



## Change Order No. 9 Work Order No. 10: Additional Premise Scope

The purpose of this Work Order is to outline the scope, timeframe, staffing, and costs to perform Quality Assurance (QA) reviews for system changes and functionality updates related to premise items.

### Scope

ClearBest will conduct quality reviews of the delivered work products, services, and test outcomes related to premise items and report findings monthly via Monthly Status reports. The following premise items are included in this Change Order 9, Work Order 10:

- National Accuracy Clearinghouse (NAC) Automation
- Refugee Cash Assistance Eligibility Change
- Elimination of Comparable Disqualification Automation
- CFAP Expansion

QA Services to complete the premise item assessments include:

1. Participation in meetings, discussions, and walkthroughs pertaining to the premise items deliverables, work products, and milestones.
2. Reporting on the QA activities, findings, recommendations, issues, risks, mitigation strategies, and outcomes from Gainwell's, Accenture's, and/or Deloitte's assessments:
  - General and technical design, including participation in design discussions with state sponsors, the Consortium, development of SCRs, and review and approval of SCRs via Change Control Board processes.
  - Developed enhancements.
  - Testing of enhancements.
  - Updates to job aids, online help, and web-based training.
  - Management of the enhancement process from concept/design through implementation.
3. Creation of QA assessment reports will be based on our approved approach and methodology identified in the ClearBest Deliverable #05 – DD&I Deliverable Review and Assessment Plan. Reporting will be included within the Deliverable #65 – QA Status Report (Monthly).
4. Reporting on QA findings at the CalSAWS Weekly Status meetings, Project Steering Committee (PSC), Joint Powers Authority (JPA) board meetings, and other stakeholder meetings as required.

### Staffing and Cost



To perform the QA Assessments of the premise item, ClearBest is assigning resources based on the level of effort for each premise item. Each premise item will be billed individually on a time and material basis. The not-to-exceed estimated effort for the premise items statement of work is as follows:

National Accuracy Clearing (NAC) House			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	79	\$114	\$9,006
QA Specialist I	81	\$124	\$10,044
QA Specialist II	80	\$134	\$10,720
QA Technical Lead	66	\$139	\$9,174
<b>Total</b>	<b>306</b>		<b>\$38,944</b>

Refugee Cash Assistance Eligibility Change			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	84	\$114	\$9,576
QA Specialist I	76	\$124	\$9,424
QA Specialist II	82	\$134	\$10,988
QA Technical Lead	62	\$139	\$8,618
<b>Total</b>	<b>304</b>		<b>\$38,606</b>

Elimination of Comparable Disqualification Automation			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	36	\$114	\$4,104
QA Specialist I	40	\$124	\$4,960
QA Specialist II	41	\$134	\$5,494
QA Technical Lead	28	\$139	\$3,892
<b>Total</b>	<b>145</b>		<b>\$18,450</b>

CFAP Expansion			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	298	\$114	\$33,972
QA Specialist I	278	\$124	\$34,472
QA Specialist II	256	\$134	\$34,304
QA Technical Analyst	104	\$124	\$12,896
QA Technical Lead	228	\$139	\$31,692
<b>Total</b>	<b>1,164</b>		<b>\$147,336</b>

<b>Total</b>	<b>1,919</b>		<b>\$243,336</b>
--------------	--------------	--	------------------



### Costs by SFY

The cost schedules to support the QA Services associated with the premise item have been incorporated into the attached Quality Assurance Project Cost Schedules. The total cost of Change Order 9, Work Order 10 is not to exceed \$243,336. The following provides the estimated costs by SFY:

PREMISE ITEM	SFY 25/26	TOTAL
National Accuracy Clearinghouse (NAC) Automation	\$38,944	\$38,944
Refugee Cash Assistance Eligibility Change	\$38,606	\$38,606
Elimination of Comparable Disqualification Automation	\$18,450	\$18,450
CFAP Expansion	\$147,336	\$147,336
<b>TOTAL</b>	<b>\$243,336</b>	<b>\$243,336</b>

### Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the execution dates set forth below.

#### CalSAWS Consortium

By: \_\_\_\_\_  
Printed Name: Michael Sylvester  
Title: Board Chair  
Date: \_\_\_\_\_

#### ClearBest, Incorporation

By: \_\_\_\_\_  
Printed Name: Wendy Battermann  
Title: President  
Date: \_\_\_\_\_

#### CalSAWS Consortium

By: \_\_\_\_\_  
Printed Name: Julia Erdkamp  
Title: Executive Director  
Date: \_\_\_\_\_

#### APPROVED AS TO FORM:

By: \_\_\_\_\_  
Jeff Mitchell  
Consortium Legal Counsel  
Date: \_\_\_\_\_