

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
26.02.26	26-Feb	Defect	CA-295737	Online			The reception log that was created for the uploaded documents via the old kiosk and tablet could not be viewed.	The reception log created for the uploaded documents via the old kiosk and tablet is viewable.			No County Action Needed
26.02.26	26-Feb	SCR	CA-297309	Batch Operations	AAP, CalFresh, CalLearn, CalWORKs, Child Care, Diversion, Foster Care, GA - Managed, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, Medi-Cal/MSP/CMS, RCA/RMA, Welfare-to-Work/Gain	Sheryl Eppler	Ventura County was going to be open on Tuesday March 31, 2026.	Ventura County will be closed on Tuesday March 31, 2026.			No County Action Needed
26.02.26	26-Feb	SCR	CA-297079	Infra Contact Center	Other	Josy Thomas	Tulare county does not currently have a dedicated call queue for intra agency departments. Due to current phone wait times, intra-agency staff are unable to remain on hold while assisting clients in real time. A dedicated internal queue with a direct phone number would allow staff to efficiently connect with no agent.	Modifications have made to IVR to establish a dedicated call queue for intra agency departments.			No County Action Needed
26.02.26	26-Feb	Defect	CA-296762	Reports			CF 296 report had a carry forward count mismatch due to missing ICT data, resulting in inaccurate reporting totals.	Updated CF 296 report logic to properly filter ICT records based on Effective Date and Disposition Event Effective Date conditions.	PRB0052853		No County Action Needed
26.02.26	26-Feb	SCR	CA-260717	Infra Contact Center	N/A	Logan Pratt	Interactive Voice Response (IVR) case self-service for Welfare to Work reference Reimbursement instead of payment.	IVR case self-service prompt for Welfare to Work will now reference payment.			No County Action Needed