



Change Order No. 9 Work Order No. 9: Data Analytics and Automation

The purpose of this Work Order is to outline the scope, timeframe, staffing, and costs to provide Quality Assurance (QA) services related to Data Analytics and Automation.

Scope

ClearBest will conduct quality reviews of the delivered work products, services, and test outcomes related to **Data Analytics and Automation**. The following items are included in this Change Order 9, Work Order 9:

1. Participation in meetings, discussions, and walkthroughs pertaining to associated deliverables, work products, and milestones.
2. Reporting on the QA activities, findings, recommendations, issues, risks, mitigation strategies, and outcomes from Deloitte's, Gainwell's, and/or Accenture's assessments:
 - A. General and technical design, including participation in design discussions with State sponsors, the Consortium, development of SCRs, and review and approval of SCRs via Change Control Board processes.
 - B. Developed enhancements.
 - C. Testing of enhancements.
 - D. Updates to job aids, online help, and web-based training.
 - E. Management of the enhancement process from concept/design through implementation.

Creation of QA assessment reports will be based on our approved approach and methodology identified in the ClearBest Deliverable #05 – DD&I Deliverable Review and Assessment Plan. Reporting will be included within the Deliverable #65 – QA Status Report (Monthly).

3. Reporting on QA findings at the CalSAWS Weekly Status meetings, Project Steering Committee (PSC), Joint Powers Authority (JPA) board meetings, and other stakeholder meetings as required.

Staffing and Cost

To perform the QA Services for Data Analytics and Automation, ClearBest estimated staff based on level of effort. The QA Services will be billed on a time and material basis. The not-to-exceed estimated effort for this work is as follows:

QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	501	\$114	\$57,114
QA Specialist I	424	\$124	\$52,576
QA Specialist II	425	\$134	\$56,950
QA Tech Analyst	413	\$124	\$51,212
QA Technical Lead	400	\$139	\$56,600
Total	2,163		\$273,452



Costs by SFY

The cost schedules to support the QA Services associated with the Data Analytics and Automation have been incorporated into the attached Quality Assurance Project Cost Schedules. The total cost of Change Order 9 Work Order 9 is not to exceed \$273,452. The following provides the estimated costs by SFY:

QA SERVICE	SFY 25/26	SFY 26/27	TOTAL
Data Analytics and Automation	\$68,364	\$205,088	\$273,452
TOTAL	\$68,364	\$205,088	\$273,452

Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the execution dates set forth below.

CalSAWS Consortium

By: _____
Printed Name: Michael Sylvester
Title: Board Chair
Date: _____

ClearBest, Incorporation

By: _____
Printed Name: Wendy Battermann
Title: President
Date: _____

CalSAWS Consortium

By: _____
Printed Name: Julia Erdkamp
Title: Executive Director
Date: _____

APPROVED AS TO FORM:

By: _____
Jeff Mitchell
Consortium Legal Counsel
Date: _____