CalSAWS

California Statewide Automated Welfare System

Design

CA-293832

Prevent CF Expedited Service Discovery After Application Approval and Denial

	DOCUMENT APPROVAL HISTORY	
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DATE	VERSION	REVISION DESCRIPTION	AUTHOR
10/28/2025	1	Initial Draft	Guillermo Vizcardo
1/14/2025	1.1	Updated recommendation 2.2 description of change to add denial rescinded ES changes	Guillermo Vizcardo
1/22/2025	1.2	Updated sections 2 and 2.2 to clarify ES determination action	Guillermo Vizcardo

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1 OVERVIEW

Currently, post approval of a CF program, the ES entitled can be flipped from N to Y or vice versa while populating a discovery date. The ES entitled needs to remain regardless of the EDBC being redetermined after initial approval and EDBC determines that the CalFresh program is entitled to ES or not with the latest information provided for the case.

1.1 Current Design

When approving a CalFresh application, EDBC will determine whether ES conditions are met or not. When conditions are met, an ES record of type Discovery Date is generated or when conditions are not met, an ES of type No Longer ES Date is generated.

1.2 Requests

If CF application is approved with ES determination (File or Discovery) and if EDBC is re-ran for the application month ES should not be redetermined and the initial determination should remain.

1.3 Overview of Recommendations

1. Update ES logic in CF EDBC to not set a new ES determination with a Discovery Date or No Longer ES Date when the initial application has already been approved or denied.

1.4 Assumptions

1. All changes are described in this document; all other functionality is to remain unchanged unless explicitly stated.
2. The changes described in this design will take in effect as of date of implementation (target release of 26.05).
3. There will be no change on current intake functionality of Expedited Services.
4. There will be no impact to reports as current CF 296 reports are not regenerated for historical months.
5. ES that is initially set to Yes will not flip to No upon EDBC re-run of CF program.
6. CF 296 report will continue to report on expedited services cases
7. There will no impact if there are multiple ES determinations made within the same day.

8. There will be no impact to over issuance functionality with this SCR when ES was determined to Yes.
9. There will be no impact to the 'late discovery' functionality for CF program at the initial application evaluation.

2 RECOMMENDATIONS

When the CF program has been 'Accepted and Saved' and is now active then the entitled to ES will no longer flip and keep the initial ES determination that EDBC determined at intake. In addition, if the CF program is being rescinded the month after denial, then ES will no longer flip and keep the initial ES determination that EDBC initially determined for that application.

2.1 [Page Name] – No Impact

2.2 EDBC CF Expedited Services Update

2.2.1 Overview

A CalFresh program that is initially approved (Accepted and Saved) and becomes active entitled to ES when EDBC determination is made. The ES needs to remain unchanged when EDBC redetermines the CF program post initial approval (CF is an active program). This will prevent the discovery date field from being populated/Updated as CF program has already become active/approved.

2.2.2 Description of Changes

1. Update EDBC logic to when redetermining eligibility for an 'active' CF program that no re-establishment needs to occur if the case is entitled to ES or not and keep the Entitled to ES from the initial approval.
   a. EDBC cannot flip the entitled to ES on the Case summary page for the CF program block once EDBC has already determined eligible for CF and program is accepted and saved.

      1. Apply for CF program where ES is initially set to Yes (completed) upon accepting and saving EDBC.

      ~~1.~~ 2. Apply for CF program where ES is initially set to No (completed) upon accepting and saving EDBC.

b. The '**Eligible for Expedited Service:**' on the CalFresh EDBC summary page needs to follow same logic and not flip upon revaluation of EDBC.
2. Update EDBC logic to when re-evaluating eligibility for a CF denied case that has been rescinded within the 30 days from the application date. Do not allow the discovery date to be updated as ES services have already been determined for that application after 30 days from the initial denial.
a. The discovery date will not be allowed to be updated by the worker when rescinding the CF program through the CF detail page after 30 days from the initial application denial.

Technical Note: The Expedited Service block under CalFresh Detail page will remain un-editable upon CF program becoming 'active' (Accepted and Saved). Discovery date will not update post initial approval of CF program.

2.2.3 Example Scenarios

Disclaimer: The below scenarios are not requirements. They are meant to help guide understanding and testing and may mention items that are not being changed by the specific language in the requirements.

On Nov 1st, 2025, CF household applied for CF benefits and was determined (authorized) that household was not entitled to ES, and Case Summary page shows Entitled for Expedited Service as 'No' (Completed). On Nov 3rd, 2025, the CF HH reports a new shelter cost and the worker re-runs EDBC for the application month. EDBC will keep the ES as 'No' since the CF program has already been approved.

On Nov 11th, 2025, CF household applied for CF benefits and was determined that household was not eligible for benefits (denied) and was not entitled to ES, and Case Summary page shows Entitled for Expedited Service as 'No' (Completed). On Dec 15th, 2025, CF household is rescinded and new shelter cost is reported and the worker re-runs EDBC for the denied application month. EDBC will keep the ES as 'No' since the CF program is being rescinded the month after denial has been determined.

Note: If the case is rescinded within 30 days, then the worker will be able to re-evaluate the case for 'late discovery'.

2.2.4 Programs Impacted

CalFresh

2.2.5 Performance Impacts

No Performance Impact

2.3 [Batch Name] – No Impact

2.4 [Interface Name] – No Impact

2.5 [eHIT] – No Impact

2.6 [Form/NOA Name] - No Impact

2.7 [Report Name] – No Impact

2.8 [Data Warehouse Name] – No Impact

2.9 [Data Change] – No Impact

2.10 Automated Regression Test

2.10.1 Overview

Update existing regression tests to add testing for the recommendations listed above.

2.10.2 Description of Change

1. Evaluate each system test scenario for the potential of automation. Known exclusionary criteria:
   a. Temporary or one-time changes (ex., Data Change Requests, operational batch job execution)
   b. Technical limitations (ex., visual comparison of a static document against a template)
   c. Security restrictions (ex., access to an external service requiring Multi-Factor Authentication)
   d. Required manual intervention (ex., physical printing, document scanning, forced service outage)
2. For each scenario determined to be an automation candidate, modify the system test scenario to be executable as part of the Regression Test Suite. This may include the following:
   a. Repeatability: The script must be able to execute multiple times between data refreshes
3. Targetability: The script must fully and accurately verify the actual result against the expected result of the scenario.

3 SUPPORTING DOCUMENTS

N/A

4 OUTREACH

4.1 Lists – No Impact

5 APPENDIX

N/A