



[CA-263304] Discontinue Medi-Cal for Non-Receipt of MC 176 TMC

Issue Type:	SCR	Team Responsible:	Medi-Cal/CalHEERS	Assignee:	Tisha Mutreja
Fix Version/s:	[26.05]	Designer Contact:	Pooja Jadhav	Change Type (SCR):	Policy
Minor Version:		Expedite Changes:	Start Build	App Team Estimate Total:	1568
Reporter:	Rupalatha Putta [X]	Regulation Reference:	MEDIL I 20-06; MEDIL I 23-02	Created:	06/14/2023 06:19 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[Job Aid]	App Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	County Action:	[No County Action Needed]	App Funding Source ID:	
Other Agency Cross Reference:		Counties Impacted:	[All]		

Current Design:

Currently, when the following criteria is met the System auto sets the EDBC Run Reason to TMC 176 S and when the Regular EDBC is Accepted and Saved, the TMC report Status is updated to 'Complete – EDBC Accepted':

1. The submit month of the TMC report is equal to the Renewal (RE) due month.
2. The Transitional Medi-Cal Quarterly Status Report status is 'Reviewed – Ready to Run EDBC'.
3. The EDBC benefit month is the same as the RE Due Month or, if the RE Due Month is in the past, then the EDBC benefit month is the month following the RE Due Month.

If the household has a renewal packet and EDBC is ran with 'RE' Run Reason, then the System auto sets the EDBC Run Reason to TMC 176 S/RE. If EDBC is ran with this run reason, the Renewal date is advanced.
 Note: TMC 176 S and TMC 176 S/RE do not display as a Run Reason on the Run EDBC page.

The system generates a renewal packet for households where all individuals are on TMC and the end of the TMC period is equal to the RE due month.

With CA-214393, CalSAWS batch EDBC sweep (PB00E425), "Discontinue MC Cases for Non-Receipt of Completed MC 176 TMC" was turned off for all counties effective 03/17/2020. The criterion for the batch was to identify Medi-Cal programs which met one of the following conditions:

1. A Time Track type code of "Transitional Medical" with the Time Track Begin Date equal to eleven (11) months from the current batch month.
2. A Time Track type code of "Transitional Medical" with the Time Track Begin Date equal to seven (7) months from the current batch month, and a Customer Reporting Type as "TMC Quarterly Report" with a due date on the month before the batch month, and with a most recent customer reporting status of "SENT", "INCOMPLETE" or "ERROR".
3. A Time Track type code of "Transitional Medical" with the Time Track begin date equal to five (5) months from the current batch month, and a Customer Reporting Type as "TMC Quarterly Report" with a due date on 2 months before the batch month, and with a most recent customer reporting status of "SENT", "INCOMPLETE" or "ERROR".

Note: PB00E425 triggered a regular EDBC in All Programs mode, identified and discontinued programs based on their "Transitional Medical Begin Date", "Customer Reporting Type", and "Customer Reporting Status" without checking the current aid code of the individual being processed.
 If there were multiple program blocks and the RE Due Date did not align, then the pre-EDBC skips would kick-in.

The existing income calculations across all Medi-Cal programs excludes income that was used to determine CalWORKs benefits.

Additionally, if one of the following Reasons is selected, Medi-Cal Negative Action occurs on the program-level:

1. 'TMC Report Not Recvd'
2. 'TMC Report Incomplete'

These Reasons only display if all individuals are selected on the Negative Action Detail and MAGI Eligibility List pages. If the TMC Report is either not received or incomplete, a Negative Action ('MC Close Program" (CT73)) is triggered on the program-level.

Code | Negative Action Reason | MC Close Program
 CG | TMC Report Not Recvd | Y

CH | TMC Report Incomplete | Y

Prior to discontinuance, when a Negative Action EDBC is run, a rule set (_500CloseProgram) checks for the following exemptions:

1. The individual is a person who is identified as a child.
2. The individual is pregnant or within the 12-month post-partum period.

Currently, these individuals are protected and will remain eligible even if the TMC Report is not received or is incomplete.

CalSAWS sends person-level transactions through the MEDS interface to the MEDS system.

Additionally, the TMC report is listed as 'TMC 176 S' instead of 'MC 176 TMC' on the Customer Reporting List and Detail pages.

The Customer Reporting Progress Report and the Customer Reporting Progress Detail report refers to the TMC report as 'TMC 176 S'.

Request:

DHCS confirmed that individuals will not be reevaluated through the full MC Hierarchy when they do not return their Transitional Medi-Cal Quarterly Status Report. These individuals must be discontinued.

Additionally, for households wherein all individuals are TMC, and the renewal due month is the last month of the TMC Period, the Renewal Packet for the household should not be sent out.

If the actual earnings have already been counted to determine CalWORKs benefits, they should still be included in the budget for all Medi-Cal programs.

The criteria used to determine when a TMC Status report needs to be updated to 'Complete – EDBC Accepted' should be updated to be based on when EDBC is run with 'MC 176 TMC' Run Reason and the EDBC is a Regular EDBC Accepted and Saved.

The TMC Status Report is listed in the Customer Reporting List and Detail pages as 'TMC 176 S' but should be updated to 'MC 176 TMC'.

All references of 'TMC 176 S' on the Customer Reporting Progress Report and the Customer Reporting Progress Detail Report should be updated to 'MC 176 TMC'.

The Medi-Cal EDBC rules should discontinue TMC at the person-level for the reasons of 'TMC Report Not Recvd' and 'TMC Report Incomplete both online and through the batch.

Recommendation:

1. Update the Medi-Cal EDBC rules to display the 'MC 176 TMC' Run Reason in the drop down when there is a Transitional Medi-Cal Quarterly Status Report with Status 'Reviewed – Ready to Run EDBC'.
2. Update the Medi-Cal EDBC rules to mark the 'MC 176 TMC' record as 'Complete – EDBC Accepted' on the Customer Reporting page when EDBC is run with 'MC 176 TMC' Run Reason and the EDBC is a Regular EDBC Accepted and Saved.
3. Update batch EDBC sweep (PB00E425) criteria for the TMC months being targeted, check the TMC aid codes, lookup TMC report status of "Sent", and trigger individual negative action EDBC.
4. Update the renewal packet logic so that there is no renewal packet sent to households where all individuals are active on TMC, and the renewal due month is equal to the last month of the TMC period.
5. Update MC 176 TMC to display correctly on the Customer Reporting pages.
6. Update the income calculation so that income previously counted in the CalWORKs budget is counted in the budget for all Medi-Cal programs.
7. Update MC 176 TMC to display correctly on the Customer Reporting Progress Report and the Customer Reporting Progress Detail Report.
8. Update the Negative Action Detail and MAGI Eligibility List page logic and the Medi-Cal EDBC rules to discontinue TMC at the person-level for the reasons of 'TMC Report Not Recvd' and 'TMC Report Incomplete'.
9. Regression test MEDS EW40 transaction.

Outreach

Description:

Operational Impact:

Release Note

Yes

Required:

Release Note Status:

**Release Note -
Previous Design/
Problem:**

The system auto sets the EDBC Run Reason to TMC 176 S and when the Regular EDBC is Accepted and Saved, the TMC report Status is updated to 'Complete – EDBC Accepted': only when certain Criteria is met CalSAWS batch EDBC sweep (PB00E425), "Discontinue MC Cases for Non-Receipt of Completed MC 176 TMC" was turned off for all counties effective 03/17/2020.

The system generates a renewal packet for households where all individuals are on TMC and the end of the TMC period is equal to the RE due month.

The existing income calculations across all Medi-Cal programs excludes income that was used to determine CalWORKs benefits.

The TMC report is listed as 'TMC 176 S' instead of 'MC 176 TMC' on the Customer Reporting List and Detail pages.

Release Note - Now:

The Medi-Cal EDBC displays the 'MC 176 TMC' Run Reason in the drop down when there is a Transitional Medi-Cal Quarterly Status Report with Status 'Reviewed – Ready to Run EDBC'.

Medi-Cal EDBC rules will mark the 'MC 176 TMC' record as 'Complete – EDBC Accepted' on the Customer Reporting page when EDBC is run with 'MC 176 TMC' Run Reason and the EDBC is a Regular EDBC Accepted and Saved.

No renewal packets sent to households where all individuals are active on TMC, and the renewal due month is equal to the last month of the TMC period.

Income previously counted in the CalWORKs budget is counted in the budget for all Medi-Cal programs.

Medi-Cal EDBC rules now discontinue TMC at the person-level for the reasons of 'TMC Report Not Recvd' and 'TMC Report Incomplete'.

MC 176 TMC name displays correctly on the Customer Reporting pages

Release Note

- Additional

Information:

Release Note -

Functional Area:

Release Note - Page/

Forms/Reports

Impacted: