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CalSAWS



Deloitte M&E County Purchase

ME-LA-04-2025

Los Angeles County

Raw Data Set and PBDS Transition to Deloitte

November 13, 2025

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ME-LA-04-2025 - Los Angeles – Raw Data Set and PBDS Transition to Deloitte

1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), Los Angeles County ("County") has requested to continue the Raw Data Set and Purpose-Built, Curated Data Set ("PBDS") access in CalSAWS Amazon Simple Storage Solution ("Amazon S3"), as further described in this County order form (the "County Purchase").

2 SCOPE

The County identified a business need for Deloitte to transition the PBDS support from Accenture and provide recurring services to maintain system operations. This County Purchase describes the Recurring M&E One-Time Services for Deloitte to supply ongoing technical and operation services aligned with the County's current policies and business needs as documented in the JIRA SCR, CA-295194. Recurring M&E One-Time Services include up to 261 hours per month to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Batch job execution support in response to CalSAWS System updates impacting County-specific batch jobs configured under this County Purchase, for both the raw data set and the PBDS.
2	Resolving and updating CalSAWS jobs that filter down to County-specific jobs that can either be affected by CalSAWS defects or from other System Change Requests ("SCRs") modifying the County data, for both the raw data set and the PBDS.
3	Providing Application Architecture support for changes that affect the raw data set and the PBDS, such as architectural changes relating to Reports releases, version upgrades, or data growth.
4	Providing Application DBA support for changes that affect the raw data set and the PBDS.

This is a County Purchase of 1,827 hours, within said hours 147 hours are for administration of the County Purchase order, which entails the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	Recurring M&E One-Time Services will be worked on and invoiced on a monthly basis according to the rates and charges in the pricing schedule. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked. These charges are based on an estimate of 1,827 hours of support for the period 11/1/25 through 5/31/2026, subject to APD funding requirements outlined in Assumptions #15 and #16.
2	The PBDS will be pushed into the County's Amazon S3 account via batch processing to take place after each daily batch run has completed in full.
3	The County will be responsible for assigning a County contract for security activities, such as access requests to the County's AWS account or security incidents.
4	Changes to access paths and methods will be reviewed and approved through the Consortium Technical Change Advisory Board prior to implementation.
5	Access credentials will be rotated by County in accordance with Consortium Security Policy.
6	The County will be responsible for obtaining access to County datasets from the Consortium.
7	The County's access to the Amazon S3 is read/egress only
8	Relational Database will be accessible via Wide Area Network ("WAN") Network Address Translation ("NATed") through Firewall ("F5") at exchange
9	The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
10	The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
11	Testing of queries will leverage existing CalSAWS test environments and masked data.
12	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and Recurring M&E One-Time Services. These additional charges will be executed as a revision to this County Purchase.
13	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
14	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
15	If the County or its 3 rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.

NUMBER	DESCRIPTION
16	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by 11/26/2025 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
17	To continue services and invoicing beyond 01/31/2026 through the expected CPO term date of 05/31/2026, the County must obtain an additional approved APD (or equivalent authorization) to cover this period. Services beyond 01/31/2026 are contingent upon this funding approval.

4 SCHEDULE

The charges associated with this County Purchase will be incurred through May 31, 2026.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2025/26	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$238,040.00	\$238,040.00
Hardware and Software Charges	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
Total Charges	\$238,040.00	\$238,040.00

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

7 APPENDIX A

7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-LA-04-2025 - Los Angeles Raw Data Set and PBDS Transition to Deloitte - Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-LA-04-2025 - Los Angeles County – Raw Data Set and PBDS Transition to Deloitte

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

Los Angeles County

By: 

Printed Name: Jackie Contreras, Ph.D.

Title: Director

Date: 1/22/26

Approved As to Form:

Los Angeles County Counsel

By: 

Printed Name: Truc Moore

Title: Principal Deputy County Counsel

Date: 1/6/2026

Notice Address:

Department of Public Social Services

County of Los Angeles

12860 Crossroads Parkway South

City of Industry, CA 91746

CalSAWS Consortium

By: Holly Murphy

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 27-Jan-2026 | 10:46:52 AM PST

Deloitte Consulting LLP

By: Rajesh Tahaliyani

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 26-Jan-2026 | 2:24:58 PM PST

Notice Address:

CalSAWS Consortium

11971 Foundation Place, 3rd Floor

Gold River, CA 95670

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1. Charges Summary

Total M&E One-Time Services Charges	SFY 2025/26	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$238,040.00	\$238,040.00
Hardware and Software Charges	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
Total Charges	\$238,040.00	\$238,040.00

*

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

2. One-time Services

Scope	Description	Resource Category	SFY 25/26 Hours	Total Hours	Hourly Rate	SFY 25/26 Charges	Total Charges
Scope #1	Operations/Build	Programmer/Analyst	140	140	\$130.29	\$18,240.60	\$18,240.60
		Senior Programmer/Analyst	140	140	\$130.29	\$18,240.60	\$18,240.60
Scope #2	Design	Business Analyst	84	84	\$130.29	\$10,944.36	\$10,944.36
		Functional Lead	0	0	\$130.29	\$0.00	\$0.00
	Build	Programmer/Analyst	490	490	\$130.29	\$63,842.10	\$63,842.10
		Senior Programmer/Analyst	280	280	\$130.29	\$36,481.20	\$36,481.20
	System Test	QA Analyst	212	212	\$130.29	\$27,621.48	\$27,621.48
		Senior QA Analyst	44	44	\$130.29	\$5,732.76	\$5,732.76
		Security Analyst	42	42	\$130.29	\$5,472.18	\$5,472.18
Scope #3	Security	Security Analyst	42	42	\$130.29	\$5,472.18	\$5,472.18
	DevOps	DevOps Engineer	42	42	\$130.29	\$5,472.18	\$5,472.18
	System Test	QA Analyst	40	40	\$130.29	\$5,211.60	\$5,211.60
		Senior QA Analyst	40	40	\$130.29	\$5,211.60	\$5,211.60
	DevOps	DevOps Engineer	42	42	\$130.29	\$5,472.18	\$5,472.18
Scope #4	Release Management	Senior Programmer/Analyst	42	42	\$130.29	\$5,472.18	\$5,472.18
Scope #1,2,3,4	Administration of the County Purchase Order	Programmer/Analyst	147	147	\$130.29	\$19,152.63	\$19,152.63
Total (Unrounded)			1,827	1,827		\$238,039.83	\$238,039.83
Total (Rounded)			1,827	1,827		\$238,040	\$238,040

*The County will be responsible for all Services Charges. M&E One-time Services will be invoiced on a monthly basis.

3. Total Charges by SCR

System Change Request ("SCR")	Description	Target Release	Charges
			\$238,040
CA-295194	PBDS Transition to Deloitte	N/A	\$218,887
N/A	Administration of the County Purchase order	N/A	\$19,153



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



GAVIN NEWSOM
GOVERNOR

January 16, 2026

Claudia Angel
Department of Public Social Services
County of Los Angeles
12820 Crossroads Parkway South-West Ammex
City of Industry, CA 91746-3411

RE: Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Transition to Deloitte FY 2025-26

Dear Ms. Angel,

This letter approves your Fiscal Year (FY) 2025-26 request received January 08, 2026 to purchase IT Consulting Services for the Los Angeles County Department of Public Social Services (DPSS). I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

Estimated one-time maintenance and operations costs in the amount of **\$238,040.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **19B-26-15008** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at or Sudakshina.Biswas@otsi.ca.gov

Sincerely,


PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS



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Holly Murphy

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CalSAWS Chief Administrative Officer

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CalSAWS

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Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	1/26/2026 5:24:19 PM
Certified Delivered	Security Checked	1/27/2026 1:46:34 PM
Signing Complete	Security Checked	1/27/2026 1:46:52 PM
Completed	Security Checked	1/27/2026 1:47:05 PM
Payment Events	Status	Timestamps
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