[CA-297102] County Generated Imaging Audits for C92 (All County Statewide Access) Users (Including Child Support Statewide Users)

Created: 01/16/2026 08:41 AM - Updated: 01/21/2026 02:48 PM

Status:	New
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER		
Reporter:	Caroline Bui	**Assignee:**	Darcy Alexander
Labels:	None		

Main

Region #:	4
County:	Stanislaus
Submitter's Name:	Lori Mendonza
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Request:	The (92) CalSAWS Users with the "Child Support View Only" Project-Maintained Security Role have Imaging Search/View Rights included in their Security Role. The Group Rights included in the "Child Support View Only" Project-Maintained Security Role are: "Imaging Search Case," "Imaging Search Person," "Imaging SIU View," and "Imaging RDB View." The (92) CalSAWS Users with the "CA State All County Access" Project-Maintained Security Role includes "Imaging Search Case," "Imaging Search Person," and "Imaging RDB View." Counties can successfully generate CalSAWS User Audits for Child Support Statewide (92) Users and other (92) CA State All County Access Users, but Counties do NOT have the ability to generate an Imaging Audits for these (92) Users like they do for their regular County Users (e.g., Searching Audit, Viewing Document Audit). Counties do not have an option to generate Imaging Audits for (92) Users in IBM Cognos Analytics. Note: Confirmed Counties don't have ability to generate Imaging Audit for (92) Users in Service Now Ticket #CS0331649/INC0191162.
Recommendation:	Please enhance the Imaging Audit Tool (Cognos) to allow Counties to generate Imaging Audits for C92 users. Counties are already allowed to generate Imaging Audits for the Users assigned to their individual Counties, but Counties need the tool expanded to include C92 User imaging data. Note: Text from ServiceNow Ticket #CS0331649/INC0191162 regarding creating a CER for this issue: "The request should be to provide a way for counties to audit C92 users. The Project already tracks user history, so the CER is just needed to allow counties to pull C92 data. If the CER is approved, the Project would determine the best way to enhance the Audit Tool for counties to access the information for C92 users."
Area(s) Impacted:	Imaging, Security
Committee:	Imaging

Attachments

County Generated Imaging Audits for C92 Users.docx (37 kB)