

CalSAWS | Executive Summary for the JPA Board of Directors

Location: Zoom/In-Person
Date: Friday, February 20, 2026

Agenda Item and Summary	Type of Item
<p>1. Call meeting to order.</p> <p>Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.</p>	Procedural
<p>2. Confirmation of Quorum and Agenda Review.</p> <p>Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and will provide a high-level overview of the agenda.</p>	Procedural
<p>3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.</p> <p>NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Chair to speak.</p> <p>Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.</p>	Procedural
Action Items	
<p>4. Approval of Deloitte M&E Change Order 5, Gainwell Infrastructure Change Order 5, and ClearBest Work Order 9 which include services for Analytics design and development and related infrastructure and quality assurance.</p> <p>Summary: The Consortium is seeking Board approval of the following:</p> <ul style="list-style-type: none">• Deloitte M&E Change Order 5 which utilizes \$19,500,044 of the original \$60,842,031 change allowance for services to design, build, test, and deploy a new analytics platform across three phases. Board approval of this Change Order will leave a balance of \$32,268,752 for future work.• Gainwell Infrastructure Change Order 5 which utilizes \$2,077,511 of the original \$33,518,403 change allowance for the infrastructure activities needed to support the M&E effort associated with building the CalSAWS analytics solution. Board approval of this Change Order will leave a balance of \$30,383,998 for future work.	

- ClearBest Work Order 9 which utilizes \$273,452 of the original \$8,829,000 Professional Services allowance for Quality Assurance (QA) services related to the CalSAWS Analytics platform. Board approval of this Work Order will leave \$243,349 for future work.

The costs for the above are accounted for in the CalSAWS Operational Advance Planning Document Update (OAPDU), and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

5. Approval of Consent Items

Action

a. Approval of the Minutes and review of the Action Items from the January 29, 2026, joint meeting of the JPA Member Representatives and Board of Directors.

Summary: The Consortium is seeking Board approval of the Minutes and review of the Action Items from January 29, 2026, joint meetings of the JPA Member Representatives and Board of Directors.

b. Approval of FCED Governance Member, Rogelio Tapia.

Summary: The Consortium is seeking Board approval of the appointment of Region 6 JPA Board Member, Rogelio Tapia, as the FCED Governance Member.

c. Approval of Deloitte M&E Change Order 6, which includes three (3) premise items, additional M&E hours, and three (3) County Purchases.

Summary: The Consortium is seeking Board approval of Change Order 6 that utilizes \$7,036,828 of the original \$60,842,031 change allocation for three (3) premise items: Refugee Cash Assistance Eligibility Change (\$203,617), National Accuracy Clearinghouse (NAC) Automation (\$4,410,252), and CFAP Expansion (\$774,372).

Change Order 6 also utilizes \$1,648,587 for an additional 12,653 hours of M&E services for additional System Change Requests (SCRs).

Approval of this Change Order will leave \$25,231,924 for future Change.

This Change Order also utilizes \$481,813 of the original \$20,000,000 for County Purchases for three (3) County Purchases. The County Purchase included in this Change Order are:

County Purchase Order	Cost
ME-SD-03-2025 – San Diego – PBDS Transition to Deloitte	\$70,226.00
ME-LA-04-2025 – Los Angeles – PBDS Transition to Deloitte	\$238,040.00
ME-SF-02-2025 – San Francisco – SF- Request Automated Functionality for GA/GR Intake Interview No-Shows	\$173,547.00

Board approval of this Change Order will leave a balance of \$18,933,006 for future County Purchases.

The cost of this Change Order is funded through the CalSAWS Operational Advance Planning Document Update (OAPDU), premise funding, and county funding. Current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

d. Approval of Gainwell Infrastructure Change Order 6, which includes Contact Center Enhancements.

Summary: The Consortium is seeking Board approval of Change Order 6 which utilizes \$3,975,574 of the original \$33,518,403 change allowance for the infrastructure activities associated with CalSAWS Contact Center Enhancements, including the expansion of call summarization, replace software products with AWS native solutions, and implement contact center disaster recovery. Board approval of this Change Order will leave a balance of \$26,408,424 for future work.

The cost of this Change Order is funded through the CalSAWS Operational Advance Planning Document Update (OAPDU), and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget

e. Approval of Gainwell Infrastructure Change Order 7, which includes Technology Upgrades and Enhancements.

Summary: The Consortium is seeking Board approval of Gainwell Infrastructure Change Order 7, which utilizes \$4,879,428 of the original \$33,518,403 change allowance. This Change Order includes upgrades for Identity Access Management (\$1,008,873) and Oracle (\$926,015), as well as additional software upgrades (\$2,944,540). Board approval of this Change Order will leave a balance of \$21,528,996 for future work.

The cost of this Change Order is funded through the CalSAWS Operational Advance Planning Document Update (OAPDU), and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget

f. Approval of Deloitte Portal/Mobile Change Order 11, which exercises an extension of the Agreement for the remaining two (2) optional months through May 31, 2026.

Summary: The Consortium is seeking Board approval of Deloitte Portal Mobile Change Order 11, which extends the agreement by two (2) of the remaining optional months, from April 1, 2026, to May 31, 2026. There is no change to the total contract value. Board approval of this Change Order will utilize \$1,290,088 of the remaining Optional Extension allocation, leaving a balance of \$0.

The cost of this Change Order is funded through the CalSAWS Operational Advance Planning Document Update (OAPDU), and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

g. Approval of Deloitte Portal/Mobile Work Order 21, which includes three (3) premise items.

Summary: The Consortium is seeking Board approval of Work Order 21, which utilizes \$448,980 of the original \$33,000,000 change allowance related to three (3) premise items. The three premise items included are: Age 19 and Over Adult Expansion Freese (\$11,980), Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal (\$321,000), and Property Insert (\$116,000). Board approval of this work order will leave \$16,368,553 for future work.

The cost of this Work Order is funded through premise funding and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

h. Approval of ClearBest Work Order 10, which includes quality assurance services related to four (4) premise items.

Summary: The Consortium is seeking Board approval of ClearBest Work Order 10 which utilizes \$243,336 of the original \$8,829,000 Professional Services allowance for Quality Assurance (QA) services related to four premise items. The four premise items included are: National Accuracy Clearinghouse (NAC) Automation (\$38,944), Refugee Cash Assistance Eligibility Change (\$38,606), Elimination of Comparable Disqualification Automation (\$18,450), and CFAP Expansion (\$147,336). Board approval of this Work Order will leave \$13 for future work.

The cost of this Work Order is funded through the CalSAWS Operational Advance Planning Document Update (OAPDU), and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

i. Approval of Gainwell Central Print Change Order 5, which includes print services related to seven (7) premise items.

Summary: The Consortium is seeking Board approval of Change Order 5, which utilizes \$1,449,115 of the original \$19,975,938 change allowance related to print services for seven (7) premise items. The three premise items included are: CFAP Expansion (\$179,820), National Accuracy Clearinghouse (NAC) (\$42,624), Medi-Cal Renewal Packets (\$562,464), Foster Care Rates Proposal TBL (Tiered Rate Structure) (\$33,034), Remaining Counties to Opt into Automatic Return Mail Processing (\$568,987), Reinstatement of Asset Limit Test for Non-Magi Medi-Cal (\$10,000), and Property Insert (\$44,686). Board approval of this work order will leave \$13,466,883 for future work.

The cost of this Change Order is funded through premise funding and current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

Informational Items

6. Project Management Office (PMO) Update

Informational

- Quarterly Fiscal Report
- Procurements Update

Summary: Holly Murphy will provide an update on Project Management Office (PMO) activities, including the Quarterly Fiscal Report and an update on Procurements.

7. Modernization Efforts

- Data & Analytics
- IAM Modernization

Summary: Rajesh Tahaliyani and Dawn Wilder will provide information on the current modernization efforts.

8. HR-1 and Policy & Release Update

Informational

Agenda Item and Summary

Type of Item

Summary: Sharon Teramura and Roger Perez will provide an update on HR-1 and Policy & Release.

9. Workload Management

Informational

- **Organizational Change Management (OCM) Introduction**

Summary: Roger Perez and Allison Wolfarth will provide an overview of Workload Management.

10. Collaboration Model – Advisory Group Recommendations

Informational

Summary: Ashley Arnold will provide an overview of Collaboration Model – Advisory Group Recommendations.

CLOSED SESSION

11. PUBLIC EMPLOYEE PERFORMANCE EVALUATION – Executive Director (Gov. Code §§ 54954.5(e), 54957(b)(1).)

RECONVENE OPEN SESSION

12. Announcement of action taken during Closed Session, if any.

13. Adjourn Meeting

Procedural

Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.
