CalSAWS
California Statewide Automated Welfare System

Bi-Weekly Status Report
CalSAWS Maintenance & Operations (M&O)

Reporting Period: November 17, 2025 – November 30, 2025

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Bi-Weekly Status – CalSAWS M&O

1   EXECUTIVE SUMMARY

1.1   Highlights of the Reporting Period

- Since November 10, 2025, Accenture teams are fully in back shadow mode supporting Deloitte

2   PROJECT MANAGEMENT

2.1   Highlights of the Reporting Period

Table 2.1.1: Project Management Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	▪ None to note for the reporting period

- Continued CalSAWS Project administration, workplan, staffing, contract, and financial management tasks
- Completed CalSAWS Risks and Issues Management Group (RMG) activities, including:
  - Completed supporting Consortium Project Management Office (CPMO) on RMG activities, including working with Accenture Risk and Issue Owners to monitor risks and update risk mitigation plans for CalSAWS Project risks and issues as items are closed out for transition
- Continued activities to support CalSAWS Project staff working remotely
  - Continued developing Project communications as needed
- Continued performing contract management activities:
  - Continued to provide support for Maintenance and Enhancements (M&E) transition
  - Continued preparations for Contract Close Out and Contract Close Out Report

2.2   Deviation from Plan/Adjustment

- None to note for the reporting period

3 APPLICATION DEVELOPMENT

3.1 Highlights of the Reporting Period

Table 3.1.1: Application Development Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	▪ None to note for the reporting period

3.2 Support Projects

3.2.1 California Department of Social Services (CDSS) Report Support

- California Department of Social Services (CDSS) Glossary:
  - AAP – Adoption Assistance Program
  - AB – Assembly Bill
  - ABAWD – Abled Bodied Adults Without Dependents
  - CAPI – Cash Assistance Program for Immigrants
  - CFAP – California Food Assistance Program
  - CIDR – CDSS Internal Data Request
  - EBT – Electronic Benefit Transaction
  - ESAP – Elderly Simplified Application Process
  - E&T – Employment and Training
  - FC – Foster Care
  - MEDS – Medi-Cal Eligibility Data System
  - OIG – Office of the Inspector General
  - SIRFRA – SAWS Information Request for Research and Analysis
  - USDA – United States Department of Agriculture
  - WTW – Welfare to Work
  - WPRD – Work Participation Rate Determination
- Completed Work:
  - CIDR 9113 – Fourth Annual Data Reporting for the ESAP Demonstration Project – Timeliness Data
  - CIDR 9114 – Infant Supplement Data Pull Request
- Continued Work:
  - CIDR 9115 – Summer EBT Query Run November 2025
  - CIDR 9078 – SAWS+ Extract Phase II
- Began work on the following:
  - None to note for the reporting period

3.2.2 Department of Health Care Services (DHCS) Report Support

- Department of Health Care Services (DHCS) Glossary:
  - CCR – Continuing Care Reform

- CCU – Continuing Care Unwinding
- MC – Medi-Cal
- MEDS – Medi-Cal Eligibility Data System
- PHE – Public Health Emergency
- RE – Redetermination
- SIRFRA – SAWS Information Request for Research and Analysis
- Completed Work:
  - DHCS HCBS SI Case File November 2025
- Continued Work:
  - DHCS HCBS SI Case File November 2025
- Began work on the following:
  - SIRFRA 1411- Individuals with RE due date set to 4/2025 Amended V1 (Weekly Frequency) – November 21, 2025
  - SIRFRA 1387 - Total No. of Apps Pending and Total No. of REs Pending (Weekly Frequency) – November 21, 2025
  - SIRFRA 1385 - End of CCR Renewal Data January 2026
  - SIRFRA 1380 - MEDS Alert Monitoring November 2025
  - SIRFRA 1386 - Renewal and Demographics Data Request November 2025
  - SIRFRA 1387 - Total No. of Apps Pending and Total No. of REs Pending November 2025 (Monthly)
  - SIRFRA 1388 - Monthly Failure to Complete Data November 2025
  - SIRFRA 1411- Individuals with RE due date set to November 2025 Amended V1 (Monthly)
  - DHCS Winding Renewal Update for Outstanding MC Renewals (November 2025 Update)
  - DHCS HCBS SI Case File December 2025

3.3 Deviation from Plan/Adjustments

- None to note for the reporting period

4 TRANSITION

4.1 Highlights of the Reporting Period

Table 4.1.1: Transition Status Agenda Topic

STATUS REPORT SECTION	STATUS AGENDA TOPIC
Transition	- Continued to provide primary back shadow support for M&E as of November 10, 2025 - Participated in the Go/No-Go meeting on November 19, 2025, and provided feedback for: - M&E Transition of Cutover Group 3 (System Change Request (SCR) and Support Services)

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	o M&E Transition of Cutover Group 4 (Architecture & Innovation, Management, and Organizational Change Management)

4.2 Maintenance and Enhancements (M&E) Transition

- Key Highlights:
  - Accenture continued to collaborate and support Deloitte on the back shadow support for reviewing the creation of future Production defects
  - Participated in the Go/No-Go meeting on November 19, 2025 and provided feedback for:
    - M&E Transition of Cutover Group 3 (System Change Request (SCR) and Support Services)
    - M&E Transition of Cutover Group 4 (Architecture & Innovation, Management, and Organizational Change Management)
- Knowledge Transfer (KT):
  - Completed the following KT session during the week of November 17, 2025:
    - Premise SAWS Cost Estimation Request for Research and Analysis (SCERFRA)/SAWS Internal Request for Research and Analysis (SIRFRA) Process
  - Continued to coordinate and collaborate scheduling changes when needed
- Job Shadow (JS) and Reverse Job Shadow (RJS):
  - Completed the following JS session during the week of November 17, 2025:
    - California Automated Response and Engagement System (CARES) System Test (SIT) JS session Part 2
    - California Automated Response and Engagement System (CARES) SIT JS session Part 3
  - Deloitte cancelled one RJS session in this reporting period
- Security Compliance Support Transition Activities:
  - Provided feedback on the bi-weekly application security status meeting slide deck, focusing on backlog, aging, and comparison with the false positives baseline report
- Other Transition Items:
  - Discussed the process to review Production code defects after Deloitte team does the triage to verify the validity of the defect
  - Continued meeting with Deloitte Transition team weekly to collaborate on the status and coordination of Transition activities
  - Continued reviewing and submitting Request Items (RITMs) to remove write access for environments and tools
- In Progress/Upcoming Work:
  - Continue to provide KT with three sessions planned for the next two weeks

4.3 Deviation from Plan/Adjustments

- None to note for the reporting period

Appendices:

Appendix A - Appendix A – County Purchases Status Report