

CalSAWS | Agenda – JPA

Meeting: JPA Member Representatives and Board of Directors
Location: CalSAWS 11971 Foundation Place, 3rd Floor, Gold River, CA 95670
Date: Thursday, January 29, 2026
Time: 9:00 a.m. – 12:00 p.m.
Zoom: [JPA Zoom Link](#)
Conference: 1-888-788-0099
Meeting ID: 814 9200 6910
Password: 532367

CONVENE JOINT MEETING OF THE MEMBER REPRESENTATIVES AND BOARD OF DIRECTORS – All scheduled items will be heard in the Valley Oak conference room of the CalSAWS office located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. The Public Session of this meeting shall be accessible virtually via Zoom. The call-in number is: **1-888-788-0099**, enter Meeting ID **814 9200 6910** and enter **Password 532367**, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 320 Civic Dr., Pleasant Hill, CA 94523
- 20 North San Pedro Road, San Rafael, CA 94903
- 1000 S Main Street, Suite 301, Salinas, CA 93901
- 1111 San Felipe Rd., Suite 101, Hollister, CA 95023
- 170 Otis Street, San Francisco, CA 94103
- 353 W Julian Street, San Jose, CA 95110
- 1000 Emeline Ave., Santa Cruz, CA 95060
- 3600 Westwind Blvd., Santa Rosa, CA 95403
- 75 Diamond Valley Road, Markleeville, CA 96120
- 10877 Conductor Blvd., Sutter Creek, CA 95685
- 509 E Saint Charles St., San Andreas, CA 95249
- 3368 Sandy Way, South Lake Tahoe, CA 96150
- 1290 Tavern Road, Mammoth Lakes, CA 93546
- 1825 Bell Street, Suite 200, Sacramento, CA 95825
- 25 N. Cottonwood Street, Woodland, CA 95695
- 1400 Chestnut St., Susanville, CA 96130
- 202 Mira Loma Drive, Oroville, CA 95965
- 251 E. Webster Street, Colusa, CA 95932
- 880 Northcrest Drive, Crescent City, CA 95531
- 120 N. Main Street, Alturas, CA 96101
- 127 E Walker, Orland, CA 95963
- 1400 Chestnut, Suite A, Susanville, CA 96130
- 747 S. State Street, Ukiah, CA 95482
- 270 County Hospital Road, Suite 207, Quincy, CA 95971
- 2460 Breslauer Way, Redding, CA 96001
- 818 S Main Street, Yreka, CA 96097
- 310 S Main Street, Red Bluff, CA 96080
- 1450 Main Street, Weaverville, CA 96093
- 205 W Pontiac Way, Clovis, CA 93612
- 1360 N Main Street, Suite 202, Bishop, CA 93514

- 100 E California, Bakersfield, CA 93307
- 1626 Sunrise Ave., Room D201, Madera, CA 93638
- 5362 Lemee Lane, Mariposa, CA 95338
- 102 S San Joaquin Street, Stockton, CA 95202
- 5957 S Mooney Blvd., Visalia, CA 93277
- 855 Partridge Drive, Ventura, CA 93003
- 4060 Watson Plaza Drive, Lakewood, CA 90712
- 2751 Napa Valley Corporate Dr., Bldg. B, Napa, CA 94559
- 680 Walton Ave., Yuba City, CA 95993

PUBLIC SESSION

9:00 a.m. – Convene the joint Meeting of the JPA Member Representatives and Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Time	Lead	Topic
9:00 AM (5 min)	Michael Sylvester	1. Call Meeting to Order
9:05 AM (5 min)	Michael Sylvester	2. Confirmation of Quorum and Agenda Review.
9:10 AM (TBD)	Michael Sylvester	<p>3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.</p> <p>Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.</p>

JPA Member Representatives Action Item

9:10 AM (10 min)	Holly Murphy Michael Sylvester	4. Approval of the Administrative Budget for Unfunded Costs for FY 26/27.
---------------------	-----------------------------------	--

JPA Board of Directors Action Items

9:20 AM (10 min)	Holly Murphy Michael Sylvester	5. Approval of Accenture, LLP CalSAWS BenefitsCal Agreement which includes goods and services required for the maintenance and operation of the BenefitsCal application in the CalSAWS environment.
9:30 AM	Holly Murphy	6. Approval of Consent Items.

Time	Lead	Topic
(10 min)	Michael Sylvester	<ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items for the December 19, 2025, JPA Board of Directors Meeting. b. Approval of Deloitte Portal/Mobile Work Order 20, which includes BenefitsCal transition-out services. c. Approval of ClearBest Work Order 8, which includes quality assurance services related to BenefitsCal transition activities. d. Approval of Gainwell Central Print Amendment 3, which includes an extension of M&O services and facility for three of the five optional extension years.

Informational Items

9:40 AM (15 min)	Julia Erdkamp	7. Strategic Priorities Update
9:55 AM (10 min)	Sharon Teramura Roger Perez Jerry Nielson Rajesh Tahaliyani	8. H.R. 1 Updates <ul style="list-style-type: none"> ■ HR-1 Policy Update ■ CalFresh Changes to Reduce Error Rates ■ Workgroups Update
10:05 AM (10 min)	Ashley Arnold	9. Collaboration Model Update
10:15 AM (15 min)	Rajesh Tahaliyani	10. Transition Update
10:30 AM (15 min)	Dawn Wilder	11. Call Summarization (GenAI) Update
10:45 AM (5 min)	Holly Murphy	12. CalSAWS Procurement Updates <ul style="list-style-type: none"> ■ Quality Assurance ■ Legal
10:50 AM (5 min)	Julia Erdkamp	13. 2026 CalSAWS Conference & JPA Member Representatives Meeting

CLOSED SESSION

10:55 AM (60 min)	Michael Sylvester David Tyra	14. PUBLIC EMPLOYEE PERFORMANCE EVALUATION – Executive Director (Gov. Code §§ 54954.5(e), 54957(b)(1).)
----------------------	---------------------------------	--

Time	Lead	Topic
------	------	-------

RECONVENE OPEN SESSION

11:55 AM (5 min)	Michael Sylvester	15. Announcement of action taken during Closed Session, if any.
---------------------	-------------------	--

12:00 PM	Michael Sylvester	16. Adjourn Meeting
----------	-------------------	----------------------------

The agenda and supporting documents are available for review during regular business hours at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670.