

# CalSAWS | Minutes

Meeting: Joint Meeting of the JPA Member Representatives and JPA Board of Directors

Location: CalSAWS 11971 Foundation Place, 3<sup>rd</sup> Floor, Gold River, CA 95670

Date: Thursday, January 29, 2026

Time: 9:00 a.m.

Present: **In person:**

State – Ex-Officio Member, Adam Dondro  
Region 2 – Greg Geisler, Placer County  
Region 4 – John Ceccoli, Merced County  
Region 5 – James Locurto, San Bernardino County  
Region 5 – Alberto Banuelos, San Diego County  
Region 6 - Michael Sylvester, Los Angeles County

**Zoom:**

Region 1 – Marla Stuart, Contra Costa County  
Region 1 - Kari Beuerman, Marin County  
Region 1 – Roderick Franks, Monterey County  
Region 1 – Jennifer Yasumoto, Napa County  
Region 1 - Trent Rhorer, San Francisco County  
Region 1 - Claire Cunningham, San Mateo County  
Region 1 - Eilona Beltkolia, Santa Clara County  
Region 1 - Randy Morris, Santa Cruz County  
Region 1 – Angela Struckman, Sonoma County  
Region 2 – Angela Slais, Alpine County  
Region 2 – Margo Ilonummi, Calaveras County  
Region 2 – Kathy Peterson, Mono County  
Region 2 - Ethan Dye, Sacramento County  
Region 2 – David Nagra, Sutter County  
Region 2 – Annie Hockett, Tuolumne County  
Region 2 – Tico Zendejas, Yolo County  
Region 2 - Jennifer Vasquez, Yuba County  
Region 3 - Tiffany Rowe, Butte County  
Region 3 - Elizabeth Kelly, Colusa County  
Region 3 – Ranell Brown, Del Norte County  
Region 3 - Bill Wathen, Glenn County  
Region 3 - Jayson Vial, Lassen County  
Region 3 - DeDe Parker, Mendocino County  
Region 3 - Tom Sandage, Modoc County  
Region 3 – Jonathan Taylor, Shasta County  
Region 3 - Patricia Barbieri, Siskiyou County  
Region 3 - Liz Hamilton, Trinity County  
Region 4 - Sanja Bugay, Fresno County  
Region 4 - Anna Scott, Inyo County  
Region 4 - Lito Morillo, Kern County  
Region 4 - Deborah Martinez, Madera County

Region 4 - Dr. Kristina Keheley, Mariposa County  
Region 4 - Chris Woods, San Joaquin County  
Region 4 - Francena Martinez, Tulare County  
Region 5 - Paula Llanas, Imperial County  
Region 5 - Veronica Rodriguez, Orange County  
Region 5 – Roger Robinson, Ventura County  
Region 6 - Kristin Stranger, Los Angeles County  
Region 6 – Rogelio Tapia, Los Angeles County  
Absent: Region 1 – Andrea Ford, Alameda County  
Region 1 – Tracey Belton, San Benito County  
Region 1 – Alicia Jones, Solano County  
Region 2 – Anne Watts, Amador County  
Region 2 – Timalynn Jaynes, El Dorado County  
Region 2 – Rachel Pena, Nevada County  
Region 2 – Lori McGee, Sierra County  
Region 3 – Connie Beck, Humboldt County  
Region 3 – Rachel Dillman-Parsons, Lake County  
Region 3 – Jennifer Bromby, Plumas County  
Region 3 – Bekkie Emery, Tehama County  
Region 4 – Wendy Osikafo, Kings County  
Region 4 – Devin Drake, San Luis Obispo County  
Region 4 – Christine Huber, Stanislaus County  
Region 5 – Charity Douglas, Riverside County  
Region 5 – Daniel Nielson, Santa Barbara County  
Facilitator: Julia Erdkamp, CalSAWS Executive Director

## Topic

---

### 1. Call Meeting to Order

**Summary:** Chair, Michael Sylvester, called the meeting to order at 9:02 a.m.

---

### 2. Confirmation of Quorum and Agenda Review

**Summary:** Chair, Michael Sylvester, confirmed quorum of the Board and gave a brief overview of the agenda topics.

---

### 3. Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

**Summary:** None

---

## JPA Member Representatives Action Item

---

---

**4. Approval of the Administrative Budget for Unfunded Costs for FY 26/27.**

**Summary:** The Consortium is seeking Board approval of the Administrative Budget for Unfunded Costs for FY 26/27.

\*JPA Vice-Chair, Marla Stuart, made a motion to amend the approval request to allow staff to make adjustments, as needed, to provide elevated ability to make the adjustments when new numbers come in.

Motion to Approve was made by Vice-Chair, Marla Stuart.  
Motion was seconded by Chair, Michael Sylvester.  
All JPA Member Representatives present were in favor.  
Vote was taken via roll call and the Motion passed.

---

**JPA Board of Directors Action Items**

---

**5. Approval of Accenture, LLP CalSAWS BenefitsCal Agreement which includes goods and services required for the maintenance and operation of the BenefitsCal application in the CalSAWS environment.**

**Summary:** The Consortium is seeking Board approval of Accenture, LLP CalSAWS BenefitsCal Agreement which includes goods and services required for the maintenance and operation of the BenefitsCal application in the CalSAWS environment. Statements made by Tamara Fields and Lisa Salas.

Motion to Approve, was made by Vice-Chair, Marla Stuart.  
Motion was seconded by Chair, Michael Sylvester.  
Member, Roderick Franks, voted to approve.  
Member, Greg Geisler, voted to approve.  
Member, Bill Wathen, voted to approve.  
Member, Chris Woods, voted to approve.  
Member, Francena Martinez, voted to approve.  
Member, Veronica Rodriguez, voted to approve.  
Member, James Locurto, voted to approve.  
Member, Roger Robinson, voted to approve.  
Member, Kristin Stranger, abstained.  
Member, Rogelio Tapia, voted to approve.  
Vote was taken via roll call and the Motion passed.

---

**6. Approval of Consent Items**

- a. **Approval of the Minutes and the review of the Action Items for the December 19, 2025, JPA Board of Directors Meeting.**
- b. **Approval of Deloitte Portal/Mobile Work Order 20, which includes BenefitsCal transition-out services.**
- c. **Approval of ClearBest Work Order 8, which includes quality assurance services related to BenefitsCal transition activities.**
- d. **Approval of Gainwell Central Print Amendment 3, which includes an extension of M&O services and facility for three of the five optional extension years.**

## Topic

---

**Summary:** The Consortium is seeking Board approval of the Consent Items.

Motion to Approve, was made by Member, Greg Geisler.  
Motion was seconded by Member, Roderick Franks.  
Vice-Chair, Marla Stuart, voted to approve.  
Member, Bill Wathen, voted to approve.  
Member, Chris Woods, voted to approve.  
Member, Francena Martinez, voted to approve.  
Member, Veronica Rodriguez, voted to approve.  
Member, James Locurto, voted to approve.  
Member, Roger Robinson, voted to approve.  
Chair, Michael Sylvester, voted to approve.  
Member, Kristin Stranger, abstained.  
Member, Rogelio Tapia, voted to approve.  
Vote was taken via roll call and the Motion passed.

---

## Informational Items

---

### 7. Strategic Priorities Update

**Summary:** Julia Erdkamp provided an update on Strategic Priorities.

\*Public comment made by Jennifer Tracy (chat & voiced).

---

### 8. H.R. 1 Updates

- **HR-1 Policy Update**
- **CalFresh Changes to Reduce Error Rates**
- **Workgroups Update**

**Summary:** Sharon Teramura, Roger Perez, Jerry Nielson, and Rajesh Tahaliyani provided updates on H.R.

---

### 9. Collaboration Model Update

**Summary:** Ashley Arnold provided an update on Collaboration Model.

\*Public comment made by Jennifer Tracy.

---

### 10. Transition Update

**Summary:** Agenda Item was deferred to February.

---

### 11. Call Summarization (GenAI) Update

---

## Topic

**Summary:** Robert Lusk, Dawn Wilder, and Sam Ellis provided an update on Call Summarization (GenAI).

### 12. CalSAWS Procurement Updates

- Quality Assurance
- Legal

**Summary:** Holly Murphy provided updates on CalSAWS Procurement.

### 13. 2026 CalSAWS Conference & JPA Member Representatives Meeting

**Summary:** Julia Erdkamp provided an overview of the 2026 CalSAWS Conference & JPA Member Representatives Meeting.

## CLOSED SESSION

### 14. PUBLIC EMPLOYEE PERFORMANCE EVALUATION – Executive Director (Gov. Code §§ 54954.5(e), 54957(b)(1).)

## RECONVENE OPEN SESSION

### 15. Announcement of action taken during Closed Session, if any.

**Summary:** Nothing to report. No reportable actions taken.

### 16. Adjourn Meeting

**Summary:** JPA Board Chair Michael Sylvester adjourned the meeting at 12:16 p.m.

## Follow Up

#	Action Item	Who	Due	Status
1	Provide a quarterly update on recruitment with the Fiscal Report.	Holly Murphy	February 2026	Ongoing
2	Present defect statistics for Onshore vs. Offshore work beginning in May and quarterly thereafter.	Vendor Directors	February 2026	Ongoing

#	Action Item	Who	Due	Status
3	Provide CalSAWS System stability, tickets, and defect stats routinely, including Hyland SLAs.	Rajesh Tahaliyani Dawn Wilder Hyland	February 2026	Ongoing
4	Meet with Marla Stuart to discuss specific reports that are needed.	Rajesh Tahaliyani	ASAP	Open
5	Present draft reports for review prior to finalizing	Jerry Nielson	ASAP	Open
6	Consider outside entities that counties are utilizing for certain reports (i.e., Exemplar) and evaluate bringing those in-house and scaling them for all counties.	Jerry Nielson Sandeep Aji	ASAP	Open
7	Evaluate current timeline for analytics implementation to see if it can be accelerated.	Jerry Nielson Sandeep Aji	ASAP	Open
8	Provide the Board an overview of the impacts on the counties that do not have the data lake.	Jerry Nielson Sandeep Aji	ASAP	Open
9	Plan analytics demonstration sessions for directors and look into partnering with CWDA.	Jerry Nielson Sandeep Aji	ASAP	Open

**Next Meeting**

In-Person/Zoom  
 Friday, February 20, 2026  
 1:00 p.m. – 3:00 p.m.  
 Library Galleria  
 828 I Street  
 Sacramento, CA 95814