

CalSAWS

DATE	Thursday, March 12, 2026
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, March, 26, 2026
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	Summary	Estimate	Team Responsible	Committee	Other Agency Cross Reference
26.01	26.02.26	CA-260717	Update IVR language from "Welfare to Work Reimbursement" to "Welfare to Work Payment"	103	Infra Contact Center	IVR & Contact Center	
26.01	26.02.16	CA-295946	Provide the CAPI Discontinuance Monthly Case List for February 2026	4	Client Correspondence	CAPI	
26.01	26.03.12	CA-296570	San Joaquin County request to opt in to using RPA to process EBT & BIC request from BenefitsCal	21	Infra Contact Center	IVR & Contact Center	
26.01	26.03.03	CA-297079	Tulare -Dedicated Intra-Agency Call Queue	18	Infra Contact Center	IVR & Contact Center	
26.01	26.03.19	CA-297194	Shasta -Additional allocation of 12 ECCP licenses	3	Infra Contact Center	IVR & Contact Center	
26.01	26.03.03	CA-297544	Humboldt- update welcome page message	16	Infra Contact Center	IVR & Contact Center	
26.01	26.02.14	CA-297690	Move CW/CF RE Packet Batch Job to 02/14/2026 For Migration Counties	23	Client Correspondence	Correspondence	
26.01	26.03.19	CA-297980	Contact Center - Update Ventura County Holiday calendar - County will be closed on 03/31/2026	11	Infra Contact Center	IVR & Contact Center	
26.02	26.02.28	CA-290454	Run Batch EDBC with 2026 COLA FPL Values	601	Medi-Cal/CalHEERS	Medi-Cal/CMSP	
26.02	26.02.26	CA-296918	Return Mail Service Implementation Group 1	26	Infra Central Print	Other	
26.02	26.03.12	CA-297220	Update County Holiday Calendar for San Francisco and Mono - July 3rd	20	Batch Operations	Fiscal	
26.02	26.02.26	CA-297309	Update Ventura County Holiday calendar - County will be closed on 03/31/2026	20	Batch Operations	Fiscal	
26.03	26.03.31	CA-272596	2026 Personal and Incidental (P&I) Expenses Increase	116	Eligibility	Foster Care/Kin GAP/AAP	
26.03	26.03.31	CA-294574	H. R. 1 ACL 25-50 Changes to CalFresh Eligibility for Most Lawfully Present Non-Citizens	2515	Eligibility	CalWORKS/CalFresh	CSPM-80927
26.03	26.04.09	CA-296863	Sutter - Opt out of Case Data Removal	53	Batch/Interfaces	Other	
26.03		CA-297916	Deliver PBDS Changes associated with Reports/Analytics 26.03 CalSAWS Release		Reports	Other	
26.05		CA-48399	Automate ARC2 Form	260	Client Correspondence	Correspondence	
26.05		CA-206588	Update DCFSS SSIAP/SSAAP Detail page SSI/SSA application functionality	343	Fiscal	Fiscal	CA-205461 (CER)
26.05		CA-209270	Federal Kin-GAP Eligibility for Lawful Permanent Resident (LPR) Children	547	Eligibility	Foster Care/Kin GAP/AAP	CIV-104478
26.05		CA-202044	Updating Homeless Assistance population generation	230	Client Correspondence	Correspondence	
26.05		CA-228422	Update Treatment for Ineligible Noncitizen for CF	497	Eligibility	CalWORKS/CalFresh	CIV-353
26.05		CA-234976	Add STRTP to be a selectable rate on Adoption Assistance Program (AAP)	392	Eligibility	Foster Care/Kin GAP/AAP	
26.05		CA-254331	Remove DHCS 0004 from Template Repository	22	Client Correspondence	Medi-Cal Correspondence	
26.05		CA-273145	Generate Full Scope NOA for M9 applicants/recipients	234	Client Correspondence	Medi-Cal Correspondence	
26.05		CA-277931	Automate M82-812-Family Reunification Change NOA	459	Client Correspondence	Correspondence	
26.05		CA-280578	NOA Update for MC 239 ICT and MC 359 R	235	Client Correspondence	Medi-Cal Correspondence	
26.05		CA-284298	Automate CalSAWS 3 Common Denial GAGR NOA	247	Client Correspondence	GA/GR	GAGR-738
26.05		CA-284299	Automate CalSAWS 4 Common Disc GAGR NOA	118	Client Correspondence	GA/GR	GAGR-737
26.05		CA-285482	Update threshold languages of recoupment begin NOA reason for CF 377.4 SAR	182	Client Correspondence	Correspondence	
26.05		CA-294434	Add RFA 105 and RFA 105A to Template Repository	205	Client Correspondence	Foster Care/Kin GAP/AAP	
26.05		CA-295192	Fresno - FR PBDS Transition - ME-FR-01-2025 -	917	Reports	Other	
26.05		CA-295194	Los Angeles - PBDS Transition - ME-LA-04-2025	1827	Reports	Other	
26.05		CA-295195	San Diego - PBDS Transition - ME-SD-03-2025	539	Reports	Other	
26.06		CA-292174	CalHEERS eHIT: Verification Caching Phase V (VC V)	3019	Medi-Cal/CalHEERS	Medi-Cal/CMSP	CH-264969
26.06		CA-292997	Reduced Timeframes for Retroactive Medi-Cal	1952	Medi-Cal/CalHEERS	Medi-Cal/CMSP	CSPM-80930, CH CR 313368
26.07		CA-224605	CalSAWS/BenefitsCal - Automate NA 1273 (Electronic Notification Agreement)	918	Batch/Interfaces	Correspondence, Self Service Portal	CSPM-80230, CA-293088
26.07		CA-279474	Sacramento County - Add Pay Codes for FC and KG Programs	145	Fiscal	Fiscal, Foster Care/Kin GAP/AAP	CA-279327
26.07		CA-289727	FC Changes Triggering MC Discontinuance in MEDS	519	Batch/Interfaces	MEDS	
26.07		CA-292932	Update GR Process Prior County Time Limit batch for GA/GR Automated Solution	198	Fiscal	GA/GR	

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Content Revisions (CRs)

CR Change Type	Release	Priority Release	SCR #	Summary	Estimate	Team Responsible	Committee	Other Agency Cross Reference
[Recommendation, Release]	TBD	TBD	CA-296408	Call Summarization Pilot	406	Infra GenAI	IVR & Contact Center	
[Release]	26.01		CA-296859	Update the scheduling of the FNS 209 for 2026	24	Reports	State/Fiscal Reports	
[Recommendation, Estimate]	26.03		CA-235679	Add older versions of the NA 274 Budget to the Template Repository	404	Client Correspondence	Correspondence	
[Estimate]	26.03		CA-241240	Add Threshold Translations for Failed to Complete Determination Form	349	Client Correspondence	Correspondence	
[Recommendation, Estimate]	26.03		CA-248901	Add CF 285, CF 285A, PUB 520, and CF 285A Application Packet Threshold Languages to Template Repository	892	Client Correspondence	Correspondence	
[Estimate]	26.03		CA-250042	Add Available Translations for SAWS 30 to CalSAWS.	78	Client Correspondence	CalWORKs/CalFresh, Correspondence	
[Recommendation]	26.03		CA-282523	Map aid code 4R/4P pay codes for child care and Cal-Learn	203	Fiscal	Child Care, Fiscal	
[Recommendation]	26.03		CA-284174	Phase I - Automated Processing of Payment Verification System Abstract Data	2551	Batch/Interfaces	IEVS	
[Estimate]	26.03		CA-289732	Update Spanish Version CSF 170	79	Client Correspondence	Correspondence	
[Recommendation, Estimate]	26.03		CA-290532	Update CF 377.10 in Threshold languages for both NOAs and Forms	182	Client Correspondence	Correspondence	
[Recommendation, Estimate]	26.03		CA-293605	Update to Case Relink via Self Service Portal	853	Batch/Interfaces	Self Service Portal	CSPM-81068
[Release]	26.05		CA-265398	Update CF 18 - ACL18-117E	967	Reports	State/Fiscal Reports	
[Recommendation]	26.05		CA-293533	Auto update addresses from Return Mail verified source	5028	Batch/Interfaces	Other	
[Recommendation]	26.05		CA-293947	Automate SCATL TOA record for golden person record	439	Fiscal	Time Limits	

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These SCRS do not have a change to the CalSAWS System

GAGR Exstream Correspondence SCRs

Release	Priority Release	SCR #	Summary	App Development Estimate	X-Ref SCR
26.05		GAGR-737	Automate Consortium CalSAWS Common GAGR NOA - CalSAWS 4 Discontinuance for the most common Discontinuance Reasons	205	
26.05		GAGR-738	Automate Consortium CalSAWS Common GAGR NOA - CalSAWS 3 Denial for the most common Denial Reasons	265	

GAGR Exstream Correspondence SCRs Content Revision

<i>None</i>					

BenefitsCal SCRs

Release	Priority Release	SCR #	Summary	App Development Estimate	X-Ref SCR
26.02.26		CSPM-82822	Technical: Storage of GCF (GetCalFresh) Referral Code	74	
26.02.26		CSPM-82297	Update the Password Complexity Validation Message During Account Creation to Help Visually-Impaired Users	27	
26.02.26		CSPM-82294	Technical: Auto-Refresh the BenefitsCal System for Users when Production Deployments Occur	132	
26.02.26		CSPM-82245	Update the BenefitsCal Admin Module to Include Chatbot Income Limits	274	
26.02.26		CSPM-81926	Update LA County CF ES pop-up screen to accommodate new hours of operation for the Call Center	9	

BenefitsCal SCRs Content Revision

Release	Priority Release	SCR #	Summary	App Development Estimate	X-Ref SCR
<i>None</i>					

CalSAWS CCB Questions and Answers for Thursday, March 12, 2026

SCR Number	County/Region	Question	Answer	Team Responsible
CA-289901	Orange County	CA-289901 Process California EMV Chip Activation Files in CalSAWS - Phase 1 - Will all Counties be impacted by this enhancement? Is there any action needed by the Counties in this phase? When is this expected to go into production? Why is this not part of the CCB packet?	FIS (Fidelity Information Services) has issued new "California EMV Chip" EBT cards to every current EBT recipient in California. Yes, this affected all Counties. No action is needed by the Counties, as this SCR was only to input the new California EMV Chip EBT Card data file from FIS into the CalSAWS system. This SCR was implemented on 05/11/2025 (approximately 10 months ago). This SCR was approved by CCB on 05/29/2025.	Fiscal
CA-48399	Orange County	CAR48399 States counties have the option to opt-in/out of automation - Have counties already provided their selection of whether to opt-in/out? Did Orange Opt-in/out? Will there be notification asking counties what they decided, if so when will that be sent out?	Counties will have the options to opt-in/out of the ARC 2 mailing automation. The CRFI went out today.	Client Correspondence
CA-284174	Orange County	This SCR is missing from the packet. Will it be added? SCR CA-293332 (Phase 2 Automated Processing of Payment Verification System-Batch EDBC). Phase 1 and 2 are supposed to be Released the same day. Phase 2 is missing.	The content revision was only for CA-284174. There were some updates to the PVS income data requirements. There were no changes to the EDBC and PVS abstract disposition batch job requirements for CA-293332.	Batch/Interfaces

