CalSAWS

California Statewide Automated Welfare System

Bi-Weekly Status Report

ClearBest Quality Assurance

Reporting Period: October 20, 2025 – November 2, 2025

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Bi-Weekly Status – ClearBest Quality Assurance

EXECUTIVE SUMMARY

1   Highlights of the Reporting Period

Table 1 - Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
QA PMO	- Participated in Region 5 Management Site Visit - Participated in OCAT SLA Review - Participated in October Disaster Recovery Test Debrief - Participated in Release 25.10.30 T-1 Readiness Review - Participated in IV&V, PMO and QA Touchpoint Meeting - Facilitated onboarding of ClearBest SecOps Resources - Participated in Go/No-Go Review - M&E Transition of Production Operations, Technology Recovery, & Security - Integrated the QA Work Plan into Enterprise Work Plan - Continued PDO and HR1 integration planning - Continued to support CalSAWS Communications planning - Continued supporting the evolution of the CER to BCR process and materials creation, including incorporating HR-1 priorities
QA Technical	- Participated in CalSAWS Security meetings - Reviewed CalSAWS Change Advisory Board (CAB) tickets - Participated in Monthly CalSAWS Root Cause Analysis Action (RCAA) review - Participated in Monthly Infrastructure Performance Report Review
QA Functional/Test	- Continued Release 25.11 Independent Test execution with 99% execution rate, 98% passed, 1% failed - Continued Release 25.11 QA Review of System Test scripts for high impact SCRs - Began Release 25.12.21 Independent Test execution with 40% execution rate, 33% passed, 1% failed - Began Release 26.01 Test Planning activities - Continued FCED-CARES Extended User Scenario (EUST3) QA Cycle 4 Test Execution with 24% execution rate,9% passed, 9% failed and 6% blocked - Supported FCED-CARES Reports and EUST County Test scenario data creation and validation - Continued County EUST3 Test Scenario Reviews with CARES

1.1 Deliverable Summary

Table 2 - CalSAWS M&O Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
65.21	QA Monthly Status Report – October 2025	On Time	FDEL due on 11/7/25
WP-4.24	QA Work Plan – October 2025	On Time	FDEL due on 11/7/25
66.21	QA Test Monthly Report – October 2025	On Time	FDEL due on 11/7/25
68.21	SLA and Performance Review Report - October 2025	On Time	FDEL due on 11/17/25
69.21	OCAT Monthly Status – October 2025	On Time	FDEL due on 11/7/25

Table 3 - Transition Readiness Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
89	Assessment of Approach to Automation, Artificial Intelligence and Machine Learning	On Time	DDEL comments due on 11/19/25 DDED due on 12/9/25
95.08	Assessment of M&E Work Schedule - October 2025	On Time	FDEL comments due on 11/17/25 FDEL due on 11/24/25
96	Assessment of CalSAWS Annual Strategic Plan	On Time	DDED due on 11/24/25
102	Assessment of ME-D14 M&E Approach to Application and Architecture Evolution	On Time	DDED comments due on 12/10/25
114.09	QA Monthly Status Report - October 2025	On Time	FDEL due on 11/7/25
WP-120	Assessment of ME-D08 M&E Requirements Traceability Matrix (RTM) and Report	On Time	DDED comments due on 11/6/25
WP-121	ME-D09 M&E General Design Document (GDD)	On Time	DDED comments due on 11/20/25
WP-122	ME-D10 M&E Interface Control Document (ICD)	On Time	DDED comments due on 11/20/25
WP-123	ME-D11 M&E Interface Agreement	On Time	DDED comments due on 11/20/25
WP-124	ME-D12 M&E Performance Test Materials Packet (Online/Batch) 25.11	On Time	DDED comments due on 11/6/25
WP-125	ME-D13 M&E Certification of Successful Production Release 25.11	On Time	DDED comments due on 11/6/25

Table 4 - BenefitsCal Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP-27.45	Monthly M&O Report - October 2025	On Time	FDEL comments due on 11/17/25
WP-28.43	BenefitsCal Monthly Workplan Updates – October 2025	On Time	FDEL comments due on 11/17/25
WP-41	BenefitsCal Maintenance Procedures	On Time	FDEL comments due on 11/13/25
WP-42	BenefitsCal System and Communications Protection Procedures	On Time	FDEL comments due on 11/13/25
WP-43	BenefitsCal System and Information Integrity Procedures	On Time	FDEL comments due on 11/13/25
WP-44	BenefitsCal Media Protection Procedures	On Time	DDEL comments due on 12/2/25
WP-45	BenefitsCal Personnel Security Procedures	On Time	DDEL comments due on 12/2/25
WP-46	BenefitsCal Audit and Accountability Procedures	On Time	DDEL comments due on 12/2/25
WP-50	BenefitsCal PII Processing Procedures	On Time	DDEL comments due on 12/2/25

HIGHLIGHTS FOR THE REPORTING PERIOD

1.2 Project Management

- Participated in Region 5 Management Site Visit on October 20, 2025
- Participated in OCAT SLA Review on October 20, 2025
- Participated in Disaster Recovery Test Report Review on October 21, 2025
- Participated in Contact Center reviews on October 22, 2025
- Participated in Release 25.10.30 T-1 Readiness Review on October 23, 2025
- Participated in Environment Integration Management review on October 23, 2025
- Participated in Region 4 Management Site Visit Planning on October 23, 2025
- Participated in IV&V, PMO and QA Touchpoint Meeting on October 23, 2025
- Participated in CalSAWS Batch Weekly Reviews on October 23 and 30, 2025
- Participated in Microsoft CoPilot Review with Gainwell on October 24, 2025
- Facilitated onboarding of ClearBest SecOps Resources on October 27, 2025
- Participated in Go/No-Go Review - M&E Transition of Production Operations, Technology Recovery, & Security on October 30, 2025
- Participated in CalSAWS.gov domain discussion on October 31, 2025
- Continued PDO and HR 1 integration planning
- Continued Enterprise Work Plan enhancements
- Facilitated BCR sessions on October 20, 23, and 30, 2025.
- Supported preparation of PPOC session for October 23, 2025
- Facilitated session on CalSAWS Handbook on October 27, 2025

- Participated in Communication Portal: Workgroup meetings on October 21, 23, and 24, 2025

1.3 Technical

- Participated in Infrastructure Technical Sync meeting on October 20 and 27, 2025
- Participated in Infrastructure Performance Report Review on October 21, 2025
- Participated in Disaster Recovery Drill Review on October 21, 2025
- Participated in Tech Change Advisory Board on October 22 and 29, 2025
- Participated in CalSAWS Bi-Weekly Status meeting on October 22, 2025
- Participated in Environment Integration Management review on October 23, 2025
- Participated in ForgeRock Operations Bi-Weekly Sync on October 29, 2025
- Participated in Monthly Over 15 Seconds Report Review on October 30, 2025
- BenefitsCal
  - Participated in DD&I and M&O Review
  - Reviewed BenefitsCal System Changes and Defects
  - Participated in Transaction Failures Meetings
- Batch
  - Participated in CalSAWS Batch review on October 23 and 30, 2025
- Contact Center
  - Participated in Fresno GenAI Call Summary Meetings
  - Participated in Calabrio and eGain meetings
  - Participated in SB1289 meetings
  - Participated in CSC Support meetings
  - Participated in GenAI for Call Summary Assist meetings
  - Participated in Bi-Weekly Contact Center Status meetings
  - Participated in AWS/CalSAWS Contact Center meetings
  - Participated in CalSAWS and Calabrio Bi-weekly meetings
  - Participated in SCR CA-282933 review meeting on October 20, 2025
- Security
  - Participated in Infrastructure Security Operations review on October 21, 2025
  - Participated in Deloitte/Gainwell Findings Security review on October 27, 2025
  - Participated in Security and Privacy Risk Management Group (SPRMG) on October 30, 2025
- Central Print
  - Participated in Central Print weekly status meetings
- Lobby Management
  - Participated in Lobby Management meetings as scheduled
- Service Management
  - Participated in ServiceNow Integration with Contra Costa County Helpdesk Tools meeting on October 21, 2025
  - Participated in ServiceNow Process Improvement Stakeholders Meeting on October 23, 2025
  - Participated in ITOM/HAM/SAM implementation Status on October 30, 2025
  - Participated in Monthly Helpdesk Trends Meeting on October 30, 2025

1.4 Imaging

- Participated in Imaging Status Meeting on October 21, 2025

1.5 Functional

- Continued supporting SPG Scorecard reviews
- Completed October 21 SCRB packet review containing 42 Total SCRs, 36 were Approved, 6 were Pulled Out of SCRB.
- Completed reviews for the November 04 SCRB packet containing 49 SCRs, 24 SCRs contained QA comments.
- CalWORKs/CalFresh
  - Participated in Bi-Weekly PVS Workgroup Meeting
  - Participated in Weekly CW/CF Eligibility Status meeting
  - Participated in CalSAWS Annual Strategic Plan on October 21, 2025
  - Participated in CA-294575 ABAWD Requirement discussion on October 21 and 23
  - Participated in CalFresh (CF) Processing Workgroup Pre-Meet on October 21
  - Participated in CF Processing Workgroup on October 22, 2025
  - Participated in CA-281424 Design Review session on October 23 and 28, 2025
- Client Correspondence
  - Participated in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participated in Daily FCED standup meetings
  - Participated in Daily CARES-FCED Interface Testing sessions
  - Participated in Daily Platform as a Service (PAAS) SIT E2E Test Review
  - Participated in Daily CARES-FCED Interface Testing Sessions
  - Participated in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participated in Weekly CalSAWS/CARES Technical Sync meetings
  - Participated in Weekly FCED Business Workgroup meetings
  - Participated in Weekly PM Synch Meetings
  - Participated in Bi-Weekly FCED Performance Test Touchpoint
  - Participated in Weekly Conversion meetings
  - Participated in FCED AAP discussion on October 20, 2025
  - Participated in FCED JS (Job Shadowing)- Next steps on October 20, 2025
  - Participated in CalSAWS KT: FCED Session 2 on October 21, 2025
  - Participated in CWS-CARES Demo for Case Management on October 22, 27, and 30, 2025
  - Participated in M&E FCED Job Shadowing for:
    - AAP CR Design on October 23, 2025
    - Performance Test on October 28, 2025
    - Data Conversation on October 29, 2025
    - Task Creation on October 30, 2025
    - Jira Backlog Reviews October 28 - 31, 2025
- General Assistance/General Relief (GA/GR)
  - Participated in Weekly GA/GR meetings with Consortium and Vendors
- Lobby Management
  - Participated in Weekly Lobby Modernization Touch point meetings

- Participated in Weekly Lobby Support Team meetings
- Participated in Agenda Review for Enhanced Lobby Support on October 28, 2025
- Participated in CalSAWS Lobby Management Committee on October 30, 2025
- Participated in CalSAWS Retro - Lobby Modernization on October 30, 2025

- Medi-Cal/CMSP

  - Participated in Daily CalHEERS CalSAWS Test Connect meetings
  - Participated in Weekly CalHEERS SAWS Integration meetings
  - Participated in Weekly CWDA/SAWS CalHEERS meeting
  - Participated in Weekly Director's Meeting with CalHEERS
  - Participated in Weekly Test Touchpoint meetings for CalHEERS
  - Participated in Weekly 6-month Renewals - CalSAWS Implementation Approach
  - Participated in Release 25.12.21 SCRs - Testing/QA Review scope on October 20
  - Participated in CA-290449 & CA-290450 COLA Reviews on October 22, 2025
  - Participated in 6-month RE CalSAWS discussion on October 22, 2025
  - Participated in CA-263304 Design Review on October 23, 2025
  - Participated in CA-217640 Design Review on October 28, 2025
  - Participated in CA-251746 Design Review on October 29, 2025
  - Participated in the following JAD sessions:
    - CR 285602: CalHEERS SAWS EHIT Interface Schema Update Version 25 for Release 26.6
    - CR 300384: eHIT Enhancements for 2026
    - CR 312102: H.R.1 - Adult Expansion Work Requirement
    - CR 313671: H.R.1 - Amend Definition of QNC (Qualified Non-Citizen) and newly defined Qualified Lawfully Present
    - CR 312102: H.R.1 - Adult Expansion Work Requirement - Technical Design
    - CR 306643: State Budget Change - Phase 1: State Funded Aid Codes

- Reports & Fiscal

  - Participated in Weekly State/Fiscal Reports and Defect status meetings
  - Participated in Weekly M&E Analytics Team meeting
  - Participated in CA-282523 Design Clarification meeting on October 22, 2025

- Others

  - Participated in Bi-weekly SCRB Meeting
  - Participated in Weekly Consortium/QA Touchpoint meetings
  - Participated in Weekly AppDev Leads meeting
  - Participated in Weekly Release Coordination meeting
  - Participated in Weekly CalWORKs/CalFresh (CW/CF) Eligibility status meetings
  - Participated in Weekly Tasks Touchpoint
  - Participated in Weekly CalSAWS SCERFRA/SIRFRAs Status Review
  - Participated in Caseload Management pre/post meeting sessions
  - Participated in Caseload Management Workgroup sessions
  - Participated in SCRB Process Documentation Reviews and Discussions
  - Attended CalSAWS Learning Exchange for ABAWD on October 22, 2025
  - Participated in SCRB/Central Print discussion on October 22, 2025

- Reviewed seventy-nine (79) Design documents, targeting critical and high-priority designs for review and other SCRs at the Consortium's direction.

Table 5 - Weekly M&O System Change Request (SCR) Updates

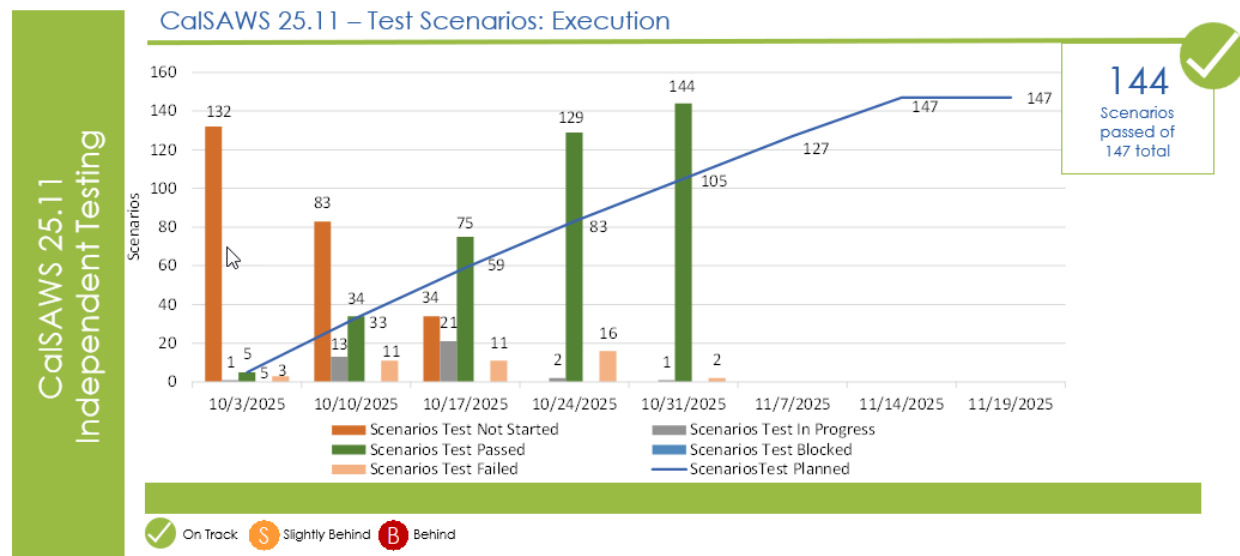| Release	SCRs in QA Review
TBD	2
25.07	1
25.09	17
25.11	5
26.01	8
26.03	13
26.05	30
26.06	1
26.11	1
RWR	1
Grand Total	**79**

- BenefitsCal
  - Participated in Daily Transaction Failures meetings
  - Participated in Bi-Weekly Enhancement and M&O meetings
  - Participated in BenefitsCal Scope Reviews on October 20 and 27, 2025
  - Participated in BenefitsCal Integrated Readiness on October 20 and 27, 2025
  - Facilitated M&O Deck Revisions meeting on October 20, 2025
  - Participated in CalSAWS CLE for ABAWD session on October 22, 2025
  - Participated in Program Manager review on October 22 and 29, 2025
  - Participated in BenefitsCal User-Centered Design meeting on October 22, 2025
  - Participated in BenefitsCal HR1 Workgroups Planning on October 28, 2025
  - Participated in CalSAWS and BenefitsCal Upcoming SCRs meeting on October 29, 2025

1.6 Test

- CalSAWS Release 26.01
  - Submitted scorecard and received scope approval from Consortium on October 31, 2025
- CalSAWS Release 25.11
  - Continued Test execution activities
  - Continued QA Review of System Test scripts for a subset of high impact SCRs

Table 6 - CalSAWS Release 25.11 Independent Test Progress

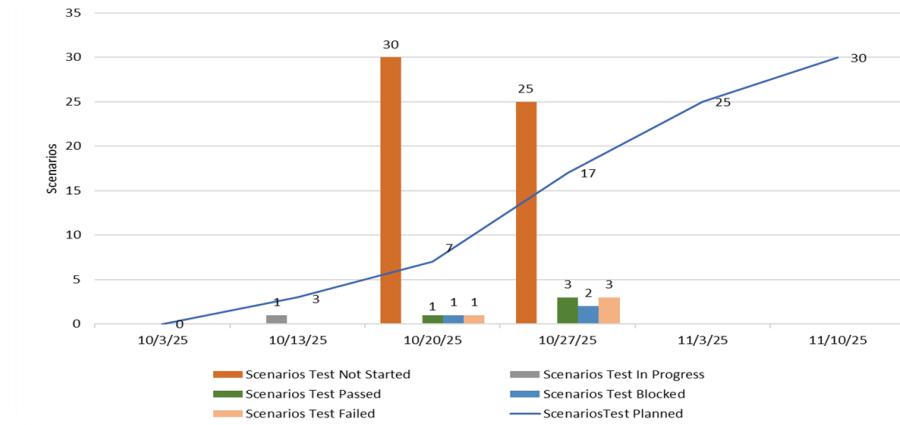| TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS Release 25.11 - ClearBest QA Independent Test Results	147	0% (0)	1% (1)	98% (144)	1% (2)	0% (0)

- Foster Care Eligibility Determination (FCED)
  - Conducted QA EUST 3 QA Cycle 4 test execution activities
  - Conducted EUST 3 County planning activities

Table 7 - FCED QA EUST 3 Test Activities

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CalSAWS CARES-FCED EUST 3 ClearBest QA Cycle 4 Independent Test Results	34	76% (26)	0% (0)	9% (3)	9% (3)	6% (2)

CalSAWS CARES-FCED QA EUST 3 – Cycle 4 Test Scenarios: Execution

CalSAWS CARES-FCED EUST 3 – Cycle 4 QA Independent Testing

B

3
Scenarios passed of 33 Total

✓ On Track **S** Slightly Behind **B** Behind

Behind, logging a risk and working with CARES QA team on enhanced plan to submit pending Case data

- BenefitsCal Activities
  - Completed BenefitsCal 25.10.30 Monthly Release test activities
  - Began and completed BenefitsCal 25.10.30 Release Notes review
  - Began and completed BenefitsCal 25.10.31 Emergency Release test activities
  - Facilitated QA and Consortium Scope review for BenefitsCal Release 25.11.20
  - Monitored BenefitsCal M&O and M&E Release updates
- Priority Release/RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed test activities on the following SCRs/Defects:

Table 8 - Priority Release/RWR Issues Completed for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-293282 CARES - Create a new bi-directional interface to facilitate interactions between CalSAWS and CARES systems - Phase 3	25.10.23	Priority Release	Independent Test
CA-294044 MAGI 'Failed to Complete Redetermination' NOA is getting suppressed when other NOAs are generated	25.10.23	Priority Release	QA Review
CA-295236 2025 Federal Shutdown - Phase 1a Hold Main Payroll Files	25.10.23	Priority Release	QA Review
CA-295257 2025 Federal Shutdown - CalFresh Rush Issuance Announcement and Immediacy Default	25.10.23	Priority Release	QA Review
CA-294576: ACL 25-50 H.R. 1 Limits to Standard Utility Allowance Subsidy	25.10.30	Priority Release	QA Review

  - Conducted test activities on the following SCRs/Defects:

Table 9 - Priority Release/RWR Issues In-Progress for QA Review/Test

DEFECT/SCR #	RELEASE	RELEASE TYPE	TYPE OF TESTING
CA-291144 ACWDL 25-14: Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal	25.12.21	Priority Release	Independent Test
CA-291142 ACWDL 25-13: Medi-Cal Adult Expansion Freeze for 19 and Older without Satisfactory Immigration Status	25.12.21	Priority Release	QA Review

Table 10 - CalSAWS Release 25.12.21 Independent Test Progress

TEST CYCLE	TOTAL SCENARIOS	NOT EXECUTED	IN PROGRESS	PASSED	FAILED	BLOCKED
CA-291144 ACWDL 25-14: Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal	27	41% (11)	19% (5)	33% (9)	7% (2)	0% (0)

- Training
  - Continued Release 25.11 On-line Help/Job Aid (OLH/JA) SCR validation activities
  - Completed One (1) Quick Guide review
- Other Consortium Support Test Activities
  - Participated in Weekly Integrated Test Team Meeting on October 21 and 28, 2025
  - Participated in Weekly Test Touchpoint on October 22 and 29, 2025
  - Participated in 25.10.30 Project Integrated Readiness T-1 (CA-294576) on October 23, 2025
  - Participated in 25.11 Project Integrated Readiness T-4 meeting On October 27, 2025
  - Participated in 25.10.30 Pre-Go Live meeting on October 27, 2025

1.7 M&E Transition

- Reviewed M&E Transition-In status report updates
- Reviewed M&E Transition-In Work Schedule updates
- Participated in Weekly Transition status update meeting
- Participated in Knowledge Transfer and Job Shadowing sessions for the SCR workstream
- Participated in Go/No-Go Decision Meeting for M&E Transition of Production Operations, Technology Recovery, & Security workstreams on October 30, 2025

1.8 OCAT

- Participated in OCAT Monthly SLA meeting on October 20, 2025.

ACTIVITIES FOR THE NEXT REPORTING PERIOD

1.9 Project Management

- Participate in M&E Transition of SCR and Support Services Review on November 4, 20205
- Participate in Hyland Imaging Data review on November 5, 2025
- Participate in M&E Transition of Architecture & Innovation, Management, and OCM Review on November 5, 20205
- Participate in CalSAWS Batch Weekly Reviews on November 6 and 13, 2025
- Participate in Region 4 Management Site Visit on November 6, 2025
- Participate in Release 25.11 T-2 Readiness Review on November 10, 2025
- Participate in Monthly Imaging SLA review on November 11, 2025
- Participate in OCAT Ops and Release Management meeting on November 13, 2025
- Participate in CalSAWS JPA Board meeting on November 14, 2025
- Continue PDO and HR1 integration planning
- Continue work on Enterprise Work Plan integration
- Collaboration Model, Strike Teams, and Special Projects
  - Continue to support the CalSAWS Committee Evolution, including BCR, HR-1 priorities, and CalSAWS Policy Manual discussions and reviews
  - Continue to participate in Communication Portal Workgroup sessions

1.10 Technical

- Participate in Infrastructure Technical Sync meeting on November 3 and 10, 2025
- Participate in CalSAWS 25.22 Release Webcast meeting on November 4, 2025
- Participate in Tech Change Advisory Board on November 5 and 12, 2025
- Participate in CalSAWS Bi-Weekly Status Meeting on November 5, 2025
- Participate in Environment Integration Management review on November 6, 2025
- Participate in ForgeRock Operations Bi-Weekly Sync on November 12, 2025
- Participate in Infrastructure Performance Report review on November 13, 2025
- BenefitsCal
  - Participate in DD&I and M&O meetings
  - Participate in BenefitsCal change request and defect reviews
  - Participate in Transaction Failures Meetings
- Batch
  - Participate in CalSAWS Batch review on November 6 and 13, 2025
- Contact Center
  - Participate in Fresno GenAI Call Summary Meetings
  - Participate in Calabrio and eGain meetings
  - Participate in CSC Support meetings
  - Participate in GenAI for Call Summary Assist meetings
  - Participate in Bi-Weekly Contact Center Status meetings
  - Participate in AWS/CalSAWS Contact Center meetings
  - Participate in CalSAWS and Calabrio Bi-weekly meetings
  - Participate in Contact Center - Weekly Touch point - CER Review
  - Participate in Monthly CalSAWS/TU Meeting
  - Participate in Contact Center Management meeting on November 3, 2025

- Security
  - Participate in Deloitte/Gainwell Findings Security review on November 3 and 10, 2025
  - Participate in Infrastructure Security Operations Reporting on November 12, 2025
- Central Print
  - Participate in Central Print Weekly meetings on November 3 and 10, 2025
- Lobby Management
  - Participate in Lobby Management meetings as scheduled
- Service Management
  - Participate in ServiceNow Integration with County Helpdesk Tool Weekly Meeting on November 4, 2025
  - Participate in Helpdesk Operations Meeting on November 6, 2025
  - Participate in ServiceNow Process Improvement review on November 13, 2025
  - Participate in ITOM/HAM/SAM implementation Status on November 13, 2025

1.11 Imaging

- Participate in Monthly Data Review for CalSAWS with Hyland meeting on November 4, 2025
- Participate in Monthly Customer Success for CalSAWS with Hyland meeting on November 11, 2025

1.12 Functional

- Support the September SCRB and SPG Scorecard review cycles
- CalWORKs/CalFresh
  - Participate in Bi-Weekly PVS Workgroup Meeting
  - Participate in Weekly CW/CF Eligibility Status meeting
  - Participate in Weeky CF Processing Workgroup sessions
  - Participate in Monthly CalWORKs/CalFresh Committee
- Client Correspondence
  - Participate in Weekly Correspondence Design Status meetings
- Foster Care Eligibility Determination (FCED)
  - Participate in Daily FCED standup meetings
  - Participate in Daily CARES-FCED Interface Testing sessions
  - Participate in Transition KT activities
  - Participate in Daily Platform as a Service (PAAS) SIT E2E Test Review
  - Participate in Daily CalSAWS-CARES QA Testing Stand-up meetings
  - Participate in Weekly CalSAWS/CARES Technical Sync meetings
  - Participate in Weekly FCED Business Workgroup meetings
  - Participate in Weekly PM Synch meetings
  - Participate in Bi-Weekly FCED Performance Test Touchpoint
  - Participate in Weekly Conversion meetings
  - Participate in Weekly County EUST3 weekly planning meetings
  - Participate in FCED: Sprint 0 Design Review on November 3, 2025
  - Participate in EUST3 county test scenario reviews on November 3, 2025
  - Participate in CalSAWS M&E SCR FCED JS: Automation on November 4, 2025

- Participate in CWS-CARES Demo for Case Management on November 4, 2025
- Participate in FCED JS: Project Management & Sprint Planning on November 6
- Participate in FCED Executive meeting on November 6, 2025
  - General Assistance/General Relief (GA/GR)
    - Participate in Weekly GA/GR meetings with Consortium and Vendors
  - Lobby Management
    - Participate in Weekly Lobby Modernization Touch point meetings
    - Participate in Weekly Lobby Support Team meetings
  - Medi-Cal/CMSP
    - Participate in Daily CalHEERS CalSAWS Test Connect meetings
    - Participate in Weekly CalHEERS SAWS Integration meetings
    - Participate in Weekly CWDA/SAWS CalHEERS meeting
    - Participate in Weekly Director's Meeting with CalHEERS
    - Participate in Weekly Test Touchpoint meetings for CalHEERS
    - Participate in Weekly 6-month Renewals - CalSAWS Implementation Approach
    - Participate in CR 31202 H.R.1 Design Session on November 5, 2025
    - Participate in CalSAWS MEDS Committee Meeting on November 12, 2025
    - Participate in CalSAWS/CalHEERS JAD Sessions
      - CR 312739: H.R.1 – Adult Expansion 6-Month Redetermination
      - CR 306643: State Budget Change - Phase 1
  - Reports & Fiscal
    - Participate in Weekly State/Fiscal Reports Defect status meetings
    - Participate in Weekly M&E Analytics Team meeting
  - Others
    - Participate in Bi-weekly SCRB Meeting
    - Participate in Bi-Weekly Virtual Assistant Design review sessions
    - Participate in Weekly Consortium/QA Touchpoint meetings
    - Participate in Weekly AppDev Leads meetings
    - Participate in Weekly CalSAWS Release Coordination meetings
    - Participate in Weekly Task Management Check-In meetings
    - Participate in Weekly CalSAWS SCERFRA/SIRFRAs Status Review meeting
    - Participate in T-3 Release Notes Review for 25.11 Release
    - Participate in Caseload Management pre/post meeting sessions
    - Participate in Caseload Management Workgroup sessions
    - Participate in SCRB Process Documentation Reviews and Discussions
  - BenefitsCal
    - Participate in Daily Transaction Failures meetings
    - Participate in Bi-weekly Enhancement and M&O check-in meetings
    - Participate in Weekly Scope Review for Partner Coordination
    - Participate in BenefitsCal Integrated Readiness on November 3 and 10, 2025
    - Participate in Program Manager meeting on November 5 and 12, 2025
    - Participate in BenefitsCal HR1 Workgroups Planning on November 12, 2025

1.13 Test

- CalSAWS Release 26.01

- Begin Test Preparation activities
- CalSAWS Release 25.11
  - Continue QA Review of System Test scripts for a subset of high impact SCRs
  - Continue Defect Retest
- FCED/CARES
  - Continue CalSAWS-CARES QA EUST 3 Cycle 4 Test execution activities
  - Continue EUST 3 County planning activities
- BenefitsCal
  - Begin BenefitsCal 25.11.20 Monthly Release test activities
  - Begin BenefitsCal 25.11.20 Release Notes review
- Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
  - Continue test execution activities for CalSAWS Release 25.12.21
- Training
  - Continue Web Based Training SCR validation activities
  - Continue 25.11 OLH/Job Aid SCR validation activities
- Other Consortium Support Test Activities
  - Participate in 25.11 Project Integrated Readiness Areas - T-3 meeting on November 3, 2025
  - Participate in Weekly Integrated Test Team meetings on November 4, 2025
  - Participate in Weekly Test Touchpoint meetings on November 5 and 12, 2025

1.14 M&E Transition

- Review M&E Transition-In status report updates
- Review M&E Transition-In Work Schedule updates
- Participate in Weekly Transition status update meeting
- Participate in Knowledge Transfer and Job Shadowing sessions for the SCR workstream
- Participate in M&E Contract RTM meeting on November 4, 2025
- Participate in Pre-Meet Go/No-Go Meeting for M&E Transition of SCR, and Support Services workstreams on November 4, 2025
- Participate in Pre-Meet Go/No-Go Meeting for M&E Transition of Architecture & Innovation, Project Management, and OCM workstreams on November 5, 2025

1.15 OCAT

- Participate in OCAT – Operations and Release Management meeting on November 13, 2025

DEVIATIONS FROM PLAN/ADJUSTMENTS

- None