12/3/25	12/10/25	12/15/25	12/18/25	2/2/26	2/9/26	2/12/26	2/18/26	
<b>ME-D06.08</b> M&E Work Schedule November 2025	N/A	N/A	N/A	N/A	N/A	N/A	12/5/25	12/12/25	
<b>ME-D15</b> M&E Approach to Automation, Artificial Intelligence and Machine Learning	1/7/26	1/14/26	1/20/26	1/23/26	3/2/26	3/9/26	3/12/26	3/17/26	
<b>ME-D06.09</b> M&E Work Schedule December 2025	N/A	N/A	N/A	N/A	N/A	N/A	1/8/26	1/15/26	

## 3.2 Suggested Changes to Maintain Schedule Timelines

This section includes any changes suggested to the work plan for the purpose of remaining on schedule.

- None for the reporting period.

## 3.3 Issues

This section includes enterprise-level issues that may affect the schedule.

- None for the reporting period.

## 3.4 Risks

This section includes enterprise-level risks, including those that may affect the schedule.

Table 6: Risks 11/17/2025 TO 11/30/2025

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
320	M&O	Failure to provide M&E team timely access for M&E may impact M&E release delivery - CalSAWS Environment for Releases	Deloitte staff may be unable to perform certain SDLC activities timely for the M&E releases beginning with 25.11 without access to releases specific CalSAWS environments and tools.	2 - Open
322	M&O	Shared environments between Accenture and Deloitte may impact M&E 25.11 release delivery	As we transition to CalSAWS release environments and tools, certain environments and tools may need to be jointly accessed and used by both Accenture and Deloitte teams. This shared access/usage may potentially lead to code conflicts, unauthorized data changes, application issues, security and performance issues due to increased user load, system outages in production or lower environments impacting productivity/delivery timeframes. This can impact the M&E release 25.11.	2 - Open
323	M&O	Inaccurate performance metrics from the CARES to CalSAWS interface will have a negative impact on performance planning	Conversations with the CARES project about performance test planning included schedule, approach, and metrics. During the discussion of performance metrics, the volume of assumed CARES to CalSAWS transactions was identified to be inaccurate.	2 - Open

RISK #	PROJECT PHASE	RISK NAME	RISK DESCRIPTION	STATUS
			The CARES team had based estimates on the 10-year high of created Foster Care cases in CWS/CMS. That number failed to account for daily system updates, Kin-GAP, or AAP cases. The lack of accurate numbers prevents the performance team from creating performance test plans in anticipation of the performance test with CARES, currently targeted for an end of November start date.	

### 3.5 Deviation from Plan/Adjustments

- None to note for the reporting period.

## 4 CALSAWS M&E: MAINTENANCE AND OPERATIONS (11/17/2025 TO 11/30/2025)

### 4.1 Highlights from the Reporting Period

Highlights include:

During the prior week, several key deliverables were achieved. The team continued to work on deliverables according to schedule, supporting timely progress across all key activities.

### 4.2 Additional Projects

#### 4.2.1 OCAT

- **Activities for the Reporting Period:**
- Zero (0) unplanned outages to report in the reporting period.
- The table below provides OCAT production usage statistics. OCAT Initiated Interviews for the reporting period shown below.

Table 7: User Logins

ACTIVITY	TOTAL
User Logins	3,333

Table 8: Interviews

ACTIVITY	TOTAL
Interviews Completed (SAWS Initiated)	3,115
Interviews Completed (OCAT Initiated)	9

TOTAL

3,124

## 4.2.2 Help Desk Inquiries

The table below summarizes Tier 3 help desk contact through CalSAWS Service Now during this reporting period.

- Provided Help Desk support for three (3) OCAT users.

Table 9: Help Desk Inquiries

REQUEST TYPE	PENDING	WAITING FOR CUSTOMER	CLOSED/RESOLVED
Administrative Issue	-	-	-
Application Issue	-	-	-
Infrastructure Issue	-	-	-
Access Issue	-	-	-
Report a System Problem	-	-	-
Requests	-	1	1
Database Request	-	-	1
<b>TOTAL</b>	0	1	2

## Defect Summary

Table 10: Defect Summary

#	DEFECT #	DEFECT SEVERITY	DEFECT SUMMARY	DEFECT TYPE	STATUS	LOG DATE	IMPACT	ALT. PROCEDURE	PLANNED RELEASE
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	FR/ User Management	Closed – Issue has not occurred since November	11/08/22	Login issues or ForgeRock help with GUID	N/A	TBD
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP-2880/CA-254280/CA-260230)	FR / User Management	Closed – Issue has not occurred since November	11/09/22	Login issues or ForgeRock help with GUID	N/A	TBD

- **Activities for the Next Reporting Period**
- Continue to closely monitor Production for any emerging tickets or issues, taking immediate action to investigate and resolve them as necessary.

## 4.3 Deviation from Plan/Adjustments

- None to note for the reporting period.

## 5 CALSAWS M&E: APPLICATION DEVELOPMENT (11/17/2025 TO 11/30/2025)

### 5.1 Highlights from the Reporting Period

#### Highlights include:

- **Release 25.11:** Total System Change Requests (SCRs): 25; New: 0; Design in progress 0; Design Approved: 25; In Development: 0; Delivered to System Test: 25 & Test Complete: 25; In Production: 25
- **Release 25.11.XX and May Revise:** Total System Change Requests (SCRs): 27 SCRs
- **25.11.29** - SCR scheduled for this release is moved to the 25.12.06 priority release.
- **25.12.06** - Total System Change Requests (SCRs): 14 SCR; Design In progress: 0; In Approval Process: 11; In Development: 2 & Testing not started: 9
- **25.12.13** - Total System Change Requests (SCRs): 1 SCR; Design in progress: 1; In Approval Process: 1; In Development: 1; Testing Not Started: 1
- **25.12.21** - Total System Change Requests (SCRs): 16 SCR; Design in progress: 3; In Approval Process: 3; In Development: 5; Testing Not Started: 9
- **26.01.10** - Total System Change Requests (SCRs): 5 SCR; Design in progress: 2; In Approval process: 2; In Development: 2; Testing Not Started: 5
- **Releases 26.01, 26.02 (CalHEERS), 26.03, 26.05, and 26.06 (CalHEERS)**
- **Release 26.01:** Total System Change Requests (SCRs): 54; New: 3 Design in progress: 2; In approval process: 4; Design Approved: 46; In development: 7; System Test In progress: 30
- **Release 26.02:** Total System Change Requests (SCRs): 3; System Test: 3; IT Testing Started.
- **Release 26.03:** Total System Change Requests (SCRs): 109; New: 25; Design In Progress: 16; In Approval Process: 57; Design Approved: 11
- **Release 26.05:** Total System Change Requests (SCRs): 139 New: 77; Design In Progress: 56; Development Not started: 139
- **Release 26.06:** Total System Change Requests (SCRs): 8; New: 1 (Test Only SCR); Design in Progress: 2; In approval process: 5

#### Other Updates:

- **Deliverables & Policy/Legislative Updates:** Continuing to review/submit per schedule, requested SIRFRAs/SCERFRAs, CPOs, and Premise Items.

### 5.2 Application Development

The following figure outlines the M&E Transition-In Timeline, highlighting key phases, milestones, and group-specific activities scheduled from February 2025 through March 2026 to support a structured and coordinated transition process.

## M&E Transition-In Timeline

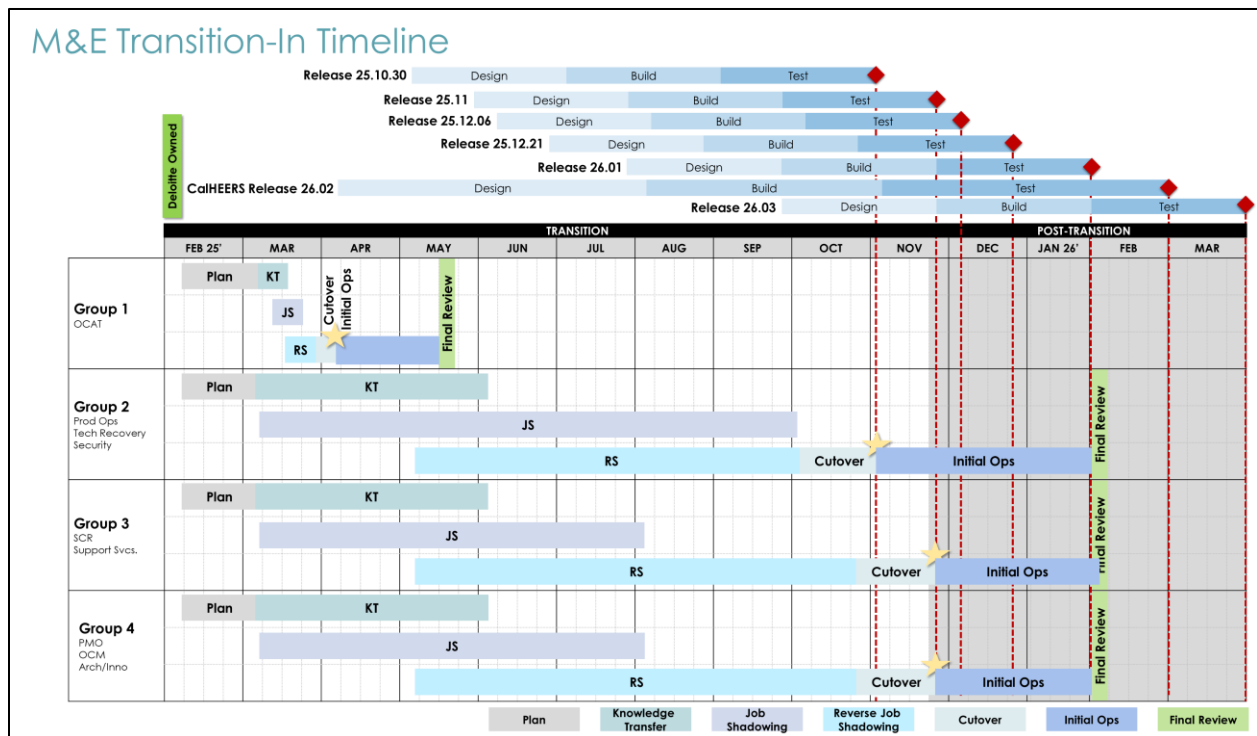


Figure 2: M&E Transition-In Timeline

Table 11: Releases

RELEASE	SUMMARY
25.11	<ul style="list-style-type: none"> <li>Total System Change Requests (SCRs): 25 <ul style="list-style-type: none"> <li>Design in progress: 0</li> <li>Design Approved: 25</li> <li>In Development: 0</li> <li>Delivered to System Test: 25</li> <li>Test Complete: 25</li> <li>In Production: 25</li> </ul> </li> </ul>
25.12.XX and May Revise:	<p>Total System Change Requests (SCRs): 36 SCRs</p> <ul style="list-style-type: none"> <li><b>25.12.06</b> - 14 SCR <ul style="list-style-type: none"> <li>Design In progress: 0</li> <li>In Approval Process: 11</li> <li>In Development: 2</li> <li>Testing not started: 9</li> </ul> </li> <li><b>25.12.13</b> - 1 SCR <ul style="list-style-type: none"> <li>Design In progress: 1</li> <li>In Approval Process: 1</li> <li>In Development: 1</li> <li>Testing not started: 1</li> </ul> </li> <li><b>25.12.21</b>- 16 SCR <ul style="list-style-type: none"> <li>Design in progress: 3</li> <li>In Approval Process: 3</li> <li>In Development: 5</li> </ul> </li> </ul>

RELEASE	SUMMARY
	<ul style="list-style-type: none"> <li>Testing Not Started: 9</li> <li>■ <b>26.01.10</b> - 5 SCR <ul style="list-style-type: none"> <li>Design in progress: 2</li> <li>In Approval Process: 2</li> <li>In Development: 2</li> <li>Testing Not Started: 5</li> </ul> </li> </ul>
<b>26.01</b>	<ul style="list-style-type: none"> <li>■ Total System Change Requests (SCRs): 54 <ul style="list-style-type: none"> <li>New: 3</li> <li>Design In Progress: 2</li> <li>In approval process: 4</li> <li>Design Approved: 46</li> <li>In development: 7</li> <li>System Testing In progress: 30</li> </ul> </li> </ul>
<b>26.02</b>	<ul style="list-style-type: none"> <li>■ Total System Change Requests (SCRs): 3 <ul style="list-style-type: none"> <li>Design Approved: 2</li> <li>Development Completed: 2</li> <li>System Test: 3 IT Testing Started: In progress.</li> </ul> </li> </ul>
<b>26.03</b>	<ul style="list-style-type: none"> <li>■ Total System Change Requests (SCRs): 109 <ul style="list-style-type: none"> <li>New: 25</li> <li>Design In Progress: 16</li> <li>In Approval Process: 57</li> <li>Design Approved: 11</li> </ul> </li> </ul>

### 5.2.1 Automated Regression Test (ART) Coverage

Table 12: Automated Regression Test (ART) Coverage

PRODUCTION TRANSACTIONS				ART COVERAGE BY PRODUCTION VOLUME	
Tier	Distinct	Volume	Percent Volume	Distinct	Percent Coverage
1	15	212,599,187	46.85%	15	100%
2	115	150,424,008	33.15%	100	100%
3	235	45,334,867	9.99%	117	97.59%
4	966	41,982,768	9.25%	571	88.20%
5	3801	3,465,727	0.76%	776	45.30%

**Note:** Transaction volume and coverage metrics are based on CalSAWS monthly production performance data and Automated Regression Test (ART) coverage data as of October 31, 2025. Each tier is distinct from prior tier(s). For example, tier 2 includes all transactions that make up the top 80% of Production volume except for the fifteen tier 1 transactions. Production statistics are updated each month, and coverage statistics are updated with each major release as new automated regression scripts are developed. To date, there are 1,920 end-to-end Automated Regression Test (ART) scripts.

- 1,412 targeting the core CalSAWS application
- 209 targeting the inbound BenefitsCal Application Programming Interface (API) service (Portal Service)
- 299 targeting the other external CalSAWS API services (e.g., Activities, Appointment, CalSAWS, Journal, Task Service)
- The following ongoing efforts target increasing coverage by functional area, including all outstanding tier three transactions and those at the top of the tier four:
  - Automated Regression Test - Execution and Maintenance - 26.01 Release Cycle

## 5.3 Application Support and Production Operations

### 5.3.1 Tier 3 Operations

The table below summarizes incidents received by Tier 3 Service Desk through CalSAWS Service Now during this reporting period, along with current status.

Table 1213: Help Desk Inquiries

REQUEST TYPE	NEW	IN PROGRESS	On Hold	Problem in Diagnosis	Resolved	Total
Tier 3 – M&E OCAT	-	1	-	-	2	3
Tier 3 App Support – Batch and Interfaces	2	3	1	-	11	17
Tier 3 App Support – Batch Operations	1	-	-	-	-	1
Tier 3 App Support – Correspondence	1	4	1	-	23	29
Tier 3 App Support – Eligibility	12	9	7	-	46	74
Tier 3 App Support – Fiscal	-	5	4	1	50	60
Tier 3 App Support – MAGI – CalHEERS	2	7	2	-	39	50
Tier 3 App Support – Online	1	8	15	-	28	52
Tier 3 App Support – Reports	-	4	5	-	2	11
Tier 3 App Support – SCATL	-	1	-	-	5	6
Tier 3 App Support – Task Management	-	1	-	-	4	5
Tier 3 App Support – Training	-	-	2	-	1	3
Tier 3 M&E Integration – BenefitsCal	-	1	-	-	-	1
Tier 3 M&E – Tech Arch	2	-	-	-	-	2
<b>TOTAL</b>	<b>21</b>	<b>44</b>	<b>37</b>	<b>1</b>	<b>211</b>	<b>314</b>

### 5.3.2 Batch Operations

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#### ■ Activities for the Reporting Period

- Team continued to monitor nightly and daytime batch jobs since November 1<sup>st</sup>, 2025, and send daily batch summary email.
- Team supported 25.11 release activities on 11/22/2025 and 11/23/2025
- On 11/21/2025, Team coordinated with FIS and corrected control numbers and processed 22 counties monthly CalFresh EBT files.
- Team coordinated with a few counties that did not transfer monthly warrant files and processed their warrant files outside of main batch.
- Team configured ABAWD functionality on PRT environment.
- Team completed development of SCR# CA-294970, CA-295630, CA-286623, and CA-293439.
- Coordinated with LA county APP department and processed APP pending file on 11/17.
- Due to Thanksgiving holidays, No batch run on 11/26/2025 and 11/27/2025. Team is planning to work on processing backlog files.
- Mass mailer batch jobs are scheduled to run on 11/29/2025.
- Team coordinated with Fiscal team to demand in WIS batch jobs for 11/28/2025 holiday batch run.
- MEDS Recon (C-IV) quarterly file was generated, validated with consortium, and transferred to the DHCS.

#### ■ Activities for the Next Reporting Period

- Continue to coordinate with the AppDev team to execute SSA COLA checklist on batch performance environment as a few additional requirements added to the COLA run.
- Need to coordinate with AppDev team for executing minimum wage COLA run on batch performance environment and production
- Team will monitor and support nightly batch runs, send batch summary emails and address and track all batch failures.
- Planning to attend the weekly Consortium Tech Ops Meeting and provide batch updates
- Asset verification file needs to be processed in the lower environment before processing it to production.
- Continue work on batch inventory, adding more details, and managing county opt-in/opt-out information.
- Ongoing monitoring of BPCRs and BSCRs for the 25.1.XX and 26.01 releases.
- Continue tracking nightly and daytime batch job completion and failures.

### 5.3.3 Production Performance

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#### ■ Production Batch Trends

- The following figures present nightly batch completion and core batch jobs completion.



Figure 3: Analytics Reports and Dashboards – Monday – Saturday Nightly Batch Runs for the Status Reporting Period

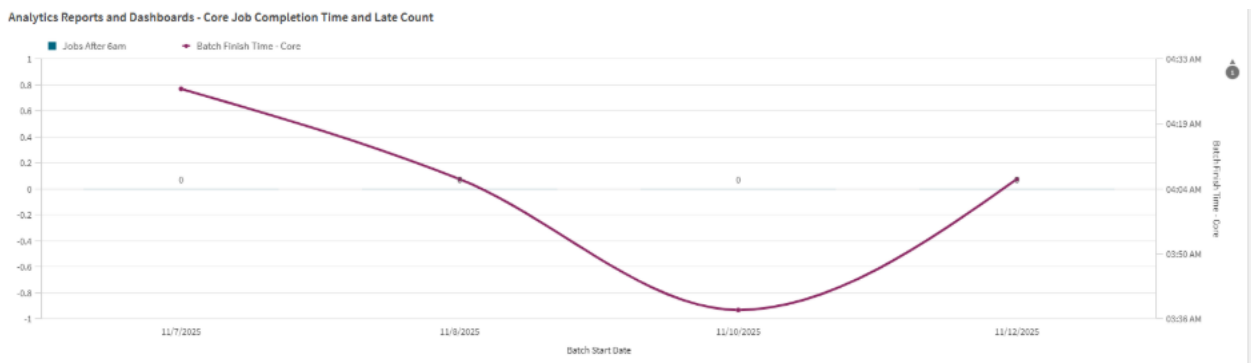


Figure 4: Analytics Reports and Dashboards – Core Job Completion Time and Late Count

### 5.3.4 DevOps and Database Application Support

- **Activities for the Reporting Period**
- **CI/CD Support:**
  - **CARES Release:** Monitoring of builds and deployments for the CARES\_RWR branch.
  - **25.12.06 Release:** Monitoring of builds and deployments for the 25.12.06 branch.
  - **25.12.21 Release:** Monitoring of builds and deployments for the 25.12.22 branch.
  - **26.01 Baseline Release:** Proactive monitoring of builds and deployments for the 26.01 branch and the AT1 and UT1 environments.
  - **26.03 Baseline Release:** The 26.03 branch has been created and proactive monitoring of builds and deployments for the 26.03 branch and the AT2 and UT2 environments.
- **Database Masking Process:** The DBA team completed the Delphix masking process in preparation for the post 25.11 database refresh.

- **Post 25.11 Database Refresh:** The post 25.11 database refresh plan is in progress. The Delphix engine went down on 11/20/2025 which caused delays in the scheduled plan.
- **Release Support:** The DBA team is monitoring and reviewing newly developed or modified queries implemented in code and database builds for ongoing releases.
- **Password Rotation Plan:** The DBA team has completed the password rotation plan and all necessary change requests are in place. The password rotation activities will take place in the first week of December.
  - **Long Running Query Recommendations:** The DBA team is providing query tuning recommendations for long running queries based on best practices. Once the modified queries are tested in the lower environment, a defect will be created and assigned to the development team to fix the queries with the upcoming release.
- **Activities for the Next Reporting Period**
  - **Post Refresh Deployments:** DevOps team will support DBA team by deploying to environments once refresh activities are complete.
  - **Release Support:** DevOps team will coordinate with teams to prepare for the next two December releases.
  - **CARES PERF Connectivity:** DevOps team will work with the Performance team, DBA Team, and AppDev to update the Perf connectivity for CARES for the 25.11 baseline release.
- **Database Build and Deployment Support:** The DBA team will continue supporting all database builds and deployments.
- **Release Support:** Continue monitoring of newly developed or modified queries implemented in code and database builds for ongoing releases.
- **Database Refresh Plan:** The DBA team will work with Gainwell to complete the post 25.11 refresh plan as scheduled.
  - **Monthly Database Refresh:** Team will collaborate with batch and analytics teams to execute monthly database refresh on the following databases.
    - 12/1/2025: PRMRSAWS, GDSCDS2, STMTHRPT, PRMTSAWS
    - 12/7/2025: PRMRSAWS2
- **Long Running Query Recommendations:** Team will continue to monitor long running batches and provide query tuning recommendations based on best practices.

### 5.3.5 Technical Architecture Application Support

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- **Activities for the Reporting Period**
- **Summary and Assessment of the Existing Application Landscape:** During the weeks of November 17 and 24, the team worked on documenting the target state application architecture and technology landscape to support preparation of the application evolution approach deliverable. Additionally, team began drafting
- **Continued draft of DEL CalSAWS Annual Strategic Plan:** Finalized and reviewed draft deliverable of CalSAWS annual Strategic plan on November 19, 2025 and submitted draft deliverable on November 21.
- **Activities for the Next Reporting Period**

- **Summary and Assessment of the Existing Application Landscape:** During the week of December 1, the team will continue drafting inputs for application evolution approach in support of DDED ME-14 due on December 3.
- **Draft DEL CalSAWS Annual Strategic Plan:** The week of December 1 and 8, the team will work with Consortium CTO and additional stakeholders comments in support of the final submission Annual Strategic Plan deliverable on December 16, 2025.

### 5.3.6 Innovation

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#### Activities for the Reporting Period

- Shared JUnit Automation testing POC with POC Board. Awaiting feedback on retrospective of the DataBricks PoC to plan/schedule similar meeting.
- Multiple meetings through the weeks of November 17 and 24, 2025 with Gainwell to get estimates and timelines for the rollout of infrastructure components approved by the POC board on the 11<sup>th</sup>.
- Reviewed expectations and shared the backlog with Consortium CTO on November 25, 2025.
- Continued distributing pilot surveys and cataloging feedback.

#### Activities for the Next Reporting Period

- Continue efforts for the innovation Pilot and new PoCs through the weeks of December 1 and 8, 2025 with support from Gainwell as needed.
- Maintain JIRA project portfolio as backlog for innovation PoC ideas.
- Bi-weekly M&E Innovation update on December 3, 2025.

### 5.3.7 Security Support

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#### Activities for the Reporting Period

- **System Security Plan:** Submitted on November 21, responses for control families due in November.
- **Operational Working Documents:** Group 2 OWD comment responses reviewed and approved by Consortium Security. Group 3 OWDs are pending review and comments from Consortium Security.
- **Application Security:** Completed SAST/DAST/SCA/API baseline scans and held baseline findings discussion with Consortium on 11/25.
- **Security and Privacy SCR Review:** Completed 6 SCR/SIA reviews.

#### Activities for the Next Reporting Period

- **System Security Plan:** Continue working on control responses to be submitted on December 18, 2025.
- **Operational Working Documents:** Address Group 3 OWDs comments received from the Consortium review.
- **Application Security:** Initiate 26.01 scans on December 3.
- **Security and Privacy SCR Review:** Continue to support security and privacy review against new SCRs.

### 5.3.8 SIRFRA/SCERFRA Items

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## Activities for the Reporting Period

- **Submitted SCERFRAs/SIRFRAs for Review:** Revised SCERFRA 25-531 – ABAWD Form – CF 377.11E, SCERFRA 24-512 – FC Rates Proposal TBL, Revised SCERFRA 25-533 – CDSS Notice of Action (NOA) in the CalSAWS Child Care Portal, SCERFRA 25-535 – New NOAs for CalWORKs Special Needs, SCERFRA 25-536 – CWS – CARES and CalSAWS Interface, SIRFRA 4032 – Counties Opted In/Out of CFET Activity Block, SIRFRA 4033 – CF 296 – Apps Process & ES Determination, SIRFRA 4031 – Review of the Negative Action Code 39, SCERFRA 25-512 – CalFresh Impact Analysis HR 1, SCERFRA 25-534 – CalFresh ROI Enhancement for CalFresh Outreach Network, and SCERFRA 25-536 – CWS-CARES and CalSAWS Interface.
- **Attended the CalSAWS Demonstration on Populating Notice of Actions (NOAs) – Foster Care:** On November 17, 2025, attended the CalSAWS demonstration of correspondence relating to Foster Care with the Consortium, Accenture, and CDSS.
- **Participated in the CalSAWS M&E Management KT: County Purchase Orders Session:** On November 17, 2025, attended the KT session on County Purchase Orders processes and procedures with the Consortium and Accenture.
- **Participated in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting:** On November 20, 2025, participated in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.
- **Participated in the CalSAWS M&E Management KT: Premise SCERFRA/SIRFRA Process Session:** On November 20, 2025, attended the KT session on Premise and SCERFRA/SIRFRA process with the Consortium and Accenture.
- **Participated in the Medi-Cal Immigration Focused County Workgroup Meeting:** On November 24, 2025, participated in the monthly DHCS Medi-Cal Immigration Focused County Workgroup meeting with the Consortium, DHCS, and counties to discuss progress of implementation of state and federal policy impacting to immigrant populations.

Table 13: Summary of SIRFRA/SCERFRA

STATUS	TOTAL
New	0
Reopened	0
Assigned	4
Completed	113
Duplicate	0
In review	0
Withdrawn	7
Rejected	3
Pending Clarification	0
Ready for Review	0
<b>TOTAL</b>	<b>127</b>

Note: Table displays SIRFRA (non-query, non-recurring)/SCERFRA requests from March 1, 2025 through the end of the reporting period.

Table 1414: List of SIRFRA/SCERFRA

ID	DESCRIPTION	STATUS	DUE DATE
CA-295015	Revised SCERFRA 25-531 – ABAWD Form – CF 377.11E	Completed	11/20/2025
CA-276748	SCERFRA 24-512 – FC Rates Proposal TBL	Completed	11/20/2025
CA-295227	(Revised) SCERFRA 25-533 – CDSS Notice of Action (NOA) in the CalSAWS Child Care Portal	Completed	11/20/2025
CA-295470	SIRFRA 4031 – Review of the Negative Action Code 39	Completed	11/20/2025
CA-295715	SCERFRA 25-536 – CWS – CARES and CalSAWS Interface	Completed	11/26/2025
CA-295716	SIRFRA 4032 – Counties Opted In/Out of CFET Activity Block	Completed	11/26/2025
CA-295773	SIRFRA 4033 – CF 296 – Apps Process & ES Determination	Completed	11/26/2025
CA-291794	SCERFRA 25-512 – CalFresh Impact Analysis HR 1	Completed	11/26/2025
CA-295269	(Revised) SCERFRA 25-534 – CalFresh ROI Enhancement for CalFresh Outreach Network	Completed	11/26/2025
CA-294681	SIRFRA 1454 – Adult Expansion Freeze Additional Outreach	Assigned	12/4/2025
CA-296010	SCERFRA 25-537 - Income and Eligibility Verification System (IEVS) Deceased Persons Match	Assigned	12/10/2025
CA-296056	SCERFRA 25-538 – Income and Eligibility Verification System (IEVS) Lottery Match	Assigned	12/11/2025
CA-295891	SIRFRA 4034 – CalSAWS Screens for Completing CalWORKs Deprivation Questions on SAWS 2 Plus	Assigned	12/19/2025

- Note: Completed records (2+ weeks) from the table above have been removed. Additional details can be found in JIRA.

#### Activities for the Next Reporting Period

- **Submit SCERFRAs/SIRFRAs for Review:** SIRFRA 1454 – Adult Expansion Freeze Additional Outreach, SCERFRA 25-537 - Income and Eligibility Verification System (IEVS) Deceased Persons Match, SCERFRA 25-538 – Income and Eligibility Verification System (IEVS) Lottery Match, and SIRFRA 4034 – CalSAWS Screens for Completing CalWORKs Deprivation Questions on SAWS 2 Plus.
- **Participate in the HR 1 CalFresh Implementation County Operations Group Meeting:** On December 2, 2025, participate in the CDSS HR 1 CalFresh Implementation County Operations Group meeting with the Consortium, counties, and CWDA to discuss implementation of HR 1 and on strategies to improve accuracy.
- **Participate in the HR 1 ABAWD Automation Working Sessions:** On December 3 and 4, 2025, participate in the CalSAWS working sessions with the Consortium, CDSS, and CWDA to collaborate on system alignment with ABAWD policy.
- **Participate in the CalSAWS SCERFRA/SIRFRAs Weekly Status Review Meeting:** On December 4, and December 11, 2025, participate in the weekly SCERFRA/SIRFRA status review meeting with the Consortium, Gainwell, and Accenture.

- **Participate in the CalSAWS/CalFresh HR 1 Workgroup Meeting:** On December 9, 2025, participate in the CalSAWS/CalFresh HR 1 Workgroup weekly meeting with the Consortium, CDSS, CWDA, and Accenture to discuss CalFresh policy updates impacting HR 1 implementation efforts.
- **Participate in the HR 1 Advisory Group Meeting:** On December 9, 2025, participate in the HR 1 CalFresh Advisory Group meeting with the Consortium, CDSS, CWDA, counties, and stakeholders to discuss ongoing implementation of HR 1 CalFresh provisions.
- **Participate in the CalSAWS SIRFRA/SCERFRA/CRPC Meeting:** On December 10, 2025, participated in the CDSS' CalSAWS SIRFRA/SCERFRA/CRPC meeting with the Consortium, CDSS, Gainwell, and Accenture.
- **Participate in the Policy – External Requests Meeting:** On December 10, 2025, participated in the Policy – External Requests Meeting with the Consortium Policy Design Governance Manager, Policy Design Lead, and Policy Design and Governance Business Analyst, and Deloitte's Policy Team to discuss open policy items and ongoing process improvements.
- **Participate in the DHCS CalSAWS Touchpoint Meeting:** On December 10, 2025, participated in the bi-weekly DHCS CalSAWS Touchpoint meeting with the Consortium, DHCS, Gainwell, and Accenture

### 5.3.9 County Purchase Orders (CPOs)

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#### Activities for the Reporting Period

The following table outlines the current County Purchase Orders.

Table 1515: List of County Purchase Orders

JIRA ID	M&E County Purchase ID	DESCRIPTION	INTERNAL STATUS	DATE REQUESTED	DATE SUBMITTED TO CPMO	COUNTY DEADLINE
CA-57104	ME-LA-01-2025	GR Self Employment Expense Calculations	On Hold – LA County is evaluating whether an Amendment to County Ordinances is required	N/A	5/13/2025 5/08/2025 4/28/2025	8/29/2025
CA-281036	ME-LA-02-2025	General Relief Opportunities for Work (GROW) Program New Non-Compliance Reason Code	On Hold – LA County is evaluating whether an Amendment to County Ordinances is required	N/A	5/13/2025 5/08/2025 4/28/2025	7/25/2025
CA-293018	ME-LA-03-2025	Process Improvement Ideas for CalFresh Error Rate	CPO Signed (Fully Approved)	7/17/2025	8/28/2025 8/8/2025	9/30/2025
CA-293934	ME-SAC-01-2025	County Medically Indigent Services Program	On Hold	8/21/2025	Pending	10/24/2025
CA-263946	ME-SB-01-2025	Update San Bernardino County's Office Routing Rules for eApps	On Hold	On Hold	On Hold	On Hold
CA-285528/CA-276157	ME-SD-01-2025	San Diego County Opt in FC Placement Verification	CPO Signed (Fully Approved)	6/14/2025	7/22/2025 6/30/2025	8/31/2025
CA-266740	ME-SD-02-2025	Update GAGR Change Case Level to Individual Level for Ineligible Spouse	CPO Signed (Fully Approved)	8/1/2025	9/04/2025 8/28/2025 8/15/2025	10/10/2025
CA-294727 CA-294778	ME-SF-01-2025	SF GA/GR 2025 COLA and In-Kind Updates	Ready for JPA Approval	9/30/2025	11/12/2025	11/21/2025
CA-263020	ME-SH-01-2025	GA-GR Automated Solution	CPO Signed (Fully Approved)	2/20/2025	3/5/2025	10/31/2025 9/30/2025
CA-295192	ME-FR-01-2025	PBDS Transition	Pending County Approval	9/30/2025	11/06/2025	11/26/2025
CA-295194	ME-LA-04-2025	PBDS Transition	Pending County Approval	10/03/2025	11/06/2025	11/26/2025
CA-295195	ME-SD-03-2025	PBDS Transition	Pending County Approval	10/03/2025	11/06/2025	11/26/2025
CA-273348	ME-SF-02-2025	Request Automated Functionality for GA/GR Intake Interview No-Shows	Pending County Approval	10/28/2025	Pending	TBD
CA-289282	ME-SF-03-2025	Update GA/GR Failure due to CW Time Limit	Pending County Approval	10/28/2025	Pending	TBD
CA-291726	ME-CC-01-2025	Work Registration-Conditionally Employable Request	In Draft	10/28/2025	Pending	TBD

### Activities for the Next Reporting Period

- Continue CPO activities with analysis, submission, and approvals.

### 5.3.10 Premise Items

#### Activities for the Reporting Period

The following table outlines the additional premise items.

Table 1616: Premise Items

PREMISE NAME	STATUS	JIRA PHASE	PROGRESS/UPDATES
CF Minimum Nutrition Benefit Pilot Program	On-Time	Approved	CA-292503 planned for 25.12.21 Release
Changes to ABAWD Exemptions and Expiration of Statewide Waiver	On-Time	Design in Progress	CA-294575 planned for 26.01.10 Release
CF Minimum Nutrition Benefit Pilot Program	On-Time	Test Complete	CA-294365 planned for 25.11 Release
CF Minimum Nutrition Benefit Pilot Program	On Time	Test Complete	CA-292335 planned for 25.11 Release
Mass Mailer for Counties Losing their ABAWD Waiver	On-Time	Approved	CA-291366 planned for 26.01.10 Release
Reinstatement of Asset Limits for Non-MAGI Programs	On-Time	System Test	CA-291144 planned for 25.12.21 Release
Medi-Cal Expansion Freeze for those with Unsatisfactory Immigration Status	On-Time	System Test	CA-291142 planned for 25.12.21 Release
SB 600 - ACL 25-01 - CalFresh Minimum Benefit Adequacy Act of 2023	On-Time	Test Complete	CA-292335 planned for 25.11 Release

### Activities for the Next Reporting Period

- Continue premise items activities with analysis, submission, and approvals.

## 5.4 Deviation from Plan/Adjustments

- None to note for the reporting period.