Viewing Images Discussion
## CalSAWS Imaging Committee

January 15, 2026

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Agenda

1. Goals
2. Role of the Committee
3. Discussion Topics
4. Next Steps
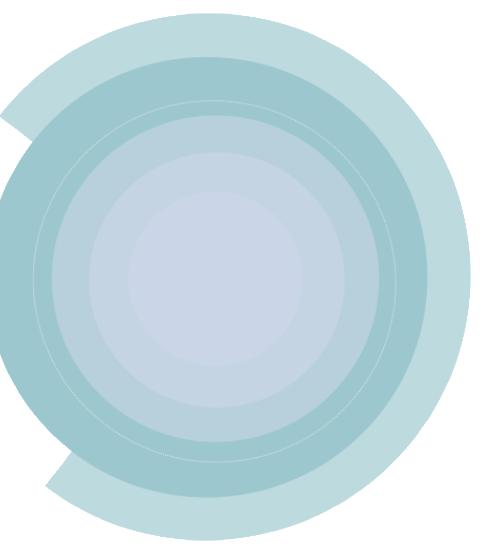
Long Term Goal
Improve the process of finding and viewing images in the Imaging Solution.

Today's Goal

Discuss the pain points of finding and viewing images.

Role of the Committee
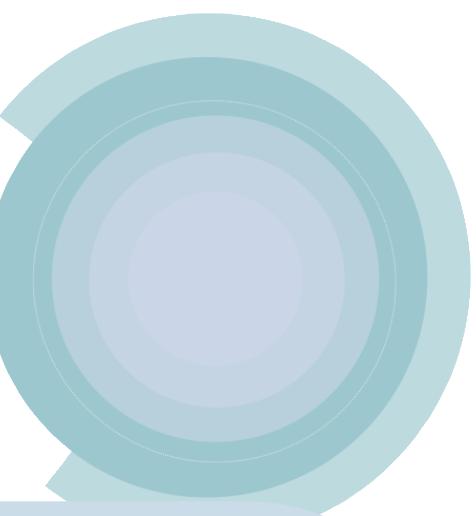
Provide insight into problems around viewing images

- Trends seen in tickets
- Anecdotal conversations with staff
- Personal experience

Provide input on possible solutions and enhancements

- Suggest other changes
- Confirm enhancements will resolve an issue

# Discussion Topics

Viewing from the
Case Summary page

1

2

Searching the
Imaging Solution
drawers

Locating
BenefitsCal
uploads

3

4

Your
suggestions

Next Steps

Make note of any concerns or areas for improvement

Send them to Committee. Imaging. Facilitator

The Imaging Team will compile these topics

The Imaging Team will meet internally to create solutions

We will discuss them at the next meeting
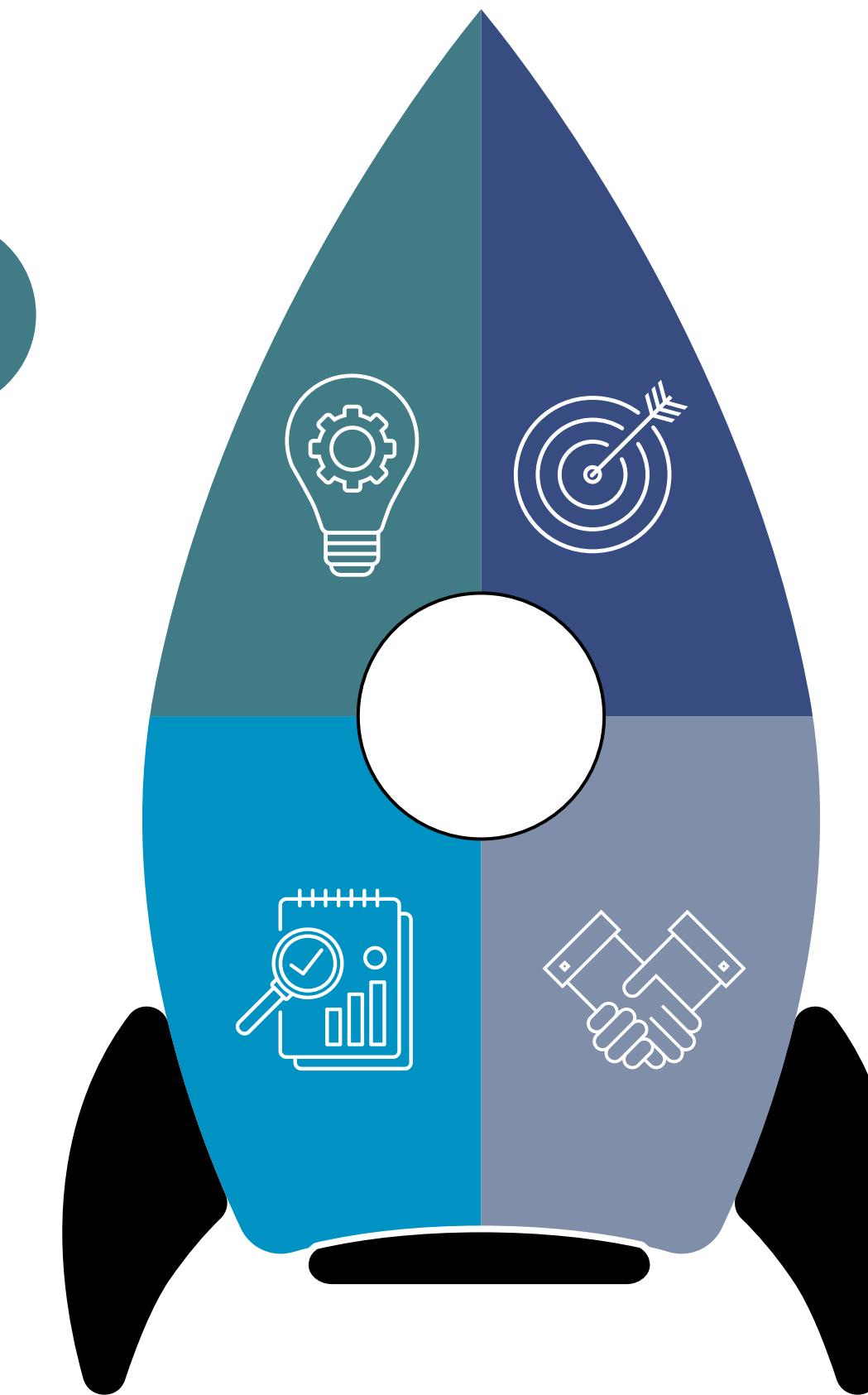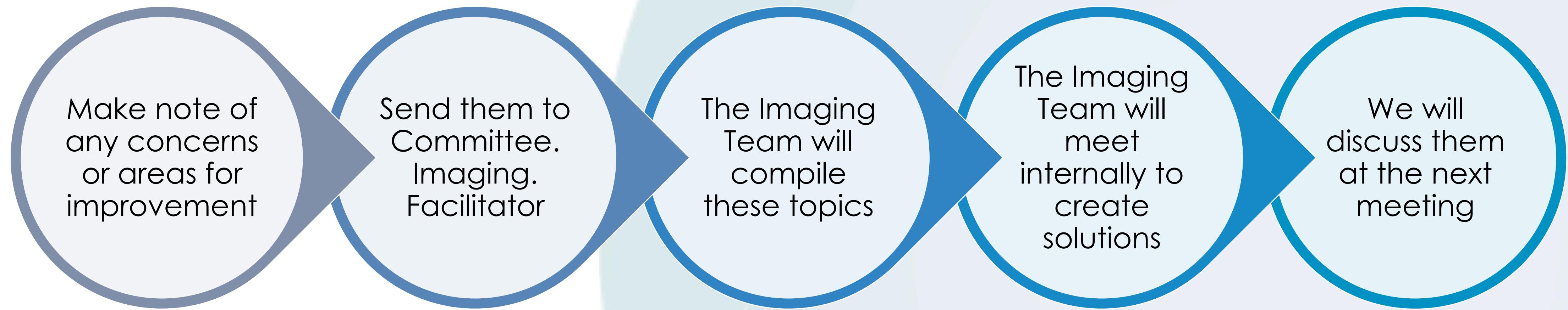
Any Questions?

Thank you for participating!

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